



Itaú Unibanco Holding S.A.

earnings review 3Q22

São Paulo, November 11th, 2022

quarter highlights

3Q22 vs. 2Q22 change

recurring managerial result	Consolidated	R\$ 8.1 billion	^ 5.2%
	Brazil	R\$ 7.4 billion	^ 4.8%

credit portfolio	Consolidated	R\$ 1,111.0 billion	^ 2.5%
	Brazil	R\$ 900.3 billion	^ 2.7%

+90 days NPL	Consolidated	2.8%	^ 0.1 p.p.
	Brazil	3.2%	^ 0.2 p.p.

recurring managerial ROE	Consolidated	21.0%	^ 0.2 p.p.
	Brazil	21.6%	stable

margin with clients	Consolidated	R\$ 23.4 billion	^ 6.4%
	Brazil	R\$ 20.6 billion	^ 5.5%

capital ratios	Tier 1	13.2%	^ 0.6 p.p.
	Common equity Tier 1 - CET 1	11.7%	^ 0.6 p.p.

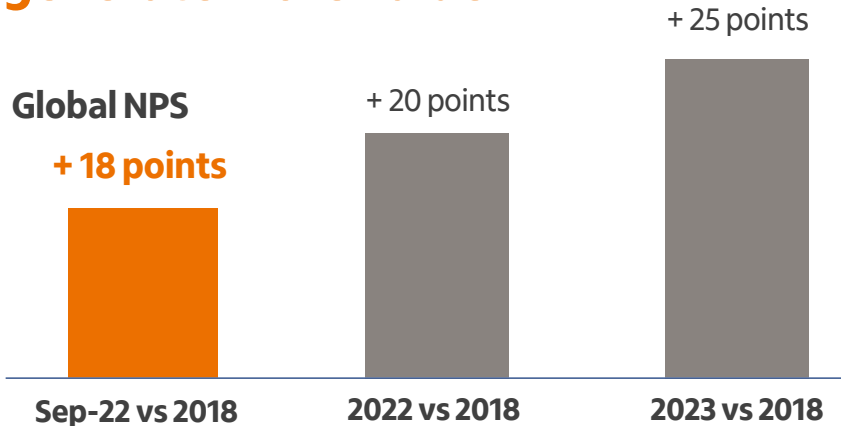
customer centricity

Robust NPS measurement ecosystem in order to manage and evolve our customers' satisfaction and engagement.

_robust NPS measurement ecosystem

- _measurement across all products, channels and segments.
- ~4MM NPS feedbacks/year
- _high volume of feedbacks enables the analysis of multiple variables.

satisfied customers generate more value



NPS



60%

of businesses¹
at historical
highs



25%

of businesses¹
above the
excellence zone
(+ 75 points)

¹ Segments, products or channels

credit portfolio

in R\$ billion

	Sep-22	Jun-22	Δ	Sep-21	Δ
individuals	385.0	372.4	3.4%	303.7	26.8%
credit card loans	128.8	126.3	1.9%	97.0	32.7%
personal loans	51.5	48.2	6.8%	38.3	34.4%
payroll loans	72.2	70.6	2.3%	61.2	18.0%
auto loans	31.8	32.0	-0.6%	28.1	13.1%
mortgage	100.7	95.3	5.7%	79.1	27.4%
very small, small and middle market loans	170.2	162.8	4.5%	146.3	16.3%
corporate loans ¹	345.1	341.0	1.2%	295.1	17.0%
total Brazil	900.3	876.2	2.7%	745.1	20.8%
Latin America	210.7	207.9	1.4%	217.3	-3.0%
total	1,111.0	1,084.1	2.5%	962.3	15.5%
total (ex-foreign exchange rate variation)	1,111.0	1,083.7	2.5%	932.0	19.2%

91% of this quarter's growth in consumer loans and overdraft comes from Personalité and Uniclass segments

payroll loans – public sector portfolio

8% **77%**
Sep-22 vs. Jun-22 Sep-22 vs. Sep-21

very small, small and Middle market loans

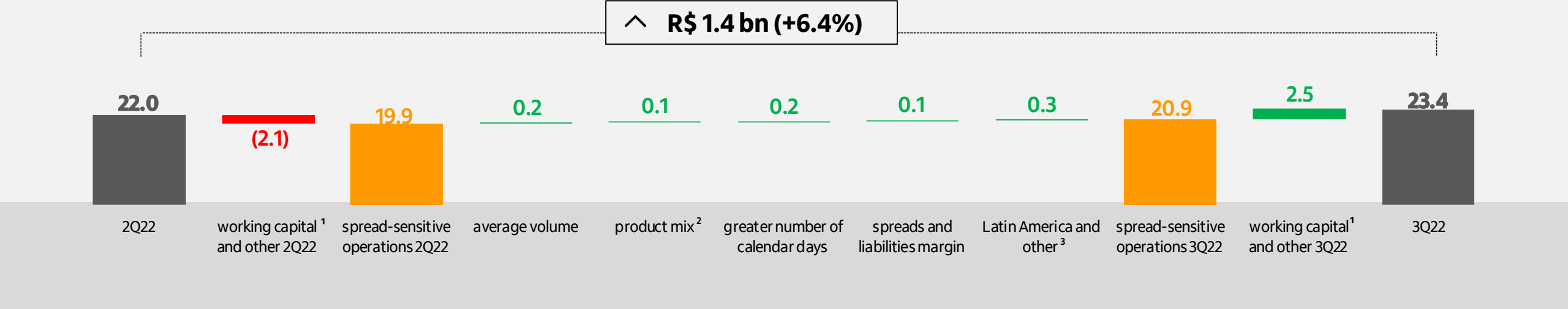
• **credit origination** **15.4%**
3Q22 vs. 2Q22

70% of new loans in the quarter from larger SMEs

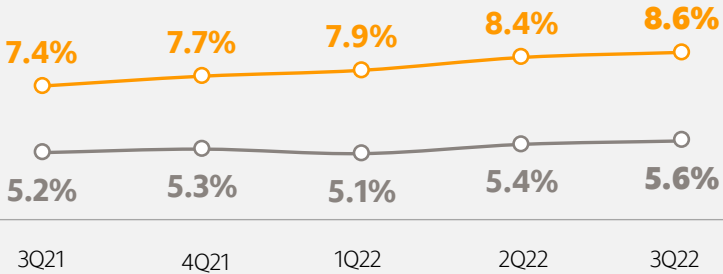
(1) Includes private securities.

financial margin with clients

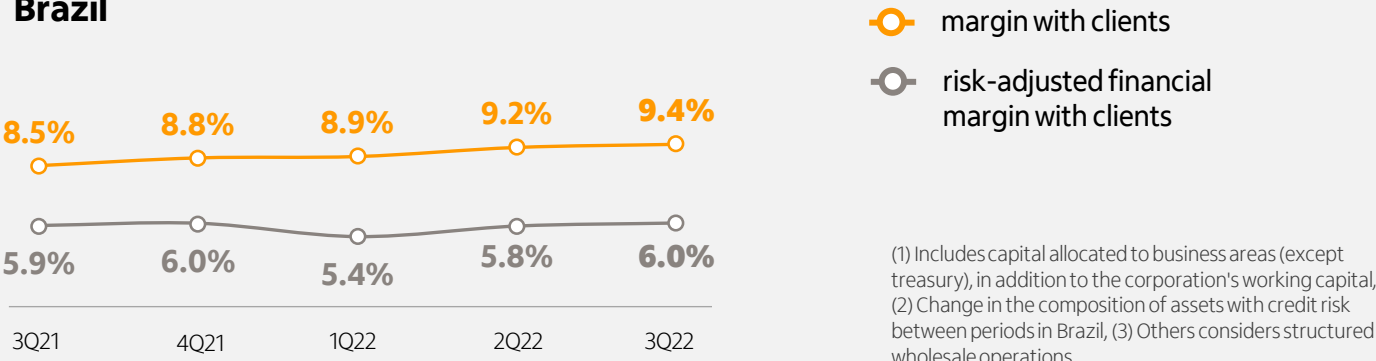
change in the financial margin with clients
in R\$ billion



annualized average margin consolidated



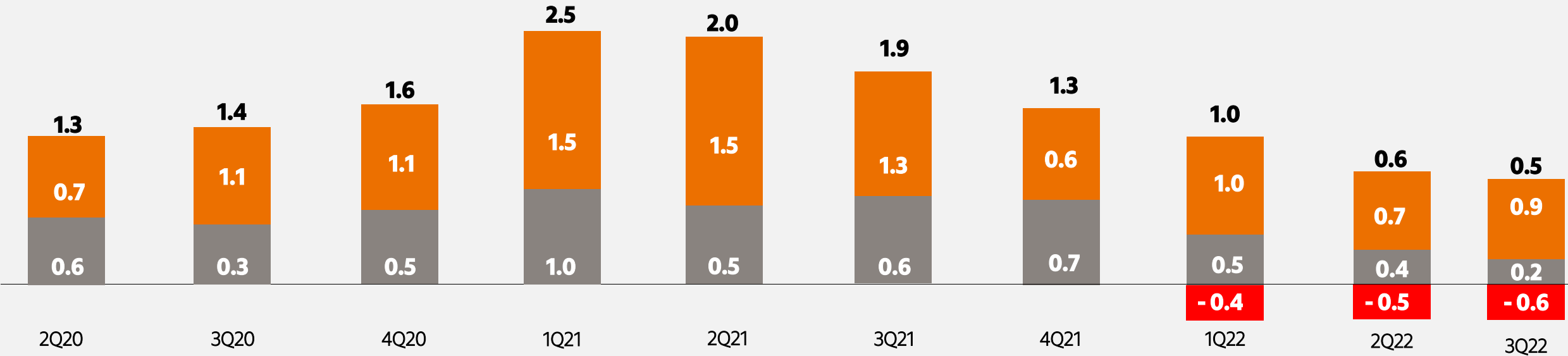
annualized average margin Brazil



financial margin with the market

- Brazil¹
- Latin America²
- capital index hedge

in R\$ billion



(1) Includes units abroad ex-Latin America; (2) Excludes Brazil.

comissions, fees and result from insurance

in R\$ billion

credit and debit cards

card issuance

acquiring

current account services

asset management¹

advisory services and brokerage

credit operations and guarantees provided

collection services

other

Latin America (ex-Brazil)

commissions and fees

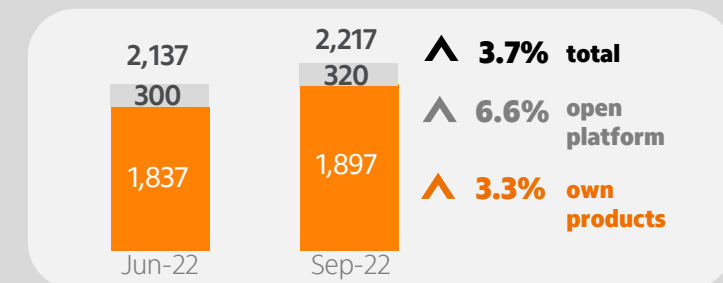
insurance, pension plans and premium bonds²

commissions and insurance

	3Q22	2Q22	Δ	3Q21	Δ
credit and debit cards	3.9	3.6	7.9%	3.3	20.9%
card issuance	2.9	2.7	8.7%	2.6	14.3%
acquiring	1.0	0.9	5.5%	0.7	45.6%
current account services	1.8	1.9	-3.7%	1.9	-4.5%
asset management¹	1.4	1.6	-11.8%	1.5	-7.9%
advisory services and brokerage	0.8	1.0	-16.5%	1.0	-14.2%
credit operations and guarantees provided	0.7	0.7	-4.7%	0.7	-4.4%
collection services	0.5	0.5	-0.4%	0.5	-5.0%
other	0.4	0.4	13.4%	0.4	14.2%
Latin America (ex-Brazil)	0.8	0.8	3.3%	0.8	0.4%
commissions and fees	10.4	10.5	-0.8%	10.1	3.4%
insurance, pension plans and premium bonds²	1.8	1.8	4.0%	1.5	22.8%
commissions and insurance	12.3	12.3	-0.2%	11.6	5.9%

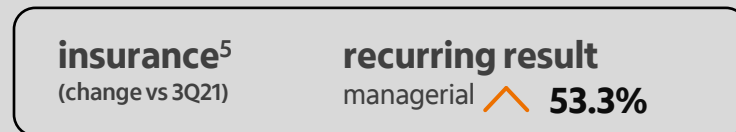
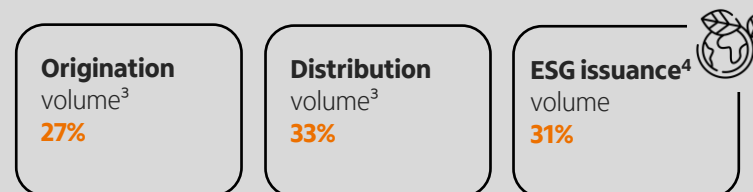
(1) Includes fund management fees and "consórcio" management fees; (2) Result from insurance includes the revenues from insurance, pension plan and premium bonds operations net of retained claims and selling expenses; (3) Source: Anbima; (4) Issuance of bonds: green, social, sustainability and sustainability linked bonds; (5) Insurance activities include bancassurance products related to life, property, credit life and third-party policies.

Assets under management - balance In R\$ billion



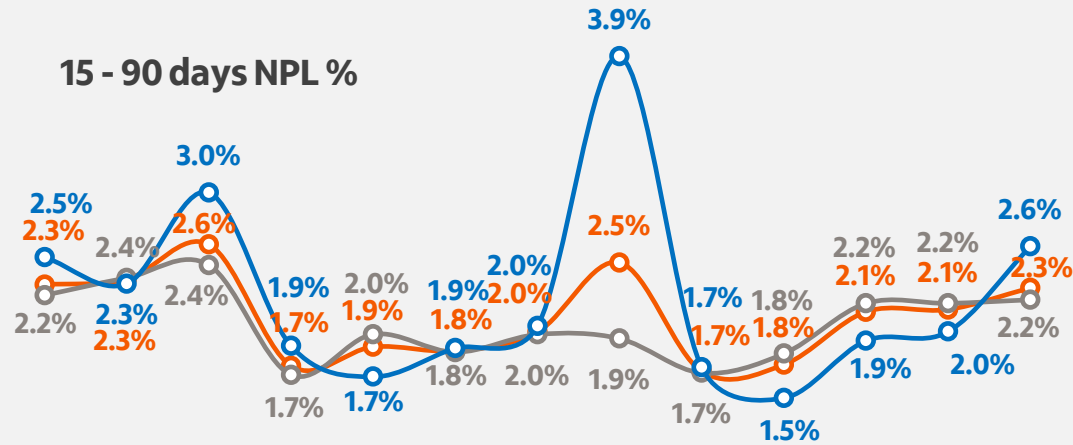
- Performance fees are recognized on cash basis and are concentrated in the 2nd and 4th quarters.

1st place in debt issuance 3Q22 - market share



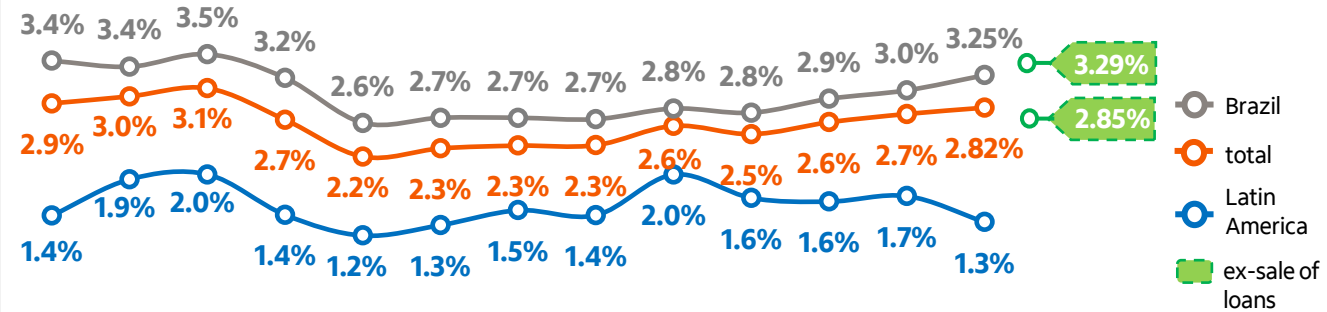
credit quality

15 - 90 days NPL %



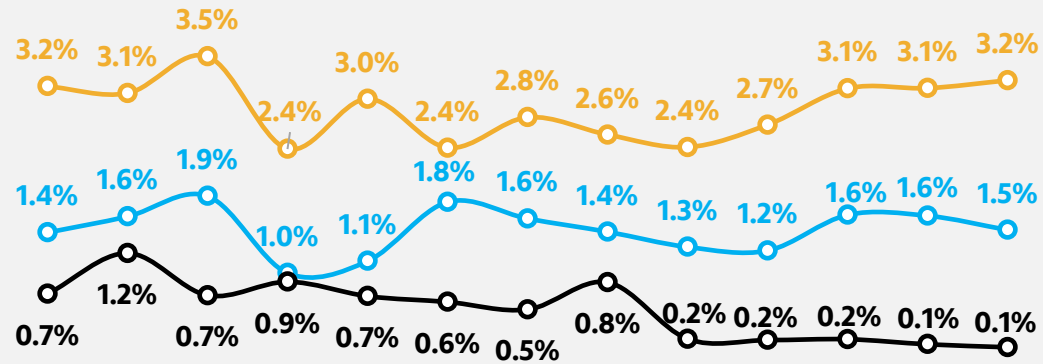
Sep-19 Dec-19 Mar-20 Jun-20 Sep-20 Dec-20 Mar-21 Jun-21 Sep-21 Dec-21 Mar-22 Jun-22 Sep-22

90 days NPL¹ %



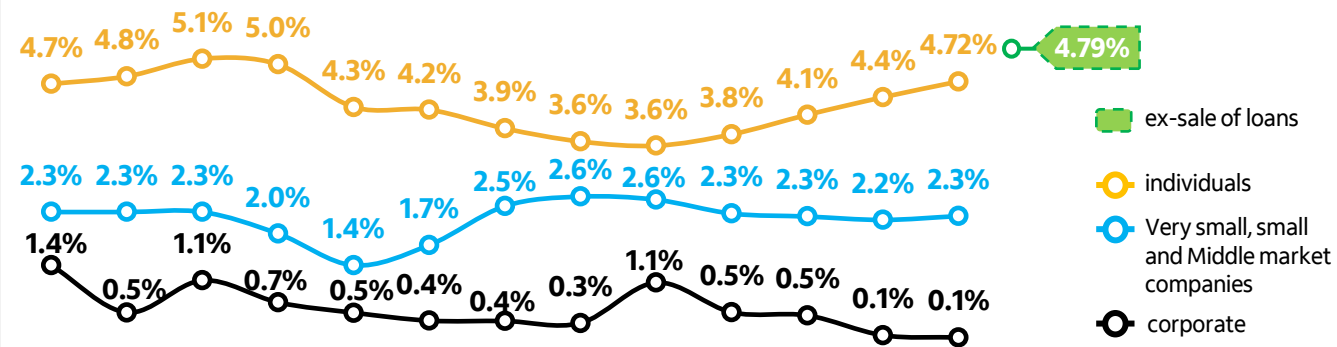
Sep-19 Dec-19 Mar-20 Jun-20 Sep-20 Dec-20 Mar-21 Jun-21 Sep-21 Dec-21 Mar-22 Jun-22 Sep-22

Brazil



Sep-19 Dec-19 Mar-20 Jun-20 Sep-20 Dec-20 Mar-21 Jun-21 Sep-21 Dec-21 Mar-22 Jun-22 Sep-22

Brazil¹



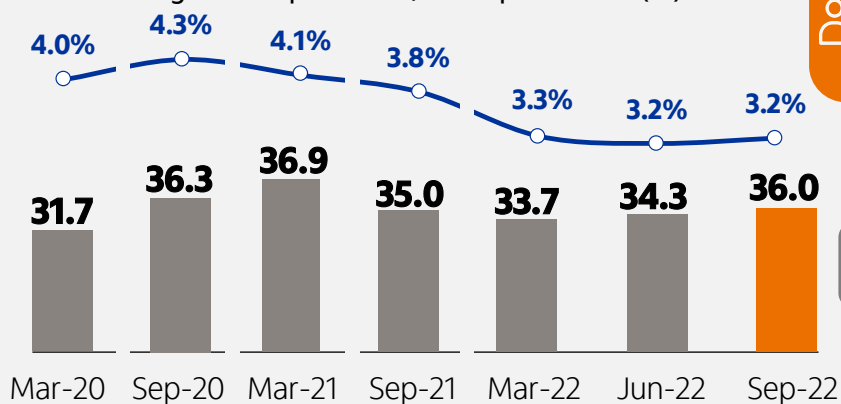
Sep-19 Dec-19 Mar-20 Jun-20 Sep-20 Dec-20 Mar-21 Jun-21 Sep-21 Dec-21 Mar-22 Jun-22 Sep-22

(1) In 3Q22 we sold loans from individuals which would be active at the end of September-22 worth R\$269 million, with low probability of recovery, to unrelated companies and with no risk retention. Excluding the effects of this sale, the NPL over 90 days would have been 2.85% (instead of 2.82%), the Brazil's ratio would have been 3.29% (instead of 3.25%) and the individuals' ratio would have been 4.79% (instead of 4.72%).

quality and cost of credit

renegotiated portfolio (in R\$ billions)

— renegotiated portfolio / total portfolio - (%)



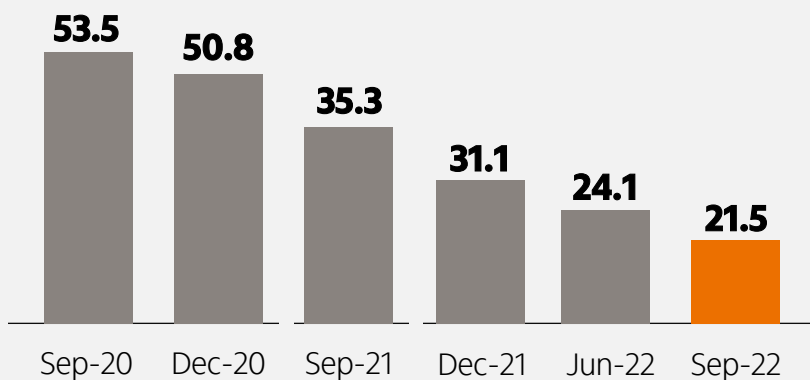
+ R\$0.9 billion
in credit overdue
over 90 days

224% NPL +90
coverage

reprofiled portfolio

Individuals, very small and small companies

in R\$ billions



✓ 39.2%

Sep-22 vs. Sep-21

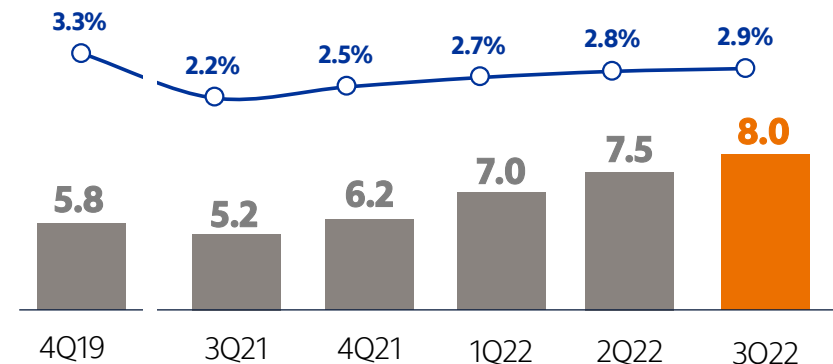
✓ 10.8%

Sep-22 vs. Jun-22

67% are
collateralized

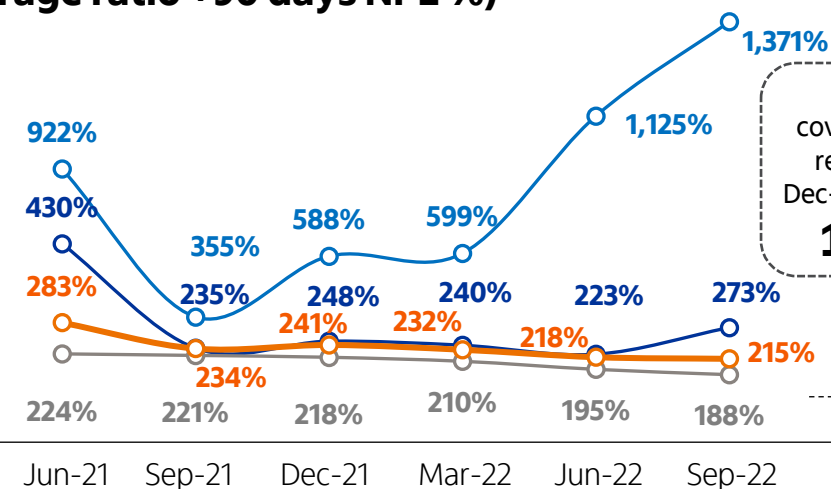
cost of credit¹ (in R\$ billions)

— annualized cost of credit / portfolio² - (%)



coverage ratio +90 days NPL %)

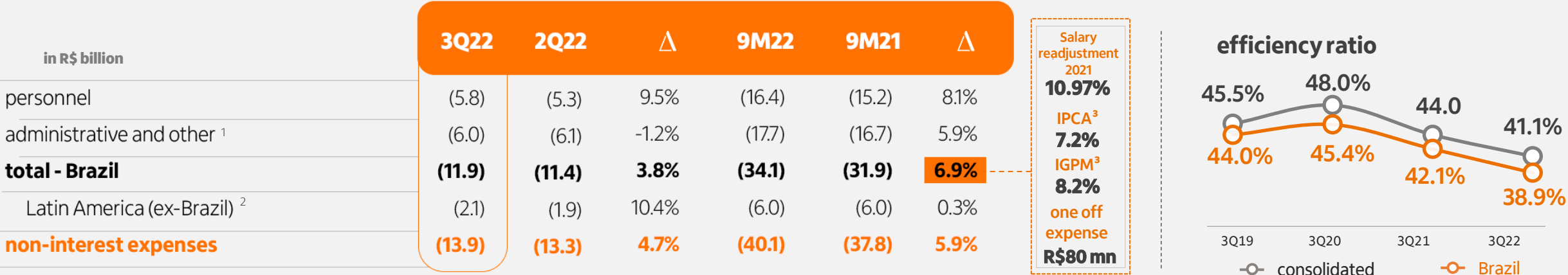
- wholesale Brazil
- Latin America
- total
- retail Brazil



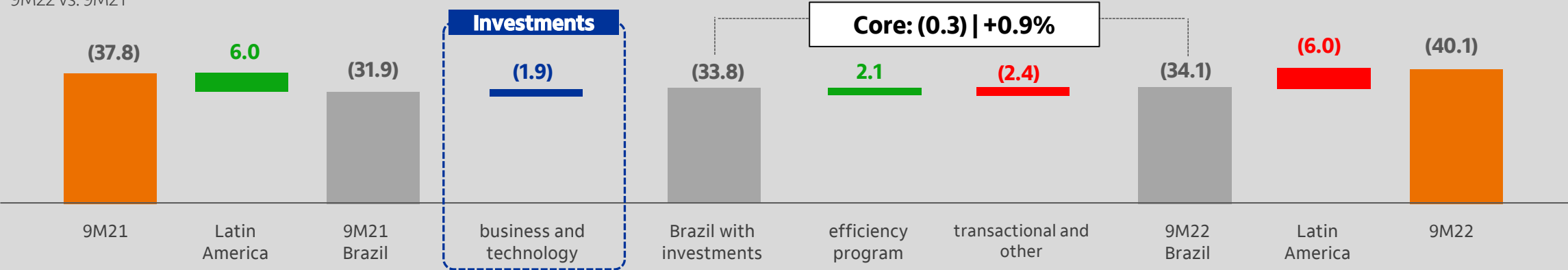
average
coverage ratio
retail Brazil
Dec-15 to Dec-19
167%

(1) provision for loan losses + recovery of loans + impairment + discounts granted; (2) average loan portfolio balance with financial guarantees provided and corporate securities considers the last two quarters.

non-interest expenses

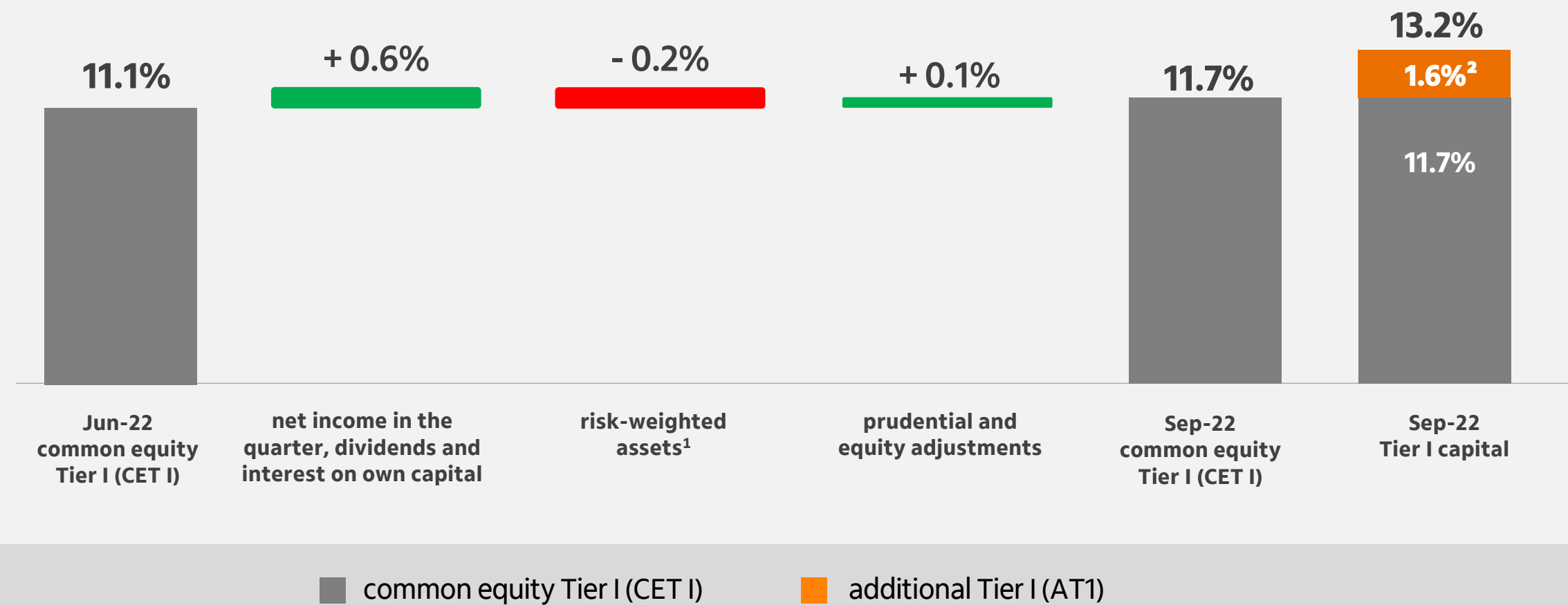


change, highlighting investments
9M22 vs. 9M21



(1) Includes operating expenses, provision expenses and other tax expenses (Includes IPTU, IPVA, IOF and others. Does not include PIS, Cofins and ISS), (2) Does not consider overhead allocation; (3) Trailing 12-month.

capital



(1) excluding the exchange rate variation of the period. (2) additional Tier I capital (AT1) is limited to 1.5%.



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The background is a dark, textured surface. On the left side, there is a vertical grid of thin, light-colored bars. Overlaid on this is a complex, glowing orange particle trail that forms a swirling, ribbon-like shape. The text 'additional information' is written in a bold, white, sans-serif font in the upper right quadrant.

**additional
information**

results

in R\$ billion

operating revenues

managerial financial margin

financial margin with clients

financial margin with the market

commissions and fees

revenues from insurance

cost of credit

provision from loan losses

impairment

discounts granted

recovery of loans written off as losses

retained claims

other operating expenses

non-interest expenses

tax expenses and other

income before tax and minority interests

income tax and social contribution

minority interests in subsidiaries

result from XP Inc. operations

recurring managerial result

	3Q22	2Q22	Δ	3Q21	Δ	9M22	9M21	Δ
operating revenues	36.6	35.2	3.7%	31.5	16.1%	104.9	91.4	14.7%
managerial financial margin	23.9	22.6	5.6%	19.5	22.5%	67.6	56.9	18.7%
financial margin with clients	23.4	22.0	6.4%	17.6	33.0%	65.4	50.6	29.4%
financial margin with the market	0.5	0.6	-20.6%	1.9	-73.2%	2.2	6.4	-65.9%
commissions and fees	10.4	10.5	-0.8%	10.1	3.4%	30.7	28.9	6.3%
revenues from insurance	2.3	2.1	6.8%	1.9	17.3%	6.6	5.6	17.6%
cost of credit	(8.0)	(7.5)	6.1%	(5.2)	52.7%	(22.5)	(14.0)	60.3%
provision from loan losses	(8.3)	(7.8)	5.9%	(5.5)	49.8%	(23.1)	(14.8)	56.0%
impairment	0.2	0.2	-21.8%	0.0	651.5%	0.3	0.1	447.6%
discounts granted	(0.9)	(0.6)	35.5%	(0.6)	48.6%	(2.1)	(1.6)	30.9%
recovery of loans written off as losses	1.0	0.7	38.5%	0.9	15.9%	2.3	2.3	2.1%
retained claims	(0.4)	(0.3)	22.3%	(0.4)	-1.3%	(1.1)	(1.3)	-10.4%
other operating expenses	(16.1)	(15.6)	3.7%	(14.8)	9.0%	(46.5)	(43.5)	6.9%
non-interest expenses	(13.9)	(13.3)	4.7%	(12.8)	8.7%	(40.1)	(37.8)	5.9%
tax expenses and other	(2.2)	(2.3)	-2.5%	(2.0)	10.7%	(6.4)	(5.7)	13.9%
income before tax and minority interests	12.0	11.8	1.8%	11.1	8.8%	34.7	32.6	6.4%
income tax and social contribution	(3.7)	(3.8)	-1.7%	(4.0)	-6.5%	(10.7)	(12.1)	-11.1%
minority interests in subsidiaries	(0.2)	(0.3)	-37.7%	(0.3)	-25.2%	(0.9)	(1.3)	-32.1%
result from XP Inc. operations	-	-	-	-	-	-	0.4	-
recurring managerial result	8.1	7.7	5.2%	6.8	19.2%	23.1	19.7	17.2%

2022 guidance

	Consolidated	Brazil ¹	
total credit portfolio ²	growth between 15.5% and 17.5%	growth between 19.0% and 21.0%	
financial margin with clients	growth between 25.0% and 27.0%	growth between 26.5% and 28.5%	
financial margin with the market	between R\$1.0 bn and R\$3.0 bn	between R\$0.3 bn and R\$2.3 bn	the hedge of the capital ratio with an impact of approximately R\$2 billion
cost of credit ³	between R\$28.0 bn and R\$31.0 bn	between R\$26.0 bn and R\$29.0 bn	
commissions and fees and results from insurance operations ⁴	growth between 7.0% and 9.0%	growth between 7.5% and 9.5%	considers the adjusted 2021 result excluding participation in XP Inc.
non-interest expenses	growth between 3.0% and 7.0%	growth between 3.0% and 7.0%	efficiency ratio in Brazil below 40% in 4Q22. Core cost nominally stable in 2022
effective tax rate	tax rate between 30.0% and 33.0%	tax rate between 31.0% and 34.0%	
recurring managerial ROE	-	-	sustainable ROE around 20%
capital	-	-	tier I capital above risk appetite

(1) Includes units abroad ex-Latin America; (2) Includes financial guarantees provided and corporate securities; (3) Composed of result from loan losses, impairment and discounts granted; (4) commissions and fees (+) income from insurance, pension plan and premium bonds operations (-) expenses for claims (-) insurance, pension plan and premium bonds selling expenses.

business model

the allocation of principal capital (Common Equity Tier 1) in the bank's business was made at 12% until the first quarter of 2022 and at 11.5% from the second quarter of 2022 on, according to our risk appetite.

in R\$ billion

	9M22					9M21					Variation (9M22vs.9M21)				
	Total	Credit	Trading	Services & Insurance	Excess capital	Total	Credit	Trading	Services & Insurance	Excess capital	Total	Credit	Trading	Services & Insurance	Excess capital
Operation revenues	104.9	61.0	1.6	42.3	(0.1)	92.2	49.2	1.7	41.0	0.2	12.7	11.8	(0.1)	1.3	(0.2)
Managerial financial margin	67.6	49.8	1.6	16.2	(0.1)	56.9	39.7	1.7	15.4	0.2	10.6	10.1	(0.1)	0.9	(0.2)
Commissions and fees	30.7	11.2	0.0	19.5	-	29.6	9.6	0.0	20.1	-	1.1	1.7	0.0	(0.6)	-
Revenues from insurance ¹	6.6	-	-	6.6	-	5.6	-	-	5.6	-	1.0	-	-	1.0	-
Cost of credit	(22.5)	(22.5)	-	-	-	(14.0)	(14.0)	-	-	-	(8.5)	(8.5)	-	-	-
Retained claims	(1.1)	-	-	(1.1)	-	(1.3)	-	-	(1.3)	-	0.1	-	-	0.1	-
Non-interested expenses and other ²	(47.4)	(24.6)	(0.5)	(22.3)	0.1	(44.8)	(22.4)	(0.6)	(21.9)	0.0	(2.6)	(2.3)	0.0	(0.4)	0.0
Recurring Managerial result	23.1	8.9	0.7	13.8	(0.3)	19.7	7.8	0.7	11.2	0.1	3.4	1.1	(0.1)	2.7	(0.3)
Average regulatory capital	149.3	103.3	3.4	46.7	(4.1)	138.3	82.7	2.6	47.8	5.2	11.0	20.6	0.9	(1.1)	(9.3)
Value creation	8.0	(1.3)	0.3	8.9	0.1	6.9	0.2	0.5	6.6	(0.4)	1.1	(1.4)	(0.2)	2.2	0.6
Recurring managerial ROE	20.7%	11.5%	25.7%	39.5%	8.9%	19.0%	12.5%	37.7%	31.1%	1.8%	1.6 p.p.	-1.0 p.p.	-12.0 p.p.	8.3 p.p.	7.1 p.p.

(1) Revenues from Insurance includes the Revenues from Insurance, Pension Plan and Premium Bonds Operations before Retained Claims and Selling Expenses. (2) Include Tax Expenses (ISS, PIS, COFINS and other), Insurance Selling Expenses and Minority Interests in Subsidiaries. Note: 9M21 results as originally disclosed.



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