

# INTERNAL REGULATIONS OF THE SUSTAINABILITY COMMITTEE Advisory Body to the Board of Directors

The Board of Directors of Cielo S.A. ("<u>Company</u>"), in a meeting held on May 25, 2022, approved the Sustainability Committee Internal Regulations ("<u>Regulations</u>"), as follows:

#### 1. Purpose and mission

**1.1.** <u>Purpose</u>. These Regulations govern the composition, operation, and duties of the Sustainability Committee ("<u>Committee</u>"), a body linked and advisory to the Company's Board of Directors ("<u>Board of Directors</u>"), with due regard for the provisions of the Company's bylaws ("<u>Bylaws</u>") and applicable legislation.

**1.2.** <u>Mission</u>. The Committee's mission is to advise the Board of Directors in the performance of its duties related to sustainability, among which the establishment of guidelines and corporate actions as well as the reconciliation of economic development issues with those of social responsibility, ensuring the long-term success of the business while contributing to a healthy environment, a fair society, and Brazil's economic and social development.

#### 2. General Rules of the Committee

**2.1.** <u>Installation</u>. The Committee is installed by the Board of Directors, in accordance with Article 27 of the Bylaws of these Regulations.

**2.2. <u>Duty.</u>** The Committee is responsible for:

- (a) proposing and monitoring the execution of projects that improve the Company's sustainability practices in the social, environmental, and economic dimensions, arising from the Strategic Sustainability Plan;
- (b) proposing the inclusion of the Company in national and international rankings and indexes referenced to corporate sustainability;
- (c) monitoring the social, economic, and environmental commitments undertaken by the Company;
- (d) participating in the preparation of reports that demonstrate the Company's social and environmental performance;
- (e) monitoring the Company's social, environmental, and economic indicators;
- (f) assess the results of social and cultural projects sponsored by the Company;
- (g) following the trends of the topics related to the sustainability of the business;
- (h) regularly reporting to the Board of Directors on the Company's social and environmental performance and
- (i) analyzing and issuing recommendations on other matters requested by the Board of Directors.

**2.3.** <u>Composition.</u> The Committee shall be composed of at least three (03) members, elected by the Board of Directors, pursuant to the provisions of Article 2.3.1.

2.3.1. Mandatorily, the Committee shall be composed of at least 4 (four) members, being (a) preferably composed of members of the Board of Directors; (b) two of its members, at least, independent board members of the Company (as per the definition of 'Independent Board Member" provided in the Novo Mercado Listing Rules of B3 S.A. - Brasil, Bolsa, Balcão); and (c) the statutory officer responsible for the Company's sustainability area.

Cielo S.A.'s Internal Regulations of the Sustainability Committee approved at the Ordinary Meeting of the Company's Board of Directors held on May 25, 2022

- **2.3.2.** The members of the Committee shall be elected during the first Board of Directors meeting held after the Company's Annual Shareholder's Meeting.
- **2.3.3** The Committee shall also have the ad hoc participation of Company executives, who have a direct relationship with the sustainability projects and practices.
- **2.3.4** Members of the Fiscal Council, when installed, are not allowed to participate.

**2.4.** <u>Term of Office</u>. Committee members' terms of office of the Committee are unified for two (2) years, coinciding with the term of office of the members of the Board of Directors, reelection permitted.

**2.5.** <u>Investiture</u>. The Committee members will take office by signing an instrument of investiture within 30 (thirty) days of their appointment, which will be duly filed at the Company's headquarters.

**2.6.** <u>**Compensation**</u>. The Committee members may or may not be compensated, at the discretion of the Board of Directors.

**2.7.** <u>Election of the Coordinator</u>. At the first meeting immediately following the election of the Committee members, the Coordinator shall be elected, whose term of office shall coincide with the unified term of office of the Committee members. The Coordinator of this Committee must be a member of the Company's Board of Directors.

2.7.1 The Coordinator's main duties, with the assistance of the Secretariat of the Board of Directors ("Corporate Governance Secretariat"), will be to (a) call and chair the meetings of the Committee; (b) coordinate and set the agenda for the meetings; (c) ensure that the members of the Committees receive complete and timely information on the items on the agenda for the meetings; (d) ensure the effectiveness and good performance of the Committee; (e) comply with and enforce these Regulations; (f) occasionally propose the invitation of experts to participate in the meetings; (g) represent the Committee in its relationship with the Board of Directors and the Company's Executive Board ("Executive Board"); (h) report the issues discussed at the Committee's meetings to the Board of Directors on a periodic basis.

**2.8.** <u>Absence of the Coordinator</u>. In the event of absence or temporary impediment of the Committee Coordinator, the Coordinator's duties shall be performed by another member appointed by a majority decision of the Committee members present at the meeting.

**2.9.** <u>Vacancy</u>. In the event of a definitive vacancy in the Committee, the Board of Directors shall be summoned to elect a substitute, who shall remain in office until the end of the term of the replaced member, in order to comply with the unified term of office of the Committee members.

**2.10.** <u>Waiver</u>. Resignation from the position of Committee member shall occur through written communication to the Board of Directors, becoming effective before the Company upon receipt by the Board of Directors.

### 3. Duties and responsibilities

3.1.Member Duties and Responsibilities.The members of the Committee shall: (a) perform their duties respecting the same duties and responsibilities attributed to the Company's management, contained in Articles 153 to 159 of Law no. 6.404/76 ("LSA"), according to the provision contained in Article 160 of the LSA; not disclose to third parties any Company documents or information to which they have access, and shall maintain secrecy and confidentiality, using them only for the exercise of their duties as members of this Committee, as

well as demanding the same confidential treatment from the professionals that act in an advisory role, under penalty of being held liable for the act that contributes to their undue disclosure; (c) abstain from intervening, individually or jointly with a third party, in any transactions between the Company and its Related Parties (as defined in the Policy on Transactions with Related Parties and Other Situations Involving Conflicts of Interest); (d) act with the utmost independence and objectivity, aiming at the Company's best interest so that the Committee may achieve its purpose, and must also observe and respect the Company's codes and policies, to which they are subject.

## 4. Operation of Meetings

**4.1.** <u>Periodicity</u>. The Committee shall ordinarily meet on a quarterly basis, and extraordinarily whenever necessary, according to the convening rules indicated in these Regulations.

**4.2.** <u>Call to Order</u>. Calls for Committee meetings shall be made by the Corporate Governance Secretariat, with the guidance from the Coordinator or, in the event of the Coordinator's absence or temporary impediment, with guidance from the person responsible for calling the Committee's meetings, subject to the terms of these Regulations, through the Company's Corporate Governance Portal or alternatively by electronic mail (email), and must contain the date, time and place of the meeting, the items on the order of business, accompanied by the respective supporting materials.

**4.2.1.** Notwithstanding the call formalities set forth in these Regulations, meetings will be considered regular if **(a)** all members of the Committee attend, or **(b)** they are convened at shorter notice than provided above due to urgency.

**4.3.** <u>Call deadline, agenda, and material</u>. The call notice, agenda, and supporting material for the meetings must be sent at least five (5) days prior to the date set for the meeting.

**4.3.1**. If the Committee members do not receive the documents referred to in the heading of this Article in a timely manner, any member may request that the item referring to the material not forwarded in due time be removed from the agenda and included in the next meeting. Whether or not such an item is kept on the order of business shall depend on the approval by a majority decision of the members present at the meeting, provided that the delay does not make the analysis of the matter unfeasible.

**4.3.2.** In the event of an extraordinary meeting, called due to the need for urgent manifestation of the Committee, it shall be up to the Coordinator, or in the event of the Coordinator's absence or temporary impediment, to the person responsible for calling the Committee meeting, observing the terms of these Regulations, to define the minimum term for forwarding the agenda and pertinent material with the assistance of the Corporate Governance Secretariat.

**4.4.** <u>Location</u>. Committee meetings shall preferably be held at the Company's headquarters.

**4.5.** <u>Installation quorum</u>. The Committee meetings shall only be held, on first call, with the presence of the majority of the acting members. In the absence of the minimum quorum, a new meeting shall be called according to the urgency required for the matter to be addressed, which shall be held with any quorum.

**4.6.** <u>Composition of the bureau</u>. The Committee meetings shall be chaired by the Coordinator, or, in his/her absence or temporary impediment, as established in item 2.8 of these Regulations.

**4.7.** <u>Manifestation of Vote</u>. Each member is entitled to 1 (one) vote at Committee meetings.

**4.8.** <u>Deliberation Quorum</u>. As a general rule, the Committee's deliberations will be made upon approval by the majority of the members present at the meeting, excluding the votes of any members with interests conflicting with those of the Company.

**4.8.1.** Anyone who is not independent of the matter under discussion must state, in a timely manner, his or her conflict of interest or private interest, and another person may make such a statement if he or she fails to do so. In this case, such a member shall be prevented from voting and participating in the discussions, and must leave the room while the topic is being discussed.

**4.9.** <u>Matters outside the agenda</u>. The inclusion of matters outside the order of business will depend on the unanimous approval of the Committee members present at the meeting.

**4.10.** <u>Guests</u>. The Coordinator, of his/her own initiative or at the request of any member, may invite, at his/her discretion, members of the Company's Board of Directors, officers, employees, independent auditors, and/or third parties to attend Committee meetings and provide the necessary clarifications regarding a certain item on the order of business for the respective meeting.

**4.11.** <u>Remote meetings and participation</u>. This Committee is allowed to hold its meetings remotely, as well as to allow the remote participation of its members.

**4.11.1** Meetings can be held by conference call, videoconference, or by any other means of communication that allows the identification of the participating Committee members and communication with others in attendance.

**4.11.2.** In the event of a remote meeting and/or remote participation, Committee members must undertake to prevent third parties from attending the meeting without prior approval from the Coordinator.

**4.11.3.** The respective minutes must be subsequently signed by all members participating in the meeting, in the shortest time possible.

**4.12.** <u>Drafting of the Minutes</u>. Minutes of the Committee meetings will be drafted, to be signed by all and recorded in the respective ledger, filed at the Company's headquarters.

**4.12.1.** The draft minutes will be prepared by the Corporate Governance Secretariat and sent to the Committee members within 5 business days from the date the meeting was held.

**4.12.2.** Committee members must forward any requests for corrections and/or improvements to the draft minutes to the Corporate Governance Secretariat within 3 business days of their receipt. Any requests received by the Corporate Governance Secretariat will be discussed and approved at the subsequent meeting.

**4.13.** <u>Corporate Governance Secretariat</u>. The Committee's bureau shall include a Secretary, who is responsible for:

- (a) organizing, under the Coordinator's guidance, the agenda for the matters to be addressed, based on requests from the Board of Directors, members of the Committee, and demands by the Company's Executive Board;
- (b) producing the call notices for Committee meetings, making Committee members and any attendees aware of the location, date, time, and order of business;

Cielo S.A.'s Internal Regulations of the Sustainability Committee approved at the Ordinary Meeting of the Company's Board of Directors held on May 25, 2022

- (c) acting as secretary for the meetings, recording the time spent on the deliberations, producing and drafting the respective minutes and other documents in the proper ledger, collecting the signatures of the members who attended the meetings, and recording the attendance of any guests;
- (d) filing at the Company the minutes and deliberations made by the Committee, as well as forwarding to the competent bodies for registration and publication, if applicable;
- (e) issue certificates, abstracts, and attest, before any third party, for due purposes, the authenticity of the deliberations made by the Committee;
- (f) assessing whether the Committee's deliberations do not conflict with legal or statutory provisions or with previous deliberations.

### 5. Annual Report

**5.1.** <u>Periodicity and submission</u>. Annually, on the occasion of the preparation of the Management Report, the Committee shall prepare and submit a written report to the Board of Directors, summarizing its activities during the past year, as well as any outstanding recommendations it may have decided upon.

### 6. General Provisions

**6.1.** <u>Amendment to the Regulations</u>. The Committee may review and evaluate, as appropriate, the adequacy of these Regulations and propose to the Board of Directors the amendments identified as necessary or convenient. However, these regulations may only be amended by a majority decision of the members of the Board of Directors.

**6.2** <u>**Omission situations.**</u> Omissions related to these Regulations, doubts over interpretation and/or amendments to its terms shall be submitted to the Board of Directors for deliberation.

**6.3.** <u>Cases of conflict and inconsistency</u>. In case of conflict or inconsistency between the provisions of these Regulations, the Bylaws or the Shareholders' Agreement filed at the Company's headquarters, the provisions of the documents shall prevail in the following order:

- (a) Shareholders' Agreement;
- (b) Bylaws;
- (c) these Regulations.

6.4. <u>Validity</u>. These Regulations take effect on the date of approval by the Board of Directors.

**6.5.** <u>Scope</u>. These Regulations shall be observed by the Company, its Officers, the members of its Board of Directors, the members of this Committee, the members of the other advisory committees, as well as by the other areas of the Company.

May 25, 2022