MONTHLY PERFORMANCE

SUSEP Segments | February/2022

CAIXA Seguridade



Monthly Performance | February/2022

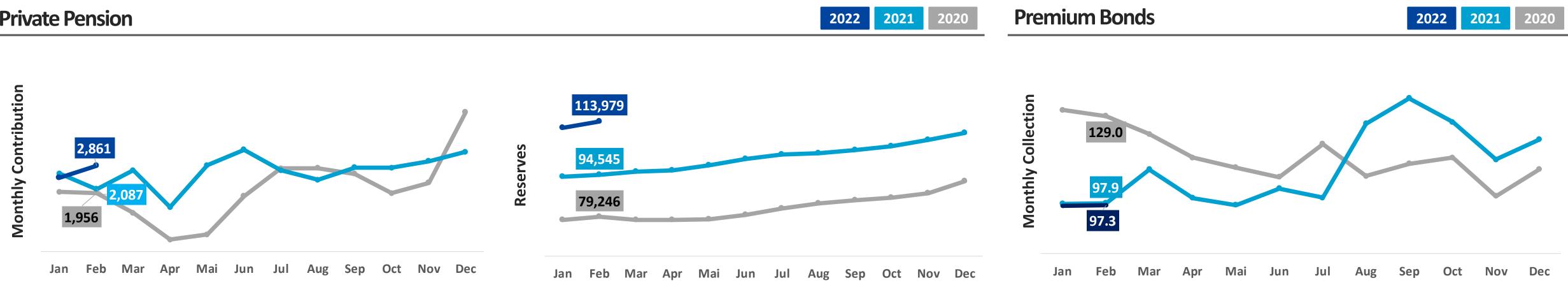
Overview – SUSEP Lines

February stands out with the expressive growth of 37.1% in monthly contribution of private pension and 12.8% in written premiums of Home insurance line.

Private Pension

Monthly contribution Accumulated contribution Reserves

Private Pension



The **Private Pension** segment is the highlight of the month with growth of 37.1% in monthly contribution and 20.6% in reserves, when compared to February of the previous year, reinforcing the successful strategy adopted for the product.

BRL MM | SUSEP Data | February/2022



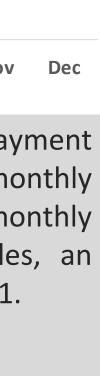
Premium Bonds

| eb/22 | Δ% feb/21 | | feb/22 | Δ% fe |
|-----------|---------------------|-----------------------------------|---|---|
| 2,861.1 | +37.1% | Monthly collection | 97.3 | |
| 5,3222.3 | +13.3% | Accumulated contribution | 194.4 | |
| 113,978.9 | +20.6% | Technical Provisions | 3,124.4 | |
| | 2,861.1 5,3222.3 | 2,861.1 +37.1% 5,3222.3 +13.3% | 2,861.1+37.1%Monthly collection5,3222.3+13.3%Accumulated contribution | 2,861.1 +37.1% Monthly collection 97.3 5,3222.3 +13.3% Accumulated contribution 194.4 |

Continuing with the strategy of expanding monthly payment sales to generate sustainable results, the collection of monthly **Premium Bonds** remained in line with Feb/21 and the monthly payment method presented 34.0% from the total sales, an increase of 5.5 p.p over Jan/22 and 23.6 p.p. over to Feb/21.







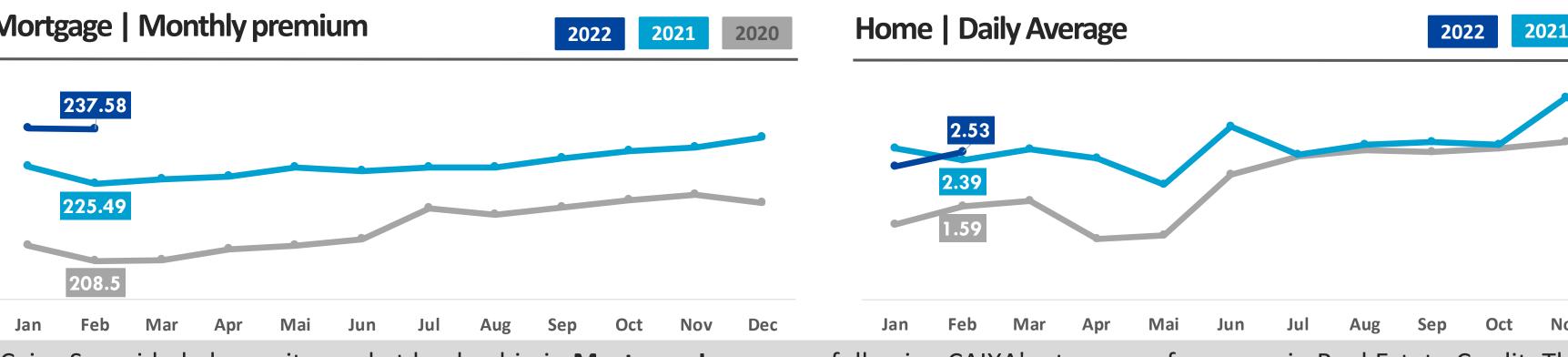


Monthly Performance | February/2022

Written Premium - Overview

| Insurance Lines | feb/22 | Δ% feb/21 |
|-----------------------------------|--------|-----------|
| Mortgage | 237.6 | +5.4% |
| Credit Life | 136.1 | -19.8% |
| Life | 130.0 | -2.6% |
| Home | 50.6 | +12.8% |
| Personal Accidents | 7.2 | -30.5% |
| Others non strategic ¹ | 49.3 | +42.0% |

Mortgage | Monthly premium



Caixa Seguridade keeps its market leadership in Mortgage Insurance, following CAIXA's strong performance in Real Estate Credit. The Home **Insurance** achieved a growth in written premiums of 12.8% compared to the same period of the previous year. Continuing with the strategies of automatic renewal proposals and multiannual plans, the product also presented a growth of 30.0% in the number of issued proposals with that benefit, if compared to Feb/21.

Written Premium - YTD

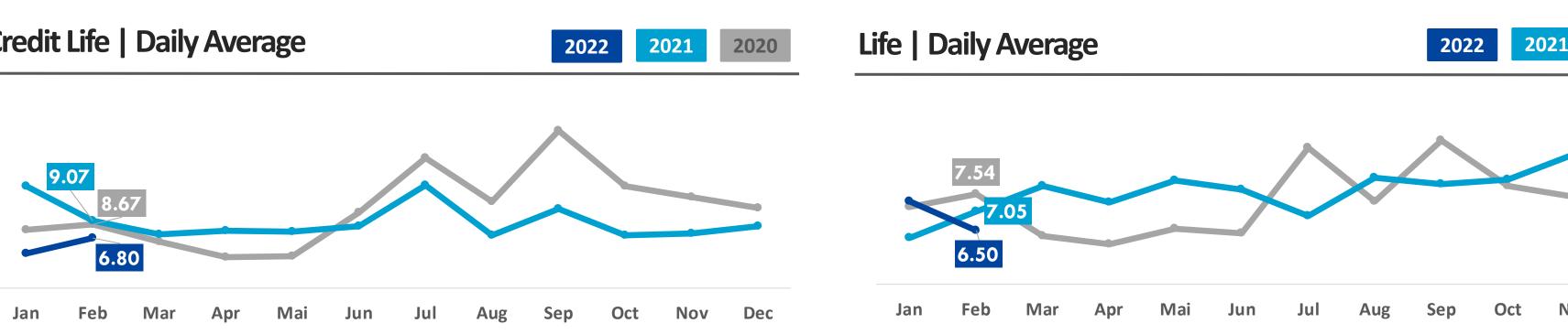
| Insurance Lines | 2M22 | Δ% 2M22 |
|-----------------------------------|-------|---------|
| Mortgage | 475.5 | +4.5% |
| Credit Life | 234.4 | -48.7% |
| Life | 283.6 | +9.0% |
| Home | 98.5 | +1.6% |
| Personal Accidents | 15.0 | -25.5% |
| Others non strategic ¹ | 99.7 | -43.1% |
| | | |

1 Includes run-off insurance lines, which have not established new strategic partnerships: Auto insurance; Corporate; and others less relevant.

2 Bank working days are considered for the calculation of the daily average according to the Febraban calendar, except for 12/24, which has reduced service hours.

3 Credit line of the National Program for Support to Micro and Small Enterprises (PRONAMPE) to assist in the development and strengthening of your business and support them in coping with the impacts caused by COVID-19.

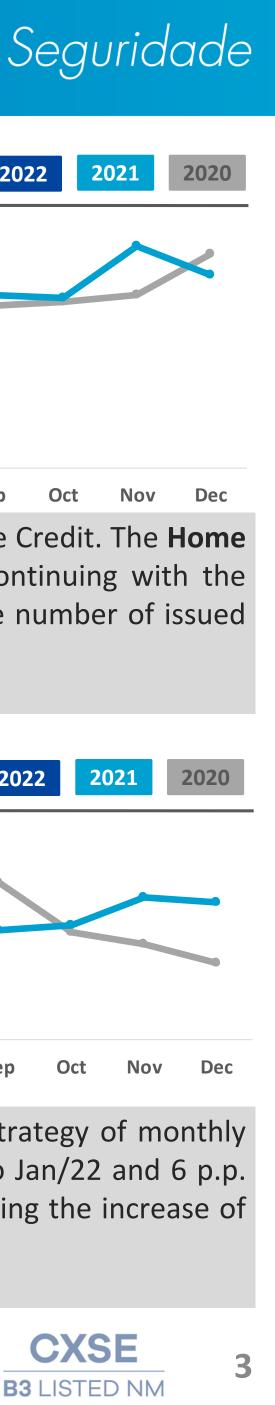
Credit Life | Daily Average



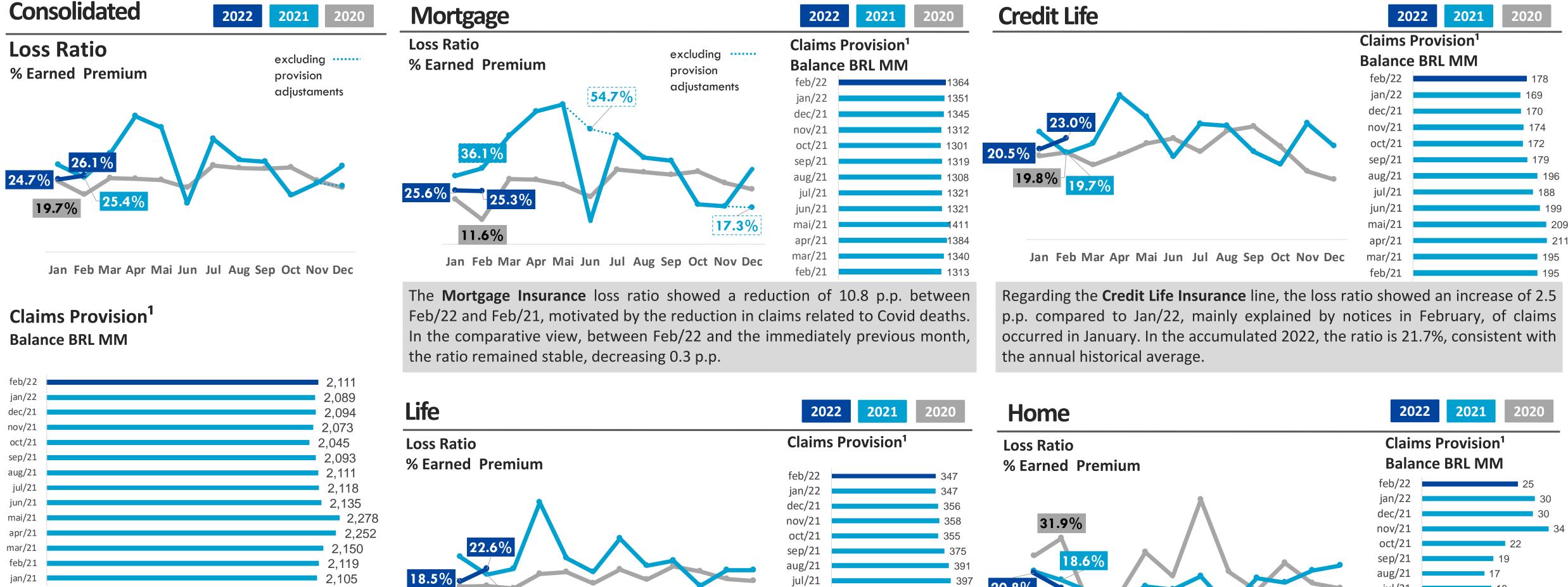
The Life Insurance line presented a growth of 9.0% in accumulated written premiums. This month was adopted the strategy of monthly payment modality, responsible for 19.4% of the total sales composition in February, an increase of 4 p.p. compared to Jan/22 and 6 p.p. compared to Feb/22. The Credit Life Insurance presented a growth of 38.4% compared to Jan/22 and continues following the increase of cross-sell for the Individual and Corporate segments.

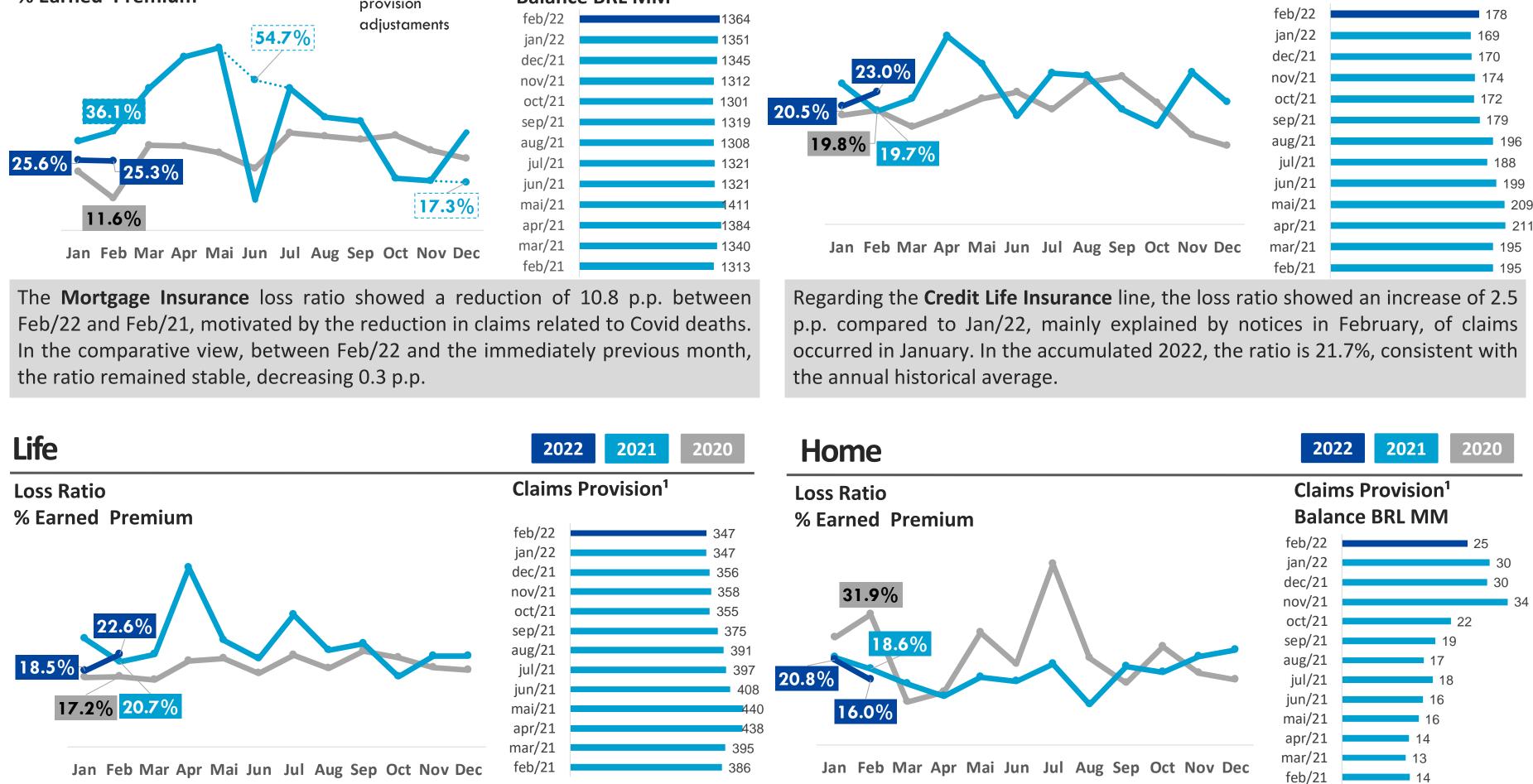
BRL MM | SUSEP Data | February/2022

CAIXA Seguridade



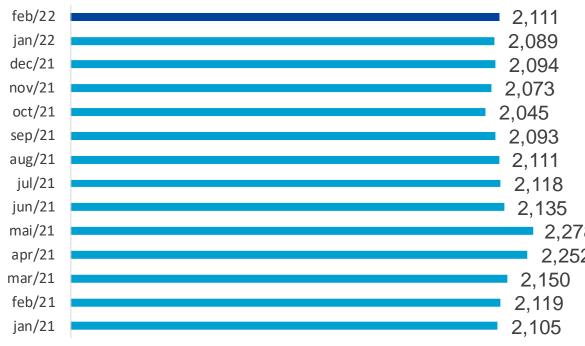
Loss Ratio | Insurance | February/2022





In the Life Insurance line, the increase of 4.1 p.p. compared to Jan/22 is also explained by the communication of claims occurred in the previous months. In the accumulated view, the ratio is 20.5% bellow the level verified at the end of 2021.

BRL MM | SUSEP Data | February/2022

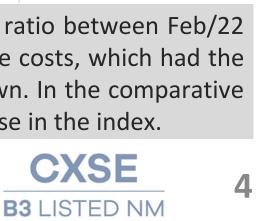


Highlights

For the month of Feb/22, the loss ratio in the Consolidated View showed an increase of 1.3 p.p. compared to the previous month and 0.7 p.p. compared to Feb/21, influenced by Life Insurance and Credit Life Insurance lines.

CALXA Seguridade

For the **Home Insurance**, the 2.6 p.p. decrease in the loss ratio between Feb/22 and Feb/21 is motivated by the reduction inf the assistance costs, which had the a greater impact on the ratio during the pandemic lockdown. In the comparative view between Feb/22 and Jan/22, there is a 4.9 p.p. decrease in the index.





Concepts Metrics

Insurance

DataSource: SUSEP - <u>http://www2.susep.gov.br/menuestatistica/SES/principal.aspx</u> | Downloadable SES Database: Base de Dados do SES, updated 202202

Issued Premium: Arquivo SES seguros | Colums L of the report

Claims Ratio: Index calculated by dividing Claims Ocurred (arquivo SES_seguros | Coluna O do Relatór per Earned Premium (arquivo SES seguros | Column H of the report).

Claims Provision (IBNR + PSL + PDR): Arquivo SES_provramos | for IBNR values from Report Column I, PSL values from Report Column H and for PDR values from Report Column U.

Company Codes - Column B of the database: 05631, 08141, 04421, 03476

Insurance Line Codes - Column C of the database:

Mortgage: 1061, 1065, 1068

Credit Life: 0977, 1377

Life: 0929, 0936, 0969, 0980, 0983, 0984, 0986, 0987, 0990, 0991, 0992, 0993, 0994, 0997, 1329, 1336, Company Codes - Column A of the database: 24872, 25585. 1369, 1383, 1384, 1386, 1390, 1391, 1392, 2201, 2202, 2203, 2293

Personal Accidents: 0981, 0982, 1381

Home: 0114

Others non strategic: 0111, 0112, 0,113, 0116, 0117, 0118, 0141, 0142, 0143, 0167, 0171, 0173, 0176, 0195, 0196, 0234, 0727, 0274, 0310, 0313, 0327, 0351, 0378, 0433, 0435, 0437, 0457, 0484, 0520, 0523, 0524, 0525, 0526, 0531, 0542, 0553, 0544, 0583, 0588, 0589, 0621, 0622, 0623, 0628, 0632, 0638, 0644, 0652, 0654, 0655, 0656, 0658, 0711, 0739, 0740, 0743, 0745, 0746, 0747, 0748, 0749, 0750, 0775, 0776, 0819, 0848, 0849, 0859, 0860, 0870, 0949, 0996, 1066, 1101, 1102, 1103, 1104, 1105, 1106, 1107, 1108, 1109, 1130, 1161, 1162, 1163, 1164, 1165, 1198, 1279, 1285, 1286, 1287, 1299, 1380, 1387, 1396, 1417, 1428, 1433, 1457, 1528, 1535, 1537, 1574, 1597, 1601, 1602, 1603, 1734, 1872, 1985, 2079, 2199



Pension

| SES | Contribution: SUSEP - http://www2.susep.gov.br/menuestatistica/SES/principal.aspx / Downloadable SES Database: Base de Dados do SES, updated 202202 arquivo SES_Contrib_Benf For contributions, Column D of the Report. |
|------|---|
| rio) | Company Codes - Column A of the database: 05631, 08141 |
| | Reserves: SUSEP - http://www2.susep.gov.br/menuestatistica/SES/principal.aspx Empresas Seguradoras: Demonstrações Contábeis Passivo |
| for | Considered in reserves: Vida com Cobertura Por Sobrevivência + Provisões Técnicas Previdência Complementar. Company codes: 05631, 08141 |

Premium Bonds

Collection: SUSEP - http://www2.susep.gov.br/menuestatistica/SES/principal.aspx | Downloadable SES Database: Base de Dados do SES, updated 202202 | arquivo SES Dados Cap For revenue is selected Column E os the report.

Technical Provision: SUSEP - http://www2.susep.gov.br/menuestatistica/SES/principal.aspx | Empresas | Capitalização: Demonstrações Contábeis | Passivo Technical Provision: Provisões Técnicas Capitalização and the company codes 24872 e 25585.

Disclaimer

This report was prepared by Caixa Seguridade and aims to provide information in relation to the monthly commercial performance of its investee companies, based on public data made available by the SUSEP Statistics System, accessible in

For the insurance segment, all SUSEP codes were grouped together, even those for which the Company does not have production.

The numbers in this report may differ from those disclosed in the Earnings Release and the quarterly Financial Statements, as Caixa Seguridade adopts the international accounting standards (International Financial Reporting Standards – IFRS), issued by the International Accounting Standards Board (IASB), while SUSEP uses the accounting standard known as SUSEP GAAP.

In the production of this report, any effects that may be considered non-recurring were not segregated. Additional information in this regard will be detailed exclusively in the Earnings Release for the quarter.















