2022

earnings presentation



disclaimer

Operating results include V.tal until May-22 and Mobile until Mar-22.

This presentation only includes information for the **Brazilian operations.**

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AFTER CONCLUDING KEY M&As, WE ARE FULLY FOCUSED ON CORE BUSINESS EXECUTION. Highlights ALTHOUGH FINANCIALS STILL REFLECT A MODEL TRANSITION, POSITIVE TRENDS CAN BE SEEN IN Q2





NEW OI PRESENTED ANNUAL REVENUE GROWTH IN Q2. AND NEW MODEL WITH REDUCED INFRASTRUCTURE INVESTMENT HELPS TO IMPROVE CASH FLOW PROFILE





Significant reduction in Opex mainly due to discontinued operations

Overview

44% decrease after inflation. when compared with 2021 cost

Further savings to come from additional efficiency initiatives

14.0% EBITDA Margin

EBITDA margin partially reflects new business model with V.tal. still some time ahead to stabilize at new run rate



Lower Capex marks the beginning of new model



1- Core= Fiber and Oi Soluções (ICT and Telecom), Legacy & Non-Core = Retail (Consumer and SME) Copper, Discontinued Operations and Operations Held for Sale = Mobile, V.tal and DTH TV.

CORE REVENUES OUTBALANCE LEGACY TREND IN Q2



Fiber and **Oi Soluções** are the drivers of our growth engine and more than compensate legacy reduction in Q2.

New Oi Total Revenue (R\$ mn)



New Oi Core revenues grow at a high pace and already represent 2/3 of total revenues.

New Oi Core Revenue (R\$ mn)



New Revenues as an additional growth lever, from opportunities beyond fiber and ICT and focused on 3 main pillars:

1 Connected Home

Oi as a reference in digital solutions and technical support for the client home or office.

2 Complementary Services

Oi's own market place creating an ecosystem to connect clients, products, and services generating customer engagement.



Portfolio of relevant and digital solutions in adjacent sectors, leveraging on partnerships.

FIBER REVENUES GROWING STRONGLY WITH IMPROVING NET ADDS, AND IMPROVEMENT IN MACRO ENVIRONMENT CAN MAINTAIN POSITIVE TREND

Fiber 0



ARPU GROWTH SUPPORTED BY RATIONAL COMMERCIAL STRATEGY, UPSELLING OF BROADBAND SPEEDS AND NEW POTENTIAL CONNECTED HOME SERVICES



... and focusing on **profitability**

Change in VAT (ICMS) in most Brazilian states protects clients of inflationary impact, and enable reduced churn and improved ARPU and revenue trends for the Company starting 3Q22





Significant evolution of base speed mix

Fiber

Core offer of 400 mpbs already represents 60% of gross adds and 23% of HCs.

FTTH Market Share in cities with Oi Fiber¹



Market share leader

Improving leadership in the municipalities in our fiber footprint.

OI HAS BEEN DEVELOPING A UNIQUE CUSTOMER JOURNEY IN FIBER, WITH A DIFFERENTIATED EXPERIENCE WHICH BRINGS ADDITIONAL ARPU OPPORTUNITIES

Acquisition

Seamless experience with increased use of digital channels generating a high satisfaction score.

Sales satisfaction¹



of e-commerce and D2D sales inputs done digitally

+25% YoY growth in the mix of e-commerce sales



Field teams 100% composed by well trained Internal workforce guaranteeing strict SLAs

> ~90% current satisfaction with installation¹

Serede (Oi´s fully owned subsidiary) is already well evaluated among users for its expertise and unique services in the market (e.g. additional connected point) 3 Usage

Unique services to improve availability, convenience, and UBB speeds.

1 st. Oi Fibra figuring as top service in Netflix ranking for the longer period

Enhanced connectivity inside the home Mesh and Oi Fibra X (FTTR) with proactive customer care

> ~50% increase in ARPU for Gross adds with Oi Fibra X (FTTR)²

Customer Journey



Customer care

Making life easier, with a digital first approach.

Fiber

47%

of customer care interactions through Minha Oi

73% E-billing penetration in FTTH customer base



86% Digitalization in FTTH customer care

OI SOLUÇÕES CORE REVENUES INCREASED 4.5% YoY IN Q2 BACKED AGAIN BY STRONG ICT GROWTH





security revenue

LEGACY REVENUES CONTINUE TO DECLINE SHARPLY, PROMPTING THE ADOPTION OF A FOCUSED EFFICIENCY STRATEGY ON ALL FRONTS

Non-core

To **minimize secular trend effect of copper-based services** we execute a **strategy based on operating cost efficiencies** and customer migration to alternative technologies



Creating value from non-core assets

Divestment of

- Operation requires significant cash
- Term-sheet signed with Sky for the sale of DTH clients
- Transaction to offset satellite costs
- Closing expected in 2023

Sale of **fixed towers**

- Additional cash-in of ~R\$ 1 bn to be received by YE22 and up to R\$ 0.6 bn to be received up to 2026, depending on evolution of network usage
- No long term pre-set financial obligations:
 - until 2025: leasing obligations apply to the full tower portfolio
 - After 2025 number of towers used will be adjusted with significant potential reduction
- Still subject to regulatory approvals



Development of **Tahto** as a valuable asset

- Fully owned subsidiary providing call center services
- ~9k employees
- New strategy focused on expanding portfolio and capturing new customers

 customer diversification
- New contract with Sky and commercial partnership with Oi Soluções

V.TAL CONTINUED TO ACCELERATE DEPLOYMENT IN Q2, POISED TO START REAPING NEUTRALITY BENEFITS

Homes Passed



- 16.8 mn of Homes Passed in 2Q22, representing about 18% of homes and SMEs in the country
- Expected deployment will pave the way for Oi's higher HC growth



+17 new contracts signed

Infrastructure

Launch of **Portal DEV.** developed to accelerate the integration to the systems of operators and ISPs

Next steps:

Oi to collect cash from the secondary disposal of shares (offset against payables to Globenet)

- 2nd installment EOP 2022
- 3rd installment 2023

R\$ 3.7 bn

R\$ 1.3 bn R\$ 2.4 bn R\$ 2.4 bn V.TAL will request registration with the CVM (category B) Regular disclosure of financial and operating results

VALUE CREATION OF V.TAL STAKE CONTINUES TO BE PART OF OI'S PLAN TO ENSURE MEDIUM AND LONG TERM SUSTAINABILITY

ANOTHER IMPORTANT QUARTER IN OPEX REDUCTIONS WITH 35% REAL GAIN DUE TO INITIAL MOBILE AND V.TAL COST OUTS AND CONTINUED EFFICIENCY INITIATIVES



LARGE POTENTIAL FOR COST EFFICIENCY TO BE CAPTURED AS WE GAIN SCALE IN THE NEW FIBER EXPASION MODEL, EXECUTE EFFICIENCY INITIATIVES, AND ADDRESS LEGACY OPERATION

Opex

Q2 SAVINGS CAPTURED IN ANNUALIZED TERMS, REPRESENTING A ~44% REDUCTION AFTER INFLATION COMPARED TO 2021 COST BASE



Opex Reduction Program

No X No Perimeter change

With the departures from the mobile business and V.tal, some costs immediately cease to exist. However, others still remain for some time until the termination of contracts, in particular due to TSA service execution

Opex

-ACELERAOI

Processes improvement

- Marketing & Digital
- IT & Network efficiency
- G&A

Legacy turnaround

- Concession sustainability (ongoing): deaverage, use of alternative technologies and models
- Migration from concession to authorization
- Arbitration

ASSET SALES, NET OF POST JUDICIAL RECOVERY DEBT REPAYMENTS, CONTRIBUTED WITH APPROXIMATELY R\$ 5 BN TO OI'S CASH FLOW DURING Q2



Liquidity

NET DEBT REACHED R\$ 16 BN IN THE QUARTER, REPRESENTING CLOSE TO 60% Liquidity REDUCTION IN GROSS FINANCIAL DEBT SINCE THE BEGINNING OF JUDICIAL REORGANIZATION

A long journey of **challenging negotiations and a strong capital structure management** execution, also addressing tougher macroeconomic conditions... ...allowed for the conclusion of asset sales in Q2 **contributing to a ~60% reduction in financial debt** since the beginning of Judicial Reorganization



1- R\$ 65 bn of Judicial Reorganization debt negotiated in 2016 comprising non-financial credits,

2- Banks and ECAs at fair value, considering original debt terms – for modeling purposes, the 55% haircut should be discounted of the debt face value.

REGULATORY OPPORTUNITIES TO POSITIVELY IMPACT OI IN THE NEXT 2 YEARS

Regulatory

rears of the concession period



Migration to Authorization should be attractive and consolidate sustainability of the legacy operation

1- Source: https://www.gov.br/agu/pt-br/composicao/cgu/cgu/neadir/casos-de-arbitragem-2/caso-oi.

THE NEW OI IS BUILT UPON SOLID ESG STANDARDS



🕉 Social

R\$ **3.7** mn Capex savings with equipment recovery

> Environmental Management System launch

Submission of:

GHG emissions inventory

> CDP Climate Change Questionnaire



Physical, mental, and social health Supporting groups and individual appointments

Training programs platform closing the gaps:

Launch of Órbita for educators

hours Leadership developing

1.2k

Q Launch of Oi Devs for women



ESG portal launch



Building the New Oi:

New Business Continuity Management System Record participation in the engagement survey

ESG

Conformidade na sua mão¹

~**5k** employees e-learning completion New monitore d red flags Q2 22 MARKS A TURNING POINT IN OUR TRANSFORMATIONAL JOURNEY. AS OF Q3 Milestones WE START TO FULLY OPERATE ON A NEW BUSINESS MODEL WITH STRONG FOCUS ON CORE EXECUTION

Oi's Transformational Journey

until 2Q22

Structural milestones delivered allowing to shift **focus to the new operating model**

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Mobile Assets UPI closing



InfraCo UPI (V.tal) closing

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New transaction agreement with Anatel

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~R\$ 15 bn in financial debt

repayment – *BNDES, Bond 2026, Mobile Bridge Loan and V.tal Convertible Debenture*

3Q22+

FOCUS ON BUSINESS ACCELERATION

- Acceleration of Fiber and ICT revenues,
- Creation of new revenues stream
- Acelera Oi to drive processes optimization and deliver efficiency to improve margins

ENDING OF JR SUPERVISION

- Judge's analysis
- Final decision to be known soon

NEW OI CONSOLIDATION AND UPDATING

- Post M&A impacts
- New investor day with update on 3-year plan
- New phase of discussions with the market

CONCLUSION OF ASSET SALES STEPS

- Mobile asset sale ascertainment procedures and TSA
- Fixed operation sites
- DTH TV

REGULATORY AGENDA AND DISCUSSIONS

- Concession equating initiatives
- Migration from concession to authorization
- Arbitration

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