



Rio de Janeiro, June 18, 2024

PRIVACY NOTICE

We understand that an environment of privacy and protection of personal data is essential to build a sustainable society, based on trust, integrity and compliance with the law. The commitment to ethics and governance is what guides Eneva's decisions, guiding the conduct of our business and relationships with customers, shareholders, employees, suppliers, service providers and public entities.

Based on this context, we at Eneva wish to continue building a relationship of trust and transparency with everyone who interacts with us. For this reason, we have prepared this Privacy Notice ("Notice") to help you understand how your information is processed by Eneva and how you can exercise your rights regarding this information.

If you still have any questions after reading, feel free to contact us via email: dpo@eneva.com.br.

GLOSSARY

To better understand this Notice, we recommend reading the concepts below:

National Data Protection Authority (or ANPD): Government body responsible for monitoring compliance with the provisions of LGPD throughout Brazilian territory.

Personal data: Any information capable of identifying a natural person, directly or indirectly.

Sensitive Personal Data: Any personal data relating to racial or ethnic origin, religious beliefs, political opinion, membership of a trade union or organization of a religious, philosophical or political nature, as well as data relating to health or sexual life, genetic or biometric data.

Person in charge: Professional responsible for acting as a communication channel between Eneva, Holders and ANPD. The main objective is to ensure that Eneva complies with the laws and regulations relating to privacy and data protection.

LGPD: General Personal Data Protection Law (Federal Law No. 13.709/2018)

Third Parties: Any and all individual or legal entity with whom Eneva has a relationship or will have a relationship. This includes: service provider, supplier, consultant, partner, contracted or subcontracted third party, tenant, assignee of area, irrespective of formal agreement or not, including those using the Company's name, provides materials, interacts with a public official, with the government or with other third parties on behalf of Eneva.





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Holder: Individual to whom the personal data refers.

Processing: Any activity performed with personal data, such as collection, reception, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, deletion, assessment or control of information, modification, updating, communication, transfer, sharing and extraction.

HOW DO WE COLLECT YOUR PERSONAL DATA?

The information we process about you may have been provided directly by you to Eneva, by third parties or even collected automatically through our website and other channels.

Let's take a closer look at each of these data collection situations.

- **Information provided directly by you**

From the beginning of your interaction with us, you voluntarily provide us with information about yourself. For example, when you contact us through social media or our customer service channels, when you interact with the content of our website, by chat, by email or other tools; or, even, when registering to join in a selection process on our website and events promoted by Eneva.

- **Information obtained from third parties**

In specific cases, we may also receive some of your personal data through third parties. For example, information provided by Eneva contractors, such as consultants, service providers, suppliers that help us offer increasingly better products and services to you.

- **Information obtained automatically**

In some situations, we may also collect personal data automatically through the devices you use to access our website. This information helps us generate access statistics and, thus, better understand our audience. This is important so that we can improve our services and adapt them to the most diverse audiences. Some of this data may be collected through cookies or similar technologies, as we will explain in a separate topic below.

WHAT PERSONAL DATA DO WE PROCESS?

With a view to respecting your privacy, we understand that any processing of personal data must be limited to the minimum necessary, on a relevant and proportionate basis to enable the intended purpose to be achieved.

Therefore, personal data we collect about you will vary depending on the relationship you have with us, i.e., as a customer, candidate, investor, among others.

Below, grouped into categories, we present the main personal data processed by us:

- 1) **Registration data:** name, date of birth, ID Card, Individual Taxpayer ID Number (CPF);





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- 2) **Identification data:** residential/business address, marital status, nationality, filiation;
- 3) **Contact details:** fixed or cell phone and email;
- 4) **Professional data:** profession, position, professional background, academic background, diplomas and other training certificates;
- 5) **Behavioral data:** pattern of website use; and
- 6) **Attributes associated with your electronic devices:** access provider, operating system, browser (type, version, enabled options and plugins installed), video settings (size/resolution and number of colors), date and time of access and pages viewed through cookies.

WHAT DO WE USE YOUR PERSONAL DATA FOR?

For the most part, Eneva's operations do not directly require the collection of personal data. However, as a company dedicated to the generation and supply of natural resources through innovative solutions and businesses that add value in contemporary times, it is essential that some of our operations involve your personal data, which will always be done with responsibility and security. To provide transparency to you, holders, we list here what these operations are:

Operations	Personal data	What do we use your information for?	Affected holders
Investor Relations: "Talk to IR" and "Newsletter"	Name, email, telephone and company	You directly provide us with your data so that we can register you as a user on our platform to send you alerts and news from Eneva IR, as well as to answer your questions and any requests you may have.	Holders who have registered
Eneva Comercializadora: Contact	Name and email	You directly provide us with your data so that we can answer your questions and any requests about the free energy and gas market.	Holders who have sent a message
Eneva Geração Distribuída: "Contact Us"	Name and email	You directly provide us with your data so that we can answer your questions and any user requests about opportunities in distributed generation.	Holders who have sent a message
Eneva Geração Distribuída: Distributed Generation Maranhão and Ceará	Full name, identity (ID), CPF, nationality, date of birth, profession, marital status,	You directly provide us with your data so that we can register you with the Energy Distributor to benefit the user with a direct discount on their energy bill.	Legal representatives of registered units





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	address in the contract, telephone and email		
Work with us	Name, email, cell phone, telephone, filiation, marital status, gender, nationality, CPF, date of birth, ID, education, photograph, full address and professional data	You directly provide us with your data so that we can to identify and authenticate you as a user, as well as to assess your application for job positions and opportunities at Eneva.	Candidates
Press Room: "Registration" and "Contacts"	Name, communication vehicle, email and telephone	Register the user to send information about Eneva published in the press.	Holders who have registered
Actions for relations with communities	Name, your community, cell phone and telephone number	You provide us with this data to maintain relationships, contact and communication about our social responsibility programs and actions.	Holders who have requested contact
Response to reports	Name and email	We use your data to respond to reports made by you.	Whistleblowers (those who identify themselves)

We also emphasize that Eneva keeps your information only for the time necessary to achieve the purposes stated above and does not use your data for other purposes, except in cases authorized by law. In these cases, the criteria for defining the retention period will be as follows:

- if we have a legal, regulatory, contractual or obligation imposed by a relevant authority of retaining personal data; and
- if data is necessary to maintain accurate historical, commercial and financial records or to comply with internal regulations of our company.





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WHAT ARE COOKIES AND HOW DO WE USE THEM?

Cookies are text files that may be stored on your electronic devices when you visit our website. Eneva uses this tool for different purposes, such as generating access statistics and improving your experience.

Below we list the types of cookies used and their purposes:

Cookie	Cookie Type	What do they do?	Duration
<i>ARRAffinitySameSite</i>	Necessary/Essential	These are cookies essential to enable the proper operation of our website, as well as to allow you to use all available features.	User session
<i>ARRAffinity</i>			
<i>wordpress_test_cookie</i>			
<i>wp-settings-time-1</i>			
<i>wp-settings- 1</i>			
<i>_ga_PTH6KR80T3</i>	Performance/Analytics	These are cookies that help us understand how visitors interact with our website, providing information about the areas visited, the time spent visiting the website and any problems found.	1 year and 1 month
<i>_ga_02721PSMW7</i>			
<i>__Secure-Spvll</i>	Functional	These are cookies which allow us to remember your previous choices, such as navigation language. They are responsible for providing a customized experience.	1 hour

We emphasize that the necessary cookies are key to the normal operation of our website. This means that, if you object to the use of this tool, this may result in your experience being unfeasible or your access being suspended.





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You may, at any time, set up your browser to automatically decline the collection of cookies. However, by blocking certain types of cookies, some features of our website may not work as expected. For more information on how to proceed with the management of cookies directly in your preferred browser, you can access the links below:



You can also choose to block the use of cookies of Google Analytics in the following link: <https://tools.google.com/dlpage/gaoptout>.

WHO DO WE SHARE YOUR PERSONAL DATA WITH?

It is possible that Eneva may share your personal data, in which case it will be restricted to the minimum appropriate and necessary for the fulfillment of any of the specific purposes previously

informed to you in this Notice. Therefore, we may share your data with third parties in the following situations:

- in the case of a company that is part of the group of which Eneva is a member and affiliated companies, to enable us to reach the results of our surveys and the consequent disclosure of these indicators;
- business partners and service providers, to enable the operation of communication and marketing channels, as well as providing the necessary structure for the feasibility of our services;
- in the event of any corporate transaction, such as consolidation, acquisition, spin-off and merger transactions;
- with administrative and judicial authorities when necessary to comply with a legal obligation or to assist in the investigation of suspicious or illegal activities; and
- with law firms, legal advisors and other legal representatives when necessary to defend Eneva's interests in administrative, arbitration or judicial proceedings.

When we share your personal data in the above situations, we use contractual instruments to ensure that any third party that receives such data ensures adequate protection.

In situations where the data is shared with a third party located outside Brazil, in addition to ensuring the security and protection of personal data by means of a contract, Eneva will use one of the following legal options

for international transfer authorized by law, as well as complying with other guidelines from the relevant authorities on the matter.





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It should also be noted that for the purposes of market intelligence research, relasing data to the press and advertisement, data provided by the user is shared in an anonymized format, so that identification is impossible.

HOW DOES ENEVA PROTECT YOUR INFORMATION?

To safeguard your privacy and protect your personal data, Eneva has Information Security, Privacy and Data Protection Governance Programs, which contain rules of good practice, policies and internal procedures, which set forth conditions for organization, training, educational actions and mechanisms for monitoring and mitigating risks related to the processing of personal data.

In this sense, several measures are implemented, such as storage under strict security and confidentiality standards, control and management of information, including access limitation and access protected by strong passwords, implementation and use of secure networks to operate activities, secure disposal, implementation of anonymization methods when applicable, among others.

It is important to note that when you use our environments, you may be taken via a link

to other portals or platforms, which may collect your data and have their own Privacy Policy. The user is responsible for reading these Policies and accepting or rejecting them.

Eneva is not responsible for the Privacy Policies of third parties nor for the content of any websites or services linked to environments other than ours.

WHAT ARE YOUR RIGHTS AND HOW CAN YOU EXERCISE THEM WITH ENEVA?

Irrespective of the relationship established with Eneva, you are entitled to all the rights relating to your personal data provided for by law, including:

- 1) know whether we process any of your personal data;
- 2) know which personal data about you is processed by us;
- 3) correct incomplete, inaccurate or outdated data;
- 4) request the anonymization, blocking or deletion of data that is unnecessary, excessive or that may have been processed in breach of the law;
- 5) request data portability to another service or product provider;
- 6) request the review of solely automated decisions that affect your interests;
- 7) request the deletion of data processed with your consent;
- 8) obtain information about the public or private entities with which we share your data; and
- 9) when the processing activity requires your consent, you may refuse to consent. In this case, we will inform you of the consequences of not carrying out such activity. If you choose to provide your consent, you may revoke it later at any time.





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You may also exercise your rights at any time. To exercise them, simply contact our Person in Charge through the official channel [Eneva - Make a statement \(contatoseguro.com.br\)](mailto:contatoseguro.com.br). Furthermore, so that we can respond to your request in compliance with LGPD, we ask that you identify yourself and indicate which right you intend to exercise.

In this sense, we highlight that we may request other information and/or documents to confirm the identity or veracity of your information.

Requests involving personal data and/or documents from other holders will not be met, except through a power of attorney, parental authority or other options that authorizes the exercise of another holder's right by you.

It is worth noting that, in some specific circumstances, it is possible that your request will not be fulfilled. In these cases, we will explain the reasons for not meeting the request.

QUESTIONS?

If you have any questions, please contact our Person in Charge of Personal Data Processing, Juliana Kac through the official channel [Eneva - Make a statement \(contatoseguro.com.br\)](mailto:contatoseguro.com.br)

UPDATE

It is possible that some of the information available herein will be updated or changed. These updates are intended to better reflect our commitment to privacy and protection of personal data. Therefore, we advise you to review this Privacy Notice periodically to access the latest information about our privacy and data protection practices. When any changes are made, we will inform you on our homepage.

