

## AGEN

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- 3. FINANCIAL HIGHLIGHTS
- 4. BUSINESS DIGITALIZATION AND OMNICHANNEL
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- 6. BAW ACQUISITION
- 7. VANS UPDATE
- 8. US OPERATION
- 9. NEW BRAND MY SHOES
- **10. TROC UPDATE**
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- 12. ESG
- 13. BRANDS OVERVIEW

## OPENIC SEMENT AND UNCEMENT

### **OPENING ANNOUNCEMENT**



- RECOVERING SALES FOR ALL OF THE GROUP'S BRANDS, PARTICULARLY SINCE THE BRICK-AND-MORTAR STORES REOPENED
  - 18% GROWTH IN JULY AND 28% IN AUGUST
- CONSISTENT PROGRESS IN DIGITAL AND OMNI SALES
  - ECOMMERCE GROWTH OF 254% VS 2Q19 AND 47% OF REVENUE FROM PHYSICAL STORES INFLUENCED BY DIGITAL TOOLS
- SOLID RESULTS FROM RESERVA, PARTICULARLY ON FATHERS' DAY
- EXPANSION OF THE GROUP'S ADDRESSABLE MARKET THROUGH STRATEGIC PROJECTS SUCH AS BAMBINI, SCHUTZ APPAREL AND MY SHOES
- PROFITABILITY OF THE US OPERATION AND ADJUSTMENT OF SCHUTZ PRICING POSITION
- EXECUTION AND CONSISTENCY TOGETHER WITH SOLID FINANCIAL PERFORMANCE ENABLED THE PURSUE OF NEW CHALLENGES

## **STRONG 2Q21 PERFORMANCE**

R\$175M GROSS REVENUES

**WEB COMMERCE** 

R\$706M

CONSOLIDATED GROSS

REVENUES

+710bps
GROSS MARGIN

R\$182M GROSS REVENUES MULTIBRAND R\$143M GROSS REVENUES AR&CO

15,2%
ADJUSTED
EBITDA MARGIN

R\$84M

ADJUSTED EBITDA

EBITDA OF R\$213MM

R\$47M

ADJUSTED NET INCOME

NET INCOME OF R\$133MM

28%
WEB COMMERCE
SHARE

## **DIGITAL PROWESS**

33%

SALESPERSON APP SHARE
IN BRICK-AND-MORTAR
STORES SELL OUT

62% **+292** K

NEW CUSTOMERS CAPTURED (+71,0% VS 2Q20) 98% ON-TIME DELIVERY (+5% FROM 2Q20)

294.7 K

REACTIVATED CUSTOMERS (+123% FROM 2Q20) 100%

GROWTH IN STORE CLICK AND COLLECT REVENUES VS 1Q21

+25%

REVENUES FROM HEAVY-USER PURCHASES

+3,2M
ACTIVE CUSTOMERS IN THE BASE

34%

TOTAL APP SHARE OF WEB
REVENUES
(+143% FROM 2Q20)

# SELLOUI RESULTS

**2Q21** 

## SELL-OUT PERFORMANCE ACCELERATION OPEN AND CLOSED STORES + WEB CHANNEL





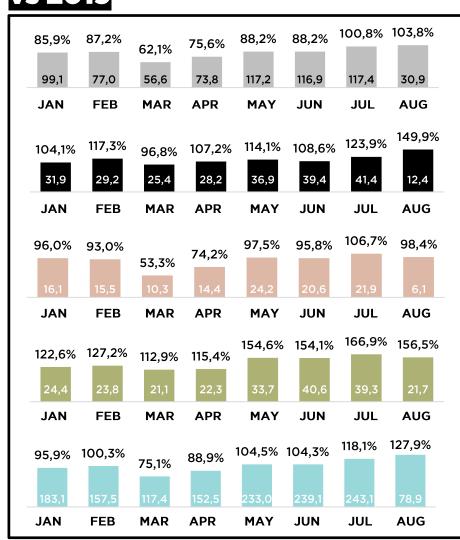
**AREZZO** 

**SCHUTZ** 

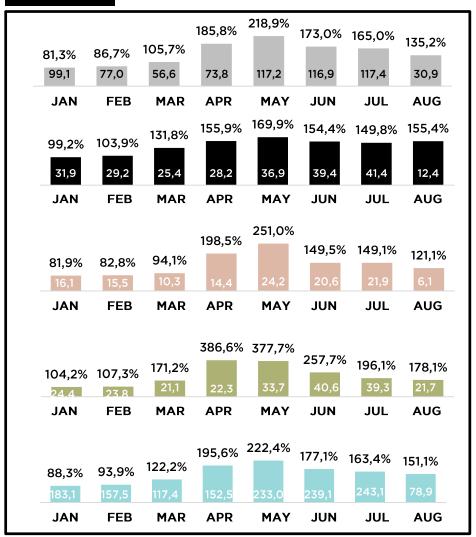
**ANACAPRI** 

Reserva

AREZZO &CO



#### vs 2020



## ACCELERATING PERFORMANCE IN JULY AND AUGUST





SIGNIFICANT RESULTS EVOLUTION IN THE 3RD QUARTER









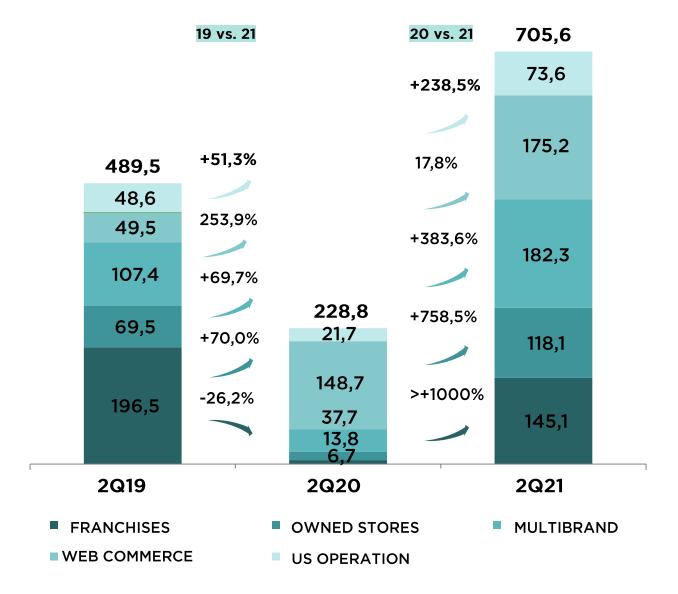
## 2021 FINANCIAL HIGHLIGHTS

### **2Q21 GROSS REVENUES**

## AREZZO &CO

#### BY CHANNEL - DOMESTIC AND INTERNATIONAL MARKETS

(R\$ M)

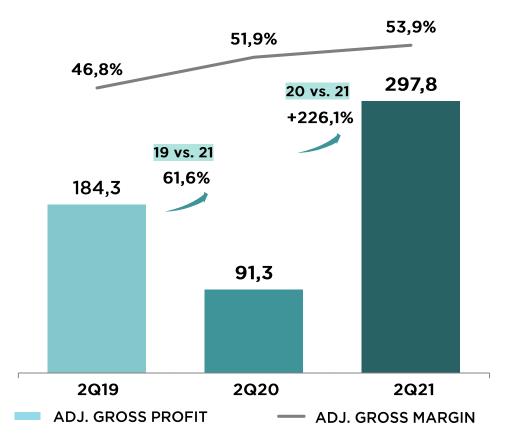


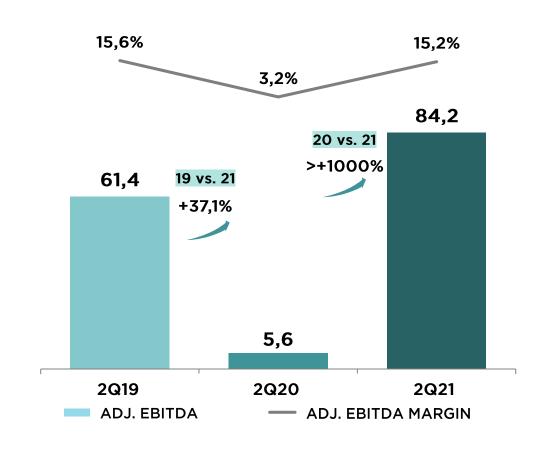
#### **HIGHLIGHTS\***

- R\$ 705.6 M IN GROSS REVENUES, UP 208.3% FROM
   2Q20 AND UP 44.2% FROM 2Q19
- 17.8% WEB COMMERCE GROWTH FROM 2Q20 AND 253.9% FROM 2Q19, MAINTAINING A HIGH REVENUE LEVEL IN THE QUARTER: R\$ 175.2 M
- 383.6% MULTIBRAND GROWTH FROM 2Q20 AND
   69.7% FROM 2Q19, MAINTAINING A HIGH REVENUE
   LEVEL IN THE QUARTER: R\$ 182.3 M

### **2Q21 GROSS PROFIT AND EBITDA (ADJUSTED)**







#### **HIGHLIGHTS**

- INCLUSION OF AR&CO, MAINLY DUE TO THE HIGHER MIX OF OWNED STORES (HIGHER GROSS MARGIN)
- INCREASED WEB COMMERCE SHARE ON THE CONSOLIDATED MIX (11.7% IN 2019 VS. 28.1% IN 2020)
- POSITIVE IMPACT FROM ASSERTIVE COLLECTIONS AND STRONG MARKETING CAMPAIGNS;
- POSITIVE IMPACT FROM THE (I) ADDITION OF AR&CO AND VANS BRAND, AND (II) THE US OPERATION'S POSITIVE EBITDA.

## BUSINESS DIGITALIZATION & OMNICHANNEL



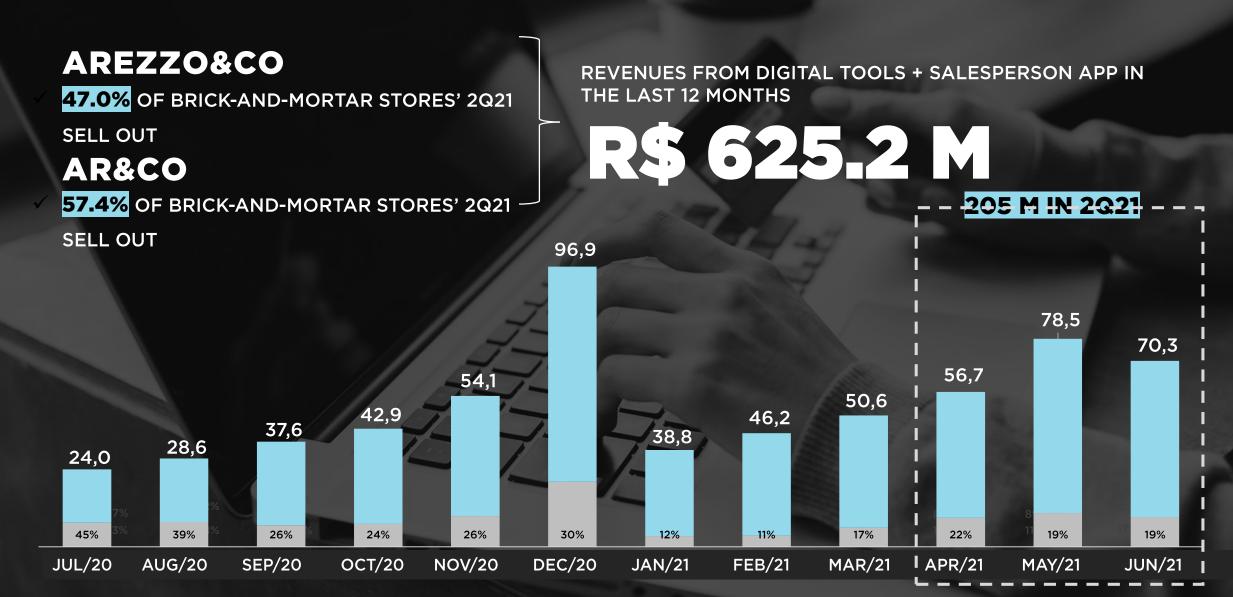
## DIGITAL PROWESS

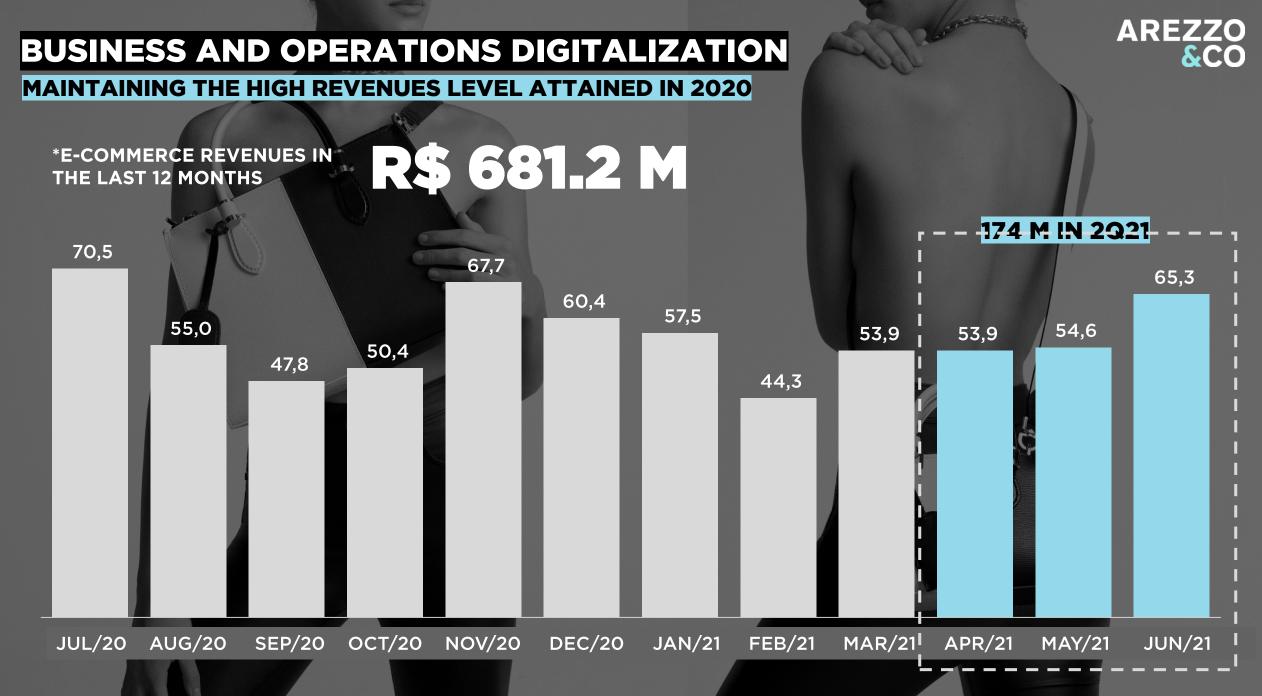
WEB + TECHNOLOGY REVENUES IN THE PAST 12 MONTHS

AREZZO + AR&CO

### AMPLE OPPORTUNITY TO SCALE UP OUR DIGITAL ARSENAL

AREZZO&CO AND AR&CO DIGITAL REVENUES (EX- WEB)





#### **RESULT: 47% OF SALES DRIVEN BY DIGITAL**

**SHARE OF BRICK-AND-MORTAR STORES' SELL OUT - 2Q21** 











SALESPERSON APP

**SALES LINK** 

INFINITE SHELF / COUPON

CLICK AND COLLECT

32.7%

4.2%

4.7%

5.3%

#### **TOTAL OMNICHANNEL:**

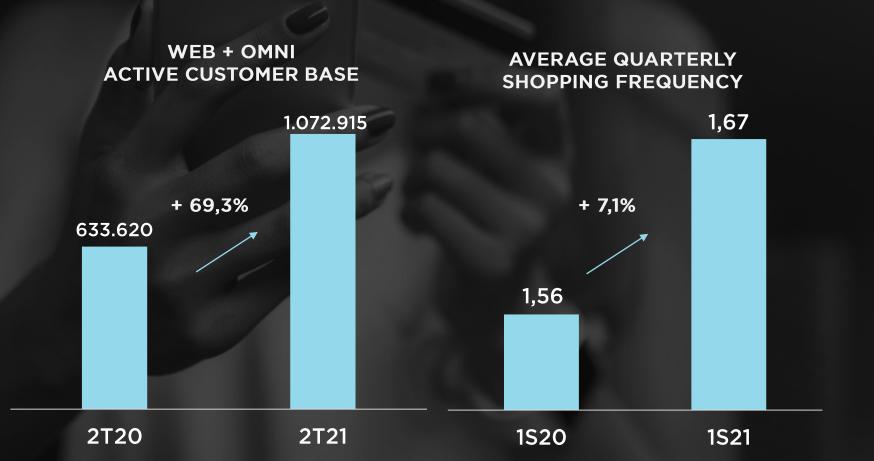
SHARE OF SALES: 47.0%



### STRONG GROWTH IN THE DIGITAL CUSTOMER BASE

+ 903.4 K ACTIVE DIGITAL CUSTOMERS WITH PURCHASES IN THE LAST 12 MONTHS AVERAGE CUSTOMER
FREQUENCY ABOVE PREPANDEMIC LEVELS

DIGITAL RELATIONSHIP LEVERAGED OMNI SALES



32.7%

PHYSICAL STORES SALES

WERE INFLUENCED BY

DIGITAL CONTACTS 
SALESPAERSON APP

NPS 82

MAINTAINING HIGH
CUSTOMER SATISFACTION
LEVELS

#### **INTERACTIONS THAT CONNECT US**

WE WERE BORN. ANALOGUES, DISCOVERING THE WORLD THROUGH TOUCH, INTERACTIVITY. WE PLAY, WE RUN AND BIT BY BIT, AT SOME TIME OF **OUR EXISTENCE, WE DIGITALIZE.** 

WHAT IF THE BUILDING LEADED US TO OUR ORIGINS, WHERE THE TOUCH, THE SMELL AND TECHNOLOGICAL EVOLUTION CONNECTED US TO THE ESSENCE OF AREZZO&CO, FROM THE FOUNDATION TO THE DIGITALIZATION OF THE **BUSINESS?** HUB IS A SPACE FOR COLLABORATION, IT IS A SPACE FOR CREATION. IT IS OPEN.

IT'S FOR EVERYONE, ZZ HUB IS **OURS!** 



**AREZZO** 

&CO



## ZZ'MALL





**GMV GROWTH** 



AVERAGE TICKET GROWTH



OF CLIENTS ARE NEW AREZZO&CO CUSTOMERS

101%

INFLUENCER BASE GROWTH (ZZ INFLUENCERS)



## NEW DIGITAL BUSINESS

**ZZ MALL: MAIN INITIATIVES** 

## AREZZO &CO

## **01. GINGER**

LAUNCH OF OUR FASHION DIRECTOR MARINA RUY BARBOSA'S BRAND, WITH EXCLUSIVE PRODUCTS FOR THE PLATFORM.

## GINGER



## **02. LOYALTY**

PHASE 1 WILL LAUNCH IN AUGUST WITH A CROSS-BRAND LOYALTY BUILDING MECHANISM BASED ON THE ZZ MALL APP, GENERATING BENEFITS AND CASHBACKS FOR END CUSTOMERS.





## 03. RESALE

PHASE 2 INTEGRATION WILL GO LIVE WITH THE INTEGRATION OF RESALE PRODUCTS.

## ZZ'MALL +TROC

THIS WILL ENABLE USING A SINGLE CART TO SHOP FOR 1P, 3P AND RESALE ITEMS.

ZZMALL.COM.BR/TROC

# ARCO E

## SALES PERFORMANCE | FATHERS' DAY

**96% GROWTH VS 20 AND 67% VS 19 IN JULY** 

EMPHASIS ON E-COMMERCE'S 422%\* GROWTH.

JULY: GROWTH OF 96% VS 20 AND 67% VS 19

**AUGUST: GROWTH OF 78% VS 20 AND 157% VS 19** 



STRONG MARKETING CAMPAIGN – "THE BEST THING ABOUT ME IS YOU" – WITH INNOVATIVE ACTIONS SUCH AS THE "AMAZING CHOCOLATE FABRIC", A RESERVA CHOCOLATE STORE IN PARTNERSHIP WITH THE KOPENHAGEN BRAND AND A YOUTUBE LIVE PERFORMANCE BY ZECA PAGODINHO



### **RESERVA SIMPLES**

## simples.

#### **BRAZILIAN BASICS**

- WITHOUT PRINTS AND IN 12 DIFFERENT COLORS, THE SIMPLES T-SHIRT WAS DESIGNED TO FIT EVERYONE
- AVAILABLE IN DIFFERENT CUTS AND SIZES (XXXP-XXXG), THE SIMPLES LINE OFFERS THE MARKET A MORE INCLUSIVE RANGE

SUBSCRIPTION R\$ 24.99/MONTH

100% CASHBACK\*



RESERVA SIMPLES

**BRAZILIAN BASICS** 

+14 MIL
ITEMS SOLD

R\$1.4 M OF REVENUES

10%
INCREASE IN
CUSTOMER
FREQUENCY

+3.3 K
SUBSCRIPTIONS

30%

OF CUSTOMERS MADE PURCHASES AFTER SUBSCRIBING

**45%** 

WITH AVERAGE TICKETS ABOVE AVERAGE REGULAR CUSTOMERS.



#### **RESERVA GO**

- THE RESERVA FOOTWEAR LINE
  HAS EXCEEDED 21%
  REPRESENTATIVENESS (VS
  APPROXIMATELY 10% PREACQUISITION)
- REVENUES IN MAY AND JUNE HAVE SURPASSED 3-FIGURE GROWTH
- LAUNCH OF THE "GO GIRL"

  CAMPAIGN WOMEN'S

  SNEAKERS AND SLIPPERS LINE
- EXCELLENT SELL IN RESULTS (FRANCHISES AND MULTIBRAND)



### LAUNCH OF THE NEW RESERVA APP

- PILOT LAUNCH ON JULY 23
- LAUNCH ON AUGUST 15
- APP 100% DEVELOPED USING REACT TECHNOLOGY
- CHECKOUT SECURITY TECHNOLOGY
- PURCHASES, AND EXPECTED CONVERSION RATE INCREASE



## ACQUISITION

### **BAW CLOTHING ACQUISITION**

- A UNIQUE ENTREPRENEURIAL STORY IN THE BRAZILIAN DIGITAL ENVIRONMENT
- TOP 3 STREETWEAR BRAND IN AWARENESS IN BRAZIL - AFTER NIKE AND VANS
- 100% ONLINE OPERATION WITH STRONG MARKETING STRATEGY BASED ON DIGITAL INFLUENCERS
- BAW WILL USE THE RESERVA GROUP'S SUPPLY CHAIN AND AREZZO&CO'S STRONG FOOTWEAR EXPERTISE
- BAW HAS CONTINUED TO PERFORM STRONGLY SINCE THE ACQUISITION +60% IN JUNE AND SALES ACCELERATION IN JULY AND AUGUST
- CLOSING ON AUGUST 9





#### **NEW DC**

SCHEDULED FOR EARLY SEPTEMBER

BIGGER SPACE TO KEEP UP WITH ACCELERATED GROWTH

#### **FOOTWEAR**

CREATION OF BAW SNEAKERS COLLECTION 1ST DROP IN OCTOBER

MODELING AND FIT AWAITING APPROVAL

COLLECTION
STRATEGY PLANNING

#### **MULTIBRAND CHANNEL**

SELL IN STRATEGY DESIGN UNDERWAY FOR CHANNEL EXPANSION

FOCUS ON APPAREL AND FOOTWEAR USING THE RESERVA BRAND'S CHANNEL STRENGTH

#### **TEMPLE STORE**

BAW'S FIRST B&M STORE
- FORMER
HEADQUARTERS

FEASIBILITY AND PAYBACK STUDIES COMPLETED

CONSTRUCTION SET TO BEGIN IN SEPTEMBER

#### FISCAL INCENTIVE

STRUCTURING TO SECURE THE BENEFIT BY JAN/22 AT THE LATEST

# INSTERNATE OF THE PROPERTY OF

**VANS** 

**QUARTER HIGHLIGHTS** 

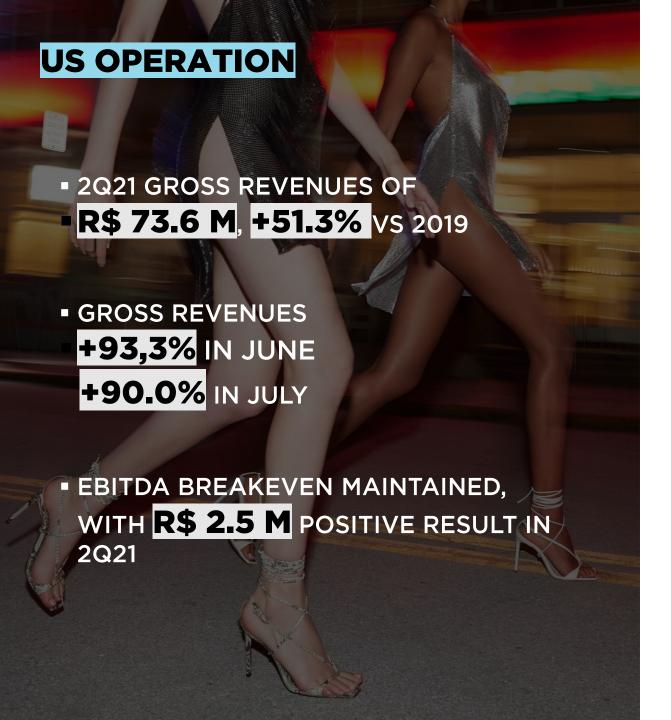
GROWTH OF 150.9% vs. 2Q20

26.8%
WEB-COMMERCE SHARE

18,7%



# **OPERATION**



### WEB-COMMERCE STRONG

**GROWTH** 

+201.7% **REAIS** 

**VS 2Q19** 

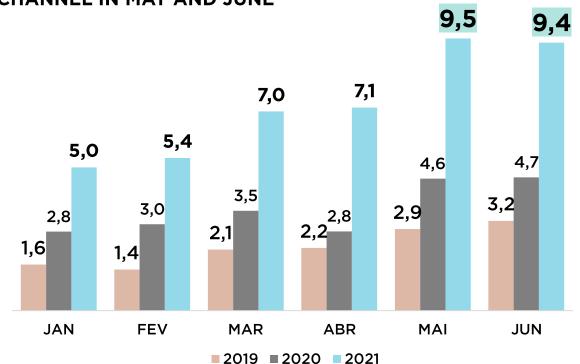
+121.5% **DÓLARES VS 2Q19** 

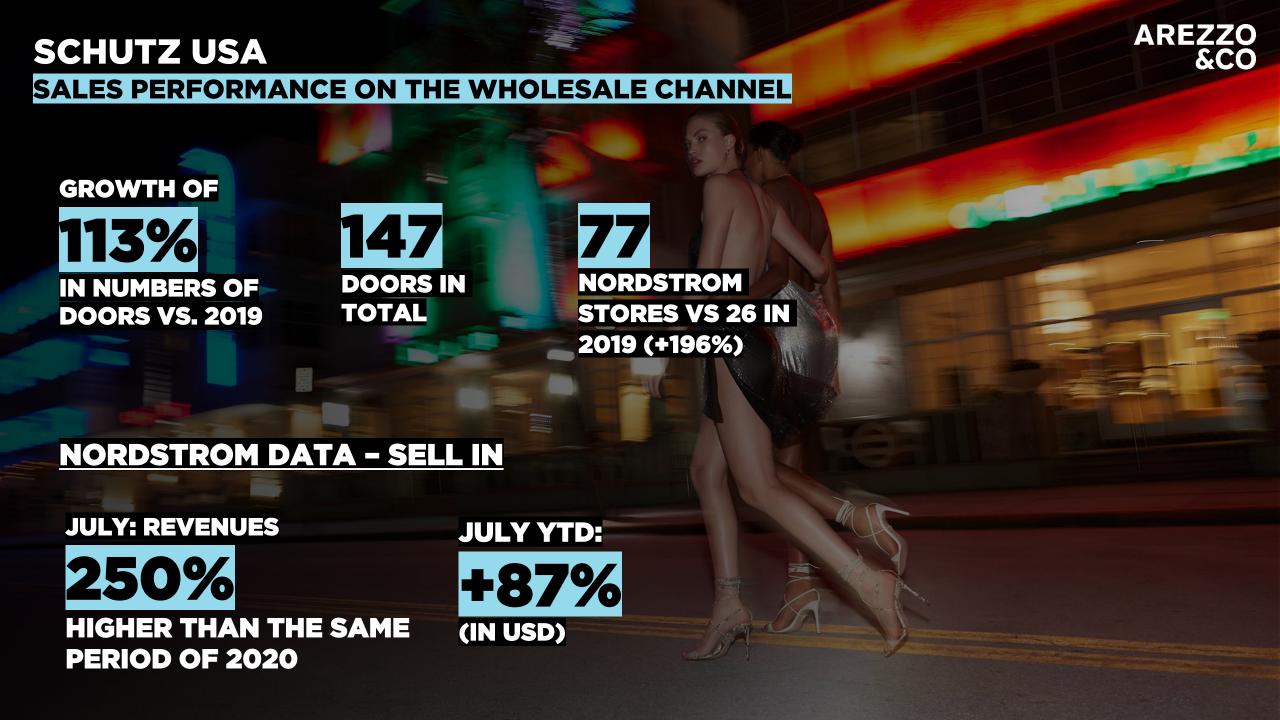
**AREZZO** 

&CO

#### **RECORD REVENUES**

**ON SCHUTZ'S ONLINE CHANNEL IN MAY AND JUNE** 





# NESHOES MYSHOES

### MY SHOES ACQUISITION AND MERCADO LIVRE PARTNERSHIP STRATEGIC RATIONALE AND NEXT STEPS

**BRAND INACTIVE SINCE 2018, BUT WITH STRONG RECALL** 

**NEW AVENUE GROWTH WITH PENETRATION INTO THE B- AND C+ CLASSES** 

DEVELOPMENT OF A PARTNERSHIP WITH MERCADO LIVRE FOR THE FASHION VERTICAL

**MULTIBRAND CHAIN PENETRATION WITH A NEW PROFILE - SHOE STORES** 

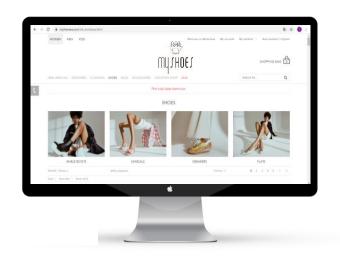
- ACTION IN REGIONAL TIERS WITH LOWER PER-CAPITA INCOME, WHERE AREZZO&CO'S MARKET SHARE IS LOWER
- FIRST MULTIBRAND SELL IN WITH EXCELLENT RESULTS
  - LAUNCH IN SELL OUT CHANNELS: OCTOBER
- SIGNIFICANT SALES AND RETURN IN THE FIRST YEAR OF OPERATIONS



### MY SHOES SALES CHANNELS AND MARKETING STRATEGY

COMMERCIAL FOCUS ON E-COMMERCE AND MULTIBRAND WITH THE DIGITAL CHANNEL AS ITS MAIN REVENUE SOURCES.





**MARKETPLACE** 

 EXCLUSIVE MY SHOES VIRTUAL STORE OPERATED IN PARTNERSHIP WITH MERCADO LIVRE

MELI FULFILLMENT

E-COMMERCE

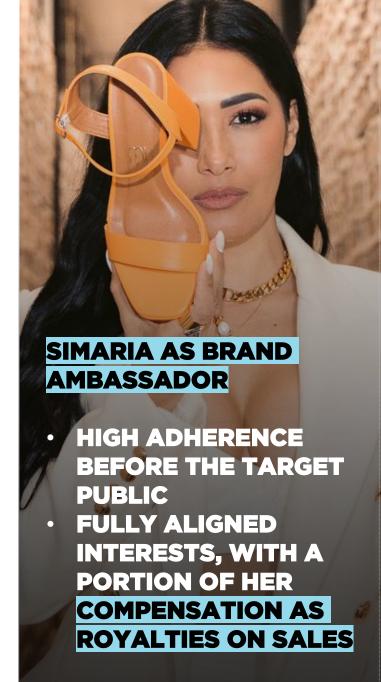
OWN BRAND WEBSITE

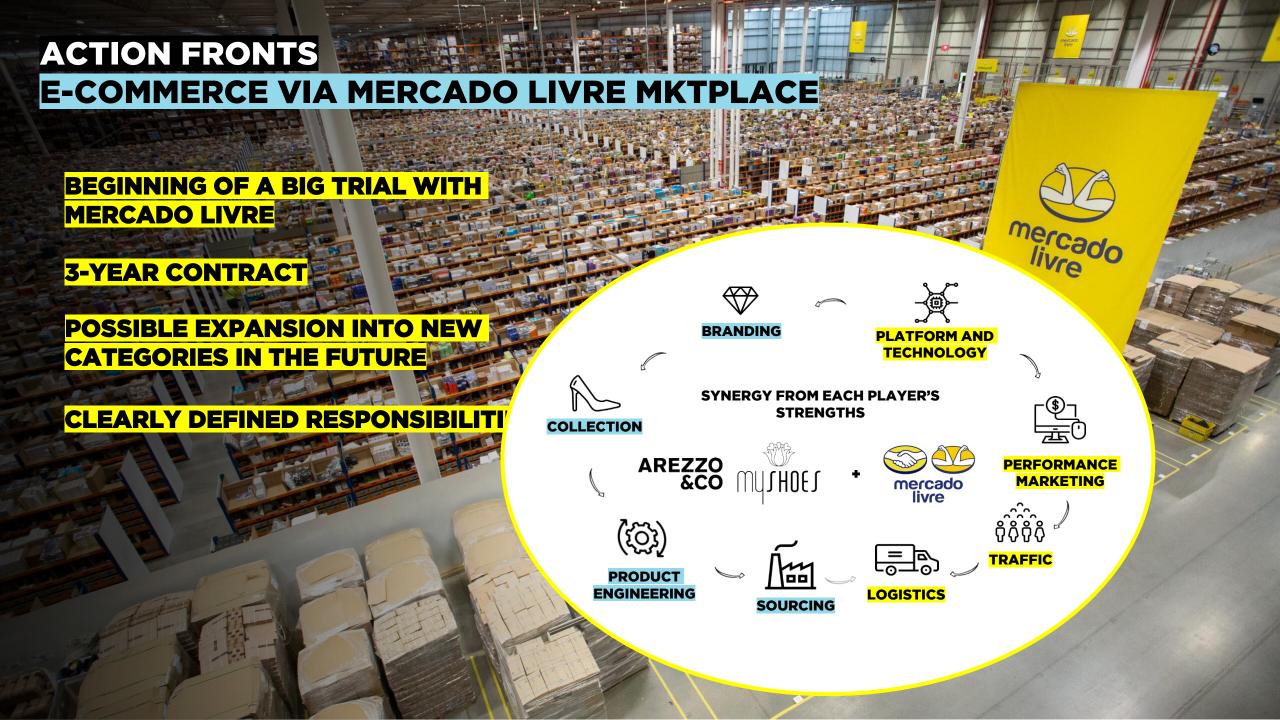
- SAME INVENTORY AVAILABLE ON MELI
- MELI FULFILLMENT

#### **MULTIBRAND**

CLOSING THE MKT SHARE GAP IN SELECTED VENUES THROUGH NEW CUSTOMERS

**AREZZO&CO LOGISTICS** 





## 

#### NEW COMMUNICATION STRATEGY **TROC**

AS A MILESTONE ALONG ITS PATH, TROC ANNOUNCES BRAZILIAN FASHION ICON DUDU **BERTHOLINI AS CREATIVE DIRECTOR** 

TROC

"THE MOST SUSTAINABLE **CLOTHING IS THE ONE** MOTTO: THAT IS ALREADY THERE"

WE FEATURE AMAZING WOMEN WHO **CONNECT IN DIFFERENT WAYS WITH CIRCULAR FASHION:** 

LILIAN PACCE **MARINA DIAS ANA PAULA XONGANI** YASMIN STEVAN FLÁVIA CAVASOTTI





MILLION LITERS OF WATER SAVED,

5

OUT OF THE 10 TOP-SELLING BRANDS ARE THE GROUP'S

9.6

RECLAME AQUI SCORE EXCELLENT RATING



#### **NEW INITIATIVES**

#### FOCUS ON PRODUCT OFFERINGS TO IMPROVE CONVERSION

RESALE AS A **SERVICE (RAAS):** 

**NEW BRANDS IN THE PORTFOLIO +** OTHERS BEING NEGOTIATED

**LIVE!** Reserva

AREZZO ROG gallerist AMEY

Rocio

Canvas

ALME

**SCHUTZ** 



OLYMPIAH MARIA + DOLORES

BIRMAN

#### TROC B&M STORE - OPENING IN SEPTEMBER



ITEM COLLECTION **AND SALES POINT** 

**DAILY NOVELTIES: TRAFFIC SOURCE +** FOMO + **RECURRENCE** 



- ITEM COLLECTION THROUGH BAG DISTRIBUTION AT SPECIFIC LOCATIONS
- **INCLUDING SELECTED AREZZO AND SCHUTZ STORES**

## GRGMIG GROYTH



#### SCHUTZ APPAREL PROJECT

**SELL OUT SLATED FOR MAR/22 (WINTER COLLECTION)** 

RETAINER OF A DEDICATED DIRECTOR AND A TEAM WITH APPAREL EXPERTISE

LIFESTYLE DIRECTOR - CACÁ GARCIA

STRUCTURING AN INDEPENDENT STUDIO IN VILA OLÍMPIA - SP

RETAINER OF A SPECIAL CONSULTANCY FIRM TO STRUCTURE THE NEW SCHUTZ WEBSITE

SAME SOURCING STRUCTURE AND DISTRIBUTION HUB AS AR&CO



# SUMMER CAMPAIGN







# 

#### **2020 ANNUAL REPORT RELEASE**

- REPORT ACCORDING TO THE GRI ESSENTIAL STANDARD
- AREZZO&CO MORE AND MORE ALIGNED WITH SUSTAINABILITY PRINCIPLES
- THE ISSUE ADDRESSED THE MAIN HIGHLIGHTS OF EVERY COMPANY IN THE GROUP, INCLUDING RESERVA AND TROC, WHICH WERE ACQUIRED IN LATE 2020





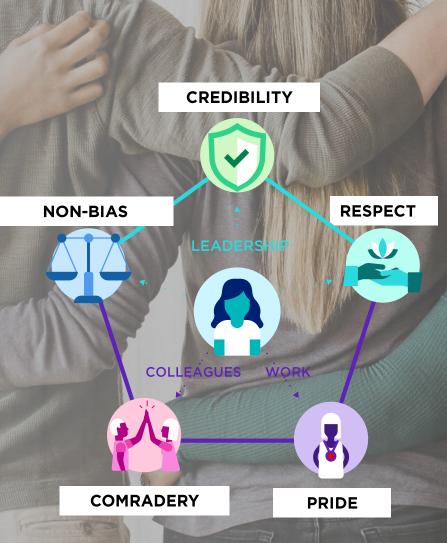


#### PEOPLE MANAGEMENT AND ORGANIZATIONAL CLIMATE



AREZZO&CO,
AR&CO AND TROC
NAMED AMONG THE
BEST COMPANIES
TO WORK FOR

Great Place To Work® Certificado Jul/2021 - Jul/2022



## **ACTION PLAN 2020/2021**

- LEADER DEVELOPMENT
- DAY OFF ON BIRTHDAY MONTH
- EXTENDED PATERNITY LEAVE
- 10% MEAL AND GROCERY VOUCHERS RAISE
- YEAR'S DEZZTAQUES (RECOGNITION HIGHLIGHT)
- FACTORY TEAM PROFIT SHARING
- DISCOUNTS FOR GROUP BRANDS
- CUSTOMER SERVICE CENTER TRAINING
- YEAREND LIVE SESSION
- CELEBRATORY DATES
- HALF-YEARLY PROFIT SHARING PAYMENT
- REINSTATEMENT OF THE SOMOZZÚNICOS
  COMMITTEE



# 

## THANK YOU! #RUMOA2154