

# Welcome to Pentec Health!

## WE ARE HERE TO SUPPORT YOU

*Pentec Health is the exclusive provider of ALTEMIA and we look forward to providing you with exceptional service.*

### FREQUENTLY ASKED QUESTIONS TO ASSIST WITH YOUR ALTEMIA MEDICAL FORMULA

#### Why Pentec Health?

For over 40 years, Pentec Health has been a leader in improving healthcare quality by providing expert solutions to manage complex care needs. Based in Philadelphia, PA, Pentec Health services patients across the United States, ensuring their clinical nutrition therapies are prepared and delivered with the highest standards in quality and safety.

#### After my initial shipment, when will I receive my next ALTEMIA order?

We will contact you by phone or email prior to each scheduled shipment to coordinate your next delivery of ALTEMIA.

You can also contact us directly at (888) 639.2110 to request a new shipment

#### When should I call Pentec Health?

Please call Pentec Health at (888) 639.2110 if any of the following occur:

- Damage to the product at time of delivery
- Change of address
- Change of insurance
- You no longer wish to receive ALTEMIA



**888.639.2110 // [www.pentechealth.com](http://www.pentechealth.com)**