



exhibits

2019

annual report

GENERATED AND DISTRIBUTED DIRECT ECONOMIC VALUE [GRI 201-1]

Consolidated

ADDED VALUE STATEMENT (in R\$ Thousand)

	2019	2018
Revenues	20,006,677	19,661,740
Sale of goods, products, and services	19,254,052	19,375,666
Recovery of PIS and COFINS credits on ICMS	1,086,462	-
Revenues for construction of own assets	793,332	720,874
Provision/reversal for credits of doubtful debts	(1,127,169)	(434,800)
Inputs acquired from third-parties	(9,801,731)	(9,441,977)
Cost of sold products, goods, and services	(8,211,044)	(7,972,390)
Material, energy, outsourced services and other	(1,590,687)	(1,469,587)
Gross added value	10,204,946	10,219,763
Withholdings	(587,187)	(544,943)
Depreciation and amortization	(587,187)	(544,943)
Net added value generated	9,617,759	9,674,820
Added value transferred from others	1,863,032	557,867
Equity accounting result	(38,367)	(85,407)
Financial income	1,901,399	643,274
Total added value to be distributed	11,480,791	10,232,687
Distribution of added value	11,480,791	10,232,687
Personnel	423,188	394,623
Direct compensation	291,533	283,341
Benefits	95,703	80,678
FGTS	31,130	26,541
Others	4,822	4,063
Taxes, rates, and taxpayers	8,509,165	8,317,934
Federal	4,081,377	3,930,214
State	4,415,775	4,371,907
Municipal	12,013	15,813
Compensation of third-parties' capital	1,220,635	1,354,348
Interest	1,147,447	1,294,461
Rents	73,188	59,887
Compensation of our capital	1,327,803	165,782
Dividends	315,353	39,373
Profit for the year	1,012,450	126,409

INFORMATION OF DISTRIBUTION NETWORK [GRI EU4]

	2017	2018	2019
Installed capacity (MVA)	10,522	10,522	10,525
Transmission lines (km)	2,026	2,039	2,039
Total distribution network (km)	77,684	77,904	78,765
Substations	222	221	221
Distribution transformers (un.)	91,741	92,408	93,082

FACTOR OF PLANTS AVERAGE AVAILABILITY (%) [GRI EU30]

	2017	2018	2019
Fontes Nova (FTN)	90.3	70.2	76.7
Nilo Peçanha (NLP)	93.0	89.6	93.4
Pereira Passos (PPS)	98.7	90.0	93.6
Ilha dos Pombos (ILH)	93.9	95.2	91.7
Santa Branca (SBR)	96.4	93.4	93.4

Source: SGI Performance Report

Note: PCH Paracambi, which is owned by LightGer and in which Light holds 51% of the share capital, is not included.

NET ENERGY PRODUCTION (GWh) [GRI EU2]

Plant	2017	2018	2019
Fontes Nova (Piraí - RJ)	662	500	641
Nilo Peçanha (Piraí - RJ)	2,403	2,556	2,554
Pereira Passos (Piraí - RJ)	336	349	372
Ilha dos Pombos (Carmo/Além Paraíba RJ/MG)	543	594	495
Santa Branca (Santa Branca/Jacareí SP)	175	196	174
Gross generation (includes internal losses and consumption)	4,119	4,197	4,235
Net generation - Generation delivered to SIN	3,403	3,499	3,517

Source: Generation 2019

Note: PCH Paracambi, which is owned by LightGer and in which Light holds 51% of the share capital, is not included.

COMPLIANCE WITH THE DEMAND PERFORMED BY ENERGY SOURCE [GRI EU10]

Source of energy	2017		2018		2019	
	GWh	%	GWh	%	GWh	%
Hydroelectric (Water funds)	18,475	61.7	17,846	61.1	16,891	57.8
Thermal (Fossil fuels)	9,770	32.6	9,712	33.2	9,878	33.8
Angra (Electronuclear)	868	2.9	868	3.0	866	3.0
Thermal (Auction of alternative source)	120	0.4	33	0.1	120	0.4
Proinfa (PCH)	305	1	284	1.0	211	0.7
Proinfa (Wind)	138	0.5	147	0.5	170	0.6
Proinfa (Biomass)	55	0.2	65	0.2	78	0.3
Wind	200	0.7	256	0.9	999	3.4
Total	29,932	100	29,211	100	29,214	100

Note: To meet the projected demand, energy purchase can only be made through auctions, in which there is in possibility to choose the generation source. There is in direct negotiation between generator and distributor of the Light Group. Mechanisms of adjustment are carried out throughout the year to purchase or return agreements, seeking a balance between demand and contracting.

TOTAL OF WATER WITHDRAWN BY SOURCE FOR ENERGY GENERATION AND WATER SUPPLY FOR PUBLIC SUPPLY IN RIO DE JANEIRO METROPOLITAN AREA (m³/ANO) [GRI 303-1]

	2017	2018	2019
Diversion RIO PARAÍBA - GUANDU (Annual Average Outflow)	101	111	106
Diversion RIO PIRAÍ - GUANDU (Annual Average Outflow)	15	15	16
Total withdrawals	116	126	122

Note: The average pumping of Santa Cecília was considered as Paraíba-Guandu diversion, and the sum of annual average outflows from the hydrological stations of V-3-482 Rosário - exit from the tunnel, and V-1-105 Fazenda Nova Esperança, as Piraí-Guandu diversion.

WATER SOURCES MATERIALLY AFFECTED BY WATER WITHDRAWAL (ANNUAL AVERAGE OUTFLOW - m³/s) [GRI 303-2]

	2017	2018	2019
Total water contribution to Guandu River - Ribeirão das Lajes (Lajes + Transposition)	111.2	134.1	142.0
Total water contribution to Guandu River - CEDAE Gutter	5.4	5.4	5.6
Total of contribution/offer	116.6	139.5	147.6

Note: The total water contribution to Guandu - Ribeirão das Lajes was considered as the annual average of the outflows of Posto V-3-489 - downstream of Pereira Passos. The total water contribution to Guandu - CEDAE Gutter was considered as the annual average of the outflows of Posto V-3-486 - Gutter of CEDAE

WATER CONSUMPTION IN LIGHT'S PREMISES [GRI 303-1]

	2017	2018	2019
Water consumption in Light's premises (average of m ³ /day)	379	351	376

ENERGY CONSUMPTION OF LIGHT SCOPE 1 (OUR FLEET), BY PRIMARY ENERGY SOURCE, IN MWh [GRI 302-1]

Fuel	2017	2018	2019
Diesel	5,200	5,651	7,097
Petrol	5,513	5,253	5,297
Ethanol	56	53	29
Total	10,769	10,957	12,423

ENERGY CONSUMPTION OUTSIDE THE COMPANY INDICATED BY PRIMARY SOURCE, IN MWh [GRI 302-2]

Fuel	2017	2018	2019
Diesel	3,628	6,761	2,627
Petrol	3,142	8,729	7,572
Ethanol	30	183	24
Total	6,799	15,673	10,223

ENVIRONMENTAL INVESTMENTS, IN R\$ THOUSAND [GRI 103-2]

Nature of investment/company	2017			2018			2019		
	SESA	ENERGIA	Total	SESA	ENERGIA	Total	SESA	ENERGIA	Total
Maintenance and environmental safety	2,727	587	3,314	2,119	1,096	3,215	11,213	4,870	16,083
Education and environmental projects	10,567	116	10,683	1,200	169	1,369	642	13	655
License and compliance with environmental legislation	884	0	884	725	337	1,062	957	322	1,279
Implementation and maintenance of environmental management system	98	715	813	117	376	493	31	409	440
Reforestation / containment of slopes and hillsides	573	11,845	12,418	99	2,768	2,866	114	1,787	1,901
Removal of aquatic plants	NA	1,951	1,951	NA	1,642	1,642	NA	2,668	2,668
Research and development	0	172	172	717	1,131	1,847	1,500	1,259	2,759
Total	14,849	15,386	30,235	4,977	7,519	12,496	14,457	11,328	25,785

Note: In this report, tree trimming costs are not classified as environmental investments, but as operation and maintenance expense.

TOTAL WASTE WEIGHT, BY TYPE AND DISPOSAL METHOD [GRI 306-2]

	Disposal Method	2017	2018	2019
Amount of paper and cardboard (ton)	Recycling/sale	30.68	27.06	19.31
Amount of plastic (ton)	Recycling/sale	1,170.4	395.50	1.08
Amount of glass (ton)	Recycling/sale	0.005	0.17	1.03
Amount of metal (ton)	Recycling/sale	0.913	128.79	134.34
Amount of incandescent lamps (ton)	Decontamination/recycling	6	4	6.5
Amount of washable towels (ton)	Decontamination/reuse	1.63	3.31	3.10

Note 1: Wastes included in the table refer to the company's wastes center. Specifically, the reported incandescent lamps include wastes of the energy efficiency project in the communities.

Note 2: All wastes are disposed of via recycling or sale, with the exception of washable towels, which are decontaminated and reused.

WASTES WEIGHT, IN KG, DEEMED HAZARDOUS UNDER BASEL CONVENTION- EXHIBITS I, II, III, VIII [GRI 306-4]

	Disposal Method	2017	2018	2019
Amount of EPI	Co-processing	2,670	5,080	17,413
Amount of oily wastes	Co-processing/burning	41,991	253,771	1,358,630
Amount of fluorescent lamps	Decontamination/recycling	4,248	2.94	5.73
Amount of stationary batteries	Recycling/sale	19,860	151,040	6,930
Batteries	Decontamination/recycling	6,930	3,589	0

Note 1: Wastes shown in this table have wastes Declaration in order to comply with current legislation - INEA Operational Standard NOP 35, published on 03/13/2018.

Note 2: The substantial variation in the reported amounts is due to the continuous improvement in the company's processes and, consequently, in data collection.

TOTAL OF DIRECT (SCOPE 1) AND INDIRECT (SCOPE 2) ISSUANCE OF GEE, BY WEIGHT, IN TONS OF CO₂EQ [GRI 305-1, GRI 305-2]

Operating unit	2017	2018	2019
Light Energia (direct)	4,449	10,769	4,464
Light Energia (indirect)	4,058	3,873	3,139
Light SESA (direct)	7,728	7,707	9,465
Light SESA (indirect)	221,046	168,490	207,589
Total Light (direct)	12,177	18,476	13,929
Total Light (indirect)	225,104	172,363	210,728

Note 1: In 2018 some parameters in the calculation method for emissions related to solid waste were modified, resulting in a significant increase in Light Energia's direct emissions. The year 2018 has been set as the baseline for comparison.

Note 2: The years 2017 and 2018 were revised to remove the effect of Light ESCO, a company that is no longer part of the Light Group in 2019.

TOTAL OF WORKERS BY EMPLOYMENT TYPE, LABOR AGREEMENT AND REGION [GRI 102-8]

Labor Agreement	2017			2018			2019					
	Grande Rio	Interior	SP	Total Grande Rio	Interior	SP	Total Grande Rio	Interior	SP	Total		
Contract for determined period	34	13	0	47	47	11	0	58	122	13	0	135
Contract for undetermined period	3,466	545	6	4,017	4,008	637	9	4,654	4,391	652	8	5,051
Total	3,500	558	6	4,064	4,055	648	9	4,712	4,513	665	8	5,186

Note: All employees are full time.

TOTAL OF OUR EMPLOYEES BY GENDER AND REGION [GRI 102-8]

Region	2017			2018			2019		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Grande Rio	939	2,561	3,500	1,001	3,054	4,055	1,041	3,472	4,513
Interior	60	498	558	56	592	648	61	604	665
São Paulo	1	5	6	0	9	9	1	7	8
Total	1,000	3,064	4,064	1,057	3,655	4,712	1,103	4,083	5,186

NUMBER OF EMPLOYEES BASED ON GEOGRAPHIC LOCATION AND ACTIVITY PERFORMED - LIGHT SA [GRI 102-8]

Position Nature	2017				2018				2019			
	Grande Rio	Interior	SP	Total	Grande Rio	Interior	SP	Total	Grande Rio	Interior	SP	Total
Administrative	668	53	0	721	727	41	0	768	759	42	0	801
Management	192	11	0	203	202	12	0	214	188	9	0	197
Operational	1,150	286	0	1,436	1,591	379	0	1,970	1,985	389	0	2,374
Professional	650	25	2	677	667	25	3	695	694	29	3	726
Technical	840	183	4	1,027	868	191	6	1,065	887	196	5	1,088
Total	3,500	558	6	4,064	4,055	648	9	4,712	4,513	665	8	5,186

N° OF DISMISSAL BY GENDER, AGE AND REGION [GRI 401-1]

Region	Gender	2017				2018				2019			
		Age Group			Total	Age Group			Total	Age Group			Total
		< 30	> 50	30-50	General	< 30	> 50	30-50	General	< 30	> 50	30-50	General
Grande Rio	F	32	38	91	161	29	7	56	92	59	76	12	147
	M	56	117	173	346	54	29	107	190	84	143	51	278
Grande Rio Total		88	155	264	507	83	36	163	282	143	219	63	425
Interior	F	3	2	1	6	8	0	0	8	1	1		2
	M	3	24	15	42	7	7	10	24	3	6	7	16
Interior Total		6	26	16	48	15	7	10	32	4	7	7	18
São Paulo	F	1	0	0	1	0	0	0	0				
	M	0	0	0	0	0	0	0	0		1		1
São Paulo Total		1	0	0	1	0	0	0	0	0	1	0	1
General Total		95	181	280	556	98	43	173	314	147	227	70	444

TURNOVER RATE BY GENDER, AGE AND REGION [GRI 401-1]

Region	Gender	2017				2018				2019			
		Age Group				Age Group				Age Group			
		<30	>50	30-50	General Total	<30	>50	30-50	General Total	<30	>50	30-50	General Total
Grande Rio	F	13%	49%	15%	17%	10%	8%	9%	9%	19%	12%	11%	14%
	M	9%	37%	11%	13%	8%	8%	5%	6%	10%	7%	11%	8%
Grande Rio Total		10%	39%	12%	14%	8%	8%	6%	7%	12%	8%	11%	9%
Interior	F	14%	100%	3%	10%	50%	0%	0%	14%	5%	3%	0%	3%
	M	3%	25%	5%	8%	5%	7%	3%	4%	2%	2%	6%	3%
Interior Total		4%	27%	5%	9%	9%	7%	3%	5%	3%	2%	6%	3%
São Paulo	F	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%
	M	0%	0%	0%	0%	0%	0%	0%	0%	0%	20%	0%	14%
São Paulo Total		100%	0%	0%	17%	0%	0%	0%	0%	0%	17%	0%	13%
Total General		9%	37%	11%	14%	9%	7%	6%	7%	11%	7%	10%	9%

* FORMULA = Number of terminations in the year / Workforce in previous period (use the number of employees in tens, separated by region and gender, to calculate the percentage).

RATE OF WORK RETURN AND RETENTION AFTER A MATERNITY/PATERNITY LEAVE, INDICATED BY GENDER [GRI 401-3]

2019	Employees with leave right (unit)	Employees who took leave (unit)	Employees who returned to work after taking leave (unit)	Employees who remained employees 12 months after their return (unit)	Rate of work return (%)	Retention of employees who took leave (%)
Female	1,103	46	45	45	98%	98%
Male	4,083	128	128	127	100%	99%
Total	5,186	174	173	172	-	-

PROPORTION OF BASE SALARIES BETWEEN MEN AND WOMEN (%), BY EMPLOYEE CATEGORY [GRI 405-2]

Category	Average Male Salary / Average Female Salary		
	2017	2018	2019
Administrative	104%	108%	107%
Management	110%	120%	113%
Operational	115%	112%	110%
Professional	123%	122%	123%
Technical	108%	107%	111%

MINIMUM BASE SALARY IN MAJOR OPERATING UNITS, IN R\$ [GRI 202-1]

2019

Local de Trabalho	Number of Employees	Minimum Base Salary (R\$)
Av. Mal Floriano, 168	1,524	1,263
R. Frei Caneca, 363	869	1,305
Estr. do Tindiba	229	1,305
Cascadura	515	1,218
Barra do Piraí	155	1,263
Nova Iguaçu	388	1,553

TOTAL OUTSOURCED EMPLOYEES, BY EMPLOYMENT TYPE, LABOR AGREEMENT, GENDER AND REGION [GRI 102-8]

Region	2017			2018			2019		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Grande Rio	489	6,833	7,322	440	7,076	7,516	1,096	5,960	7,056
Interior	18	391	409	17	328	345	24	337	361
São Paulo	0	0	0	0	0	0	0	0	0
Total	507	7,224	7,731	457	7,404	7,861	1,120	6,297	7,417

Note: Full-time with indefinite employment agreements.

NUMBER OF OUTSOURCED BY GROUPS BASED ON ACTIVITY PERFORMED AND GEOGRAPHIC LOCATION [GRI 102-8]

Region	2017			2018			2019		
	Grande Rio	Interior	Total	Grande Rio	Interior	Total	Grande Rio	Interior	Total
Maintenance, cleaning, safety and conservation	405	15	420	498	21	519	398	15	413
Other management activities (core business)	4,832	393	5,225	4,859	324	5,183	4,632	346	4,978
Other management activities (core business)	2,086	0	2,086	2,159	0	2,159	2,026	0	2,026
Sales, promotion, and marketing	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Total	7,323	408	7,731	7,516	345	7,861	7,056	361	7,417

Note 1: Contractor and subcontractor employees involved in construction, operation and maintenance activities are dedicated to these activities during the entire year and work during the working hours established in their employment contracts. [GRI EU17]

Note 2: Security-related activities are entirely outsourced. Light requires a complete training program, including training on the principles of human rights as set out in our Code of Ethics. [GRI 410-1]

AVERAGE HOURS OF OUR EMPLOYEES TRAINING [GRI 404-1]

	2017		2018		2019	
	Female	Male	Female	Male	Female	Male
Average training staff-hour						
Administrative level	19.9	19.8	13.8	13.2	12.3	12.1
Management level	45.6	49.6	31.4	35.3	19.1	23.5
Operational level	29.3	57.7	39.5	62.7	36.8	51.0
Professional level	22.7	28.4	18.5	25.1	14.7	20.2
Technical level	43.1	50.7	44.9	39.4	30.4	32.2
Average	32.1	41.2	29.6	35.1	22.6	27.8
General Average	42.7		44.7		36.7	

TYPICAL OCCURRENCES WITH REMOVAL REGISTERED IN THE LAST THREE YEARS - CONTRACTED WORKERS [GRI 403-2]

Workers contracted	2017					2018					2019				
	With death		Without death		Total	With death		Without death		Total	With death		Without death		Total
	Female	Male	Female	Male		Female	Male	Female	Male		Female	Male	Female	Male	
Occurrences	0	2	0	33	35	0	0	0	28	28	0	0	01	34	35

RATE OF GENERAL ABSENTEEISM (OUR EMPLOYEES) BY MEDICAL LEAVES BASED ON REGION [GRI 403-2]

Region	2017		2018		2019	
	Female	Male	Female	Male	Female	Male
Grande Rio	2.25	1.75	2.00	1.60	3.90	2.63
Interior	2.74	1.12	2.23	0.66	0.63	1.98

TOTAL NUMBER OF NON-COMPLIANCE CASES RELATED TO THE IMPACTS CAUSED IN THE HEALTH AND SAFETY AND ARISING JUDICIAL CLAIMS [GRI 416-2, GRI EU25]

	2017	2018	2019
Number total of accidents without death with the population	20	17	10
Number total of accidents with death with the population	8	7	8
Legal claims arising from accidents with the population - General Litigation Base	397	379	405

OCCURRENCES REGISTERED IN THE LAST THREE YEARS - EMPLOYEES OF LIGHT GROUP – AMOUNT BY REGION [GRI 403-2]

	2017				2018				2019			
	Grande Rio		Interior		Grande Rio		Interior		Grande Rio		Interior	
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male
Total of employees		2,584	59	489	1,001	3,064	56	591	1,042	3,479	61	604
Number of employees who suffer accident - Typical	1	12	0	0	2	21	0	3	2	45	1	10
Days lost	4	490	0	0	19	357	0	71	60	1,138	32	721
Days deducted	0	6,000	0	0	0	0	0	0	0	0	0	0
Deaths - Typical	0	1	0	0	0	0	0	0	0	0	0	0
Number of employees who suffer accident - Transfer	15	21	0	0	18	31	0	4	16	39	1	3
Death - Transfer	0	0	0	0	0	0	0	1	0	0	0	0

PERCENTAGE OF EMPLOYEES WITH RETIREMENT RIGHT, BY EMPLOYEE CATEGORY, LANE, AND REGION - 2019 [GRI EU15]

Region	Administration					Management					Operation					Professional					Technical				
	< 5	Between 5 - 10	> 10	Retirees	Total general	< 5	Between 5 - 10	> 10	Retirees	Total general	< 5	Between 5 - 10	> 10	Retirees	Total general	< 5	Between 5 - 10	> 10	Retirees	Total general	< 5	Between 5 - 10	> 10	Retirees	Total general
Grande Rio (%)	0.5	0.2	15.6	0.5	16.8	0.1	0.0	4.0	0.1	4.2	0.9	0.2	42.5	0.4	44.0	0.6	0.2	13.8	0.8	15.4	0.1	0.2	18.8	0.6	19.7
Interior (%)	0.3	0.3	5.6	0.2	6.3	0.0	0.0	1.4	0.0	1.4	2.1	0.9	54.9	0.6	58.5	0.3	0.2	3.8	0.2	4.4	0.5	0.8	26.3	2.0	29.5
São Paulo (%)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	37.5	0.0	37.5	0.0	0.0	62.5	0.0	62.5

*Formula = Number of retireable employees by region and time remaining / Total by region

COMPOSITION OF THE GROUPS RESPONSIBLE BY CORPORATE GOVERNANCE AND DISCRIMINATION OF EMPLOYEES BY CATEGORY, ACCORDING TO GENDER, AGE GROUP, MINORITIES AND OTHER DIVERSITY INDICATORS - 2019 [GRI 405-1]

Race	Administrative						Management						Operation					
	Female			Male			Female			Male			Female			Male		
	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50
Asian	4	6	0	0	3	0	0	1	0	0	3	0	1	1	0	17	18	1
White	70	127	30	52	63	24	1	26	4	2	91	18	12	30	2	187	361	65
Indigenous	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	2	8	1
Brown	61	86	10	33	38	21	0	4	1	1	25	2	32	34	3	282	663	76
Black	42	40	5	15	26	3	0	2	1	1	4	0	11	20	2	145	263	21
Not informed	3	6	6	0	1	24	0	2	0	0	4	3	3	1	1	21	27	63
Total	180	266	51	100	131	73	1	36	6	4	127	23	59	86	8	654	1,340	227

Race	Professional						Technical					
	Female			Male			Female			Male		
	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50	< 30	30 - 50	> 50
Asian	1	5	0	0	3	0	1	0	0	4	8	1
White	28	136	27	35	172	60	16	25	2	72	278	81
Indigenous	0	1	0	0	3	1	0	0	0	0	3	1
Brown	19	56	10	19	62	10	10	20	0	59	277	54
Black	3	20	1	6	16	3	7	8	1	20	89	14
Not informed	1	6	4	3	6	9	1	0	1	2	18	15
Total	52	224	42	63	262	83	35	53	4	157	673	166

COMPENSATION POLICY OF BOARD OF DIRECTORS, EXECUTIVE BOARD, AND FISCAL COUNCIL IN % [GRI 102-35]

2019	Board of directors	Statutory Executive Board	Fiscal Council	Total
FIXED ANNUAL COMPENSATION	100.0	50.3	100.0	57.4
Salary or management fees	83.3	33.6	83.3	40.8
Direct and indirect benefits		5.5		4.7
Participation in committees				
Other (charges)	16.7	11.2	16.7	11.9
VARIABLE COMPENSATION IN THE YEAR		24.0		20.5
Bonus		19.5		16.7
Profit sharing				
Participation in meetings				
Commissions				
Other (charges)		4.5		3.8
POST-EMPLOYMENT		2.5		2.2
CESSATION OF POSITION		11.2		9.6
STOCK BASED		12.0		10.3
TOTAL OF COMPENSATION BY BODY	100.0	100.0	100.0	100.0

COMPENSATION OF THE BOARD OF DIRECTORS, FISCAL COUNCIL AND EXECUTIVE BOARD PAID BY THE COMPANY [GRI 102-35]
Year of 2019 – Total Performed Compensation

	Board of directors	Statutory Executive Board	Fiscal Council	Total
N° total of members	12.58	6.92	7.58	27.08
Number of paid members	11.08	6.92	6.42	24.42
Annual fixed compensation	2,931,364.57	10,949,680.41	783,304.86	14,664,349.84
Salary or fees	2,442,803.99	7,317,391.01	652,754.10	10,412,949.10
Direct and indirect benefits	0	1,198,659.09	0	1,198,659.09
Participation in committees	0	0	0	0
Others	488,560.58	2,433,630.31	130,550.76	3,052,741.65
Description of other fixed compensations	Refers to social charges	Refers to social charges	Refers to social charges	-
Variable compensation	0	5,228,775.43	0	5,228,775.43
Bonus	0	4,253,210.17	0	4,253,210.17
Profit sharing	0	0	0	0
Participation in meetings	0	0	0	0
Commissions	0	0	0	0
Others	0	975,565.26	0	975,565.26
Description of other variable compensations		Refers to social charges		
Post-employment	0	552,745.91	0	552,745.91
Cessation of position	0	2,453,020.43	0	2,453,020.43
Stock based (inclusive options)	0	2,625,785.50	0	2,625,785.50
Note:	The number of members of this body is equivalent to the annual average of the number of members of the body calculated each month, as instructed by the CVM. Calculation memory: $151.00/12=12.58$	The number of members of this body is equivalent to the annual average of the number of members of the body calculated each month, as instructed by the CVM. Calculation memory: $83/12=6.92$	The number of members of this body is equivalent to the annual average of the number of members of the body calculated each month, as instructed by the CVM. Calculation memory: $91/12=7.58$	
Total of compensation	2,931,364.57	21,810,007.68	783,304.86	25,524,677.11

SPENDING PROPORTION WITH SUPPLIERS BY STATE AND KIND [GRI 204-1]

State	2017		2018		2019	
	Amount	% spending	Amount	% spending	Amount	% spending
Rio de Janeiro	830	44	694	50	694	47
São Paulo	440	33	381	27	415	27
Paraná	35	9	29	8	34	8
Minas Gerais	81	6	79	7	87	7
Santa Catarina	26	2	30	2	28	2
Others	90	6	93	6	115	8
Total Material	589	34	565	29	591	29
Total Service	913	66	741	71	782	71
Total General	1,502	100	1,306	100	1,373	100

NUMBER OF RESIDENTIAL DISMISSAL BY LACK OF PAYMENT [GRI EU27]

	2017	2018	2019
Cuts due to default in the residential segment	765,791	877,985	938,098

FINES AND SANCTIONS RELATED TO THE SERVICE PROVISION, IN R\$ THOUSAND [GRI 419-1]

	2017	2018	2019
Financial Remuneration DIC/FIC/DMIC/DICRI	26,980	29,374	37,109
Regulatory fines	5,777	0	33,492
Payment of credit for breach of term of commercial services	504	1,804	598
Total	33,188	31,178	71,199

PROVISIONS FOR TAX, CIVIL, LABOR AND REGULATORY RISKS, IN R\$ THOUSAND [GRI 419-1]

TOTAL OF PROVISIONS	21.31.2019			12.31.2018		
	Provision	Success fees	Total	Provision	Success fees	Total
Labor	120,914	428	121,342	143,789	574	144,363
Civil	198,658	91,650	290,308	165,360	74,766	240,126
Tax	55,783	28,643	84,426	53,411	29,387	82,798
Regulatory	47,124	-	47,124	8,957	-	8,957
Total	422,479	120,721	543,200	371,517	104,727	476,244

Note 1: The company has legal, administrative, tax, labor, civil and regulatory proceedings in several procedural instances. Management periodically reassesses the contingency risks related to these processes and, based on the opinion of its legal advisors, constitutes a provision for risks, which chances of unfavorable outcome are deemed as probable and which amounts may be quantified.

Note 2: The variation in item of line provisions for tax, civil, labor and regulatory risks occurred mainly due to the recognition of provision related to ANEEL's Assessment Notice, as detailed in our Notes.

Note 3: In 2019, five ACP's (Public Civil Actions) were filed. All non-confidential and relevant legal, administrative or arbitration proceedings are detailed in section 4.3 of our Reference Form.

GENERATED AND DISTRIBUTED DIRECT ECONOMIC VALUE [GRI 201-1]

	Consolidated	
ADDED VALUE STATEMENTS (in R\$ Thousand)	2019	2018
Revenues	18,549,454	17,753,752
Sales of goods, products and services	17,586,139	17,527,440
Recovery of PIS and COFINS credits on ICMS	1,086,462	-
Revenues for construction of own assets	726,368	661,036
Provision expected for credits of doubtful debts	(849,515)	(434,724)
Inputs acquired from third-parties	(8,966,731)	(8,236,266)
Cost of sold products, goods, and services	(7,485,763)	(6,924,108)
Material, energy, outsourced services and other	(1,480,968)	(1,312,158)
Gross added value	9,582,723	9,517,486
Withholdings	(530,020)	(486,769)
Depreciation and amortization	(530,020)	(486,769)
Net added value generated	9,052,703	9,030,717
Added value transferred from others	1,767,384	488,194
Financial income	1,767,384	488,194
Total added value to be distributed	10,820,087	9,518,911
Distribution of added value	10,820,087	9,518,911
Personnel	381,705	356,714
Direct compensation	258,318	252,632
Benefits	91,221	76,410
FGTS	28,539	24,610
Others	3,627	3,062
Taxes, rates, and contributions	8,253,282	7,993,146
Federal	3,836,517	3,626,492
State	4,406,084	4,352,302
Municipal	10,681	14,352
Compensation of third-parties' capital	1,031,742	1,092,342
Interest	961,412	1,035,117
Rents	70,330	57,225
Compensation of our capital	1,153,358	76,709
Dividends	273,923	18,219
Retained profits	879,435	58,490

ENERGY PURCHASE

Energy purchase	2017	2018	2019
1) Itaipu	29,932	29,204	29,214
2) Initial Agreements	5,090	4,645	4,610
3) Bilateral Agreements	0	0	0
3.1) With third-parties	6,351	6,351	6,352
3.2) With related parties	6,351	6,351	6,352
4) Auction	0	0	0
5) PROINFA	0	0	0
6) CCEAR (Hydraulic + thermal)	498	496	459
7) Mechanism for offsetting excess and deficits (MCSD)	7,917	8,354	9,324
8) Angra (Electronuclear)	1,486	1,846	1,218
9) Quotas	868	868	866
10) Wind	7,523	6,645	6,384
10) Eólicas	200	256	999

Note: In 2019, Light sold 942 GWh in the spot market, totaling a required energy of 28,271 GWh.

MARKET

Total of distributed energy (GWh)	2017	2018	2019
Classes / Total	28,505	28,034	27,658
Residential	9,239	8,600	8,414
Industrial	4,960	5,169	4,977
Commercial	8,106	7,775	7,874
Rural	63	63	55
Public Authorities	1,336	1,393	1,483
Public Lighting	689	802	825
Public Service	1,455	1,447	1,499
Our Consumption	117	120	116
Concessionaires	2,539	2,666	2,415

Captive Energy (GWh)	2017	2018	2019
Classes / Total	19,673	18,455	17,986
Residential	9,239	8,600	8,414
Industrial	779	697	569
Commercial	6,259	5,598	5,496
Rural	63	63	55
Public Authorities	1,336	1,393	1,483
Public Lighting	689	802	825
Public Service	1,191	1,183	1,028
Our Consumption	117	120	116

Free Energy (GWh)	2017	2018	2019
Classes / Total	6,292	6,913	7,257
Industrial	4,181	4,472	4,408
Commercial	1,847	2,177	2,378
Public Service	264	264	471

Energy concessionaires (GWh)	2017	2018	2019
Concessionaires	2,539	2,666	2,415

Participation % of the classes in the total distributed energy	2017	2018	2019
Residential	32.41%	30.68%	30.42%
Low Income Residential	1.86%	1.66%	1.64%
Industrial	17.40%	18.44%	17.99%
Commercial	28.44%	27.73%	28.47%
Rural	0.22%	0.22%	0.20%
Public Authorities	4.69%	4.97%	5.36%
Public Lighting	2.42%	2.86%	2.98%
Public Service	5.11%	5.16%	5.42%
Our Consumption	0.41%	0.43%	0.42%
Concessionaires	8.91%	9.51%	8.73%

Number of active agreements in December of each year – captive consumers [GRI EU3]

	2017	2018	2019
Classes / Total	4,380,116	4,433,703	4,422,818
Residential	4,022,317	4,069,024	4,059,333
Industrial	10,137	10,191	9,959
Commercial	320,332	327,021	329,735
Rural	12,172	12,335	8,799
Public Authorities	12,304	12,214	12,062
Public Lighting	719	761	756
Public Service	1,675	1,702	1,722
Our Consumption	460	455	452

Number of free consumers (*) [GRI EU3]

	2017	2018	2019
Classes / Total	601	752	971
Industrial	104	130	165
Commercial	491	616	794
Public Service	6	6	12

(*) amount of connections per customer

Number of concessionaires

	2017	2018	2019
Concessionaires	3	3	4

General Data

	2017	2018	2019
Sale of energy by installed capacity (GWh/MVA*No. hours/year)	2.71	2.66	2.63
Energy sold by employee (MWh)	7,410	6,287	5,602
Number of consumers by employee	1,139	994	896
Added value / GWh Sold	299,279	339,549	391,210

Note: 2017 and 2018 values were changed due to the revision of the invoiced energy values.

CONSUMERS

Excellence in customer service

	2017	2018	2019
Call Center			
Incoming Calls (unit)	3,596,971	3,944,543	4,378,788
Average Number of Customer Service Clerks (unit)	63	77	81
INS - Service Level Index (%)	90.54	87.30	88.72
IAb - Abandonment Index (%)	0.49	0.57	0.39
ICO - Busy Calls Index (%)	0.21	0.16	0.63
TMA - Average Customer Service Time (s)	292	286	297
Indemnity for Electrical Damages			
Volume of Requests (unit)	7,360	8,030	8,434
Valid (unit)	1,832	304	215
Complaints Indicators (*)			
Valid Complaints (unit)	82,512	147,741	118,507
Equivalent Complaint Duration (DER) (hours) (**)	134.70	212.45	166.79
Equivalent Complaint Frequency for every thousand Consumer Units (FER) (unit) (**)	21.05	38.22	28.78
Breach of commercial services deadlines (In compliance with the effectiveness of this specific regulatory requirement - REN 414/2010)			
Customer services performed (unit)	940,492	1,159,835	1,110,616
Out-of-time customer services (unit)	32,817	43,153	15,567
Efficiency of Customer service (%)	96.5	96.5	98.6
Number of referred consumers complaints			
ANEEL – state/regional agencies	23,879	37,650	36,790
To the Company (excluding complaints regarding Energy Interruptions, Electrical Damage and Supply Voltage)	263,367	440,840	260,760
To the Court	83,391	103,838	101,984
To PROCON	1,095	1,081	755

(*) Excluding complaints for Supply Interruptions, Voltage Variation and Electrical Damage, which, according to REN 414/2010, should not be registered for DER and FER purposes, because they have rules and terms defined in specific regulations

(**) Established in Normative Resolution 414/2010

INTERNAL PUBLIC

General	2017	2018	2019
Total number of employees	3,847	4,459	4,937
Turnover rate (%)	13.5	14.3	14.3
Average overtime per employee/year (in hours)	164.8	164.9	133
Employees up to 30 years old (%)	28.8	28.2	29
Employees aged between 31 and 40 years (%)	39.5	39.3	38
Employees aged between 41 and 50 years (%)	20.2	20.8	21
Employees over 50 years of age (%)	11.4	11.7	11
Number of women in relation to the total of employees (%)	25.0	22.9	22
Women in management positions - in relation to the total of management positions (%)	23.1	21.5	22.5
Female black employees (black and brown) - in relation to the total of employees (%)	10.6	10.3	10.1
Black employees (black and brown) - in relation to the total of employees (%)	39.0	41.9	44.2
Black employees (black and brown) in management positions in relation to the total of management positions (%)	20.3	20.4	22
Trainees in relation to the total of employees (%)	1.7	1.1	0.9
Employees of the apprentice hiring program (%)	2.9	1.2	2.6
Employees with disabilities	190	193	181
Compensation (R\$ Thousand)			
Gross payroll	350,139	364,930	388,637
Mandatory social charges	68,590	78,411	61,863
Total benefits (R\$ Thousand)			
Education	899	870	1,066
Feed	32,782	35,043	29,679
Transportation	4,774	5,721	4,962

INTERNAL PUBLIC

General Information	2017	2018	2019
Health	18,846	25,033	21,417
Foundation	7,210	7,367	6,307
Occupational Safety and Health	646	551	1,080
Culture	0	0	0
Capacity building and professional development	2,351	764	2,575
Day care units or day care assistances	1,206	1,371	988
Others	2,442	2,029	1,672
Profit sharing			
Total investment in profit sharing program (R\$ Thousand)	37,446	31,636	35,052
Amounts distributed in relation to gross payroll (%)	10.7	8.7	9.0
Division of the highest compensation by the lowest compensation in kind paid by the company (includes profit sharing and bonus)	66.5	48	48.0
Division of the company's lowest compensation by the current minimum salary (includes profit sharing and bonus program)	1.4	1.31	1.3
Compensation Profile by category - average salary (R\$)			
Management positions (superintendents, managers and coordinators)	14,350	14,651	16,160
Administrative positions	3,236	3,214	3,742
Production positions	2,843	2,690	2,767
Retirement preparation			
Number of beneficiaries by the supplementary social security program	3,633	4,217	4,586
Number of beneficiaries by the program of retirement preparation	0	0	0
Professional Development			
Education Profile (percentage in relation to total employees)			
Illiterate in the workforce (%)	0	0.0	0.0
Elementary school	3.64	4.2	3.5

INTERNAL PUBLIC

General	2017	2018	2019
High school (%)	69.38	71.5	73.3
Higher education (%)	22.28	20.0	19.6
Graduation (specialization, master, doctorate) (%)	4.21	3.9	3.6
Amount invested in professional development and education (% of ROL)	0.02	0.01	0.02
Number of professional development hours per employee/year (HH), based on employee category			
Administrative level	19.8	13.6	12.3
Management level	48.7	35.0	22.8
Operational level	55.6	60.6	50.3
Professional level	25.7	21.9	17.7
Technical level	51.4	40.8	32.7
General	40.2	34.4	27.1
Labor Claims (our employees)			
Amount provisioned in liabilities for the period (R\$ Thousand)	53,915	56,807	45,289
Number of labor lawsuits against the company in the period (*)	183	64	68
Number of labor lawsuits deemed valid in the period (**)	133	130	140
Number of labor lawsuits deemed invalid in the period (**)	24	38	58
Total amounts of severance and fines paid by Court order for the period (R\$ thousand)	9,105	7,527	4,053

(*) New labor claims brought in the period by direct employees.

(**) Active claims at period-end from direct employees.

HEALTH AND SAFETY

	2017	2018	2019
TF Index (frequency rate) total company in the period, for employees	1.52	2.58	5.08
TG Index (seriousness rate) total company in the period, for employees	757	41	167
TF Index (frequency rate) total company in the period, for outsourced/contracted	2.00	1.59	2.16
TG Index (seriousness rate) total company in the period, for outsourced/contracted	525	118	107
TF Index (frequency rate) total company in the period, for the workforce (our + third-parties)	1.82	1.96	3.35
TG Index (seriousness rate) total company in the period, for the workforce (our + third-parties)	611	90	131
Deaths - our employees	1	0	0
Deaths - outsourced	1	0	0

SUPPLIERS

	2017	2018	2019
Number of outsourced employees	7,204	7,418	7,007

Low income tariff [GRI 201-4]	2017	2018	2019
Number of low income households served	213,514	233,059	303,657
Total low income households in relation to total households served (residential clients/customers) (%)	6	7	8
Billing revenue in the low-income residential subclass (R\$ Thousand)	338,123	386,849	376,425
Total billing revenue in the low-income residential subclass according to the total billing revenue from residential class (%)	4.9	4.9	4.8
Subsidy received (Eletrobrás) related to low income consumers (R\$ thousand)	84,382	74,236	75,449
Company engagement in cultural, sports and other projects (Rouanet Law)	2017	2018	2019
Amount of funds allocated for cultural, sporting projects, etc. (Rouanet Law) (R\$ thousand)	0	0	0
Amount of funds allocated for mayor cultural, sporting projects, etc. (Rouanet Law) (R\$ thousand)	0	0	0
Company engagement with social action (Sponsorships - all companies)	2017	2018	2019
Funds invested in education (R\$ Thousand)	82	0	0
Funds invested in health and sanitation (R\$ Thousand)	0	0	0
Funds invested in culture (R\$ Thousand)	240	822	234
Funds invested in sports (R\$ Thousand)	270	138	0
Other funds invested in social actions (R\$ Thousand)	233	314	318
Employees who volunteer in the community outside the company/total of employees (%)	ND	ND	ND
Number of monthly hours donated (released from normal work hours) by the company for employee volunteer work	0	0	0

ENVIRONMENT

	2017	2018	2019
Isolated protected network (ecological network or green line) in the urban area (in km)	52,171	53,614	54,303
Percentage of isolated protected network/total distribution network in the urban area (%)	82	85	85
Annual volume of greenhouse gases (CO ₂ , CH ₄ , N ₂ O, HFC, PFC, SF ₆) emitted into the atmosphere (in tons of CO ₂ equivalent) - Scopes 1 and 2	228,774	176,197	217,054
Annual volume of ozone-depleting emissions (in tons of CFC equivalents)	Non-substantial amounts		
Annual quantity (in tons) of solid wastes generated (garbage, waste, debris, etc.) (*)	5,296	581,354	12,475
Total energy consumption by source (in MWh)			
Fossil fuels	ND	ND	ND
Alternative sources (gas, wind energy, solar energy, etc.)	ND	ND	ND
Hydroelectric	ND	ND	ND
Total energy consumption (in MWh)	117,339	119,664	116,074
Energy consumption per kWh distributed (sold)	0.001	0.001	0.001
Total direct energy consumption indicated by primary energy source(MWh)			
Ethanol	56	52	29
Diesel	5,059	5,059	6,907
Natural Gas	0	0	0
Petrol	5,355	5,497	5,087
Total water consumption by the source (m³)			
Supply (public network)	129,155	119,578	129,340
Surface collection (water courses)	NA	NA	NA
Underground source (well)	NA	NA	NA
Total water consumption (m ³)	129,155	119,578	129,340
Water consumption by employee (m ³)	33.57	26.81	28.00
Number of employees trained in the environmental education programs	323	328	273
Employees trained in the environmental education programs / total of employees (%)	8.4	7.35	5.91
Number of environmental training hours of employees / total of training hours (%)	0.20	1.09	0.74

(*) Considering only wastes with Wastes Declaration.

RESEARCH AND DEVELOPMENT [GRI EU8]

	2017		2018		2019	
	Amount (R\$ thousand)	(%)	Amount (R\$ thousand)	(%)	Amount (R\$ thousand)	(%)
Research topics (Research and Development Manual - ANEEL)						
FA - Alternative sources of electric energy generation						
GT – Thermoelectric Generation						
GB - Basin and Reservoir Management						
MA - Environment						
SE - Safety	288	8.2				
EE - Energy Efficiency						
PL - Electric Energy Systems Planning	300	8.6				
OP - Electric Energy Systems Operation			1,342	6.7	578	2.3
SC - Supervision, Control and Protection of Electric Energy Systems			6,268	31.2	5,448	21.7
QC - Quality and Reliability of Electric Energy Services	418	12.0	1,949	9.7	3,120	12.5
MF - Measurement, Billing and fighting of commercial loss	2,047	58.6	8,357	41.7	10,455	41.7
OU - Other	441	12.6	2,143	10.7	5,458	21.8
Total	3,493	100.0	20,060	100.0	25,059	100.0

Note: in 2017, 2018 and 2019, in addition to the funds invested in the projects, R\$ 693 thousand, R\$ 693 thousand and R\$ 1,088 thousand were spent on the Management Project, respectively.

INVESTMENTS IN R&D - CLASSIFICATION OF PROJECTS BY INNOVATION CHAIN STAGE

Innovation chain stage	2017		2018		2019	
	No. of projects	Investments (R\$ Thousand)	N° of projects	Investments (R\$ Thousand)	No. of projects	Investments (R\$ Thousand)
Directed Basic Research						
Applied Research	5	1,672	11	5,132	10	5,974
Experimental Development	2	464	15	8,217	20	14,613
Serial Head	4	1,357	5	3,810	6	2,652
Initial Batch			3	2,901	4	1,820
Entry in the Market			1		1	-
Total	11	3,493	35	20,060	41	25,059

INVESTMENTS IN R&D - PROJECTS CLASSIFICATION BY TYPE OF GENERATED PRODUCT

Type of Generated Product	2016		2017		2018	
	No. of projects	Investments (R\$ Thousand)	No. of projects	Investments (R\$ Thousand)	No. of projects	Investments (R\$ Thousand)
Concept or Methodology	2	885	7	3,067	6	3,995
Software	3	478	12	6,021	14	9,687
System or Process	2	479	1	315	3	1,206
Material or Substance			3	2,037	3	1,862
Component or Device	2	674	7	4,920	7	3,601
Machine or Equipment	2	978	5	3,700	8	4,707
Total	11	3,493	35	20,060	41	25,059

ENERGY EFFICIENCY PROGRAM [GRI EU7]

INVESTMENTS MADE (DISBURSEMENTS IN THE YEAR)

Project type	2017					2018					2019				
	Investment		Source of funding (R\$ thousand)			Investment		Source of funding (R\$ thousand)			Investment		Source of funding (R\$ thousand)		
	Total (R\$ thousand)	(%)	Company	Third party	Customer	Total (R\$ thousand)	(%)	Company	Third party	Customer	Total (R\$ thousand)	(%)	Company	Third party	Customer
Industrial															
Trade and services	1,679	7.79	1,634	17	27	949	3.7	860		89	3,870	8.66	2,883	30	957
Government	2,132	9.89	1,756		376	5,840	22.8	5,777		63	18,217	40.76	16,476	119	1,622
Public Utility															
Rural															
Residential	1,756	8.15	1,756			505	1.97	388		117					
Low-Income Residential	3,585	16.63	3,457		129	7,341	28.66	7,341			4,824	10.79	4,824		
Public Lighting											7,575	16.95	7,326	75	174
Municipal Energy Management															
Education	2,571	11.93	2,571			10,348	40.4	3,574		6,773	3,766	8.43	2,151	1,615	
EE management	672	3.12	672			633	2.47	633			629	1.41	629		
ABRADEE Campaign	1,185	5.5	1,185												
PROCEL (0.1 NOR)	7,973	36.99	7,973								5,811	13.00	5,811		
Total	21,553	100	21,003	17	532	25,615	100	18,573	7,042	44,692	100	40,100	1839	2,753	

(*) O recolhimento do PROCEL 2019 não consta na tabela, pois o valor de R\$ 9,920,092.26 será repassado ao PROCEL em 2020.

ENERGY EFFICIENCY PROGRAM

RESULTS ACHIEVED (RELATED TO PROJECTS COMPLETED IN THE YEAR)

Type of Project	2017			2018			2019		
	Units served	Energy saved (MWh/year)	Demand Reduction in the Edge (kW)	Units Served	Energy saved (MWh/year)	Demand Reduction in the Edge (kW)	Units Served	Energy saved (MWh/year)	Demand Reduction in the Edge (kW)
Industrial									
Trade and Services	6	1,415	246	5	983	233			
Public Authorities	43	1,336	127	53	1,407	173	10	5,072	764
Public Service									
Rural									
Residential	6,666	6,444	1,210	1	138	27			
Low Income Residential	19,929	6,797	1,443						
Public Lighting							1	893	170
Municipal Energy Management									
Educational				4					0
Total	26,644	15,991	3,027	63	2,528	432	11	5,965	934

GENERATED AND DISTRIBUTED DIRECT ECONOMIC VALUE [GRI 201-1]

	Consolidated	
ADDED VALUE STATEMENTS (in R\$ Thousand)	2019	2018
Revenues	1,305,927	1,315,287
Sales of goods, products and services	1,238,963	1,255,449
Revenues for construction of own assets	66,964	59,838
Inputs acquired from third-parties	(594,717)	(764,071)
Cost of sold products, goods and services	(506,369)	(686,573)
Material, energy, outsourced services and other	(88,348)	(77,498)
Gross added value	711,209	551,216
Withholdings	(56,568)	(54,084)
Depreciation and amortization	(56,568)	(54,084)
Net added value generated	654,641	497,132
Added value transferred from others	102,558	23,861
Financial income	97,891	135,964
Equity accounting result	4,667	(112,103)
Total added value to be distributed	757,199	520,993
Distribution of added value	757,199	520,993
Personnel	20,318	19,596
Direct compensation	14,524	14,810
Benefits	3,612	3,359
FGTS	2,066	1,402
Others	116	25
Taxes, rates, and contributions	236,012	205,011
Federal	235,047	203,600
State	1	394
Municipal	964	1,017
Compensation of third-parties' capital	174,260	260,385
Interest	172,368	258,559
Rents	1,892	1,826
Compensation of our capital	326,609	36,001
Losses compensated	159,022	36,001
Dividends	167,587	-

GENERATED ENERGY

	2017	2018	2019
Total gross energy generated (GWh)	4,119	4,197	4,235
Total net energy generated (GWh)	3,403	3,499	3,517

Note: PCH Paracambi, which is owned by LightGer and in which Light holds 51% of the share capital, is not included.

INTERNAL PUBLIC

General Information	2017	2018	2019
Number of our employees	182	220	219
Turnover rate (%)	10.8	12.3	4.3
Average overtime per employee/year (in hours)	103.7	164.4	93.9
Employees up to 30 years old (%)	30.8	31.4	30.6
Employees aged between 31 and 40 years (%)	25.8	29.5	31.5
Employees aged between 41 and 50 years (%)	14.8	14.1	12.8
Employees over 50 years of age (%)	28.6	25.0	25.1
Number of women in relation to the total of employees (%)	12.6	10.0	9.6
Women in management positions - in relation to the total of management positions (%)	0.0	0.0	0.0
Female black employees (black and brown) - in relation to the total of employees (%)	2.8	1.8	1.8
Black employees (black and brown) - in relation to the total of employees (%)	25.8	30.5	30.1
Black employees (black and brown) in management positions in relation to the total of management positions (%)	0.0	0.0	10.0
Trainees in relation to the total of employees (%)	3.9	3.2	2.3
Employees of the apprentice hiring program (%)	1.1	1.4	1.8
Employees with disabilities (%)	3	6	5
Compensation (R\$ Thousand)			
Gross payroll	23,930	23,930	24,839
Mandatory social charges	4,316	6,083	5,279

Total benefits (R\$ Thousand)			
Education	80	25	119
Feed	1,454	1,718	1,876
Transportation	18	41	51
Health	534	1,072	1,158
Foundation	415	477	492
Occupational safety and health	0	0	0
Culture	0	0	0
Training and professional development	0	0	0
Day care units or day care assistances	11	9	0
Others:	26	37	30
Profit sharing			
Total investment in profit sharing program (R\$ Thousand)	1,472	2,549	1,864
Amounts distributed in relation to gross payroll (%)	6.2	10.7	7.5
Division of the highest compensation by the lowest compensation in kind paid by the company (includes profit sharing and bonus)	26.5	23.63	39.2
Division of the company's lowest compensation by the current minimum salary (includes profit sharing and bonus program)	1.6	1.81	1.02
Compensation Profile per categories - average salary (R\$)			
Management positions (superintendents, managers and coordinators) – R\$	16,510	17,520	19,597
Administrative positions - R\$	3,916	4,165	4,435
Production positions - R\$	4,717	4,308	4,695
Retirement preparation			
Number of beneficiaries by the supplementary social security program	166	204	203
Number of beneficiaries by the program of retirement preparation	0	0	0
Professional Development			
Education Profile (percentage in relation to total employees)			
Illiterate in the workforce (%)	0.0	0.0	0.0
Elementary school (%)	5.5	4.5	3.7
High school (%)	57.7	61.8	63.0
Higher education (%)	30.2	27.7	28.3
Graduation (specialization, master, doctorate) (%)	6.0	5.5	5.0
Amount invested in professional development and education (% of ROL)	0.01	0.002	0.001
Number of professional development hours per employee/year (HH), by employee category			
Administrative level	7,6	9,7	9,0
Management level	42,1	22,2	13,2
Operational level	16,1	80,3	38,2
Professional level	31,4	26,8	24,0
Technical level	38,8	30,3	26,4
General	27,2	33,8	22,1
Labor Claims			
Amount provisioned in liabilities (R\$ Thousand)	1.925	4.309	1.424
Number of labor lawsuits against the company in the period	6	3	4
Number of labor lawsuits deemed valid in the period	2	3	4
Number of labor lawsuits deemed invalid in the period	0	1	0
Total amounts of severance and fines paid by Court order for the period (R\$ thousand)	233	175	40

HEALTH AND SAFETY

	2017	2018	2019
TF Index (frequency rate) total company in the period, for employees	0	1.86	3.81
TG Index (seriousness rate) total company in the period, for employees	0	91	209
TF Index (frequency rate) total company in the period, for outsourced/contracted	5.25	1.99	0
TG Index (seriousness rate) total company in the period, for outsourced/contracted	5,292	6	0
TF Index (frequency rate) total company in the period, for the workforce (our + third-parties)	3.86	1.95	1.58
TG Index (seriousness rate) total company in the period, for the workforce (our + third-parties)	3,894	35.67	87
Deaths - our employees	0	0	0
Deaths - outsourced	1	0	0

SUPPLIERS

	2017	2018	2019
Number of Employees	527	443	410

ENVIRONMENT

	2017	2018	2019
Annual volume of greenhouse gases (CO ₂ , CH ₄ , N ₂ O, HFC, PFC, SF ₆) emitted into the atmosphere (in tons of CO ₂ equivalent) - Scopes 1 and 2	8,507	14,642	7,603
Annual volume of ozone-depleting emissions	Non-substantial amounts		
Annual quantity (in tons) of solid wastes generated (garbage, waste, debris, etc.)	4,211	4,784	5,273
Amount of wastes contaminated by designated PCB	0	0	0
Total energy consumption by source (in kWh)			
Fossil fuels	ND	ND	ND
Alternative sources (gas, wind energy, solar energy, etc.)	ND	ND	ND
Hydroelectric	ND	ND	ND
Total energy consumption (in MWh)	187	192	236
Total direct energy consumption indicated by electric energy source (in MWh)			
Ethanol	0.25	0.68	0.13
Diesel	141	154	190
Natural gas	0	0	0
Petrol	158	195	210
Total water consumption by the source (m³)			
Supply (public network)	6,110	5,897	6,020
Surface collection (water courses)	NA	NA	NA
Underground source (well)	NA	NA	NA
Total water consumption	6,110	5,897	6,020
Water consumption by employee	33.57	26.81	28.00
Electric energy consumption of generation and auxiliary units (maximum consumption in MWh defined per hydroelectric plant)	757,882	678,471	719,374
Water consumption per kWh generated (maximum outflow consumption - m ³ /s - per kWh delivered)	7.81	7.81	7.81
Restoration of riparian forest (ha)	50.64	35.87	77.87
Rescue of fish in turbines (kg of fish per machine stop)	ND	ND	ND
Fish restocking (amount of fry released in reservoirs per year)	ND	ND	ND
Release of sanitary effluents without treatment, and leakage of lubricating and hydraulic oils in the turbines (ton/year)	ND	ND	ND
Number of employees trained in the environmental education programs	10	96	13
Percentage of employees trained in the environmental education programs / total of employees (%)	5.49	43.64	6.05
Number of environmental training hours of employees / total of training hours	0.16	12.31	0.59

RESEARCH AND DEVELOPMENT [GRI EU8]

Research topics (Research and Development Manual - ANEEL)	2017		2018		2019	
	Amount (R\$ thousand)	(%)	Amount (R\$ thousand)	(%)	Amount (R\$ thousand)	(%)
FA - Alternative sources of electric energy generation	94	3.8				
GT - Thermoelectric Generation						
GB - Basin and Reservoir Management	1,121	45.4	946	30.0	1,259	43.0
MA - Environment	172	7.0	287	9.1	607	20.8
SE - Safety						
EE - Energy Efficiency						
PL - Electric Energy Systems Planning						
OP - Electric Energy Systems Operation	889	36.0	549	17.4		
SC - Supervision, Control and Protection of Electric Energy Systems	194	7.8	618	19.6	218	7.5
QC - Quality and Reliability of Electric Energy Services					43	1.5
MF - Measurement, Billing and fighting of commercial loss						
OU - Other			751	23.8	798	27.3
Total	2,471	100.0	3,152	100.0	2,926	100.0

Note: in 2017, 2018 e 2019, in addition to project expenditure, R\$ 56 thousand, R\$ 10 thousand and R\$ 54 thousand were invested in our Management Project. Respectively

INVESTMENTS IN R&D - CLASSIFICATION OF PROJECTS BY INNOVATION CHAIN STAGE

Innovation chain stage	2017		2018		2019	
	Number of projects	Investments (R\$ thousand)	Number of projects	Investments (R\$ thousand)	Number of projects	Investments (R\$ thousand)
Directed Basic Research						
Applied Research	3	267	3	1,140	2	1,823
Experimental Development	2	1,315	2	1,462	4	1,103
Serial Head	1	889	1	549		
Initial Batch						
Entry in the Market						
Total	6	2,471	6	3,152	6	2,926

INVESTMENTS IN R&D - PROJECTS CLASSIFICATION BY GENERATED PRODUCT TYPE

Type of generated product	2017		2018		2019	
	Number of projects	Investments (R\$ thousand)	Number of projects	Investments (R\$ thousand)	Number of projects	Investments (R\$ thousand)
Concept or methodology	3	267	2	389	1	1,025
Software					1	607
System or Process	3	2,203	4	2,763	4	1,294
Material or Substance						
Component or Device						
Machine or Equipment						
Total	6	2,471	6	3,152	6	2,926

LIGHT S.A.						
	2019			2018		
1 - Base of calculation	Value (Thousand Reais)			Value (Thousand Reais)		
Net revenue (RL)	13,389,567			11,970,547		
Result operational (RO)	1,325,701			1,047,569		
Gross payroll (FPB)	429,819			403,239		
2 - Internal Social Indicators	Amount (R\$ Thousand)	% on FPB	% on RL	Amount (R\$ Thousand)	% on FPB	% on RL
Feed	31,746	7%	0%	37,075	9%	0%
Mandatory social charges	68,711	16%	1%	86,065	21%	1%
Private social security	7,080	2%	0%	8,097	2%	0%
Health	22,728	5%	0%	26,372	7%	0%
Safety and health at work	1,065	0%	0%	552	0%	0%
Education	1,066	0%	0%	844	0%	0%
Culture	0	0%	0%	0	0%	0%
Capacity building and professional development	2,700	1%	0%	1,853	0%	0%
Day care units or day care assistance	1,034	0%	0%	1,417	0%	0%
Profit or results sharing	36,916	9%	0%	35,468	9%	0%
Others	6,740	2%	0%	7,867	2%	0%
Total - Internal social indicators	179,786	42%	1%	205,610	51%	2%
3- External Social Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Education	2,156	0%	0%	4,307	0%	0%
Culture	36,089	3%	0%	6,664	1%	0%
Health and sanitation	0	0%	0%	8	0%	0%
Sports	1,021	0%	0%	950	0%	0%
Fighting hunger, and food safety	0	0%	0%	0	0%	0%
Others	58,577	4%	0%	37,704	4%	0%
Total contribution to society	97,843	7%	1%	49,632	5%	0%
Taxes (excluding social charges)	6,687,274	504%	50%	6,259,817	598%	52%
Total - external social indicators	6,785,117	512%	51%	6,309,449	602%	53%

4 - Environmental Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Investments related with the company operation	33,214	3%	0%	40,224	4%	0%
Investments in external programs and/or projects	0	0%	0%	0	0%	0%
Total of environmental investments	33,214	3%	0%	40,224	4%	0%
As for the establishment of "annual goals" to minimize wastes, the consumption in general in the production/operation and to increase the efficiency in the use of natural funds, the company:	() has no goals () complies with 51 to 75% () complies with 0 to 50% (X) complies with 76 to 100%			() has no goals () complies with 51 to 75% () complies with 0 to 50% (X) complies with 76 to 100%		

5 - Personnel Indicators	2019	2018
N° of employees in the end of the period	5,186	4,712
No. of hiring during the period	918	965
N° of outsourced employees	7,417	7,861
N° of trainees	55	57
No. of employees over 45 years old	1,014	970
No. of women working for the company	1,103	1,057
% of leadership positions held by women	22%	21%
No. of black individuals working for the company	2,757	2,406
% of leadership positions held by black individuals	21%	21%
No. of individuals with disabilities or special needs	186	199

6. Material information regarding the exercise of the corporate citizenship

	2019	Goals 2020
Highest/lowest compensation ratio in the company	49.25	ND
Number total of labor accidents	56	0
Social and environmental projects developed by the company were defined per:	<input type="checkbox"/> direction <input checked="" type="checkbox"/> direction and management <input type="checkbox"/> all the employees	<input type="checkbox"/> direction <input checked="" type="checkbox"/> direction and management <input type="checkbox"/> all the employees
Safety and health standards in the work environment were defined per:	<input type="checkbox"/> direction and management <input type="checkbox"/> all the employees <input checked="" type="checkbox"/> all of them + Cipa	<input type="checkbox"/> direction and management <input type="checkbox"/> all the employees <input checked="" type="checkbox"/> all of them + Cipa
As for freedom of union membership, right to collective bargain, and internal representation of workers, the company:	<input type="checkbox"/> do not get involved <input checked="" type="checkbox"/> follow the OIT rules <input type="checkbox"/> stimulate and follow the OIT	<input type="checkbox"/> will not get involved <input checked="" type="checkbox"/> will follow the OIT rules <input type="checkbox"/> will stimulate and follow the OIT
The private social security includes:	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees
Profits or results sharing includes:	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees
In selecting suppliers, the same ethical and social responsibility standards adopted by the company:	<input type="checkbox"/> are not considered <input type="checkbox"/> are suggested <input checked="" type="checkbox"/> are required	<input type="checkbox"/> will not be considered <input type="checkbox"/> will be suggested <input checked="" type="checkbox"/> will be required
In case of employees' participation in volunteer work programs, the company:	<input type="checkbox"/> do not get involved <input type="checkbox"/> support <input checked="" type="checkbox"/> organize and stimulate	<input type="checkbox"/> will not get involved <input type="checkbox"/> will support <input checked="" type="checkbox"/> will organize and stimulate
Total number of complaints and criticisms from consumers:	in the company: 260,761 in Procon: 755 in the Court: 101,984	in the company: Reduce 10% in Procon: Reduce 10% in the Court: Reduce 10%
% of complaints and criticisms attended or resolved:	in the company: 96.54% in Procon: 100% in the Court: 54.7%	in the company: 100% in Procon: 100% in the Court: 100%
Total added value to be distributed (in Thousand R\$):	Em 2019: 11,480,791	Em 2018: 10,232,687
Distribution of added value (DVA)	74.12% government 3.69% employees 2.75% shareholders 10.63% third-parties 8.81% retained	81.29% government 3.86% employees 00.00% shareholders 13.24% third-parties 1.62% retained

7. Other information

*Operating result does not include equity income results

LIGHT SESA						
	2019			2018		
1 - Base of calculation	Value (Thousand Reais)			Value (Thousand Reais)		
Result operational (RO)	11,912,106			10,334,019		
Gross payroll (FPB)	1,015,719			659,246		
Gross payroll (FPB)	388,637			364,930		
2 - Internal Social Indicators	Amount (R\$ Thousand)	% on FPB	% on RL	Amount (R\$ Thousand)	% on FPB	% on RL
Feed	29,679	8%	0%	35,043	10%	0%
Mandatory social charges	61,863	16%	1%	78,411	21%	1%
Private social security	6,307	2%	0%	7,367	2%	0%
Health	21,417	6%	0%	25,033	7%	0%
Safety and health at work	1,080	0%	0%	551	0%	0%
Education	1,066	0%	0%	870	0%	0%
Culture	0	0%	0%	0	0%	0%
Capacity building and professional development	2,575	1%	0%	764	0%	0%
Day care units or day care assistance	988	0%	0%	1,371	0%	0%
Profit or results sharing	35,052	9%	0%	31,636	9%	0%
Other	6,633	2%	0%	7,751	2%	0%
Total - Internal social indicators	166,661	43%	1%	188,796	52%	2%
3 - External Social Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Education	2,156	0%	0%	4,289	1%	0%
Culture	34,984	3%	0%	5,430	1%	0%
Health and sanitation	0	0%	0%	0	0%	0%
Sports	1,021	0%	0%	830	0%	0%
Fighting hunger, and food safety	0	0%	0%	0	0%	0%
Other	58,577	6%	0%	35,681	5%	0%
Total contribution to society	96,738	10%	1%	46,229	7%	0%
Taxes (excluding social charges)	6,487,297	639%	54%	5,975,423	906%	58%
Total - External social indicators	6,584,035	648%	55%	6,021,652	913%	58%

4 - Environmental Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Investments related with the company operation	21,886	2%	0%	32,705	5%	0%
Investments in external programs and/or projects	0	0%	0%	0	0%	0%
Total of environmental investments	21,886	2%	0%	32,705	5%	0%
As for the establishment of "annual goals" to minimize wastes, the consumption in general in the production/operation and to increase the efficiency in the use of natural funds, the company:	() has no goals	() complies with 51 to 75%	() complies with 0 to 50%	() has no goals	() complies with 51 to 75%	() complies with 0 to 50%
	(X) complies with 76 to 100%			(X) complies with 76 to 100%		

5 - Personnel Indicators

	2019	2018
N° of employees in the end of the period	4,937	4,459
No. of hiring during the period	902	914
N° of outsourced employees	7,007	7,418
N° of trainees	49	49
No. of employees over 45 years old	937	886
No. of women working for the company	1,065	1,019
% of leadership positions held by women	22%	21%
No. of black individuals working for the company	2,681	2,329
% of leadership positions held by black individuals	22%	23%
No. of individuals with disabilities or special needs	181	193

6. Material information regarding the exercise of the corporate citizenship

	2019	Goals 2020
Highest/lowest compensation ratio in the company	49.25	ND
Number total of labor accidents	56	0
The social and environmental projects developed by the company were defined per:	() direction (X) direction and management () all the employees	() direction (X) direction and management () all the employees
Safety and health standards in the work environment were defined per:	() direction and management () all the employees (X) all of them + Cipa	() direction and management () all the employees (X) all of them + Cipa
As for freedom of union membership, right to collective bargain, and internal representation of workers, the company:	() do not get involved (X) follow the OIT rules () stimulate and follow the OIT	() will not get involved (X) will follow the OIT rules () will stimulate and follow the OIT
The private social security includes:	() direction () direction and management (X) all the employees	() direction () direction and management (X) all the employees
Profits or results sharing includes:	() direction () direction and management (X) all the employees	() direction () direction and management (X) all the employees
In selecting suppliers, the same ethical and social responsibility standards adopted by the company:	() are not considered () are suggested (X) are required	() will not be considered () will be suggested (X) will be required
In case of employees' participation in volunteer work programs, the company:	() do not get involved () support (X) organize and stimulate	() will not get involved () will support (X) will organize and stimulate
Total number of complaints and criticisms from consumers:	in the company: 260,761 in Procon: 755 in the Court: 101,984	in the company: Reduce 10% in Procon: Reduce 10% in the Court: Reduce 10%
% of complaints and criticisms attended or resolved:	in the company: 96.54% in Procon: 100% in the Court: 54.7%	in the company: 100% in Procon: 100% in the Court: 100%
Total added value to be distributed (in Thousand R\$):	Em 2019: 10,820,087	Em 2018: 9,518,911
Distribution of added value (DVA)	76.28% government 3.53% employees 2.53% shareholders 9.54% third-parties 8.12% retained	83.89% government 4.04% employees 0.00% shareholders 10.98% third-parties 1.09% retained

7. Other information

*None

LIGHT ENERGIA

	2019			2018		
1 - Base of calculation	Value (Thousand Reais)			Value (Thousand Reais)		
Net revenue (RL)			1,098,020			1,118,461
Result operational (RO)			485,026			332,008
Gross payroll (FPB)			24,839			23,930
2 - Internal Social Indicators	Amount (R\$ Thousand)	% on FPB	% on RL	Amount (R\$ Thousand)	% on FPB	% on RL
Feed	1,876	8%	0%	1,718	7%	0%
Mandatory social charges	5,279	21%	0%	6,083	25%	1%
Private social security	492	2%	0%	477	2%	0%
Health	1,158	5%	0%	1,072	4%	0%
Safety and health at work	0	0%	0%	0	0%	0%
Education	119	0%	0%	25	0%	0%
Culture	0	0%	0%	0	0%	0%
Capacity building and professional development	0	0%	0%	0	0%	0%
Day care units or day care assistance	3	0%	0%	9	0%	0%
Profit or results sharing	1,864	8%	0%	2,549	11%	0%
Other	80	0%	0%	195	1%	0%
Total - Internal social indicators	10,872	44%	1%	12,129	51%	1%
3 - External Social Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Education	0	0%	0%	0	0%	0%
Culture	0	0%	0%	0	0%	0%
Health and sanitation	0	0%	0%	0	0%	0%
Sports	0	0%	0%	0	0%	0%
Fighting hunger, and food safety	0	0%	0%	0	0%	0%
Other	2,808	1%	0%	3,074	1%	0%
Total contribution to society	2,808	1%	0%	3,074	1%	0%
Taxes (excluding social charges)	183,277	38%	17%	154,057	46%	14%
Total - External social indicators	186,085	38%	17%	157,131	47%	14%

4 - Environmental Indicators	Amount (R\$ Thousand)	% on RO	% on RL	Amount (R\$ Thousand)	% on RO	% on RL
Investments related with the company operation	11,328	2%	1%	7,519	2%	1%
Investments in external programs and/or projects	0	0%	0%	0	0%	0%
Total of environmental investments	11,328	2%	1%	7,519	2%	1%

As for the establishment of "annual goals" to minimize wastes, the consumption in general in the production/operation and to increase the efficiency in the use of natural funds, the company:

() has no goals
 () complies with 51 to 75%
 () complies with 0 to 50%
 (X) complies with 76 to 100%

() has no goals
 () complies with 51 to 75%
 () complies with 0 to 50%
 (X) complies with 76 to 100%

5 - Personnel Indicators

	2019	2018
N° of employees in the end of the period	219	220
No. of hiring during the period	9	44
N° of outsourced employees	410	443
N° of trainees	5	7
No. of employees over 45 years old	72	78
No. of women working for the company	21	22
% of leadership positions held by women	0%	0%
No. of black individuals working for the company	70	71
% of leadership positions held by black individuals	10%	0%
No. of individuals with disabilities or special needs	5	6

6. Material information regarding the exercise of the corporate citizenship

	2019	Goals 2020
Highest/lowest compensation ratio in the company	19.61	ND
Number total of labor accidents	2	0
The social and environmental projects developed by the company were defined per:	<input type="checkbox"/> direction <input checked="" type="checkbox"/> direction and management <input type="checkbox"/> all the employees	<input type="checkbox"/> direction <input checked="" type="checkbox"/> direction and management <input type="checkbox"/> all the employees
Safety and health standards in the work environment were defined per:	<input type="checkbox"/> direction and management <input type="checkbox"/> all the employees <input checked="" type="checkbox"/> all of them + Cipa	<input type="checkbox"/> direction and management <input type="checkbox"/> all the employees <input checked="" type="checkbox"/> all of them + Cipa
As for freedom of union membership, right to collective bargain, and internal representation of workers, the company:	<input type="checkbox"/> do not get involved <input checked="" type="checkbox"/> follow the OIT rules <input type="checkbox"/> stimulate and follow the OIT	<input type="checkbox"/> will not get involved <input checked="" type="checkbox"/> will follow the OIT rules <input type="checkbox"/> will stimulate and follow the OIT
The private social security includes:	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees
Profits or results sharing includes:	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees	<input type="checkbox"/> direction <input type="checkbox"/> direction and management <input checked="" type="checkbox"/> all the employees
In selecting suppliers, the same ethical and social responsibility standards adopted by the company:	<input type="checkbox"/> are not considered <input type="checkbox"/> are suggested <input checked="" type="checkbox"/> are required	<input type="checkbox"/> will not be considered <input type="checkbox"/> will be suggested <input checked="" type="checkbox"/> will be required
In case of employees' participation in volunteer work programs, the company:	<input type="checkbox"/> do not get involved <input type="checkbox"/> support <input checked="" type="checkbox"/> organize and stimulate	<input type="checkbox"/> will not get involved <input type="checkbox"/> will support <input checked="" type="checkbox"/> will organize and stimulate
Total number of complaints and criticisms from consumers:	in the company: 260,761 in Procon: 755 in the Court: 101,984	in the company: Reduce 10% in Procon: Reduce 10% in the Court: Reduce 10%
% of complaints and criticisms attended or resolved:	in the company: 96.54% in Procon: 100% in the Court: 54.7%	in the company: 100% in Procon: 100% in the Court: 100%
Total added value to be distributed (in Thousand R\$):	Em 2019: 757,200	Em 2018: 520,993
Distribution of added value (DVA)	31.17% government 2.68% employees 22.13% shareholders 23.01% third-parties 21.01% loss compensation	39.35% government 3.76% employees 0.00% shareholders 49.98% third-parties 6.91% retained

7. Other information

*None

