ULTRA 2021

 May 14
 Image: Control of the second seco

Disclaimer



Forward-looking statements

This document may include "forward-looking statements" within the meaning of the "safe harbor" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward-looking statements may be identified by the use of words such as "anticipate," "believe," "expect," "estimate," "plan," "outlook," "project" and other similar expressions that predict or indicate future events or trends or that are not statements of historical matters. Investors are cautioned that such forward-looking statements are based on current expectations that are subject to risks and uncertainties that could cause actual results or outcomes to differ materially from those indicated by such forward-looking statements. For this reason, readers should not place undue emphasis on these forward-looking statements.

Standards and criteria adopted in preparing the information

- The financial information presented in this document has been prepared according to International Financial Reporting Standards (IFRS). The financial information of Ultrapar corresponds to the Company's consolidated information. The information on Ultragaz, Ultracargo, Oxiteno, Ipiranga and Extrafarma is reported without the elimination of intersegment transactions. Therefore, the sum of such information may not correspond to Ultrapar's consolidated information. Additionally, the financial and operational information presented in this document is subject to rounding and, consequently, the total amounts presented in the tables and charts may differ from the direct sum of the amounts that precede them.
- Please note that all financial information presented in this document consider both the adoption of the IFRS 16 norm and the segregation of certain expenses of the holding.
- Information denominated EBITDA and Adjusted EBITDA are presented in accordance with Instruction 527, issued by the Brazilian Securities and Exchange Commission – CVM on October 4, 2012.

ULTRA

Frederico Fleury Curado

CEO of Ultrapar



2020 – A brief retrospect



Crisis management at the excellence level

- Safe and uninterrupted operations
- Support for weaker parts of the value chains
- Support for social initiatives

Ultra Group's resilience

- Ultragaz, Ultracargo and Oxiteno → record results
- Ipiranga \rightarrow strong cash generation, despite the 2nd quarter
- Extrafarma \rightarrow best result since the acquisition
- Cash generation (after investments) \rightarrow R\$ 2.1 billion
- Net income \rightarrow R\$ 0.9 billion
- Advance in the portfolio review agenda

2021 – Continuity of the strategic agenda (2018)



Recovery in results (short / medium term)

- Implementation of key processes
- Review of the business model, management and organization
- Renewal of senior leadership
- Reduction of indebtedness and leverage



- Review of the current portfolio
- ESG agenda
- Capital allocation dynamics for long-term value creation
- Energy transition

2021 – Strengthening the businesses





- Gradual recovery of margins and market share
- New organizational structure, with reinforcement in commercial management
- Regional strategy
- Strengthening of competence in trading
- Expansion acceleration





- Growth of digital channels and new uses of LPG
- Expansion of infrastructure in the North and Northeast regions
- Diversification of supply sources



- Capacity expansion in the North and Northeast regions
- Renewal of operational leadership and continuous focus on safety
- Operational improvement and increase in profitability

2021 – Strengthening the businesses





- Operational excellence
- Improved results in the USA
- Innovation and new products (specialty chemicals)



- Operational improvement and increase in profitability
- Digital evolution / omnichannel
- Growth of private-label brand products and complementary services

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- Growth in the volume of transactions, digital accounts and revenues
- Expansion of the drivers' ecosystem, reducing reliance on Ipiranga

2021 – Portfolio review



Management of the businesses portfolio – two-step process

- Short-term (2019-2022) review for greater focus and strategic synergies
- Medium and long-term (2022+) gradual evolution to energy transition



2021 – ESG is an intrinsic part of the strategy





- ESG goals ULTRA
- Goals set for 2030, aligned with SDGs¹
- Action plans and intermediate goals
- Consistency with businesses' strategies and objectives
- Public commitment

2021 – Business principles sustain the strategy



Safety in the first place

Management integrity and transparency

Financial discipline and soundness

Customer satisfaction as the basis for success

Valuing and developing people

Innovation and operational excellence

2021 – Long-term value generation strategy



We create value for society by investing in companies that are sustainable and essential to people daily lives





Tabajara Bertelli

CEO of Ultragaz



Solid business with growth potential





Why LPG?

- Clean and accessible energy
- Present in 90% of households
- Essential product

Why ULTRAGAZ?

- Relationship with **customers**
- Culture of innovation
- Modern operational infrastructure
- Wide logistics coverage

The environment: lower emissions



Main **levers**





Close relationship with **customers**



Anywhere, anytime



Consistency in **safety actions**



Base 100 in 2018 TRIR – Total Recordable Incident Rate LTIR – Lost Time Incident Rate





Anywhere, anytime





Infrastructure expansion (Miramar/PA)



STRATEGIC DRIVERS

- Market expansion
- Logistics efficiency





Anywhere, anytime



Operation modernization with a **positive impact on the result**



Lowering the product cost







New solutions beyond the LPG for the corporate customer





+ 30% corporate prospecting

RECYCLER



Organic solid waste

+ 38%

additional unitary margin

BREWERS



Integrated automation

COLDER



Cooling fluids

ACQUA



Management of hot water consumption



New solutions beyond the LPG **for agribusiness**





New solutions beyond the LPG for the residential customer















Technology approaching and strengthening the relationship with the customer



Consistent growth in different scenarios





 \ast Does not include breakup fee for the non-acquisition of Liquigás of R\$ 286 M in 2018 2018: without IFRS 16



New Ultragaz brand



USING OUR ENERGY TO CHANGE PEOPLE'S LIFE



ANYWHERE, ANYTIME TECHNOLOGY WITH CONVENIENCE AND PROXIMITY ENERGY SOLUTIONS PORTFOLIO WITH FOCUS ON THE CUSTOMER

SUSTAINABILITY THAT EVOLVES THE ECOSYSTEM



Décio Amaral

CEO of Ultracargo

Ultracargo is the leader in Brazil



among independent liquid bulk terminals



Our ambition is to expand the market leadership,



with increase in profitability, reinforcing our strategic positioning



Safety and social and environmental responsibilities Uutracargo



We have also evolved in our **sustainability agenda**, *Uutracargo*

defining the **priority themes** for our business



Responsibility with the surrounding area

Attention to the needs of the communities in the surrounding area

- Donations during the pandemic
- Partnership with Childhood Brasil to combat child and adolescent sexual exploitation on highways
- Operational training for residents of Barcarena (PA)
- "Community in Action" award in Santos (partnership with the *Tribuna* journal)



Health and safety

Market leader in health and safety

- Investment in integrity of assets and safety barriers
- Training of internal multipliers on risk
 perception



Ecoefficient operations

Risk management and reduction of environmental and climate impacts

- Migration to the free energy market (renewable sources)
- Implementation of rainwater reuse systems (MA and PA)
- Ecoefficiency in construction sites:
 - Replacement of wood by reusable metal forms
 - Reuse of water for hydrostatic tests

Productivity and technology







Main programs for **productivity gains**

and operational efficiency – Soul and Conecta



Initial results from these projects

already show operational efficiency gains...





... and are already reflected in Ultracargo's profitability



ultracargo

Top choice of customers




We have been **expanding** our installed capacity

🔰 ultracargo

in the last years...





... consolidating our leadership

in **geographic coverage** and **installed capacity** among independent players





INSTALLED CAPACITY (in thousand m³)

838



Ultracargo's growth



is sustained by a diversified portfolio of customers, long-term contracts and investments in expansion



¹ Lubricants, vegetable oils, service revenue, benefit from the exclusion of ISS and discounts

New growth opportunities



and geographic relevance



Increased demand leveraged

by the growth in the movement of **light fuels and ethanol**

Growth in the movement of **light fuels and ethanol**

- Ethanol grows with local demand and export/import
- Growing need to import light fuels (refineries' capacity in Brazil below existing demand)

Chemicals grow according to the economy

Additional opportunities:

- Refineries' privatization
- Cabotage expansion (*BR do Mar* program)

+55%

Brazilian Market Forecast

tracargo

I Jultracargo

то-3021

of projected increase in installed capacity in Brazil over the next 15 years to meet the product handling demand

Ultracargo analysis

Ongoing expansions

of operations in the North and Northeast regions, in line with the **increase in demand for liquid bulk handling in the region**

New terminal of Vila do Conde (PA)

- 110 thousand m³ (start of operations in 1Q22)
- Starting the operations 1 year in advance
- ~30% reduction in expected CAPEX

Expansion of the current terminal and new terminal in Itaqui (MA)

- Phase III: 46 thousand m³ (start of operations throughout 2021)
- IQI13: 79 thousand m³ (start of operations in the next 5 years after signing the contract)

Legend:

- Carajás railway
- ----- Transnordestina railway
- Norte Sul railway
- VDC's area of influence
- Itaqui's area of influence



capacity to be added with ongoing expansions





Further to the **ongoing expansions**,



new bidding processes, diversification and future brownfield expansions are additional opportunities



Source: Federal Government Investment Partnership Program ¹ baseline includes expansions already announced



The expansions underway

and the **productivity gains**, oriented by sustainability, are the **foundation of Ultracargo's increasing profitability** in the coming years



2018: without IFRS 16



João Parolin

CEO of Oxiteno



Value chain



Focus on markets with **growth potential** and **comparative advantages** in the Americas



¹ Sources: Fitch Solutions, Euromonitor and Allied Market Research

Leadership in the Americas

Agility, flexibility and innovation in commercial partnerships

LEADERSHIP POSITION



- The largest ethoxylated surfactants producer in the Americas with over 20% of the region's capacity ~ 600 kt/year
- Leader in surfactants and specialty products in Latin America

TECHNOLOGICAL BASIS



- Wide knowledge of application technology in target markets
- Expertise in process technology
- ~15% of the total margin in 2020 of products developed in the last 5 years



BUSINESS MODEL



- Flexibility in services and agile responsiveness
- Co-creation with clients
- Safe and modern plants, with high productivity

Our purpose

To contribute to the **well-being** of people through **chemistry**





Culture of **excellence**, **innovation**, **learning** and **inclusion**





TALENT MANAGEMENT AND SUCCESSORS DEVELOPMENT

94% of leadership retention with high level of **internal succession**

85% of trainees' retention (3 years)



ORGANIZATIONAL CULTURE MANAGEMENT

Favorability of 88% in organizational climate survey of 2020

+14% over 2019

MAIN INITIATIVES AND PROGRAMS

- Training programs for **operators** and **trainees**
- Internal engagement campaign
 "Química do Bem" (Chemistry of goodness)

- Diversity & inclusion program "Together"
- **Quality of life** program

Sustainability is a strategic pillar



Structured plan in 8 pillars based on the business material themes and aligned with the SDGs¹



For further information visit Oxiteno 2020 Sustainability Report

¹ Sustainable Development Goals

Innovation for **competitiveness** and **leveraging results**...







... with **productivity** gains leveraged by **digital transformation**...

- Creation of the digital transformation lab \rightarrow X-LAB
- Use of advanced process control with artificial intelligence Savings of R\$ 6 M in 2020 in steam consumption in Camaçari
- Automatic pointing of production data Reduction from 10 minutes to 10 seconds of the production record
- 3D scanning of industrial units
 5% to 10% reduction in the cost of detailing industrial projects
- Robotization of the receivables' discounting process
 30% reduction in the analysts' time to execute the process
- Implementation of Industrial Data-Lake
 Use of analytics for industrial processes improvement

... and **operational excellence**





VARIABLE COSTS REDUCTION

 Estimated gain of R\$ 20 M with energetic matrix optimization in Camaçari (BA) and Tremembé (SP) and improvement in technical production indicators



PROJECT + EFFICIENCY

Costs and expenses optimization by R\$ 54 M in 2020

through the implementation of matrix management

WORKING CAPITAL OPTIMIZATION

 16 days reduction in working capital (15%) in 2020 vs 2019

Oxiteno USA

Commercial and operational **progress**





Results evolution





 \ast EBITDA range of US\$ 151 – 208 M assumes budget exchange rate of R\$/US\$ 5.30

2018: without IFRS 16

2021 Strategic agenda





COMPETITIVENESS

Enhanced competitiveness and greater use of digital technology



OXITENO USA

Business growth reaching breakeven level during 2021



Marcelo Araujo

CEO of Ipiranga







TO INSPIRE THE SOCIETY TO EVOLVE WITH OUR PASSION FOR FACILITATING PEOPLE'S LIVES AND MOBILITY

... CONSISTENCE AND FOCUS IN THE FUTURE



Our transformation journey continues to advance





1 - RESELLERS Complete service station, even more **complete and digital**









+ 14,000

(until April/21)

VIPs already trained

What we have done so far...



Reseller journey

35 Resellers with different profiles

Engagement, training and ideation livestreams



~ 3,000

(until April/21)

trained service stations

Staff training Service station training program

IPIRANCA AO LADO DE SEUS REVENDEDORES E FRANQUEADOS Angua evindona. Arguadas a provinci. Leadership in supporting resellers during the pandemic



New marketing plan

Segmented by Reg service station type





And what's next ...



Ipiranga TOP

Integrated incentive and loyalty program for resellers and franchisees New automation and intelligence platform

New models of operational, financial and people management

1 - RESELLERS Stronger brand, valuing even more our network



Where we are...



Looking to the future...

We will evolve the architecture of our brands, the layout and visual programming of our service stations and expand digital communication, focusing on the best consumer experience

1-RESELLERS More engaged consumer, even more complete experience



In 2020....

Disruptive evolution in technology and "emancipation" of the company



35 м

З М

of created

accounts

participants

Increases by 85% the consumer spending at Ipiranga service station

Increases by **135%**

Ipiranga service station

the consumer spending at

New integrated **App** KMV – abastece aí

Payment method with **cashback** at various retailers

Digital account, **PIX** participant

New relevant **partners** in Km de Vantagens

Initiate offer of **financial products** already in 2021

Focus on expanding the scope and building a complete digital ecosystem of relationship with the driver, accelerating the relevance of KmV and abastece aí to our network





Today...

Leading company in the Brazilian lubricants market



Integration of Ipiranga and Texaco's lubricant plants and operations

50% OEM leader Automakers market in Brazil





A Iniranad

More competitive infrastructure





78 operating units and 7 MRS¹ filling stations

What we did in 2019 and 2020 ...

INCREASED CAPACITY AND LOGISTICS EFFICIENCY

+ 1 base in Barueri

+ 3 concessions granted in Belém, Cabedelo and Vitória

Pipelines in Barueri and Cubatão

Tankage in Paulínia, Prudente, Valadares, Cuiabá, São Caetano, Montes Claros, Manaus and Cubatão

IRR **12%-22%**

¹ Customer tankage for exclusive supply of the fleet

Robust investment pipeline





More integrated fuel management



2020 + 2021

Regional Integrated Strategy

Integrated management of infrastructure, trading, network and B2B, by region

VALUE LEVERS

Commercial effectiveness

Network and B2B expansion

Productivity increase

Reduction in the cost of serving

Supply cost reduction

Improvement of infrastructure footprint



Trading bringing more competitive costs



Evolving from supply-only to a full trading strategy of derivatives and biofuels



- COMPETITIVENESS

3-year journey to full operation in 4 phases

Supply optimization (in operation since early 2021)

Asset-backed trading (operations supported by the existing infrastructure)

Intermediation (sale to third parties)

Proprietary trading (allocated equity)



¹ Trading and risk management (V@R) systems to be ³ implemented by the end of 2021

^{2 - COMPETITIVENESS} Competitive expenses, even more efficient *Plananga*



In this new cycle, innovation and automation to increase efficiency and simplify processes

¹ Includes logistics costs - 85% already captured



Market share with more **quality**, gradual recovery



2Q20 – strong impact of the pandemic in large urban centers, interrupting the growth cycle of the branded network

Focus on the branded network ANP data (%)



Maintaining the active network }>



Increased productivity of the }> service station network



Looking ahead...



Expansion of the network focusing on productivity



Resumption of growth in large urban centers



service stations (m³/month)

New service

stations (#)

(gross additions)

Growth in consumer and spot markets leveraged by investments in infrastructure and trading



4 - FUTURE ESG: grow pioneer spirit and protagonism





Since 2007 encouraging our customers to neutralize their emissions

For over 10 years, Ipiranga has neutralized 100% of its carbon emission Scope 1 + Scope 2 *



Ecoefficient Service Station

Ipiranga researches and develops solutions focused on the efficient use of natural resources in the building and operation of its network of service stations, since 2007



Continued community support

"We positively impact society with our support and example"



Sustainability

Going through all our actions



Global SDG¹ Compact Themes





Greater role in the energy transition Developing more sustainable products/services Biofuels Renewable energy Electrification leadership

* Emissions from mobile and stationary combustion, waste and effluent treatment and others + acquisition of electricity

¹ Sustainable Development Goals





CONTINUATION OF THE MARKET RECOVERY




Ipiranga will follow its growth path



GENERATING EVEN MORE VALUE FOR ITS STAKEHOLDERS AND BUSINESSES FOR THE ULTRA GROUP



extrafarma

Marcelo Bazzali

CEO of Extrafarma



2021 priorities

focused on **consistent growth** of results

PURPOSE

To give access to health, beauty and wellbeing so that people live their best



Maturation of the new retail management model



Evolution in **new** sales **channels**



Customer-centered data intelligence



People and culture for supporting the plan



Store network management for greater profitability **extrafarma**



Selective expansion and focus on protecting the markets we have relevant footprint

- Focus on renovating and expanding the size of the stores
- Digital as the main driver for growth

Maintaining the strategy of lower tolerance for underperforming stores with limited potential

 Exiting markets where there is no prospect of profitability

Retail pharmacy market

Robust growth of the

resumes **double-digit growth** in a year impacted by the **pandemic**



extra

... that sped up transformation and

reinforced consumer trends

Digital life

- **Search for value** more careful with spending
- **Conscious consumption** increasing н. concerns about environmental issues and origin of products
- **Electronic services** gaining relevance (telemedicine and electronic prescription)
- **New dynamic in categories** new habits of prevention and treatment (rapid tests and vaccines)

Digital channel: focus on maintaining the pace



of accelerated growth and evolving with the launch of new channels



Channel boosted during the pandemic

- Launch of e-commerce in May 2020
- Expansion of partnerships with delivery apps
- Increased delivery area through WhatsApp sales

GROWTH IN PENETRATION



Evolution in the company's digital transformation journey

- Maturity of existing channels
 - Expansion of omnichannel for the store network
- Development of new channels: marketplace in, marketplace out and APP
- Strategic partnerships to leverage sales through the channel (Omni55, Sequoia, Rappi)

Progression of **productivity gains**





and **profitability**

Opening of DC in the state of Maranhão early 2021 Main results: +5pp in margin, R\$ 70 million of working capital divestment and enhanced service level



Expansion of private-label products 1Q21: 66 SKUs, +20pp in margin and 2% of sales 2021 target: double the number of SKUs and sales penetration



Store and administrative headcount optimization

Reduction of total personnel expenses per store



Store lease management

Average readjustment negotiated below inflation

Payment options

New store system allows us to have the main payment options Digital wallets and peer-to-peer payments as solutions to our customers



Outlook





ULTRA

Rodrigo Pizzinatto

CFO of Ultrapar

Strong consolidated results

even facing a **challenging scenario**





Resilience of the portfolio

Record results of **Ultragaz**, **Oxiteno** and **Ultracargo** in 2020

2021 Guidance indicates solid EBITDA growth

Dividend payment of R\$ 480 million in 2020

¹ Does not include (i) breakup fee for the non-acquisition of Liquigás of R\$ 286 M and Oxiteno's tax credits of R\$ 186 M in 2018, (ii) Extrafarma's impairment of R\$ 593 M, Ultracargo's TAC of R\$ 66 M and write-off of Oxiteno Andina's assets of R\$ 14 M in 2019 and (iii) Oxiteno's and Ultracargo's tax credits of R\$ 156 M and R\$ 12 M in 2020, respectively 2018; without IFRS 16

For 2021, growth with profitability and costs discipline



are the main leverages

EBITDA (R\$ million)	2021		
Ultrapar ¹	3,800	≤ ∆ ≤	4,650
Ipiranga ¹	2,100	$\leq \Delta \leq$	2,500
Oxiteno ¹	800	$\leq \Delta \leq$	1,100
Ultragaz ¹	670	$\leq \Delta \leq$	750
Ultracargo	340	$\leq \Delta \leq$	370
Extrafarma	100	$\leq \Delta \leq$	140
Holding and Others		(210)	

Ipiranga – recovery of results with initiatives to **increase competitiveness**

The lowest point of the guidance for **Oxiteno**, **Ultracargo** and **Extrafarma** indicates **record EBITDAs** in 2021

Solid and consistent results from **Ultragaz**, despite lower sales volumes

Main assumptions: exchange rate of R\$ 5.30/US\$, Brazilian GDP growth of 2.2% and annual inflation (IPCA) of 3.0%

Zero cost collar structure for Oxiteno not contracted for 2021

The financial projections are based in information currently available, estimates and assumptions of the Company's executive board, and do not include the effects of potential acquisitions or divestments. Such estimates are not guarantee of performance and involve risks and uncertainties, since they refer to future events and depend on circumstances which may or may not occur. General economic conditions and market conditions, among other factors, may lead to results which differ materially from the numbers disclosed

Greater selectivity in capital allocation

contributed to a record cash generation in 2020



- Continuous process of working capital optimization
- Acceleration of expansion investments in 2021
- Growing potential of opportunities
 - Recovery of economic growth
 - Privatizations
 - Opening of the natural gas market
 - Energy transition

¹ Cash flow from operating activities minus cash flow from investment activities (ex-financial investments)



Soundness and portfolio position Ultrapar



as a **unique platform** to capture opportunities in the oil & gas chain

- Rating two levels above sovereign
 - Moody's Ba1 | S&P BB+
- Access to wide sources of low-cost resources (infrastructure debentures, incentive bonds (CRA), bonds etc.)
- Debt: *duration* of 4.6 years and no financial covenants



Cash and amortization profile (R\$ million)

- Maintenance of leverage even during the pandemic
- 2021 Guidance EBITDA + cash generation: gradual leverage reduction

Ongoing portfolio revision may provide additional liquidity to **enter the refining** segment

Knowledge of the oil & gas chain combined with management capability and financial soundness: levers to benefit from expansion opportunities

Cash, cash equivalents and debt: 1Q21 information

Ultrapar is the Brazilian company with the best ESG rating in the sector **ULTRA**

MSCI ESG Ratings

- AA score Sector leader category
- Top 15% among 41 companies of the sector in the world
- Oil & Gas Refining, Marketing, Transportation and Storage segments



MSCI 💮

ISS QualityScore Rating

- Assessment between 1 and 2 in Governance category in 2020/21 (1 to 10, being 1 the best score)
- **Pioneering spirit in corporate governance**, acknowledged by market assessments

Carbon Disclosure Project

- Climate change questionnaire 2020 grade: B Management category since 2017
- Average grade Oil & Gas: D, South America: C, Global: C
- Water Security questionnaire 2020 grade: B
- Ultrapar participates in CDP since 2008









Source: MSCI: Apr/21; ISS: considers assessments from Jan/20 to Apr/21

More exposure of our strategy

for a better perception of **Ultrapar's value generation** potential

Ultra Day

 Macro view of the strategies of the main businesses and Ultrapar

Ultra Series – Meet Ultrapar's leaders

- Specific events for broader discussion on strategy, results and perspectives
- More interaction and exposure of executives with investors and analysts

Accomplished Ultracargo – expansion and productivity gains July Next event AmPm – new stores business model, growth perspectives and profitability

Events to be defined

- abastece aí
- ESG

March

- Deep dive on Ipiranga and Ultragaz
- International events etc.



ULTRA $D)/\Delta$ 2021

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