CALA Seguridade

EARNINGS
PRESENTATION

1025

CALLA Seguridade

EARNINGS PRESENTATION

1025

STRATEGIC IMPLEMENTATION/HIGHLIGHTS

Felipe Montenegro Mattos Chief Executive Officer

FINANCIAL AND COMMERCIAL PERFORMANCE



2025 +HOMES INSURED

MORTGAGE

BRL **962.0**mi + 12.4%
Written Premiums /1Q24

HOME

BRL **267.8**mi + 26.5% Written Premiums /1Q24

Record written premiums for the Home and Mortgage segments

- The Home and Mortgage segments had their **best historical performance** in written premiums during a quarter.
- Focus on long-term results, with a 47.4% growth in mortgage insurances bundled with home insurance in 1Q25 vs. 1Q24.
- Growth in renewal rates for the Home segment: **+4.9 p.p.** in 1Q25 vs. 1Q24.
- The Parcela no Bolso campaign corresponded to **8.4%** of Home written premiums in 1Q25.





1@25 PRIVATE PENSION AND ASSISTANCE

Improvements in Private Pension Products and Performance Assistance

PRIVATE PENSION

BRL **179.0**bi + 12.1%
Reserves /1Q24

BRL**7.0**bi +8.5%
Contributions /1Q24

Launch of private pension investments as collateral for CAIXA loans to individuals.

New investment funds for high-income clients.

ASSISTANCE

BRL**68.2**mi +52.6%
Revenues /1Q24

Maintenance of the upward revenue trend since the creation of Caixa Assistência, with highlights on Rapidex (B2C), **+55.1%** in 1Q25 vs. 1Q24.





2025 STRATEGY WITH RESULTS

Solid Base for Consistent Long-term Results

CREDIT LETTERS

BRL 5.5 bi + 37.8% Credit Letters /1Q24

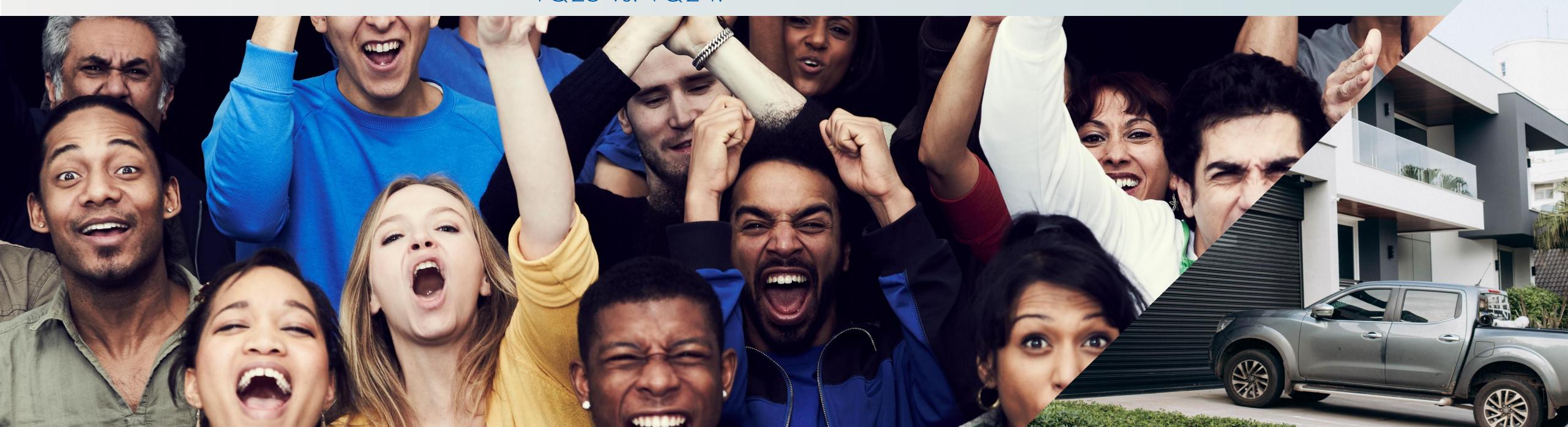
PREMIUM BONDS

BRL**423.0**_{mi} +8.7% Funds Raised

/1Q24

Real Estate Credit Letters grew **50.7%** in 1Q25 vs. 1Q24.

- BRL 475.1 million in goods delivered (+33.2%), and over 3.5 thousand credit letters contemplated in the period.
- The increase in revenue from the monthly payment modality (+55.5%) for the Premium Bonds segment significantly improved operating margins, by +30.7% in 1Q25 vs. 1Q24.





=</t

20% FREE FLOAT

Conclusion of the Secondary Equity Offering, reaching the minimum percentage of freefloat required for the Company's shares by B3's Novo Mercado segment.



- FOR WOMEN

Reformulation of the Vida Mulher and Prev Mulher products, allowing them to be hired by transgender women and inclusion of the Assistência Apoio Mulher.

New internal initiatives to promote the gender agenda and to fight violence against women.

The Holding and Brokerage companies have enough carbon credits to offset 3 years of emissions.

RESULTS HIGHLIGHTS 1 @25

BRL 1.0 bi NET INCOME Managerial +9.2% /1Q24

DIVIDERDS OF BRL 930 mi 92.1% payout

BRL 1.4 bi Revenue Operating +10.5% /1Q24

ROE 58.6 % +0.2 p.p. /1Q24

CALLA Seguridade

EARNINGS PRESENTATION

1025

STRATEGIC IMPLEMENTATION/HIGHLIGHTS

FINANCIAL AND COMMERCIAL PERFORMANCE
Eduardo Oliveira
Chief Financial and Investor Relations Officer

Financial Performance



Operating Revenue

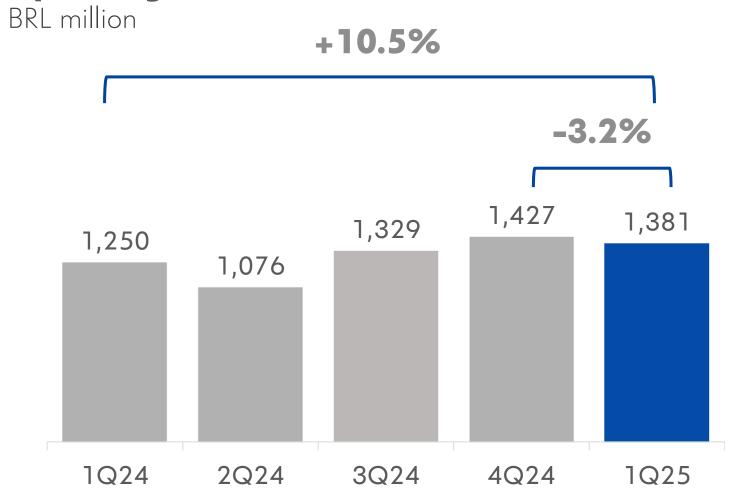
BRL 1,381 million

Managerial BRL 1,009 Met Income

ROE¹

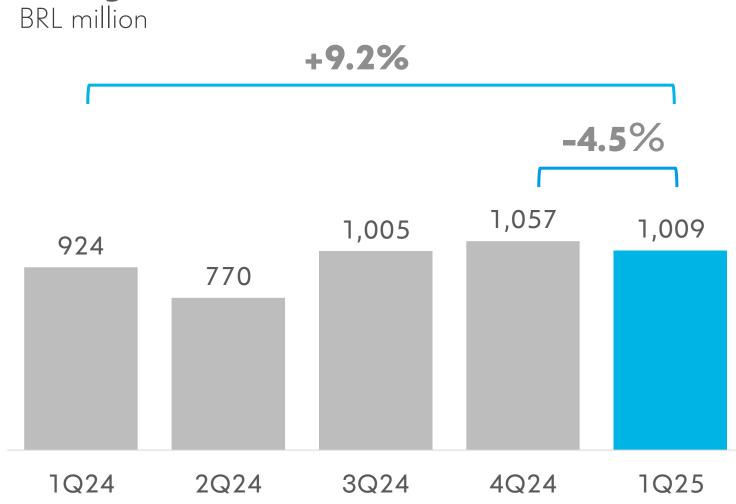
58.6 p.a.

Operating Revenues

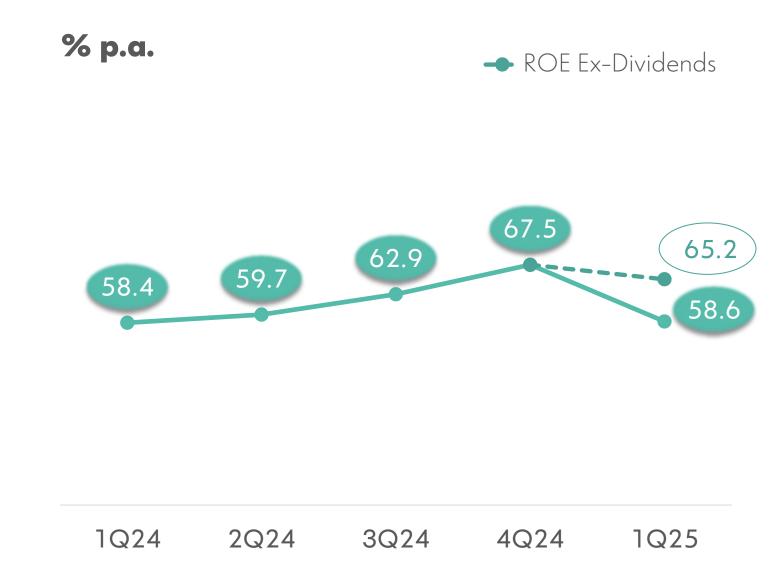


Revenues BRL million	%	1Q25	/1Q24	/4Q24
Equity Results	56%	767	+9%	+1%
Distribution	44%	615	+13%	-8%
Total	100%	1,381	+11%	-3%

Managerial Net Income



Accounting Net Income, pursuant to accounting standard CPC 50 (IFRS 17), of BRL 1,050.4 million in 1Q25, up by 22.8% from 1Q24.



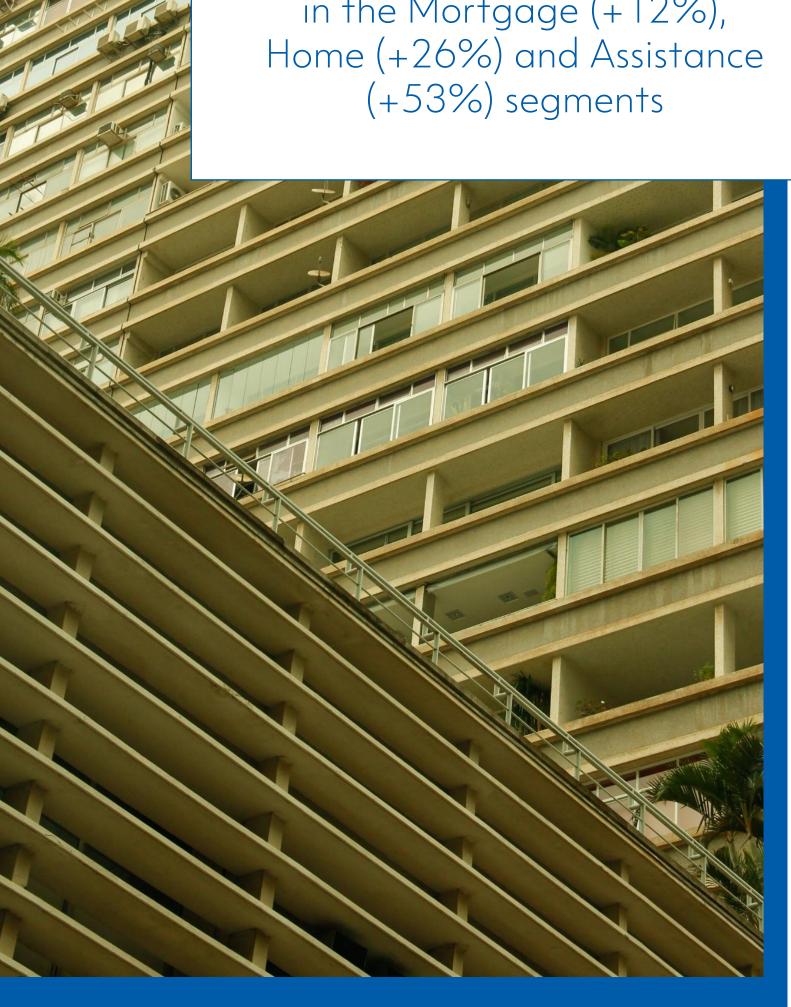
Adjusted ROE, including the approved distribution of dividends referring to 1Q25, would be 63.2%, up by 0,7 p.p. from 1Q24 (64.5%).

Insurance Business | Commercial Performance



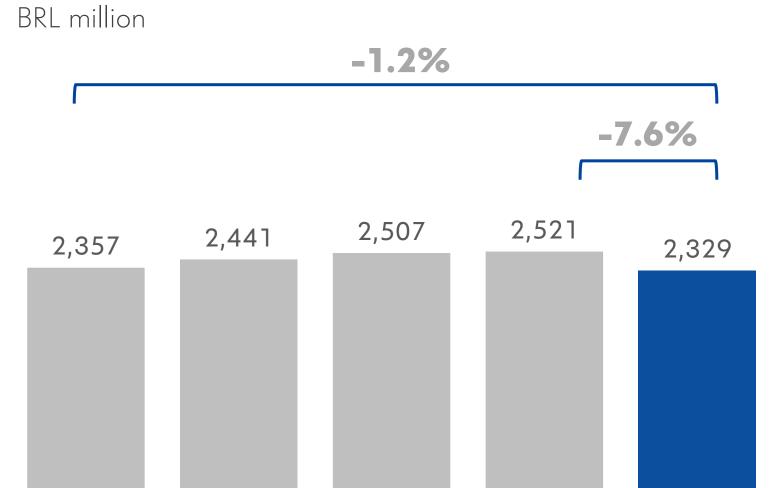
Written Premiums

Highlight to the annual growth in the Mortgage (+12%),



Written Premiums

1Q24



3Q24

4Q24

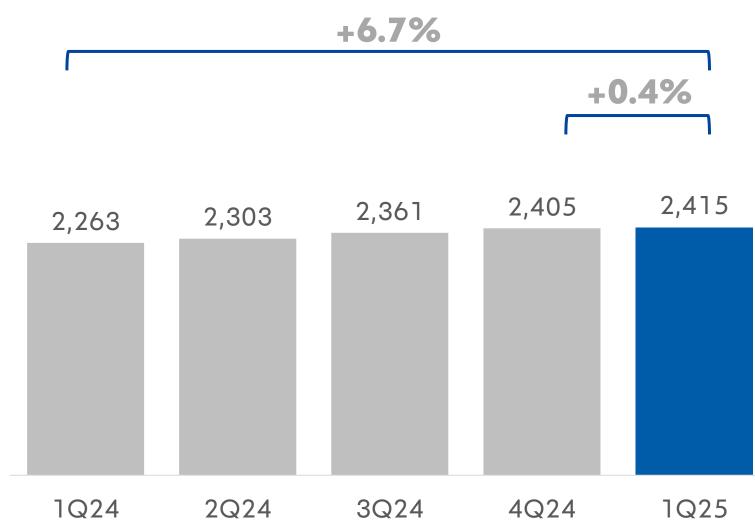
1Q25

2Q24

Written Premiums by Segment BRL million	%	BRL million 1Q25	/1Q24	/4Q24
Mortgage	41%	962	+12%	+2%
Life	24%	557	0%	-5%
Credit Life	16%	378	-33%	-34%
Home	12%	268	+26%	+10%
Assistance	3%	68	+53%	+3%
Other Insurance	4%	95	-21%	-15%
Total Insurance	100%	2,329	-1%	-8%

Premiums Earned

BRL million

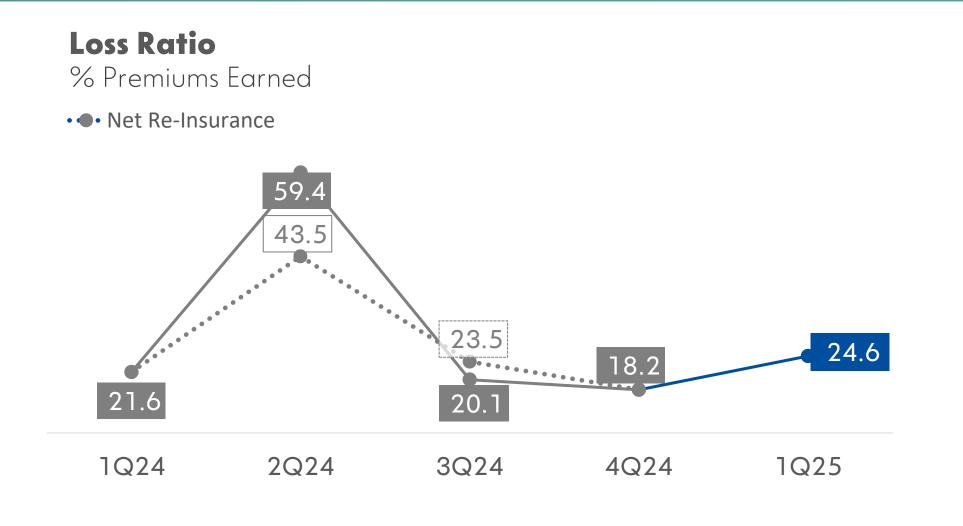


Premiums Earned by Segment BRL million	%	BRL million 1Q25	/1Q24	/4Q24
Mortgage	40%	962	+12%	+2%
Life	22%	545	-1%	0%
Credit Life	21%	502	+1%	-3%
Home	9%	216	+12%	+2%
Assistance	3%	68	+53%	+3%
Other Insurance	5%	123	-1%	-1%
Total Insurance	100%	2,415	+7%	+0%

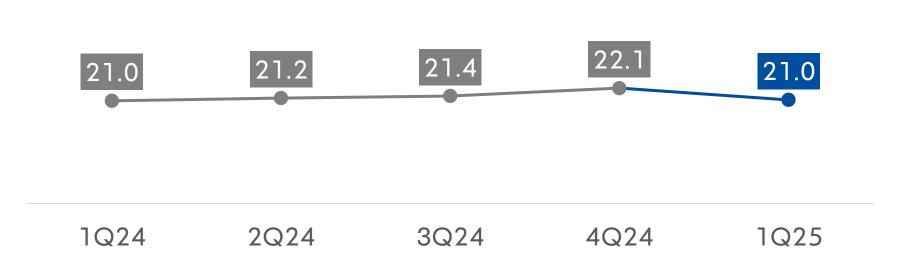
Insurance Business | Commercial Performance



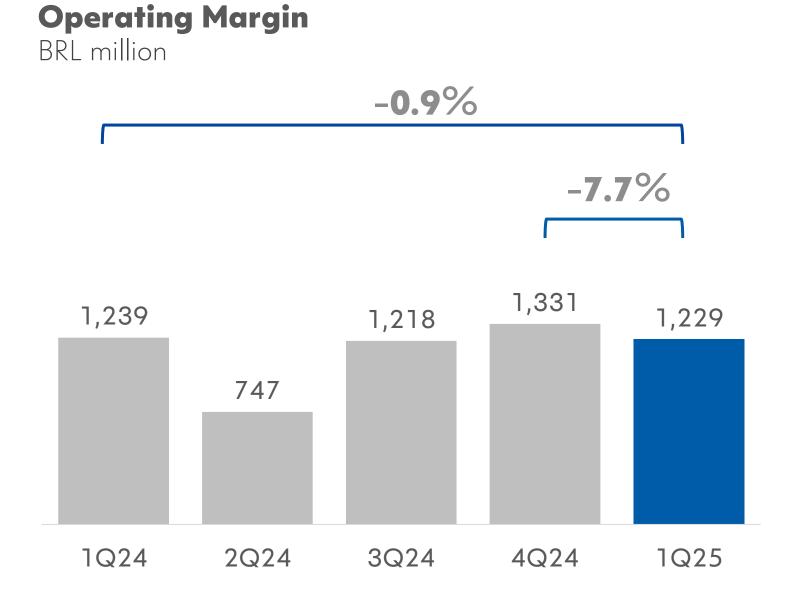
erformance Indicators



Commissioning % Premiums Earned



Serating Margin



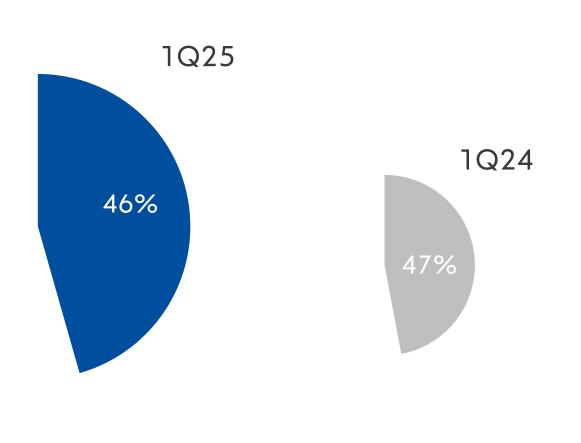
Distribution and Variation by Segment

BRL million

	%	BRL million 1Q25	/1Q24	/4Q24
Mortgage	46%	565	+3%	-9%
Life	26%	313	-1%	-2%
Credit Life	16%	198	-17%	-19%
Home	8%	102	+12%	+2%
Assistance	3%	34	+55%	-1%
Other Insurance	1%	16	-37%	+13%
Total Insurance	100%	1,229	-1%	-8%

Representativeness¹

% Total Operating Margin

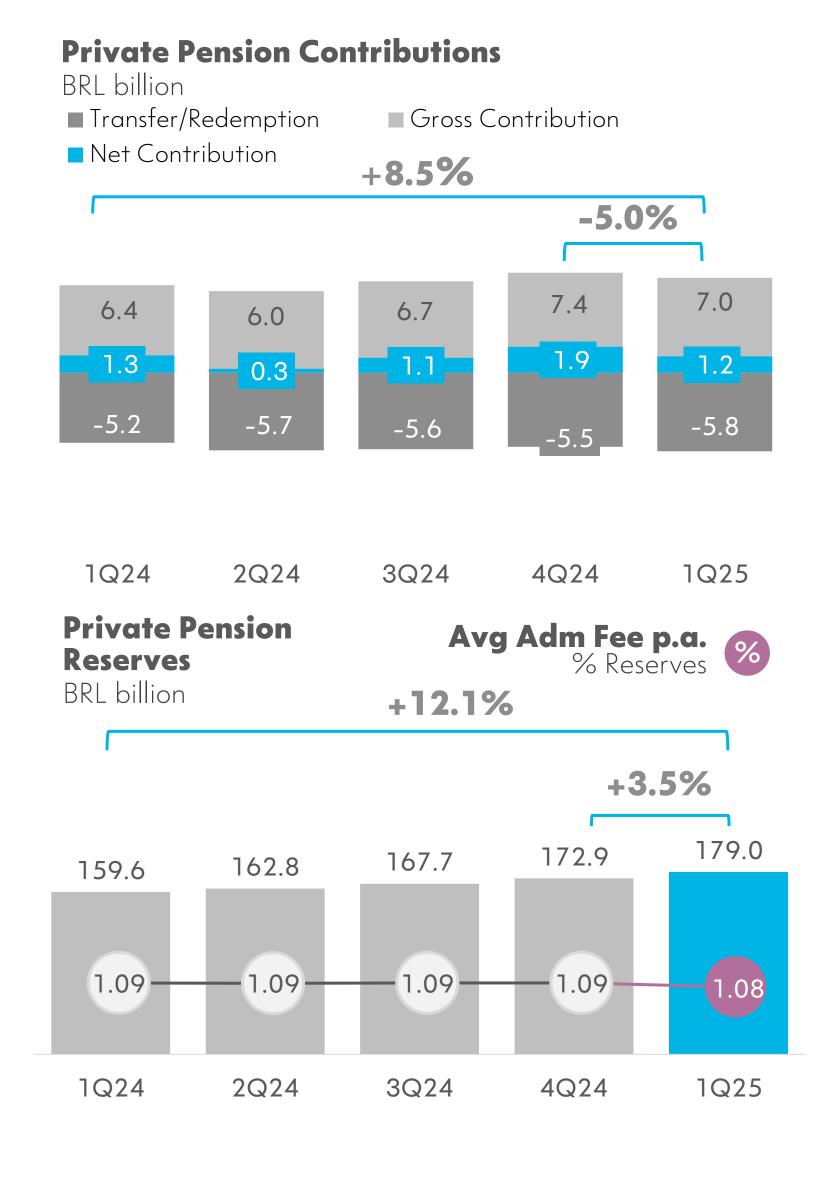




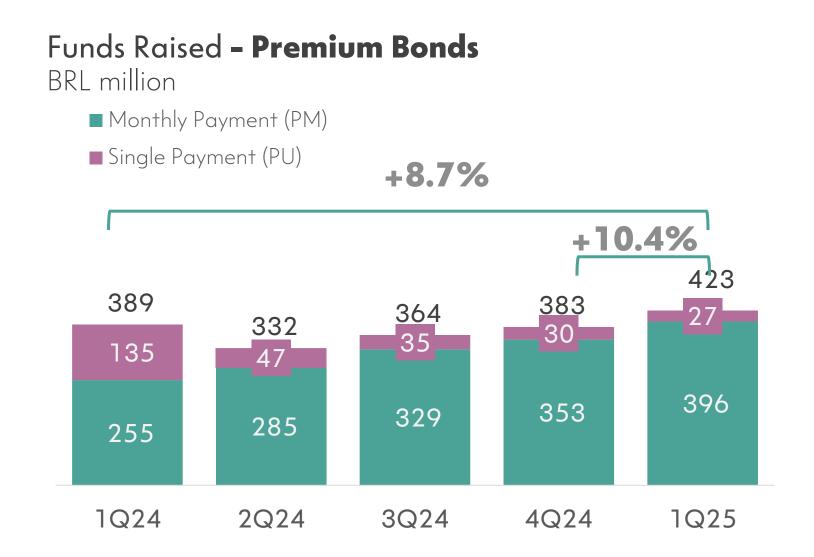
Accumulation Business | Commercial Performance



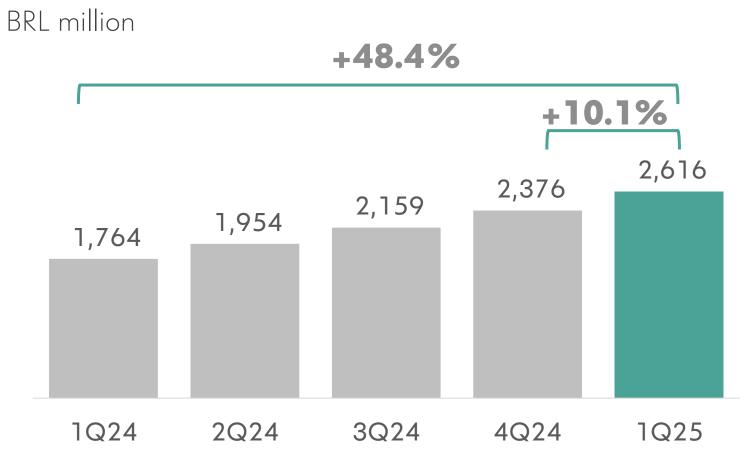
PRIVATE PENSION



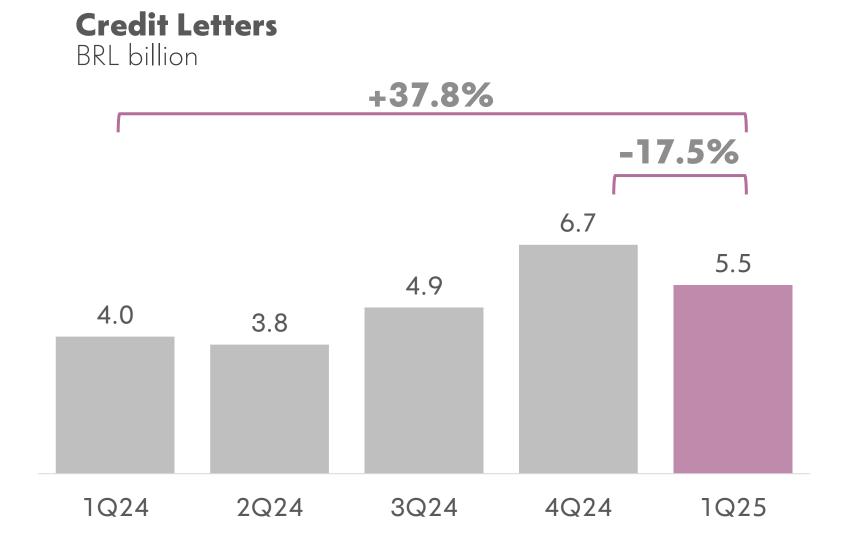
PREMIUM BONDS

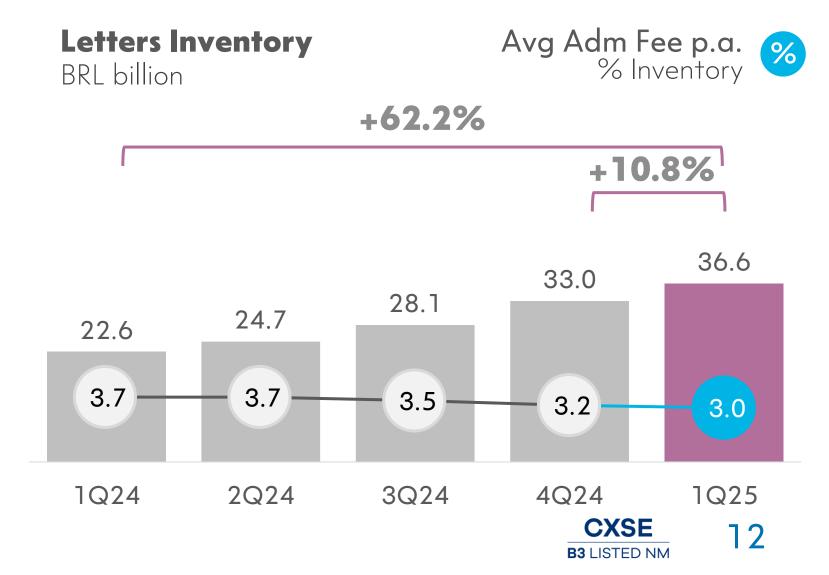


Premium Bonds Reserves



CREDIT LETTERS



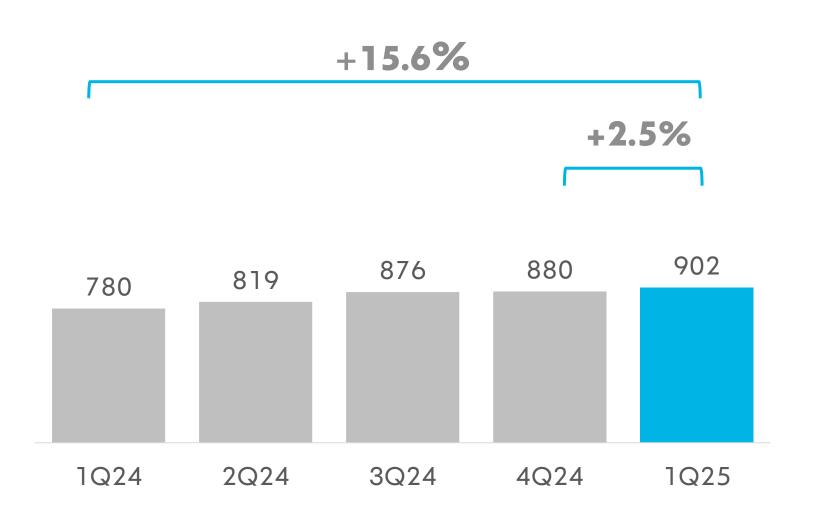


Accumulation Business | Operating Performance



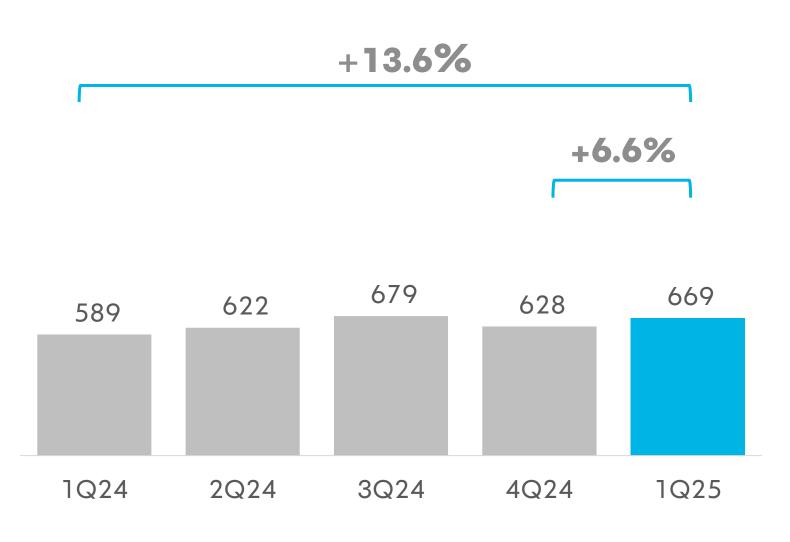
Operating Revenue

BRL million



Accumulation Operating Margin

BRL million



Operating Revenue

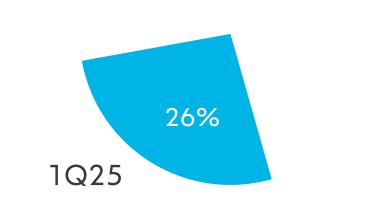
Operating revenues increased by 15.6% 1Q25 vs. 1Q24, with growth recorded for all segments, and highlight to the 34.3% growth in funds from Credit Letters.

Representativeness in Accumulation¹

% Total Operating Margin

Operating Revenue BRL million	%	2025	/1Q24	/4Q24
Private Pension	54%	492	+7%	-1%
Credit Letters	29%	260	+34%	+9%
Premium Bonds	17%	150	+19%	+5%
Total Accumulation	100%	902	+16%	+2%

Operating Margin¹ BRL million	%	2025	/1Q24	/4Q24
Private Pension	63%	419	+4%	-1%
Credit Letters	23%	157	+35%	+31%
Premium Bonds	14%	93	+31%	+8%
Total Accumulation	100%	669	+14%	+7%

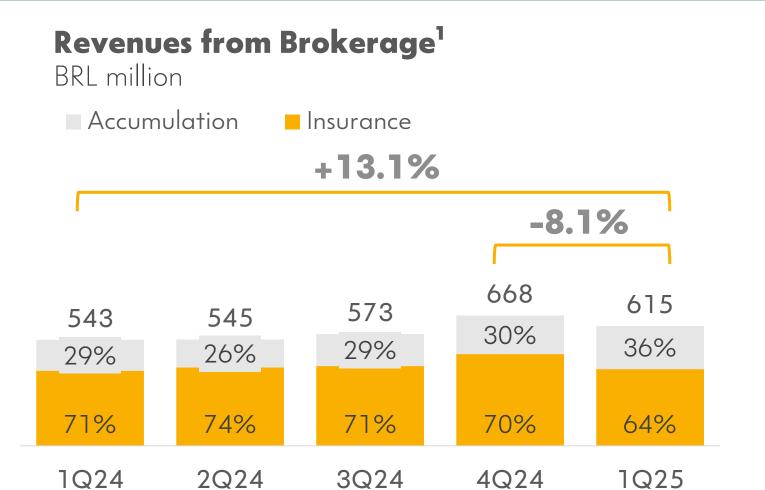




¹ Representativeness is weighted by Caixa Seguridade's equity interest in each company

Distribution Business | Operating Performance





Brokerage by Segment

BRL million	%	2025	/1Q24	/4Q24
Mortgage	21%	131	+32%	-10%
Credit Life	19%	116	-29%	-37%
Home	14%	87	+31%	+10%
Credit Letters	26%	161	+59%	+17%
Life	7%	39	-2%	-12%
Private Pension	5%	30	+5%	-4%
Premium Bonds	5%	30	+5%	+5%
Other Insurance	3%	21	+36%	+18%
Total Distribution	100%	615	+13%	-8%

Operating Margin BRL million ■ Accumulation ■ Insurance +3.6% -13.2% 530 460 453 444 442 16% 16% 15% 21% 18% 84% 85% 84% 82% 79%

3Q24

4Q24

1Q25

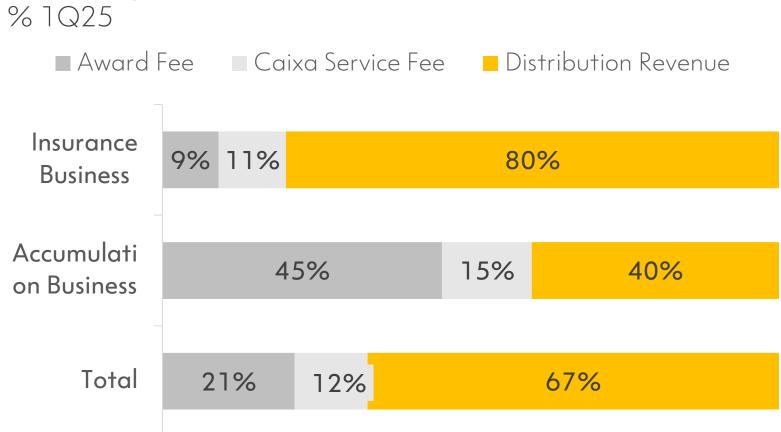
Operating Margin by

1Q24

2Q24

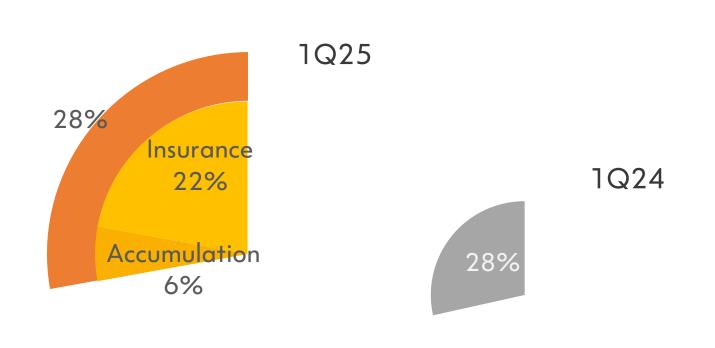
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Segment BRL million	%	2025	/1Q25	/1Q24
Mortgage	28%	128	+30%	-10%
Credit Life	25%	116	-29%	-37%
Home	14%	67	+37%	+9%
Credit Letters	11%	49	+63%	+26%
Life	8%	39	-2%	-12%
Private Pension	7%	30	+5%	-4%
Premium Bonds	4%	16	-19%	+10%
Other Insurance	3%	15	+3%	+17%
Total Distribution	100%	460	+4%	-13%

Brokerage Distribution²



Representativeness³

% Total Operating Margin



¹ Includes brokerage and commissioning revenues, besides network access and distribution (BDF) revenues.

² Managerial view considering CAIXA's service and award fees related to the life, credit life and private pension segments, which are paid directly by the insurer to CAIXA. For the other segments, the costs are paid by the broker company.

³ Representativeness is weighted by Caixa Seguridade's equity interest in each company.

Operating Indicators



ADMINISTRATIVE EXPENSES RATIO (IDA)

Administrative Expenses

% Operating Revenue



1Q24	2Q24	3Q24	4Q24	1Q25

Ratio – Grouping	IDA 1Q25	Δ1Q24 p.p.	Δ4Q24 p.p.
Bancassurance CAIXA	10.8%	+0.3	-1.4
Run-off	13.2%	+1.1	-2.5
New Partnerships	11.2%	+0.2	-2.2
Holding + Brokerage	6.1%	-0.5	+1.8
Bancassurance PAN	7.2%	-1.3	-3.2
GENERAL RATIO	10.4%	0.0	-1.7

COMBINED RATIO (IC)

General and Administrative Expenses

% Operating Revenue



1Q24	2Q24	3Q24	4Q24	1Q25
1 0 2 1		0 4 2 1	1 0 2 1	1 4 2 5

Ratio – Grouping	IC 1Q25	Δ1Q24 p.p.	Δ4Q24 p.p.
Bancassurance CAIXA	56.1%	+2.1	+0.9
Run-off	66.9%	+8.0	+3.2
New Partnerships	56.5%	+1.2	-2.0
Holding + Brokerage	41.5%	-0.2	+7.9
Bancassurance PAN	67.6%	+4.3	-4.2
GENERAL RATIO	57.4%	+2.4	+0.4

EXPANDED COMBINED RATIO (ICA)

General and Administrative Expenses

% Operating Revenue + Financial Result



1927 2927 1927 1925	1Q24	2Q24	3Q24	4Q24	1Q25
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Ratio – Grouping	ICA 1Q25	Δ1Q24 p.p.	Δ4Q24 p.p.
Bancassurance CAIXA	50.2%	+1.1	+0.7
Run-off	59.0%	+5.5	+2.5
New Partnerships	50.0%	+0.8	-1.8
Holding + Brokerage	39.7%	-2.7	+7.7
Bancassurance PAN	60.8%	+3.6	-3.6
GENERAL RATIO	51.3%	+1.3	+0.3



In 1Q25, the Ratio maintained the same level as in the beginning of 2024, with an increase in administrative expenses during the period related to the former partnership and at Caixa Vida e Previdência.



The Combined Ratio (CI), in the annualized view, increased by 2.4 p.p. in 1Q25 over 1Q24, reflecting the variation in the loss ratio in the period.

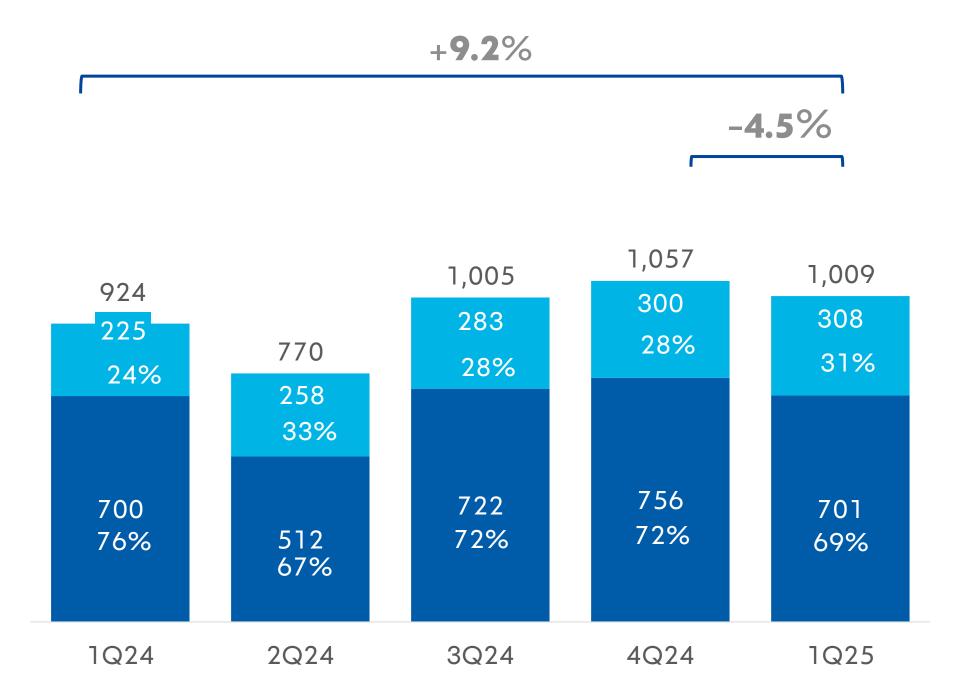
Operating and Financial Result



Net Income

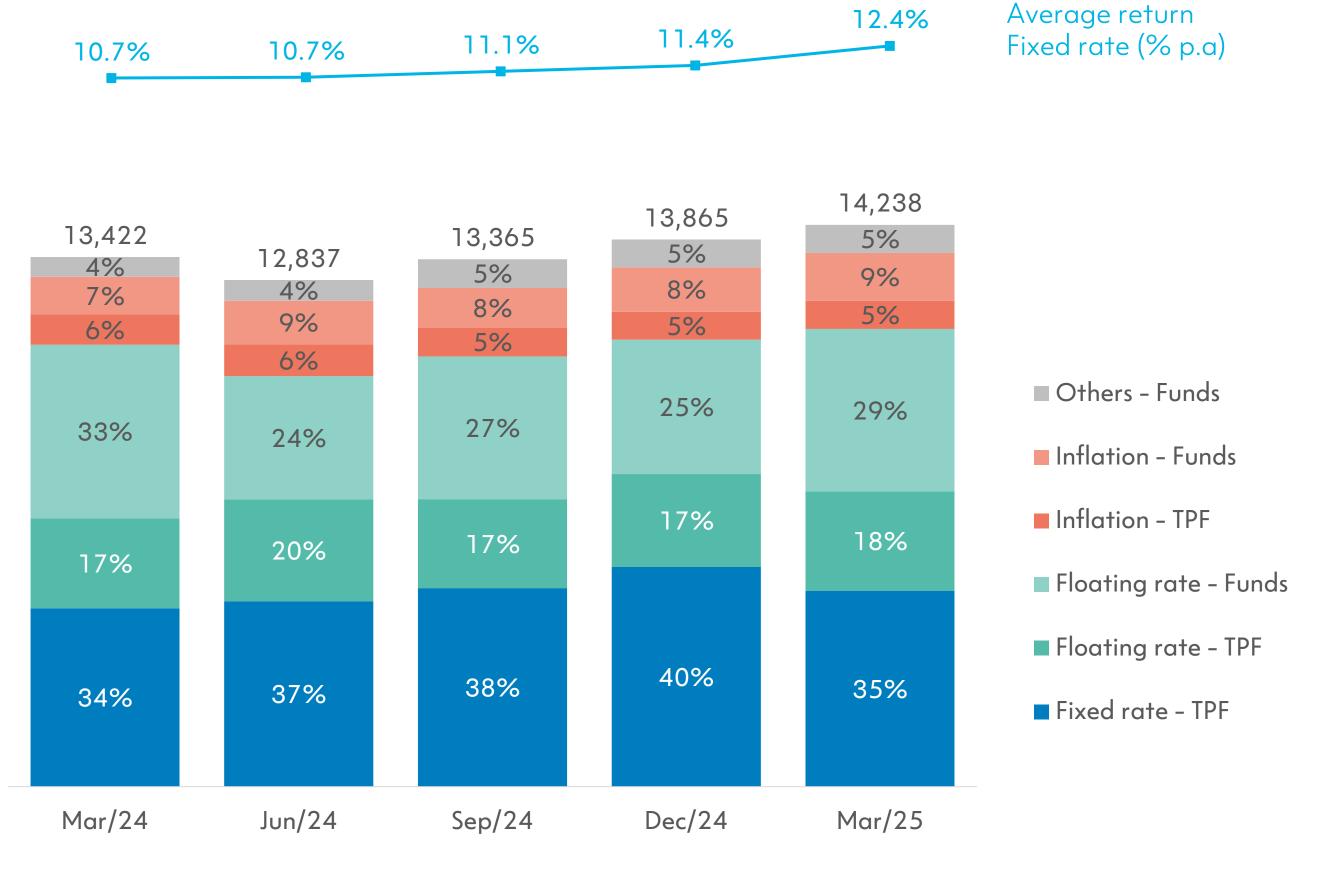
(Operating vs. Financial¹)

- Results from the Operation
- Financial Result



Grouped Investment Portfolio Composition

% Consolidated financial investments (million)



¹ Financial result net of taxes, considering the effective rate of each company, weighted by the respective percentages of equity interest in each company.



² Investment portfolio is weighed by the respective equity interest in each company.



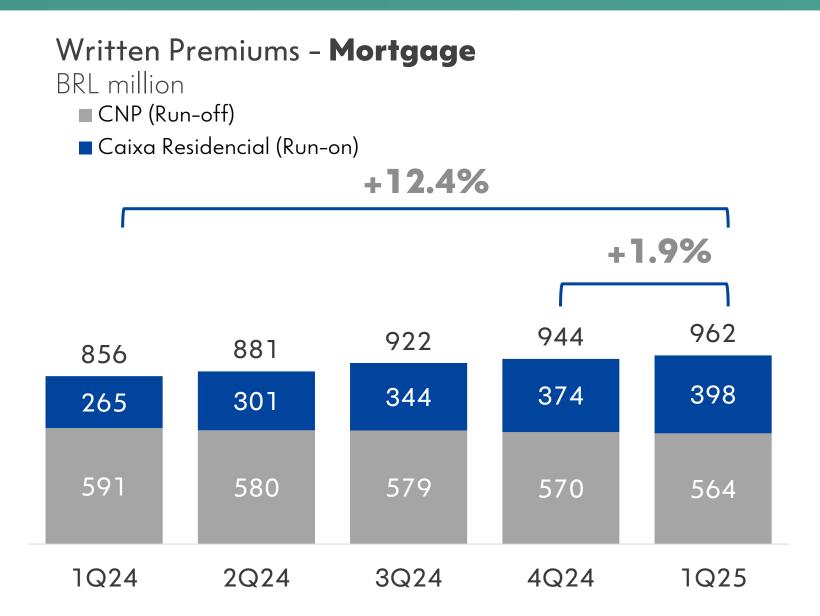
EARNINGS PRESENTATION

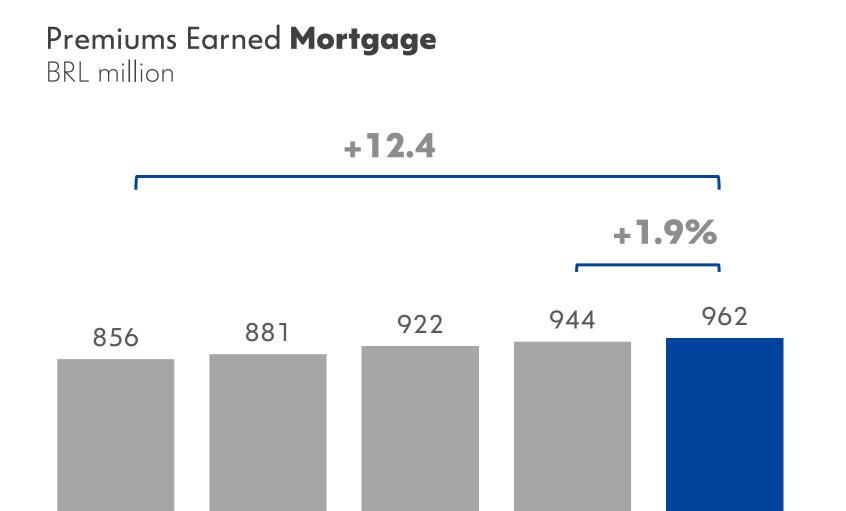
1025



Mortgage Insurance | Operating Performance



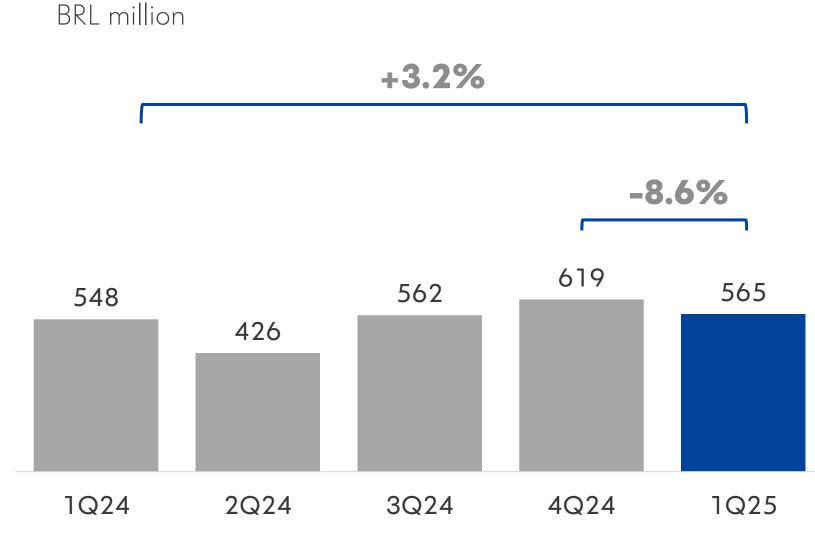




3Q24

4Q24

1Q25



Operating Margin Mortgage

Written Premiums

Maintaining market leadership, with an upward curve in the quarter.

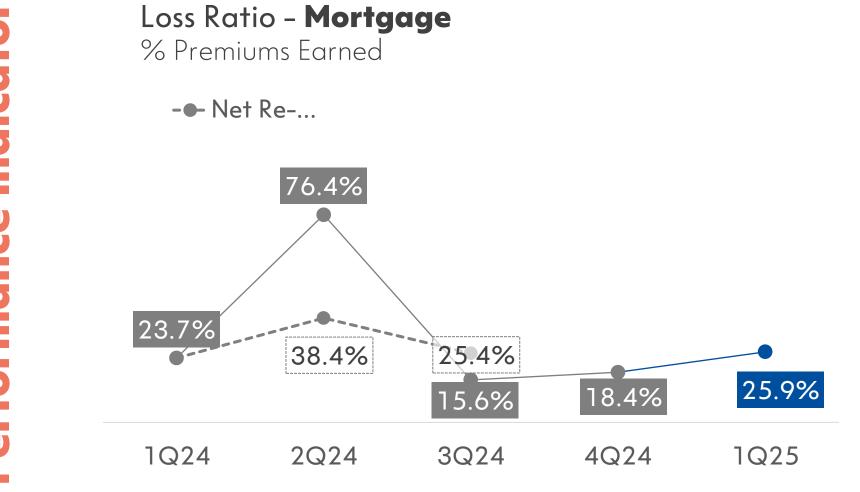
Loss Ratio

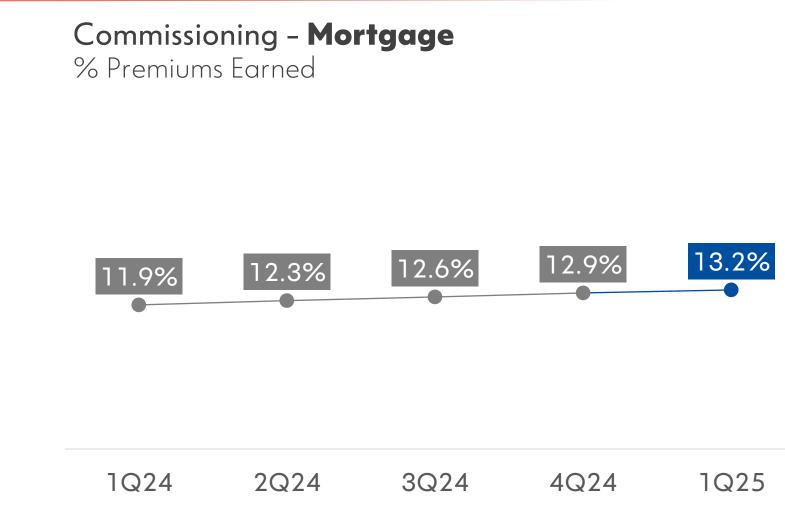
Increase in loss volumes for the run-off loss business in 1Q25 vs. 1Q24.



1Q24

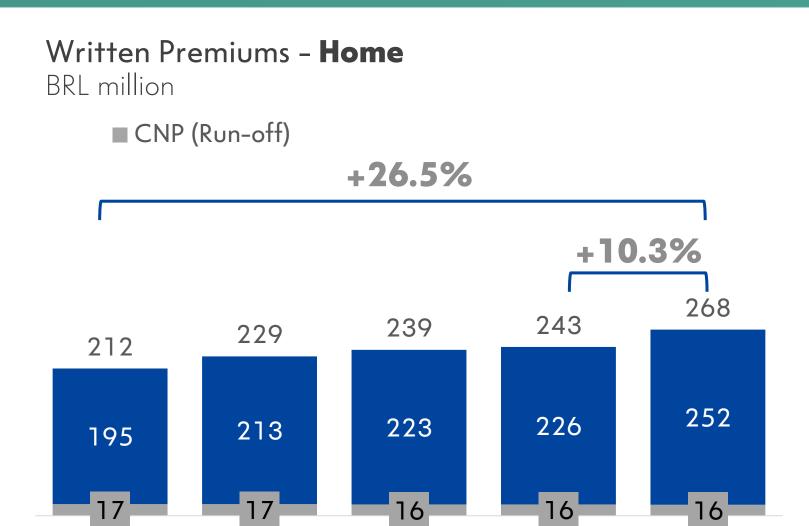
2Q24





Home Insurance | Operating Performance

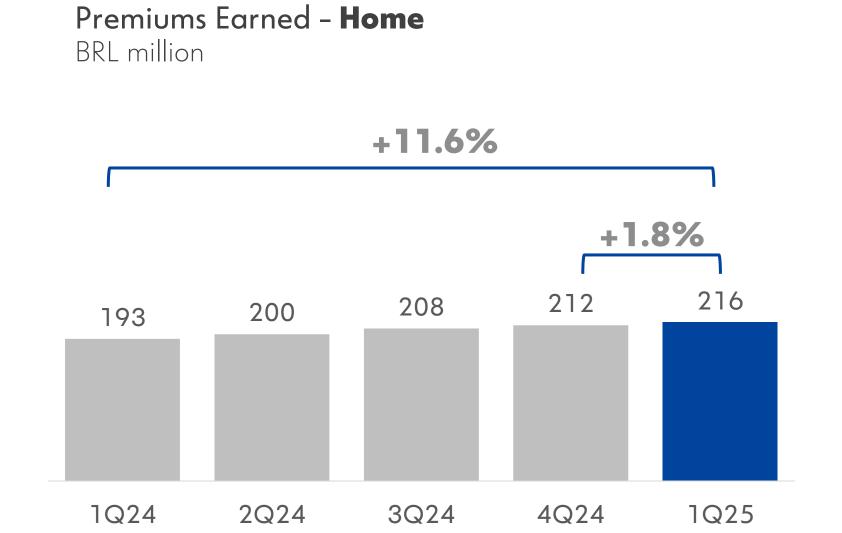


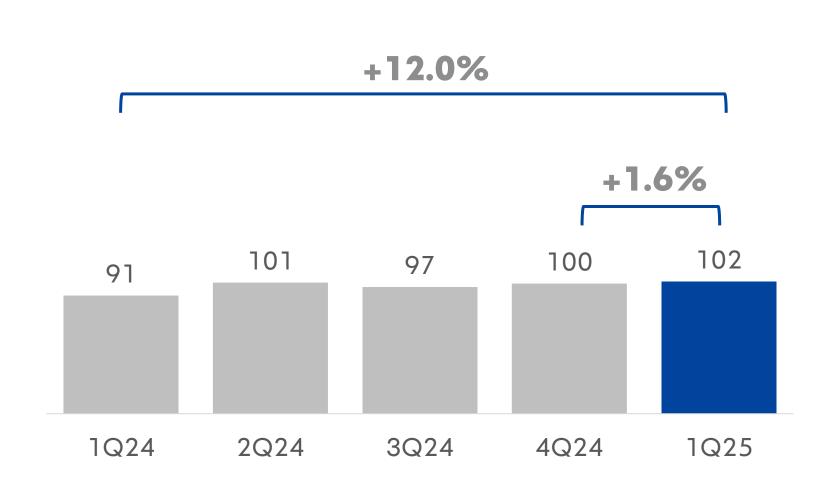


3Q24

4Q24

1Q25





Operating Margin - Home

Commissioning - **Home**

BRL million

16.8%

1Q25

Written Premiums

2Q24

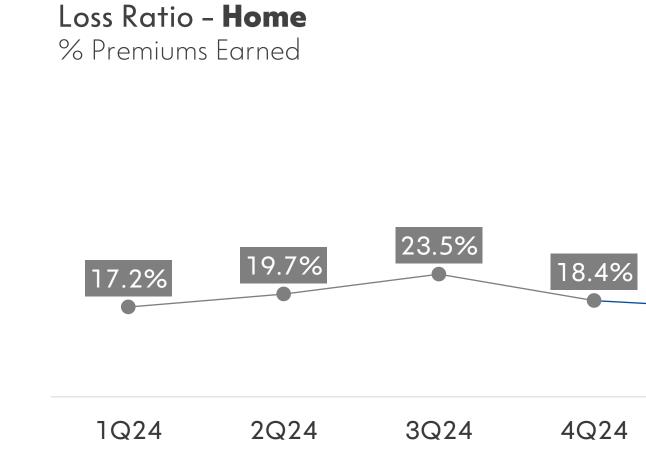
1Q24

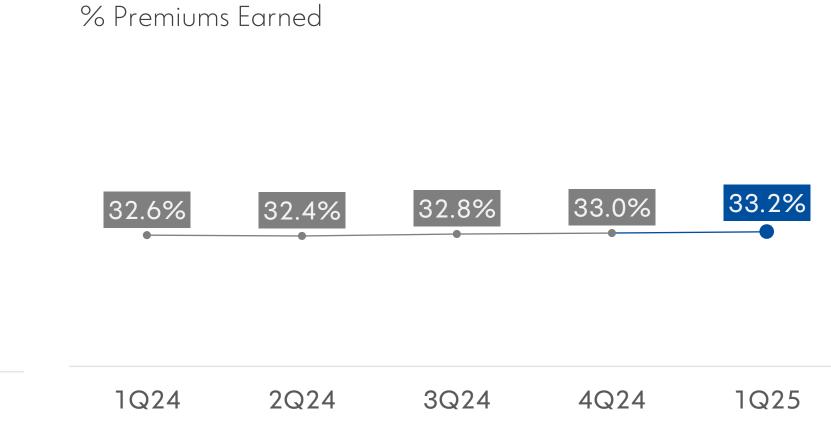
Highest volume of premiums issued for the fourth consecutive quarter.

Bundled Insurance

Written premiums with the stacking effect from bundled insurance policies in real estate financing.







Credit Life Insurance | Operating Performance

49.6%

11.9%

1Q25

12.5%

4Q24

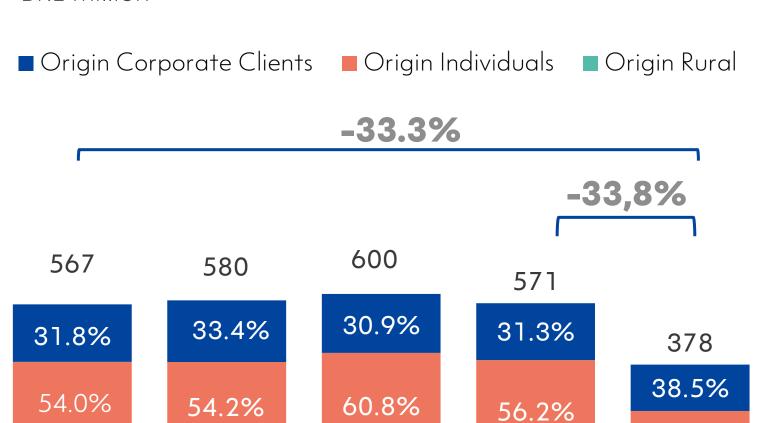




BRL million

14.2%

1Q24

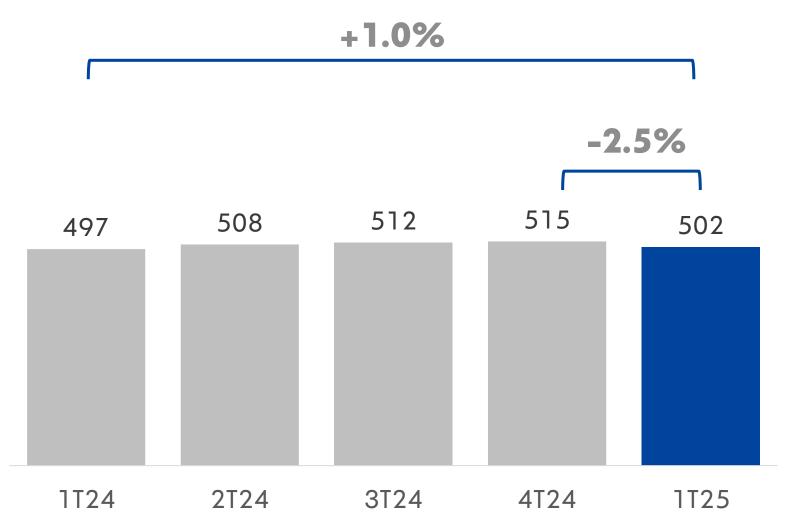


8.4%

3Q24

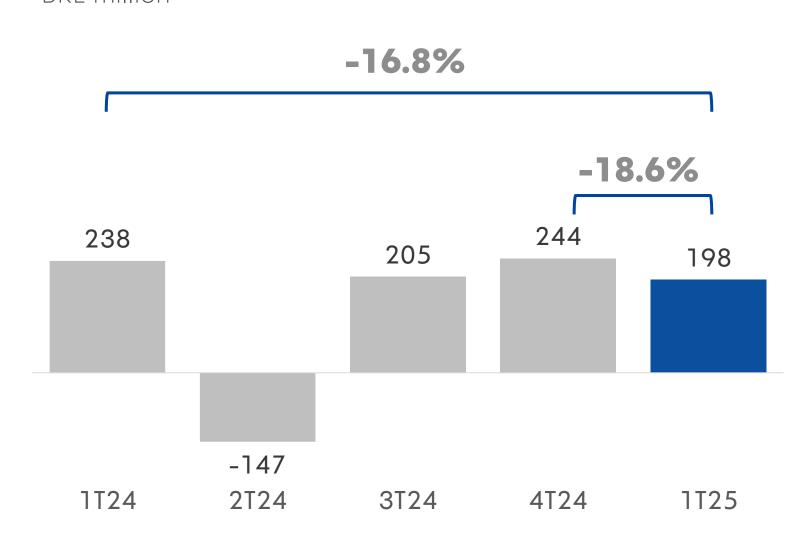
BRL million

Premiums Earned - Credit Life



Operating Margin - Credit Life

BRL million



Written Premiums

12.4%

2Q24

Reduction in written premium volumes, in 1Q25, over previous quarters, due to the increase in interest rates and impact on the cost of commercial credit.

Loss Ratio

close to the level expected for the

segment after the new claims notification

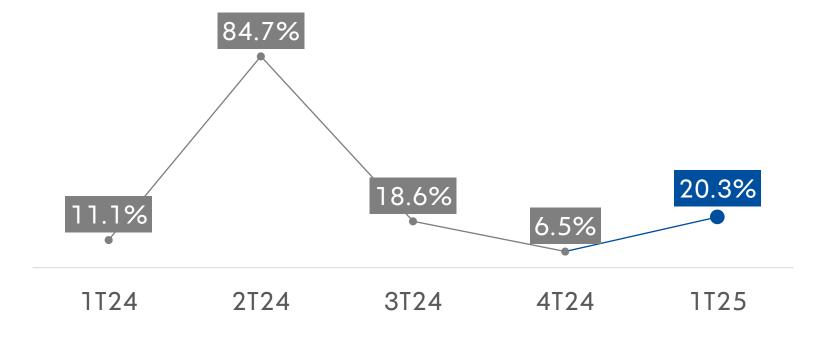
process was implemented in 2024.



Indicator

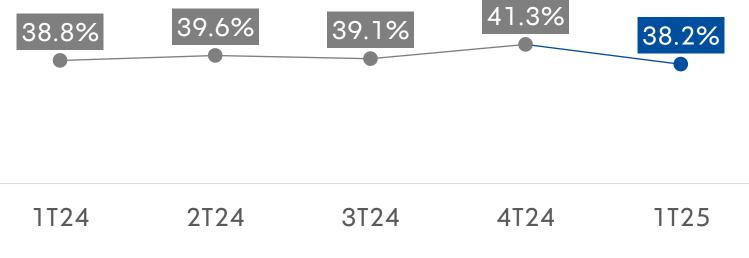
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Loss Ratio - Credit Life % Premiums Earned



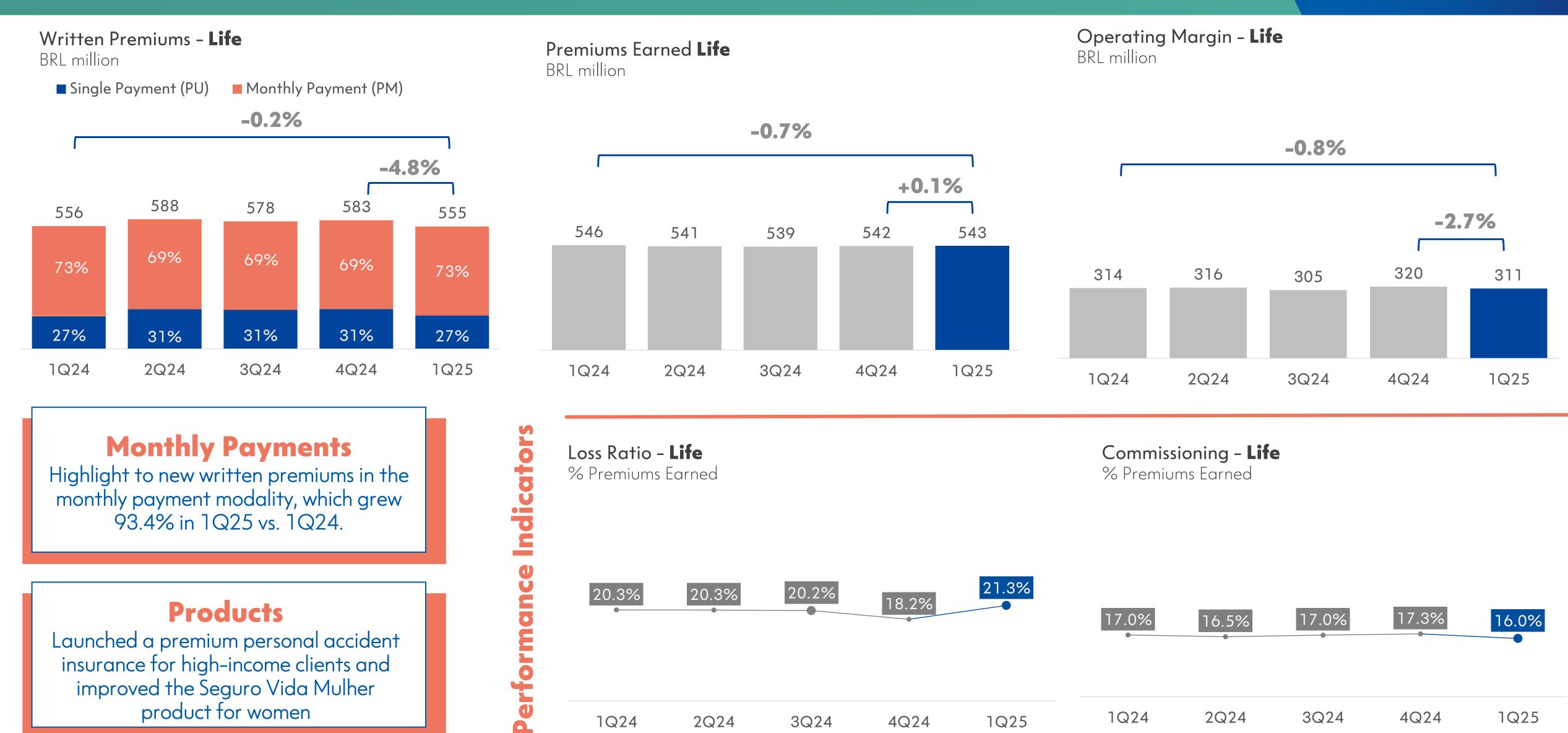
Commissioning - Credit Life

% Premiums Earned



Life Insurance¹ | Operating Performance





Assistance and Other Insurance | Operating Performance

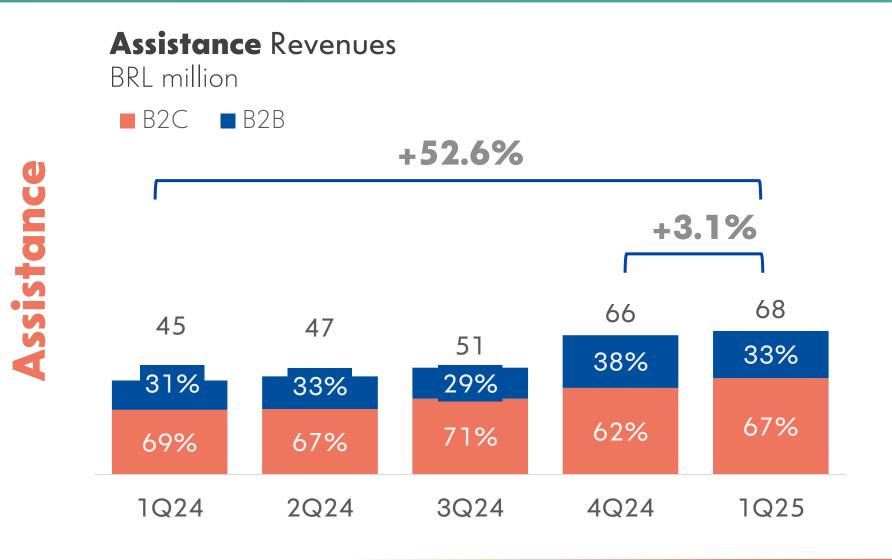


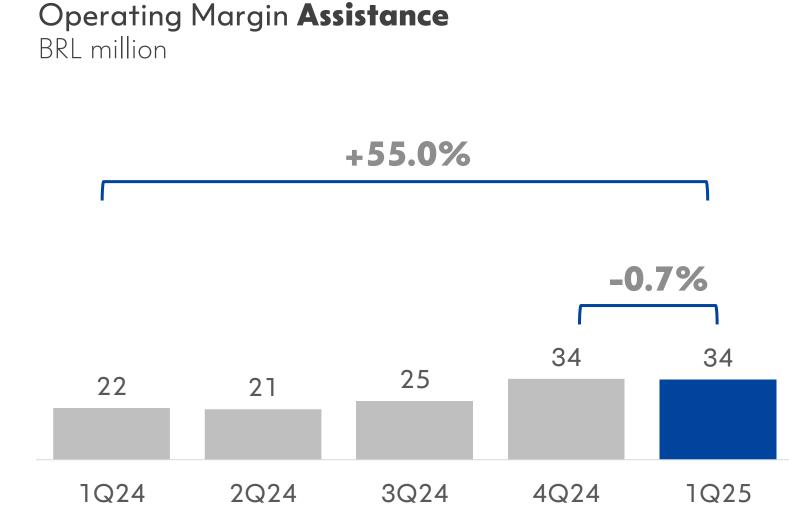
Assistance

Maintenance of the upward revenue curve in 1Q25

Other Non-Strategic

In 1Q25, 87.7% of premiums were from the Auto sector through Youse policies sold by CNP Seguros.

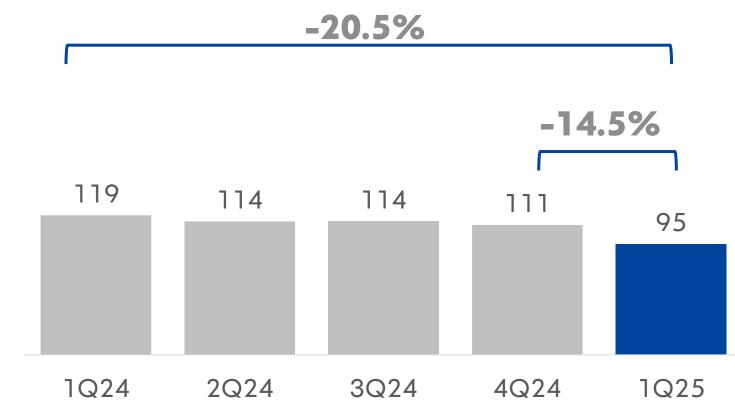




Written Premiums - Other Insurance

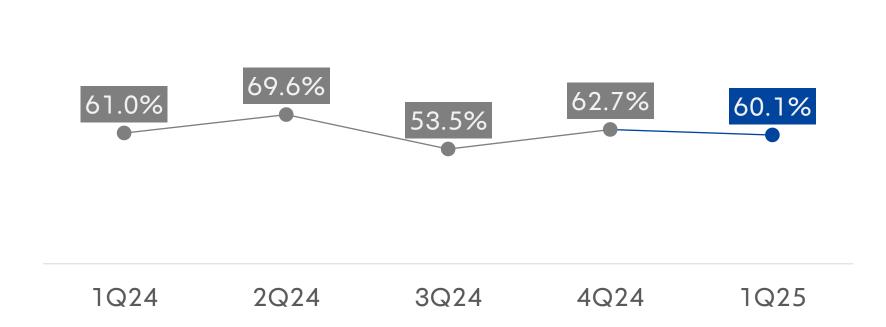
BRL million

nsurance



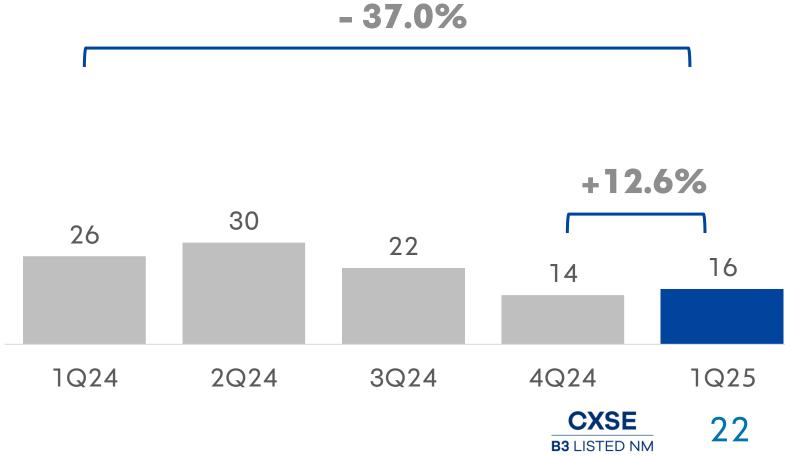
Loss Ratio - Other Insurance

% Premiums Earned



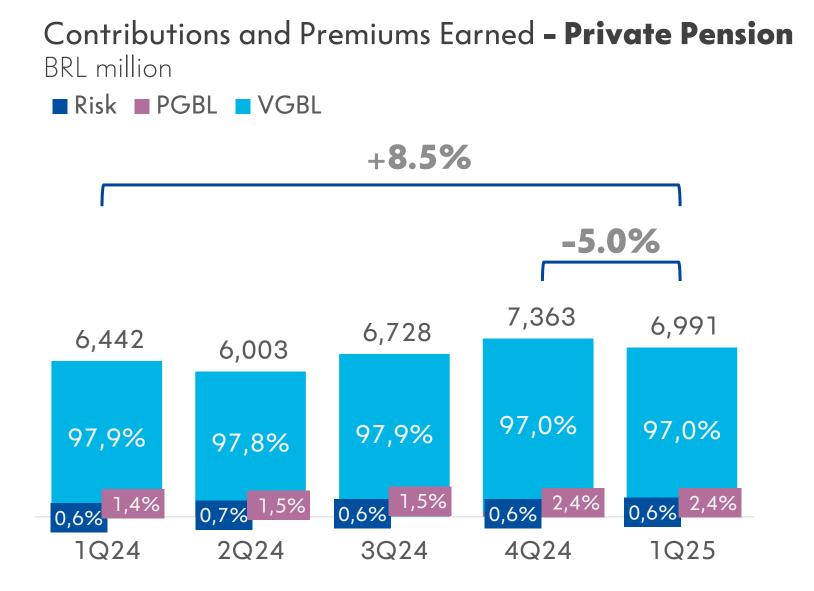
Operating Margin - Other Insurance

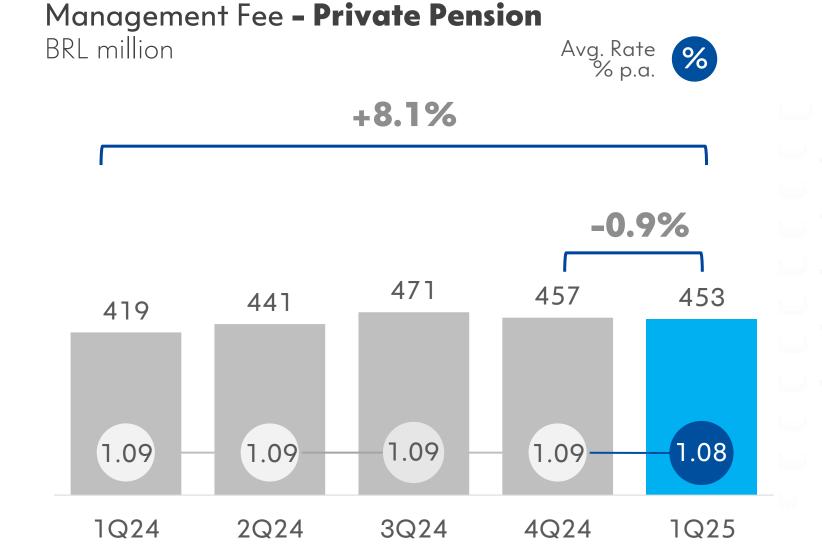
BRL million

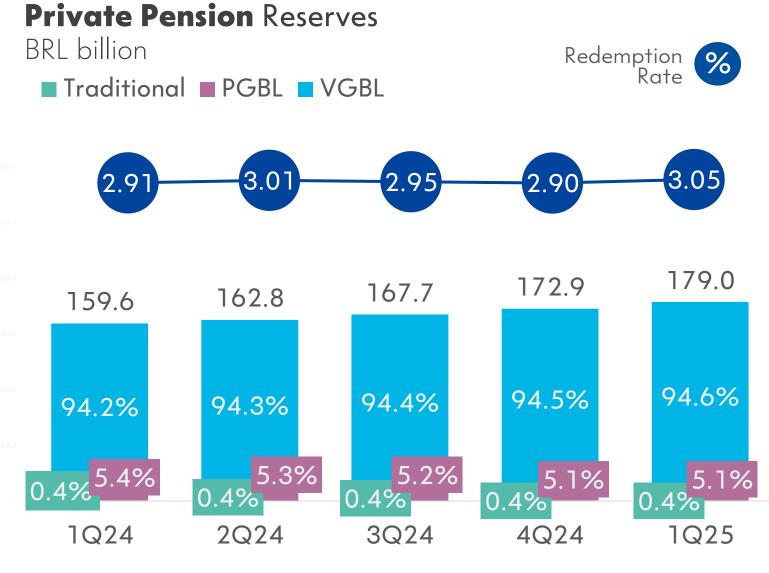


Private Pension | Operating Performance

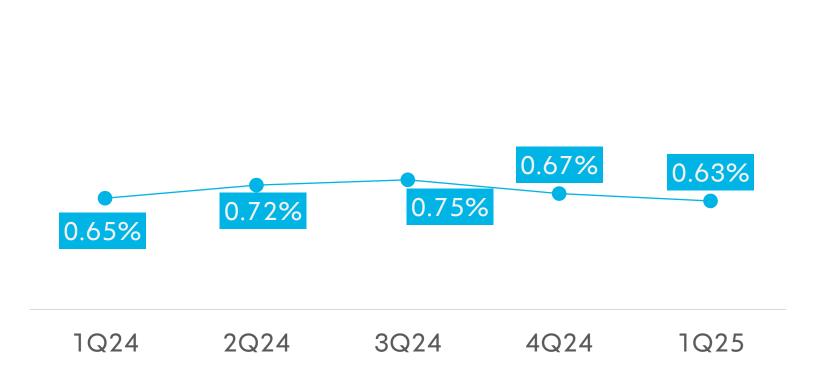


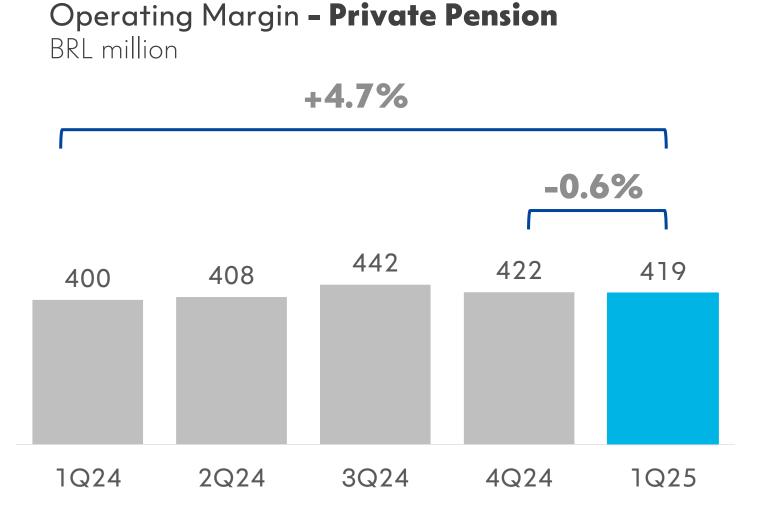






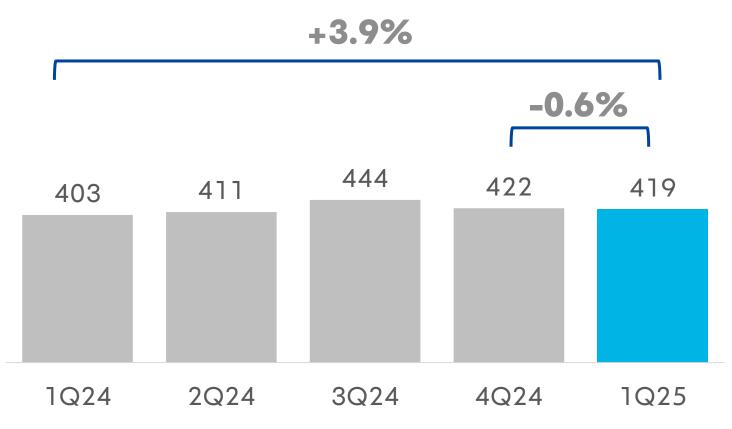
Commissioning - Private Pension % Contributions





Operating Margin - Private Pension Adjusted (Ex Earn-out¹ and LPC²)

BRL million

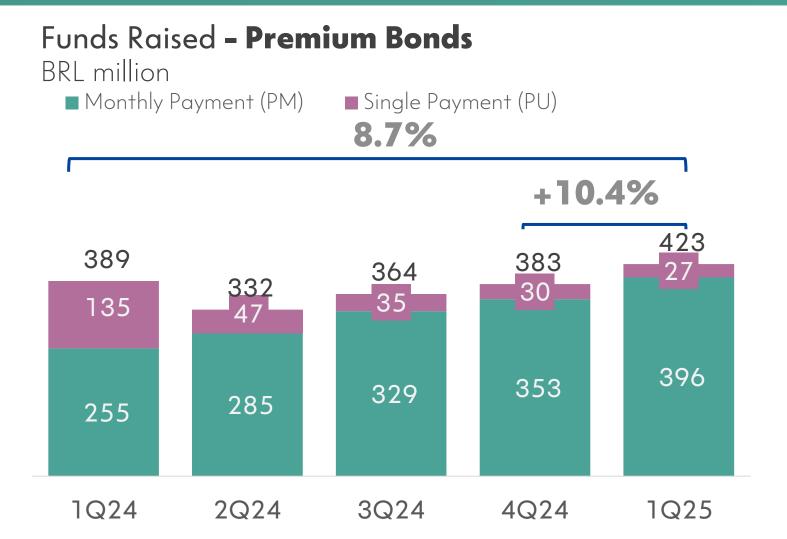


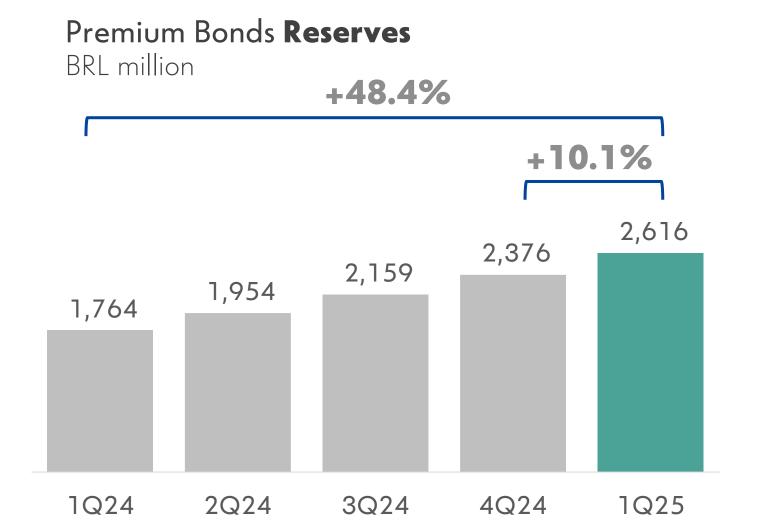
^{1 -} Earn-Out - Incentive mechanism linked to performance in terms of volume and profitability, to be paid to CAIXA by the investee, recognized as trading expenses in XS2 Vida e Previdência.

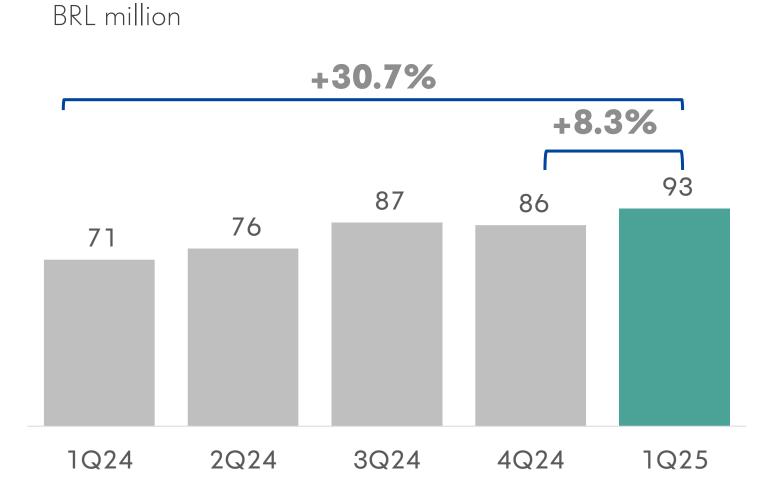


Premium Bonds | Operating Performance







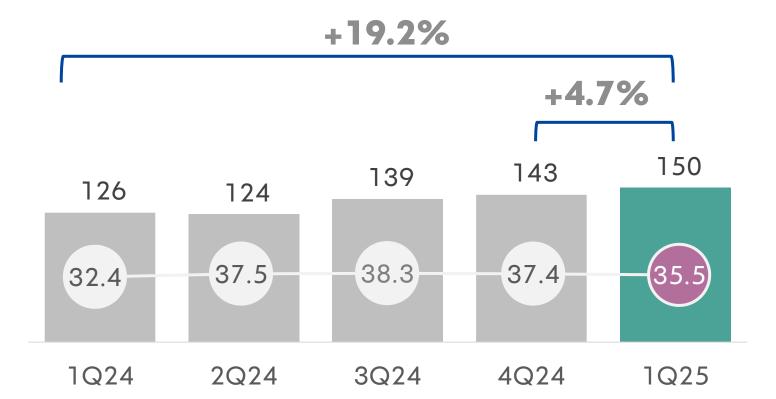


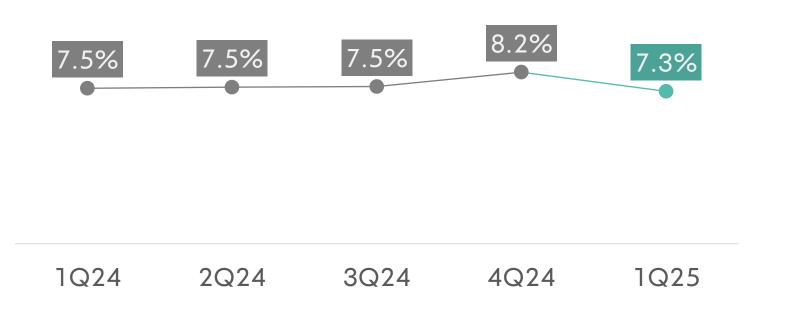
Operating Margin - Premium Bonds

Net Revenue - Premium Bonds BRL million









Funds Raised

Record funds raised in a quarter (1Q25) in Caixa Capitalização.

Operating Margin

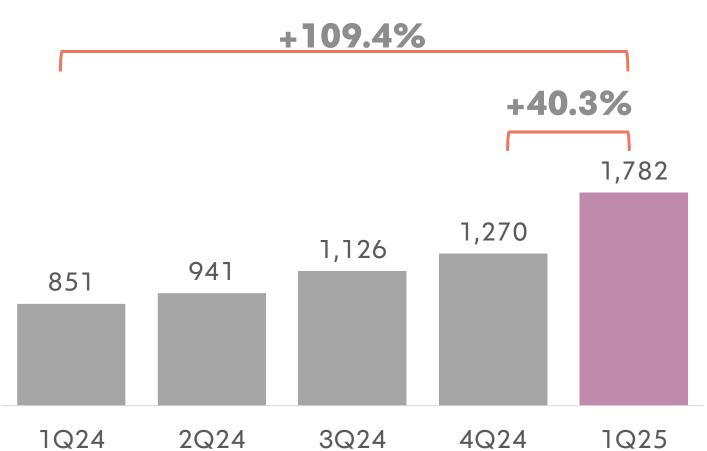
The increase in margin reflects the performance of funds raised in the monthly payment modality, which requires lower levels of provisions for redemption.

Credit Letters | Operating Performance



Funds Raised - Credit Letters

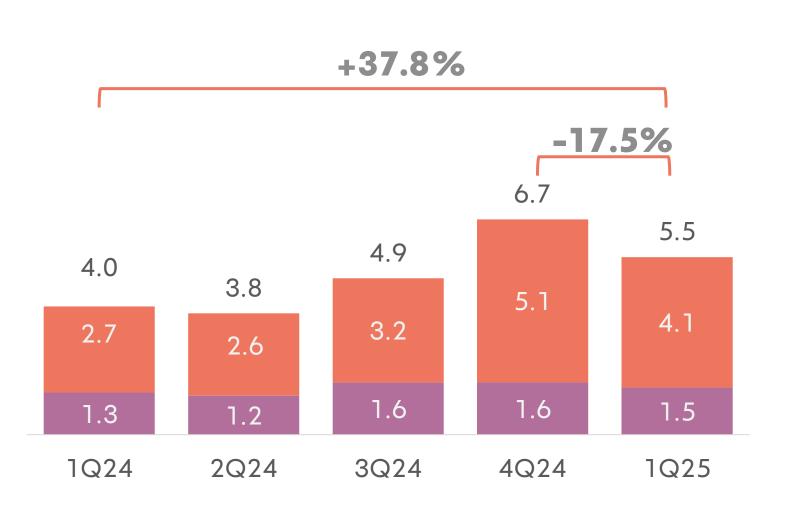
BRL million



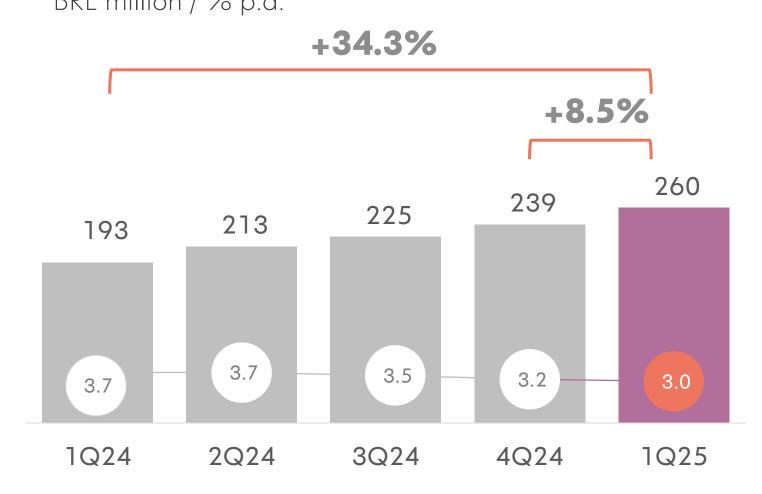
Credit Letters

BRL billion

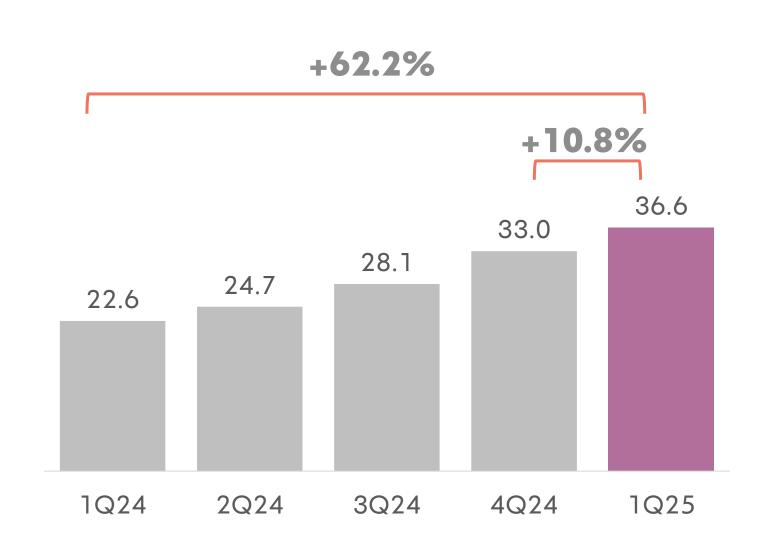
■ Auto ■ Real Estate



Management Fee / Average Rate - Credit Letters BRL million / % p.a.

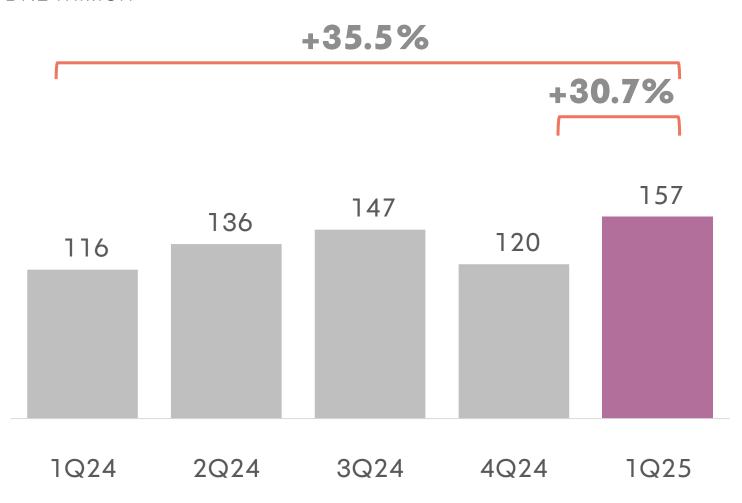


Inventory - Credit Letters
BRL billion



Operating Margin - Credit Letters

BRL million



Real Estate Credit Letters

Real estate credit letters accounted for 73.5% of the total volume of credit letters sold during the quarter.

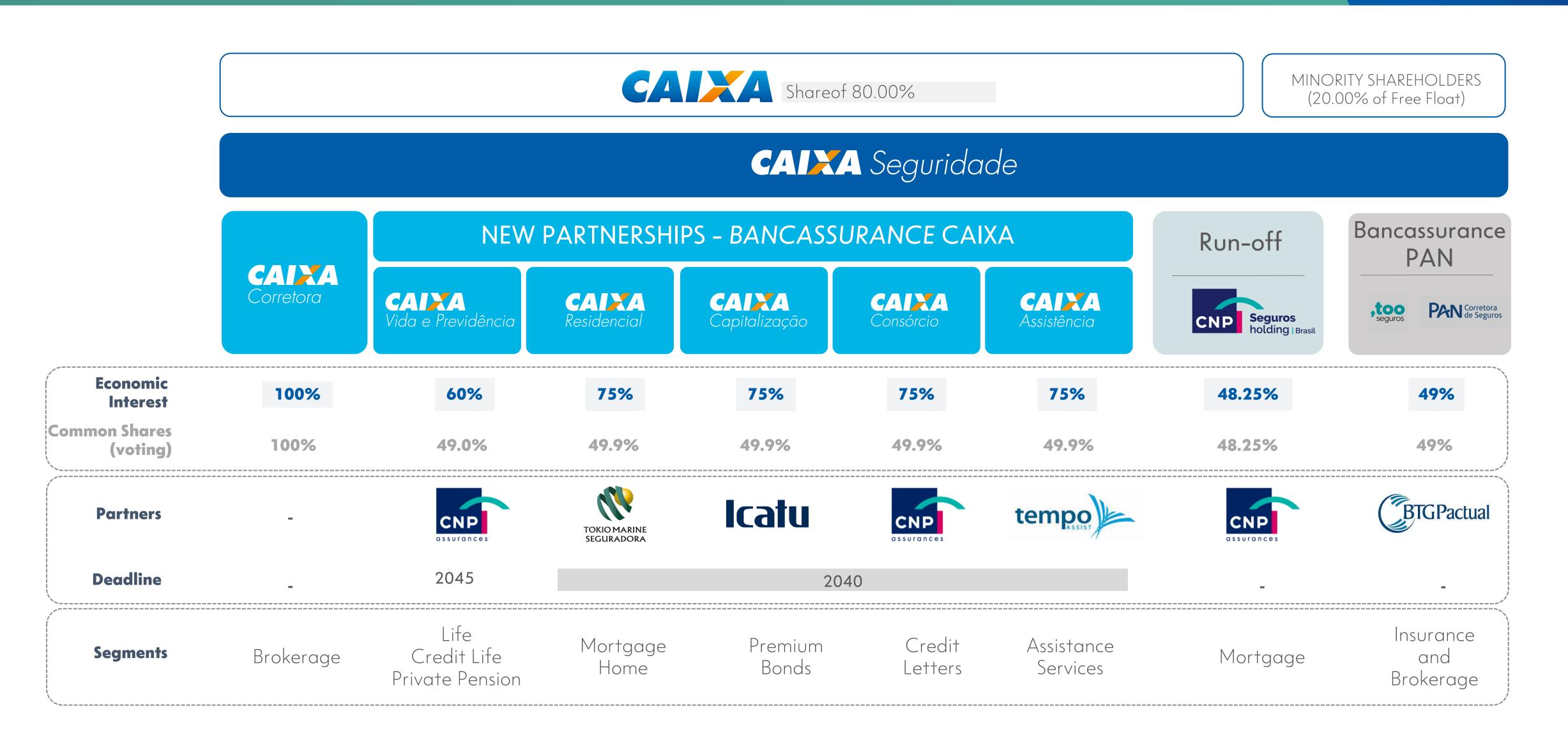
Goods Delivered

BRL 475.1 million in goods delivered (+33.2%), and over 3.5 thousand credit letters contemplated in the period.



Overview | Corporate Structure

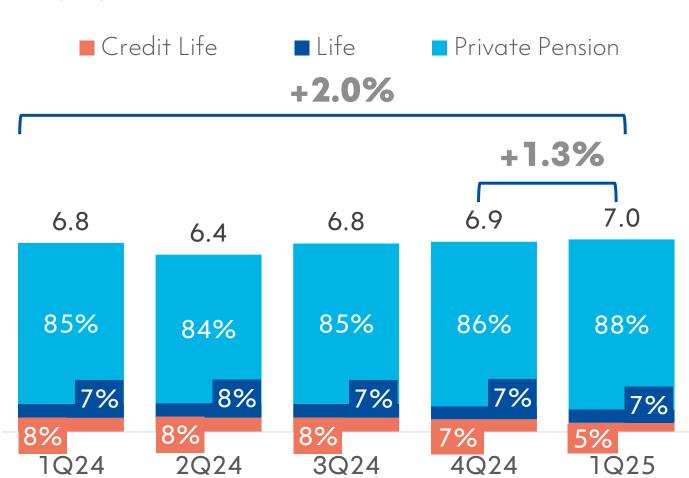




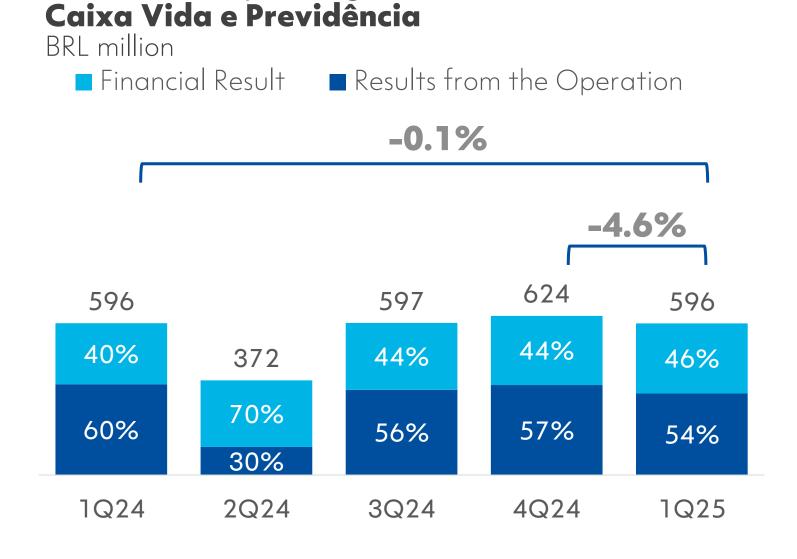
Caixa Vida e Previdência | Results, Financial Performance and Indicators





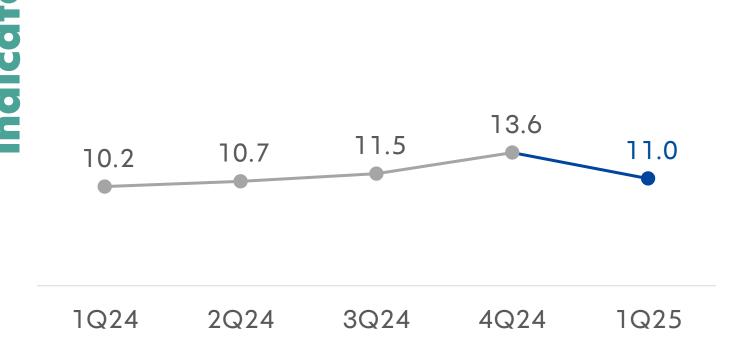


Net Income (Operating vs. Financial)



Administrative Expenses Ratio (IDA) Caixa Vida e Previdência

Administrative Expenses % Operating Revenue



Combined (IC) and Expanded (ICA) Ratio Caixa Vida e Previdência

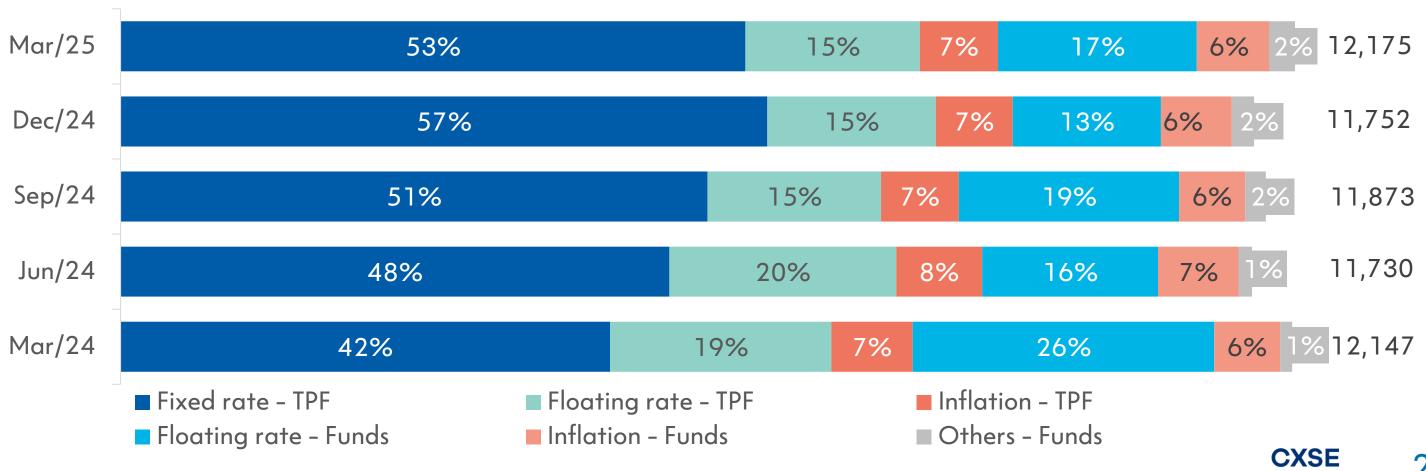
General and Administrative Expenses

- -IC: % Operating Revenue
- -ICA: % Operating Revenue + Financial Result



Investment Portfolio Composition - Caixa Vida e Previdência

% Financial investments (million)

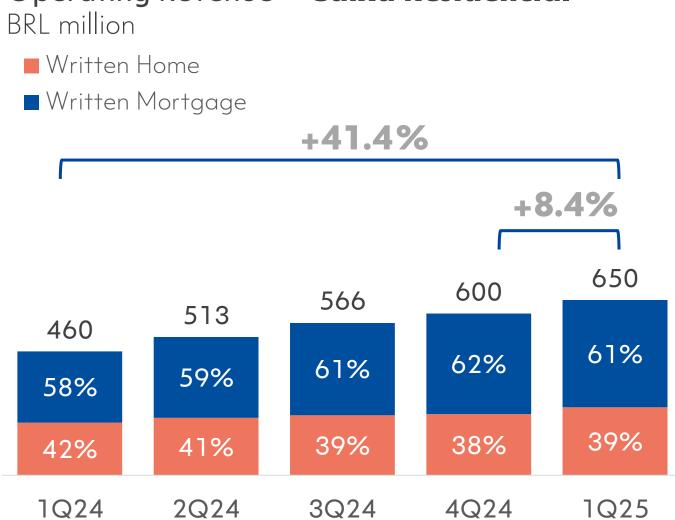


Caixa Residencial Results, Financial Performance and Indicators

OperatingIndicators



Operating Revenue – Caixa Residencial



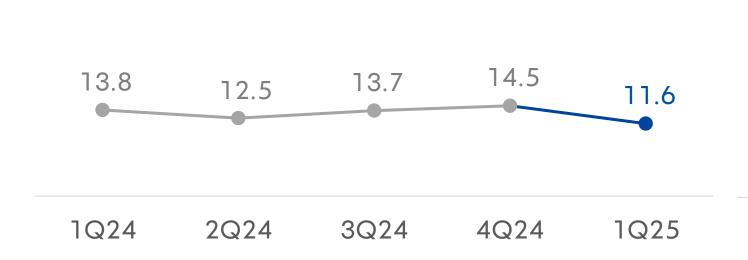
Administrative Expenses Ratio (IDA) Caixa Residencial

Administrative Expenses % Operating Revenue



General and Administrative Expenses

- → IC: % Operating Revenue
- → ICA: % Operating Revenue + Financial Result

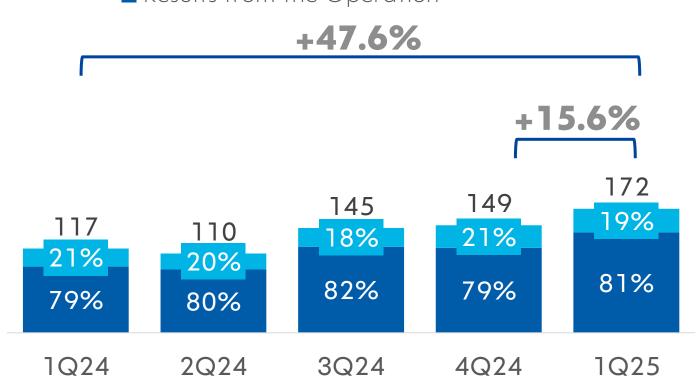




Net Income (Operating vs. Financial) Caixa Residencial

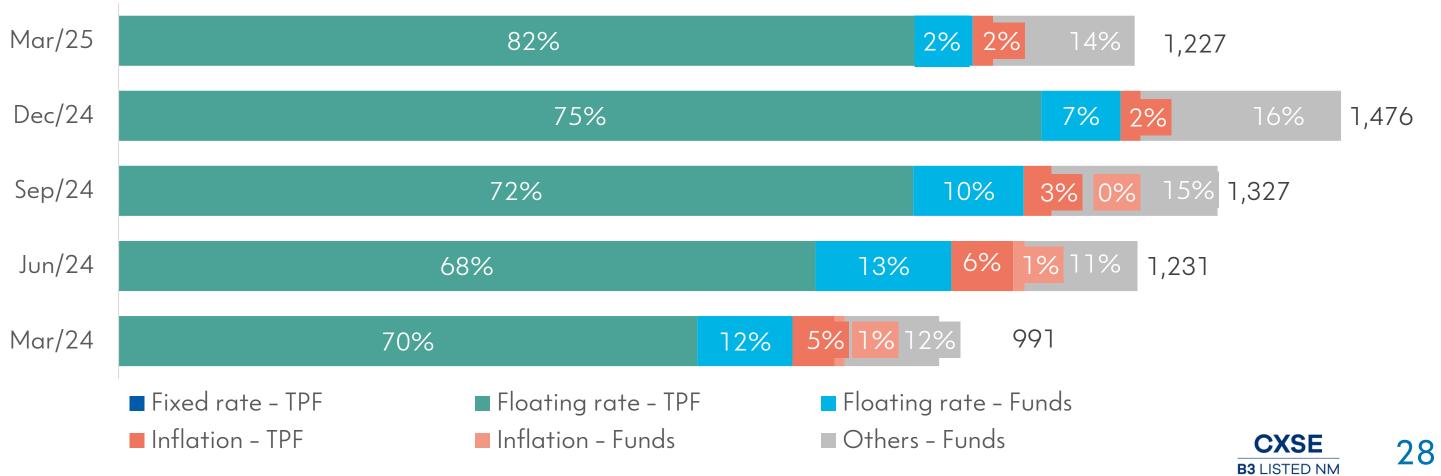






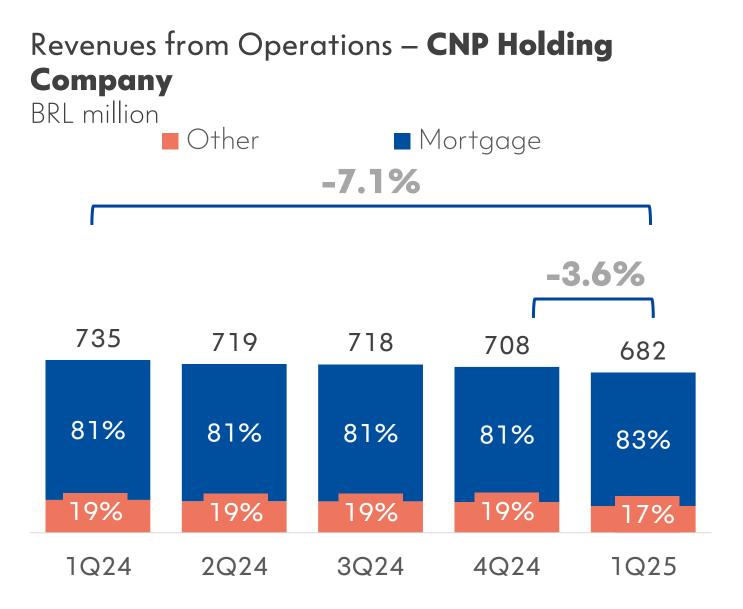
Investment Portfolio Composition - Caixa Residencial

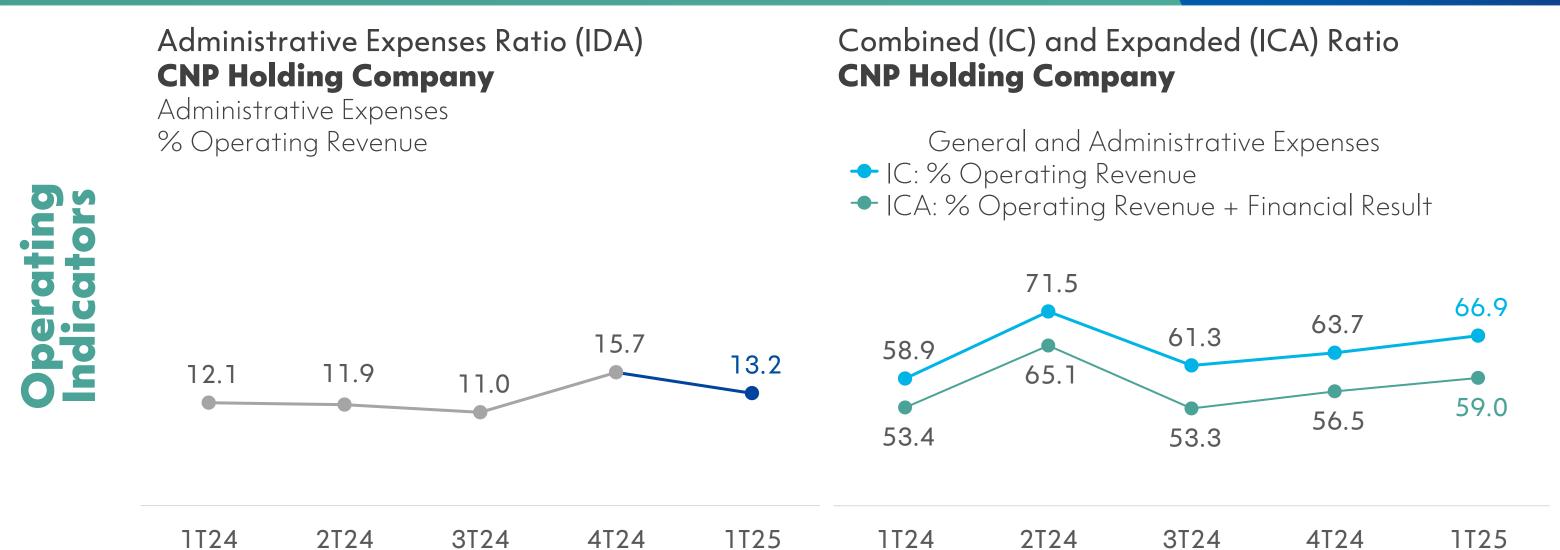
% Financial investments (million)



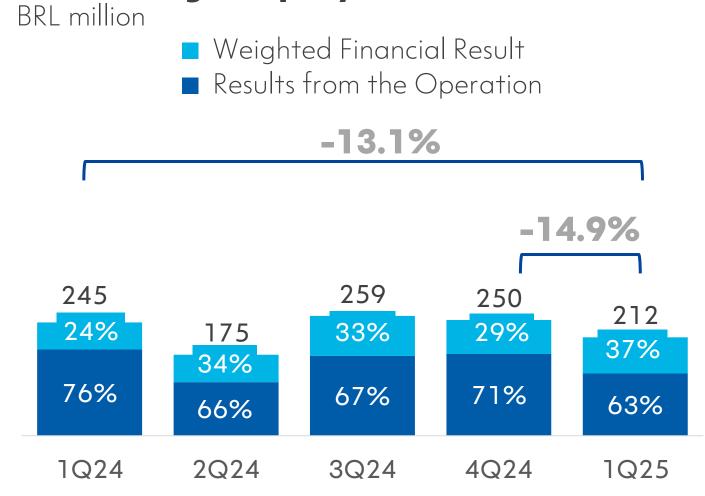
CNP Holding - Run-off | Results, Financial Performance and Indicators



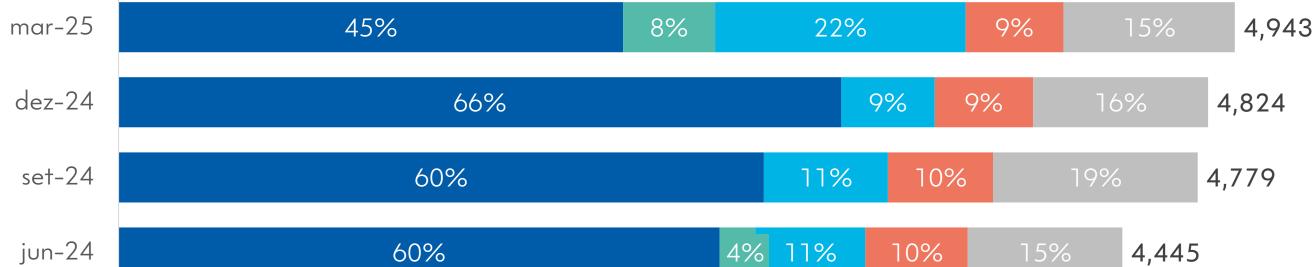




Net Income (Operating vs. Financial) CNP Holding Company



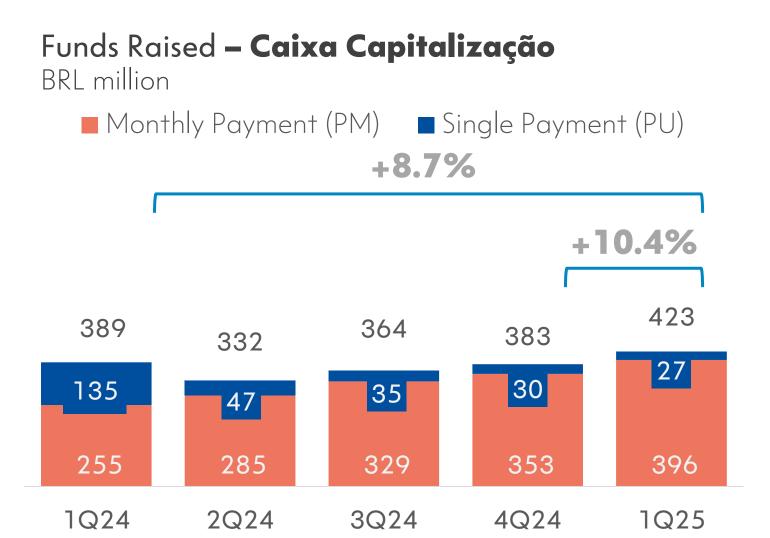
Investment Portfolio Composition – CNP Holding Company % Financial investments (million)



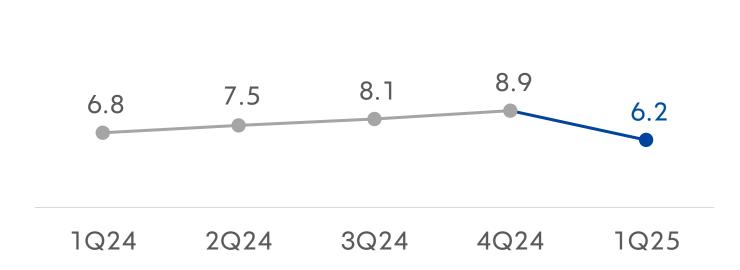


Caixa Capitalização Results, Financial Performance and Indicators





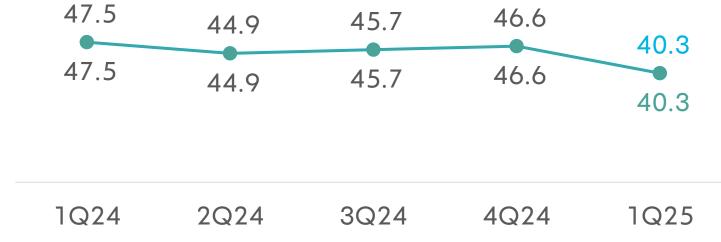




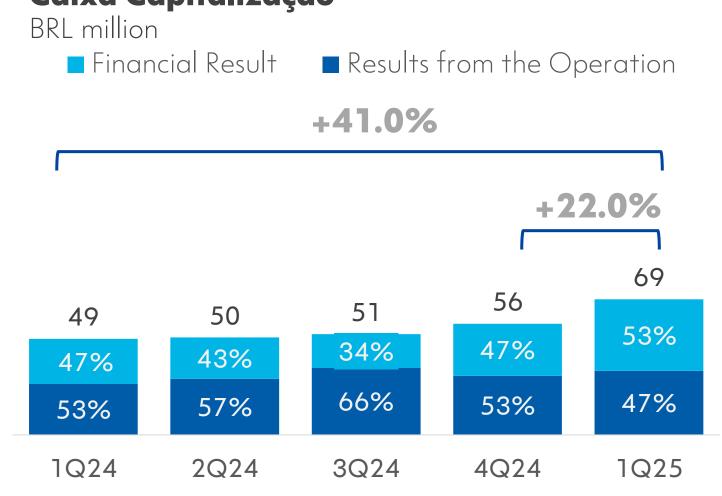
Combined (IC) and Expanded (ICA) Ratio Caixa Capitalização

General and Administrative Expenses

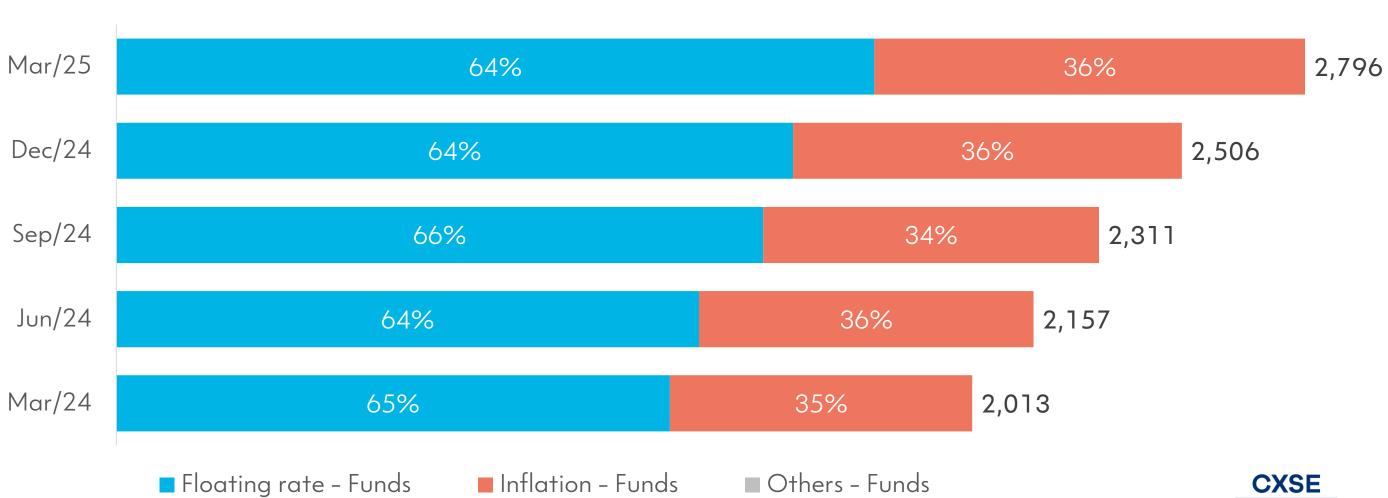
- →IC: % Operating Revenue
- →ICA: % Operating Revenue + Financial Result



Net Income (Operating vs. Financial) Caixa Capitalização



Investment Portfolio Composition - Caixa Capitalização % Financial investments (million)

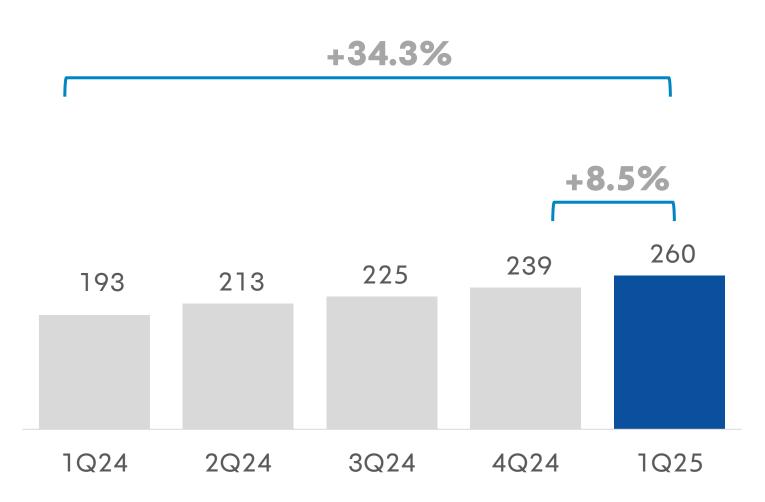


Caixa Consórcio Results, Financial Performance and Indicators



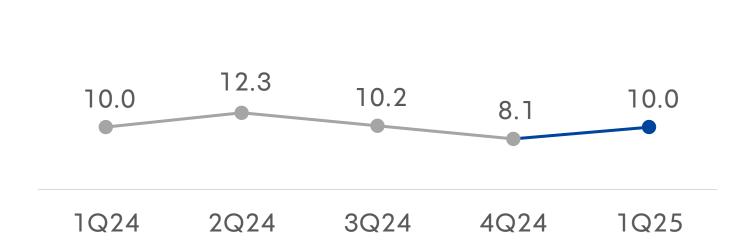
Revenue from Services – Caixa Consórcio

BRL million



Administrative Expenses Ratio (IDA) Caixa Consórcio

Administrative Expenses % Operating Revenue



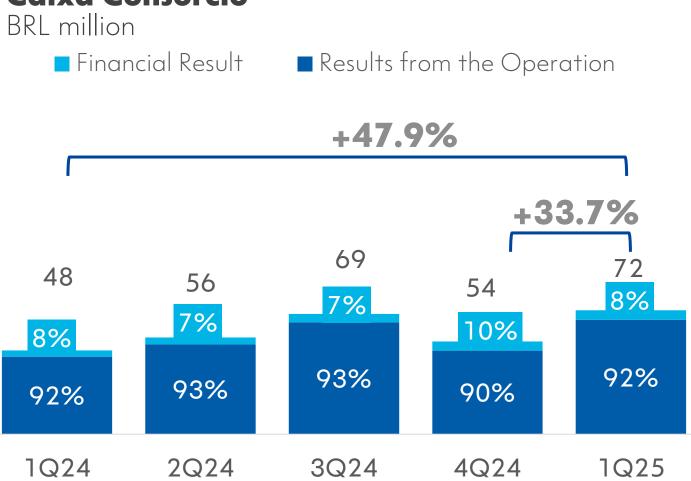
Combined (IC) and Expanded (ICA) Ratio Caixa Consórcio

General and Administrative Expenses

- → IC: % Operating Revenue
- → ICA: % Operating Revenue + Financial Result

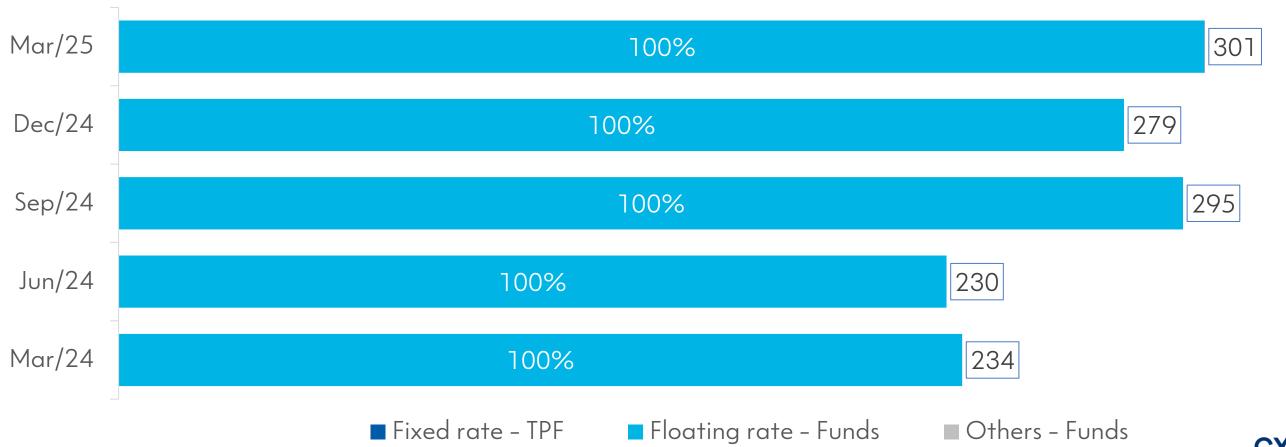


Net Income (Operating vs. Financial) Caixa Consórcio



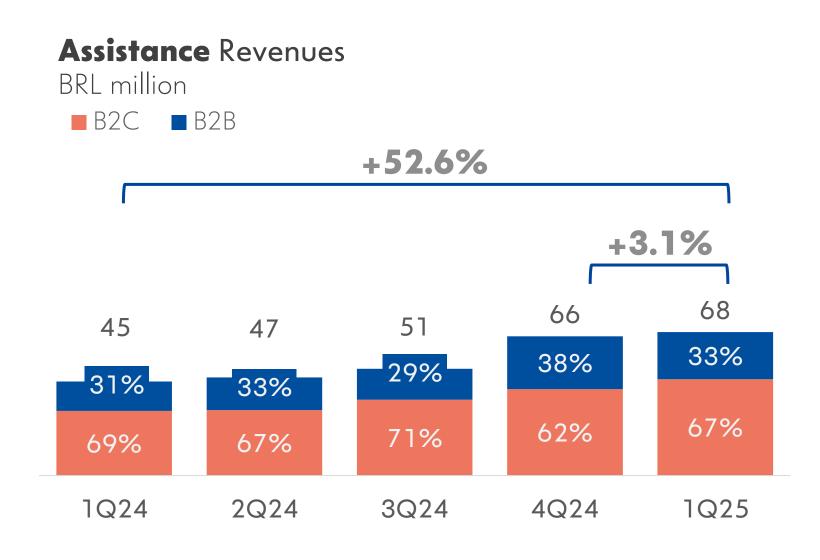
Investment Portfolio Composition – Caixa Consórcio

% Financial investments (million)



Caixa Assistência Results, Financial Performance and Indicators

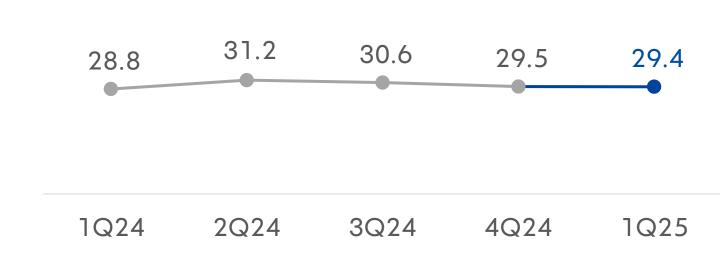








% Operating Revenue



Combined (IC) and Expanded (ICA) Ratio Caixa Assistência

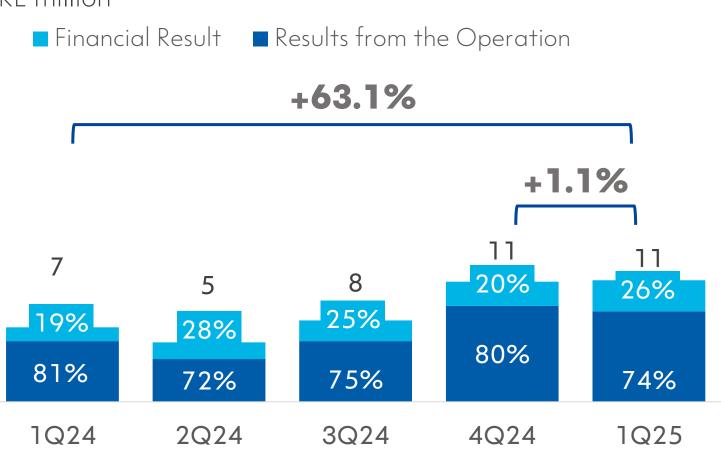
General and Administrative Expenses

- IC: % Operating Revenue
- → ICA: % Operating Revenue + Financial Result



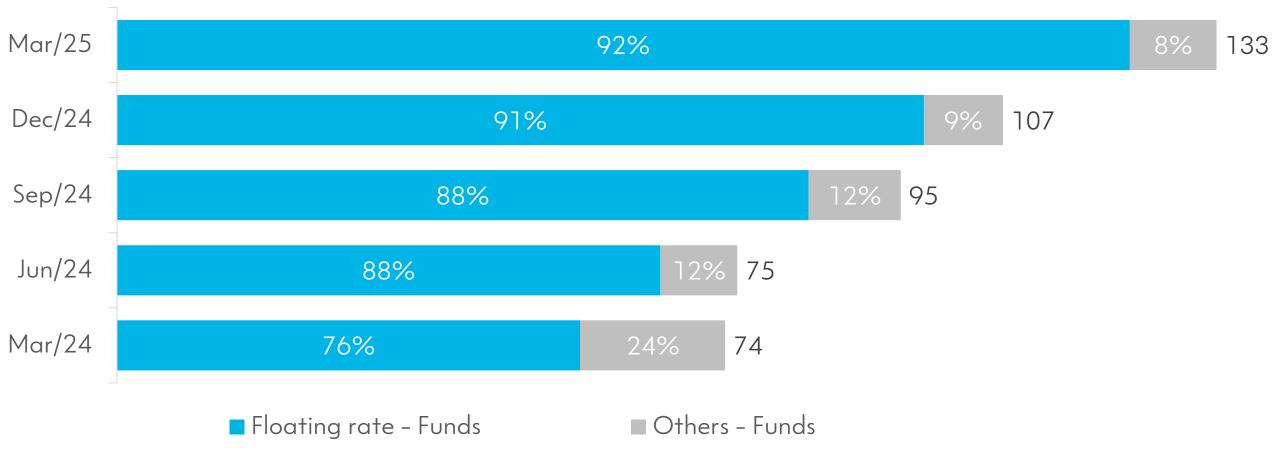
Net Income (Operating vs. Financial) Caixa Assistência

BRL million



Investment Portfolio Composition – Caixa Assistência

% Financial investments (million)



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