EARNINGS 1Q21

HAPV
B3 LISTED NM





Main events 1Q21



- **1Q21 Financial figures**
- Organic and inorganic growth
- Covid-19 update
- Approval by the Companies' Shareholders Hapvida and GNDI Merger
- Follow-on
- Innovation and Transformation
- Sustainability

1Q21 Figures



Main financial and operational indicators¹

Net Revenues

+11.8%

Beneficiaries

+7.5%

Cash MCR²

61.1% (+5.3 p.p. vs 1Q20)

Ebitda Margin

20.1% (-2.4 p.p. vs 1Q20)

Net income ex-value added

+ 14.0%

Net income margin ex-value added

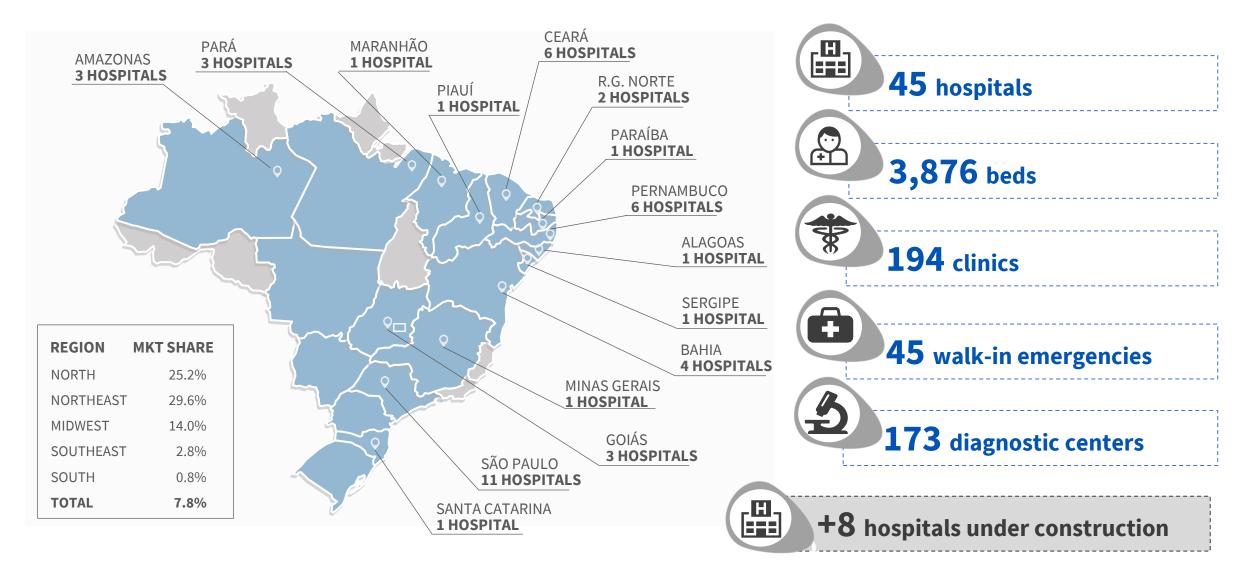
+ 12.9%

(+0.3 p.p. vs 1Q20)

¹Consolidated numbers. ² Medical Care Ratio.

Hapvida's Infrastructure





Business Combination with GNDI





Operation Schedule



Approval of the Merger Agreement by the Board of Directors of both Companies



Signing of the Merger Agreement by the Executive Directors of both Companies



Deal Announcement



Protocol and Justification of Merger



Extraordinary General Meetings Approvals (GNDI & HAPV)



Antitrust Council (CADE) and Regulatory Authority (ANS) Approval (1)



Closing (Expected by 1H22)

¹ Transaction conclusion is conditioned by the approval of the Brazilian Antitrust Council (CADE) and Brazilian Healthcare Regulatory Authority (ANS)

Innovation and ESG



Innovation

Maida.Health

Artificial Intelligence Initiatives

- Sponsorship of the Center for Applied Research in Artificial Intelligence at the Federal University of Ceará
- Projects in the health area: internet of things, big data, digital transformation aimed at low-cost diagnosis, prevention and therapy.

Telemedicine





- Facial recognition
- 85k medical appoitments/month (3x greater than the number of consultations performed by our largest physical structure)

ESG

Initiatives

- Inclusion in the FTSE4GOOD index (Jan/21)
- **UN Women signatories** one of the goals for 2030: Achieving gender equality (SDG 5 + 12 global goals)
- Fórum de Empresas e Direitos LGBTI+



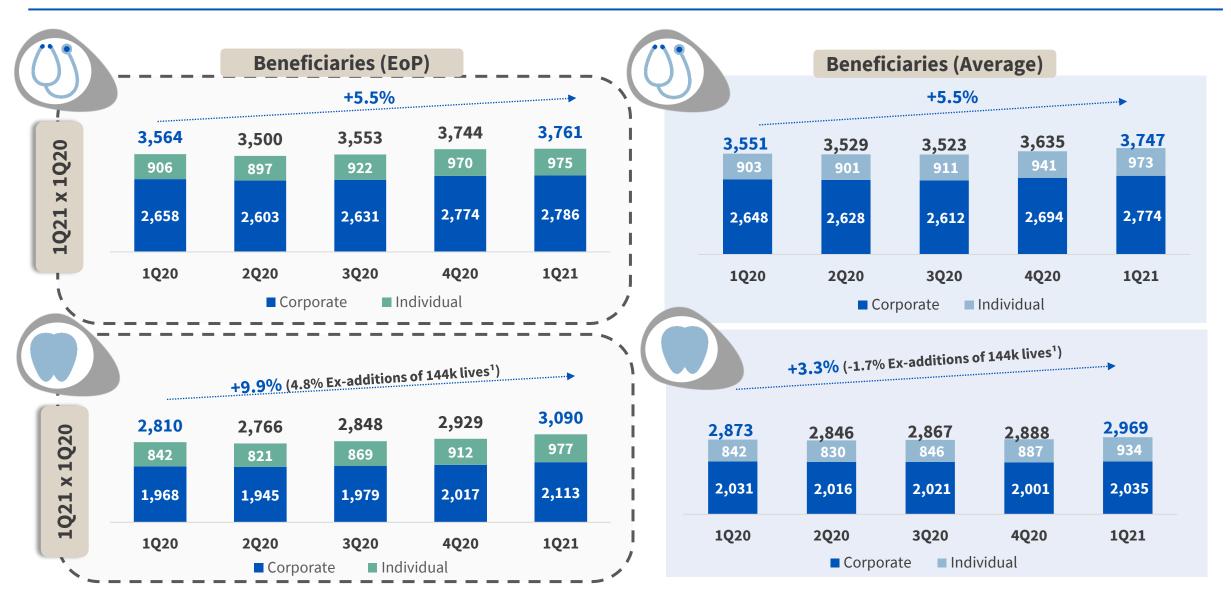




- The Board of Directors with the assistance of the Governance,
 People and Sustainability Committee monitors monthly the strategic planning of sustainability at Hapvida
- 2nd Sustainability Report will be published in the next weeks

Beneficiaries

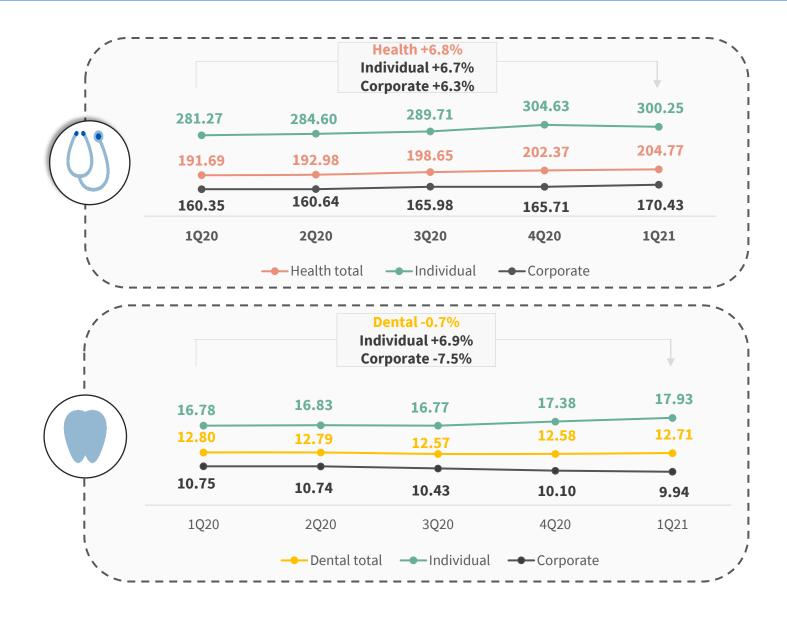




¹Net effect of the movement described in detail in topic 6.2 of the earnings release.

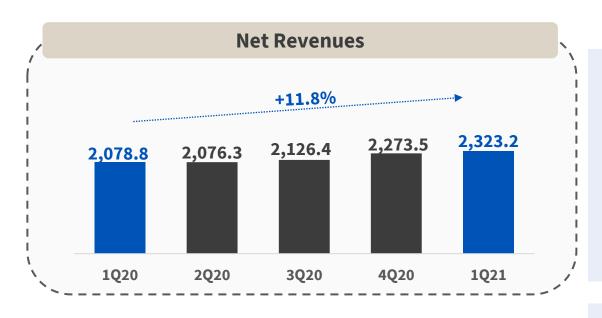
Average Monthly Ticket

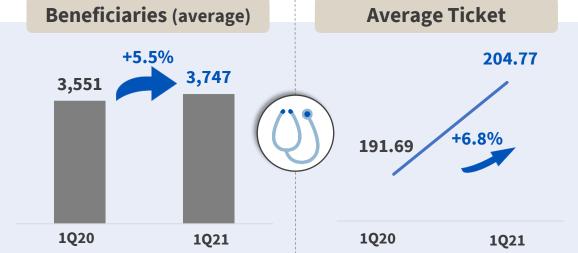




Net Revenues









6.8% increase in average health ticket

Revenues of R\$45.7 million (Medical) and R\$46.1 million (Grupo São José)

13.6k lives from Samedh and 15.5k lives from Plamheg

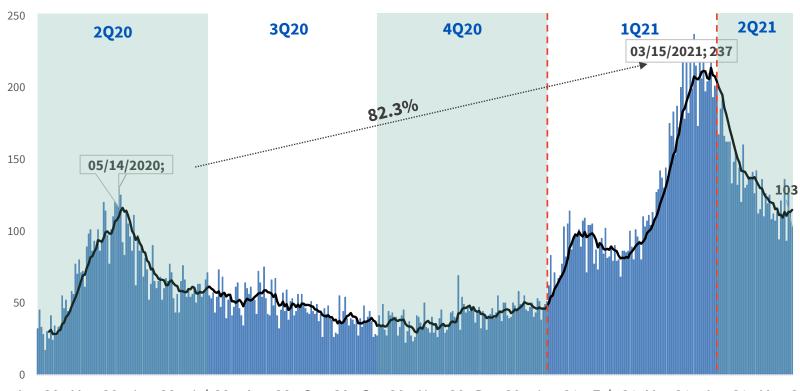


Medical Costs and Medical Care Ratio



Covid-19 Scenario

Daily Hospital Admissions - Covid-19



Apr-20 May-20 Jun-20 Jul-20 Aug-20 Sep-20 Oct-20 Nov-20 Dec-20 Jan-21 Feb-21 Mar-21 Apr-21 May-21 Teb-21 May-21 Apr-21 May-21 Teb-21 May-21 Apr-21 May-21 Teb-21 May-21 May-21 Teb-21 May-21 May-21 Teb-21 May-21 May-21 May-21 May-21 Teb-21 May-21 Ma

1st wave peak: 05/14/2020 - 130 hospitalizations

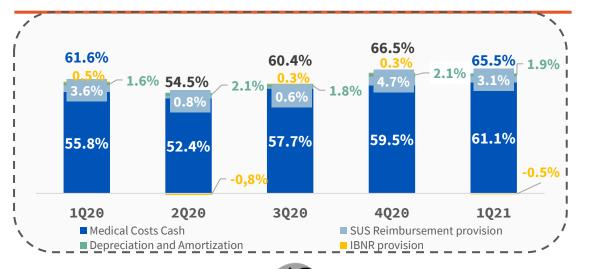
2nd wave peak: 03/15/2021 - 237 hospitalizations

Without suspension of elective procedures by ANS

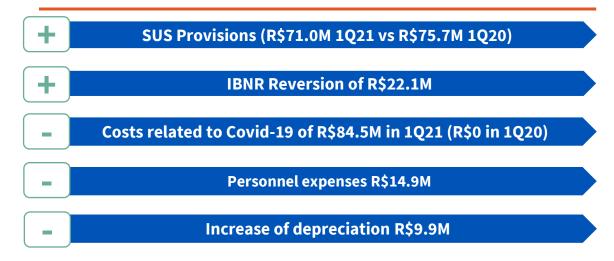
Medical Costs and Medical Care Ratio

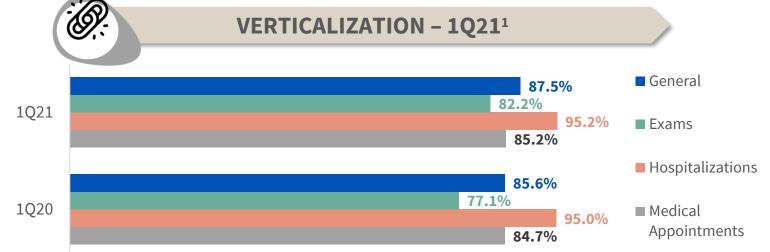


MCR Breakdown



Main Impacts



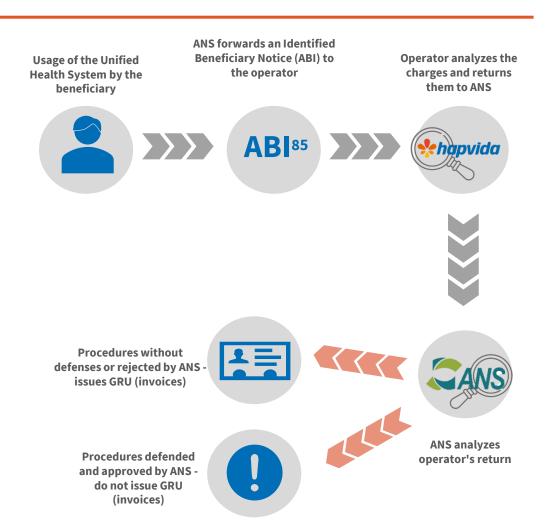


¹% calculated by volume of internalized services (own network) in 1Q21 – only Hapvida (ex-acquisitions).

SUS Reimbursement

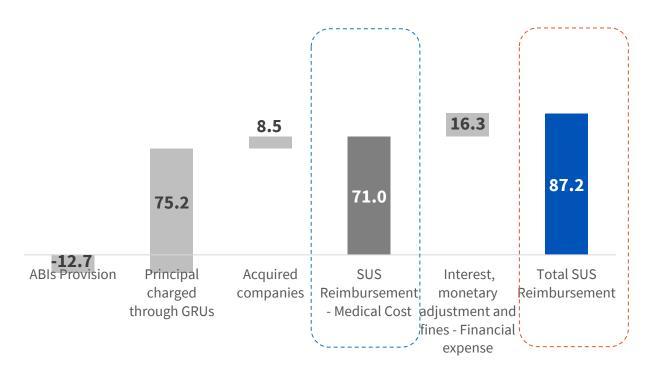


Reimbursement Flow



Reimbursement Breakdown - 1Q21 Impact

In R\$ Milllon



SUS Reimbursement – ABI/Medical care costs



Amount of ABIs received divided by the amount of medical care costs for the corresponding quarter



2Q16 3Q16 4Q16 1Q17 2Q17 3Q17 4Q17 1Q18 2Q18 3Q18 4Q18 1Q19 2Q19 3Q19 4Q19 1Q20

Operational Expenses



Selling Expenses



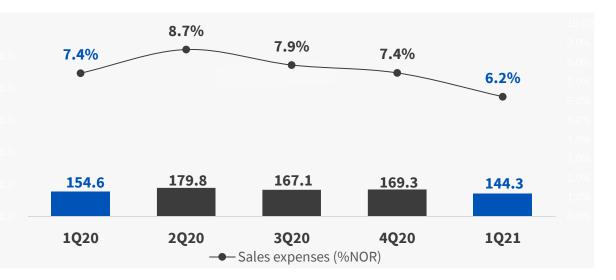
Lower sales expense ratio of acquired companies



Lower deferred commission expense due to annual contract review (R\$10.5 million)



Reduction in the level of default, which, consequently, reduced the constitution of allowance for loan losses (R\$12.4 million)



Administrative Expenses



Addittional attorneys' and consultancy fees related to recent acquisitions including the deal with GNDI (R\$11.9 million)



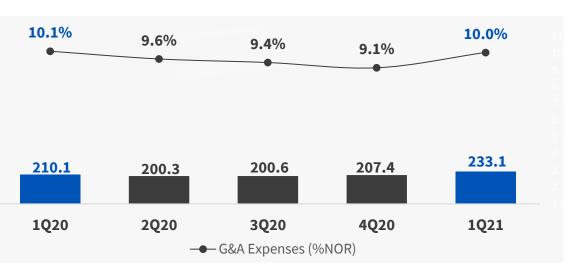
Collective bargaining agreement and hiring of new employees (R\$4.4M)



Personnel expenses, third-party services, location and taxes with newly acquired companies (R\$3.1 million)

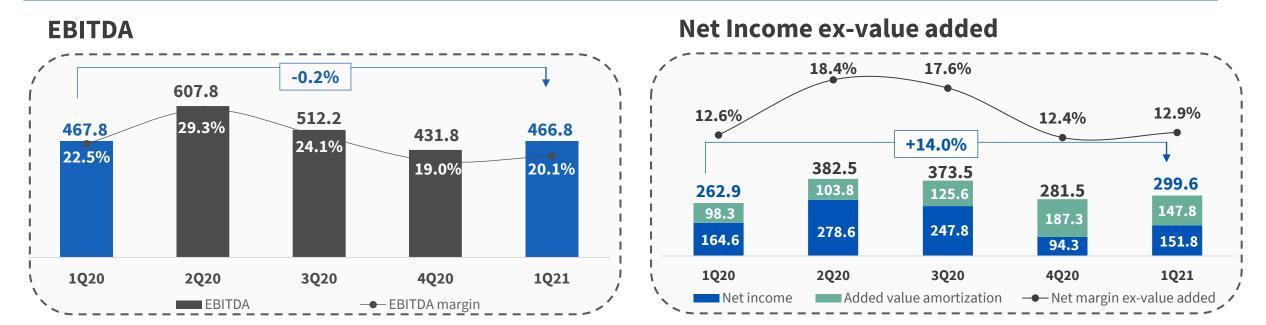


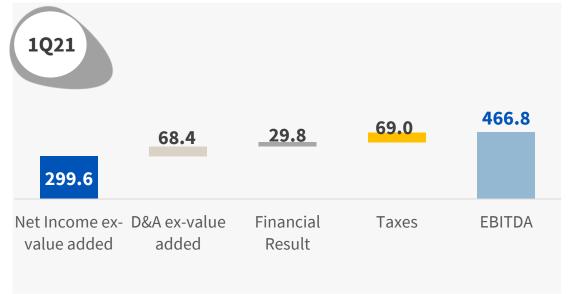
Non-recurring miscellaneous expenses in the assumption of acquisitions occurred in 1Q20 that were not repeated in 1Q21 (R\$5.8 million)



EBITDA and Net Income ex-value added

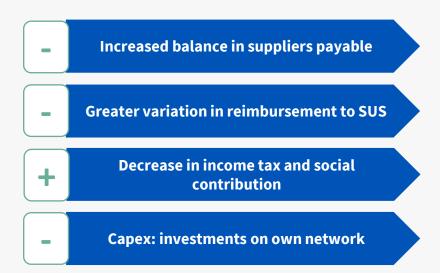






Free Cash Flow and Capex





Casilitow			
R\$ million	1 Q 21	1 Q 20	1Q21 x 1Q20
EBITDA	466.8	467.8	(0.2%)
(+/-) Change in working capital ¹	80.1	102.7	(22.0%)
(-) Income Tax and Social Contribution	(69.0)	(90.5)	(23.8%)
(-) Cash Capex	(134.4)	(74.3)	80.9%
Free cash flow (ex-acquisitions)	343.5	405.6	(15.3%)
(-) Companie acquisitions	-	(46.7)	(100.0%)
Free cash flow	343.5	358.9	(4.3%)

Cash Flow

(1)Includes variations: (i) current assets: accounts receivable, inventories, other credits and advances to suppliers and (ii) current liabilities: suppliers, technical provisions for health care operations net of PPCNG, debts of health care operations net of prepayments, other payables and social obligations.

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