



## SUMMARY

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## Message from Management

[GRI 102-14]

This is Moove's first Sustainability Report. Sharing our economic, social and environmental indicators, as well as our aspirations, demonstrates our commitment to best market practices and continuous improvement in everything we do.

At Moove, we work to become a global reference in lubricants sales and distribution. Therefore, it is key to have a replicable model and processes, which ensure consistency to our actions. We need teams that have a broad view, who work closely and with maximum efficiency to support our business plan. This way, we are organized to grow and advance based on three fundamental pillars: high performance teams, culture of efficiency and business expansion.

Since the beginning of our operations, we have chosen to work with actions that benefit not only the business, but also our stakeholders. Trailing this path, guided by clearly defined vision and priorities, has allowed us to achieve significant results, making Moove the fastest growing company in the premium lubricants segment in Brazil.

Today, we have in place a structured strategy that gives us competitive advantage and is one of the foundations of our continuous and long-term growth. In 2017, we strongly invested in the improvement of internal processes that directly affected our results, leading us to reach the highest sales volume (+6%) in the last three years, with a better mix of products sold across all markets served.

#### SUSTAINABILITY REPORT 2017

I would like to highlight the importance of our team in this expansion process. Our professionals are the major differentiators of the business and that is why we invest in promoting a healthy work environment and in actions that lead to professional development, safety, and quality of life for all.

In this first publication containing our vision of sustainability, we report, in great detail, the operational results from our value creation strategy and the trail we still have to follow.

Enjoy your reading. **FILIPE AFFONSO FERREIRA** 

We are prepared to expand and advance based on three key pillars: high-performance teams, efficiency culture, and business expansion

## About the **Report**

[GRI 102-40, 102-42, 102-43, 102-44, 102-45, 102-46, 102-49, 102-50, 102-51, 102-52, 102-54]



#### [GRI 103-1, 103-2, 103-3]

This is Moove's first Sustainability Report, which aims to disclose the company's economic, social and environmental performance, as well as our management practices and corporate strategies.

The document followed the guidelines set out by the Global Reporting Initiative (GRI), Standards version, Core option. The information contained herein relates to the operating unit in Rio de Janeiro and the São Paulo office, and the indicators reported were selected through a materiality process that helped identify which topics are relevant to the business from a stakeholders' standpoint.

In all, there are 57 GRI indicators, with information that covers the period from January 1 to December 31, 2017. The result of this work will be available in Portuguese and English on our website. Questions, suggestions and comments about the publication are welcome and can be forwarded by email:ri@cosan.com.br.

(GRI) and used the RepRisk<sup>1</sup>, SASB<sup>2</sup> and RobecoSAM<sup>3</sup>, tools as support, as well as benchmarking of material topics reported by companies in the sector for mapping potentially relevant issues.

The evaluation process also considered consultation with internal stakeholders (semi-structured interviews with five Moove leaders) and external stakeholders, through an online questionnaire answered by more than 100 people, including clients, employees, community, suppliers and shareholders. Seven of the 18 potentially material topics submitted for prioritization were classified as very important: Health and Safety, Local Communities, Effluents and Waste, Training and Education, Materials, Marketing and Labeling, and Compliance. The result of the prioritization of topics classified as very important, as well as those deemed important, can be seen in the following image:

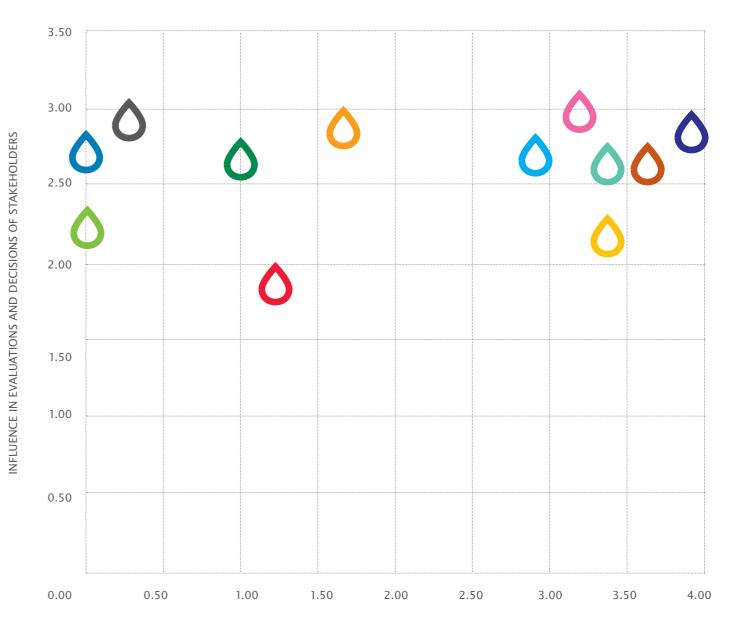
#### **MATERIALITY PROCESS**

In 2017, we conducted a materiality study to identify the relevance to the business of economic, environmental, and social topics and our practices to report results. The process followed the guidelines set out by the Global Reporting Initiative

1 RepRisk (www.reprisk.com), is a tool that provides information on environmental and social issues that pose financial and reputational risks to companies. 2 The Sustainability Accounting Standards Board (www.sasb.org) which sets out specific standards for disclosure of corporate sustainability, ensuring that disclosure is material, comparable, and useful for decisions by investors

3 Corporate sustainability assessment methodology.

### MATERIALITY MATRIX





### SUSTAINABILITY REPORT 2017

#### SIGNIFICANCE OF ENVIRONMENTAL, SOCIAL AND ECONOMIC IMPACTS TO THE BUSINESS

**WATER** EMPLOYMENT AND LABOR RELATIONS HUMAN RIGHTS PUBLIC POLICIES







With a production capacity of four hundred million liters of oil per year in two production plants - one in Rio de Janeiro (Brazil) and another in Kent (England) - and deep expertise in the sector, we sell a complete portfolio of lubricants for a wide variety of segments (from automotive to industrial), offering innovative solutions and high performance products and services to the market.

#### SUSTAINABILITY REPORT 2017

One of the largest lubricants and base oil companies in the country, Moove operates globally in the Mobil, Comma and professional brands production and distribution. Part of the Cosan group in Brazil, Moove focuses on the Mobil brand lubricants production and distribution, distribution of base oils, and the Zip Lube franchise of stores specializing in automotive services. Abroad, we market the Mobil brand products in South America and Europe and, under the Comma brand, we are present in more than 40 countries in Europe and Asia.



One of the largest lubricants and base oil companies in the country, Moove operates globally in the Mobil, Comma and professional brands production and distribution

MOOVE

## Map of **Operations**

SOUTH AMERICA

14



of lubricants and chemical specialties PLANT IN KENT (COMMA LUBRICANTS AND SPECIALTIES)

PORTUGAL

DISTRIBUTION OF MOBIL PRODUCTS

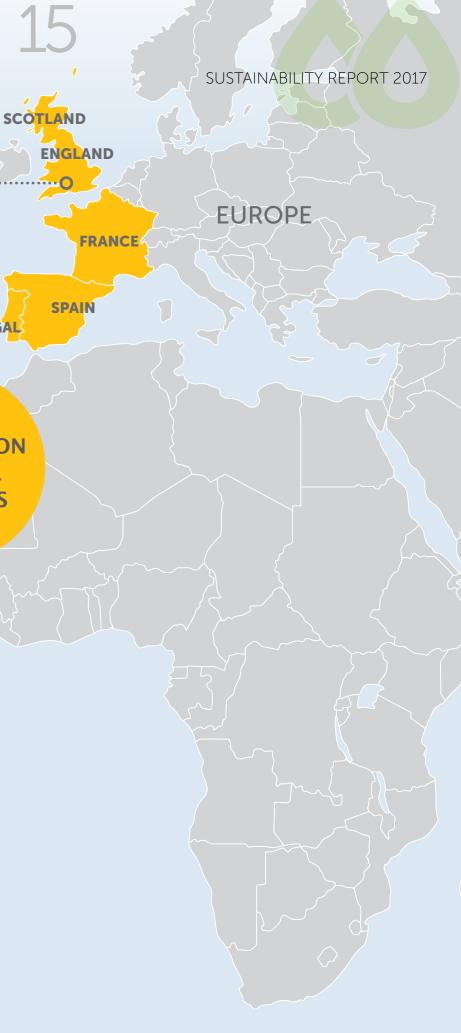
.....I NETWORK OF 14 EXCLUSIVE DISTRIBUTORS

> 80.000 POINTS OF SALE

MORE THAN 60 ZIP LUBE FRANCHISES

AUTHORIZED IMPORT AND DISTRIBUTION OF BASE OIL





#### LUBRICANTS [GRI 102-15]

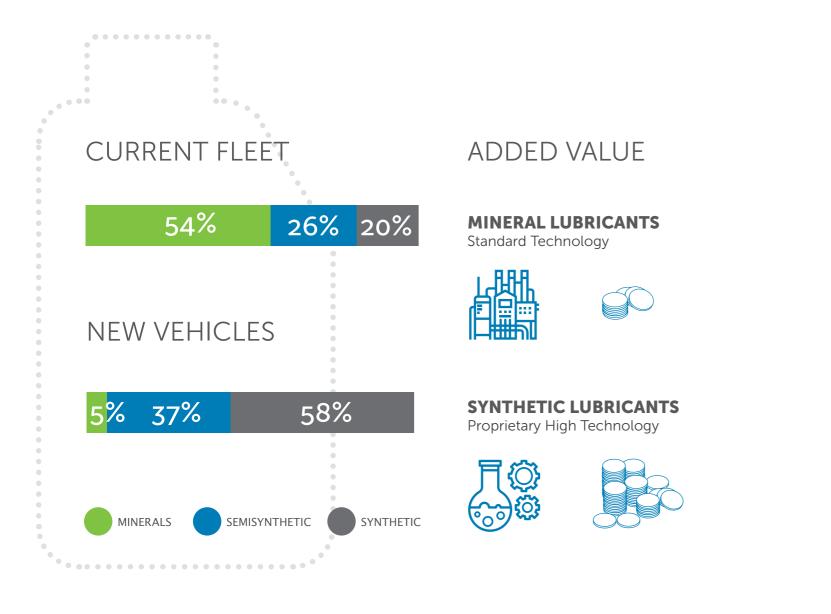
In recent years, the Brazilian lubricants industry has been affected by the slump in economic activity and drop in international oil prices. According to the National Petroleum Agency (ANP), the Brazilian lubricants market ended 2017 with a sales volume of 1,273,000 m<sup>3</sup>, virtually stable compared with 2016, which recorded 1,276,000 m<sup>3</sup>. This result can be

considered a recovery, since it interrupts the series of drops of almost 16% initiated in 2014.

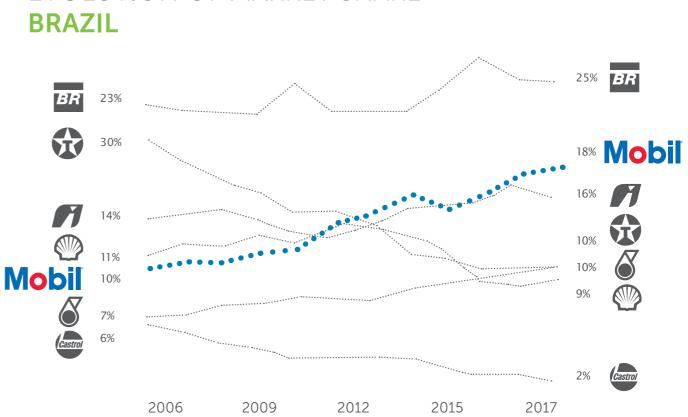
The market has demanded from lubricant producers more efficient solutions for engines that meet emission reduction standards. Attentive to these trends, we work with production and distribution of high technology products tailored to the characteristics of each market. Additionally, at the end of 2015, we invested in the acquisition of a new Terminal in the Port of Rio de Janeiro. With 8 tanks, the terminal gives us an operating capacity that places us ahead of the competition.

While the lubricants industry is suffering from Brazil's economic challenges,

Moove is the fastest growing brand in the market, supported mainly by a strategy that focuses on the premium positioning of the Mobil product line. Good relationship with automakers, excellence in distribution, client loyalty through customized products, strategic partnerships and innovation in technology also contribute to Moove's performance.



### **EVOLUTION OF MARKET SHARE BRAZIL**



#### REPRESENTATION IN TRADE ENTITIES AND ASSOCIATIONS

Moove seeks to actively participate in entities that promote coordination and collaboration with the industry in Brazil and abroad. In 2017, we were formally represented in seven trade entities, associations and organizations.



#### BRAZIL

#### Plural

National Association of Fuel and Lubricant Distributors, Logistics and Convenience.

#### • IBP

*Instituto Brasileiro de Petróleo* (Brazilian Petroleum Institute).

#### • PABG

Plano de Área da Baía de Guanabara (Area Plan for the Guanabara Bay) - Committee for mutual response to accidents and preservation of the Guanabara Bay.



#### EUROPE

• ATIEL Technical Association of the European Lubricants Industry.

### • UKLA

United Kingdom Lubricants Association.

### • IAAF

Independent Automotive Aftermarket Federation.

#### • RoSPA

The Royal Society for the Prevention of Accidents.





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# Strategy and **Performance**

[GRI 102-11, 102-16, 102-17 , 102-18, 103-1, 103-2, 103-3, 206-1, 307-1, 419-1]



In recent years, we have consolidated at Moove a sustainable growth business model, based on a close and innovative work with our value chain: distributors. suppliers and clients. This work is our main differentiator and was instrumental for the financial and market expansion in challenging economic scenarios.

Thus, in line with Cosan's guidelines on corporate governance, we focus on

creating lasting value and with practices that ensure reliability and transparency to our actions. We adopt governance practices that align the interests of the company's stakeholders with our purpose of preserving and optimizing economic value in the long term.

This commitment to best practices is ratified by Cosan S/A's By-Laws, and is supervised by the holding company's

Board of Directors and by Moove's Executive Board. It is worth mentioning that the Company's Executive Board consists of three members elected by the aforementioned Board of Directors.

#### **FINANCIAL AND OPERATING RESULTS**

Our business strategy was positively reflected in the Company's financial and



Learn more about Cosan S/A's Corporate Governance model by visiting: http://ir.cosan.com.br/enu/novo-mercado.











Since 2005, when Cosan S/A went public, we have been a part of Novo Mercado, a listing segment of the stock exchange for trading shares issued by companies that voluntarily commit to adopting additional corporate governance practices compared to those required by Brazilian law and by the Brazilian Securities and Exchange Commission (CVM).



### SUSTAINABILITY REPORT 2017

operating results. In 2017, Moove posted an EBITDA of BRL 174 million, an increase of 29% over the previous year. The better performance for the year is due to higher volume sold, which grew 6% compared with 2016, with better sales mix in all markets where we operate. Today, Moove is well positioned to benefit from the recovery of economic activity in Brazil, while international expansion continues.

### **VOLUME OF** LUBRIFICANTS SOLD (THOUSAND M<sup>3</sup>)

## Relationship with **Society**

24



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The File

THE



#### **RELATIONSHIP WITH SOCIETY**

Business success is intrinsic to our relationship with society. It is our choices about how to interact with our stakeholders that define the journey of a company known for a culture of operational excellence, respect for people, and lasting partnerships.

#### EMPLOYEES [GRI 102-8, 103-1, 103-2, 103-3, 401-1, 402-1, 404-1, 404-2]

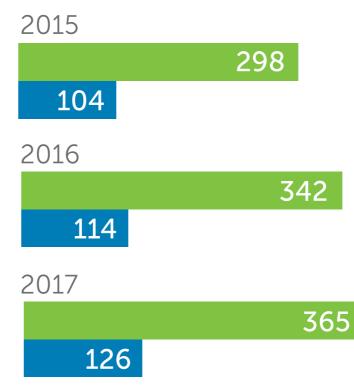
We believe that corporate culture is an important driver to successfully meet our strategic priorities. Thus, in 2017, we began a transformation process that focuses on three business priorities: high performance teams, culture of efficiency, and business expansion. Through the 'Walking the talk' methodology, we held a workshop with senior management to align strategic guidelines and define the Moove culture.

To better measure the effort of cultural change, we have the support of an external consultant specializing in

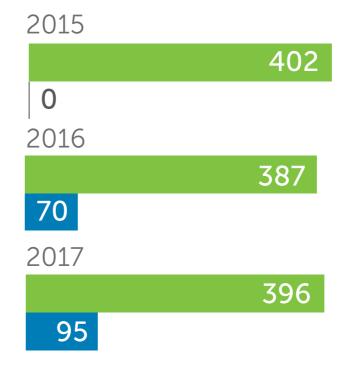
this methodology, who conducted interviews with more than 90 employees from diverse levels of the organization. Based on this diagnosis, we selected ten managers, from different areas, to develop an action plan that considers activities with a focus on changes in business processes, such as reviewing the model for long-, medium- and short-term strategic planning, home office policy, improvements in infrastructure and safety practices, as well as initiatives aimed at changing management practices and policies, and people development, always focusing on streamlining processes and on greater synergy and integration between the various business areas and in line with Moove's strategic priorities.

Regular focus groups will be held with employees from different areas to understand how far we are moving towards the desired culture; a process that could last from two to three years.

### EMPLOYEES BY GENDER



EMPLOYEES BY REGION



\*OPERATIONS IN SÃO PAULO WERE INITIATED IN 2016. NOTE: WE HAVE SERVICES AGREEMENTS FOR SUPPORT ACTIVITIES IN THE OPERATIONAL AREA. THE AGREEMENTS COMPLY WITH PROVISIONS SET OUT IN LAWS 13,429/2017 AND 13,467/2017. THE WORK HOURS CONSIDERED ARE ADMINISTRATIVE OR SHIFTS FROM 6 AM TO 3 PM, 1 PM TO 10 PM OR 10 PM TO 6 AM

### **WHO WE ARE** TOTAL NUMBER OF OWN EMPLOYEES













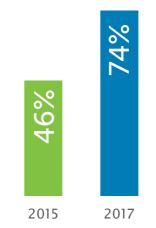
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#### **ENGAGED TEAM**

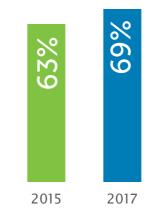
In 2017, we held another edition of the survey called *Você Fala* (You Speak), an important tool to understand the level of satisfaction of our professionals and their engagement with Moove. The result showed a significant increase in participation, which rose from 86% to 93%. In addition, there was improvement in the overall favorability index, reaching 76% - an increase of two percentage points over the last survey conducted two years ago. Positive results include topics such as pride in working at Moove, clarity and guidance, customer focus and confidence in the future of the Company.

Another important action is the frequent communication with employees: we keep our staff updated on any operational changes through meetings in the various areas and prioritize relevant information, such as relocation of headquarters and implementation of programs, to be released in advance.

### REMUNERATION & BENEFITS

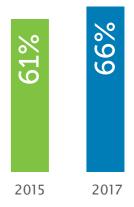


CAREER & DEVELOPMENT



### SUSTAINABILITY REPORT 2017

### PERFORMANCE MANAGEMENT



### WELL-BEING



#### **EDUCATION AND TRAINING**

In addition, to achieve our strategic goals, we continuously invest in actions to form and keep our team motivated. Thus, in 2017 we also completed major projects aimed at the team's knowledge management: Moove University, the 1<sup>st</sup> Trainee program, and the Leadership Development Program, as well as emphasis on investments in the Internship Program.

#### Moove University

Created to offer customized courses and training that reflect our policies, strategies and business objectives, the university helps strengthen the technical knowledge needed for innovation and expansion of the Company. A major differentiator of the University is in the online platform called "Aprenda Mais" ("Learn More"), which is also accessed by distributors. The platform contains all kinds of content, from technical and behavioral training, to finance and people management courses.

#### Leadership Development (PDL)

Structured in partnership with the Dom Cabral Foundation, the program was designed to strengthen our leadership team. Therefore, topics and content were selected to address business and people management, such as planning and execution, management of high performance teams, results management, conflict management, among others.

Moove expects to continue the Program throughout 2018 to keep leadership constantly updated to face business and management challenges. New modules are already under development with a focus on improving people management skills.

#### **Trainee Program**

Our first trainee program exceeded expectations with more than 5,600 registrations for the 10 positions available. Lasting 18 months, the program involves a period of immersion in all business areas to provide young professionals with a generalist education in the first year. In order to improve both technical and behavioral knowledge and skills, trainees also participate in an intense training curriculum and have the opportunity to deepen knowledge in their field before taking on a final position.

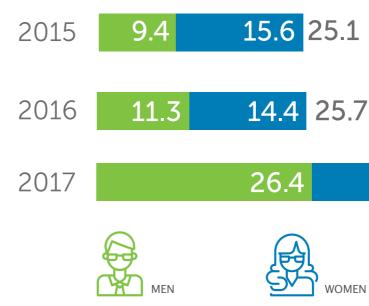
#### Internship Program

Aware of the importance and potential of young talents, Moove constantly invests in the internship program as a way to expand the opportunities for students, both at high school and higher education level, to enter the labor market.

Through experience and handson activities, as well as technical and behavioral training courses, the Company provides its trainees with professional development through knowledge of organizational processes and products. In addition, we offer classroom courses for young adults to improve their ability to communicate and deliver executive presentations. Currently, Moove has 25 interns.

Furthermore, we also have an Education and Language Incentive Program, which offers scholarships to eligible employees based on their performance history, time with the Company, and job needs. Scholarships can range from 50% to 75% and include

### NUMBER OF TRAINING HOURS\*, BY GENDER



\* The hours of training consider the average per capital

### SHARED VALUE

Achievement of our strategic priorities depends on the participation of all our stakeholders. Through the Human Resources Integrated Management Program (GIRH), our Human Resources team contributes to the training and equalization process of the people management model of distributors, implementing HR practices aligned with the model and business needs. The purpose of this initiative is to have partners prepared to support our business expansion.

#### SUSTAINABILITY REPORT 2017

language, undergraduate, technical and postgraduate courses. In 2017, we had 32 active scholarship grants.





#### **OCCUPATIONAL HEALTH, SAFETY** AND ENVIRONMENT [GRI 103-1, 103-2, 103-3, 403-2, 403-3, RT0101-18]

structure that involves two plants, 14 distributors and nearly 20 branches. Safety of people and the environments involved in this process is guaranteed and ratified in our Occupational Health, Safety and Environmental Policy (HSE), and is one of our assumptions and a non-negotiable value of our culture. This way, we invest in cross sectional programs and training that are present on a daily basis at all levels of the Company.

We also have in place a Health, Safety and Environment Committee, formed by leaders to monitor and deliberate on strategic decisions related to HSE. The topic Worker Protection Measures is also addressed in Collective Labor Conventions in both Rio de Janeiro and São Paulo operations. Training in prevention from losses, risk assessments and fire drills and fighting are carried out, Policy (HSE), Moove conducts its busi-

Our entire operation is enabled by a among others, and an Internal Commission for Prevention of Accidents (CIPA) is formed. In addition to these actions, we annually establish a Safety agreement, with specific goals and rewards for safe operations.

> HSE is managed through the Integrated Operations Management System (SIGO), which seeks continuous improvement of processes by constantly evaluating the activities of the operations by multidisciplinary teams. Moove also maintains an environmental management system whose requirements is based on ISO14001:2015 standard considering the internal processes required for maintenance and continuous improvement of its operations with a focus on increasing the environmental performance of the company.

Additionally, through its Safety, Occupational Health and Environment ness by ensuring the health and safety of employees and of others involved in its operations, ensuring preservation of the environment, and contributing to the balance of the needs and expectations of its stakeholders. HSE performance is systematically monitored and discussed in Senior Management Critical Review meetings, with annual external audits that evaluate adequacy of our system to reference standards.

We internally promote the Health Week, the Environment Week and SI-PAT (Internal Week for Prevention of Workplace Accidents). All events were directed to the internal audience, formed by employees and contractors who work in our operations.

#### **OPERATIONS MANAGEMENT**

We believe that having a safe and responsible management of operations

#### SUSTAINABILITY REPORT 2017



is a key tool to help the decision making process involving the strategies and objectives of our business, considering economic, social and environmental aspects. To fulfill this important task, Moove has in place the Integrated Operations Management System (SIGO).

SIGO's set of structured procedures helps prevent and reduce risks of nonconformities in our operations and provides for the execution of appropriate actions according to the level of impact and likelihood of occurrence. The main objective is to maintain a safe workplace and protect people, property and the environment. It is a corporate governance system and ISO equivalent (international standards of Environmental Management and Occupational Health and Safety ISO 14001:2015 & OHSAS 18001:2007).

SIGO's framework includes 10 procedures that are incorporated into our day-to-day activities:

### PROCEDURE

#### **OBJECTIVE**

Commitment from Leadership and Continuous Improvement

Clearly define the responsibilities of the company leaders' actions and decisions regarding operations safety and respect for the environment, as well as for the engagement of all teams in order to ensure conformity of operations.

**Risk Assessment** and Management & Change Management

Establish methodologies and tools for assessing risks involving Occupational Health, Safety and Environment, in order to eliminate or mitigate them to acceptable or tolerable levels, without compromising the environment, safety and health of employees, contractors, service providers, public at large, and facilities.

Project & Construction

Establish requirements that must be met in design, execution and commissioning of projects to ensure that laws and other associated requirements are observed.

**Documentation &** Legal Compliance Set out mechanisms to monitor legal requirements, as well as control measures for documents deemed critical.

People Management Define a methodology that ensures that Moove promotes selection and training of employees under its management, to respond to risks and impacts of its activities with responsibility and respect for the environment.



### SUSTAINABILITY REPORT 2017

Define the main activities of Moove's HSE Technical Team and Social Responsibility aiming to support other processes of the organization through the establishment of actions to eliminate and/or reduce occupational risks and environmental and social impacts of the activities developed.

Ensure that processes are consistently established and managed in accordance with Company expectations and legal requirements.

Provide guidance on all steps of work with suppliers, focusing on HSE requirements: selection, training, monitoring in the execution and performance assessment.

Learn from past events, propose concrete actions that prevent new occurrences and improve existing processes, in order to guarantee acceptable levels of

Establish actions that must be structured and planned to be implemented in case of emergencies, aiming to mitigate impacts caused by undesirable events in terms of safety, health and environment.

#### **RELATIONSHIP WITH SOCIETY**

SIGO's guidelines extend to our contractors and service providers, focusing on loss prevention and sustainable growth. In terms of environmental aspects, the most important aspect mapped in our operations is related to oil leakage, controlled through preventive actions linked to SIGO and the environmental management system. Moove also maintains Emergency Plans in its system.

#### CLIENTS [GRI 103-1, 103-2, 103-3, 416-1, 417-1, 417-2, 417-3]

The close and direct relationship with our clients in all segments is one of Moove's major advantages in the market. Through teams specializing in B2B and B2C audiences, and skilled and specialized professionals, we have created

Super

a relationship of trust with our clients, whether distributors, large industries or direct consumers.

The deep knowledge of the market they serve allows our consultants to operate strategically with clients, creating improvements and joint solutions for any demands involving our products.

#### ALERTA! SYSTEM

Created to prevent and reduce accidental losses (such as injuries, damage to equipment, leaks and contamination), the system uses behavioral tools to ensure a safe and healthy work environment for all professionals. Focused on the root causes of incidents, the system is integrated with daily business activities and its responsibilities cover all levels of the company.

Continuously applied and an integral part of Moove's work culture, along with all our safety processes, Alerta! provides awareness and satisfaction to professionals, increased productivity and efficiency, reduced environmental impacts, general decrease in work-related injuries, among other benefits.

Super

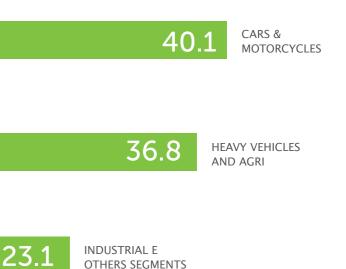
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According to a survey conducted by the Ipsos Institute<sup>1</sup> in 2017, Mobil Delvac<sup>2</sup> is considered to be the brand of lubricant closest to truck drivers and the one that best meets their needs.

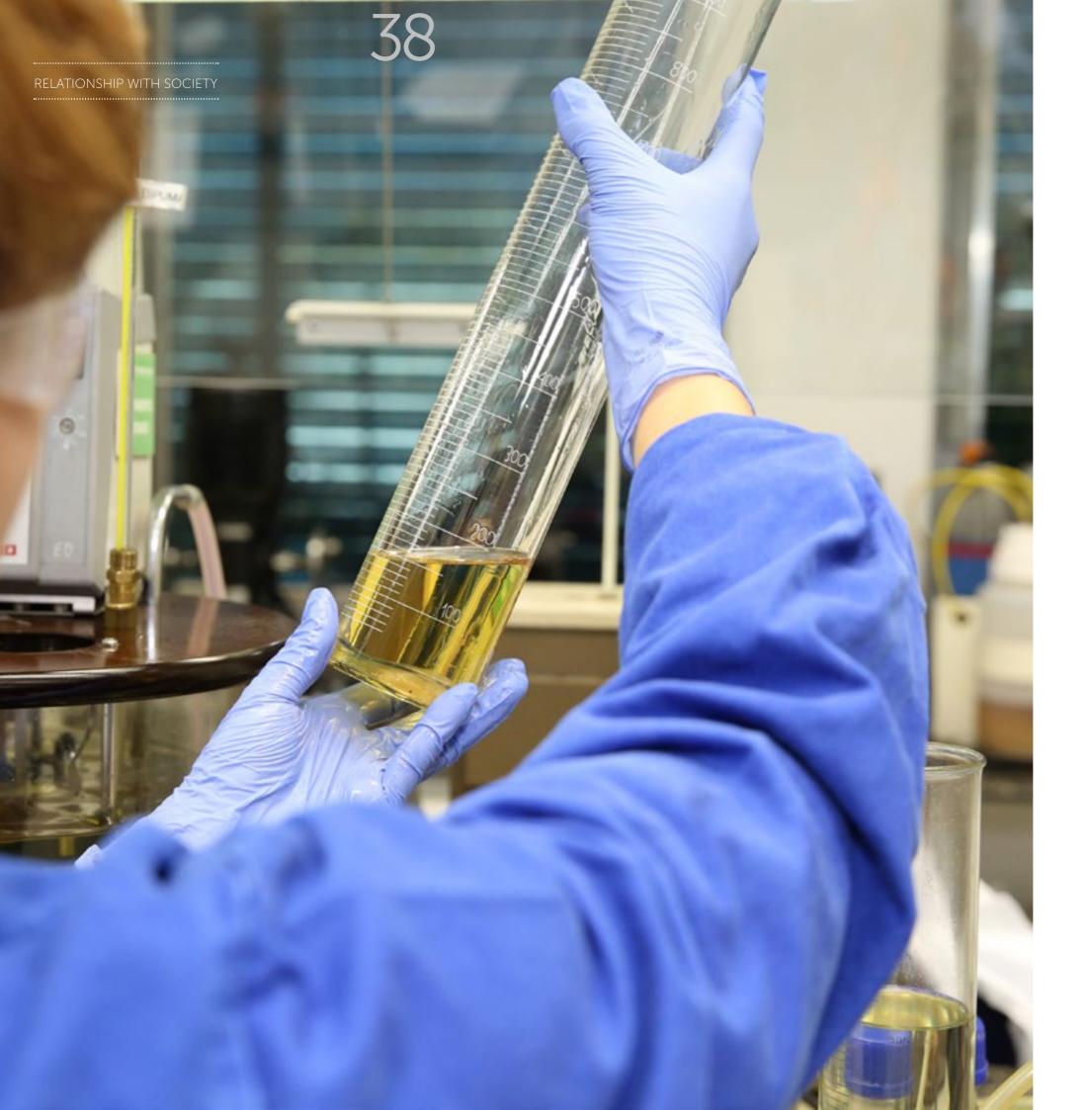
### SUSTAINABILITY REPORT 2017

In addition, we offer management consulting to midsize clients to help promote the sustainability of our partners' businesses and, through an excellence program, we closely monitor several indicators that are evaluated on a guarterly basis, with rewards for those who reach the goals set out for the period.

### REPRESENTATIVENESS OF SEGMENTS IN 2017 (%)



Ipsos Institute is the third largest survey and market intelligence company in the world (www.ipsos.com). 2 Extra-high performance oil, providing excellent lubrication for today's diesel engines and promoting extended engine life (www.mobil.com)



It is also our responsibility to inform consumers about how to properly make use of our product. Thus, the labels we develop for our packaging contain information intended to protect the health of those handling our products, and to prevent damages to the environment from the misuse and improper disposal of waste generated after its use. All relevant product information, including safe use, disposal, environmental impacts, technical and safety information, is shown on our packaging in accordance with the applicable norms in the country where products are marketed. The art on the label is developed by a specialist company and analyzed by a working group composed of marketing, quality/formulation and legal departments, and by ExxonMobil.

There were no cases of non-compliance with regulations and codes regarding information and labeling of our products in 2017. We also recorded no cases of non-compliance related to marketing communications.

#### SUSTAINABILITY REPORT 2017

Moove has in place a Quality Management System (SGQ) based on NBR ISO 9001:2015 (Quality Management System) and IATF 16949:2016 (Quality Management System for OEMs), aiming to increase the level of customer satisfaction. We also have the certification ISO/IEC 17025 (General requirements for the competence of testing and calibration laboratories), which is important to attest to the reliability of the results of the analyses conducted in our laboratory and to validation of client's specifications.

The focus of these certifications is on the operational management of lubricants and greases production and their marketing, and on marketing base oils. This work is supported by other sectors and is based on clearly established and consolidated procedures. In addition, quality processes are regularly approved and evaluated by Exxon-Mobil, based on the "Product Integrity - 3PIM" evaluation system.

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#### SUPPLIERS & DISTRIBUTORS [GRI 102-9, 412-2]

The scope of our corporate strategies is associated with the quality of the relationship we maintain with our suppliers and distributors, who are fundamental links of our value chain that provide inputs, finished products, services, equipment and indirect materials needed for our business.

Since 2006, through Moove Distributor Program, we have the offered all support for decision making and implementation of best practices for distributors, from logistics solutions to financial planning. For direct sales reps we offer a structure with electronic equipment, pre-defined weekly agenda, and technical support. In 2017, we launched the platform called "Aprenda Mais" ("Learn More"), which offers management training to our business partners.

We also offer a support team to aid in financial management, structuring of human resources, implementation of best practices in health and safety at the warehouses, and standardization of marketing routines focused on excellence in management. In addition, in recent years, we have adopted a strategy to establish longterm partnerships with our suppliers and their direct clients. These partnerships, in addition to creating loyalty in our value chain, aim to ensure the quality standard of raw materials and supply of products.

Our supplier base is distributed throughout Brazil and abroad and is classified into direct and indirect purchases. The main items for direct purchases are base oils, additives and packaging used in product composition. In 2017, we purchased nearly 241,000 tons of base oils from eight suppliers. Of this total, 81% was acquired from ExxonMobil. The remainder was acquired from S-oil, SK, Naftênicos, Ergon, Petrobras, Chevron and Nestlé. Indirect purchases (materials, equipment and services not directly associated with the products) accounted for approximately BRL 113.8 million in 2017. These purchases are from 896 suppliers, 98% national, located, mostly in the Southeast region (92%).

#### COMMUNITIES [GRI 413-1]

We understand the environmental aspects of our operations on the regions where we operate and work to maintain a harmonious relationship with local communities. In all our operations, we map environmental impacts with potential to affect the surrounding community and monitor them continuously.

The main identified impact is the potential noise caused by truck traffic in the community of Ribeira, located near our plant in Rio de Janeiro. To mitigate that, the Company establishes a time restriction and control for truck traffic in the region.

In addition to the mapping prepared by Moove, the community can send us suggestions and complaints through the telephone numbers +55 (21) 3386-2222 and +55 (21) 3386-2115, through the Operations and Safety Control Center (CCOS) or in person, directly at Moove's reception. The CCOS, together with the Health, Safety and Environment team, registers and forwards the claims received to the responsible areas so they can be analyzed and given appropriate treatment.

Engaged with the needs and expectations of external stakeholders, Moove seeks to remain active in the interaction with the community surrounding the plant and develops projects and initiatives to support actions and best practices promoted by the local community.



#### SOCIAL PROJECT

Approximately 20 years ago, we Headed by Professor Gerstarted supporting the Sports, aldo Cesar Barbosa, the proj-Culture and Citizenship Educaect developed at Clube Jequiá - located near the district of tion Project, designed to promote Ribeira - provides free sports collective learning, sports and and cultural activities for alcultural activities for children and adolescents from Ilha do Govmost 200 children and adolescents aged 6 to 15. The ernador (Boogie Woogie, Serteam working in the project is ra Morena and the Z-10 Fishing formed by professionals spe-Community). The purpose of the initiative is to improve health and cializing in Physical Education and all teachers have previous living conditions and to contribute to these young people formation. experience in social actions.



We work to maintain a harmonious relationship with local communities

#### **COMMUNITY INITIATIVES**

In 2017, our HSE department promoted important actions and initiatives that demonstrate how responsible action is also based on the commitment to the health and well-being of the population living close to our plant. The main initiatives include:

#### D Day Against the Mosquito

An initiative from the Health and Environmental area, together with Health Surveillance Agents of Ilha do Governador (RJ), in February 2017 we conducted the D-Day Against the Mosquito (Aedes aegypti). Agents from Health Surveillance, the HSE team, and CIPA inspected the external area of the terminal and inside the facilities and carried out preventive actions by applying larvicide in places of risk.

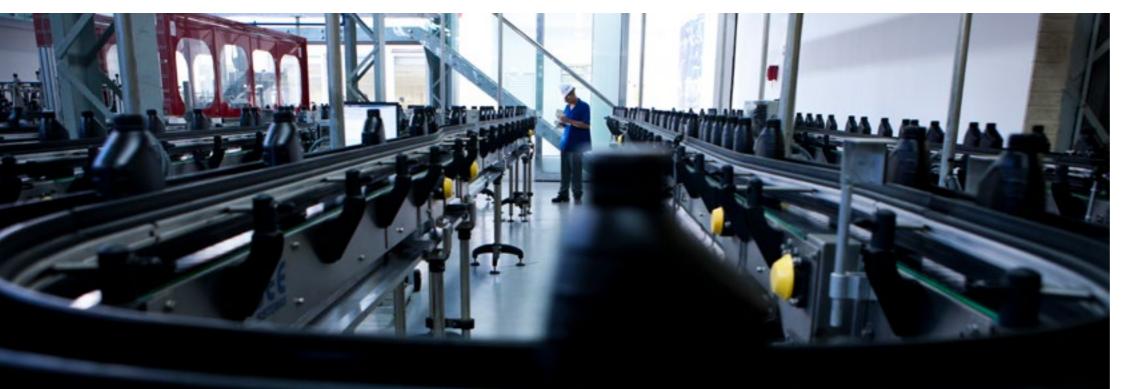
#### Adoption of the laiá Garcia Square

In order to contribute to the well-being of the surrounding community, in March 2017 we renewed the partnership agreement for adoption of the laiá Garcia Square. The signing ceremony of the Adoption Agreement was held onsite and was attended by representatives of the city government and Ilha do Governador.

Among the commitments assumed are those to upkeep the square, which is systematically carried out by our maintenance and preservation department.

#### **Plant Tour**

Moove's Environmental department set up a Plant Tour day for 9th graders of Cuba Municipal School, located near the district of Ribeira, in the



#### SUSTAINABILITY REPORT 2017

vicinity of the plant. The goal was to promote, for students of the last year of middle school, moments of reflection on their own talents, helping them choose the areas that best fit their profile.

In all, nearly thirty students participated in the event. In addition to the tour, an afternoon was dedicated to presentations of employees from various areas, who talked about their paths in the profession, their experiences at Moove, the benefits of taking a technical course and which schools offered the possibility for Technical High School.

#### **Computer Lab Renovation**

In 2017, Moove also had the Computer Lab of the Cuba Municipal School renovated. Renovation included construction work, painting, inspection of the local network and donation of 20 computers for computer classes.

#### **Sponsorship at Events Promoted** by the Local Community

In 2017, we donated materials for the main events promoted by the community of Ribeira, among which the June Festivities of laiá da Ribeira Square and breakfast to celebrate the International Day of Older Persons.

#### Inclusive Picnic

In order to support the Children's Day event, periodically held by community representatives, Moove sponsored the Inclusive Picnic. In addition to bringing joy and integration to families of children with disabilities, the event reinforced the importance of public spaces for the quality of life of the population in general.

## Performance of Operations

IN ADDRESS AND



#### PERFORMANCE OF OPERATIONS

Our work seeks to constantly improve processes through the adoption of best market practices and synergy in our operations. A result demonstrated in numbers: in 2017 we reduced generation of solid waste by 17%, and air emissions from combustion sources by 26%.

We also manage the environmental aspects throughout the production chain, from receipt of inputs from qualified suppliers to the production processes, where quality and HSE are controlled, to their distribution to consumers, providing information on product handling and adopting reverse logistics for our packaging.

#### **ECO-EFFICIENCY** [GRI 103-1, 103-2, 103-3, 301-3, 302-1, 303-1, 305-7, 306-2, 306-3, 306-4, RT0101-05, RT0101-08]

Our business is guided by the commitment to manage and minimize impacts arising from our activities, related to consumption of natural resources - energy, water and materials; interaction with biodiversity; and air emissions.

Aware of the impact caused by our product on the environment, we share management throughout the product life cycle. In compliance with the National Solid Waste Policy, our management seeks to recover contaminated empty containers and spent or contaminated lubricating oil (OLUC - Óleo Lubrificante Usado ou Contaminado), thus reducing impacts on the environment and health.

In 2017, we collected a total of 58,866,399 liters of OLUC, sent to licensed companies for re-refining. Packaging is collected at authorized car dealers, gas stations and resellers throughout Brazil by Instituto Jogue Limpo, of which we are founding

members. The Institute, operating in 14 states and the Federal District, focuses on reverse logistics of lubricant packaging and its mission is to ensure that manufacturers and associated importers comply with current legislation, implementing a functional reverse logistics system that will enable final disposal of waste from its products in an environmentally friendly way.

Our participation in the Institute is of utmost importance, considering that we are one of the three companies in the segment with the highest sales of products and, therefore, a strong generator of waste for recycling. In 2017, a total of 4,497 tons of packaging were recycled and made into products such as conduits, electrical boxes, packaging of cleaning products and of other lubricants.

#### **ENERGY CONSUMPTION**

In June 2017, Moove began to consume electricity generated from landfill gases - biogas, which is a form of cleaner technology, since electricity supplies the entire production process and offices. In addition, natural gas is used for operating boilers; LPG for forklifts - widely used for internal handling of inputs and packaged finished products, as well as diesel, used in the Terminal's fire fighting pumps.



### **CONSUMPTION FROM THE MAIN ENERGY SOURCES** 2017 7,562.609 MWh 1,759.331 m<sup>3</sup> 1,520 liters 110,960.000 kg .....

Electricity
Natural gas (boilers)
Diesel (pumps of the fire fighting system)
LPG consumption (forklifts)

PERFORMANCE OF OPERATIONS



#### WATER CONSUMPTION

Moove does not use water in its production process. Consumption in operations relates to administrative activities and to the operation of the boilers (Facilities area). Therefore, we invest in initiatives to reuse rainwater and water from the air conditioning of the administrative building to irrigate gardens, as well as in continuous awareness campaigns for rational use of water by our employees. In 2017, a total of 26,434.9 m<sup>3</sup> of water was consumed in our facilities.

	2016	2017
Municipal water supply or other water supply companies	25,912.8 m <sup>3</sup>	26,434.9 m <sup>3</sup>

#### **EMISSIONS**

We work to continuously improve our processes to reduce air emissions from Moove's stationary combustion sources, which are systematically monitored by accredited companies, and whose results are shared with the environmental agency.

	2016	2017
NOx	97.44 t	72.76 t
SOx	0.09 t	0.03 t
Particulate Matter	0.38 t	0.38 t
Other	11.28 t	7.36 t

#### WASTE MANAGEMENT

In our operations, we manage waste pursuant to the Solid Waste Management Plan (PGRS - *Plano de Gerenciamento de Resíduos Sólidos*), considering its correct sorting from origin to packaging, transportation and proper environmentally-friendly disposal by licensed companies. In 2017, a total of 4,259,045 tons of waste were generated and disposed of according to the following treatment technologies:

AZARDOUS WASTE	2016	2017
Reuse	269,410 kg	166,678 kg
Recycling	11,083 kg	337,490 kg
Recovery	191,610 kg	242,582 kg
Incineration	2,260 kg	1,040 kg
Others*	2,938,740 kg	1,875,831 kg
ON-HAZARDOUS WASTE	2016	2017
ON-HAZARDOUS WASTE Recycling	<b>2016</b> 1,437,190 kg	<b>2017</b> 1,434,884 kg
Recycling	1,437,190 kg	1,434,884 kg

\* Physicochemical treatment

\*\* Biological treatment



Conservation of the environment and aquatic biodiversity is considered in all our operational decisions

Disposal and transportation of waste are carried out by duly licensed companies, in accordance with legal and regulatory requirements. Disposal methods are determined considering the normative classification of waste and technologies available, always prioritizing, reuse, recycling, and reduction of generation (3Rs).

TRANSPORT OF HAZARDOUS WASTE	2016	2017
Hazardous waste transported	3,499,539 kg	5

#### BIODIVERSITY [GRI 103-1, 103-2, 103-3, 304-2]

Conservation of the environment and to repair any direct impact on biodiveraquatic biodiversity is considered in all our operational decisions. Through a certified environmental management system, we monitor and evaluate all potential environmental aspects, ensuring compliance with applicable legislation.

We understand that our process for receiving base oil and producing lubricants can impact biodiversity due to the risk of leakage in marine operations. To mitigate this risk, in addition to solid technical and operational procedures and a qualified and experienced team to support all phases of the operation, we have established an Emergency Plan, approved by the environmental agency, which includes preventive and control actions, corrective actions and systemic operation and from the unit's tankage areas.



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sity around our plant. The procedures established in the Emergency Plan are systematically tested through training, emergency drills and alignment with the companies participating in the Area Plan for the Guanabara Bay (PABG).

Another potential environmental aspect identified is the discharge of industrial effluents by eventual sources, which is treated using a Water and Oil Separator (SAO - Separador de Água e Óleo) and monitored through weekly analyses of the effluents, becoming an indicator of quality of the water discharged in the body of water. It is worth mentioning that, although water is not used in our production process, the effluents come from rainwater from the industrial area

## GRI Standards Content Index

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[GRI 102-55]

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### SUSTAINABILITY REPORT 2017



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GRI STANDARD	DISCLOSURE	COMMENT	PAGE
GRI 101: FUNDA	MENTALS 2016		
ENERAL DISCLOSU	JRES		
	102-1 - Name of the organization	Cosan Lubrificantes e Especialidades S.A "Moove".	
	102-2 - Activities, brands, products and services		10
	102-3 - Location of headquarters	São Paulo (corporate office): Av. Brigadeiro Faria Lima, 4.100, 8º andar. Rio de janeiro (lubricant plant): Praia da Ribeira, nº 51, Ilha do Governador.	
	102-4 - Location of operations		10
	102-5 - Ownership and legal form	Moove is a privately-held corporation and its capital is divided into registered shares.	
	102-6 - Markets served		10
	102-7 - Scale of the organization		10
GRI 102: General Disclosures 2016	102-8 - Information on employees and other workers	Moove has contracts with specialized companies that provide outsourced employees to perform support activities in the operational area. These contractors operate in accordance with the provisions of Laws 13,429/2017 and Law 13,467/2017.	26
	102-9 - Supply chain		40
	102-10 - Significant changes to the organization and its supply chain	There were no significant changes, other than entering the Argentine and Spanish markets and growth in the British market.	
	102-11 - Precautionary Principle or approach		20
	102-12 - External initiatives		10
	102-13 - Membership of associations		10

ESTRATEGY GRI 102: General Disclosures 2016 I02-14 - Statement from senior decision-maker 102-15 - Key impacts, risks, and opportunities ETHICS AND INTEGRITY GRI 102: General Disclosures 2016 I02-16 - Values, principles, standards, and norms of behavior 102-17 - Mechanisms for advice and concerns about ethics GOVERNANCE GRI 102: General Disclosures 2016 I02-18 - Governance structure STAKEHOLDER ENGAGEMENT I02-40 - List of stakeholder groups 102-41 - Collective bargaining agreements 102-42 - The basis for identifying and selecting stakeholders with whom to engage 102-43 - Approach to stakeholder engagement I02-44 - Key topics and concerns raised REPORTING PRACTICS	<b>GRI STANDARD</b>	DISCLOSURE
GRI 102: General Disclosures 2016senior decision-maker 102-15 - Key impacts, risks, and opportunitiesETHICS AND INTEGRITY102-16 - Values, principles, standards, and norms of behavior 102-17 - Mechanisms for advice and concerns about ethicsGOVERNANCE102-18 - Governance structureGRI 102: General Disclosures 2016102-18 - Governance structureGRI 102: General Disclosures 2016102-14 - Collective bargaining agreementsGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-44 - Key topics and concerns raisedGRI 102: General Disclosures 2016102-45 - Entities included in the consolidated financial statementsGRI 102: Disclosures Gerais 2016102-45 - Entities included in the consolidated financial statementsGRI 102: Disclosures Gerais 2016102-47 - List of material topics 102-48 - Restatements		
Index and opportunitiesETHICS AND INTEGRITYGRI 102: General Disclosures 2016102-16 - Values, principles, standards, and norms of behavior 102-17 - Mechanisms for advice and concerns about ethicsGOVERNANCE GRI 102: General Disclosures 2016102-18 - Governance structureGRI 102: General Disclosures 2016102-18 - Governance structureGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-42 - The basis for identifying and selecting stakeholders with whom to engageGRI 102: General Disclosures 2016102-43 - Approach to stakeholder engagement 102-44 - Key topics and concerns raisedREPORTING PRACTICES102-45 - Entities included financial statements 102-46 - Defining report content and topic Boundaries 102-47 - List of material topics 102-48 - Restatements		senior decision-maker
GRI 102: General Disclosures 2016102-16 - Values, principles, standards, and norms of behavior 102-17 - Mechanisms for advice and concerns about ethicsGOVERNANCE GRI 102: General Disclosures 2016102-18 - Governance structureSTAKEHOLDER ENGAGEMENT102-40 - List of stakeholder groups 102-41 - Collective bargaining agreements 102-42 - The basis for identifying and selecting stakeholders with whom to engage 102-43 - Approach to stakeholder engagement 102-44 - Key topics and concerns raisedGRI 102: GRI 102: GRI 102: Disclosures 2016102-45 - Entities included financial statementsGRI 102: Disclosures GRI 102: DISCLOSURES 		risks, and opportunities
GRI 102: General Disclosures 2016principles, standards, and norms of behavior102-17 - Mechanisms for advice and concerns about ethicsGOVERNANCEGRI 102: General Disclosures 2016102-18 - Governance structureSTAKEHOLDER ENGAGEMENTGRI 102: General Disclosures 2016102-40 - List of stakeholder groupsGRI 102: General Disclosures 2016102-41 - Collective bargaining agreementsGRI 102: General Disclosures 2016102-42 - The basis for identifying and selecting stakeholders with whom to engageGRI 102: General Disclosures 2016102-43 - Approach to stakeholder engagementI02-44 - Key topics and concerns raised102-44 - Key topics and concerns raisedREPORTING PRACTICES102-45 - Entities included financial statementsGRI 102: Disclosures Gerais 2016102-47 - List of material topics 102-48 - Restatements	ETHICS AND INTEGR	RITY
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GRI 102: General Disclosures 2016102-18 - Governance structureSTAKEHOLDER ENGAGEMENT102-40 - List of stakeholder groupsGRI 102: General 		for advice and concerns
Disclosures 2016 structure STAKEHOLDER ENGAGEMENT 102-40 - List of stakeholder groups 102-41 - Collective bargaining agreements 102-42 - The basis for identifying and selecting stakeholders with whom to engage 102-43 - Approach to stakeholder engagement 102-44 - Key topics and concerns raised REPORTING PRACTICES GRI 102: Disclosures GRI 102: Disclosures Gerais 2016 ARE PORTING PRACTICES Gerais 2016 Stakeholder engagement 102-45 - Entities included in the consolidated financial statements 102-46 - Defining report content and topic Boundaries 102-48 - Restatements	GOVERNANCE	
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102-47 - List of material topics 102-48 - Restatements	Disclosures	report content and

COMMENT	PAGE
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100%.	
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Not applicable, since company information was not restated.	

GRI STANDARD	DISCLOSURE	COMMENT	PAGE
	102-49 - Changes in reporting	There were no significant changes in relation to periods covered by previous reports.	6
	102-50 - Reporting period		6
	102-51 -Date of most recent report		6
	102-52 - Reporting cycle		6
GRI 102: General Disclosures 2016	102-53 - Contact point for questions regarding the report		66
	102-54 - Claims of reporting in accordance with the GRI Standards		6
	102-55 - GRI content index		52
	102-56 - External assurance	Moove's report does not undergo external assurance.	
MATERIAL TOP	ICS		
ANTI-COMPETITIV	E BEHAVIOR		
	103-1 - Explanation of the material topic and its Boundary		20
GRI 103: Management Approach 2016	103-2 - The management approach and its components		20
	103-3 - Evaluation of the management approach		20
GRI 206: Anti- competitive Behavior 2016	206-1 - Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Moove does not have pending or closed legal actions for anti- competitive behavior, anti- trust, and monopoly practices in which the organization has been identified as a participant.	
<b>ENVIRONMEN</b>	<b>F</b>		
MATERIALS			
	103-1 - Explanation of the material topic and its Boundary		46
GRI 103: Management	103-2 - The management approach and its components		46
Approach 2016	103-3 - Evaluation of the management approach		46
	301-3 - Reclaimed products and their packaging materials		46

GRI STANDARD	DISCLOSURE
ENERGY	
CDI 407.	103-1 - Explanation of the material topic and its Boundary
GRI 103: Management Approach 2016	103-2 - The management approach and its components
	103-3 - Evaluation of the management approach
GRI 302: Energy 2016	302-1 - Energy consumption within the organization
SASB	RT0101-05 – Total energy consumed, percentage grid electricity, percentage renewable
WATER	
CDI 407.	103-1 - Explanation of the material topic and its Boundary
GRI 103: Management Approach 2016	103-2 - The management approach and its components
	103-3 - Evaluation of the management approach
GRI 303: Water 2016	303-1 - Water withdrawal by source
BIODIVERSITY	
CDI 107.	103-1 - Explanation of the material topic and its Boundary
GRI 103: Management Approach 2016	103-2 - The management approach and its components
	103-3 - Evaluation of the management approach
GRI 304: Biodiversidade 2016	304-2 - Significant impacts of activities, products, and services on biodiversity

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<b>GRI STANDARD</b>	DISCLOSURE	COMMENT	PAGE
EMISSIONS			
GRI 103:	103-1 - Explanation of the material topic and its Boundary		46
Management Approach 2016	103-2 - The management approach and its components		46
	103-3 - Evaluation of the management approach		46
GRI 305: Emissões 2016	305-7 - Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions		46
EFFLUENTS AND W	ASTE		
	103-1 - Explanation of the material topic and its Boundary		46
GRI 103:	103-2 - The management approach and its components		46
Management Approach 2016	103-3 - Evaluation of the management approach		46
	306-2 - Waste by type and disposal method		46
	306-3 - Significant spills		46
	306-4 - Transport of hazardous waste		46
SASB	RT0101-08 - Number of incidents of non-compliance with water quality permits, standards, and regulations		46
ENVIRONMENTAL (	COMPLIANCE		
CDI 107.	103-1 - Explanation of the material topic and its Boundary		20
GRI 103: Management Approach 2016	103-2 - The management approach and its components		20
	103-3 - Evaluation of the management approach		20
GRI 307: Environmental Compliance 2016	307-1 - Non-compliance with environmental laws and regulations		20

<b>GRI STANDARD</b>	DISCLOSURE	COMMENT	PAG
EMPLOYMENT			
GRI 103: Management Approach 2016	103-1 - Explanation of the material topic and its Boundary		26
	103-2 - The management approach and its components		26
	103-3 - Evaluation of the management approach		26
	401-1 - New employee hires and employee turnover		26
GRI 401: Employment 2016	401-2 - Benefits provided to full-time employees that are not provided to temporary or part-time employees	São Paulo and Rio de Janeiro: Life Insurance, Medical Assistance, Maternity and Paternity Leave, Private Pension, Transportation Allowance, Optical Allowance, Child Care Allowance, Allowance for Dependents with Disability, Medication Allowance. In Rio de Janeiro, a restaurant is available to factory employees. In São Paulo, employees receive meal vouchers.	
	401-3 - Parental leave	Rate of return to work: 100%.	
OCCUPATIONAL HE	EALTH AND SAFETY		
GRI 103: Management Approach 2016	103-1 - Explanation of the material topic and its Boundary		32
	103-2 - The management approach and its components		32
	103-3 - Evaluation of the management approach		32
GRI 403: Occupational Health and Safety 2016	403-1 - Workers representation in formal joint management–worker health and safety committees	Moove periodically promotes meetings to communicate and identify risks in its activities, and creates action plans that enable preventive occupational health and safety actions and effectiveness of these prevention measures. These meetings involve representatives of workers from different sectors, and have leadership committees for strategic health and safety decisions.	
	403-2 - Workers representation in formal joint management–worker health and safety committees		32

Approach 2016

and its Boundary

<b>GRI STANDARD</b>	DISCLOSURE	COMMENT	PAGE
GRI 403: Occupational Health and Safety 2016	403-3 - Workers with high incidence or high risk of diseases related to their occupation		32
	403-4 - Health and safety topics covered in formal agreements with trade unions	40%. This approach is restricted to the formation of CIPA and defines work protection measures and safety indicators.	
SASB	RT0101-18 -Number of transport incidents		32
TRAINING AND EDU	JCATION	-	
GRI 103: Management Approach 2016	103-1 - Explanation of the material topic and its Boundary		26
	103-2 - The management approach and its components		26
	103-3 - Evaluation of the management approach		26
GRI 404: Training and Education 2016	404-1 - Average number of training hours per year by employee		26
	404-2 - Programs for upgrading employee skills and transition assistance programs		26
	404-3 - Percentage of employees receiving regular performance and career development reviews	100%.	
HUMAN RIGHTS AS	SESSMENT	-	
GRI 103: Management Approach 2016	103-1 - Explanation of the material topic and its Boundary		40
	103-2 - The management approach and its components		40
	103-3 - Evaluation of the management approach		40
	412-2 - Employee training on human rights policies or procedures		40
PUBLIC POLICIES			
GRI 103: Management	103-1 - Explanation of the material topic		

GRI STANDARD	DISCLOSURE				
	103-2 - The management				
GRI 103: Managamant	approach and its component				
Management Approach 2016	103-3 - Evaluation of the				
Approach 2010	management approach				
GRI 415: Public Policies 2016	415-1 - Political contributions				
CUSTOMER HEALTH AND SAFETY					
	103-1 - Explanation				
	of the material topic				
GRI 103:	and its Boundary				
Management	103-2 - The management				
Approach 2016	approach and its component				
- •	103-3 - Evaluation of the				
	management approach				
	416-1 - Assessment of				
GRI 416: Customer	the health and safety				
Health and	impacts of product and				
Safety 2016	service categories				
	103-1 - Explanation				
	of the material topic				
GRI 103:	and its Boundary				
Management	103-2 - The management				
Approach 2016	approach and its component				
	103-3 - Evaluation of the				
	management approach				
	417-1 - Requirements				
	for product and service				
	information and labeling				
	417-2 - Incidents of non-				
GRI 417: Marketing	compliance concerning				
and Labeling 2016	product and service				
	information and labeling				
	417-3 - Incidents of non-				
	compliance concerning				
00000000000000	marketing communications				
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SOCIOECONOMIC (					
SOCIOECONOMIC	103-1 - Explanation				
	103-1 - Explanation of the material topic				
GRI 103:	103-1 - Explanation of the material topic and its Boundary				
GRI 103: Management	103-1 - Explanation of the material topic and its Boundary 103-2 - The management				
GRI 103:	103-1 - Explanation of the material topic and its Boundary 103-2 - The management				
GRI 103: Management	103-1 - Explanation of the material topic and its Boundary 103-2 - The management				
GRI 103: Management	<ul> <li>103-1 - Explanation</li> <li>of the material topic</li> <li>and its Boundary</li> <li>103-2 - The management</li> <li>approach and its component</li> </ul>				
GRI 103: Management	<ul> <li>103-1 - Explanation</li> <li>of the material topic</li> <li>and its Boundary</li> <li>103-2 - The management</li> <li>approach and its component</li> <li>103-3 - Evaluation of the</li> </ul>				
GRI 103: Management Approach 2016	<ul> <li>103-1 - Explanation</li> <li>of the material topic</li> <li>and its Boundary</li> <li>103-2 - The management</li> <li>approach and its component</li> <li>103-3 - Evaluation of the</li> <li>management approach</li> </ul>				

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## Credits and Corporate Information

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[GRI 102-53]

### MOOVE

Keyassociados

**Translation** Gotcha! Idiomas

**Graphic Design and Layout** MagentaLab / Colaboration Camila Dylis

Photographs Cosan Collection

### SUSTAINABILITY REPORT 2017

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Coordination, Editing, Supervision, Editorial **Revision and Consolidation** Loures Consultoria

Analysis of Indicators, Project Development and **Content Production**