

EARNINGS PRESENTATION

1Q24



#### Disclaimer



The financial statements were prepared in accordance with the rules of the Brazilian Securities and Exchange Commission (CVM) the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB).

Adjusted metrics, excluding non-recurring events, are also provided for better comparability. Non-financial information, such as volume, quantity and average price in reais, were not examined by the independent auditors.

Certain statements contained in this document may be forward-looking statements. Such statements are subject to known and unknown risks and uncertainties that could cause such expectations not to materialize or to differ materially from what was expected. These risks include, among others, changes in future demand for the Company's products, changes in factors that affect the domestic and international prices of the products, changes in the cost structure, changes in the seasonality of the Junkets, changes in prices charged by competitors, exchange rate variations, changes in the Brazilian political-economic scenario, in emerging and international Junkets.



## **1Q24 Highlights**



#### R\$ 268 million

1Q24 Net Revenue

+21%

+2%

1Q24 vs 1Q23

1024 vs 4023

#### R\$ 138 million

1Q24 Adjusted EBITDA

+25%

+2%

1024 vs 1023

1024 vs 4023

#### R\$ 43 million

1Q24 Adjusted Net Income

+67%

-14%

1024 vs 1023

1024 vs 4023

#### R\$ 17 million

1Q24 Adjusted OCF + Capex

+R\$ 48 million

1Q24 vs 1Q23



#### 1,046 k

Homes Connected (HCs)

+10%

+3%

Mar24 vs Mar23

Mar24 vs Dec23

29 k

**Organic Net Adds** 

+66%

1024 vs 4023

### Recognition



Voted the Best Internet in the state of São Paulo, according to the **Best Choice Award** 

#### **New Partnerships**







Guarani Futebol Associação Atlética Clube

Ponte Preta

# Desktop accelerated its organic net additions, being the company with \*\*DESKTOP\* the highest growth in its area of activity and in Brazil

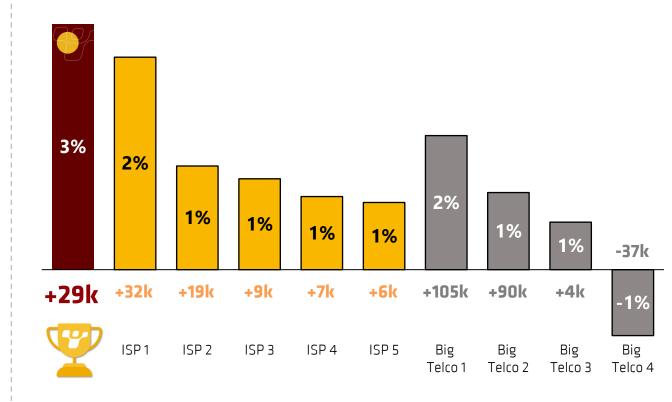
## Greater number of additions in the cities in which it operates

(Total net additions in 1Q24 - '000)



#### Leader in growth among the biggest players in Brazil

(Organic growth in % of base - Top 10 players in Brazil)



Note 1: ISPs are smaller internet platforms, generally focused only on providing broadband services (does not consider Big/Large Telcos, such as Vivo, Claro, Tim and Oi.)

Note 2: Accumulated from the first three months of 2024 of the Top 10 players in Brazil (organic growth only).

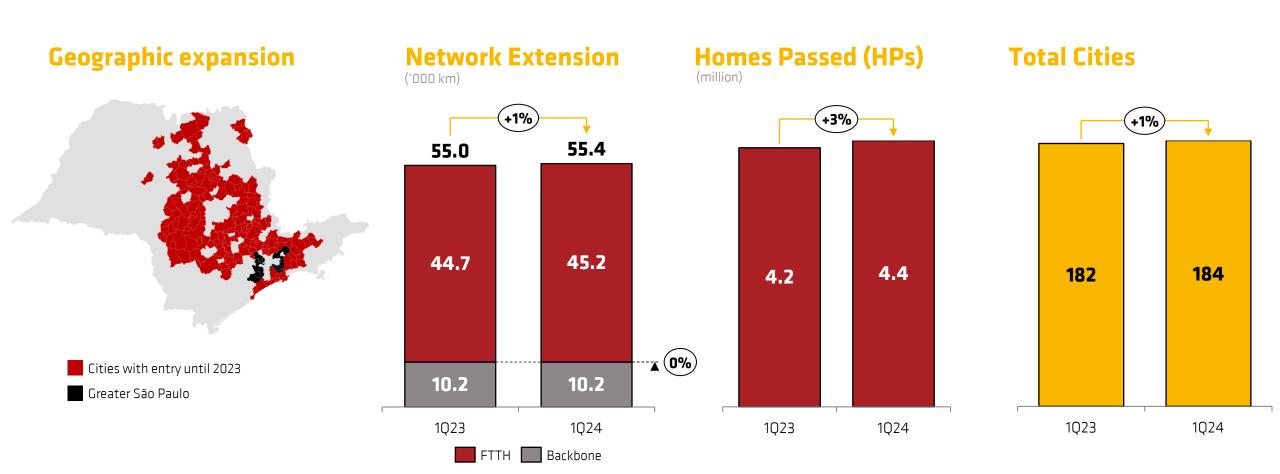
Note 3: Does not consider the city of São Paulo.

Source: Anatel.



## Solid operational performance





# At the beginning of 2024, we unified our portfolio, generating greater efficiency in marketing spending and greater effectiveness in campaigns



#### **Focus of Commercial Strategy**



Portfolio unification being modern and competitive



Update of investment strategy, generating greater scale and efficiency in digital



Evolution of the structure, advancing in the management of sales channels

## Efficiency and Scale in Marketing Campaigns



35 Radios +15 K
Radio insertions

+5 K
Minutes of Desktop



80
Outdoors

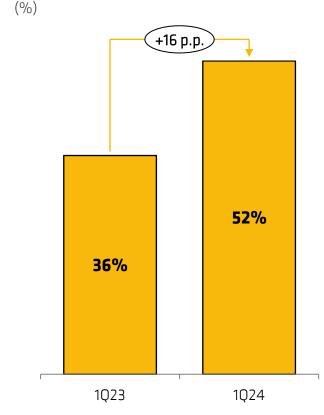
25
Front lights

**4**building murals



**+1** K
Types of alternative media

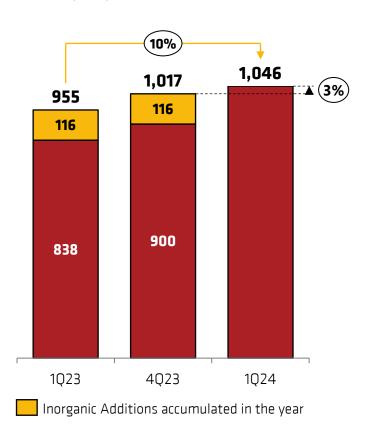
#### % of Digital Ecosystem Sales



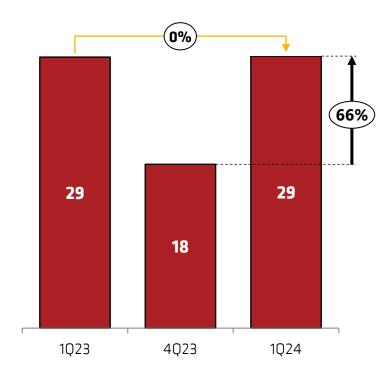
## Solid operational performance



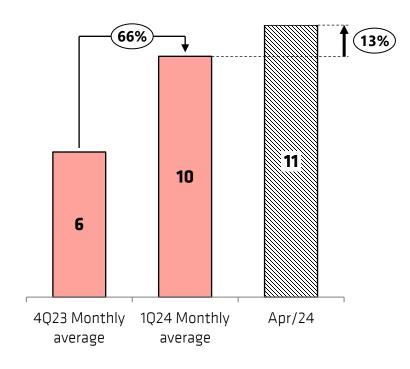
## Homes Connected (HCs) FTTH ('000)



## Quarterly Organic Net Additions (Excludes the acquired base from M&As) ('000)



## **Growth in Monthly Net Additions** ('000)



# Desktop expanded its new portfolio at the end of 1Q24 and implemented several brand awareness initiatives



#### **Expansion of product portfolio**



#### **New Giga Gamer and Giga Black Plans**

1 Giga with Wi-Fi 6;

2 wired points and ExitLag for lower latency;

Dedicated service;

Gift card (PS Plus, X-Box Game Pass and Steam);

Wide range of digital services and streaming.



#### **Inclusion of new streaming**

Inclusion of Max (HBO + Discovery + Champions League), enriching the portfolio that already includes Globoplay and Paramount+



#### **New SVA Products**

Antivirus: licenses included from 400Mb plans onwards

Telemedicine: offered from R\$9.99



#### **Launch of Desktop Mobile**

Launch of mobile phone plans

**Soft launch:** Available in stores in Araraquara, Hortolândia. Sumaré and Taubaté.

#### **New partnerships**



Associação Atlética Ponte Preta



Guarani Futebol Clube



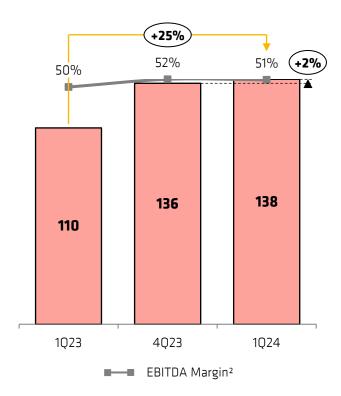
#### **Net Revenue**

(R\$ million)

# 263 268 222 4023 1024

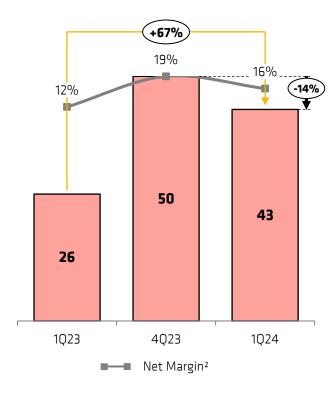
#### Adjusted EBITDA<sup>1</sup> (%)

(R\$ million)



#### Adjusted Net Income<sup>3</sup>

(R\$ million)

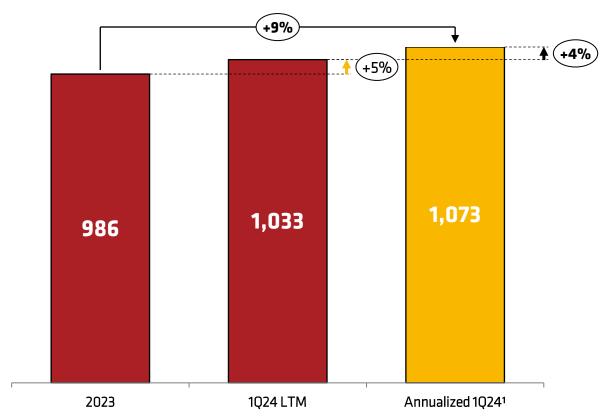


- 1. EBITDA calculated according to CVM Resolution No.156/2022 and adjusted to exclude non-recurring items that should not be considered in the calculation of operating cash current generation.
- 2. Calculated on net revenue
- 3. Adjusted Net Income to exclude non-recurring items that should not be considered in the calculation of current income generation, net of tax at a rate of 34%.



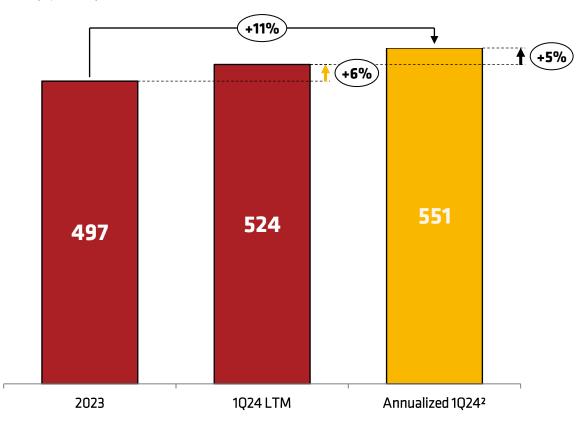
#### **Annualized Pro Forma Net Revenue**

(R\$ million)



#### **Annualized Pro Forma Adjusted EBITDA**

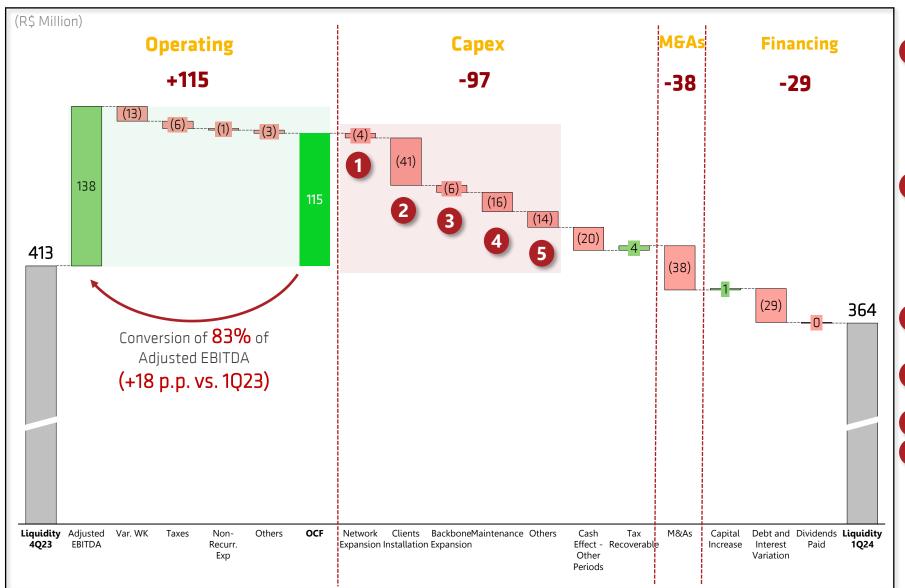
(R\$ million)



<sup>1.</sup> Considers 4Q23 net revenue multiplied by 4;

<sup>2.</sup> Considers 4Q23 Adjusted EBITDA multiplied by 4.

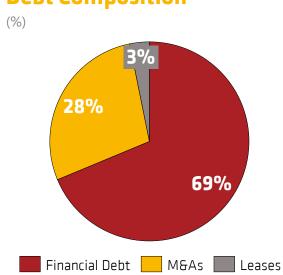




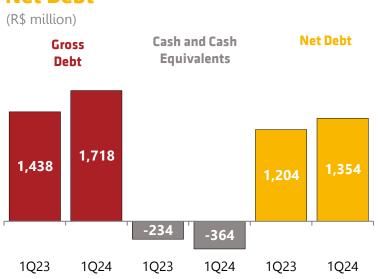
CAPEX (R\$ '000)	1Q24
Network Expansion	4,040
Inventory Increase (Decrease)	(110)
Network Exp. – Adjusted	4,151
Ports Added (thousand)	18
CAPEX/Port	235
Clients Installation	41,022
Inventory Increase (Decrease)	(16,793)
Clients Installation – Adjust.	57,815
Gross Adds (thousand)	103
CAPEX/Gross Adds	560
Backbone Expansion	6,122
% of Total CAPEX	8%
Maintenance	16,488
% of Net Revenue	6%
I.T.	6,010
Others	7,570
Adjusted CAPEX	81,252





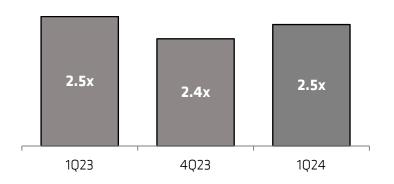


## **Net Debt**

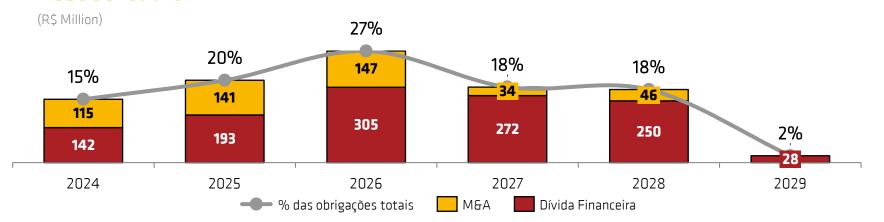


#### **Debt Ratio**

#### **Net Debt/Annualized Proforma EBITDA**



#### **Debt Schedule**



In April/24, the risk rating agency Standard and Poor's (S&P) assigned 'brA+' а Rating, with a stable outlook, to Desktop S.A.

