











# Corporate Presentation (June 2020)









Dow Jones Sustainability Indices



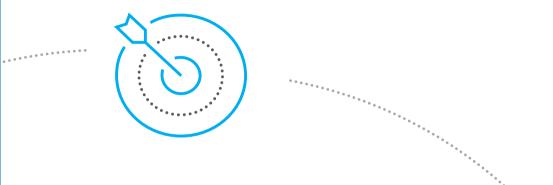








"The Issuen Recognition -III granted by the Colombian Stock Exchange is not a certification about the quality of the securities labed at the BVC nor the solvency of the losser".



# **HISTORY OF**



# **Diversified formats of operations**

Retail, Cash & Carry, shopping malls, galleries, credit and card, insurance, traveling, among others

## **Diversified strategy**

Omnichannel, Multiformat e Multibanner

#### **653 Stores**

Operations in Colombia, Uruguay and Argentina

#### **Net Revenue 2019**

COP \$ 15.3 trillions (R\$ 18.4 billions\*)

## **Corporate structure**



#### Local management, with expertise and extensive business know-how

#### Colombia







#### Uruguay



#### Argentina





~76% of sales

**Stores**: 537

o Sales: COP\$ 11.0 Tri (R\$ 13.2 Bi\*)

o Total Real Estate GLA (sqm): 758,000

 Formats: Hyper, Super, Proximity, Lowcost and Cash & Carry

Shopping Malls

o Online: exito.com and carulla.com















~6% of sales

Stores: 25

Sales: COP\$ 0.9 Tri (R\$ 1.1\* Bi\*)

o Total Real Estate GLA (sqm): 169,000

Formats: Hyper and Convenience

Shopping Malls







# **COUTRIES HIGHLIGHTS**

#### **Solid strategy:**

- Omnichannel,
- Multiformat,
- · Multibanner.

~18% of sales

- Stores: 91
- Sales: COP\$ 2.5 Tri (R\$ 3.0 Bi\*)
- o Total Real Estate GLA (sqm): 5,000
- Formats: Hyper, Super and Proximity
- Online: geant.com and devoto.com

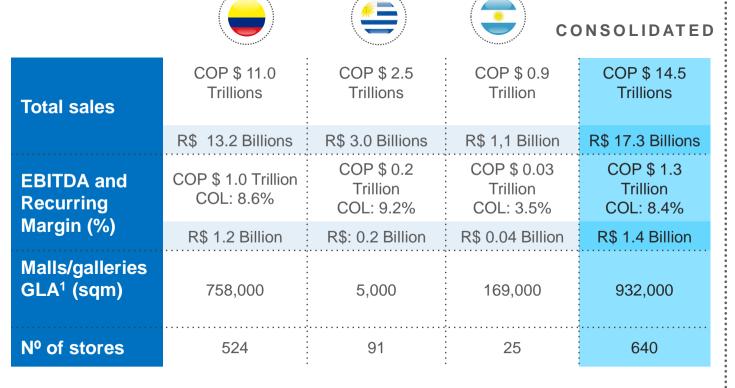


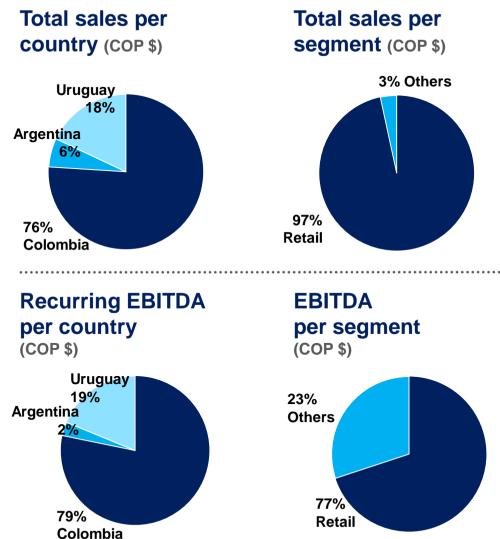


Devoto

### 2019 Results

#### **FY19 results highights**





Note: The consolidated data for 2019, includes the results of Colombia, Uruguay and Argentina and the net result of operations in Brazil until September 2019, recorded as discontinued, the hyperinflationary effect in Argentina and the effects of IFRS 16. Data in R\$ are proforma, for comparison purposes only.

(1) GLA: Gross leasable area. Data as of 2019.

# Group's operation portfolio

#### **Retail and Cash & Carry**

Banner by country	Store number	Sales Area (sqm)
Colombia		
Éxito	247	624,907
Carulla	96	85,241
Surtimax	80	38,009
Super Inter	69	65,346
Surtimayorista	32	32,349
Total Colombia	524	845,851

Uruguay		
Devoto	60	39,886
Disco	29	33,452
Geant	2	16,411
Total Uruguay	91	89,749

Argentina		
Libertad	15	103,967
Mini Libertad	10	1,796
Total Argentina	25	105,763
TOTAL	640	1,041,363

#### **Other Businesses**

#### **Financial Retail Real Estate** ✓ 2.9 M cards ✓ Total GLA<sup>(1)</sup>:755k sqm issued on the market √ VIVA: Vehicle with Fondo Inmobiliario √ Alliance with Colombia Bancolombia ✓ Innovative concept Billing CAGR 13.6% Sales CAGR 19.9% (12.1% LFL) Insurance Travel million √ Double digit sales clients growth ( ) seguros éxito viaies éxito ✓ Alliance with √ 45 travel agencies Sura in the country **Virtual Mobile Money Transfer** ✓ +15.6 M ✓ Over 500K transactions móvil **éxito** active lines

# **Strategy** focused in Retail trends and Customer

#### 2019-2022 STRATEGIC PILLARS











#### **Models**

- FreshMarket
- WOW

#### Formats / Banners

Cash & Carry

#### **Private Label**

- Frescampo
- o Taea

#### **Smart Market Store**

o Carulla

#### **E-commerce**

- Éxito.com
- o Carulla.com

#### **Market Place**

#### **Digital catalogs**

#### **Delivery**

#### **Last milers**

o Rappi

#### Click & Collect

- In stores
- o Drive thru

#### **Applications**

Éxito & Carulla

#### **Developments**

- Frictionless
- Better customer service
- Greater data analysis
- Optimization of the supply chain and logistics
- Better human resources management

#### **Startups**

#### **Assets optimization**

- Real Estate (malls/galleries)
- Non-core assets

#### **Traffic generation**

- Loyalty programs
- Other businesses

#### **Operational Excellence**

- Logistics and supply chain
- Greater productivity
- Joint purchase
- Back office

#### **Gen Cero**

 Focus on child nutrition

#### Sustainable commerce

Local producer purchase

#### **My Planet**

 Protecting the environment

#### **Healthy lifestyle**

- Healthy products portfolio
- Human development

## 1. Innovation

# INNOVATIVE MODELS





- 17.5% of the banner sales
- Sales growth of 740 bps above other stores
- 13 stores



- 17% of the banner sales
- Sales growth of 1130 bps above other stores

# INNOVATIVE FORMATS



#### Cash & Carry:

- 32 stores
- High-double digit in sales growth
- Presence in Bogota and in the Costa Atlântica
- Low operational cost and optimized CAPEX

# PRIVATE LABELS



+2.570 SKUs in stores



Objective of positioning itself as the **healthy brand** for the entire region

Note: 2019 data compared to 2018.

#### **Growth platform in Colombia**

Growth of +37% in sales vs 2018

COP\$

in sales

140/0

502 Bi







#### E-commerce

- +17% of sales growth in 2019
- +40% of growth in store visits

#### Marketplace

- o **+29.4%** of GMV<sup>(1)</sup> growh
- 1,000 sellers

#### **Digital Catalogs**

- o +42% of sales growth
- +32% of growth in visits

## 2. Omnichannel

**4.5%** 

of share in sales (+110 bps vs 2018)

of deliveries (+58% vs 2018)



## Last Miler and Delivery

- +56% Increase in orders
- 4.3 M deliveries



#### **Click & Collect**

 +25% increase in orders

<sup>1</sup> Omnichannel food sales now account for approximately 14% of total food sales in Colombia.
2 Amount of deliveries doubled between April and May.



#### **ÉXITO & CARULLA**



+ 2 millions app downloads

Significant growth in the number of customers







**E-commerce module** developed for the Disco and Devoto banners



3. DIGITAL TRANSFORMATION

> Initiatives already underway for greater adaptation to new consumer needs



**Chatbot** 

Social Marketing

Wi-fi

**Kiosks** 



**Data Analysis** 

CRM

Predictable Models



#### **Frictionless**

**POS** mobile

**Shop & Go** 

**Scan** payments



#### **Internal Management**

Logistics and supply chain: inventories and productivity management

Transformation of HR management

# 3. DIGITAL TRANSFORMATION

Initiatives already underway for greater adaptation to new consumer needs

# 4. BEST PRACTICES & INTEGRATION



# Assets Optimization

**Greater use of physical space:** 

- Colombia: Gross rentable area of 755k sqm (568k in Viva Malls) and 34 comercial centers
- Argentina: Gross rentable area of ~170k sqm and and first shopping malls operator out of Buenos Aires

# Operational **Excellence**

- Logistics and Supply Chain:
  - Platform stores (+ 400 stores)
  - Click & Collect (+ 400 stores)
  - o Dark Stores (2)
- Lean productivity schemes
- o Better negotiations with joint purchase
- Integrated back office



# **Traffic Generation**

- Puntos Colombia: greatest point system of the country with 237M of downloads
- Other Businesses



# 5. Sustainability

GROUP SHARED VALUE



#### **Gen Cero Strategy**

- Focus in child nutrition
- More than 64k children under 5 with the best nutrition in the year



#### **Healthy Lifestyle**

- Healthy products portfolio
- +3,300 SKUs of healthy products



#### **Employees well-being**

- Human talent development
- +COP \$ 85,000 Mi employees benefits and their relatives per year.



#### Sustainable commerce

- 82% purchase of local producers
- 92% of sold fruits and vegetables bought in the country



#### My planet

- Contributing to protect the environment
- 61% decrease of plastic bags use in stores

# Accounting differences (BRL / COL)

Main accounting differences observed in the P&L between the result disclosed by Grupo Éxito and the result disclosed by GPA:

1. Results accounting of JVs (Equity)

2. Difference in accounting for depreciation / amortization related to rental contracts - IFRS 16

(~60 bps of impact in the EBITDA margin/year) (no impact in the Net margin/year)

Colombia: Equity income does not impact

**EBITDA** 

**Brazil:** Equity income impacts EBITDA

The operations Tuya and Puntos Colombia (both JV with Bancolombia) are accounted for as Equity income, which in the Colombian accounting standard is below EBITDA..

(no impact in the Net margin/year) (~40 bps of impact in the Net margin/year)

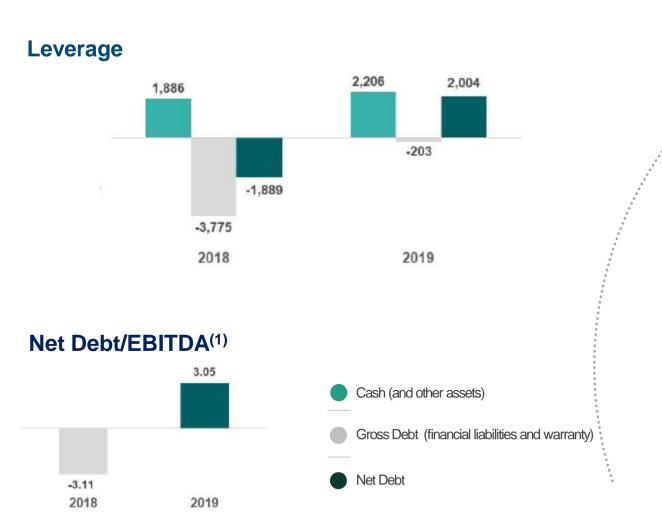
**Colombia:** Contracts are amortized from the date of its signature

**Brazil:** Contracts are amortized from the date of the acquisition of the subsidiary

This difference in accounting rule impacts the presentation of Net Income, however it has no cash effect.

# eneratio

#### Operational cash flow generation, contributing to the group deleveraging



#### **2019 Highlights**



3.05x

of leverage in the 4Q19 (-2.88x excluding transactions effects)



COP\$ 3.5 Tri (R\$ 4.2 Bi\*) of net debt reduction in the 4Q19



4.25%

Repo rate stable since April/18



COP \$ 328 Bi (R\$384 Mi\*) of cash increase after cash inflow

transaction and debt repayment

<sup>\*</sup> Proforma, considering an exchange rate of approximately 832 COP/BRL, for comparison purposes only. Holding position: Result of Almacenes Éxito S.A, excluding operations by Colombia and international subsidiaries.













# Thank you







Dow Jones Sustainability Indices









