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## 4Q23 and 2023 Results

## Highlights

## 4Q23 and 2023 Highlights

Net revenue of R\$840.8 million, a decrease of $4.9 \%$
compared to 3Q23.
R\$3.5 billion
in 2023.

Gross loss of R\$79.3 million, with a negative gross margin of $9.4 \%$. Impact of R\$181.4 million in adjustments and provisions on inventories.

## EBITDA for

the quarter
was negative
at R\$284
million due
to the Mobile Devices
segment.

Free cash flow of R\$267.5 million in 4Q23 and R\$788.4 million for the year.

Continued reduction of inventory by R\$507.9 million in 4Q23 and by R\$1.4 billion for the year.

## Financial Highlights


Net Revenue Mobile Breakdown by Segment

## Inventory Progression



## Consolidated Results



## Net Revenue and Gross Margin (R\$ million and \%)



## EBITDA and EBITDA Margin (R\$ million and \%)



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## General \& Administrative Expenses Progression (R\$ million and \%)

| R\$ Million | 4Q23 | 3 Q23 | $\Delta \%$ | 4 Q22 | $\Delta \%$ | 2023 | 2022 | $\Delta \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General and Administrative Expenses | 28.1 | 32.3 | $-12.9 \%$ | 64.3 | $-56.2 \%$ | 135.2 | 161.3 | $-16.2 \%$ |
| $\%$ of Net Revenue | $3.3 \%$ | $3.7 \%$ | $-0.3 p . p$. | $5.8 \%$ | $-2.4 p . p$. | $3.9 \%$ | $3.7 \%$ | $0.2 p . p$. |



## Net Income (Loss) (R\$ million)

## Net Income (Loss) _ Net Margin


90.0

-836.2

2023
2022


## Debt Amortization Schedule ( $\mathrm{R} \$$ million)

## At 4Q23, the Company had R\$1.046 billion in cash and cash equivalents. And a net cash of R\$225.8 million.




## Sales Breakdown by Channel




Segment



Net Revenue Progression (R\$ million and \%)

Net Revenue share in 2023
Telephony, Tablets \& PCs

## Net Revenue <br> $\qquad$ Gross Margin



Net Revenue share in 4Q23


R\$130.1 million in inventory adjustments and provisions for the quarter.
Recurring portfolio ${ }^{1}$
Net revenue: R\$139.1 million
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## Office \& IT Supplies



Net Revenue Progression (R\$ million and \%)

Net Revenue share in 2023
Networks $\quad$ PC Accessories $\quad$ OEM $\quad$ Media \& Pen Drive $\quad$ Security $\quad$ Stationery \& Office

Net Revenue _- Gross Margin


Net Revenue share in 4 Q23

$\mathbf{R} \$ 27.1$ million in inventory adjustments and provisions for the quarter.
Recurring portfolio ${ }^{1}$
Net revenue: $\mathbf{R} \mathbf{\$ 2 5 5 . 6}$ million
Gross Income: $\mathbf{R} \mathbf{\$ 5 2 . 1}$ million | Gross Mg. 20.4\%

## Home Electric Products



Net Revenue Progression (R\$ million and \%)

Net Revenue share in 2023
Screens \& Video
Audio \& Mobile Accessories
Home Appliances
Health Care
Automotive


## Kids

\& Sports


Net Revenue Progression (R\$ million and \%)
Toys Sports \& Leisure Baby Pet Wellness Gamer $\quad$ Drones \& Cameras $\quad$ Electric Mobility
Net Revenue $\qquad$ Gross Margin



4 Q 23

2023

R $\$ 6.8$ million in inventory adjustments and provisions for the quarter.
Recurring portfolio ${ }^{1}$
Net revenue: $\mathbf{R} \mathbf{\$ 1 4 2 . 5}$ million
Gross Income: $\mathbf{R} \mathbf{\$ 6 0 . 2}$ million | Gross Mg. 42.3\%

## Breakdown of Gross Margin by Segment (R\$ million and \%)



R\$181.4 million in inventory adjustments and provisions for the quarter.

Recurring portfolio ${ }^{1}$ Net revenue: $\mathbf{R} \$ 781.1$ million Gross Income: R\$179.7 million | Gross Mg. 23\%

## 2023 Highlights

## 2024 Goals

## Cash Generation

- ERP stabilization
- Purchasing diligence
- Inventory reduction
- Initiation of logistics optimizations
- Portfolio rationalization
- Increased M2C participation
- Net cash


## Profitability

New commercial policy

- Renewed inventory "Good, Beautiful, and Cheap"
- Phase-out of low-margin products
- New partnerships
- Expansion of scope in Government sales
- Continuation of logistics savings
- Cost \& Process Consulting


## Updates

## Mobile Devices

PCs \& Tablets: Renewal / Upgrade of both product lines for the retail market
Telephony: Potential partnerships under analysis

## Office \& IT Supplies

- Networks: Technological upgrade in routers
- Security: Clearance of stocks and focus on imported products
- PC Accessories: Portfolio renewal


## Home Electric Products

- Screens \& Video: Expansion of partnership with Hisense (production)
- Audio \& Mobile Accessories: Renewal of advertising campaign (brand ambassador)
- Home Appliances: Reduction of manufacturing costs


## Kids \& Sports

- Drones \& Cameras: Record number of new drone releases
- Sports \& Leisure: Discontinuation of product lines
- Wellness: Strong sales pipeline
- Electric Mobility: Launch of consortium for Watts electric motorcycles purchases
- Baby: New internet campaign

The statements contained in this report regarding Multi's business prospects, projections and its growth potential are merely forecasts and were based on our expectations, beliefs and assumptions regarding the future of the Company.

Such expectations are subject to risks and uncertainties, as they are dependent on changes in the market and in the general economic performance of the country, the sector and the international market, the price and competitiveness of products, the acceptance of products by the market, exchange rate fluctuations, of supply and production difficulties, among other risks, being, therefore, subject to significant changes, not constituting guarantees of performance.


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