

Where we started in 1999...

mercado Libre.com



#2 LatAm

Market Cap.

§ \$71bn market cap.

2nd most valuable company overall in LatAm The most valuable tech company in LatAm

#### Leaders

Time Magazine

World's most influential companies 2023

#### **Top 100**

**Kantar** BrandZ

Most valuable brands in the world Only LatAm company 2023

### #1 Fast Company

Most innovative company in LatAm 2022





Our purpose is to democratize commerce and financial services to transform the lives of millions of people in Latin America.



- Population ofGDP of 660 million
  - \$6 trillion
- The world's 3rd largest population and economy if it were a single country

## **Leadership in Commerce** is a competitive advantage as we disrupt Financial Services





#### **Market leader in Commerce**













93% of GMV in Q2'23



#### **Challenger & Disruptor in Fintech**









94% of TPV & 99% of Credit Book in Q2'23

# Our Ecosystem



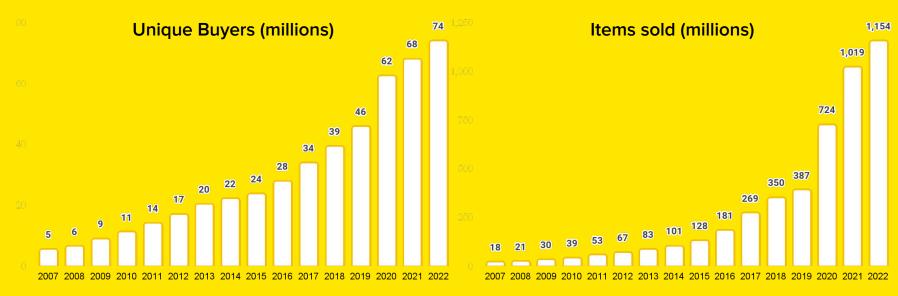
# **@-Commerce**

The widest assortment with the fastest shipping accessible to millions of consumers and sellers.



# \$38bn GMV (LTM)

#### #1 player in all main geographies







#### **Marketplace**

### Opportunity to drive Offline to Online

Multi-category marketplace with millions of sellers that offer competitive prices

Proprietary logistics network, delivering 80% of items within 48 hours

Frictionless buyer and seller experience



#### Retail

#### **Market share opportunity**

Complementary assortment in specific categories that require scale for competitiveness

Cross-sell into the existing user base



#### Ads

#### Penetration opportunity

8 out of 10 searches done inside ecommerce in the region

Full funnel solutions for sellers and brands:

Display Ads: awareness

Brand Ads: consideration

Product Ads: conversion

# 1.2bn shipped items (LTM)



World class delivery capabilities

More than **56%** of packages delivered on the same or next day (that's 400mn packages LTM)

Almost **80%** of packages delivered within 48 hours



#### **Tailor-made**

A network tailored to the needs of sellers in LatAm

**Fulfilment** 

**Cross-docking** 

Flex

**Drop Shipping** 







#### **Technology**

Proprietary technology to drive speed & efficiency

Thousands of engineers dedicated to MercadoLibre's logistics organisation

Opportunities to improve productivity and efficiency through technology

MELI Delivery Day for MELI+ members - offering free shipping for items as low as R\$29 - was enabled by technology

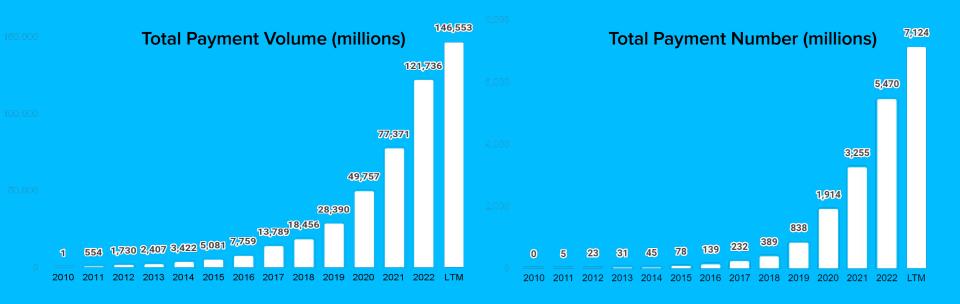
# Fintech

Leading innovations for the future of financial services.



# \$147bn TPV (LTM)

#### One of the region's leading Fintechs



### Fintech



#### Online and Offline Payments processing

#### Market share opportunity

Technology developed for Commerce is being leveraged to serve off-platform merchants

Strong mPOS presence among micro merchants, with a growing presence among SMBs

Online Payments for desktop, mobile and social checkouts

QR codes for in-store purchases



#### **Digital Account**

#### Relationship opportunity

Enabling day-to-day financial services, aiming for principality among users where we have a "right to win"

Debit and credit cards
Payments and transfers
Savings tech
Insuretech
Crypto



#### **Credit**

### Leveraging competitive advantages of the ecosystem

Unique first-party data provides deep insights that drive our underwriting models

Huge and zero cost distribution given >100mn users of the ecosystem

Complementary business for the ecosystem with risk management as the no.1 priority

Consumer (BNPL & Personal Loans)

Merchant (Online & Instore)

Credit Cards

## The MercadoPago Account



### MERCADO LIBRE

# Loyalty

Becoming the most valued loyalty scheme in the region.





### Consigue envíos gratis, películas, series y música









Suscríbete por

R\$ 17<sup>99</sup>/mes

# Loyalty



### High-value benefits via 3rd party partners

Free subscriptions to Disney+, Star+ and Deezer

30% off HBO Max and Paramount Plus



#### **Shipping benefits**

### Exclusive ecosystem benefits

Introduction of MELI Delivery Day opens up free shipping on items from R\$29 (vs. the wider free shipping threshold of R\$79)



#### **Fintech benefits**

#### **Engagement with Fintech**

Exclusive investment opportunities

Discounts on insurance products

Cashback on financial products like Crypto

Special discounts on financial services

# Financials

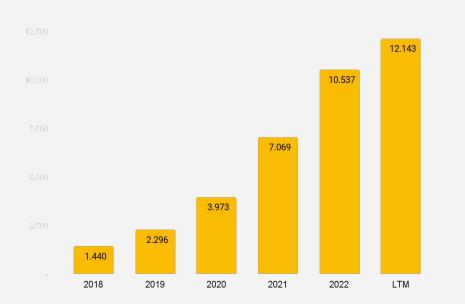
Focusing on sustainable and profitable growth

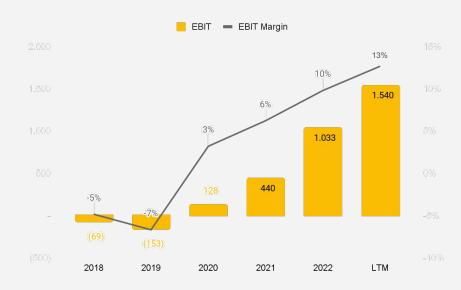


# Growth & Profitability

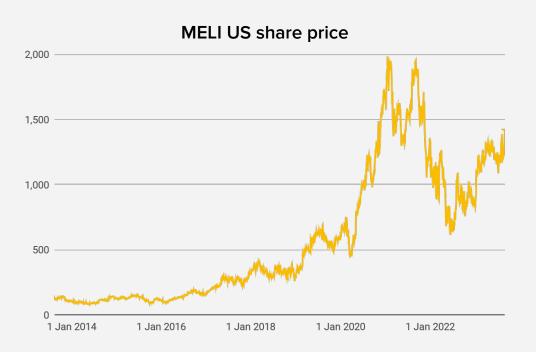
#### Revenues (USD millions)

#### **EBIT (USD millions)**





### Shareholder Returns



32% 5-year CAGR

27% 10-year CAGR

# #The best is yet to come

