



Annual Report



2022

Summary version

Presentation

The Energisa Group here presents the main highlights of its 2022 Annual Sustainability Report (click here to access the full report).

Based upon the directives of the Global Reporting Initiative (GRI), the 2022 Report addresses the Group's strategic positioning, its management structure, and investments. It also addresses the company's activities in relation to the environmental, social and governance (ESG) aspects that are of most relevance to its operations.



The Annual Report summarizes the performance of Energisa in 2022

as well as the company's activities relating to the environmental, social and governance (ESG) aspects



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A Message from the Management GRI 2-22

2022 was notable for the enormous volatility in both the global and national scenarios, which was reflected in the dynamic of the electrical sector and felt directly by the customer: a rise in inflation felt in the supply chain (internally within companies and generally around the world), tariff adjustments that remained high following the low water levels of 2021, and the fast rise in interest rates due to the economic, financial and political instabilities in Brazil and the international markets. This scenario led to a slowing down of the economy and a consequent rise in defaulting on payments and available revenue.

In parallel, the emergency situation concerning the climate crisis exploded and the idea of energy transition as a response to the matter grew, whilst the complexity of regulating the electricity sector in Brazil has come to the fore with the fast approaching opening of the market.

Within this context of enormous transformations and challenges, the courage to venture forward and employ different approaches guided the Energisa Group to speed up the implementation of its long-term strategy founded on diversification and growth.

In 2022, the company continued expanding its activities in the electricity sector, not only in Distribution (the Group's main focus of business), but also in Transmission, Generation, and integrated services, offered by our '(re)energisa' and 'Voltz' brands.

Around R\$ 6.5 billion was invested in all segments, 55.4% more than in 2021. These investments will improve the quality of the Distribution services provided, with modernization of the infrastructure and information technology.

In the Transmission segment, we concluded the acquisition of Gemini (1,500 km of transmission lines and a capacity of 6,700 MVA) and construction of the 'Energisa Tocantins Transmissora I' (734 km of transmission lines with a capacity of 850 MVA), whilst we also reinforced our operational and maintenance processes. In the area of Generation, we began operations at the Rio do Peixe I and II photovoltaic plants (70 MWp), in the state of Paraíba.

(re)energisa expanded its distributed photovoltaic generation capacity, totaling 188 MWp and 53 plants (database 31-Dec-2022), increasing the supply of

renewable energy to the Brazilian system. At Voltz, we increased the client base and the variety of digital financial services, offering the public both convenience and inclusion, whilst expanding the supply of financial services to the Group's network of suppliers.

These investments were complemented by reinforcement of the innovation initiatives. In 2022,

we launched 'Rocket 1', an innovative single-phase recloser model, which was Energisa's first commercial product developed under Aneel's PD&I Program. This is an important step forward for the Group's culture of innovation, based upon the 'E-Nova 4.0' collaborative platform and on 'Energisa Digital Labs', a center of excellence focused on advanced analytical techniques and artificial intelligence.



The ESG Commitments, tied to the Sustainable Development Objectives (SDGs), are aligned with the Group's business objectives.

From this and other initiatives will come the added value products and services that will consolidate Energisa's position as a 'one-stop shop', dedicated to providing a real ecosystem of energy solutions for all sectors of the energy market. This includes decentralized generation, commercialization, electric mobility, energy storage, photovoltaic generation equipment and many other innovations.

As an essential pillar, the value of Commitment establishes sustainability as an essential part of the Group's strategy. Socio-environmental responsibility contributes to envisioning risks, identifying opportunities, and improving our relations with clients, employees and society in general, simultaneously creating financial value for our shareholders and wellbeing for all our stakeholders.

In this sense, our approach to the environmental, social and governance (ESG) themes was announced in 2022, being structured around nine ESG Commitments that are connected to the Sustainable Development Goals (SDGs). These Commitments will guide us on this journey of

evolution, always in full alignment with the Group's business objectives.

The company has intensified its efforts to provide energy to consumers in the most remote regions of the Legal Amazon. An innovative solution has been developed to provide energy to small, isolated communities by using a hybrid micro-grid. The solution has been implemented in Vila Restauração located on the Extractive Reserve of Alto Juruá, in Acre, and in the provision of universal access in the Pantanal ('*Ilumina Pantanal*'), with later expansion to the '*Mais Luz Para a Amazônia*' Program. Through these expansion measures, the Group is increasing the presence of renewable sources in the energy grid and enabling improvement in the quality of life of thousands of people.

As such, Energisa is continuing to shutdown the thermal power plants that serve the towns that were not connected to the National Integrated Grid by means of the distribution companies. This work increased in 2022 in the states of Rondônia, Acre and Mato Grosso. A total of 17 plants were

deactivated through until December 2022 meaning a drop in annual emissions of 352,000 tCO₂e. These initiatives have contributed to our achieving one of our ESG objectives, which is to enable the insertion of sustainable, accessible and safe renewable energy sources in Brazil.

This is also why Energisa is continuing with its commitment to social investment in the form of cultural, educational and income generation projects. This mission, strengthened by the pillars of equal opportunities and regional recognition, promotes socioeconomic development, paves the way for a reduction in inequalities, and broadens the acceptance of different regional cultures and accents.

One highlight was the launch of the 'Rio Pomba Valley', a program that aims to transform the '*Zona da Mata*' (forest region) of the State of Minas Gerais into a technology and creativity hub, offering socioeconomic opportunities and development to the local population.

Another important initiative was the resumption of activities at cultural spaces and support for artistic presentations in numerous states following the pandemic. The Group also created the 'Energisa Institute', which will assume the cultural activities of the Ormeo Junqueira Botelho Foundation, dedicated to the memory of the family that founded Energisa.

Quite obviously, people form the greatest energy within the company, which, in 2022, evolved in a number of different aspects relating to the internal culture, made advances in various states, and was included in the Great Place to Work (GPTW) rankings, which recognized the excellent organizational environment maintained by the Group's companies. Energisa is constantly working on its appreciation for its employees and construction of a culture founded on the company values.

The Company is determined to firmly and optimistically move forward in 2023, increasing its investments in Distribution and Transmission even more, through technology, infrastructure, service quality and resilience of the networks. Important progress is planned for the business conducted by (re)energisa and Voltz, expanding the projects designed to involve clients both within and outside the Group. Extra attention will be paid to the challenges that are to be mitigated.

As it looks forward to its 120th anniversary, leading the way in energy transformation and connecting people and companies with the best energy solutions, Energisa is focused on building a more sustainable world.

Thank you all.

Ricardo Botelho
CEO of the Energisa Group

Energisa

Offering innovative energy solutions to clients whilst also adding value for our shareholders and providing opportunities for our employees.

The Energisa Group, which celebrated its 118th anniversary in 2023, has established itself as Brazil's leading energy distribution group, winning eight of the 15 categories in the 2022 Abradee Awards.

Its portfolio includes nine distribution companies; 12 transmission concession operators; call center services; the Voltz fintech, and (re)energisa, a brand focused on renewable source distributed generation, energy trading on the free market and services with added value.



Energisa won eight of the 125 Abradee 2022 Awards, which recognize the best companies in the electricity sector



Presence in 2022

Since 1997, **the company's client base has risen 3,800%.**

9 DISTRIBUTION CONCESSIONS¹

862 municipalities

8.4 million customers

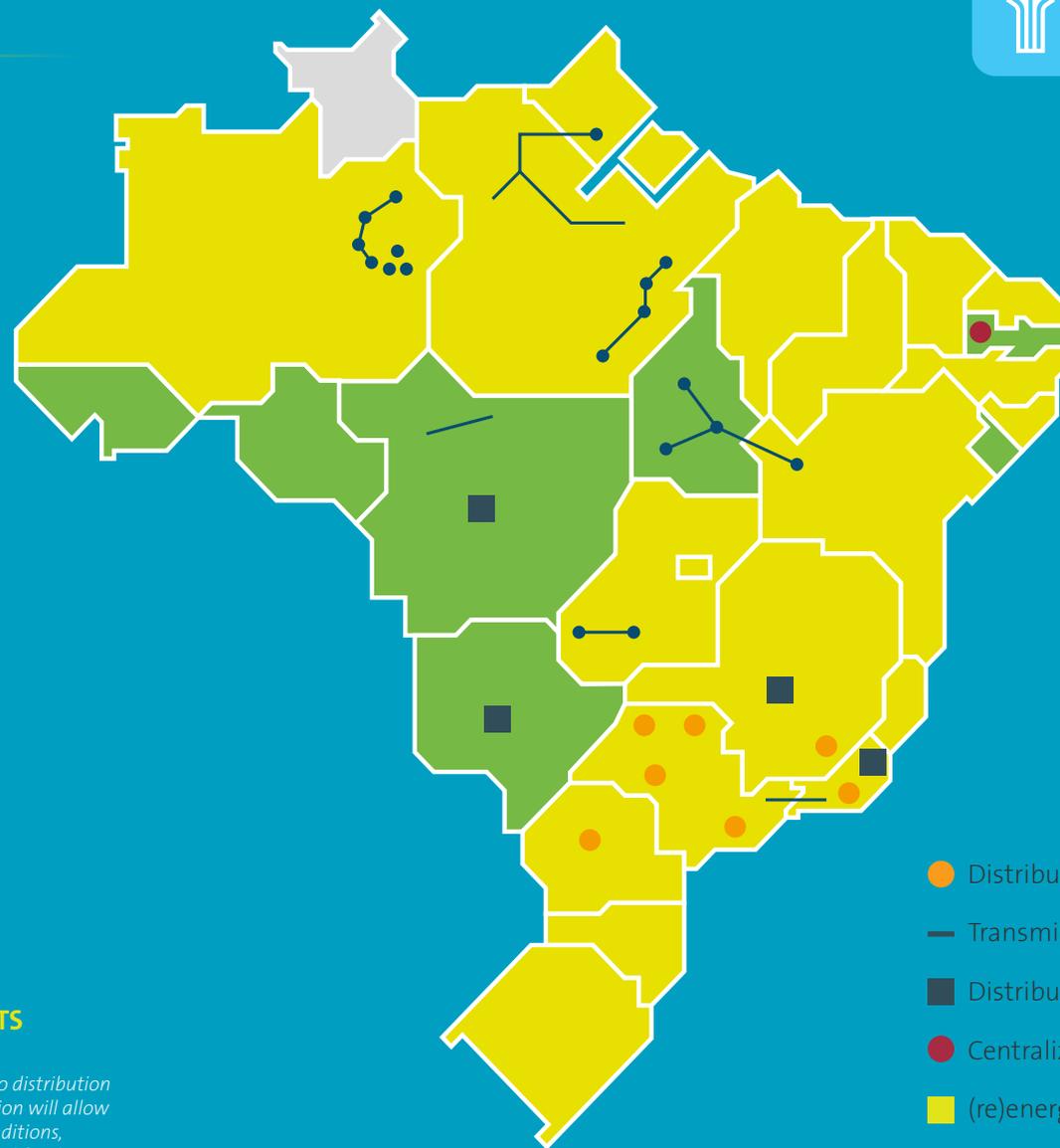
20 million+ people served
(10% of all Brazilians)

2,034,000 km² covered
(24% of the country)

12 TRANSMISSION CONCESSIONS

2 CENTRALIZED SOLAR GENERATION PLANTS

¹ In 2022, the Energisa Minas Gerais and Energisa Nova Friburgo distribution companies merged to become Energisa Minas Rio. This operation will allow a reduction in operating costs, an improvement in services conditions, and tariff affordability. On April 30, 2023, approval was received for the corporate takeover of EBO by EPB. Following this operation, the number of electricity distribution concessions in the Group changed from 11 to 9.



- Distribution company
- Transmission assets
- Distributed generation
- Centralized solar generation
- (re)energia
- Distribution companies + (re)energia



37,500 GWh distributed (captive market + TUSD) for the residential, industrial, commercial, rural and other sectors



3,116 km of transmission lines

14,372 MVA of transformation capacity

188 MWp distributed generation capacity from renewable sources

75.6 MWp renewable source centralized generation capacity (SHPPs and photovoltaic power stations)



R\$ 36.96 billion in gross revenue in 2022



R\$ 6.5 billion in total investments in 2022



16,000+ employees

How Energisa's energy creates value for society

Energisa operates in all five regions of Brazil, with activities involving Distribution, Transmission, Distributed and Centralized Generation, Commercialization and Energy Solutions. Over the coming years, it will be leading the transformation of the Brazilian electricity sector, connecting companies and people through innovation and sustainability.

- Generation
- Transmission
- Distribution



The Group's main area of business, the nine Distribution Companies serve 8.4 million clients

R\$ 4.3 billion invested in electrical and non-electrical assets in the distribution sector, ensuring top quality and efficient services

21 million people served
862 municipalities

14,372 MVA of transformation capacity

ENERGISA TRANSMISSION

3,110 km of transmission lines

DISTRIBUTED GENERATION
(re)energisa operates photovoltaic plants with a total capacity of 188.1 MWp

Energisa's commercial clients are concentrated in the agribusiness sector and in the essential goods industries sector

CENTRALIZED GENERATION

The Group has one SHPP (5.6 MW) and one solar park (70 MW)

Added value

Within a context of energy transition, the renewable and clean energy generated by Energisa contributes to the decarbonization of the Brazilian electricity grid. The generation may be distributed under the "on-site generation" model, or by means of the "solar subscription" model offered by (re)energisa, designed to supply clients who do not have space for the equipment in their homes.

The transmission activities ensure a reliable supply of electricity. The expansion of the grids allows communities in remote areas to be connected to centralized generation points, meaning a supply of renewable energy throughout Brazil.

The energy distributed by Energisa is synonymous with quality of life for its clients and economic growth for the manufacturing sectors of the Brazilian economy. The company also provides universal access to energy in remote regions.

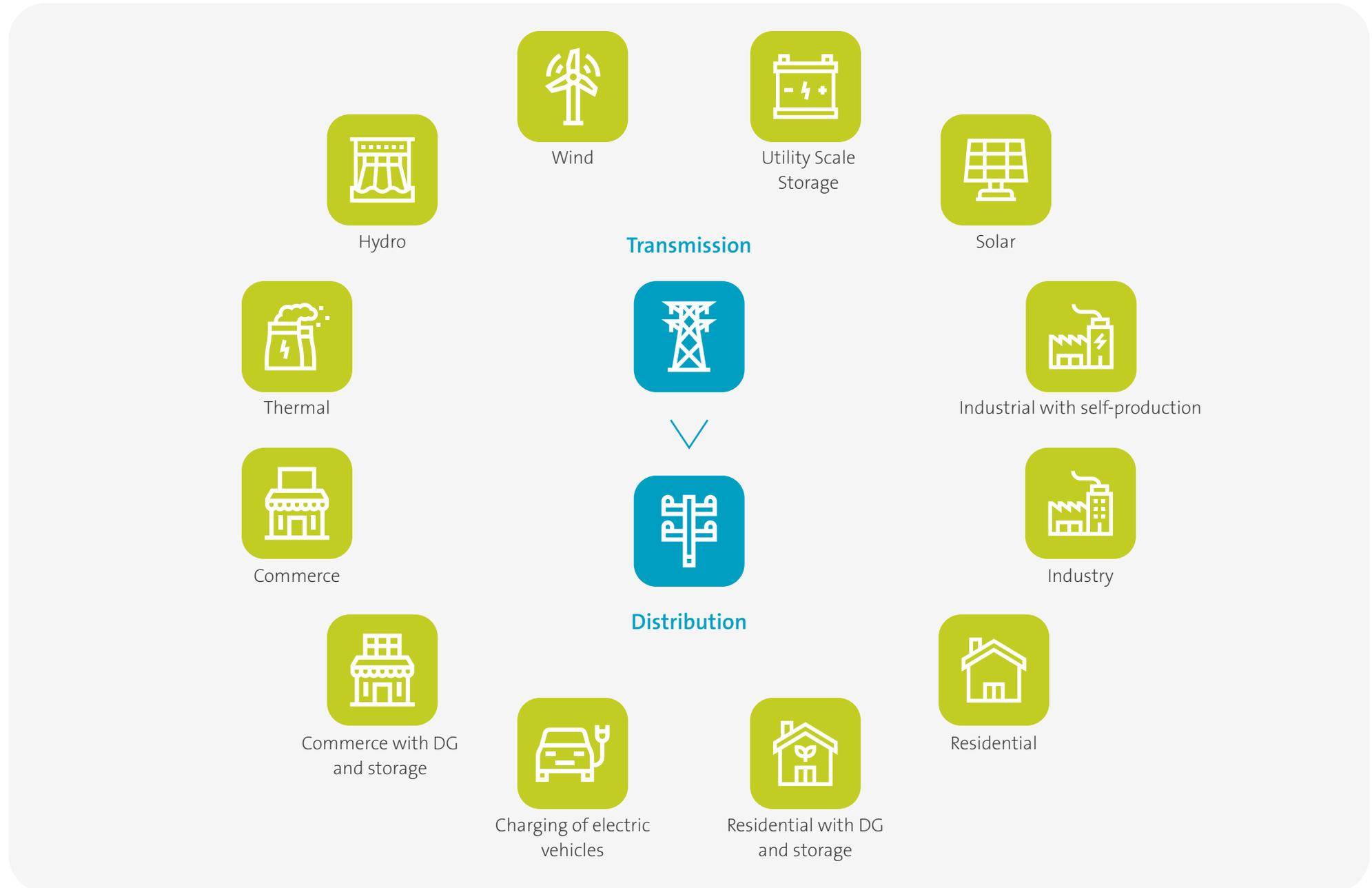
For the public: The Social Rate benefits 25% of the company's clients; social and cultural projects contribute to the communities; Voltz provides banking and digital inclusion; Energisa creates a lot of jobs.

For companies: The segments served drive the economy; VAS allows for greater efficiency and lower environmental impacts.

Energisa's strategy

With the aim of leading the energy transformation and connecting people and companies with the best energy solution, Energisa has organized itself as an ecosystem of different, but complementary, businesses.

The portfolio is made up of the initiatives, services and products offered by the Group



With a strategy anchored in the ‘4Ds’ (Digitization, Decarbonization, Diversification and Decentralization), Energisa directs its growth in line with sector transformations, involving excellent, innovative and sustainable services.



Digitization, Decarbonization, Diversification and Decentralization

4D	Description	Energisa’s approach to ESG
Digitization	Innovation in processes driven by digital transformation.	Intelligent sensors and automated systems for the integration of distributed sources; more efficient services for the client via digital channels; digital transformation of internal processes.
Decarbonization	Investment in the use of clean energies, in the supply of renewable energies, and in the reduction of the use of electricity generated from fossil sources.	Shutting down of thermal plants in use in islanded systems; prioritization of generation from renewable sources (biomass, biogas, photovoltaic and wind); and reduction of emissions.
Diversification	Diversification of the business and supply from multiple energy sources, increasing the sustainability and safety of the electrical system.	As well as generating sources, Energisa has also diversified its lines of business, with investments in distributed and centralized generation, energy solutions and financial services.
Decentralization	Proliferation of systems based upon distributed energy resources.	Development of innovative solutions such as electric mobility, Distributed Energy Resources (DER) and ‘behind the meter’ services.

Materiality

Energisa's materiality - the definition of the topics of most relevance to the Group's sustainability - plays an important role in the strategy. In 2022, the company reviewed its materiality matrix, which summarizes the material topics and the way in which the Group approaches them.

The new matrix places more importance on the themes of "Energy transition", "Climate change", and "Universal access to energy", each of which are increasingly more important given the global context, and all of which are in alignment with the Group's ESG strategy. Some topics, such as health and safety, and attraction and retention of talent, also remain of vital importance due to the social impact of the business.

Material topics – 2022

■ 1 – Transition and energy efficiency

Focused on energy transition, with an expansion of the supply of renewable energy and new solutions for customers, as well as on the efficient use of energy, with a reduction of waste and conscientious use.

■ 2 – Service quality

Excellence in operational management and ongoing support for investments that ensure efficiency in the provision of services and a sense of reliability amongst customers and interested parties.

■ 3 – Health, welfare and safety of the employee

Focused on the health and integrity of the employee and the service provider, through meticulous attention to safety and management of a healthy working environment.

■ 4 – Climate Change

A commitment to the reduction of greenhouse gas (GHG) emissions, the management of risks associated with climate change and the offering of solutions that contribute to the reduction of customers' emissions.

■ 5 – Innovation and technology

Expansion of investment in technologies that promote greater operational efficiency, expansion of the offer of energy products and solutions, and the reduction of environmental impacts.

■ 6 – Customer relations

A commitment to providing solutions of value to the customer, prioritizing their safety, meeting their demands, and a close and transparent relationship.

■ 7 – Biodiversity and ecosystems

Focused on reducing the impacts of the operational activities and maximizing the benefits generated by the initiatives aimed at protecting, restoring and regenerating biodiversity, especially in the more fragile biomes of the regions where we operate.

■ 8 – Ethics, integrity and compliance

A commitment to transparency, compliance and an ethical approach at all levels of the organization, ensuring the efficacy of the management mechanisms and broadening the reach of the guidelines to include the stakeholders.

■ 9 – Universal access to energy

A commitment to the expansion of safe access to energy in isolated communities, prioritizing the use of renewable sources in order to contribute to sustainable local development.

■ 10 – Resilience of the network and safety of the community

The ability to respond to incidents, with a focus on the prevention and mitigation of critical risks and the establishment of partnerships and educational actions focused on preserving people's integrity.

■ 11 – Attraction, development and retention of employees

Ongoing investment in employee development and the creation of a welcoming and challenging environment guaranteed to attract and engage the best talents.

■ 12 – Privacy and data security

Safe management of the collection, retention and use of sensitive data, in accordance with the General Data Protection Law (LGPD), and continued investment in cybersecurity to guarantee the upkeep of the operations.

Corporate governance

The solidity of Energisa’s governance is recognized by the market and all of its stakeholders. Its presence on B3 Bovespa indexes such as the Corporate Governance Equity Index (IGC) and the Corporate Governance Trade Index (IGTC) supports this recognition.

In accordance with current best market standards, the governance structure includes a Board of Directors, an Executive Board and an independent Supervisory Board, as well as five Committees providing these organs with support.

By means of the Integrity Program, Energisa tackles ethical infringements, corporate fraud, corruption and bribery. Based upon the Group’s governance model, the actions of the Integrity Program involve the Ethics and Audit and Risk committees; the risk management, internal controls and critical process audit teams; and the Energisa Compliance Line.

In 2022, 100% of the employees and business partners received communications on the Group’s anti-corruption policies and actions.

BOARD OF DIRECTORS

- Supervises and controls the Group’s activities, with responsibility for the business strategy and management. Entrusts ordinary management to the executive bodies.
- Composed of up to seven full members, elected by the General Assembly.

EXECUTIVE BOARD

- Handles the general administration of the Group, coordinating and guiding the activities of the operational and corporate areas.
- Composed of up to five Directors, elected by the Board of Directors.

SUPERVISORY BOARD

- A corporate body operating independently of the administration and external auditors, it supervises the administration’s activities, reviews the financial statements and reports its conclusions to the shareholders.
- Made up of at least three and a maximum of five members, chosen by the Annual General Meeting.

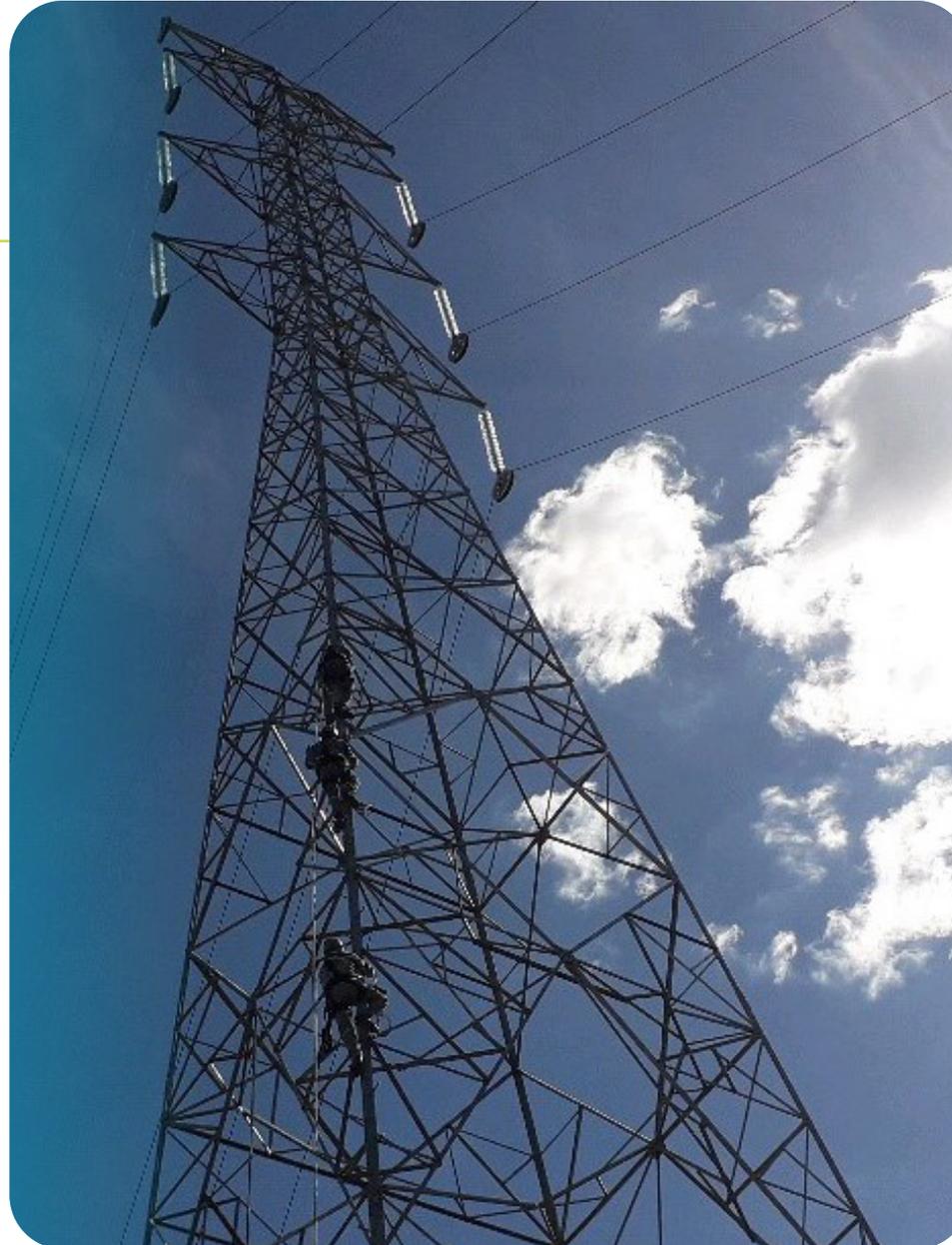
SENIOR MANAGEMENT ADVISORY COMMITTEES

Remuneration and Succession Committee	Financial Market Risk Management Committee	Audit and Risk Committee	Disclosure Committee	Ethics Committee
Supports the Board of Directors in matters relating to the remuneration of the members of the administration and recommendation of individuals to occupy administrative positions.	Provides consultive support for the financial market risk management process.	Monitors the quality of the financial statements, internal controls and management of risks and compliance.	Manages the Group’s communication policy, including the definition of privileged information and approval of statements to the market.	Responsible for handling the investigation, dissemination and communication of any irregularities involving the Energisa Group.

Performance in 2022

Financial and operational highlights of the year and the main awards received by the Energisa Group.

In 2022, Energisa recorded solid financial results, continuing a trend of moderate growth and demonstrating cost discipline. It was possible to take advantage of the opportunities that appeared in the market and assertively face up to the challenges, consolidating the company's prominent position



Main indicators



Gross operating revenue:
R\$ 36.93 billion
0.5% less than in 2021



Investments:
R\$ 6.53 billion
+55.4% more than in 2021



EBITDA:
R\$ 6.99 billion
19.2% more than in 2021



Commercialized energy
(captive market + invoiced TUSD)
37,519 GWh
1.4% more than in 2021

EBITDA Margin:

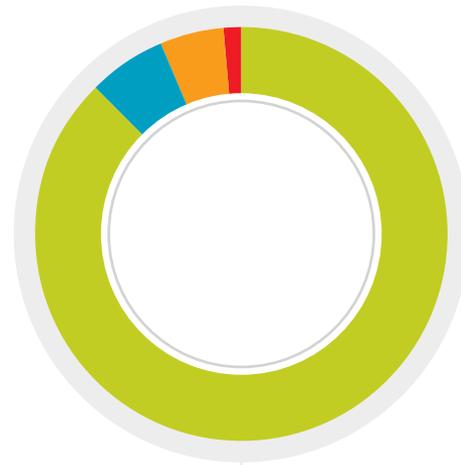
26.4%
(it had been 22.2%
in 2021)



Consumer units:
8.4 million
and 21 million+ people
served



**NET REVENUE
BY LINE OF BUSINESS**

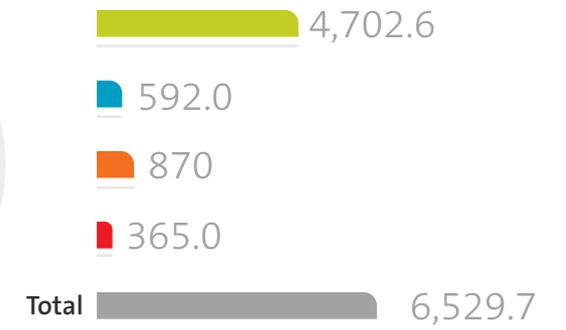


- 87.5% ■ Distribution
- 6.2% ■ Transmission
- 4.9% ■ (re)energisa
- 1.3% ■ Holding company and others

INVESTMENTS IN 2022

Energisa invested R\$ 6.53 billion in 2022, roughly 55.4% more than the amount invested in 2021. The majority of this total was directed towards distribution activities.

AMOUNT INVESTED (R\$ MILLIONS) % OF THE TOTAL



- 72.02% ■ Distribution
- 9.07% ■ Transmission
- 13.32% ■ (re)energisa
- 5.59% ■ Holdings and others (including Voltz)

Awards and recognition

The work of the Energisa Group was recognized in the form of a number of different awards, reinforcing the value creation shared with its stakeholders. Some of the principal highlights include:

- **Abradee Awards 2022:** Energisa came out tops in the most recent edition of the awards presented by the Brazilian Association of Electricity Distributors (Abradee). The Group's distribution companies received special mention in the category for fewer than 500,000 consumers as well as that for over this figure.
- **Great Place to Work:** six of the Group's companies were certified in 2022.
- **Aberje Award:** Energisa won the trophy in the "Consumer/Customer Relations and Communication" category, for its "Luz Pra Nossa Gente" project.
- **RA1000 Seal:** Energisa Paraíba was awarded the RA1000 Seal, that is especially for those companies that have achieved excellent service rates on the "Reclame Aqui" public complaints platform.
- **ClienteSA Award:** Gold in the "Leader in Strategies Focused on the Citizen" category and bronze in the "Leader in Training and Development Projects" category.
- **Solar & Storage Awards (Great Britain):** The 'Vila Restauração' project took home an award at one of the world's most prestigious solar innovation awards.
- **FIDinsiders 2022:** Voltz was the big winner in the 'Financial Solutions for Promoting Diversity and Inclusion' category.
- **Valor de Inovação Award:** Energisa took third place in the Electricity category in 2022.



The awards recognize Energisa's innovation and the quality of the services provided.

Energisa's approach to ESG

“Energisa is different precisely because it chooses a socially and environmentally responsible business strategy” - Ricardo Botelho, CEO of the Group



In its strategic approach to the environmental, social and governance (ESG) themes, Energisa considers three aspects:

- **The nature of its business:** a business strategy to scale up;
- **The company's social mission:** more than 100 years of history relating with customers and communities in every region of Brazil;
- **Listening to the stakeholders:** implemented in the form of a review of the material topics.

And it reaffirms its commitments to sustainability:

Energisa adopts a socially and environmentally responsible approach to its business strategy.

Focus-areas of Energisa's socio-environmental cause



Mitigating impacts



Leading energy transformation



Promoting social mobility

Transversal pillars of the agenda



Caring for people



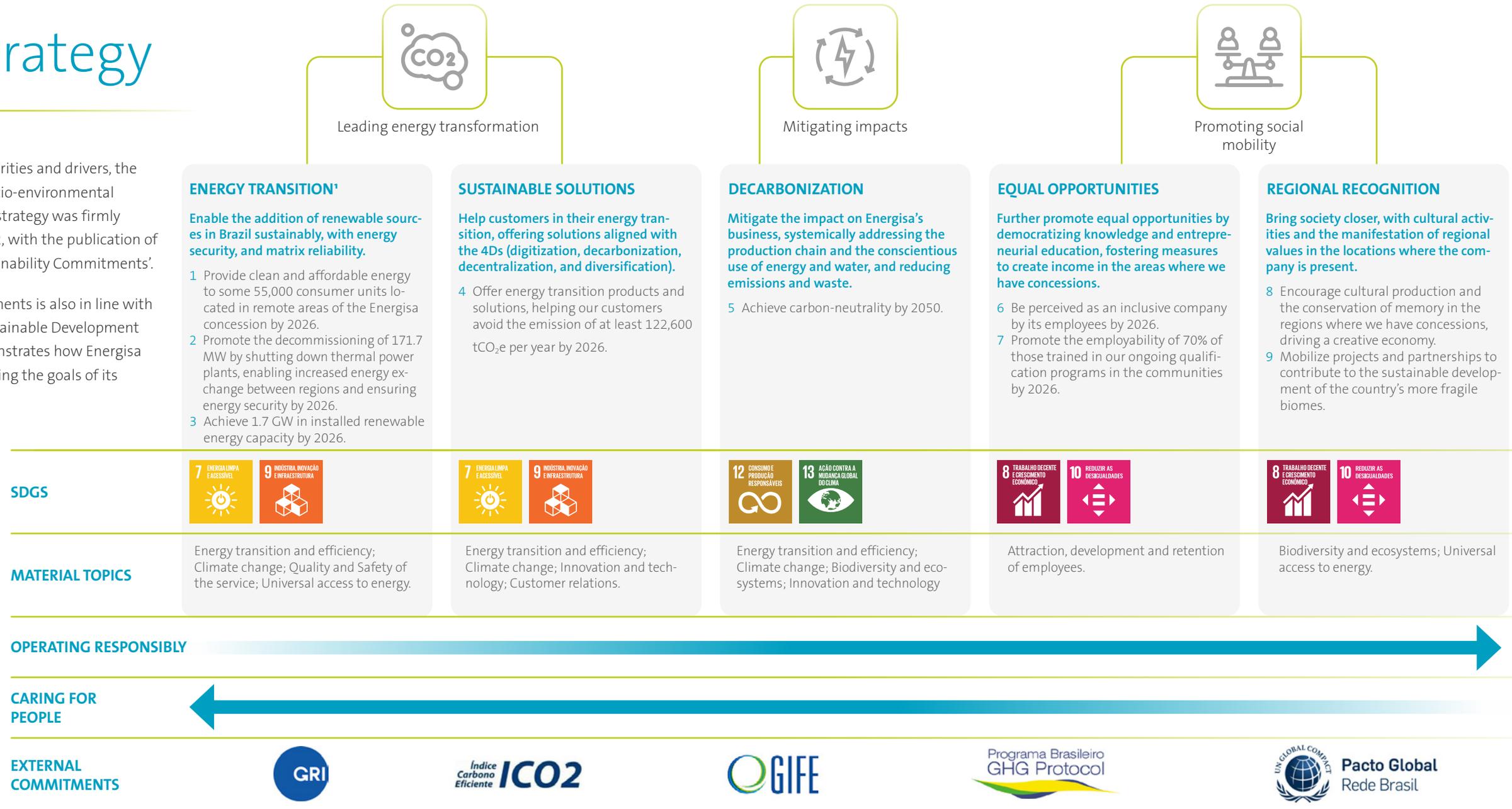
Operating responsibly

This topic presents Energisa's ESG practices and strategic approach

ASG Strategy

Based upon the ESG priorities and drivers, the company approved a socio-environmental operating strategy. This strategy was firmly established in June 2022, with the publication of the nine 'Energisa Sustainability Commitments'.

This agenda of commitments is also in line with the United Nations' Sustainable Development Goals (SDGs), and demonstrates how Energisa can contribute to achieving the goals of its priority SDGs.



¹ The management of the Company, considering principally the price conditions in the electricity market and the higher costs associated with the installation of new units, reduced the target for constructing or acquiring renewable generation units by the end of 2026 to 600MWp. Energisa would like to stress that the effective achievement of these targets and the commitments addressed in this Report are subject to a number of different premises and variables, including market conditions, the economic performance of the country, the development of the Company's operations and investment capabilities, and its capacity to successfully execute its expansion plan, universal electricity access programs, and other affirmative actions aimed at achieving these targets.

Highlights of the Energisa ESG Agenda

With the ESG strategy established, the company has been monitoring the results with the aim of continually improving its practices and investments, ensuring a journey with positive impacts on the material economic, environmental, social and governance topics for the interested parties.

From this point on, this report will be detailing the most important actions the company has taken in the focus areas and describing its practices concerning care and responsibility in the transversal pillars of the agenda referred to as “Caring for our People” and “Operating Responsibly”.

Focus area	Material topic	ESG objective	SDGs	ESG commitments	Results Dec/22	% of implementation		
Promoting Energy Transformation	— Energy transition and efficiency	Energy transition: Enable the addition of sustainable and renewable sources in Brazil, with energy security and matrix reliability	7	1. Provide clean and affordable energy to some 55,000 consumer units located in remote areas of the Energisa concession by 2026.	26,676,000 units	48.5%		
	— Climate change			2. Promote the decommissioning of 171.7 MW by shutting down thermal power plants, enabling increased energy exchange between regions and ensuring energy security by 2026.	125.69 MW	73.2%		
	— Service quality and safety			3. Achieve 1.7 GW in installed renewable energy capacity by 2026.	263.6 MW	43.9%		
	— Universal access to energy			Sustainable solutions: Help customers in their energy transition, offering solutions aligned with the 4Ds (digitization, decarbonization, decentralization, and diversification).	9	4. Offer energy transition products and solutions, helping our customers avoid the emission of at least 122,600 tCO ₂ e per year by 2026.	58.73	11.5%
	— Innovation and technology					Mitigating environmental impacts	— Climate change	Decarbonization: mitigate the impact on Energisa’s business, systemically analyzing the production chain and the conscientious use of energy and water, and reducing emissions and waste
— Biodiversity and ecosystems								
— Innovation and technology								
Promoting social mobility	— Attraction, development and retention of employees	Equal opportunities: promote equal opportunities by democratizing knowledge and entrepreneurial education, fostering measures to create income in the areas where we have concessions	8 10	6. Be recognized as an inclusive company by our employees by 2026.	under way	n/a		
	— Biodiversity and ecosystems			7. Promote the employability of 70% of those trained in our ongoing qualification programs in the communities by 2026.	44%	61.43%		
	— Universal access to energy	Regional appreciation: bring society closer, with cultural activities and the manifestation of regional values in the areas where the company is present.	8	8. Encourage cultural production and the conservation of memory in the regions where we have concessions, driving creative economy. 9. Mobilize projects and partnerships to contribute to the sustainable development of the country’s more fragile biomes.	Details can be found in the ‘Regional recognition’ section			

Advances in the fulfillment of the ESG Commitments

- **Climate change:** in November 2022, Energisa internally approved the drafting of the decarbonization plan, which will allow targets to be established for reducing GHG emissions using scientific criteria whilst adhering to the Paris Agreement. Once concluded, the plan will be submitted for evaluation by the Science Based Targets Initiative (SBTi).
- **Energy transition:** By December 2022, 43.9% of the established target had been achieved, with the installation of 263.6 MW of installed capacity from renewable sources.
- **Decommissioning of thermal power plants:** by December 2022, the Group had achieved 73% of the established target, having decommissioned 125.69 MW since the beginning of 2020.
- **Universal access to energy:** 48% of the established target has been achieved. The access to energy benefited 3,625 families by means of the *Mais Luz Para a Amazônia*, 2,826 families by means of the *'Ilumina Pantanal'*, and 20,586 families by means of the *Luz Para Todos*, since the beginning of 2021.
- **Energy efficiency:** the established commitment consists of the offering of energy transition products and solutions, thereby helping our customers avoid the emission of at least 510.8 thousand tCO₂e per year as of 2026. By December 2022, the Group had achieved 11.5% of the target, avoiding the emission of 58.7 thousand tCO₂e.
- **Social mobility:** The established commitment involves promoting the employability of 70% of those trained in our ongoing community qualification programs by 2026. In 2022, 44.5% of the target had been achieved.
- **Regional appreciation:** R\$ 11.6 million invested in 33 cultural, creative economy and memory preservation projects; 133,500 visitors to the Energisa cultural spaces.
- **Partnerships for sustainable development:** In 2022, the *Energia para Crescer* and *Aliança Reflorestar da Amazônia* projects deserved special mention amongst the partnerships promoting land development and seeking sustainable alternatives for environmental preservation.



Other highlights of 2022

MANAGEMENT OF EMISSIONS

In 2022, the company took further steps forward in its sustainability journey, publishing its second inventory of GHG emissions, this time in the form of a full report with an audit performed by an external party. This inventory allowed us to gauge the Scope 1 and 2 emissions more precisely. Energisa reported its emissions data to the Carbon Disclosure Project (CDP) for the first time, achieving a 'B-' grade.

Also in 2022, the drafting of a decarbonization plan was approved, with the aim of defining targets and projects for the reduction of GHG emissions in the medium and long-term.

FLORESTA VIVA FUND

The Group joined the 'Floresta Viva' ('Living Forest') fund, created by the National Bank for Economic and Social Development (BNDES). Through until 2029, the Fund will be investing R\$ 500 million in reforestation programs, with up to 50% of the funds coming from the BNDES. Energisa will be providing incentives for actions in the Pantanal and Amazon regions.

A PIONEERING PATH IS SUSTAINABILITY SECURITIES

In 2022, Energisa became the first Brazilian company in the electricity sector to issue sustainability-linked bonds (SLBs). In the sum of R\$ 750 million, these commercial papers are tied to the ESG targets that foresee the implementation of initiatives capable of cutting the emission of 76,000 tons of carbon equivalent.

SOLAR ENERGY FOR REMOTE REGIONS

Through its Individual System with an Intermittent Generation Source (SIGFI), Energisa is providing a renewable energy generation solution through the use of solar panels. In 2022, 3,265 connections in remote regions of Acre, Rondônia, Mato Grosso and Tocantins received solar panel kits linked to lithium batteries.

E-NOVA

The E-Nova platform is Energisa's main channel for the development of innovation initiatives. In 2022, the company invested R\$ 42.3 million in projects created through E-Nova. Around 220 ideas were implemented and 20 projects executed during the year.

ADVANCES IN DIGITAL SERVICES

In 2022, Energisa increased its focus on digital solutions in order to connect its services that much more with the customer. The initiatives included the reorganization of the Online Agency; a WhatsApp geo-referencing tool for the services teams; payments via Pix at all the distribution companies; free wi-fi connections at service totems; and improvements in the accessibility resources for persons with limited hearing or vision.

IMPROVED QUALITY INDICATORS

The quality of Energisa's services, gauged by Aneel by means of the Perceived Quality Satisfaction Index (ISQP), was above the national average in 2022. All the departments (supply, information and communication, electricity billing, services and image) showed growth in their results when compared to the previous year.

EMPLOYEE DEVELOPMENT

In relation to the training program, four action fronts were structured: Professional qualification, the Educational Journey, Development of Leaders, and Tech Team Training. In 2022, 100% of the employees, at all hierarchical levels, received training; a total of 677,160 hours of training and instruction were provided over the course of the year.

ASSESSMENT OF SUPPLIERS

In the 2021-2022 biannual cycle, the Sinergisa program assessed and monitored 49 critical services suppliers and nine critical materials suppliers. In 2022, the Group began an agenda of workshops addressing climate change that were focused on suppliers, involving issues such as Energy Efficiency and GHG Emissions.

Credits

The 2022 Annual Report
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