Registration and Qualification Stage

If you are invited to participate in the registration process as a Natura supplier, you will receive an email with the links to the two registration steps:

- Registration Stage – SAP ARIBA

When you click on the invitation link in the email, choose the option sign up to start creating the account, all fields with * must be filled in, then Ariba will direct you to the survey page that must be completed and sent.

- Qualification Stage – SERVICE NOW

In parallel, you will receive a link to complete the QUALIFICATION STAGE through the Instance Natura Service Now platform. This invitation was sent by the domain@service-now.com.

Register Natura

Present on the module **SLP (*Supplier Lifecycle and Performance*),** this ia an Ariba entrance door used by the supplier, an application focused on the register process, performance evaluation and supplier knowledge, what allows the upgrade management and the relationship with their commercial partners, besides guarantee the information integrity

What is expected by the Supplier:

- Updating registration data
- Evaluation and GCC acceptance (General Commercialization Conditions)
- Evaluation and CC acceptance (Conduct Code)

Mandatory adhesión

- Evaluation and CC acceptance (Conduct Code)

Important:

- ✔ It's necessary the opening and the document analysis
- ✔ The documents should be accepted or rejected on the platform
- ✔ The register only can have continuity after acceptance or rejection of the documents

Qualificação Natura
Pilares

The process of qualification Natura and Avon consist in three pillars with different goals and responsible areas, according the selected category.
Are they::

Integrity: Natura hope that their suppliers who negotiate act with responsibility and operate with integrity, honesty and transparency. As a consequence, Natura Cosméticos emphasize her supplier supervision as a key-component of a effective conformity program.

Technical audit: Due diligences teams are responsible for execution and process management of QMS audits and Social Responsibility, with this do inspection to check if the partners are working according to the Brazilian legislation and the expected patterns by Natura

Financial: The financial evaluation is one of the evaluated aspects through the Risk Management and the results of this analysis generate business more and more beneficial for the both parts.

Service Now – Due Diligence

There are seven due diligence in the qualification process, which can be triggered depending on the categorization of the supplier, location, country served, and the applicant's response to the questionnaires;

Click on the due diligence below to find the step-by-step video:

ETHICS & COMPLIANCE

Addresses anti-corruption issues, especially when the scope of service provided includes interaction with government entities

CYBER SECURITY

Identify vendor data security policies to prevent cyber attacks, damage, and protect data through assessments.

DATA PRIVACY

Evaluates the storage, processing, transmission and visualization of personal data

FINANCIAL HEALTH

Evaluates whether the supplier has a stable financial base.

QUALITY

Evaluates whether the suppliers' production process operates with the proper quality, auditing and certification requirements necessary to ensure good manufacturing practices

RESPONSIBLE PROCUREMENT

Seeks to ensure decent working conditions and evaluate social and environmental responsibility considerations within our supply chains

SAGRILAFT (Colombia only)

Only for suppliers who do or will supply to Colombia. It addresses issues of ethics and anti-corruption.