



# Earnings Presentation

2Q24

stoneco

## DISCLAIMER

This presentation and the information contained herein does not constitute an offer for sale or solicitation of an offer to buy any securities of the issuer.

This document contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, and Section 21E of the Securities Exchange Act of 1934, each as amended, including, in particular, statements about StoneCo Ltd.'s (the "Company") plans, strategies and prospects and estimates of industry growth or prospects. These statements identify prospective information and may include words such as "believe", "may", "will", "aim", "estimate", "continue", "anticipate", "intend", "expect", "forecast", "plan", "predict", "project", "potential", "aspiration", "objectives", "should", "purpose", "belief", and similar, or variations of, or the negative of such words and expressions, although not all forward-looking statements contain these identifying words. All statements other than statements of historical fact contained in this presentation may be forward-looking statements. The Company has based these forward-looking statements on its estimates and assumptions of its financial results and its current expectations and projections about future events and financial trends that it believes may affect its financial condition, results of operations, business strategy, short-term and long-term business operations and objectives, and financial needs as of the date of this presentation. These forward-looking statements are conditioned upon and also involve a number of known and unknown risks, uncertainties, and other factors that could cause actual results, performance or events to differ materially from those anticipated by these forward-looking statements. Such risks, uncertainties, and other factors may be beyond the Company's control and may pose a risk to the Company's operating and financial condition. In addition, the Company operates in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for the Company's management to predict all risks, nor can the Company assess the impact of all factors on its business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements that the Company may make. Accordingly, you should not rely upon forward-looking statements as predictions of future events.

Risks that contribute to the uncertain nature of the forward-looking statements include, among others, risks associated with the Company's ability to anticipate market needs and develop and deliver new and enhanced products and services functionalities to address the rapidly evolving market for payments and point-of-sale, financial technology, and marketing services; the Company's ability to differentiate itself from its competition by delivering a superior customer experience and through its network of hyper-local sales and services, the Company's ability to expand its product portfolio and market reach and deal with the substantial and increasingly intense competition in its industry; the Company's ability to retain existing clients, attract new clients, and increase sales to all clients; changes to the rules and practices of payment card networks and acquiring processors; the Company's ability to obtain debt and equity financings; possible fluctuations in the Company's results of operation and operating metrics; the effect of management changes and business initiatives; and other known and unknown risks, all of which are difficult to predict and many of which are beyond the Company's control. The Company has provided additional information in its reports on file with the Securities and Exchange Commission concerning factors that could cause actual results to differ materially from those contained in this presentation and encourages you to review these factors. The statements contained in this presentation are based on the Company's current beliefs and expectations and speak only as of the date of this presentation. The Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events and/or otherwise, except to the extent required by law.

To supplement the financial measures presented in this press release and related conference call, presentation, or webcast in accordance with IFRS, Stone also presents the following non-IFRS measures of financial performance: Adjusted Net Income, Adjusted Net Cash, Adjusted Pre-Tax Income, Adjusted Pre-Tax Margin, EBITDA and EBITDA Margin. A "non-IFRS financial measure" refers to a numerical measure of Stone's historical or future financial performance or financial position that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with IFRS in Stone's financial statements. Stone provides certain non-IFRS measures as additional information relating to its operating results as a complement to results provided in accordance with IFRS. The non-IFRS financial information presented herein should be considered in conjunction with, and not as a substitute for or superior to, the financial information presented in accordance with IFRS. There are significant limitations associated with the use of non-IFRS financial measures. Further, these measures may differ from the non-IFRS information, even where similarly titled, used by other companies and therefore should not be used to compare Stone's performance to that of other companies. Stone has presented Adjusted Net Income to eliminate the effect of items from Net Income that it does not consider indicative of its continuing business performance within the period presented. Stone defines Adjusted Net Income as Net Income (Loss) for the Period, adjusted for (1) amortization of fair value adjustment on acquisitions and (2) unusual income and expenses.

As certain of these measures are estimates of, or objectives targeting, future financial performance ("Estimates"), they are unable to be reconciled to their most directly comparable financial measures calculated in accordance with IFRS. There can be no assurance that the Estimates or the underlying assumptions will be realized, and that actual results of operations or future events will not be materially different from the Estimates. Under no circumstances should the inclusion of the Estimates be regarded as a representation, undertaking, warranty or prediction by the Company, or any other person with respect to the accuracy thereof or the accuracy of the underlying assumptions, or that the Company will achieve or is likely to achieve any particular results.

Certain market and/or industry data used in this presentation were obtained from internal estimates and studies, where appropriate, as well as from market research and publicly available information. Such information may include data obtained from sources believed to be reliable. However, the Company disclaims the accuracy and completeness of such information, which is not guaranteed. Internal estimates and studies, which the Company believes to be reliable, have not been independently verified. The Company cannot assure recipients of this presentation that such data is accurate or complete.

The trademarks included herein are the property of the owners thereof and are used for reference purposes only. Such use should not be construed as an endorsement of the products or services of the Company.

Recipients of this presentation are not to construe the contents of this summary as legal, tax or investment advice and recipients should consult their own advisors in this regard. This presentation has been prepared solely for informational purposes. Neither the information contained in this presentation, nor any further information made available by the Company or any of its affiliates or employees, directors, representatives, officers, agents or advisers in connection with this presentation will form the basis of or be construed as a contract or any other legal obligation.

# Our Strategic Priorities

## 2Q24 Highlights



### 1 Win in the MSMB Market

#### GROWTH

**MSMB CTPV<sup>1</sup>** R\$ **98bn**  
 +17.4% y/y Card TPV  
 +24.6% y/y TPV<sup>1</sup>

**Client Deposits** R\$ **6.5bn**  
 +65.2% y/y  
 6.6% of MSMB CTPV

**MSMB Client Base** **3.9mn**  
 +30.3% y/y  
 184,000 Net Adds

### 2 Drive Engagement

#### MONETIZATION

**MSMB Take Rate** **2.54%**  
 +7bps y/y

**Working Capital Portfolio** R\$ **682mn**  
 +28.2% q/q  
 2.6% 90+ NPL

### 3 Scale Through Platforms

#### EFFICIENCY

**Adj. Admin Expenses** R\$ **235mn**  
 -12.6% y/y

**Adj. EBT** R\$ **652mn**  
 +45.9% y/y

**Adj. Net Income** R\$ **497mn**  
 +54.4% y/y

## Increase Shareholder Return

**EPS** R\$ **1.61** Adj. Basic  
 +57.2% y/y

**Tender offer** of senior notes completed in Jul24 | USD295mn  
**Share buyback<sup>2</sup>** program almost fully executed by Aug24 | 12.9mn shares

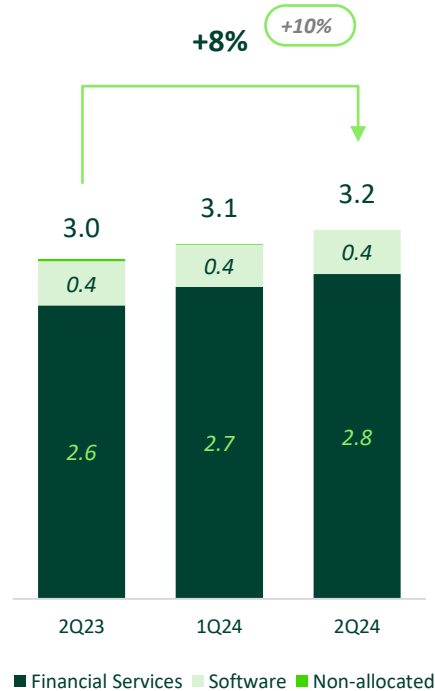
# Consolidated Results

## Growth with efficiency

○ y/y in the previous membership fee policy<sup>1</sup>

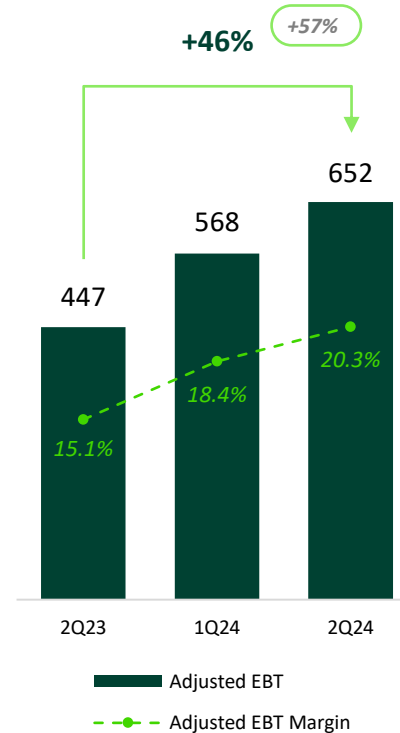
### Total Revenue

R\$bn



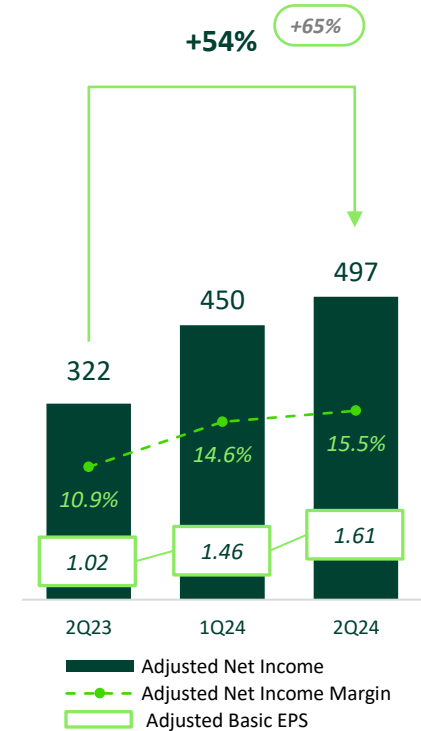
### Adjusted EBT

R\$m



### Adjusted Net Income

R\$m

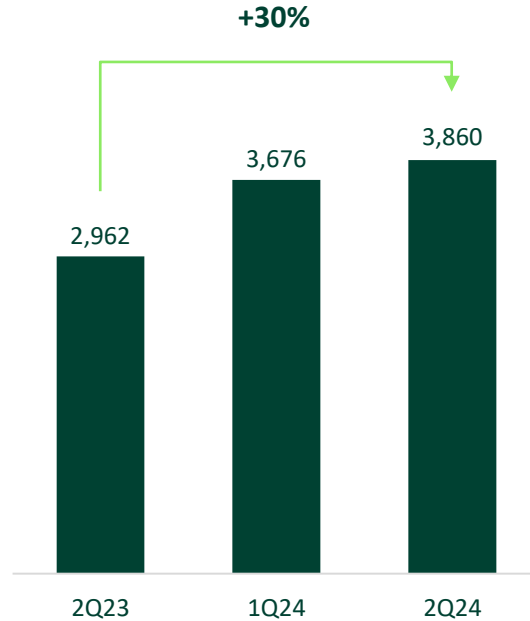


# Payments

Steady growth in the MSMB client base

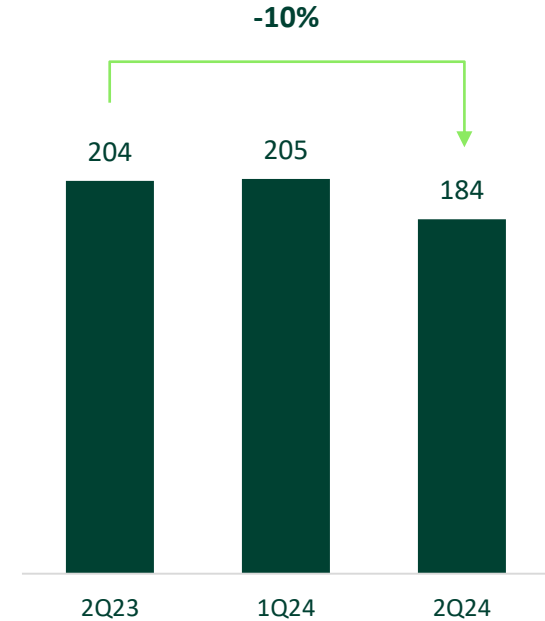
## MSMB Payments Client Base

MSMB Active Payments Clients<sup>2</sup> ('000)



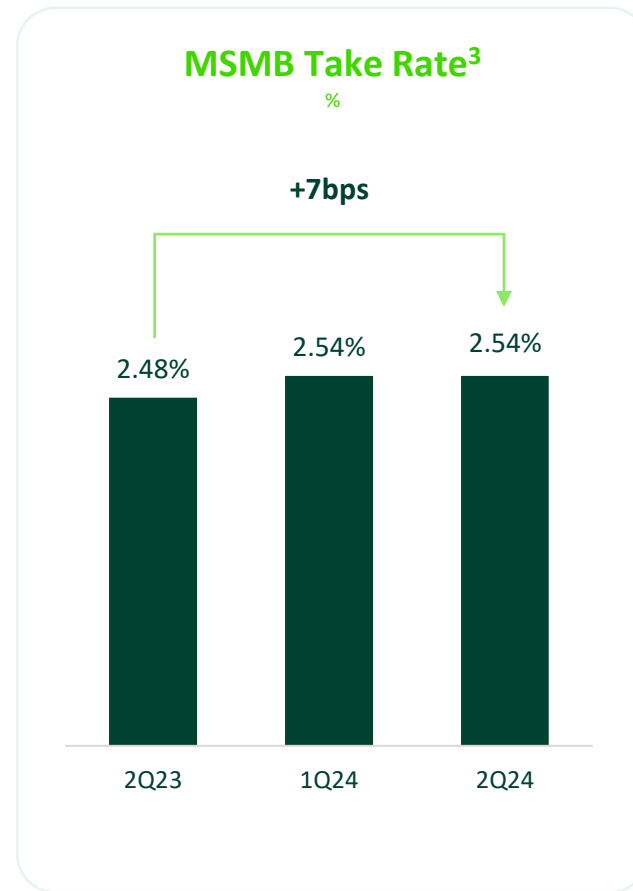
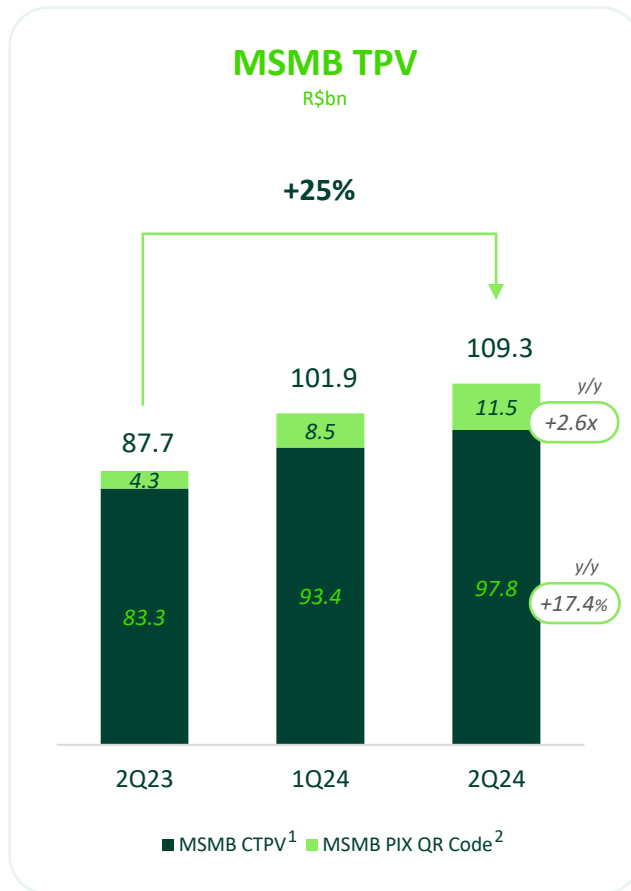
## MSMB Payments Net Adds

Quarterly MSMB Payments Net Adds ('000)



## Payments

Strong TPV growth and higher monetization from MSMB clients



Note 1. MSMB CTPV (Card TPV) consists solely of Card Total Payment Volume and does not include MSMB PIX QR Code volumes.

Note 2. Includes the volume of MSMB PIX QR Code, transactions from dynamic POS QR Code and static QR Code.

Note 3. MSMB Take Rate does not include MSMB PIX QR Code volumes.

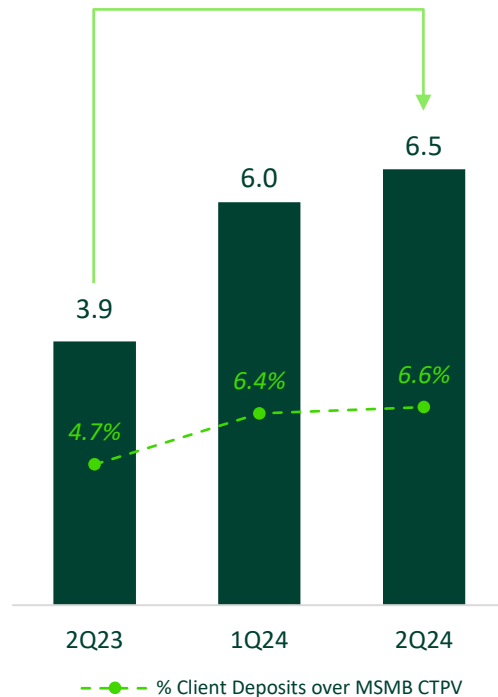
## Banking

Continued execution of cross-selling integrated solutions

### Client Deposits

R\$bn

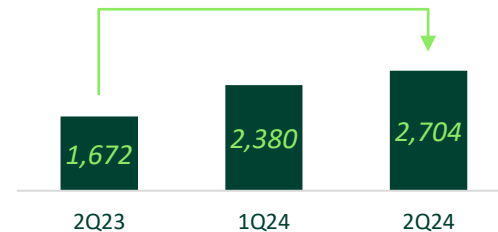
+65%



### Banking Active Clients

('000)

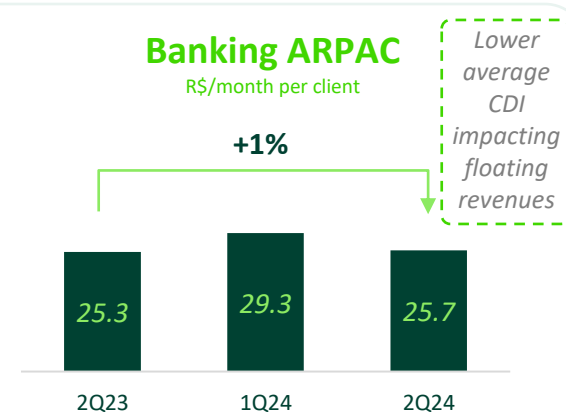
+62%



### Banking ARPAC

R\$/month per client

+1%

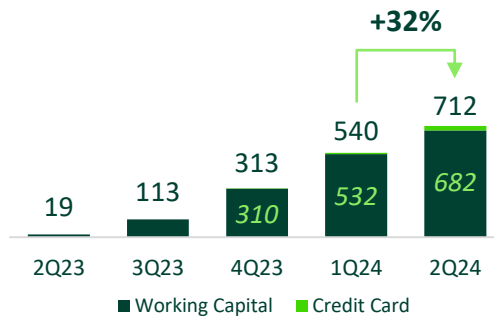


## Credit (Working Capital and Credit Card)

Encouraging results with a healthy portfolio

### Portfolio

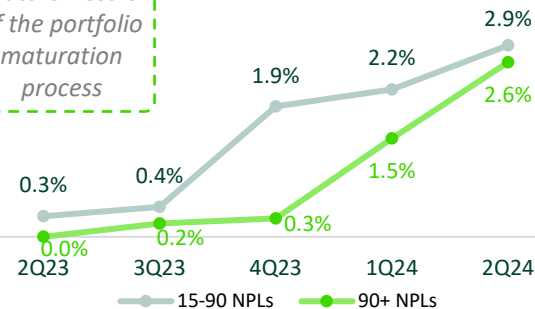
R\$m



### Working Capital NPLs<sup>1</sup>

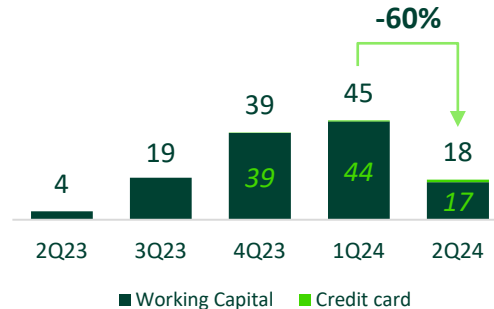
%

Natural result of the portfolio maturation process



### Provision Expenses for Expected Losses

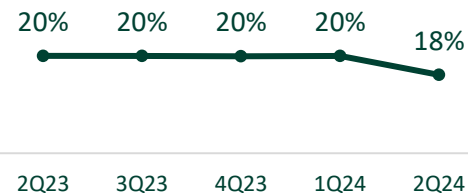
R\$m



### Working Capital Provision Ratio<sup>2</sup>

%

Gradual reduction of provisions as our models indicate lower expected credit losses



Note 1. Non-Performing Loans (NPL) is the total outstanding of the working capital contract whenever the client default on at least an installment. More information can be found in Note 5.4.1 of the Financial Statements.

Note 2. Accumulated working capital loan loss provision expenses over the working capital portfolio at the end of the period.

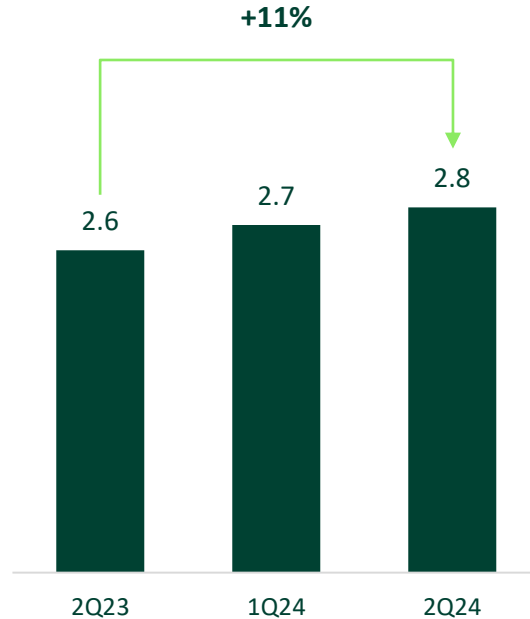


## Financial Services

Revenue growth with margin expansion

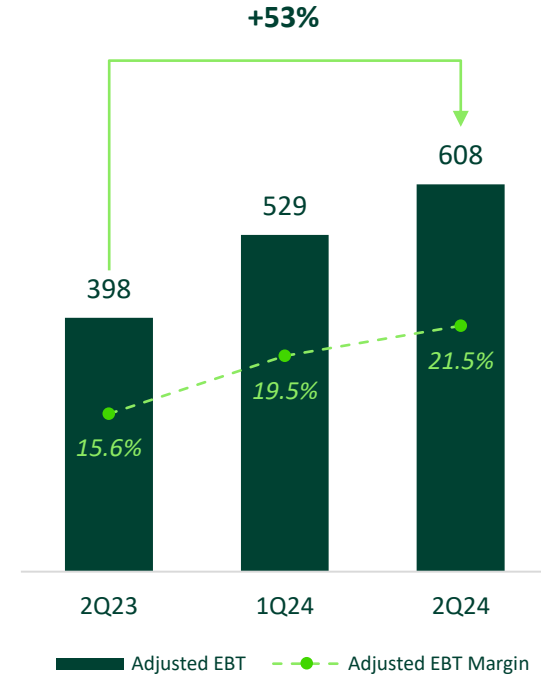
### Financial Services Revenue

R\$bn



### Financial Services Adjusted EBT

R\$m

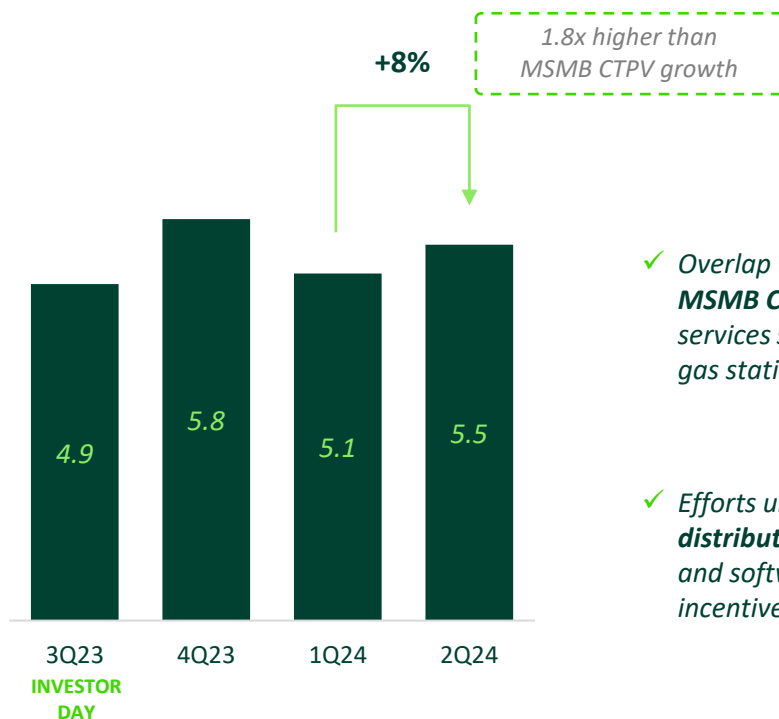


## Software

Unlock value through the creation of bundles

### MSMB CTPV Overlap within priority verticals

R\$bn



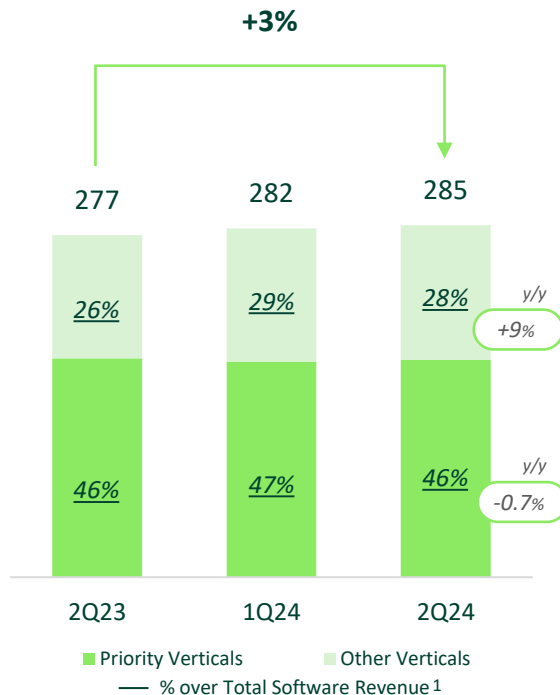
- ✓ *Overlap TPV growth outpacing overall **MSMB CTPV growth**, driven by financial services specialists distribution, specially in gas stations and retail*
- ✓ *Efforts under way to enable software **distribution channel** to sell financial services and software bundles via commercial incentives and systems integration*

## Software

Improving quality of growth from recurring revenues

### Vertical Software Revenue

R\$mn



- ✓ Within priority verticals the mix of recurring revenues is improving. However, **non-recurring revenues** were a drag on growth
- ✓ **Recurring revenues in priority verticals** increased +450bps as a percentage of revenue y/y improving revenue quality
- ✓ Looking ahead, we continue to see **improving quality** of the priority verticals revenue base and healthy growth of recurring revenue in all verticals

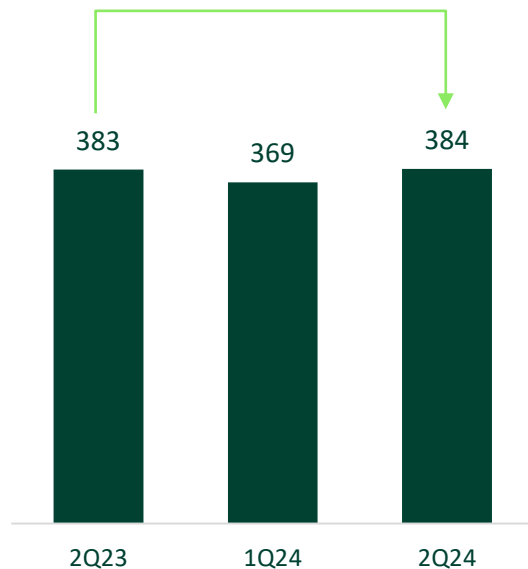
## Software

Software profitability remains stable on a recurring basis

### Total Software Revenue<sup>1</sup>

R\$m

+0.2%

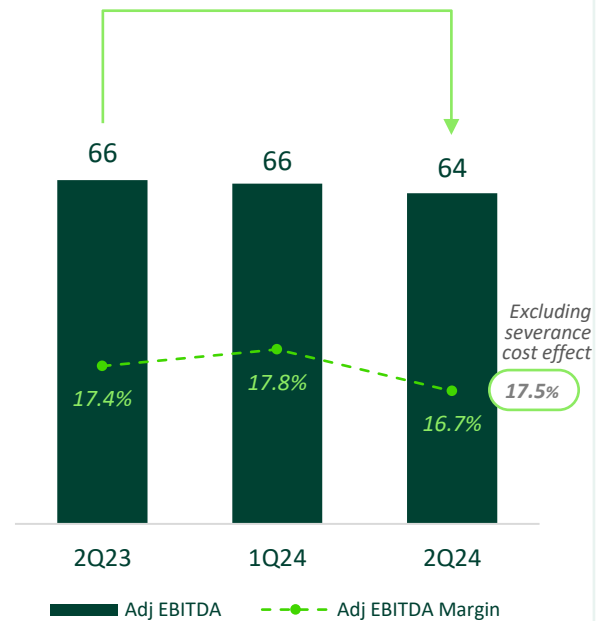


### Software Adjusted EBITDA

%

-4%

Decreased due to severance costs of R\$3.2mn in 2Q24



# Costs & Expenses

q/q highlights as a % of revenues

- 1 Relatively flat as % of revenues with lower provisions for loan losses (R\$18mn) being offset by higher provisions for losses associated with our payments and banking solutions in the quarter
- 2 Decreased 20bps mostly due to lower administrative expenses in the software segment with efficiency gains in personnel expenses aligned with our integration plans, and the divestment of PinPag in 1Q24
- 3 Decreased 80 bps with lower marketing expenses from sponsoring a reality TV show, partially offset by higher investments in sales teams
- 4 Decreased 230bps mainly due to (i) lower average CDI in the quarter, (ii) a reduction in our funding spreads, and (iii) our decision to reinvest part of our cash towards the funding of our operation
- 5 Increased 140bps primarily due to a one-time positive effect in 1Q24 (R\$40.5mn), which did not recur this quarter. Without this effect, the net percentage of revenues would have remained relatively flat

R\$m	Adjusted Costs & Expenses – Consolidated						
	2Q23	3Q23	4Q23	1Q24	2Q24	Δ% y/y	Δ% q/q
Total Revenue	2,954.8	3,139.9	3,248.7	3,084.9	3,205.9	8.5%	3.9%
<b>1 Cost of services</b>	<b>(685.3)</b>	<b>(773.5)</b>	<b>(802.7)</b>	<b>(809.9)</b>	<b>(841.4)</b>	<b>22.8%</b>	<b>3.9%</b>
% of revenue	(23.2%)	(24.6%)	(24.7%)	(26.3%)	(26.2%)	(300) bps	10 bps
<b>2 Administrative expenses</b>	<b>(269.1)</b>	<b>(243.5)</b>	<b>(277.3)</b>	<b>(232.0)</b>	<b>(235.2)</b>	<b>(12.6%)</b>	<b>1.4%</b>
% of revenue	(9.1%)	(7.8%)	(8.5%)	(7.5%)	(7.3%)	180 bps	20 bps
<b>3 Selling expenses</b>	<b>(411.9)</b>	<b>(442.4)</b>	<b>(454.0)</b>	<b>(529.7)</b>	<b>(524.9)</b>	<b>27.4%</b>	<b>(0.9%)</b>
% of revenue	(13.9%)	(14.1%)	(14.0%)	(17.2%)	(16.4%)	(250) bps	80 bps
<b>4 Financial expenses, net</b>	<b>(1,059.7)</b>	<b>(1,044.5)</b>	<b>(941.1)</b>	<b>(889.2)</b>	<b>(849.5)</b>	<b>(19.8%)</b>	<b>(4.5%)</b>
% of revenue	(35.9%)	(33.3%)	(29.0%)	(28.8%)	(26.5%)	940 bps	230 bps
<b>5 Other income (expenses), net</b>	<b>(81.0)</b>	<b>(90.6)</b>	<b>(133.7)</b>	<b>(56.7)</b>	<b>(102.3)</b>	<b>26.3%</b>	<b>80.2%</b>
% of revenue	(2.7%)	(2.9%)	(4.1%)	(1.8%)	(3.2%)	(50) bps	(140) bps

# Cash Generation

## q/q highlights

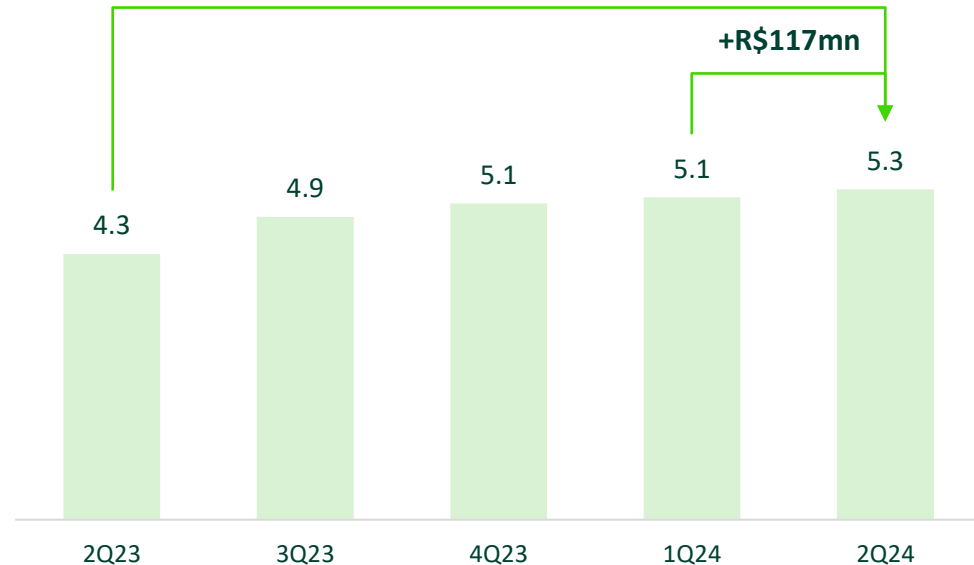
Adjusted net cash position increased by R\$0.9bn (+21% y/y), with a positive evolution of +R\$117mn (+2% q/q). The q/q evolution is mostly explained by:

- +R\$732mn of cash net income<sup>1</sup>
- +R\$85mn from labor and social security liabilities
- R\$(345)mn of Capex
- R\$(237)mn from shares buyback
- R\$(121)mn from loans operations portfolio (net of provision expenses and interest)

## Adjusted Net Cash Position

R\$bn

+R\$0.9bn



Share buyback program almost fully executed, with R\$237mn completed in 2Q24 and R\$724mn by August 2024, totaling R\$960mn (12.9mn shares)

# 2024 Guidance

On track to Deliver our 2024 Guidance

	2024 Guidance	Δ% y/y	1H24 Results	Δ% vs 1H23	Comments	
GROWTH	MSMB CTPV <sup>1</sup> (R\$bn)	> 412	> +18%	191	+18%	MSMB Card TPV
	Client Deposits (R\$bn)	> 7.0	> +14%	6.5	+65%	Demand deposits
MONETIZATION	Credit Portfolio (R\$bn)	> 0.8	> +2.6x	0.7	+38x	Working capital loans and Credit Card
	MSMB Take Rate (%)	> 2.49%	> +4bps	2.54%	+11bps	MSMB Financial Services Revenues <sup>2</sup> over Card TPV
EFFICIENCY	Adj Adm Expenses (R\$bn)	< 1.125	< +7%	0.467	-12%	Strong results despite (i) the execution of the share buyback program, (ii) changes in the recognition of membership fee revenues and (iii) the new future yield curve
	Adj Net Income (R\$bn)	> 1.9	> +22%	0.948	+70%	

Note 1. MSMB CTPV (Card TPV) consists solely of Card Total Payment Volume and does not include MSMB PIX QR Code volumes.

Note 2. Please refer to our results spreadsheet to get the explanation on how to reconcile the Financial Services calculated based on take rate and TPV disclosed information.

## APPENDIX

Summary  
Statement of  
Consolidated  
Profit and  
Loss

R\$m	Statement of Profit and Loss					Adjusted Statement of Profit and Loss				
	2Q24	% Rev	2Q23	% Rev	Δ% y/y	2Q24	% Rev	2Q23	% Rev	Δ% y/y
Net revenue from transaction activities and other services	807.5	25.2%	840.1	28.4%	(3.9%)	807.5	25.2%	840.1	28.4%	(3.9%)
Net revenue from subscription services and equipment rental	453.3	14.1%	457.3	15.5%	(0.9%)	453.3	14.1%	457.3	15.5%	(0.9%)
Financial income	1,826.7	57.0%	1,462.6	49.5%	24.9%	1,826.7	57.0%	1,462.6	49.5%	24.9%
Other financial income	118.4	3.7%	194.8	6.6%	(39.2%)	118.4	3.7%	194.8	6.6%	(39.2%)
<b>Total revenue and income</b>	<b>3,205.9</b>	<b>100.0%</b>	<b>2,954.8</b>	<b>100.0%</b>	<b>8.5%</b>	<b>3,205.9</b>	<b>100.0%</b>	<b>2,954.8</b>	<b>100.0%</b>	<b>8.5%</b>
Cost of services	(841.4)	(26.2%)	(685.3)	(23.2%)	22.8%	(841.4)	(26.2%)	(685.3)	(23.2%)	22.8%
<i>Cost of services ex. Provision for expected credit losses</i>	<i>(823.3)</i>	<i>(25.7%)</i>	<i>(685.3)</i>	<i>(23.2%)</i>	<i>20.1%</i>	<i>(823.3)</i>	<i>(25.7%)</i>	<i>(685.3)</i>	<i>(23.2%)</i>	<i>20.1%</i>
<i>Provision for expected credit losses</i>	<i>(18.1)</i>	<i>(0.6%)</i>	<i>0.0</i>	<i>0.0%</i>	<i>n.a.</i>	<i>(18.1)</i>	<i>(0.6%)</i>	<i>0.0</i>	<i>0.0%</i>	<i>n.a.</i>
Administrative expenses	(255.5)	(8.0%)	(303.9)	(10.3%)	(15.9%)	(235.2)	(7.3%)	(269.1)	(9.1%)	(12.6%)
Selling expenses	(524.9)	(16.4%)	(411.9)	(13.9%)	27.4%	(524.9)	(16.4%)	(411.9)	(13.9%)	27.4%
Financial expenses, net	(851.1)	(26.5%)	(1,073.8)	(36.3%)	(20.7%)	(849.5)	(26.5%)	(1,059.7)	(35.9%)	(19.8%)
Other operating income (expense), net	(80.9)	(2.5%)	(56.7)	(1.9%)	42.6%	(102.3)	(3.2%)	(81.0)	(2.7%)	26.3%
Gain (loss) on investment in associates	0.4	0.0%	(0.8)	0.0%	(48.7%)	(0.4)	0.0%	(0.8)	0.0%	(48.7%)
<b>Profit before income taxes (EBT)</b>	<b>651.7</b>	<b>20.3%</b>	<b>422.3</b>	<b>14.3%</b>	<b>54.3%</b>	<b>652.2</b>	<b>20.3%</b>	<b>447.0</b>	<b>15.1%</b>	<b>45.9%</b>
Income tax and social contribution	(153.4)	(4.8%)	(115.1)	(3.9%)	33.3%	(155.0)	(4.8%)	(125.0)	(4.2%)	24.0%
<b>Net income for the period</b>	<b>498.3</b>	<b>15.5%</b>	<b>307.2</b>	<b>10.4%</b>	<b>62.2%</b>	<b>497.1</b>	<b>15.5%</b>	<b>322.0</b>	<b>10.9%</b>	<b>54.4%</b>



## APPENDIX

Adjusted Net  
Income  
Reconciliation  
and EPS  
(Non-IFRS)

Net Income Bridge (R\$m)	2Q23	1Q24	2Q24	$\Delta\%$ y/y	$\Delta\%$ q/q
<b>Net income (loss) for the period</b>	<b>307.2</b>	<b>373.6</b>	<b>498.3</b>	<b>62.2%</b>	<b>33.4%</b>
Amortization of fair value adjustment <sup>1</sup>	35.7	12.3	13.4	(62.5%)	9.1%
Other expenses <sup>2</sup>	(11.0)	71.3	(12.9)	17.8%	n.m.
Tax effect on adjustments	(10.0)	(6.8)	(1.6)	(83.7%)	(76.0%)
<b>Adjusted net income</b>	<b>322.0</b>	<b>450.4</b>	<b>497.1</b>	<b>54.4%</b>	<b>10.4%</b>
Basic Number of Shares (mn of shares)	313.1	309.1	307.8	(1.7%)	(0.4%)
Weighted Average Number of Shares (diluted) (mn of shares)	318.7	316.1	314.8	(1.2%)	(0.4%)
Adjusted Basic EPS (R\$) <sup>3</sup>	1.02	1.46	1.61	57.2%	10.5%

Note 1. Related to acquisitions. Consists of expenses resulting from the changes of the fair value adjustments as a result of the application of the acquisition method.

Note 2. Consists of the fair value adjustment related to associates call option, earn-out and earn-out interests related to acquisitions, loss of control of subsidiary, and divestment of assets.

Note 3. Calculated as Adjusted Net income attributable to owners of the parent (Adjusted Net Income reduced by Adjusted Net Income attributable to Non-Controlling interest) divided by basic number of shares.

## APPENDIX

Historical  
Accounting  
P&L

Statement of Profit or Loss (R\$mn)	2Q23	3Q23	4Q23	1Q24	2Q24	Δ% y/y	Δ% q/q
Net revenue from transaction activities and other services	840.1	868.5	868.1	749.8	807.5	(3.9%)	7.7%
Net revenue from subscription services and equipment rental	457.3	463.4	459.1	456.7	453.3	(0.9%)	(0.8%)
Financial income	1,462.6	1,620.9	1,770.8	1,741.1	1,826.7	24.9%	4.9%
Other financial income	194.8	187.0	150.7	137.3	118.4	(39.2%)	(13.7%)
<b>Total revenue and income</b>	<b>2,954.8</b>	<b>3,139.9</b>	<b>3,248.7</b>	<b>3,084.9</b>	<b>3,205.9</b>	<b>8.5%</b>	<b>3.9%</b>
Cost of services	(685.3)	(773.5)	(802.7)	(809.9)	(841.4)	22.8%	3.9%
<i>Cost of services ex. Provision for expected credit losses<sup>1</sup></i>	<i>(685.3)</i>	<i>(750.8)</i>	<i>(763.3)</i>	<i>(765.1)</i>	<i>(823.3)</i>	<i>20.1%</i>	<i>7.6%</i>
<i>Provision for expected credit losses</i>	<i>0.0</i>	<i>(22.7)</i>	<i>(39.4)</i>	<i>(44.4)</i>	<i>(18.1)</i>	<i>n.a.</i>	<i>(59.7%)</i>
Administrative expenses	(303.9)	(278.3)	(308.6)	(257.0)	(255.0)	(15.9%)	(0.6%)
Selling expenses	(411.9)	(442.4)	(454.0)	(529.7)	(524.9)	27.4%	(0.9%)
Financial expenses, net	(1,073.8)	(1,058.9)	(943.1)	(896.5)	(851.1)	(20.7%)	(5.1%)
Other operating income (expense), net	(56.7)	(82.6)	(0.3)	(108.1)	(80.9)	42.6%	(25.1%)
Gain (loss) on investment in associates	(0.8)	(0.6)	(1.7)	0.3	(0.4)	(48.7%)	n.m.
<b>Profit before income taxes</b>	<b>422.3</b>	<b>503.5</b>	<b>738.2</b>	<b>484.0</b>	<b>651.7</b>	<b>54.3%</b>	<b>34.6%</b>
Income tax and social contribution	(115.1)	(92.2)	(82.0)	(110.4)	(153.4)	33.3%	38.9%
<b>Net income for the period</b>	<b>307.2</b>	<b>411.3</b>	<b>656.2</b>	<b>373.6</b>	<b>498.3</b>	<b>62.2%</b>	<b>33.4%</b>
<b>Adjusted Net Income<sup>2</sup></b>	<b>322.0</b>	<b>435.1</b>	<b>563.8</b>	<b>450.4</b>	<b>497.1</b>	<b>54.4%</b>	<b>10.4%</b>

Note 1. In 2Q23, credit revenues were recognized net of provision for expected credit losses in Financial Income. From 3Q23 onwards, provision for expected losses is allocated in Cost of services.

Note 2. Please refer to our earnings release for adjustments to net income per profit and loss line.

## APPENDIX

# Glossary of Terms

- ✓ **"ARPAC" (Average Revenue Per Active Client)**: Banking ARPAC considers banking revenues, such as floating from demand deposits, card interchange fees, insurance and transactional fees, as well as PIX QR Code revenues.
- ✓ **Banking Active Clients**: clients who have transacted at least R\$1 in the past 30 days.
- ✓ **Banking Deposits**: demand deposits from banking customers, including MSMB and Key Account clients.
- ✓ **"Consolidated Credit Metrics"**: refer to our working capital loan and credit card portfolios.
- ✓ **"Credit Clients"**: consider merchants who have an active working capital loan contract with Stone at the end of the period.
- ✓ **"Credit Revenues"**: In 2Q23, credit revenues were recognized net of provision for expected credit losses in Financial Income. From 3Q23 onwards, credit revenues are recognized gross of provision for expected losses, which are allocated in Cost of Services.
- ✓ **"CTPV"**: Means Card Total Payment Volume and refers only to transactions settled through cards. Does not include PIX QR Code volumes.
- ✓ **"Active Payments Client Base"**: refers to MSMBs and Key Accounts. Considers clients that have transacted at least once over the preceding 90 days, except for Ton active clients which consider clients that have transacted once in the preceding 12 months. As from 3Q22, does not consider clients that use only TapTon.
- ✓ **"Adjusted Net Cash"**: is a non-IFRS financial metric and consists of the following items: (i) Adjusted Cash: Cash and cash equivalents, Short-term investments, Accounts receivable from card issuers, Financial assets from banking solution and Derivative financial instrument; minus (ii) Adjusted Debt: Retail deposits, Accounts payable to clients, Institutional deposits and marketable debt securities, Other debt instruments and Derivative financial instrument.
- ✓ **"Banking"**: refers to our digital banking solution and includes insurance products.
- ✓ **"Financial Services" segment**: this segment is comprised of our financial services solutions serving both MSMBs and Key Accounts. Includes mainly our payments, digital banking and credit solutions.
- ✓ **"Key Accounts"**: refers to operations in which Pagar.me acts as a fintech infrastructure provider for different types of clients, especially larger ones, such as mature e-commerce and digital platforms, commonly delivering financial services via APIs. It also includes clients that are onboarded through our integrated partners program, regardless of client size.
- ✓ **"Membership fees"**: refer to the upfront fee paid by merchants for all Ton offerings and specific ones for Stone when they join our client base. Until December 31, 2023, membership fees revenues were recognized fully at the time of acquisition. From January 1, 2024 onwards, the Group recognizes revenues from membership fees deferred through the expected lifetime of the client.

## APPENDIX

# Glossary of Terms

- ✓ **“MSMB segment”**: refer to SMBs – small and medium business (online and offline) and micro-merchants, from our Stone, Pagar.me and Ton products. Considers clients that have transacted at least once over the preceding 90 days, except for Ton active clients which consider clients that have transacted once in the preceding 12 months. As from 3Q22, does not consider clients that use only TapTon.
- ✓ **“MSMB CTPV Overlap”**: refers to the MSMB CTPV in Software installed base within the priority verticals - Gas Station, Retail, Drugstores, Food and horizontal software.
- ✓ **“Non-allocated”**: comprises other smaller businesses which are not allocated in our Financial Services or Software segments. From 2Q24 onwards, revenues in the non-allocated business segment are inexistent, since we divested assets within the segment.
- ✓ **“NPL (Non-Performing Loans)”**: is the total outstanding of the contract whenever the clients default on an installment. More information on the total overdue by aging considering only the individual installments can be found in Note 5.4.1 of the Financial Statements.
- ✓ **“PIX QR Code”**: includes the volume of PIX QR Code transactions from dynamic POS QR Code and static QR Code from MSMB and Key Accounts merchants, unless otherwise noted.
- ✓ **“Provisions ratio”**: calculated as accumulated provisions for expected credit losses divided by the total portfolio amount in the period.
- ✓ **“Revenue”**: refers to Total Revenue and Income net of taxes, interchange fees retained by card issuers and assessment fees paid to payment schemes.
- ✓ **“Software” segment**: composed of our Strategic Verticals (Retail, Gas Stations, Food, Drugstores and horizontal software), Enterprise and Other Verticals. The Software segment includes the following solutions: POS/ERP, TEF and QR Code gateways, reconciliation, CRM, OMS, e-commerce platform, engagement tool, ads solution, and marketplace hub.
- ✓ **“Take Rate (Key Accounts)”**: managerial metric that considers the sum of revenues from financial services solutions offered to Key Account clients, excluding non-allocated revenues, divided by Key Accounts CTPV.
- ✓ **“Take Rate (MSMB)”**: managerial metric that considers the sum of revenues from financial services solutions offered to MSMBs, excluding Ton’s membership fee, TAG revenues and other non-allocated revenues, divided by MSMB CTPV.
- ✓ **“TPV”**: Total Payment Volume. Reported TPV figures consider all card volumes settled by StoneCo, including PIX QR Code transactions from dynamic POS QR Code and static QR Code from MSMB and Key Accounts merchants, unless otherwise noted.
- ✓ **“Working Capital Portfolio”**: is gross of provisions for losses, but net of amortizations.



**Thank you**



Investor Relations  
[investors@stone.co](mailto:investors@stone.co)