

ENVIRONMENTAL POLICY

PREMISE

Grupo TIM's Environmental Policy in Brazil is a set of principles declared as commitments, in which the management describes the organization's intentions to support and improve its environmental performance.

Inspired by the guidelines of the Global Reporting Initiative ¹ (GRI) and the ten principles of the UN Global Compact 2, of which it is a signatory, the environmental policy allows the organization to define its environmental objectives, take actions to achieve the intended results of the environmental management system, and attain improvements.

Three basic environmental policy commitments are specified in this document to:

- a) Protect the environment;
- b) Meet the legal and other requirements of the organization;
- c) Continuously improve the environmental management system in order to increase environmental performance.

These commitments are reflected in the processes of Grupo TIM companies in Brazil to address specific requirements; ensuring an effective, credible and reliable environmental management system.

1. PURPOSE AND SCOPE

To establish principles to be applied in all Grupo TIM companies in Brazil, with the objective of promoting the continuous improvement of environmental performance and mitigating the risks inherent in the company's business, complying with the current legislation, regulatory agencies and guidelines of the Telecom Itália group, reinforcing the commitment to sustainable development.

2. DEFINITIONS:

- Environmental Performance: These are the measurable results of an organization's management of its environmental aspects.
- **Priority ecosystem services:** These are the services on which the company has a high dependency and/or impact and which are therefore the most likely sources of risk or opportunity for the company.
- **Site:** address where TIM already has or intends to install Telecommunications equipment in order to enable the provision of its services. This site may be owned or rented from third parties.

22 http://nacoesunidas.org/acao/meio-ambiente/

¹¹ https://www.unglobalcompact.org

3. GENERAL DESCRIPTION OF THE PROCESS AND RESPONSIBILITIES

TIM is committed to the following environmental principles in its facilities, operations and its entire supply chain in the processes of the TIM Group companies in Brazil, as well as being committed to stimulating their adoption with suppliers, service providers, partners and other organizations with significant environmental aspects, which provide products or services, or act on behalf of TIM in Brazil.

• Principle of Continuous Improvement and Pollution Prevention

To constantly evolve its work processes, based on the reduction of its interference with the environment, identifying and reducing risks that have the potential to cause damage to water, soil, air, fauna, flora and communities.

• Principle of Waste Management

To encourage the adoption of best practices to reduce the production of waste and encourage its differentiated collection, recovery and recycling, in addition to encouraging the reverse logistics of its products, providing a final disposal that is environmentally correct.

• Principle of Electromagnetic Emissions

To control the operational aspects of its sites, ensuring compliance with internal standards, legal and regulatory requirements, in order to reduce the risks to the environment to a minimum.

• Principle of Legal Compliance

To seek unrestricted compliance with the current environmental legislation.

• Principle of Consumption of natural resources

To develop actions aimed at reducing the waste of energy and materials, ensuring the sustainable use of natural resources and priority ecosystem services.

Principle of Raising awareness

To raise awareness and provide training of its employees so that they can work in their daily activities in an environmentally responsible manner.

Principle of Technological Innovations

To seek innovative practices that can minimize the negative impacts of products and services on the environment.

• Principle of Disclosure

To disclose the guidelines and encourage the participation of the internal and external public in actions to raise awareness and campaigns, encouraging a responsible posture in relation to the environment.

• Principle of Due Diligence

To guard against possible co-responsibilities for environmental liabilities, knowing the risks and opportunities in business operations through the completion of Due Diligence in Mergers and Acquisitions..

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