

Notice to Shareholders

Procedure for alienation of shares during the Period of Subsequent Acquisitions

CIELO S.A. – Instituição de Pagamento ("Company") (B3: CIEL3 / OTC: CIOXY), in addition to the material fact released today, in the context of the unified tender offer for the acquisition of common shares issued by the Company for the conversion of its registration from category "A" to "B" at the Brazilian Securities and Exchange Commission ("CVM") and the consequent delisting from the special listing segment called *Novo Mercado* of B3 S.A. - Brasil, Bolsa, Balcão ("B3"), launched by Quixaba Empreendimentos e Participações Ltda., BB Elo Cartões Participações S.A., Elo Participações Ltda., Alelo Instituição de Pagamento S.A. and Livelos S.A. ("Offerors" and "Tender Offer," respectively), whose auction was held today ("Auction"), informs its shareholders that the Period of Subsequent Acquisitions referred to in art. 13, second paragraph, of CVM Resolution No. 85/22, and item 8.1.1 of the Tender Offer Notice ("Notice") begins on August 15, 2024.

Therefore, shareholders who did not sell their shares during the Auction ("Minority Shareholders") and wish to sell them to the Offerors may do so **(i)** through negotiations at B3 until the effective conversion date of the Company's registration or **(ii)** during the 3 (three) months following the Auction, that is, until November 14, 2024, by submitting a request to the Bookkeeping Agent (Bradesco S.A. Bank) ("Period of Subsequent Acquisitions").

Sale of shares through B3:

Minority Shareholders may sell their shares through negotiation at B3 until the effective Conversion of the Registration, which will be informed to the market through a material fact, by means of a sale order placed by their respective brokerage firm.

Sale of shares through a request submitted to the Bookkeeping Agent (custodied shares in the books):

Minority Shareholders wishing to sell their shares through a request submission to the Bookkeeping Agent during the Period of Subsequent Acquisitions may do so in accordance with the procedure below:

- Transfer of shares to the Bookkeeping Agent. Minority Shareholders holding balances of the Company's issued shares registered in the B3 depositary center and wishing to sell them must request their respective brokerage firms to transfer their positions to the Bookkeeping Agent's book;
- Order Formalization. After the transfer of shares to the Bookkeeping Agent, if applicable, Minority Shareholders wishing to sell their shares during the Period of Subsequent Acquisitions must provide the following documents to the Bookkeeping Agent:

- 1 (one) copy of the Share Transfer Form, duly completed, signed and notarized, which is attached to this notice and available on the Company's website (<http://ri.cielo.com.br/>). The field "Alienation Value" should not be filled in by the alienator.
- Authenticated copy of all documents listed in the Share Transfer Form, namely:

Individual Shareholder:

- Filled and updated Investor Registration Form (Securities and Exchange Commission Resolution No. 50, which deals with the identification and registration of investors, and Law 9.613/98, which deals with the crimes of "money laundering" or concealment of assets, rights, and values);
- Certified copy of the identity document (with photo);
- Proof of Enrollment and Tax Status of the CPF at the *Secretaria da Receita Federal*, obtained on the website www.receita.fazenda.gov.br (suspended, inactive, or null CPFs by the Secretariat of the Federal Revenue will not be accepted);
- Certified copy of the residence proof of at most 2 months ago (Water, Electricity and/or Telephone in the name of the individual involved).
- Certified copy of the CPF - Individual Taxpayer Registry.

Legal Entity:

- Filled and updated Investor Registration Form (Securities and Exchange Commission Resolution No. 50, which deals with the identification and registration of investors, and Law 9.613/98, which deals with the crimes of "money laundering" or concealment of assets, rights, and values);
- Proof of Enrollment and Tax Status of the CNPJ at the *Secretaria da Receita Federal*, obtained on the website www.receita.fazenda.gov.br (suspended, inactive, or null CNPJs by the Secretariat of the Federal Revenue will not be accepted);
- Brief Complete Report Form and Simplified Certificate issued by the Commercial Registry of the State in original copies, which will be valid for 1 month from the date of issuance;
- Certified copy of the proof of address of at most 2 months ago (Water, Electricity and/or Telephone in the name of the legal entity involved);

- Certified copy of the Consolidated Contract and/or Bylaws duly updated in accordance with the Registration at the Commercial Registry;
- Certified Copy of the Minutes that elected the current Board of Directors (in the case of joint-stock companies);
- In cases of representation by power of attorney, Original Copy of the Public Mandate Instrument. When the power of attorney is issued in a different location other than the place of delivery of the process, the Notary Public seal that issued the power of attorney must also be presented;
- Certified Copies of the CPF and ID of the attorneys and/or partners with powers to represent the company listed in the Minutes, Bylaws/Contract and/or power of attorney submitted.

The transferor, observing the legal deadlines, must also submit 1 (one) copy of the payment receipt for any Federal Revenue Collection Document - DARF or, as applicable, indicate the absence of tax to be collected in the Stock Transfer Form.

The aforementioned documents must be received, by the end date of the Subsequent Acquisitions Period, at any Bradesco Bank branch preferred by the shareholder. When digitally signed with ICP Brasil digital certificate, the documents must be sent to: opa@cielo.com.br

The Bookkeeping Agent's assistance to shareholders will be provided through the service center, at the following numbers: **0800 701 1616**, on business days, from 9:00 a.m. to 6:00 p.m.

Barueri, August 14th, 2024

Filipe Augusto dos Santos Oliveira

Chief Financial Officer and Investor Relations Officer