

Global Privacy Notice for Supplier Personnel

To whom does this Privacy Notice apply?

This Global Privacy Notice for Supplier Personnel ("Privacy Notice" or "Notice") provides you with information on how **Natura** collects, uses and shares personal data of individuals associated with our suppliers' businesses.

For these purposes, Natura is understood as the company located in that country (for information on company registration and location, see [here](#)), including our affiliates and subsidiaries ("Natura", "we", "us", "our"), which will be the Data Controller of such personal data, in accordance with the provisions of the applicable law (for more information on the applicable law, see [here](#)).

If you have any questions about how your Personal Data is used, you may contact the Data Controller through the Data Protection Officer ("DPO") team [here](#), in addition to the other channels set forth herein.

Key Definitions

Capitalized terms not otherwise defined in this Notice have the following meanings:

- **Personal Data** means any information relating to an identified or identifiable living individual.
- **Sensitive Personal Data** means any information relating to an individual's racial or ethnic origin, political opinions, religious or other beliefs, trade union membership, criminal record or processing of genetic data or biometric data, health-related data or data relating to a natural person's sex life or sexual orientation. Depending on the country in which it is located, sensitive personal data may also refer to personal information that, once leaked or used unlawfully, may cause harm to natural persons, including, but not limited to, financial account information, individual location tracking, as well as personal information of minors or social security information, driver's license, state identification and passport numbers, precise geolocation, combination of e-mail address, debit card or credit card with security or access code, password or other credentials that allow access to a financial account.
- **Processing** means the use of personal data, including obtaining, recording, organizing, structuring, adapting or altering, analyzing, retrieving, consulting, providing or blocking access (including remote access), disclosure, dissemination, alignment, copying, transferring, storing, deleting, hosting, combining, destroying, erasing or other use or handling of personal data.
- **Data Controller** means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data.
- **Third Party** means any natural or legal person, public authority, agency or other body other than the Data Subject, the Data Controller, any vendor, supplier or service provider who processes Personal Data solely or jointly on behalf of the Data Controller and acts on the instructions of the Data Controller.
- **Data Subject or Data Subject** means the identified or identifiable living individual to whom the Personal Data relates.
- **Natura:** the full list of entities can be found [here](#).
- **Supplier Personnel:** means, but not limited to, employees, directors, board members, shareholders and subcontractors of the supplier.

Personal Data we collect and process

We obtain the following Personal Data:

- information that you or other Vendor personnel provide to us during the course of the Vendor's relationship with us, such as name, address, telephone number and email address; banking information; tax identification number, professional details and qualifications and other information

Global Privacy Notice for Supplier Personnel

provided when communicating with us; information required for due diligence purposes, such as: financial background information, trade references, history of criminal, regulatory and enforcement actions, professional suspensions and reputation information; relationships with government officials and business relationships with organizations located in a country that is subject to trade sanctions. This information may be obtained from other parties, such as third-party providers of due diligence services, anti-corruption watch list services and social accountability databases;

- information related to your use of our systems, such as IP address, access location, operating system and relevant settings, using cookies and other similar technologies.

We may use Personal Data for the following purposes:

- **To manage our relationship with the Seller**, including assessing the Seller's suitability and performance as a supplier, facilitating communications, improving interaction processing, making payments to the Seller and performing or terminating the contract with the Seller.
- **For Natura's general business purposes**, such as exercising and defending Natura's legal rights or the rights of third parties, monitoring and preventing fraud, analyzing data and conducting audits.
- **To facilitate a due diligence review**. A due diligence review is an analysis of the Seller and Supplier Personnel to determine whether to engage in, continue to engage in or terminate a business relationship with the Seller, assess potential risks and determine whether additional controls or corrective actions are required. Such assessments are conducted with human oversight and are not conducted on a purely automated basis.
- **To comply with our legal obligations**, such as to comply with applicable laws, regulations and requests from public and governmental authorities, or courts or other dispute resolution forums, including those in countries other than your country of residence, and to respond to lawful processing.

Where permitted by applicable law, depending on the country in which you are located, by providing Personal Data to us, you, on behalf of yourself and other Supplier Personnel whose Personal Data you provide, consent to the processing of Personal Data for the purposes described in this Notice. Personal Data is also processed under other legal bases which may vary depending on the country in which you are located. The most used legal bases are to fulfill our contractual obligations with Suppliers, to comply with Natura's legal obligations under applicable laws, or otherwise to be processed to meet our legitimate business interests (where this is possible, depending on the country in which you are located). Where applicable, we apply legitimate interest to manage your business relationships appropriately, including analysis to identify your most successful relationships and determine our future strategy, monitor your business dealings, comply with your obligations, maintain your reputation, defend your legal interests and keep your records accurate and up to date.

How long we keep your personal data

We store your Personal Data processed for the purposes set out in this Notice and for the duration of our business relationship with you. Once our business relationship with you ends and your data is no longer required for these purposes, we will delete your data, unless your data is also required for other purposes set out in this Privacy Notice, and/or is necessary to comply with applicable legal or regulatory obligations. We may also store your data to deal with any complaints related to our products and services. Our retention periods are determined by the legal requirements of the country in which you are located.

How we share your personal data

As a global company, we may share your Personal Data with:

- Natura affiliates and subsidiaries;

Global Privacy Notice for Supplier Personnel

- external legal advisors, auditors, due diligence providers and other external service providers of Natura that provide services to Natura, such as information technology services, data hosting services and e-mail delivery services;
- third parties as required by applicable law, pursuant to a valid request from a governmental authority, valid legal process or in connection with dispute resolution proceedings.
- Other governmental authorities. To do so, the authority requires an appropriate court order or warrant, for which they must demonstrate that the requested or intercepted information is required. We reserve the right to challenge these requests for information.
- An acquiring party, service providers or other third parties in connection with any proposed or actual reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any part of Natura's business, assets or stock (including in connection with any bankruptcy or similar proceeding);
- as Natura deems necessary or appropriate for the other purposes listed in section 3 above.

We may share or transfer your Personal Data in the course of any direct or indirect reorganization process, including, but not limited to, mergers, acquisitions, liquidations, bankruptcies and sales of all or part of our assets. Your Personal Data may be shared after the completion of such transaction and/or during the evaluation pending transfer (subject to confidentiality requirements). If transferred, your Personal Data will remain subject to this Privacy Notice or a policy that, at a minimum, protects your privacy to the same extent as this Privacy Notice, unless you give us your consent.

International Data Transfers: We transfer your Personal Data to our affiliates and subsidiaries or other third parties in accordance with applicable local law, depending on the country in which you are located. We may also transfer your Personal Data from your country or jurisdiction to other countries or jurisdictions in accordance with legal requirements.

- **For international data transfers subject to EEA, UK and Swiss law**, we primarily use the standard Model Contracts approved by the European Commission.
- **For transfers between other jurisdictions**, we may rely on other legal mechanisms for international transfers, as appropriate under the relevant law.
- We have also signed an Agreement within the Natura Group to ensure that secure and lawful transfers of personal data are made between Natura entities and between different countries around the world, where such transfers are necessary in the course of business.

We carry out transfer impact assessments to implement complementary measures to ensure that your personal data is processed under the standards that apply to your territory.

Your sensitive Personal Data will not be used for any additional purposes that are incompatible with the purposes listed above unless we inform you of those additional purposes.

We do not sell your Personal Data or Sensitive Personal Data, nor do we share it with third parties for advertising purposes.

How we protect your Personal Data

We implement technical, physical and organizational measures to ensure an appropriate level of security with respect to the nature and risk of the Personal Data we process and to ensure compliance with applicable legal requirements. These measures aim to safeguard the continued integrity and confidentiality of personal data. We evaluate and improve these measures on a regular basis.

Global Privacy Notice for Supplier Personnel

Your rights in relation to the processing of your Personal Data

Depending on the country in which the company you work for is located, you may have some or all of the following rights:

- To obtain information about your Personal Data processed and to obtain a copy of such data (right of access);
- To obtain rectification of any inaccurate data and, taking into account the purposes of the processing, completion of incomplete data (right of rectification) (let us know if and to what extent your data stored by us has changed, so that we can rectify or update the respective data);
- If there are legitimate reasons, to request the deletion of your data (right of erasure);
- To request the restriction of the processing of your data, if the legal requirements are met (right to restriction of processing);
- To revoke your consent at any time, if the data processing is based on consent, provided that such revocation does not affect the lawfulness of the previous processing of your data (right to revoke consent);
- If the legal requirements are met, to receive the data provided by you in a structured, commonly used and electronically readable format and to transfer this data to another Data Controller (right to data portability);
- Not to be subject to a decision based solely on automated processing that produces legal effects concerning you or significantly affects you in a similar way, if the legal requirements are not met.
- To object, where the applicable law so provides, to the processing of his or her data (right to object):
 - o processing for the purposes of our legitimate interests (where applicable and depending on the country in which you are located) unless such interests outweigh your individual rights and/or
 - o for direct marketing purposes, without any special reason.

To exercise your rights, including to revoke your consent, please contact us [here](#). You may also designate an authorized agent to make a request on your behalf. In order to protect your data from unauthorized access or alteration by third parties, all requests relating to your personal information will be subject to verification of the identity of the requesting individual. We make every effort to respond to a request within the legally required timeframes.

If a data subject believes that we are not in compliance with this Notice or applicable data protection laws with respect to his or her Personal Data, he or she may contact us to file a complaint; request to exercise his or her rights; or address any other issues that arise with respect to this Notice. Complaints from any individual may also be forwarded to our DPO team (Juliana Darini) via our official channel ([here](#)), the Natura location (for more information, see [here](#)) and/or email [here](#).

Without prejudice to any other remedy, you also have the right to file a complaint with a data protection authority at any time.

Notice Updates

We update this Notice periodically. The date indicated at the bottom of this Notice reflects the date on which the last update occurred. If we make any material changes in the way we collect, use and/or share the personal information you have provided, we will notify you before such changes become effective by posting a notice on the appropriate intranet sites of our Company.

Last updated: April 2025