

Risk Management Report – Pillar 3

1Q24



Some numbers included in this report have been subject to rounding adjustments.

As a result, some amounts indicated as total amounts in some tables may not be the arithmetic sum of the preceding numbers.

Additionally, the values indicated as percentage variation in some tables may not be the arithmetical application of the preceding numbers.

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Presentation of the Report

1. Presentation of the Report

Financial market globalization has prompted the appearance of financial activities and instruments that are outside the reach of domestic bank oversight authorities. On the other hand, differences in national regulations to which banks were subject created inequalities in international competitive conditions. To mitigate the effects of these gaps and conditions, the Basel Committee on Banking Supervision was created in 1974 with the mission of promoting international convergence in capital standards and bank management practices. The need to add other financial segments to the convergence process led to the creation of the Financial Stability Board, in 2009, to coordinate the work of the Basel Committee and other financial activity supervisory bodies.

Currently, the banking segment guidelines defined by these two bodies are organized in accordance with a structure known as “the three pillars”:

Pillar 1 – Capital Requirement: Sets the minimum capital standards to be required from the banks, as well as the methodologies to be used to measure credit, market, and operational risks.

Pillar 2 – Supervision Process: Establishes the performance principles of the banking system supervisors and sets criteria to address risks not covered under Pillar 1. The risk management processes are also included in this part of the guidance.

Pillar 3 – Market Discipline: Recommends banks to disclose broadly a set of basic information in such a manner as for financial market participants to be able to undertake well-grounded assessments of the risks these institutions incur.

The Banco Bradesco Pillar 3 report complies with Basel Committee on Banking Supervision's recommendations (Pillar 3 – Market Discipline) and other Central Bank of Brazil's (BCB) rules, as required by Resolution 54/20. This report seeks to provide stakeholders with information access on Bradesco Organization (herein also referred to as “Organization”) risk management, presenting a detailed picture of the procedures and controls of the main risks to which it is exposed, thus allowing market agents to appraise the Organization capital adequacy.

The Organization believes that risk management is essential to enable the long-term stability of financial institutions and that transparency in the information disclosure strengthens the Organization's Risk Culture, contributing to the solid health of the national financial system and society in general. As a consequence of the continuous risk management process and adoption of the best practices, the Organization was the first financial institution¹ in Brazil authorized by the BCB, since January 2013, to use its internal market risk models to calculate regulatory capital, which were already in use for managerial purposes.

It is recommended that this Report be read with other documents disclosed by the Organization, such as the Report on Economic and Financial Analysis, the Consolidated Financial Statements and the Appendix indicated in this document², which presents other information about the Organization's activities. For more information, access our Investor Relations website at www.bradescori.com.br.

¹ As per BIS document named “Regulatory Consistency Assessment Programme (RCAP) – Assessment of Basel III regulations in Brazil”, of December 2013.

² The information related to the G-SIB (indicators that feed into the Committee's methodology for assessing the systemic importance of global banks) and Remuneration of Directors, will be disclosed according to the terms established by BCB Resolution 54/20, on bradescori.com.br – Market Information – Risk Management.

Presentation of the Report

1.1. Key Indicators

The Organization carries out the risk and capital management aligned to the strategic guidelines, involving the Control and Business areas, according to the Executive Board and the Board of Directors guidance, aiming to provide conditions to the Organization strategic targets achievement and support the inherent risk to its activities.

Below are presented the Organization key indicators, obtained under the viewpoint of the Prudential Conglomerate:

Total Capital Ratio 15.4% -0.4 p.p. in the quarter 4Q23: 15.8%	Tier I Ratio 12.7% -0.5 p.p. in the quarter 4Q23: 13.2%	Common Equity Tier Ratio 11.2% -0.5 p.p. in the quarter 4Q23: 11.7%	Leverage Ratio 6.9% -0.4 p.p. in the quarter 4Q23: 7.3%
Total RWA¹ R\$ 947,047 -0.1% in the quarter 4Q23: R\$ 947,738	Credit Risk RWA¹ R\$ 829,471 -1.5% in the quarter 4Q23: R\$ 842,400	Market Risk RWA¹ R\$ 27,691 +46.1% in the quarter 4Q23: R\$ 18,957	Operational Risk RWA¹ R\$ 89,886 +4.1% in the quarter 4Q23: R\$ 86,381
LCR 193.2% +1.6 p.p. in the quarter 4Q23: 191.6%		NSFR 123.4% -3.3 p.p. in the quarter 4Q23: 126.7%	

RWA' Quarterly Evolution¹



The minimum regulatory requirements determined by Central Bank of Brazil are presented below:

Basel Ratio² 11.50% as of April/2022	Tier I Ratio² 9.50% as of April/2022	Common Equity Ratio² 8.00% as of April/2022
Leverage Ratio³ 3.0% as of January/2022	LCR⁴ 100% as of January/2019	NSFR⁵ 100% as of October/2018

¹ Amount in million (BRL).

² The Total Capital Ratio, the Tier I Ratio and the Common Equity Tier I Ratio encompass the Additional CET1 buffer requirements of Conservation, Systemic and Countercyclical, as per the CMN Resolution 4,958/21 and BCB Circular 3,768/15 and 3,769/15, respectively.

³ The minimum requirement for the Leverage Ratio was defined by CMN Resolution 4,615/17.

⁴ The minimum requirement for the LCR was defined by CMN Resolution 4,401/15.

⁵ The minimum requirement for the NSFR was defined by CMN Resolution 4,616/17.

Risk Management

2. Risk Management

The activity of risk management is highly strategic due to the increasing complexity of products and services and the globalization of the Organization business. The dynamic nature of the market is conducive to the constant improvement of risk management activity.

The Organization conducts corporate risk control in an integrated and independent manner, preserving and valuing an environment of collective decision-making in which methodologies, models and tools to measure and control risks are developed. Promotes the dissemination of the risk culture to all employees, at all hierarchical levels, from business areas to the Board of Directors.

2.1. Key Prudential Metrics

Since January 2015, financial institutions based in Brazil calculate their capital requirements on a consolidated basis with the institutions that are part of their Prudential Conglomerate.

The following table shows the prudential key metrics related to regulatory capital, leverage ratio and liquidity.

Key Metrics (KM1)

R\$ million	a Mar-24	b Dec-23	c Sep-23	d Jun-23	e Mar-23
\\ Available capital (amounts)					
1 Common Equity Tier I (CET1)	106,167	110,689	111,642	109,281	104,600
2 Tier I	120,727	125,412	126,704	123,250	118,614
3 Total Capital	145,621	149,969	150,715	148,608	142,648
3b Excess of resources invested on permanent assets	-	-	-	-	-
3c Total Capital Detachments	-	-	-	-	-
\\ Risk-weighted assets (amounts)					
4 Total risk-weighted assets (RWA)	947,047	947,738	942,435	956,140	945,116
\\ Risk-based capital ratios as a percentage of RWA					
5 CET1 ratio	11.2%	11.7%	11.8%	11.4%	11.1%
6 Tier I ratio	12.7%	13.2%	13.4%	12.9%	12.6%
7 Total Capital Ratio	15.4%	15.8%	16.0%	15.5%	15.1%
\\ Additional CET1 buffer requirements as a percentage of RWA					
8 Capital conservation buffer requirement	2.5%	2.5%	2.5%	2.5%	2.5%
9 Countercyclical capital buffer requirement	0.0%	0.0%	0.0%	0.0%	0.0%
10 Systemic capital buffer requirement	1.0%	1.0%	1.0%	1.0%	1.0%
11 Total of bank CET1 specific buffer requirements ⁽¹⁾	3.5%	3.5%	3.5%	3.5%	3.5%
12 CET1 available after meeting the bank's minimum capital requirements	3.2%	3.7%	3.8%	3.4%	3.1%
\\ Leverage Ratio (LR)					
13 Total exposure	1,740,974	1,714,043	1,690,873	1,664,284	1,644,824
14 LR	6.9%	7.3%	7.5%	7.4%	7.2%
\\ Liquidity Coverage Ratio (LCR)					
15 Total high-quality liquid assets (HQLA)	248,433	248,691	239,319	212,771	207,280
16 Total net cash outflow	128,556	129,798	131,141	119,212	125,459
17 LCR ratio	193.2%	191.6%	182.5%	178.5%	165.2%
\\ Net Stable Funding Ratio (NSFR)					
18 Total available stable funding (ASF)	924,550	934,325	910,527	888,265	874,293
19 Total required stable funding (RSF)	749,310	737,181	728,245	721,727	720,798
20 NSFR ratio	123.4%	126.7%	125.0%	123.1%	121.3%

(1) The no comply with Additional CET1 buffer rules causes restrictions on the dividends payment and interest on shareholders' equity, net surplus, share repurchase, reduction of capital, and variable compensatio to its administrators.

Risk Management

Comments

Tier I ratio improvement in the 12-month comparison, mainly by the internal generation of capital (net income), which absorbed the effects of interest on own capital and prudential adjustments.

2.2. Bank Risk Management Approach

2.2.1. Scope of Risk Management

The scope of the Organization risk management achieves a broadest view, allowing the risks of the Economic-Financial Consolidated³ to be supported by the Risk Management Corporate Process (chapter 2.2.4). For this purpose, the Organization is structured through the three lines model in which all contributes in order to achieve the objectives with a reasonable margin of security:

- **First line**, represented by businesses and support areas, responsible for identifying, reporting and managing inherent risks as part of day by day activities, besides that, responsible for controls execution, in response to risks, and/or for defining and implementing action plans to ensure the effectiveness of the internal control environment while maintaining risks within acceptable levels;
- **Second line**, represented by oversight areas, responsible for establishing risk management policies and compliance procedures for establishment and/or monitoring of first line, in addition to the activities and responsibilities associated with independent model validation. In this line, may be highlighted the "Integrated Risk Control Department", "Compliance, Conduct and Ethics Department", Legal, Corporate Safety, Independent Model Validation area, among others;
- **Third line**, represented by Audit and General Inspectorate Department, which is accountable for independently evaluate the effectiveness of the risk management and internal controls, including how the first and second lines reach their objectives, reporting the results of their work to the Board of Directors, Audit Committee, Fiscal Council and Senior Management.

2.2.2. Risk Appetite Statement (RAS)

Risk appetite refers to the types and levels of risks that the Organization is willing to accept in the conduct of its business and objectives. The Risk Appetite Statement (RAS) is an important tool that synthesizes Organization's risk culture.

At the same time, RAS emphasizes the existence of an effective process of responsibilities in the operational management of risks and in the execution of control functions, as well as for mitigating and disciplinary actions, escalation procedures and notification to the Senior Management when the risk thresholds and established control processes are breached.

³ Includes the regulatory scope of the Prudential Conglomerate and other companies in the Consolidated.

Risk Management

The Risk Appetite Statement is annually⁴ reviewed or whenever it is necessary by the Board of Directors, besides being continuously monitored by Senior Management's forums, as well as by business and control functions.

The RAS reinforces the dissemination of risk culture by enabling all your members to be aware of the main aspects of Organization's risk appetite.

Risk Appetite Dimensions

For the various types of risks, which are measurable and non-measurable, the Organization has established controls approaches, observing the main global dimensions:

Solvency: the Organization seeks to maintain, on a permanent basis, a solid capital base to support the development of activities and to address the measurable incurred risks (in normal or stressful conditions), as well as to withstand any losses arising from risks that do not have capital allocation and to enable possible strategic acquisitions. In order to meet this objective, capital buffers have been established, which are part of the risk appetite framework and are defined and approved by the Board of Directors.

The Organization established Total Capital, Tier I, Common Equity Tier I and Leverage Ratios as the indicators monitored in this dimension.

Liquidity: the Organization aims be able to honor efficiently its obligations through pulverized and low cost sources of funding, to ensure a cash structure compatible with the size of its obligations, assuring survival in adverse scenarios, without affecting its daily operations and without incurring significant losses.

For this dimension, Long and Short Term monitoring indicators have been established. The Liquidity Coverage Ratio indicator (LCR) for short term correspond to the ratio between the stock of High Quality Liquidity Assets (HQLA) and the total net outflow, calculated as per the stress scenario standardized by the Central Bank of Brazil. The Net Stable Funding Ratio (NSFR) for long term, correspond to the ratio between the available stable funding and the required stable funding.

Profitability: the Organization zeal for sustainable growth of its businesses and results and the adequate remuneration of its capital, seeking to meet the shareholder's remuneration expectation in relation to the risks incurred in its business.

The Organization monitors the main performance indicators in periodically basis by line of business, segments and products. Based upon these indicators, a number of analyzes, projections and studies are made in order to inform the business areas and Senior Management about the individual and consolidated results, thus allowing conscious decision-making and eventual strategic reviews.

Credit: the Organization focuses on domestic customers, in a diversified and pulverized manner, both in terms of products and segments, striving for the portfolio's quality and solidness, with guarantees consistent with the undertaken risks, considering the amounts, the purposes and terms of the granted loans and maintaining adequate levels of impairment allowances as well as portfolio concentration.

⁴ The Risk Committee, related to the RAS, has the following attributions: a) assess the risk appetite levels stated in the Risk Appetite Statement and its management strategy, considering the risk individually and on an integrated basis; and b) supervise the fulfillment of the RAS terms by the Senior Management.

Risk Management

The credit risk valuation is performed through the continuous monitoring of portfolios and exposures, covering assessment of its volumes evolution, defaulted loans/restructuring, delinquency, impairment allowances, vintage analysis, capital, comparison with the market, among others. Furthermore, the Organization has a credit approval limits and recovery debts structured governance process.

Regarding to risk appetite, exposure concentration metrics are monitored in Economic Group (name concentration), in Economic Sectors (sectoral concentration) and in Countries (transfer risk). In addition to the concentration indicators, indicators were established for the delinquency over 90 days for mass segment, for Problematic Credits level and for Credit Risk Economic Capital Margin, with the purpose of monitoring and control the capital requirement in the economic and regulatory perspectives.

Market: the Organization aims to align the exposures to the strategic guidelines, with specific limits established in an independent manner and with the risks properly mapped, measured and classified as to probability and magnitude.

The possibility of financial loss is monitored and controlled by the Organization due to the fluctuation of prices and market rates of its financial instruments, since its assets and liabilities portfolios may present mismatches of maturities, currencies and indexes. Considering the dynamics of this type of risk and the characteristics of each investment portfolio, the Organization has established a number of risk limits and results.

Regarding to Trading Book, the risk appetite includes Value at Risk (VaR), Stress Scenarios, Monthly and Quarterly Result Management (negative). For the Banking Book, Δ EVE Internal Model, Δ EVE Outlier Test, Δ NI Internal Model and Evolution of Market Valued Positions are monitored.

Operational: the Organization acts towards to provide assurance regarding suitable conduct to the Organization's businesses, observing compliance to the law, regulations and rules, ensuring that processes comprise efficient controls.

Given the wide range of products and services offered, as well as an expressive volume of activities and operations performed, the Organization may incur on losses resulted by failures, internal process deficiency or inadequacy, personnel and systems, or external events.

Regarding this, within the Prudential Conglomerate framework, the Organization set appetite limits and tolerance to operational losses, monitored on a monthly basis. Additionally, the Organization established a monitor availability indicator of the main service channels and systems, aiming to provide an ongoing readiness on customer service.

Cybersecurity: The Organization works to ensure that its assets and critical IT infrastructure have their security protected and can withstand cyber incidents such as attacks, intrusions, and data leaks. To meet these objectives, the Organization is based on the pillars of Information and Cyber Security structured as Confidentiality, Integrity, and Availability, which are followed in the adoption of best market practices in processes, methodology, and controls for the identification and management of cybersecurity risk as well as the prevention and treatment of information security and cyber incidents.

The Organization uses internal and external sources of information about new types of threats, vulnerabilities, cyberattacks, and market standards in its internal model to determine its appetite for cybersecurity risk.

Risk Management

Social, Environmental and Climate: sustainability is one of the Organization's strategic pillars, reinforcing our purpose of creating opportunities for people's fulfillment and the sustainable development of companies and society. The financial sector plays a key role in allocating resources for a greener and more inclusive economy. Social, environmental and climate aspects are integrated into our operating strategy, encompassing our operations and business. From the risk management perspective, we have defined a set of sectoral guidelines including prohibitive and restrictive measures that guide the Organization's activities.

Reputation: the Organization monitors its reputation before clients, employees, regulator, investors and the market in general, aiming to assure the timely identification and assessment of potential sources of this risk and act a preventive manner for its mitigation.

The reputational risk control aims to ensure that the Organization monitors and assesses the various stakeholders' perception, seeking to detect potential sources of risk on reputation and if necessary take actions on a timely basis in order to mitigate.

This risk control is performed through a Consolidated Index of Reputation, subdivided into dimensions, from which is possible to determine the Organization's reputation vis-a-vis customers, employees, regulators, investors and market in general.

Model: The Organization uses models to support decision process, financial and regulatory reporting and to provide predictive information in various businesses' areas. In this context, the Organization recognizes the existence of the associated risk using models and the importance of its management process.

The Organization manage and control model risk through assessment, inventory and classification relevance and model risk, supported by governance processes.

Qualitative Risks: in addition to the risks described above, the Organization is exposed to the risks of Step-in, Strategy, Insurance, and Compliance. These risks are managed through processes and a governance structure that is comprised of Departmental Commissions, Executive Committees and Senior Management. The management of these risks is supported by policies, standards and procedures that contribute to their adequate management and control.

Risk Appetite Monitoring

The risk appetite monitoring takes place through effective control processes, in which managers are informed about the exposures to risks and the respective usage of current limits. The report is carried through an alert system, which eases communication and highlights exceptions to the limits, which requires discussion, authorization for the exceptions and/or adequacy measures, permeating all Organization's spheres, supporting the Senior Management in the assessment whether the results are consistent with the risk appetite.

2.2.3. Risk Map

Given the complexity and variety of products and services offered to its customers in all market segments, the Organization is exposed to diverse types of risks stemming from both internal and external factors. Thus, it is very important that the Organization constantly monitors all risks in order to provide all stakeholders with security and comfort. The relevant risks for the Organization are listed below:

Risk Management

-
- **Solvency and Profitability:** Represented by the possibility of the Organization not being able to sustain its operations due to not having sufficient capital or profitability levels to support the development of its activities and guarantee coverage of the risks incurred.
-

- **Liquidity Risk** – Represented by the possibility of the Organization not being able to efficiently meet its obligations, without affecting its daily operations and incurring significant losses, as well as the possibility of the Organization not being able to trade a position at market price due to its high amount when compared to the usually traded volume or due to some market discontinuation.
-

- **Credit Risk** – Represented by the possibility of losses due to the borrower or the counterparty not meeting their respective financial obligations under the agreed-upon terms, as well as, the depreciation of the credit agreement, resulting from the downgrading of the borrower's credit rating, the reduction of gains or remuneration, advantages granted in renegotiation, recovery costs, and other amounts related to the counterparty not meeting its financial obligations. Also includes **Transfer (Country) Risk**, represented by the possibility of losses related to non-fulfillment of obligations associated with a counterparty or the mitigating instrument located outside of the Country, including sovereign risk and the possibility of losses due to, issues in the currency exchange of amounts received outside of the Country associated with the operation subject to the credit risk. The **Counterparty's Credit Risk** is represented by the possibility of loss due to the non-compliance by the counterparty with the obligations relating to the settlement of operations involving financial asset trading, including the settlement of derivative financial instruments or decrease of the counterparty's credit standing and **Concentration Risk** is represented by the possibility of loss due to significant exposure to a counterparty, risk factor, product, economic sector, geographic region, mitigator, etc.
-

- **Market Risk** – Represented by the possibility of financial loss due to fluctuating prices and market interest rates of the Organization's financial assets as its asset and liability portfolios may show mismatched amounts, maturities, currencies and indexes.
-

- **Operational Risk** – Represented by the possibility of losses arising from faulty, deficient or inadequate internal processes, people and systems, or external events. This definition includes the legal risk associated with the activities carried out by the Organization.
-

- **Compliance Risk** – It is the risk arising from legal or administrative sanctions, financial losses, reputational damage and others due to non-compliance or failure to observe the legal framework, the infralegal regulation, the recommendations of regulatory bodies and of self-regulatory organizations and ethical conduct codes applicable to the developed activities by the Organization.
-

- **Cybersecurity Risk** – Represented by the possibility of cyber incidents, including attacks, intrusions and leakage, that could compromise the confidentiality, integrity and/or availability of the Organization's critical business processes, assets and/or critical infrastructure.
-

- **Strategy Risk** – Represented by the deterioration possibility in results, capital and/or strategic indicators (in relation to plan) due to business decisions not according with the strategy, inadequate decisions in the process of implementation, as well as lack and/or insufficient reaction to changes in the business environment.
-

Risk Management

Social and Environmental Risk – Represented by potential damages that a business may cause to society and the environment. These risks, when associated with financial institutions, are indirect and result from business relations, including those with the supply chain and customers through financings and investments activities. **Social Risk** comprises the fundamental rights violation, guarantees or harmful acts against the common interest, such as the practice of slave labor and child labor. **Environmental Risk** encompasses environmental degradation and excessive use of natural resources.

Climate Risk – Represented by the possibility of losses for the institution caused by events associated with frequent and severe weather or long-term environmental changes, which may be related to changes in climate patterns (physical risks), or by events caused by the transition process to a low carbon economy, such as regulatory restrictions, transition costs to low emission technologies, change in customer behavior, among others, where greenhouse gases are reduced or offset and the natural mechanisms for capturing these gases are preserved (transition risks).

Model Risk – Represented by the possibility of making inappropriate business decisions, based on a model developed with failures/ deficiencies, or due to inappropriate use.

Step-in Risk – Represented by the possibility of financial loss, resulting from the Organization's relationships (contractual or not) with subsidiaries, affiliates, parallel structures, parent companies, investment funds, foundations, suppliers and partners not consolidated in the Prudential Conglomerate.

Reputational Risk – Represented by the loss of credibility before customers, counterparts, government agencies and market or community, resulting from undue and improper actions, acts and behavior.

Insurance Risk – Resulting from an adverse economic situation, which is contrary to insurance company's expectations upon the preparation of its insurance policy, as well as the uncertainties in estimated provisions.

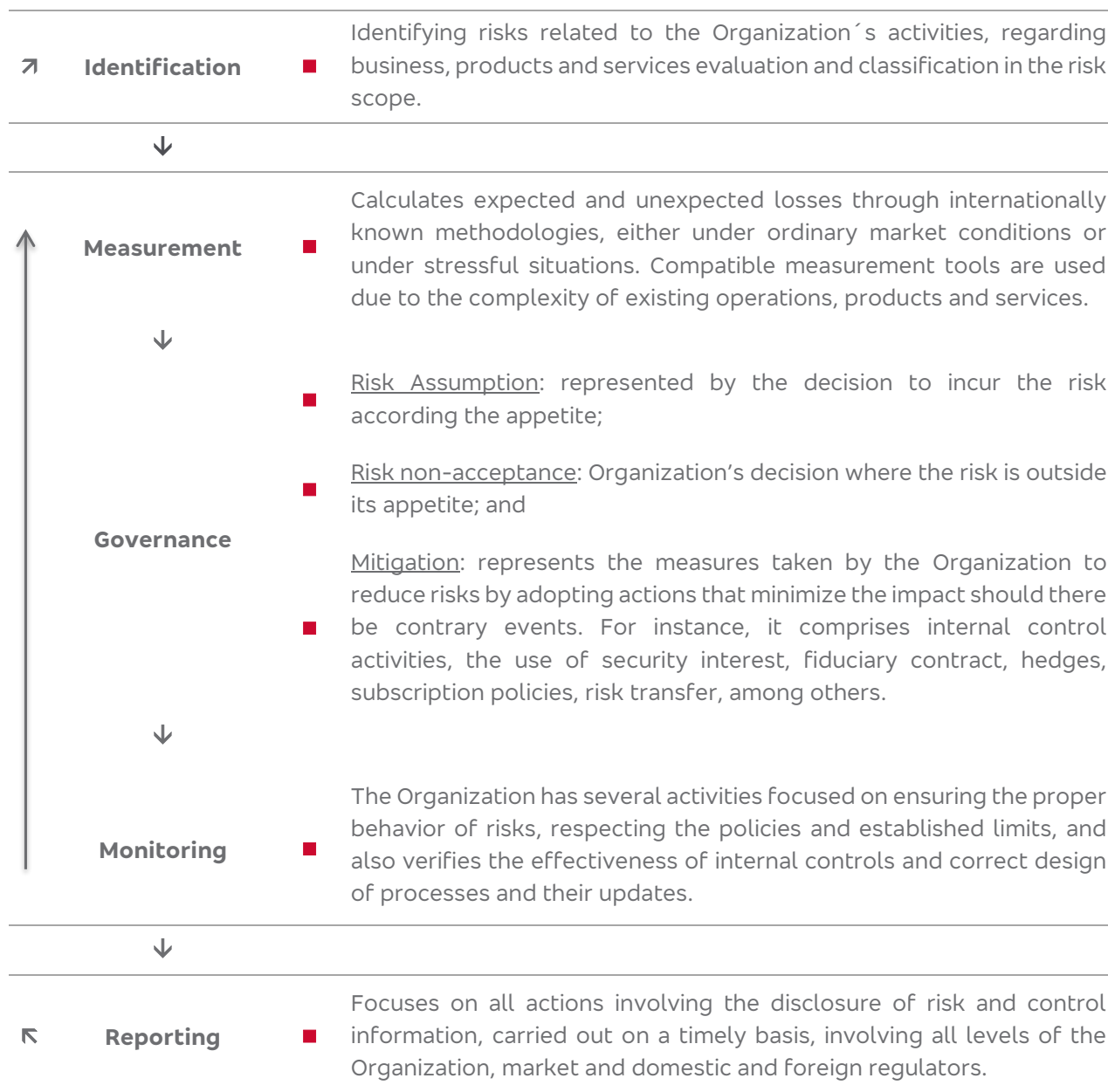
In addition to the risks described in this map and considering the business environment in which the Organization operates, we are constantly monitoring macroeconomic risks that may adversely affect the Organization's exposures. These risks are assessed through consistent processes and a sound governance structure. In this way, the macroeconomic risks identified by the Organization are listed below:

- **Geopolitical, energy and climate risks:** the regional conflicts escalation, the cut in global oil supply and the increased likelihood of extreme climate phenomena, such as super El Niño, could maintain global inflation under pressure and impact the confidence of economic agents, with the potential to negatively affect economic growth;
- **The persistence of high interest rates in developed countries for a prolonged period:** higher neutral interest rates and persistent inflation lead central banks to postpone the start of the interest rate cut cycle, increasing recessionary risks for the global economy. A scenario of higher interest rates for longer can also lead to unforeseen consequences on liquidity, credit, banks, and global financial stability;
- **Uncertainties about economic policy:** the amendment of fiscal targets and changes in the framework, relationship dynamics between government and BCB and renewal of its board, uncertainties in the management of state-owned companies and parafiscal policy are topics that can reflect on the confidence of economic agents;
- **Uncertainty about the size and velocity of the interest rate cut cycle in Brazil:** (i) inflation expectations become unanchored again due to loss of confidence in monetary policy and interest rate reduction; or (ii) disinflation is faster and BCB can extend the cycle of cuts.

Risk Management

2.2.4. Risk Management Corporate Process

The risk management corporate process allows the proactive identification, measurement, mitigation, monitoring and reporting of risks, which is necessary for the complexity of the products and services offered and the profile of the Organization's activities, is made up of the following stages:



Risk Management

2.2.4.1. Internal Controls

The Internal Controls area proactively manages the risks and controls existing in the processes, in order to keep them at levels acceptable to the Organization.

The Corporate Risk and Control Management methodology is in line with the Frameworks issued by COSO – Committee of Sponsoring Organizations of the Treadway Commission (Internal Control – Integrated Framework and Enterprise Risk Management – Integrated Framework) and with the guidelines established by the Information Systems Audit and Control Association (ISACA) through the Control Objectives for Information and Related Technology (COBIT 5).

The Internal Controls area, in support of the first line areas, challenges the identification and assessment of risks and controls, and the result of this activity is reflected in the Entities' risks maps. Additionally, the Internal Controls area also carries out thematic reviews (Swat Team), with the objective of deepening the control environment evaluation, whose results are presented through specific reports, and the identified risks and weaknesses are incorporated into the risk maps of each Entity.

The risk maps, in turn, are reported monthly to department directors and semi-annually to executive directors, containing information of all risks, deficiencies and action plans under their responsibility. Periodically, the Very High and High residual risks are also reported to the Risk Monitoring Committee, Risk Management Committee and Integrated Risk Management and Capital Allocation Committee – COGIRAC, for knowledge or approval, according to the risk governance described in the Internal Controls System Standard of Bradesco Organization.

In addition, an annual report is sent to the Board of Directors and the Audit Committee – COAUD, consolidating the assessments and conclusions of the work carried out by the Internal Controls area.

The activities in the Internal Controls area are carried out by trained professionals, through well-defined processes and technology compatible with the size and structure of the Organization, complexity of products and services negotiated, risk profile and business model, pursuant to CMN Resolution 4,968/21.

2.2.4.2. Risk and Capital Management Policies

Regarding the risk culture dissemination, the Organization has policies, rules and procedures to manage risks and capital. These instruments establish the basic operational guidelines laid out by Senior Management in accordance with the institution's standards of integrity and ethics and cover all the activities performed by the Organization and associated companies.

Policies, standards and procedures ensure that the Organization is structured in accordance with the nature of its operations, the complexity of its products and services, activities, processes, systems and the dimension of its risk exposure.

The risk and capital management policies are in line with the Organization's strategic objectives, the best national and international practices and in compliance with laws and regulations issued by oversight bodies. They are reviewed at least once a year by the Board of Directors and disseminated to all employees and associated companies via the corporate portal.

Risk Management

Risk and Capital Management Policies

- Corporate Governance
- Risk Management
- Credit Risk
- Market Risk
- Liquidity Risk
- Operational Risk
- Model Risk
- Step-in risk
- Strategy Risk
- Business Continuity
- Corporate Sustainability
- Capital Management
- Internal Control
- Corporate Compliance

The Organization has its Corporate Information Disclosure Policy, which strives to guarantee the stakeholders access to clear and accurate information according to each topic, as well as ensure that the reliability of the information to be disclosed is continuously assessed and confirmed, among others guidelines.

Further details on the Corporate Information Disclosure Policy are available on the Investor Relations website (bradescori.com.br – Corporate Governance – Corporate Bylaws, Policies, Guidelines and Indemnity Agreements – Policies and Guidelines).

2.2.4.3. Risk and Capital Management Structure

The risk and capital management structure is made up of several committees, commissions and departments that assist the Board of Directors, the CEO (Chief Executive Officer), the CRO (Chief Risk Officer) and the Board of Executive Officers in their strategic decision-making process.

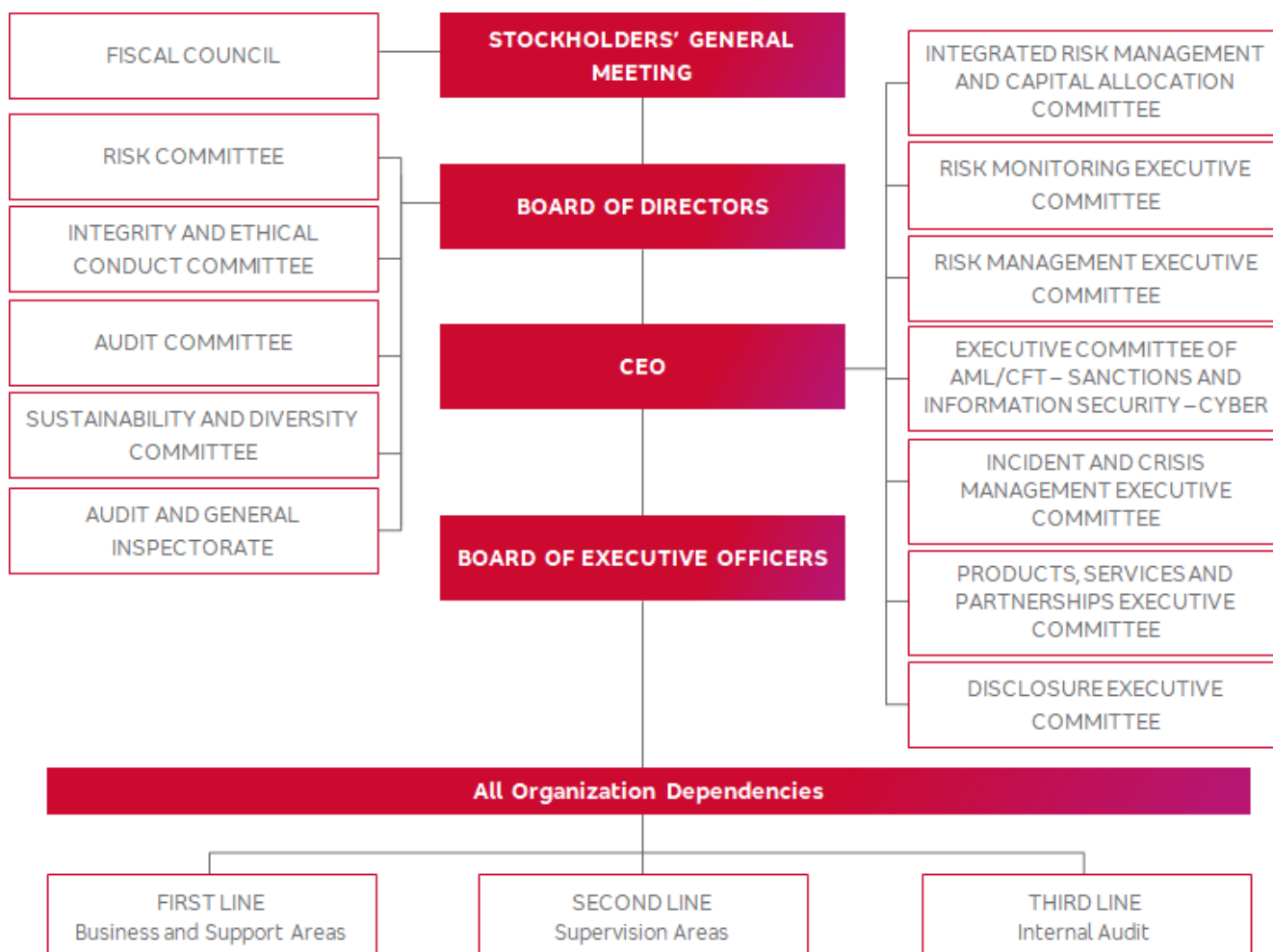
The Organization has the Integrated Risk Management and Capital Allocation Committee – COGIRAC, which supports the CEO on the performance of its attributions related to the management and control of all risks and the Organization's capital.

This risk management structures also includes, with the Executive Committees of: Risk Monitoring, Risk Management, AML/CFT – Sanctions and Information Security – Cyber Executive Committee. In addition, it also is supported by the Products, Services and Partnerships Executive Committee and the Executive Committees in business areas which, among other duties, suggest exposure thresholds for their respective risks and prepare mitigation plans to be submitted for evaluation by the Risk Committee and deliberation by the Board of Directors.

Risk Management

Additionally, the Risk Committee is responsible for evaluating the Organization's risk management framework and, occasionally, to propose improvements, and challenging the Organization's risk structure in the face of new trends and/or threats, as well as advising the Board of Directors in the performance of its duties in the management and control of risks and capital.

The Organization's Board of Directors approved the information disclosed in this report regarding the Risk and Capital management structure description.



Risk and Capital Management Governance

3. Risk and Capital Management Governance

All the levels of the Organization participate in its corporate governance with the aim of optimizing the company's performance and safeguard stakeholders' interests, also facilitating access to capital, adding value to the Organization and contributing to its sustainability, mainly through transparency, equal treatment and accountability. This framework complies with guidelines laid out by the Board of Directors.

In this context, risk and capital are managed through collegiate decisions based on specific committees. This process relies on the participation of all corporate governance segments, ranging from Senior Management to the diverse business, operational, product and service areas.

Board of Directors	<ul style="list-style-type: none"> ■ Approves and revises risk management strategies, risk and capital management structures and policies, including risk appetite and exposure limits by types of risk, as well as the stress testing program, its results, scenarios and assumptions applied.
Risk Committee	<ul style="list-style-type: none"> ■ Evaluates risk appetite levels set in the Risk Appetite Statement (RAS) and the strategies for its management, considering risks individually and in an integrated manner; ■ Oversees the CRO's activities and performance; ■ Supervises the fulfillment of the RAS terms by the Senior Management; ■ Evaluates the levels of adherence of the risk management processes structure to established policies; ■ Proposes recommendations to the Board of Directors on policies, strategies and limits for risk and capital management, stress testing program, business continuity policy, capital and liquidity contingency plans, and capital planning.
Audit Committee	<ul style="list-style-type: none"> ■ Revises the integrity of financial statements; ■ Recommends to the Board of Executive Officers corrections or improvements to policies, practices and procedures identified within the scope of its duties.
Integrity and Ethical Conduct Committee	<ul style="list-style-type: none"> ■ Ensures that infractions and violations of corporate and sectoral Codes of Ethical Conduct; and breaches of anti-corruption and competitive conduct are followed by applicable disciplinary actions, regardless of hierarchical level, and without prejudice to applicable legal penalties; ■ Ensures that the Board of Directors is aware of matters that may have a significant impact on the Organization image; ■ Forwards for deliberation of the Board of Directors, the subjects related to the Organization Directors.
Audit and General Inspectorate	<ul style="list-style-type: none"> ■ Certifies the business risk management process; ■ Ensures compliance with policies, rules, standards, procedures and internal and external regulations; ■ Recommends improvements to the internal control environment.

Risk and Capital Management Governance

Executive Committee

Disclosure	<ul style="list-style-type: none"> ■ Supports Senior Management in evaluating the disclosure of transactions and relevant information related to the Organization; ■ Evaluates reports to ensure they are prepared in accordance with controls and procedures defined for their preparation.
Integrated Risk Management and Capital Allocation (COGIRAC)	<ul style="list-style-type: none"> ■ Validates and submits for evaluation by the Risk Committee and deliberation of the Board of Directors the appetite and exposure limits by types of risk; ■ Validates and submits for evaluation by the Risk Committee and deliberation by the Board of Directors the risk and capital management policies; ■ Validates and submits for evaluation by the Risk Committee and deliberation by the Board of Directors the stress testing program, including the parameters, scenarios, its probabilities, assumptions, its results and the management mitigating actions for the impacts; ■ Ensures compliance with risk and capital management policies; ■ Monitors risk profile, performance, capital requirements and sufficiency exposure versus limits and risk control; ■ Assesses the effectiveness and compliance of Internal Controls System.
Risk <ul style="list-style-type: none"> – Risk Monitoring – Risk Management 	<ul style="list-style-type: none"> ■ Guarantee policies compliance and ensure effectiveness of the risk and capital management; ■ Approve and follow up consideration of definitions, criteria and procedures to be adopted, in addition to methodologies, models and tools used in management and measurement of risk and capital; ■ Approve and monitor information on risk exposure level, both consolidated and by area; ■ Evaluate and submit policy, structure, roles and responsibilities, risk appetite, adequacy assessment and capital plan to COGIRAC validation; ■ Monitor market movements and developments, evaluating the implications and risks and capital; ■ To be aware of the rules, guidelines and orientations issued by national and international regulatory bodies; ■ To be aware of the work performed by internal and external audits related to risk management and results related to Independent Model Validation.
Incident and Crisis Management	<ul style="list-style-type: none"> ■ Evaluates critical incident and crisis events; ■ Appraises and deliberates on possible actions to mitigate and contain the critical incident and crisis.
AML/CFT – Sanctions and Information Security – Cyber	<ul style="list-style-type: none"> ■ Guarantees policies compliance and ensure the effectiveness of the corporate security, anti-money laundering and counter-terrorism financing processes; ■ Evaluates and submit to COGIRAC validation the policy and respective guidelines related to corporate security, money laundering prevention and counter-terrorism financing.

Risk and Capital Management Governance

Products, Services and Partnerships	<ul style="list-style-type: none"> Ensures that all risks have been pointed out and are acceptable, resolving on the creation, change, suspension or discontinuity of products/services and establishing business partnerships, taking into consideration the customer's profile.
Collection and Recovery	<ul style="list-style-type: none"> Resolves on proposals for the renegotiation of debts overdue or with potential risk loss; Approves corporate rules, procedures, measures and guidelines related to the Credit Collection and Recovery; Defines limits of authorization to approve debt renegotiation.
Credit	<ul style="list-style-type: none"> Makes collegiate decisions to verify limits or operations involving credit risk, proposed by Organization's Segments and Associate Companies.
Treasury for Asset and Liability Management	<ul style="list-style-type: none"> Evaluates action strategies in the management of assets and liabilities based on an analysis of the domestic and international political-economic scenarios; Evaluates external asset hedging strategies; Validates the proposed market and liquidity risks exposure tolerance limits and submit them for approval to the Integrated Risk Management and Capital Allocation Committee.
Treasury	<ul style="list-style-type: none"> Defines Treasury strategies to optimize results based on the analysis of domestic and international economic and political scenarios; Validates and submits for the Integrated Risk Management and Capital Allocation Committee's approval of the proposals for risks exposure tolerance thresholds to the Treasury Department; Monitors results, strategies, behaviors and risks of positions carried out by the Treasury Department.
Strategic Planning	<ul style="list-style-type: none"> Evaluates the corporate strategic positioning and promotes actions necessary to maintain it.

Aiming at the search for the best practices of Governance and Corporate Conduct within the highest ethical standards and principles, it has been created The Compliance, Conduct and Ethics Department (DCCE), whose mission is to ensure that the Organization is aligned with its principles, legal, non-legal, internal and external regulations, contributing to the sustainability and ethics of its business.

Risk and Capital Management Governance

3.1. Stress Testing Program

The risk management framework relies on a stress-testing program, which is defined as a coordinated set of processes and routines, endowed with its own methodologies, documentation and governance, with the main objective of identifying potential institution's vulnerabilities. The stress tests are forward looking exercises of potential impacts of specific events and circumstances on the capital, liquidity or in value of particular portfolio within the Organization.

In the stress test program, scenarios and results are validated by COGIRAC, evaluated by the Risk Committee and deliberated of the Board of Directors, which is also responsible for approving the program and the guidelines to be followed.

Stress tests are used as a tool for risk management, in the identification, measurement, evaluation, monitoring, control and mitigation of the institution's risks. The stress tests results are inputs for assessing the institution's capital and liquidity levels, for the preparation of respective contingency plans, for the capital adequacy assessment and for the recovery plan. Likewise, the results are taken into account in the decisions related to strategic guidelines, in the definition of risk appetite levels and limits applied to risk and capital management, as well as in the definition of governance actions with the objective of mitigating identified risks, aligning them with the Organization's risk appetite.

3.2. Capital Management

The Organization manages capital involving the control and business areas, in accordance with the guidelines of the Board of Executive Officers and Board of Directors, and has a governance structure composed by Commissions, Committees and have the highest level on the Board of Directors.

The Controllershship Department has the responsibility to comply with the determinations of the Central Bank of Brazil, related to capital management activities and support the Senior Management by providing analyses and projections of capital requirements and availability, identifying threats and opportunities that help plan towards the sufficiency and optimization of capital levels.

3.2.1. Capital Management Corporate Process

The Capital Management Corporate Process provides the conditions required to meet the Organization's strategic goals and support the risks inherent to its activities.

The Organization adopts a three years prospective approach when developing its capital plan, forecasting and setting procedures and contingency actions that might be considered in adverse scenarios, taking into account possible changes in the conditions of the regulatory, economic and business environment in which operates.

Risk and Capital Management Governance

In order to permanently ensure a solid capital composition to support the development in its activities and ensure appropriate coverage of the risks incurred, the Organization periodically monitors capital projections considering a managerial capital margin (buffer), which is added to the minimum regulatory requirements.

The management buffer definition is aligned to the market practices and regulatory requirements, observing aspects such as additional impacts generated by stress scenarios, qualitative risks and risks not captured by the regulatory model.

The results of the Organization's capital projections are submitted to the Senior Management, pursuant to the governance established. In addition, the Organization's regulatory capital sufficiency is periodically demonstrated by calculating the Total Capital Ratio, Tier I Ratio and Common Equity Tier I Ratio.

3.3. Overview of Risk-Weighted Assets (RWA)

In Brazil, the Central Bank of Brazil determines through CMN Resolution 4,958/21 that institutions must permanently maintain minimum capital compatible with the risks of the operations carried out by them, which refers to the calculation of the capital requirement.

The financial institutions activities risk is represented by the calculation of RWA. The RWA amount is defined by the sum of the following installments:

$$RWA = RWA_{CPAD/CIRB} + RWA_{OPAD} + RWA_{MPAD/MINT}$$

- **$RWA_{CPAD/CIRB}$** – Risk-weighted assets portion relating to credit risk, standard approach/ internal approach;
- **RWA_{OPAD}** – Risk-weighted assets portion relating to operational risk, standard approach;
- **$RWA_{MPAD/MINT}$** – Risk-weighted assets portion relating to market risk, standard approach/ internal approach.

The following table provides an overview of total RWA used to calculate minimum capital requirements, as established in art. 4 of CMN Resolution 4,958/21.

Risk and Capital Management Governance

Overview of Risk-Weighted Assets – RWA (OV1)

R\$ million	RWA		Minimum capital requirements ⁽²⁾
	a	b	c
	Mar-24	Dec-23	Mar-24
1 Credit risk (excluding counterparty credit risk)⁽¹⁾	760,986	772,767	60,879
2 Of which: standardised approach (SA)	760,986	772,767	60,879
3 Of which: foundation internal ratings-based (F-IRB) approach	-	-	-
5 Of which: advanced internal ratings-based (A-IRB) approach	-	-	-
6 Counterparty credit risk (CCR)	24,408	23,566	1,953
7 Of which: standardised approach for counterparty credit risk (SA-CCR)	19,360	15,702	1,549
7a Of which: CEM approach	-	-	-
9 Of which: others	5,048	7,864	404
12 Equity investments in funds – look-through approach	2,430	2,617	194
13 Equity investments in funds – mandate-based approach	-	-	-
14 Equity investments in funds – fall-back approach	576	619	46
16 Securitisation exposures in banking book	1,259	1,323	101
20 Market Risk⁽³⁾	27,691	18,957	2,215
21 Of which: standardised approach (SA)	24,088	13,031	1,927
22 Of which: internal model approach (IMA)	13,444	11,093	1,076
24 Operational Risk	89,886	86,381	7,191
I Payments Risk (RWASP)	NA	NA	NA
25 Amounts for exposures not deducted from total capital calculation⁽²⁾	39,813	41,508	3,185
29 Total (1+6+12+13+14+16+20+24+I+25)	947,047	947,738	75,764

(1) Does not include exposures reported in rows 6, 12, 13, 14, 16 and 25.

(2) As established in art. 4 of Resolution 4,958/21.

(3) Composed of a maximum between 80% of the standardised model (SA) and internal model (IMA), according to Circulars 3,646 and 3,674, plus the variation in credit valuation adjustment (CVA), from 3Q23, in accordance with BCB Resolution 229/22.

Comments

The RWA variation in relation to the previous quarter is mainly due to the 1.52% decrease in credit risk (excluding counterparty credit risk).

Linkages Between Financial Statements and Regulatory Exposures

4. Linkages Between Financial Statements and Regulatory Exposures

The regulatory scope for assessing capital sufficiency, since January 2015, is the Prudential Conglomerate, according to the Central Bank of Brazil's regulations. It is worth mentioning, however, that the other companies that are part of the Economic-Financial Consolidated are also part of the Organization's risk management process. For these companies, all the risks inherent to their activities are evaluated, with emphasis on the companies that are part of the Grupo Bradesco Seguros, which also follow regulatory capital standards, either by the Superintendence of Private Insurance (Susep) rules or by the National Regulatory Agency for Private Health Insurance and Plans (ANS), depending on the activity field of each.

The following table allows to identify the differences between the scope published on the financial statements (column a) and the scope of regulatory consolidation (column b). Columns "c" to "g" details the amounts by risk categories.

Differences between accounting and regulatory scopes of consolidation and mapping of financial statement categories with regulatory risk categories (LI1)

	a	b	c	d	e	f	g
	Mar-24						
	Carrying values of items:						
	Carrying values as reported in published financial statements	Carrying values under scope of prudential consolidation	Subject to credit risk framework	Subject to counterparty credit risk framework	Subject to the securitisation framework	Subject to the market risk framework	Not subject to capital requirements or subject to deduction from capital
R\$ million							
\\ Assets							
Cash and cash equivalents	19,378	18,586	18,586	-	-	111,065	-
Financial instruments	1,808,647	1,454,756	1,242,760	209,850	2,231	180,849	(84)
Leases	4,798	4,798	4,798	-	-	-	-
Provision for Expected Credit Loss Associated with Credit Risk	(51,643)	(51,642)	(51,642)	-	-	-	-
Deferred tax assets	102,613	97,613	77,390	-	-	-	20,223
Investments in associates and Jointly Controlled Entities	9,954	48,754	28,925	-	-	-	19,830
Premises and equipment	21,016	12,118	12,118	-	-	-	-
Intangible assets	47,044	40,726	-	-	-	-	40,726
Depreciation and amortization	(41,759)	(32,722)	(7,272)	-	-	-	(25,450)
Provisions for Impairment of Assets	(2,684)	(2,498)	(1,742)	-	-	-	(756)
Others Assets	24,294	42,606	(82,884)	-	-	-	125,490
Total assets ⁽¹⁾	1,941,659	1,633,096	1,241,036	209,850	2,231	291,915	179,979
\\ Liabilities							
Deposits and other financial instruments	1,335,682	1,410,191	14,701	290,568	-	43,249	1,104,921
Provisions	406,494	28,483	4,289	-	-	897	24,195
Deferred income tax assets	5,242	4,656	-	-	-	-	4,656
Others Liabilities	32,781	27,776	-	-	-	-	27,776
Total liabilities	1,780,199	1,471,106	18,990	290,568	-	44,146	1,161,548

(1) The sum of the values reported in columns "c" to "g" may differ from the value reported in column "b", since the values considered for the purposes of prudential regulation may be associated with more than one risk category.

Linkages Between Financial Statements and Regulatory Exposures

The amounts considered in the financial statements (column “a” of table LI1) are not reconciled with the values reported in the regulatory consolidation (column “b” of table LI1), mainly due to the non-consolidation of non-financial companies (with emphasis on the companies that are part of the Grupo Bradesco Seguros) in the regulatory consolidated.

The LI2 table provides information on the main sources of differences between the column “b” amounts of table LI1 and the exposure amounts.

Main sources of differences between regulatory exposure amounts and carrying values in financial statements (LI2)

	a	b	c	d	e
	Mar-24				
	Items subject to:				
	Total	Credit risk framework	Counterparty credit risk framework	Securitisation framework	Market risk framework
R\$ million					
1 Asset carrying value amount under scope of regulatory consolidation	1,453,116	1,241,036	209,850	2,231	291,915
2 Liabilities carrying value amount under regulatory scope of consolidation	309,559	18,990	290,568	-	44,146
3 Total net amount under regulatory scope of consolidation	1,762,675	1,260,026	500,418	2,231	336,060
4 Off-balance sheet amounts	140,062	140,062	-	-	-
5 Differences in valuations	-	-	-	-	-
6 Other differences	57,140	-	57,140	-	-
7 Exposure amounts considered for regulatory purposes	1,959,877	1,400,088	557,558	2,231	336,060

In the line “Other Differences” of the table LI2 considers non-accounting exposures subject to counterparty credit risk (SA-CCR approach).

The following table presents information on the elements considered in the calculation of prudential adjustments, used in the financial instruments process pricing measured at market value, as provided in CMN Resolution 4,277/13.

Prudent Valuation Adjustments – PVA (PV1)

	a	b	c	d	e	f	g	h
	Mar-24							
	Equity	Interest rates	Foreign exchange	Credit	Commodities	Total	Of which: In the trading book	Of which: In the banking book
R\$ thousand								
1 Closeout uncertainty, of which:	-	-	-	-	-	-	-	-
3 Closeout cost	-	-	-	-	-	-	-	-
4 Concentration	-	-	-	-	-	-	-	-
5 Early termination	-	-	-	-	-	-	-	-
6 Model risk	(84)	-	-	-	-	(84)	(84)	-
7 Operational risk	-	-	-	-	-	-	-	-
8 Investing and funding costs	-	-	-	-	-	-	-	-
9 Unearned credit spreads	-	-	-	-	-	-	-	-
10 Future administrative costs	-	-	-	-	-	-	-	-
11 Other	-	-	-	-	-	-	-	-
12 Total adjustment	(84)	-	-	-	-	(84)	(84)	-

Regarding to pricing, the Organization has a careful process and in line with the principles determined by CMN Resolution 4,389/14. The details of this process are described in item 12.3.7 Financial Instrument Pricing.

Capital Composition

5. Capital Composition

According to the rules established by CMN Resolution 4,955/21, the Total Capital of a financial institution is represented by the sum of Tier I and Tier II Capital and will be used in determining its operational limits.

Tier I Capital: seeks to ensure the financial institution solvency, ensuring the continuity of its operation. With the entry into Basel III force, Tier I Capital was divided into two new subgroups:

- **Common Equity Tier I (CET1):** basically composed of shares and reserves;
- **Additional Capital:** basically composed of instruments similar to hybrid capital instruments and debts, with perpetuity characteristic.

Tier II Capital: constitutes instruments similar to hybrid capital instruments and debt, with a minimum maturity of five years.

5.1. Capital Breakdown

The following are details on the required Total Capital of the Prudential Conglomerate, under the regulatory approach.

R\$ million	Mar-24	Dec-23	Mar-23
\\ Tier I Capital	120,727	125,412	118,614
Common Equity Tier I	106,167	110,689	104,600
Shareholders' Equity	160,563	161,182	155,321
Non-controlling Interest	248	272	12
Prudential Adjustments ⁽¹⁾	(54,644)	(50,766)	(50,733)
Additional Capital	14,560	14,723	14,014
Subordinated Debt (according to CMN Resolution 4,955/21)	14,560	14,723	14,014
\\ Eligible Instruments for Tier II Capital	24,894	24,557	24,034
Subordinated Debt (according to CMN Resolution 4,955/21)	24,894	24,557	24,034
\\ Total Capital	145,621	149,969	142,648

(1) According to CMN Resolution 4,955/21.

For more information and details, see "CC1 – Composition of regulatory capital", "CCA – Main features of regulatory capital instruments" and "CC2 – Reconciliation of regulatory capital to balance sheet", available on the Investor Relations website (bradesco.com.br – Market Information – Risk Management – Exhibits Pillar 3).

Macprudential Indicators

6. Macprudential Indicators

The table CCyB1 provides an overview of the geographic distribution of credit risk exposures to the private non-banking sector for the purpose of calculating the countercyclical buffer, with the calculation methodology applied according to the rules of BCB Circular 3,769/15.

Geographical distribution of credit exposures used in the countercyclical buffer (CCyB1)

	a	b	c	d	e
		Mar-24			
	Countercyclical capital buffer rate	Exposure values and/or risk-weighted assets used in the computation of the countercyclical capital buffer		Bank-specific countercyclical capital buffer rate	Countercyclical buffer amount
R\$ Million		Exposure values	Risk-weighted assets		
Geographical breakdown					
BRAZIL (BR)	0.0%	1,481,627	703,998		-
LUXEMBOURG (LU)	0.5%	934	456		2
NETHERLANDS (NL)	1.0%	1,263	482		5
UNITED KINGDOM (GB)	2.0%	3,077	534		11
SWEDEN (SE)	2.0%	970	478		10
FRANCE (FR)	1.0%	716	340		3
GERMANY (DE)	0.8%	2,304	924		7
CHILE (CL)	0.5%	17	14		0
OTHER COUNTRIES	0.0%	25,674	10,569		-
Sum		1,516,582	717,795		
\\ Total		1,516,582	717,795	-	38

Comments

The Organization (prudential consolidated) has in its portfolio exposures to 22 jurisdictions, 7 of which have Countercyclical Capital buffer (ACPPi). Regarding the RWA quarter variation, there was a decrease of 3.1%, with Brazil concentrating 98% of the Credit RWA.

Leverage Ratio

7. Leverage Ratio (LR)

In compliance with Basel Committee's recommendations, the Leverage Ratio (LR) started on October 2015. This ratio, combined with Total Capital Ratio, limits the risk exposure level assumed by financial institutions. This index evaluates leverage using only exposure values with no risk weighting.

In 11/30/2017, the National Monetary Board published the Resolution 4,615, which defined the minimum level for Leverage Ratio in 3% effective as of 01/01/2018.

The following table details the adjustments made on the total asset value to obtain the Total Exposure used in calculating the Leverage Ratio, as defined according to Circular 3,748/15.

Summary comparison of accounting assets vs Leverage Ratio exposure measure (LR1)

R\$ million		Mar-24
1	Total consolidated assets as per published financial statements	1,941,659
2	Adjustment arising from accounting consolidation differences	(308,563)
1+2	Total assets of individual balance sheet or of the prudential conglomerate, in the case of LR calculation on consolidated bases	1,633,096
4	Adjustments for derivative financial instruments	1,339
5	Adjustment for repurchase transactions and asset loans	22,343
6	Adjustment for off-balance sheet items	149,940
7	Other adjustments	(65,744)
8	Total Exposure	1,740,974

Comments

Total exposure remained stable, increasing by 1.57% in the quarter.

Leverage Ratio

The LR2 table provides a detailed breakdown of the components of the leverage ratio denominator, as detailed in Circular 3,748/15.

Leverage Ratio common disclosure template (LR2)

R\$ million	a	b	
	Mar-24	Dec-23	Mar-23
\\ On-balance sheet exposures			
1 Balance sheet items other than derivative financial instruments, securities received on loan and resales for settlement under repurchase transactions	1,416,202	1,399,552	1,343,678
2 Adjustments for equity items deducted in calculating Tier I	(59,229)	(55,361)	(56,058)
3 Total on-balance sheet exposures	1,356,973	1,344,191	1,287,620
\\ Transactions using Derivative Financial Instruments			
4 Replacement value for derivatives transactions	9,287	10,267	11,678
5 Potential future gains from derivatives transactions	7,535	6,636	10,066
7 Adjustment for daily margin held as collateral	-	-	-
8 Adjustment related to the deduction of the exposure related to qualified central counterparty (QCCP) in derivative transactions on behalf of clients in which there is no contractual obligation to reimburse due to bankruptcy or default of the entities responsible for the settlement and compensation of transactions	(9,991)	(9,120)	(6,545)
9 Reference value of credit derivatives	1,339	1,297	1,514
10 Adjustment of reference value calculated for credit derivatives	-	-	-
11 Total exposure for derivative financial instruments	8,171	9,081	16,713
\\ Repurchase Transactions and Securities Lending			
12 Investments in repurchase transactions and securities lending	202,636	184,912	173,406
13 Adjustment for repurchases for settlement and creditors of securities lending	-	-	-
14 Amount of counterparty credit risk	5,943	7,888	5,851
15 Amount of counterparty credit risk in transactions as intermediary	-	-	-
16 Total Exposure on Repurchase Transactions and Securities Lending	208,579	192,800	179,256
\\ Off-balance sheet items			
17 Reference value of off-balance sheet transactions	425,123	422,811	421,797
18 Adjustment for application of FCC specific to off-balance sheet transactions	(257,871)	(254,840)	(260,563)
19 Total off-balance sheet exposure	167,252	167,971	161,234
\\ Capital and Total Exposure			
20 Tier 1 capital	120,727	125,412	118,614
21 Total exposure	1,740,974	1,714,043	1,644,824
\\ Leverage ratio			
22 Leverage Ratio	6.9%	7.3%	7.2%

Comments

The leverage ratio decreased 0.38 p.p. regarding to 4Q23 mainly due to the increase in total exposure.

Liquidity Risk

8. Liquidity Risk

The Liquidity Risk is represented by the possibility of the institution not being able to efficiently meet its obligations, without affecting its daily operations and incurring significant losses, as well as the possibility of the institution not being able to trade a position at market price due to its high value when compared to the usually traded volume or due to some market discontinuity.

Knowledge and monitoring of this risk is crucial to enable the Organization to settle operations in a timely and safe manner.

8.1. Liquidity Risk Management Process

Liquidity risk management is carried out by the Organization in a corporate manner and permeates all governance layers. The following are the departments' attributions that stand out in the liquidity risk management and control:

Treasury Department	<ul style="list-style-type: none"> ■ Performs daily cash and liquidity management; ■ Proposes limits for liquidity risk control indicators, as well as levels for alert flags; ■ Complies with the strategic and operational limits established; ■ Reports matters related to the liquidity management of the Treasury for Asset and Liability Management Executive Committee.
Integrated Risk Control Department	<ul style="list-style-type: none"> ■ Proposes the liquidity and concentration control metrics, paying attention to their due approval in the established governance process; ■ Calculates and disseminate the liquidity monitoring and control indicators in the established periodicities; ■ Provides simulation tools for the main indicators implemented; ■ Reports matters related to the control and monitoring of liquidity risk in commissions and executive committees where the topic is addressed.
Support Areas (Shares and Custody Department, International and Exchange Department and Controllershship Department)	<ul style="list-style-type: none"> ■ Perform cash flow projection for liquidity monitoring, including intraday; ■ Prepare the expected cash flows up to the 12-month horizon and refer to the areas of interest; ■ Check and ensure the consistency, integrity and completeness of the database made available daily to liquidity risk managers and controllers; ■ Provide cash management information to Treasury Department, as well as any significant changes in the Conglomerate Banks reserves levels; ■ Provide management information about mismatch maps available to the Treasury Department.

Liquidity Risk

Policies and Standards

The liquidity risk management process is comprised of policies and standards that establish diversification criteria related to Organization's financing sources.

The Liquidity Risk Management Policy ensures that there are standards, procedures and controls that guarantee the Organization an adequate liquidity level and diversification of its funding.

In turn, the Liquidity Risk Standard for the Prudential Conglomerate describes the Organization's procedures and controls for liquidity risk, including controlling the concentration of funding by product and counterparty.

On the Organization's executive committees are reported product funding concentrations, counterparty and terms.

8.1.1. Control and Monitoring

The Organization's liquidity risk management is carried out through tools developed on robust platforms and validated by the independent areas of the Organization. Among the main metrics and indicators considered in the liquidity risk framework, it is highlight:

- **Liquidity Coverage Ratio (LCR):** consists of verifying the liquid instruments sufficiency to honor the Organization's net cash outflows in the next thirty days in a stress scenario;
- **Net Stable Funding Ratio (NSFR):** consists of verifying the structural funding sufficiency to finance the long-term assets of the Organization's balance sheet;
- Deposit losses for different time horizons;
- Funding concentration maps in different views (product, term and counterparty);
- Integrated stress exercises which different risk dimensions are addressed.

For the main metrics, limits were established, which can be strategic (approved up to the level of the Board of Directors) or operational (approved by the Executive Committee), based on flags, which trigger different levels of governance according to the percentage of use (consumption) of their respective limits.

8.1.2. Liquidity Risk Mitigation

The governance established for the liquidity risk management includes a series of recommendations for mitigating liquidity risk, among the main strategies, the following stand out:

- Financing diversification in counterparty, product and term;
- Adoption of managerial liquidity limits, in addition to those required by the regulator;
- Prior products analysis that may affect liquidity before implementation;
- Portfolio liquidity stress simulations.

Liquidity Risk

8.1.3. Stress Tests

Due to the dynamics and criticality of this topic, the management and liquidity risk control must take place on a daily basis and be based on stress scenarios. Thus, the main metric used to monitor the liquidity risk of the Prudential Conglomerate is the Liquidity Coverage Ratio (LCR), which measures the liquid resources sufficiency to honor commitments in the next thirty days considering a stress scenario. Therefore, daily management is already carried out through stress testing.

Anyway, in addition to LCR and other monitoring metrics, simulations of long-term stress scenarios are carried out, within the integrated stress test program (ICAAP for example), to also assess a possible liquidity indicators deterioration for different time horizons.

8.1.4. Contingency Plan

According to Art. 38, item II, of BCB Resolution 4,557 of February 23, 2017, all institutions must have a liquidity contingency plan. The Organization's liquidity contingency plan covers the following points:

- Crisis management group;
- Main responsibilities of the crisis management group;
- Monitoring indicators;
- Crisis mitigation actions;
- Plan review frequency.

8.1.5. Internal Reporting

Internal communication about liquidity risk, both between departments and between the different layers of internal governance is through internal reports and committees involving both areas (Treasury and DCIR) and the Organization's Senior Management.

Additionally, reports are distributed daily to the areas involved in management and control, as well as to Senior Management. This process comprises several analytical instruments used to monitor liquidity, such as:

- Daily distribution of liquidity control instruments;
- Automatic intra-day update of the liquidity reports for appropriate management by the Treasury Department;
- Preparation of reports with past behavior and future simulations based on scenarios;
- Daily verification of compliance with minimum liquidity levels;
- Preparation of further reports where the funding concentrations by sort of product, maturity and counterparty are presented;
- Weekly reports to the Senior Management, showing the behavior and expectations related to the liquidity situation.

The liquidity risk management process also has an alert system that selects the appropriate reporting level according to the percentage of use of the established limits. Thus, the lower the liquidity ratio, the higher Organization levels who receive the reports.

Liquidity Risk

8.2. Liquidity Coverage Ratio (LCR)

The Liquidity Coverage Ratio (LCR) aims to ensure that the Organization maintains a sufficient level of liquid assets to cover liquidity needs on an eventual stress scenario. The LCR is the ratio between the stock of High Quality Liquid Assets (HQLA) and total net cash outflow, calculated based on a generic stress scenario.

The following formula shows the main components of the indicator:

$$\text{LCR} = \frac{\text{HQLA}}{\text{Cash Outflows} - \text{Cash Inflows}^*} \geq 100\%$$

*Limited to 75% of outflows

The stress scenarios parameterization was conducted by the Regulator to capture idiosyncratic and market shocks, considering the period of thirty days. The items below show some of the shocks included in the methodology:

- The partial loss of retail and uncollateralized wholesale funding, as well as short-term funding capacity;
- The additional outflow of funds, contractually foreseen, due to the downgrading of the institution's credit rating by up to three levels, including eventual additional collateral requirements;
- An increase in the factors' volatility that impact collateral quality or the potential future exposure of derivative positions, resulting in the application of larger collateral discounts or a call for additional collateral or in other liquidity requirements;
- Higher withdrawals amounts than expected from credit/liquidity lines granted; and
- The potential need to repurchase debt or honor non-contractual obligations in order to mitigate reputational risk.

High Quality Liquid Assets (HQLA)

HQLA are assets that maintain their market liquidity in periods of stress and that meet the minimum requirements established by the Central Bank of Brazil, such as, among others, being free of any legal impediment or restriction; suffering little or no loss in market value when converted into cash; having a low credit risk; easy and accurate pricing; and being traded in an active and important market, with little difference between the purchase and sale price, high traded volume and a large number of participants, among other criteria. These assets are subject to weighting factors, which may reduce their value, for example in accordance with the risk rating of their issuer or the historic variation in their market price, among other requirements.

Cash Outflows and Inflows

Cash outflows are the result of a reduction in deposits and funding; the maturity of securities issued; scheduled contractual obligations for the next thirty days; margin adjustments and calls in derivative operations; the utilization/withdrawal of credit and liquidity lines granted by the Bank; and contingent cash outflows.

Cash inflows for the next thirty days correspond to the expected receipt of loans and financings; deposits; securities; and margin adjustments and easing in derivative operations.

Liquidity Risk

The LIQ1 table presents the information of Liquidity Coverage Ratio – LCR indicator, regarding cash outflows and cash inflows, as well as its available high-quality liquid assets (HQLA), as measured and defined according to Circular 3,749/15.

Liquidity Coverage Ratio – LCR (LIQ1)

	a		b			
	Mar-24 ¹		Dec-23 ²		Mar-23 ³	
R\$ thousand	Unweighted Amount ⁽⁴⁾	Weighted Amount ⁽⁵⁾	Unweighted Amount ⁽⁴⁾	Weighted Amount ⁽⁵⁾	Unweighted Amount ⁽⁴⁾	Weighted Amount ⁽⁵⁾
\\ High Quality Liquid Assets (HQLA)						
1 Total High Quality Liquid Assets (HQLA)		248,433,393		248,691,252		207,279,746
\\ Cash outflows						
2 Retail funding, of which:	373,884,523	37,802,996	359,983,979	35,533,070	371,196,151	37,298,701
3 Stable funding	173,736,685	8,686,834	168,817,334	8,440,867	171,473,094	8,573,655
4 Less stable funding	200,147,838	29,116,161	191,166,646	27,092,203	199,723,057	28,725,047
5 Non-collateralized wholesale funding, of which:	280,710,191	112,245,832	293,421,825	116,321,421	261,820,971	105,760,613
6 Operating deposits (all counterparties) and affiliated cooperative deposits	11,904,767	595,238	12,540,470	627,023	13,898,584	694,929
7 Non-operational deposits (all counterparties)	267,882,094	110,727,263	280,514,992	115,328,034	244,996,602	102,139,898
8 Non-collateralized obligations	923,330	923,330	366,363	366,363	2,925,786	2,925,786
9 Collateralized wholesale funding		7,704,720		7,723,123		3,868,821
10 Additional requirements, of which:	129,305,425	16,395,025	126,215,733	16,214,852	138,196,320	16,800,973
11 Related to exposure to derivatives and other collateral requirements	16,776,980	7,702,897	14,990,310	7,799,793	13,739,112	7,491,095
12 Related to funding losses through the issue of debt instruments	201,357	201,357	99,063	99,063	50,256	50,256
13 Related to lines of credit and liquidity	112,327,088	8,490,771	111,126,360	8,315,996	124,406,951	9,259,621
14 Other contractual obligations	36,655,289	34,367,993	37,194,512	34,771,363	37,153,513	34,643,071
15 Other contingent obligations	155,644,678	6,043,227	152,259,676	5,802,649	148,642,562	7,382,733
16 Total Cash Outflows		214,559,793		216,366,477		205,754,911
\\ Cash inflows						
17 Collateralized loans	228,479,790	1,078,664	195,163,944	458,388	174,695,150	377,431
18 Outstanding loans whose payments are fully up-to-date	42,388,312	28,796,844	40,193,984	28,155,969	47,738,348	32,473,381
19 Other cash inflows	73,256,507	56,127,859	74,327,360	57,954,558	62,582,639	47,445,429
20 Total Cash Inflows	344,124,609	86,003,366	309,685,288	86,568,914	285,016,137	80,296,241
		Total Adjust. Amount⁽⁶⁾		Total Adjust. Amount⁽⁶⁾		Total Adjust. Amount⁽⁶⁾
21 Total HQLA		248,433,393		248,691,252		207,279,746
22 Total net cash outflows		128,556,427		129,797,562		125,458,670
23 Liquidity Coverage Ratio (LCR)		193.2%		191.6%		165.2%

- (1) Calculated based on the simple daily average of the quarters (61 observations).
(2) Calculated based on the simple daily average of the quarters (61 observations).
(3) Calculated based on the simple daily average of the quarters (63 observations).
(4) Total balance of cash inflow/outflow item.
(5) Total balance of cash inflow/outflow item after application of weighting factors.
(6) Total balance of cash inflow/outflow item after application of weighting factors and limits.

The liquid assets (HQLA) amounted R\$ 248.4 billion on average in the 1Q24, versus R\$ 248.7 billion, on average, in the 4Q23. Related to the cash outflows, based on the regulatory stress scenario (item 16), about 70% are redemptions and non-renewal retail and wholesale funding without collateral (unsecured), as shown in items 2 and 5 in the table. Another relevant group refers to the item “Other contractual obligations” (item 14), which mainly includes the output streams of on lending operations, credit cards and trade finance. Regarding to cash inflows, corresponding to R\$ 86.0 billion on average in the 1Q24, the highlights are the receiving of credit operations (partial renewal) stand out, the inflows of Trade Finance operations, cash and redemptions of securities, besides the inflow of transfer and credit card operations.

Liquidity Risk

8.3. Net Stable Funding Ratio (NSFR)

The Net Stable Funding Ratio (NSFR) aims to assess whether the Organization is financing its activities (assets) with sources of funding more stable (liabilities). NSFR corresponds to the ratio between Available Stable Funding (ASF) and the Required Stable Funding (RSF), which are defined according to the assets and liabilities structures of the institution that are weighted as per the Regulator definitions.

The following formula shows the main components of the indicator:

$$\text{NSFR} = \frac{\text{Available Stable Funding (ASF)}}{\text{Required Stable Funding (RSF)}} \geq 100\%$$

Available Stable Funding (ASF)

The available stable funding are represented by Liabilities and Net Equity, which are weighted as per its stability, and the resources considered more stable are determined mainly by the behavioral aspects of the clients, considering also its relationship with the institution, legal aspects and other implicit variables.

Required Stable Funding (RSF)

The required stable funding are determined according to the Balance Sheet assets and the other financial instruments, for example, credit limits and guarantees provided, which are weighted by aspects, related to the operation, maturity, counterparty, among others.

The following table provides details of a bank's NSFR and selected details of its NSFR components, according to Circular 3,869/17.

Liquidity Risk

Net Stable Funding Ratio – NSFR (LIQ2)

	a	b	c	d	e	Dec-23
	Mar-24					
	Unweighted value by residual maturity ⁽¹⁾				Weighted value ⁽²⁾	Weighted value ⁽²⁾
	No maturity	Less than six months	More or equal to six months and less than one year	More or equal to one year		
R\$ thousand						
\\ Available Stable Funding (ASF)						
1 Capital	200,204,884	-	-	10,761,059	210,965,943	211,725,383
2 Total Capital, gross of regulatory deductions	200,204,884	-	-	-	200,204,884	200,734,715
3 Other capital instruments not included on line 2	-	-	-	10,761,059	10,761,059	10,990,668
4 Retail funding, of which:	148,272,040	254,816,744	813,532	3,459,122	376,108,304	373,282,324
5 Stable funding	84,770,296	97,566,368	405,284	1,565,268	175,170,119	175,626,254
6 Less stable funding	63,501,743	157,250,377	408,247	1,893,854	200,938,184	197,656,070
7 Wholesale funding, of which:	39,563,505	617,717,410	49,326,854	131,787,803	332,936,716	344,724,776
8 Operating deposits and affiliated cooperative deposits	11,891,531	-	-	-	5,945,765	6,324,938
9 Other wholesale funding	27,671,974	617,717,410	49,326,854	131,787,803	326,990,951	338,399,838
10 Operations that the institution acts exclusively as an intermediary, assuming no rights or obligations, even if contingent:	-	44,473,639	4,668,201	238,789	-	-
11 Other liabilities, of which:	80,291,709	62,856,528	-	-	4,538,671	4,592,302
12 Derivatives in which replacement value is less than zero			24,861,345			
13 Other liabilities elements or shareholders' equity not included in the previous lines	80,291,709	37,995,184	-	-	4,538,671	4,592,302
14 Total Available Stable Funding (ASF)					924,549,634	934,324,784
\\ Required Stable Funding (RSF)						
15 Total High Quality Liquid Assets (HQLA)					11,293,848	12,756,597
16 Deposits held at other financial institutions for operational purposes	-	-	-	-	-	-
17 Bonds, securities and operations with financial institutions, non-financial institutions and central banks, of which:	9,309,857	411,812,368	92,692,055	357,360,526	437,857,438	432,692,444
18 Operations with financial institutions collateralized by Level 1 HQLA	-	1,385,070	-	-	138,507	763,107
19 Operations with financial institutions collateralized by Level 2A, 2B HQLA or non-collateralized	-	225,119,847	3,649,520	3,972,328	9,437,215	8,129,840
20 Loans and financing granted for retail and wholesale customers, central government and central banks operations, of which:	-	152,777,515	70,152,518	186,659,566	273,977,074	268,384,532
21 The Risk Weighting Factor, referred by Central Bank Circular 3,644, from 2013, is less than or equal to 35% (thirty five percent)	-	-	-	22,945	14,914	0
22 Performing residential mortgages, of which:	-	6,368,660	7,257,778	99,021,165	71,395,287	69,168,577
23 Referred by BCB Resolution 229/22, art. 50, items I, II and III, and art. 51, items I and II	-	6,368,660	7,257,778	99,021,165	71,395,287	69,168,577
24 Bonds and securities non eligible to HQLA, including shares traded in the Stock Market	9,309,857	26,161,277	11,632,239	67,707,467	82,894,442	86,246,388
25 Operations that the institution acts exclusively as an intermediary, assuming no rights or obligations, even if contingent	-	7,209,253	4,793,515	350,164	-	-
26 Other assets, of which:	269,128,327	107,229,250	7,689,296	25,683,398	284,954,816	276,545,220
27 Gold and commodities transaction, including ones with physical settlement	-				-	-
28 Assets provided, due to initial margin deposit as collateral for derivatives operation and participation in mutualized guarantee funds of clearing house or service providers of clearing and settlement that may arbitrate as central counterparty			16,744,379		14,232,722	11,056,372
29 Derivatives in which replacement value is more than or equal to zero			22,519,613		-	-
30 Derivatives in which replacement value is less than zero, gross of any collateral deduction due to deposit for variation margin			-		1,243,067	1,368,687
31 Other assets not included in the previous lines	269,128,327	84,709,637	7,689,296	8,939,019	269,479,027	264,120,162
32 Off-balance sheet operations		407,959,781	-	-	15,204,304	15,186,777
33 Total Required Stable Funding (RSF)					749,310,406	737,181,037
34 NSFR (%)					123.4%	126.7%

(1) Corresponding to the total of the balance sheet.

(2) Corresponding to the value after applying the weighting factors.

The long-term indicator NSFR, presented weighted volume of available stable funding, higher than the required stable funding, exceeding the weighted balance around R\$ 175.2 billion, resulting the indicator in 123.4%. The amount of available stable funding (ASF) is largely composed by customer funding, considering the level of stability as the main factor supporting the ASF. The verification of the ASF in March/2024, presented a sharing of 41%, originated from Retail funding and 36% of Wholesale funding. The required stable funding (RSF) are composed by assets and items off-balance sheet. These balance are weighted according to the respective liquidity profile, so the items related to lending and other assets in low or non-liquidity are highlighted in the RSF (high weight), while high liquidity operations, e.g. free federal government bonds, receive low weight. For March/2024, the lending operations (item 20) represented 37% out of the total of RSF, while other assets (Item 31) shared 36% of the RSF.

Credit Risk

9. Credit Risk

Credit risk refers to the possibility of losses associated with the borrower's or counterparty's failure to comply with their financial obligations under the agreed upon terms; as well as the depreciation of loan agreements resulting from deterioration, in the borrower's risk rating; the reduction in gains or remunerations and also with benefits granted in renegotiations; recovery costs and other amounts related to the counterparty's default with their financial obligations. Also includes concentration and transfer (country) risk.

Credit risk management in the Organization is a continuous and evolving process of mapping, development, assessment and diagnosis through models, instruments and procedures that require a high degree of discipline and control during the evaluation of credit proposals in order to preserve the integrity and autonomy of the processes.

The Organization controls its exposure to credit risk, which mainly results from credit operations, credit commitments, financial guarantees provided, securities and derivative financial instruments.

In order to ensure the quality expected from the portfolio, special attention to all aspects of the lending process, credit concentration, guarantee requirements, maturities, amongst others has been given.

The Organization continuously maps all the activities that could possibly generate exposure to credit risk, classifying them by their probability and magnitude, identifying their managers, as well as their measurement and mitigation plans.

9.1. Lending Process

The diversified business model allows support several audiences, in direct and convenient channels in the different regions of Brazil. Segmentation strategies, both for Individuals and Legal Entities, also support a good relationship with customers and to accurate offers of products and services.

This positioning has a positive impact on the Organization's credit profile, being translated into a diversified and dispersed portfolio, both in terms of products and segments. This is consistent with the risks assumed and with adequate provisioning and concentration levels.

In the Credit Department, the lending process is based on the Organization's Credit Policy, which lays emphasis on safety, quality and liquidity while investing in credit assets. The risk management governance permeates the entire process, which fully complies with Central Bank of Brazil rules.

The methodologies adopted value business agility and profitability, with targeted and appropriate procedures, oriented to the granting of credit transactions and establishment of operating limits.

The assessment and classification of the total risk of customers and economic groups, the Organization considers the quantitative (economic and financial indicators) and qualitative (registration, behavioral and transactional data) aspects of the customers' capacity to pay their debts.

All business proposals are subject to operational limits, which are included in the Loan Guidelines and Procedures. At branches, the delegation of power for proposals submission depends on its amount, the customer's total exposure to the Organization, the collaterals and guarantees posted the level of restriction and their credit risk rating. All business proposals are submitted to technical analysis and approval by the Credit Department.

Credit Risk

The Credit Committees was created to decide, within its authority, on queries about assignment of limits or operations proposed by business areas, previously analyzed and reviewed by the Credit Department. Depending on the financial amount, operations/limits proposed, from this Committee, may be submitted for approval by the Board of Directors.

Loan proposals pass through an automated system with parameters to provide indispensable information for analysis and granting of loans, in addition to the follow-up of the loans granted, minimizing the risks inherent to the operations.

There are exclusive Credit and Behavior Scoring systems for the assignment of mass loans in the Retail segment, intended to provide speed and reliability, while standardizing the procedures for loan analysis and approval.

Business is diversified, widespread and aimed at individuals and companies with a proven payment capacity and solvency, seeking to support them with collaterals and guarantees that are adequate to the risk assumed, considering the credit lines, amounts and the maturities of the granted loans.

9.2. Credit Risk Rating

The Organization has a robust governance, practices and follow-up process. Among these practices, we can mention the Governance of Concessions and Credit Recovery Levels, which, depending on the size of the operation or the total exposure of the counterparty, require approval at the level of the Board of Directors. In addition, frequent portfolio monitoring is evaluated, with assessments of its evolution, defaults, provisions, vintage studies, capital, among others.

In addition to the process and governance levels of approval for credit and recovery operations, the risk appetite defined by the Organization is followed by concentration limits of operations for Economic Group, Sector and Transfer (concentration by countries). Besides concentration indicators, a specific indicator was established for delinquency level over 90 days for Individuals, indicator for Defaulted Loans and an indicator of Credit Risk Economic Capital Margin, in order to monitor and control capital from an economic and regulatory point of view.

The credit risk assessment methodology, in addition to providing data to establish the minimum parameters for lending and risk management, also enables the definition of special Credit Rules and Procedures according to customer characteristics and size. Thus, the methodology provides the basis not only for the correct pricing of operations, but also for defining the appropriate guarantees.

The methodology used also follows the requirements established by National Monetary Council (CMN) Resolution 4,945 and includes analysis of social and environmental risks in projects, aimed at evaluating customers' compliance with related laws and the Equator Principles, a set of rules that establish the minimum social and environmental criteria, which must be met for lending.

In accordance with its commitment to the continuous improvement of methodologies, the credit risk rating of operations contracted by the Organization's economic groups/customers is distributed on a graded level scale, ensuring greater compliance with the requirements of the Basel Capital Accord, preserving the criteria set forth by National Monetary Council Resolution 2,682 for recording the necessary impairment allowances.

In a simplified way, the operations risk ratings are determined according to the credit quality of the economic groups/customers defined by the customer risk rating, contract guarantees, credit product modality, late due behavior, notes/restrictions and the contracted credit face value.

Credit Risk

The customer risk ratings for economic groups are based on parameterized statistical procedures, using quantitative and qualitative information and judgments. Classifications are made by economic group and periodically monitored to preserve loan portfolio quality.

With respect to individuals, customer risk ratings are generally defined based also in statistical procedures and analysis of variables that discriminate risk behavior. This is made by applying statistical models for credit assessment.

The customer risk rating is used, in sets with several decision variables, for concession and/or renewal analysis of operations and credit limits, as well as for monitoring the customers' risk profile deterioration.

9.3. Credit Risk Management Process

The credit risk management process is conducted in a corporation-wide approach. This process involves several areas with specific duties, ensuring structural efficiency. Credit risk measurement and control are conducted in a centralized and independent manner.

Both the governance process and existing limits are sanctioned by the Integrated Risk Management and Capital Allocation Committee, which are submitted for the approval of the Board of Directors, and are revised at least once a year.

The credit risk management structure performs a fundamental role in the Organization's second line, actively participating in the process of improving customer risk classification models, periodically monitoring major risks by main default events, level of provisioning in view of expected and unexpected losses.

This structure continuously reviews the internal processes, including the roles and responsibilities, Information Technology training and requirements, as well as conducts periodically reviews of risk evaluation processes to incorporate new practices and methodologies.

The attributions of the credit risk management structure faithfully follow the compliance precepts defined by the Organization. Integration with other lines occurs continuously and frequently, enabling assertiveness in the identification, measurement and control of credit risk.

9.4. Credit Risk Mitigation

Potential credit losses are mitigated by the use of a series of collaterals formally stipulated through legal instruments, such as conditional sales, mortgages, by guarantees such as third-party sureties or guarantees and also by financial instruments such as credit derivatives, or netting arrangements. The efficiency of these instruments is evaluated considering the time to recover and realize an asset given as collateral, its market value, the guarantors' counterparty risk and the legal safety of the agreements. The main types of collaterals include, term deposits; financial investments and securities; residential and commercial properties; movable properties such as vehicles, aircrafts; furthermore, security interest also include commercial bonds such as invoices, checks and credit card bills. Securities and guarantees may also include bank guarantees.

Credit derivatives are bilateral agreements where one of the counterparties buys hedge against credit risk of a specific financial instrument and its risk is transferred to the selling counterparty. Usually, the later receives a linear remuneration during transaction's effectiveness. In the event of default, the counterparty who bought the hedge will be paid, the purpose of which is to mitigate the financial instrument impairment. In this case, the selling counterparty receives the underlying asset in exchange for referred payment.

Credit Risk

9.5. Control and Monitoring

The Organization's credit risk is controlled and monitored by the Credit Risk area of the Integrated Risk Control Department (DCIR). The department advises the Risk Management Executive Committee, in which methodologies for credit risk measurement are discussed and formalized. Significant issues discussed in this committee are reported to the Integrated Risk Management and Capital Allocation Committee.

Additionally, to the committee, the area holds monthly meetings with all product and segment executives and officers, with a view to informing them about the evolution of the loan portfolio, delinquency, defaulted loans, restructurings, adequacy of allowance for loan losses, loan recoveries, losses, portfolio limits and concentrations, regulatory and economic capital allocation, among others.

The area also monitors any internal or external event that may cause a significant impact on the Organization's credit risk, such as mergers, bankruptcies and crop failures, in addition to monitoring industries in which the company is exposed to significant risks.

9.6. Internal Reporting

Credit risk is monitored on a timely basis in order to maintain the risk levels within the limits established by the Organization. Risk control management reports are provided to all levels of business, from branches up to Senior Management.

Pointing out the risk situations that would impact the liquidity of loans granted to customers, the credit risk monitoring area provides daily reports, through a corporate system, to the branches, national management, business segments, as well as the lending and loan recovery areas. This system provides dynamic information about the loan portfolios and credit bureau information of customers, in addition to enabling comparison of past and current information, highlighting points requiring a more in-depth analysis by managers such as: assets information by segment, product, region, risk rating, delinquency and expected and unexpected losses, amongst others, allowing both a macro-level and detailed view of the information, and also enables a specific loan operation to be viewed.

The information is viewed and delivered via reports, allowing queries at several levels such as business segment, divisions, managers, regions, products, employees and customers, and under several aspects (asset, delinquency, provision, write-off (loss), restriction levels, use of collaterals and portfolio quality by rating, among others).

9.7. Details of Credit Risk Exposures

The quality of exposures subject to credit risk related to credit operations, debt securities and operations off-balance sheet are detailed below.

Credit Risk

Credit quality of assets (CR1)

	a	b	c	d	f	g
	Gross values of		Allowances, advances and unearned income	Mar-24		Net Values (a+b-c)
	Defaulted exposures	Non-defaulted exposures		Allowances, advances and unearned income Of which: RWACPAD	Allowances, advances and unearned income Of which: RWACIRB	
R\$ million						
1 Loans	62,885	593,371	51,642	51,642	-	604,614
2 Debt Securities	11,351	357,315	4,550	4,550	-	364,115
2a of which: national sovereign bonds	-	230,236	-	-	-	230,236
2b of which: other bonds	11,351	127,078	4,550	4,550	-	133,879
3 Off-balance sheet exposures	7,188	394,288	1,246	1,246	-	400,230
4 Total (1+2+3)	81,424	1,344,974	57,438	57,438	-	1,368,960

Note: According to instructions for filling Circular Letter 3,936, loans, financing, leasing operations, interbank liquidity operations and other similar operations were considered as Credit Concessions.

Comments

There was a decrease of 0.2% in total net value compared to 4Q23, mainly in debt securities (-4.3%).

Gross exposures are exposures before the application of the Credit Conversion Factors (CCF) and before the deduction of their provision, with exposures classified as such being characterized as default loans as established on CMN Resolution 4,557/17.

Changes in the stock of defaulted loans and debt securities operations in progress between two consecutive periods, considering the operations reported in table CR1, are detailed in table CR2.

Changes in stock of defaulted loans and debt securities (CR2)

	Mar-24 a Total
R\$ million	
1 Defaulted loans and debt securities at end of the previous reporting period	84,263
2 Loans and debt securities that have defaulted since the last reporting period	14,964
3 Returned to non-defaulted status	(1,706)
4 Amounts written off	(10,743)
5 Other adjustments	(5,354)
6 Defaulted loans and debt securities at end of the reporting period (1+2+3+4+5)	81,424

Comments

Default Loans and debt securities decreased by 3.37% compared to the 4Q23.

Additionally, information on the credit quality of assets reported in table CR1, is shown in the CRB tables from "e" to "i".

Credit Risk

Breakdown of exposures by geographical areas, industry and residual maturity (CRBe)

R\$ million Economic Sector	Mar-24				
	Contracts with Remaining Maturity				
	Up to 6 months	Between 6 months and 1 year	Between 1 year and 5 years	Above 5 years	Total
Retail	26,009	9,549	21,671	1,173	58,403
Real Estate and Construction Activities	6,972	3,971	18,639	8,142	37,724
Transportation and Concession	6,362	5,307	27,612	4,884	44,165
Miscellaneous Services	15,414	3,870	17,633	3,606	40,524
Holding	9,482	952	10,339	3,195	23,968
Automotive industry	6,408	1,933	6,271	102	14,714
Financial	73,796	61,943	139,127	27,362	302,228
Wholesale	14,327	4,553	11,344	1,443	31,667
Electrical energy	6,691	5,320	21,529	1,942	35,482
Oil and Petrochemical	2,313	1,116	3,046	3,943	10,417
Steel and Metallurgy	5,338	1,398	4,491	1,158	12,386
Food Industry	10,935	2,123	9,624	75	22,757
Smoke and drinks	11,783	702	1,265	139	13,888
Paper and Pulp	540	539	9,862	302	11,243
Extraction	5,551	1,614	1,934	74	9,173
Telecommunications	6,811	449	3,250	20	10,530
Health	4,993	843	4,793	482	11,112
Sugar and ethanol	8,606	572	2,439	1,311	12,928
Chemistry	3,893	1,258	5,817	47	11,015
Construction Material	1,547	539	2,511	30	4,627
Leisure and tourism	2,191	801	1,564	55	4,611
Capital goods	3,047	770	2,483	66	6,367
Cooperative	4,721	1,512	1,398	113	7,745
Education	1,173	554	3,184	405	5,316
Hygiene and Cleaning Products	1,254	154	2,149	4	3,561
Textile	1,442	657	1,639	21	3,759
Appliances and electronics	2,533	1,151	666	11	4,361
General Industry	1,705	629	1,490	57	3,881
Trading	5,141	149	415	874	6,579
Information Technology	2,125	643	1,132	5	3,904
Agriculture	1,262	543	2,801	144	4,749
Packaging	1,233	529	829	191	2,782
Furniture and wood	1,066	311	989	9	2,376
Other sectors	9,167	6,851	26,460	1,719	44,196
Individual	157,460	89,334	114,008	185,017	545,820
\\ Total Exposure	423,293	213,138	484,405	248,123	1,368,960
Geographic Region					
\\ Domestic Market	396,145	208,565	462,971	236,133	1,303,814
Southeast	268,584	110,356	249,937	133,474	762,352
South	40,263	19,106	35,827	21,820	117,016
North	9,564	5,461	10,273	8,770	34,067
Northeast	28,759	15,746	29,680	30,786	104,971
Mid-West	48,975	57,895	137,254	41,283	285,407
\\ Foreign Market	24,651	5,235	20,828	14,431	65,145
\\ Total Exposure	420,796	213,800	483,799	250,565	1,368,960

Credit Risk

Total defaulted loans operations segregated by geographical areas and industry (CRBf)

R\$ million	Mar-24		
	Defaulted Loans		
	Total	Provision	Write-offs
Economic Sector			
Retail	5,564	4,273	1,323
Real Estate and Construction Activities	7,187	3,556	818
Transportation and Concession	5,177	2,012	298
Miscellaneous Services	3,031	2,154	599
Holding	5,421	2,321	171
Automotive industry	102	72	31
Financial	533	275	62
Wholesale	1,358	902	450
Electrical energy	725	348	8
Oil and Petrochemical	18	4	2
Steel and Metallurgy	605	412	112
Food Industry	412	278	110
Smoke and drinks	32	24	12
Paper and Pulp	32	15	9
Extraction	715	238	33
Telecommunications	3,788	729	11
Health	344	220	35
Sugar and ethanol	407	399	98
Chemistry	184	119	53
Construction Material	165	125	29
Leisure and tourism	510	342	180
Capital goods	516	461	38
Cooperative	1	1	2
Education	297	212	45
Hygiene and Cleaning Products	38	20	12
Textile	588	320	126
Appliances and electronics	84	47	35
General Industry	340	276	82
Trading	141	137	31
Information Technology	112	74	24
Agriculture	220	169	25
Packaging	43	32	18
Furniture and wood	126	88	60
Other sectors	123	91	532
Individual	42,486	26,812	5,270
\ \ Total Exposure	81,424	47,558	10,743
Geographic Region			
\ \ Domestic Market	81,424	47,511	10,405
Southeast	57,944	32,414	6,782
South	7,804	5,160	1,154
North	3,478	2,228	490
Northeast	7,631	4,868	1,294
Mid-West	4,568	2,842	685
\ \ Foreign Market	-	48	337
\ \ Total Exposure	81,424	47,558	10,743

Credit Risk

Total past due loans exposures segmented by past due loans band (CRBg)

	Mar-24					
	Past due operations					
R\$ million	Less than 30 days	Past due 31 to 90 days	Past due 91 to 180 days	Past due 181 to 365 days	Past due more than 365 days	Total
Past due operations total	27,313	16,017	12,305	16,768	2,473	74,876

Segregation of total restructured exposures (CRBh)

R\$ million	Mar-24	
	a	b
	Defaulted Loans	Others
Total restructured exposures	33,853	4,917

Concentration (CRBi)

	% From the total book	Mar-24
10 largest		4.6%
100 largest		12.9%

9.8. Details of Credit Risk Mitigation Exposures

Information regarding the amounts considered for prudential regulation purposes before and after the use of credit risk mitigation instruments are detailed in table CR3, in which the exposures are mitigated essentially by Fiduciary Assignment of Financial Investments, Fiduciary Assignment of Credit Bills, Pledge of Financial Investments, Credit Bills and Treasury Bills.

Credit risk mitigation techniques – overview (CR3)

R\$ million	a	b	c	d	e
	Mar-24				
	Exposures unsecured	Exposures secured	Exposures secured by collateral, of which: secured amount	Exposures secured by financial guarantees	Exposures secured by credit derivatives
1 Loans	562,726	41,888	5,438	36,450	-
2 Debt securities	363,864	252	252	-	-
I Off Balance sheet	139,563	499	499	-	-
II Others	329,492	-	-	-	-
3 Total	1,395,644	42,638	6,188	36,450	-
4 of which: defaulted loans	30,514	379	46	334	-

Comments

The exposure considers the Credit Conversion Factor (CCF) and mitigation, with 85.5% covered by financial guarantees and 14.5% by collaterals.

The effects of credit risk mitigation in the capital requirements calculation, according to Circular 3,809/16, segregated by asset classes, are detailed in table CR4.

Credit Risk

Standardised approach – credit risk exposure and Credit Risk Mitigation (CRM) effects (CR4)

	a	b	c	d	e	f
	Mar-24					
R\$ million	Exposures before CCF and CRM		Exposures post-CCF and CRM		RWA and RWA density	
Asset Classes	On-balance sheet amount	Off-balance sheet amount	On-balance sheet amount	Off-balance sheet amount	RWA	RWA density [e/(c+d)]
1 Sovereigns and their central banks	396,310	-	396,310	-	2,441	0
2 Non-central government public sector entities (PSEs)	4,891	4,122	4,890	3,270	5,478	0.7
3 Multilateral development banks	-	-	-	-	-	-
4 Banks and other institutions authorized by the Central Bank of Brazil	64,399	9,400	64,399	4,892	29,327	0.4
5 Covered bonds	-	-	-	-	-	-
6 Non-financial Corporates	140,784	71,181	140,784	38,635	129,965	0.7
6.1 Of which: specialised lending	-	-	-	-	-	-
6.2 Of which: others	140,784	71,181	140,784	38,635	129,965	0.7
7 Equity interests and subordinated debt instruments	30,415	-	30,415	-	39,720	1.3
8 Retail	276,037	223,928	276,037	34,877	200,524	0.6
9 Exposures guaranteed by real estate	112,397	-	112,397	-	46,227	0.4
Of which: secured by residential real estate, in which compliance with the financial obligations associated with the exposures is not dependent on cash flows generated by the properties						
9.1 Of which: secured by residential real estate, in which compliance with the financial obligations associated with the exposures is not dependent on cash flows generated by the properties	101,288	-	101,288	-	38,399	0.4
Of which: secured by residential real estate, in which compliance with the financial obligations associated with the exposures is dependent on cash flows generated by the properties						
9.2 Of which: secured by residential real estate, in which compliance with the financial obligations associated with the exposures is dependent on cash flows generated by the properties	-	-	-	-	-	-
Of which: secured by non-residential real estate, in which compliance with the financial obligations associated with the exposures is not dependent on cash flows generated by the properties						
9.3 Of which: secured by non-residential real estate, in which compliance with the financial obligations associated with the exposures is not dependent on cash flows generated by the properties	-	-	-	-	-	-
Of which: secured by non-residential real estate in which compliance with the financial obligations associated with the exposures is dependent on cash flows generated by the properties						
9.4 Of which: secured by non-residential real estate in which compliance with the financial obligations associated with the exposures is dependent on cash flows generated by the properties	5,421	-	5,421	-	4,983	0.9
Of which: relating to real estate developments						
9.5 Of which: relating to real estate developments	5,688	-	5,688	-	2,844	0.5
10 Defaulted exposures	27,822	6,011	27,822	3,072	31,523	1
11 Other assets	230,796	85,945	230,796	55,315	275,781	1
12 Total	1,283,851	400,587	1,283,851	140,062	760,986	0.5

Comments

There was a decrease of 1.5% in RWA in relation to 4Q23.

The exposures reported in table CR4 are detailed by counterparty and risk weighting factor in table CR5. Both adopt the rules and procedures of BCB Resolution 229/22

Credit Risk

Standardised approach – exposures by asset classes and risk weights (CR5)

R\$ million

Asset Classes

R\$ million		Mar-24										
Asset Classes		Risk weight										
		0%	20%	50%	100%	150%	Others	Total credit exposures amount (post CCF and post-CRM)				
1	Sovereigns and their central banks	387,951	7,860		127	-	371	396,310				
		20%	50%	100%	150%	Others	Total credit exposures amount (post CCF and post-CRM)					
2	Non-central government public sector entities (PSEs)	-	-	22	-	8,138	8,160					
		0%	20%	30%	50%	100%	150%	Others	Total credit exposures amount (post CCF and post-CRM)			
3	Multilateral development banks (MDBs)	-	-	-	-	-	-	-	-			
		20%	30%	40%	50%	75%	100%	150%	Others	Total credit exposures amount (post CCF and post-CRM)		
4	Banks	13,239	14,266	23,794	5,294	10,950	-	1,349	400	69,291		
		10%	15%	20%	25%	35%	50%	100%	Others	Total credit exposures amount (post CCF and post-CRM)		
5	Covered bonds	-	-	-	-	-	-	-	-	-		
		20%	50%	65%	75%	80%	85%	100%	130%	150%	Others	Total credit exposures amount (post CCF and post-CRM)
6	Corporates	-	8,203	96,709	-	-	64,951	7,929	-	-	1,626	179,419
I	Of which: specialised lending	-	-		-	-		-	-	-	-	-
II	Of which: others	-	8,203	96,709	-		64,951	7,929		-	1,626	179,419
		100%	150%	250%	400%	Others	Total credit exposures amount (post CCF and post-CRM)					
7	Subordinated debt, equity and other capital	5,012	-	-	-	25,404	30,415					
		45%	75%	100%	Others	Total credit exposures amount (post CCF and post-CRM)						
8	Regulatory retail portfolios	43,765	209,308	-	57,842	310,914						

Credit Risk

R\$ million

Asset Classes

Mar-24

Risk weight

		0%	20%	25%	30%	35%	40%	45%	50%	60%	65%	70%	75%	85%	90%	100%	105%	110%	150%	Others	Total credit exposures amount (post CCF and post-CRM)
9	Real estate	7	20,527	12,580	36,583	-	6,334	-	5,886	-	-	27,325	-	-	372	-	-	2,784	-	-	112,397
	Of which: secured by residential real estate, that compliance with the financial																				
III	obligations associated with the exposures is not dependent on cash flows generated by the properties	7	20,527	12,580	36,583	-	6,334	-	197	-	-	25,060	-	-	-	-	-	-	-	-	101,288
	Of which: calculated directly from the values of loans and financing without interference and use of average risk weight factors, each of them obtained																				
III.a	from the combination of the risk weight factor associated with the real estate given as collateral and the risk weight factor of borrower	7	20,527	12,580	36,583	-	6,334	-	197	-	-	25,060	-	-	-	-	-	-	-	-	101,288
III.b	Of which: others	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Of which: secured by residential real estate, that compliance with the financial																				
IV	obligations associated with the exposures is dependent on cash flows generated by the properties	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Of which: secured by commercial real estate, that compliance with the financial																				
V	obligations associated with the exposures is not dependent on cash flows generated by the properties	-	-	-	-	-	-	-	5,688	-	-	-	-	-	-	-	-	-	-	-	5,688
	Of which: calculated directly from the values of loans and financing without interference and use of average risk weight factors, each of them obtained																				
V.a	from the combination of the risk weight factor associated with the real estate given as collateral and the risk weight factor of borrower	-	-	-	-	-	-	-	5,688	-	-	-	-	-	-	-	-	-	-	-	5,688
V.b	Of which: others	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Of which: secured by commercial real estate, that compliance with the financial																				
VI	obligations associated with the exposures is dependent on cash flows generated by the properties	-	-	-	-	-	-	-	-	-	-	2,265	-	-	372	-	-	2,784	-	-	5,421
	Of which: relating to real estate developments																				
VII		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Credit Risk

R\$ million

Asset Classes

R\$ million		Mar-24					
Asset Classes		Risk weight					
		50%	100%	150%	Others	Total credit exposures amount (post CCF and post-CRM)	
10	Defaulted exposures	9,198	9,890	11,671	135	30,894	
		0%	20%	100%	1250%	Others	Total credit exposures amount (post CCF and post-CRM)
11	Other assets	11,861	-	268,618	-	5,632	286,112

Exposure amounts and CCFs applied to off-balance sheet exposures, categorised based on risk bucket of converted exposures

R\$ million		a	b	c	d
		Mar-24			
Risk weight		On-balance sheet exposure	Off-balance sheet exposure (pre-CCF)	Weighted average CCF*	Exposure (post-CCF and post-CRM)
1	Less than 40%	503,300	219	29%	503,364
2	40 - 70%	190,029	144,612	25%	226,561
3	75%	252,513	125,556	20%	278,101
4	80 - 85%	55,862	36,588	51%	74,691
5	90 - 100%	238,443	86,979	65%	294,771
6	105 - 130%	22,576	-	0%	22,576
7	150%	15,146	6,634	41%	17,867
8	250%	-	-	0%	-
9	400%	-	-	0%	-
10	1,250%	-	-	0%	-
	Others	5,982	-	0%	5,982
11	Total exposures	1,283,851	400,587	35%	1,423,913

* Weighting is based on off-balance sheet exposure (pre-CCF).

Comments

Total credit exposures post FCC and Mitigation increased by 3.57% compared to 4Q23.

Counterparty Credit Risk

10. Counterparty Credit Risk

The counterparty credit risk, to which the Organization is exposed, is represented by the possibility of loss due to the counterparty default of their obligations relating to the settlement of operations involving bilateral flows, including the financial asset trading or derivatives.

The Organization exercises complete control over the replacement cost and the potential future exposure of operations involving counterparty risk. Thus, all exposure related to this risk is part of the general credit limits set for the Organization's customers.

In conclusion, the Counterparty Credit Risk management encompasses modeling and monitoring (i) of counterparties credit limits consumption, (ii) of the adjustment of parcel to the credit fair value of derivatives portfolio (CVA, Credit Value Adjustment), segregated by counterparty, and (iii) of the respective regulatory and economic capital. The methodology adopted by the Organization, establishes that, exposition of the credit portfolio to a given counterparty, can be calculated from the Reposition Cost (RC) of its operations in different scenarios of the financial market, what is possible through the process of Monte Carlo simulation.

In risk management context, the Organization conducts studies of capital projection, such as the Stress Test of the ICAAP (Internal Capital Adequacy Assessment Process) and TEBU (Bottom-Up Stress Test). These multidisciplinary programs minimally involve the Business areas and the Economic, Budget / Result and Risk departments.

Regarding the mitigation manners of the counterparty credit risk that the Organization is exposed, the most usual is the composition of guarantees like, deposits of margin and disposal of Government bonds, which are, performed by the counterparty in the Organization or in other custodian institution, which has its counterparties risks duly assessed.

From June/19, the exposure value calculation related to counterparty credit risk arising from operations with derivatives financial instruments subject to the calculation of the capital requirement through a standardised approach (RWA_{CPAD}) was updated to Standardized Approach for Counterparty Credit Risk, according the Annex I of BCB Resolution 229/22.

10.1. Details of Counterparty Credit Risk Exposure

Table CCR1 presents an overview of the approach used to calculate the capital requirement for counterparty credit risk in derivative transactions, repurchase agreements (repo) and asset loan transactions, and provide the main parameters employed, as established in Circulars 3,809/16, and in BCB Resolution 229/22.

Counterparty Credit Risk

Analysis of Counterparty Credit Risk (CCR) exposure by approach (CCR1)

	a	b	d	e	f
			Mar-24		
	Replacement cost	Potential future exposure	Alpha used for computing regulatory EAD	EAD post-CRM	RWA
R\$ million					
1 SA-CCR Approach	7,473	9,111	1.4	23,217	19,038
1.1 CEM (Current Exposure Method) Approach	-	-		-	-
3 Simple Approach for credit risk mitigation (for SFTs)				-	-
4 Comprehensive Approach for credit risk mitigation (for SFTs)				513,744	5,027
6 Total					24,065

Comments

Compared to the previous quarter, there was an increase in exposure in operations with derivative financial instruments and a decrease in repo operations.

Table CCR3 details the counterparty credit risk exposures in derivative transactions, repurchase transactions (repo) and asset lending transactions subject to the standardised approach, as established in BCB Resolution 229/22, by type of counterparty and risk weight factor.

Standardised approach of CCR exposures by regulatory portfolio and risk weights (CCR3)

	Mar-24									
	Risk weight									i
R\$ million	a	b	c	d	d1	e1	f	g	h	Total credit exposure
Regulatory portfolio	0%	10%	20%	50%	65%	85%	100%	150%	Others	
Sovereigns	201,864	-	-	-	-	-	-	-	-	201,864
Non-central government public sector entities (PSEs)	-	-	-	-	-	-	20	-	-	20
Multilateral development banks (MDBs)	-	-	-	-	-	-	-	-	-	-
Financial and other institutions authorized by the Central Bank of Brazil	25,075	-	624	1,144	-	-	-	0	2,683	29,527
Non-financial Corporates	280,472	-	-	-	7,509	-	16,856	-	-	304,837
Other	-	-	-	713	-	-	-	-	-	713
\\ Total	507,411	-	624	1,858	7,509	-	16,875		2,683	536,961

Comments

Compared to the previous quarter, there was an increase in exposure in operations with derivative financial instruments and a decrease in repo operations.

Counterparty Credit Risk

Table CCR5 details the types of collateral received or delivered in derivative transactions, repurchase transactions (repo) and asset lending, as established on Circular 3,809/16, including transactions carried out through central counterparties.

Composition of collateral for CCR exposure (CCR5)

	a	b	c	d	e	f
	Mar-24					
	Collateral used in derivative transactions				Collateral used in SFTs	
	Fair value of collateral received		Fair value of posted collateral		Fair value of collateral received	Fair value of posted collateral
R\$ million	Segregated	Unsegregated	Segregated	Unsegregated		
Cash – domestic currency	-	-	-	-	-	-
Cash – other currencies	-	39	-	61	-	-
Domestic sovereign debt	1,049	-	16,400	-	46,335	114,645
Government agency debt	-	-	-	-	-	-
Corporate bonds	-	-	-	-	962	16,174
Equity securities	-	-	-	-	-	-
Other collateral	-	-	-	-	-	-
\\ Total	1,049	39	16,400	61	47,297	130,819

Comments

In relation to the previous quarter, there was a decrease in collateral received and an increase in posted collateral in repo operations.

Table CCR6 presents information on the notional and fair value of credit derivatives (transferred risk and received risk), before offsetting short and long positions.

CCR information regarding credit derivatives exposures (CCR6)

	a	b
	Mar-24	
R\$ million	Protection bought	Protection sold
\\ Notionals	1,339	5,763
Single-name credit default swaps	1,339	2,110
Index credit default swaps	-	-
Total return swaps	-	3,652
\\ Total notionals	-	-
\\ Fair values	556	25
Positive fair value (asset)	556	-
Negative fair value (liability)	-	25

Comments

In relation to the previous quarter, there was an increase in credit derivatives exposures with protection sold and in protection bought.

Counterparty Credit Risk

Table CCR8 presents an overview of exposures to central counterparties.

CCR information regarding exposures to central counterparties (CCR8)

	a	b
	Mar-24	
	EAD (post-CRM)	RWA
R\$ million		
1 Exposures to QCCPs (total)		343
2 Exposures for trades at QCCPs (excluding initial margin and default fund contributions), of which:	16,082	322
3 (i) OTC derivatives	622	12
4 (ii) Exchange-traded derivatives	15,461	309
5 (iii) Asset loans and repurchase operations (repo)	-	-
I (iv) Other operations	-	-
7 Financial collateral constituted, except as variation margin, promptly returned to the institution, in the event of liquidation, bankruptcy or similar action of QCCPs	15,998	
8 Financial collateral constituted, except as variation margin, that is not promptly returned to the institution, in the event of liquidation, bankruptcy or similar action of QCCPs	-	-
9 Pre-funded default fund contributions	160	21
10 Participation in a mutualized, contingent and future guarantee fund, which may be required by QCCPs	-	-
11 Exposures to non-QCCPs (total)		-
12 Exposures for trades at non-QCCPs (excluding initial margin and default fund contributions); of which	-	-
13 (i) OTC derivatives	-	-
14 (ii) Exchange-traded derivatives	-	-
15 (iii) Asset loans and repurchase operations (repo)	-	-
II (iv) Other operations	-	-
17 Participation in contingent and future mutualized guarantee funds that may be required by QCCPs	-	
18 Financial collateral constituted, except as variation margins, that are not promptly returned to the institution, in the event of liquidation, bankruptcy or similar action of non-qualified CCPs	-	-
19 Pre-funded default fund contributions	-	-
20 Participation in a mutualized, contingent and future guarantee fund, which may be required by non-qualified CCPs	-	-

Comments

In relation to the previous quarter, there was an increase in exposures for trades at QCCPs and in segregated initial margin.

Securitisation Exposures

11. Securitisation Exposures

Securitisation is the process in which the cash flows associated with a set of underlying assets is used for the securities remuneration in accordance with the established governance process, using as a form of Balance Sheet composition.

The portfolio comprises CRA - Agribusiness Receivables Certificate, CRI - Real Estate Receivables Certificate and FIDC - Credit Rights Investment Funds, as shown below:

- **CRA - Agribusiness Receivables Certificate:** Instructed by Law 11,076/2004, constitute a registered credit security, issued exclusively by securitisation companies and backed by Agribusiness Credit Rights;
- **CRI - Real Estate Receivables Certificate:** Instructed by Law 9,154/1997, constitute a nominative credit title, freely negotiated, backed by real estate activities, covering transaction financing or improvements;
- **FIDC - Credit Rights Investment Funds:** Complies with CVM instructions, with the pooling of resources allocating a preponderant portion of the respective shareholders' equity for investment in credit rights (sundry receivables).

Such transactions are consolidated in the Organization's Prudential Balance, according to the following categories:

- **Trading Securities:** Securities acquired for the purpose of being actively and frequently traded;
- **Securities available for sale:** Securities that do not fall under the categories of securities for trading and securities held to maturity;
- **Securities held to maturity:** securities that have the intention and financial capacity of the institution to hold them in portfolio until maturity.

Securitized operations with risk retention follow the criteria established by BCB Resolution 3,533/08, in which the seller or assignor retains substantially all the risks and benefits of ownership of the financial asset object of the operation.

The exposures are part of the securitization traditional type, which is the process in which the flow of receipts associated with a set of underlying assets is used for the remuneration of securitisation bonds.

The Bradesco Organization does not operate as a sponsor of Special Purpose Entities (SPE), as well as does not it manage or advise entities on the acquisition of securitization securities issued by itself.

In addition, in the past few years there has been no sale or transfer of assets without substantial risk retention. Since all the assigned operations were subject to substantial risk retention.

Securitisation Exposures

11.1. Details of Securitisation Exposures

The total of exposures assigned with substantial risk retention in the last 12 months, which have been honored, repurchase, or written off for losses, broken down by quarter, is detailed below:

Total exposures assigned with substantial risk retention, in the last 12 months (SECAe)

R\$ million	Jan-24 to Mar-24	Oct-23 to Dec-23	Jul-23 to Sep-23	Apr-23 to Jun-23
1 Total exposures assigned with substantial risk retention	4	3	6	5
2 Total honored exposures	-	-	-	-
3 Total repurchased exposures	4	3	6	5
4 Total write-off	-	-	-	-

Securitisation exposures in the banking book (SEC1)

The following table provides information on securitisation exposures classified in the banking book.

	a	c	d	e	g	h	i	k	l
	Mar-24								
	Bank acts as originator			Bank acts as sponsor			Banks acts as investor		
R\$ million	Traditional	Synthetic	Sub-total	Traditional	Synthetic	Sub-total	Traditional	Synthetic	Sub-total
1 Retail (total), of which:	-	-	-	-	-	-	-	-	-
2 residential mortgage	-	-	-	-	-	-	-	-	-
3 credit card	-	-	-	-	-	-	-	-	-
4 other	-	-	-	-	-	-	-	-	-
5 re-securitisation	-	-	-	-	-	-	-	-	-
6 Wholesale (total), of which:	-	-	-	-	-	-	2,231	-	2,231
7 loans to non-financial corporates	-	-	-	-	-	-	2,218	-	2,218
8 commercial mortgage	-	-	-	-	-	-	13	-	13
9 lease and receivables	-	-	-	-	-	-	-	-	-
10 other	-	-	-	-	-	-	-	-	-
11 re-securitisation	-	-	-	-	-	-	-	-	-

Comments

In relation to the previous quarter, there was an increase in Credit Rights Funds.

Securitisation exposures in the trading book (SEC2)

Information on securitisation exposures classified in the trading book, which the Organization does not have exposures for this database.

Securitisation Exposures

Securitisation exposures in the banking book and associated regulatory capital requirements – bank acting as originator or as sponsor (SEC3)

Information on securitisation exposures classified in the banking book and the associated regulatory capital requirements when the bank is acting as originator or as sponsor, which the Organization does not have exposures for this database.

Securitisation exposures in the banking book and associated capital requirements – bank acting as investor (SEC4)

Information on securitisation exposures classified in the trading book and the associated regulatory capital requirements when the bank is acting as originator or as sponsor.

	a	b	c	d	e	h	i	l	m	p	q
	Mar-24										
	Exposure values (by RW bands)					Exposure values (by regulatory approach)		RWA (by regulatory approach)		Capital charge after cap	
	≤20%	20% < RW ≤ 50%	50% < RW ≤ 100%	100% < RW < 1,250%	1,250%	SA	1,250%	SA	1,250%	SA	1,250%
R\$ million											
1 Total exposures	-	1,609	167	455	-	2,231	-	1,259	-	101	-
2 Traditional securitisation:	-	1,609	167	455	-	2,231	-	1,259	-	101	-
3 Of which: securitisation	-	1,609	167	455	-	2,231	-	1,259	-	101	-
4 Of which: retail underlying assets	-	-	-	-	-	-	-	-	-	-	-
6 Of which: non-retail underlying assets	-	1,609	167	455	-	2,231	-	1,259	-	101	-
8 Of which: re-securitisation	-	-	-	-	-	-	-	-	-	-	-
9 Synthetic securitisation:	-	-	-	-	-	-	-	-	-	-	-
10 Of which: securitisation	-	-	-	-	-	-	-	-	-	-	-
11 Of which: retail underlying assets	-	-	-	-	-	-	-	-	-	-	-
12 Of which: non-retail underlying assets	-	-	-	-	-	-	-	-	-	-	-
13 Of which: re-securitisation	-	-	-	-	-	-	-	-	-	-	-

Comments

In relation to the previous quarter, there was an increase in Credit Rights Funds.

Market Risk

12. Market Risk

Market risk is represented by the possibility of financial loss due to fluctuating prices and market interest rates of financial instruments held by the Organization, as its asset and liability transactions may show mismatched amounts, maturities, currencies and indexes.

Market risk is identified, measured, mitigated, controlled and reported. The Organization's exposure profile to market risk is in line with the guidelines established by the governance process, with limits timely monitored on an independently way from the businesses areas.

All transactions that expose the Organization to market risk are mapped, measured and classified according to probability and magnitude, and the whole process is approved by the governance structure.

In line with the best Corporate Governance practices, to preserve and strengthen the management of market risk in the Organization, as well as to meet the requirements of CMN Resolution 4,557, the Board of Directors approved the Market Risk Management Policy, reviewed at least once a year by the competent committees and the Board of Directors itself, providing the main operational guidelines for accepting, controlling and managing market risk. In addition to this policy, the Organization has several specific rules that regulate the market risk management process, as follows:

- Classification of Operations;
- Reclassification of Operations;
- Trading of Government and Private Bonds;
- Use of Derivatives; and
- Hedge.

12.1. Strategies used in Market Risk Management

12.1.1. Limit Definition

The trading book market risk limit proposals are validated by specific committees, ratified by the Integrated Risk Management and Capital Allocation Committee and submitted for approval by the Board of Directors.

Trading Book: it comprises all operations involving financial instruments, including derivatives, held-for-trading or used to hedge other instruments in the Trading Book, which have no trading restrictions. Held-for-trading operations are those destined for resale, to obtain benefits from actual or expected price variations, or for arbitrage. The risks of this portfolio are monitored through of:

- Value at Risk (VaR);
- Stress (negative impact measure of extreme events, based on historical and prospective scenarios);
- P&L (profit and loss); and
- Financial Exposure / Concentration.

Market Risk

12.1.2. Market Risk Measurement Models

Market risk is measured and controlled using the Stress, Value at Risk (VaR) and Sensitivity Analysis methodologies, as well as limits for the Management of P&L and Financial Exposure. Using several methodologies to measure and evaluate risks is of great importance, because they can complement each other and their combination allows the analysis of different scenarios and situations.

Trading and Regulatory Books

Trading Book risks are controlled, principally, using Stress and Value at Risk (VaR) methodologies. The Stress methodology quantifies the negative impact of economic shocks and extreme economic events that are financially unfavorable to the Organization's positions, the analysis uses stress scenarios prepared by the Market Risk area and the Organization's Economic area based on historical and forward looking data for the risk factors in which the Organization holds a position.

The methodology adopted to calculate VaR is the Delta-Normal, with a confidence level of 99% and considering the number of days necessary to unwind the existing exposures. The methodology is applied to the Trading and Regulatory Books (Trading Book positions plus Banking Book foreign currency and commodities exposures). It is worth noting that the historical simulation and the Delta-Gama-Vega models are applied to measure all risk factors to an options portfolio, whichever is the most conservative. A minimum 252-business-day period is adopted to calculate volatilities, correlations and historical returns.

For regulatory purposes, the capital requirements relating to shares of the Banking Book Prudential Conglomerate are determined through the credit risk evaluation, as per Central Bank of Brazil resolution, i.e., they are not considered in assessing market risk.

12.1.3. Hedge and Use of Derivatives

In order to standardize the use of financial instruments used to hedge the operations and use of derivatives by the Treasury Department, the Organization created specific rules that were approved by the competent Committees.

The hedge operations executed by Organization's Treasury Department must necessarily cancel or mitigate risks related to mismatches quantities, terms, currencies or indexes of the positions in Treasury's books, for which they must use assets and derivatives authorized to be traded in each of their books to:

- Control and classify the operations, respecting the exposure and risk limits in effect;
- Alter, modify or revert positions due to changes in market and operating strategies; and
- Reduce or mitigate exposure of operations in idle markets, under stress or low liquidity conditions.

Market Risk

12.1.3.1. Hedge Accounting

Implemented in order to reduce the volatility of the accounting result, hedge accounting ensures that a gain or loss on a hedge instrument is recognized in the result in the same period in which the hedged item affects the result.

Transactions with derivative financial instruments for hedging are classified in one of the following categories:

- **Market risk hedge:** financial instruments classified in this category, as well as their related financial assets and liabilities, hedged, have their gains and losses, realized or unrealized, recorded in the income statement;
- **Cash flow hedge:** financial instruments classified in this category have an effective portion of the recorded valuations or devaluations, net of tax effects, in an account detach in shareholders' equity. The non-effective portion of the respective hedge is recognized directly in the income statement; and
- **Net investment hedge abroad:** the financial instruments classified in this category are intended to protect the foreign exchange variation of investments abroad, whose functional currency is different from the national currency, being accounted for in accordance with the accounting procedures applicable to the cash flow hedge category cash, that is, with the effective portion recognized in equity, net of tax effects, and the non-effective portion recognized in income for the period.

For derivatives classified in the hedge accounting category, there is the following: (i) effectiveness of the strategy, through prospective and retrospective effectiveness tests, and (ii) mark-to-market of hedge instruments.

12.1.3.2. Standardized Derivatives and Continued Use Derivatives

The Organization's Treasury Department may use standardized derivatives (traded in stock exchanges) and continued use derivatives (traded in over-the-counter markets) to obtain results and create hedges. The derivatives classified as continuous use, ordinarily traded in over-the-counter markets, such as vanilla swaps (interest rates, currencies, Credit Default Swap, among others), forward contracts (i.e., currencies), vanilla options (currency, Bovespa Index), among others. Non-standardized derivatives not classified as continued use or structured operations depend upon the authorization of the competent Committee.

12.2. Market Risk Management Process

The market risk management process is conducted in a corporate manner, comprising from business areas to the Board of Directors. It involves diverse areas, with specific duties in the process, thereby ensuring an efficient structure, and the measurement and control of market risk is conducted in a centralized and independent manner. This process allowed the Organization to be the first financial institution in Brazil authorized by Central Bank of Brazil to use, since January 2013, its internal market risk models to calculate regulatory capital requirements. This process, approved by the Board of Directors, is also revised at least once a year by the Committees and the Board itself.

Market Risk

12.2.1. Control and Monitoring

Market risk is controlled and monitored by an independent area, the Integrated Risk Control Department (DCIR), which, on a daily basis, measures the risk of outstanding positions, consolidates results and prepares reports required by the existing governance process.

In addition to daily reports, Trading Book positions are discussed on a fortnightly basis by the Treasury Executive Committee, in this meeting, results and risks are assessed and strategies are discussed. Both the governance process and existing thresholds are ratified by the Integrated Risk Management and Capital Allocation Committee and submitted to approval of the Board of Directors, and they are revised at least once a year.

In case of any threshold controlled by the Integrated Risk Control Department (DCIR) being exceeded, the Head of the business area responsible for the position is informed that the threshold was reached, and the Integrated Risk Management and Capital Allocation Committee is called upon in a timely fashion to make a decision. If the Committee decides to raise the threshold and/or maintain the positions, the Board of Directors is called upon to approve the new threshold or revise the strategy position.

12.2.2. Internal Reporting

The Market Risk area provides daily managerial control reports on the positions to the business areas and Senior Management, in addition to weekly reports and periodic presentations to the Board of Directors.

Reporting is conducted through an alert system, which determines the addressees of risk reports as a previously determined risk threshold percentage is reached; therefore, the higher the risk threshold consumption, more Senior Management members receive the reports.

12.3. Main Features of Models Used

12.3.1. Value at Risk – VaR

The methodology adopted to calculate VaR is the Delta-Normal, with a confidence level of 99%, and for the managerial model, the horizon applied takes into account the number of days necessary to dispose of existing exposures. The methodology is applied to the Trading and Regulatory Books (Trading Book positions plus Banking Book foreign currency and commodities exposures). In addition, the historical simulation and the Delta-Gama-Vega models are applied to measure all risk factors to an options portfolio, whichever is the most conservative, with this option risk added to the Portfolio's VaR. It is worth noting that this calculation is carried out daily and, for the regulatory model, the value at risk is extrapolated to the regulatory time horizon (greater between 10 days and the portfolio horizon), through the root of time method.

Market Risk

12.3.2. Stressed VaR – sVaR

The Stressed VaR (sVaR) is calculated daily in order to replicate the VaR calculation that would be obtained in a given historical period of stress, but using the Organization's current portfolio. The volatilities and correlations are calculated as of January 2005 for the risk factors present in the current portfolio, and the model for calculating the volatilities and correlations adopted by the Organization, specifically for the Stressed VaR, does not use decay. Once the history of volatilities and correlations is found, the current position VaR is calculated considering the historical parameters, making it possible to determine the date on which the highest VaR for the portfolio was obtained. The selected stress date will also be applied to the Stressed VaR of the options portfolio. The verification of the stress period to be used in the sVaR calculations is carried out monthly. Besides that, similarly to the daily VaR, the Stressed VaR is also extrapolated to the regulatory time horizon (greater between 10 days and the portfolio horizon) through the root of time method and its pricing approach detailed in item 12.3.7 Financial Instrument Pricing.

12.3.3. VaR Internal Model – Backtesting

The risk methodology applied is continuously assessed using backtesting techniques, which compare the one-day period VaR with the hypothetical and effective results.

In the hypothetical view, the result is calculated through the revaluation of positions at new market prices, assuming the maintenance of the portfolio from one day to the next. In the effective view, the impacts of positions reevaluation, the results of new operations carried out during the day, day trades and other items not related to market price variations, for example, fees, commissions and brokerage costs, are considered.

The main purpose is to monitor, validate and assess the adherence of the VaR model, and the number of disruptions occurred must be compatible with the number of disruptions accepted by the statistical tests conducted for the certain confidence level. Another objective is to improve the models used by the Organization through analyses carried out for different periods and VaR confidence levels, both for Portfolio Total VaR and risk factor.

12.3.4. Models – Utilization in the Prudential Conglomerate

The measurement and control of risks associated with the Trading and Regulatory portfolios is carried out in an analogous and joint manner for all companies that comprise the Organization's Prudential Conglomerate.

12.3.5. Differences between Management Model and Regulatory Model

Of a managerial nature, the stress analysis seeks to quantify the negative impact of shocks and extreme economic events that are significantly unfavorable to the Organization and that are not captured by other market risk measures, such as VaR Delta-Normal, for example. On the other hand, the regulatory model used for stress scenarios is the sVaR, whose objective is to replicate the VaR calculation that would be done in a given historical period of stress, but using the institution's current portfolio.

Also, due to the size of some positions, the Organization, in its management model, seeks to quantify the number of days necessary for a given position to be liquidated or hedged, this assessment being made by risk factor. In light of this, its management model makes use of liquidity factors, calculated daily, to calculate VaR. Such methodology differs from that addressed in the regulatory model, since in the latter, a window corresponding to the highest value between 10 working days and the portfolio horizon is adopted, with this window being fixed and the same for all instruments in the portfolio.

Market Risk

12.3.6. Volatility, Correlation and Return

The model adopted by the Organization to estimate volatility is the Exponentially Weighted Moving Averages (EWMA), with daily update, considering in its calculations the continuous return of 1 working day. To estimate the volatility for the reference date, a w252 working days window is used, starting on the working date immediately before the reference date. The parameter related to the weight given to each return is the exponential decay factor, which determines the rate at which past returns lose importance in volatility calculation. To estimate the most appropriate portfolio' decay factor, at least a biweekly study is carried out, based on the main risk factors that make up the Trading Portfolio plus currency and commodity exposures. Regarding the sample size, a minimum 252 working days window is adopted for the determination of volatilities and correlations.

As for the volatility, the model adopted by the Organization to calculate the correlation is the EWMA, with daily update, emphasizing that the daily returns, the sample size (252 working days) and the decay factor are the same adopted for the calculation volatility. As determined by BCB Circular 3,674, and in accordance with governance approved by the Committee, the highest value between VaR calculated with a decay factor (assigns greater weight to the most recent returns) and VaR without a decay factor (returns have equal weights).

12.3.7. Financial Instrument Pricing

To adopt the best market prices related to the assessment of financial instruments' market value, was established the Mark-to-Market Commission (CMM), which is responsible for approving or submitting mark-to-market models to the Market and Liquidity Risk Commission. CMM is composed of business, back-office and risk representatives, and the risks area responsible for the coordination of the Commission and for the submission of the matters assessed to the Risk Management Executive Committee, for reporting or approval, whichever is the case.

Whenever possible, the Bank adopts prices and rates practiced by the Securities, Commodities and Futures Exchanges and the Secondary Markets. Should these market references not be found, prices made available by other sources (such as Bloomberg, Reuters and Brokerage Firms) are used. As a last option, proprietary models are adopted to price instruments, which also follow the Mark-to-Market Commission (CMM) approval procedure and are submitted to the Organization's validation and assessment processes.

Mark-to-market criteria are periodically reviewed, according to the governance process, and may vary due to changes in market conditions, creation of new classes of instruments, establishment of new sources of data or the development of models considered more appropriate.

The financial instruments to be included in the Trading Book must be approved by the Treasury Executive Committee or the Products, Services and Partnerships Executive Committee and their pricing criteria must be defined by the CMM.

Market Risk

The following principles for the mark-to-market process are adopted by the Organization:

- **Commitment:** The Organization is engaged in guaranteeing that the prices used reflect the market value of the operations. Should information not be found, the Organization will use its best efforts to estimate the market value of the financial instruments;
- **Frequency:** the formalized mark-to-market criteria are applied on a daily basis;
- **Formality:** the CMM is responsible for ensuring the methodological quality and the formalization of the mark-to-market criteria;
- **Consistency:** the process to gather and apply prices is carried out consistently, to guarantee equal price to a type of instrument within the Organization;
- **Transparency:** the methodology must be accessible by the Internal and External Audit and Independent Model Validation areas and by Regulatory Agencies.

In December 2014, the Brazilian National Monetary Council published Resolution 4,389, which amended Resolution 4,277. These resolutions set forth the basic procedures that entities must follow in pricing financial instruments to market value and the guidelines to apply prudential adjustments to these instruments. According to the abovementioned procedures, the Organization is already aligned with these resolutions' guidelines, including applying due prudential adjustments required by regulations.

12.4. Details of Market Risk Exposures

The MR1 table provides the components of the capital requirement under the standardised approach – SA (RWA_{MPAD}) for market risk.

Market risk under the standardised approach (MR1)

R\$ million	a		
	Mar-24 RWA_{MPAD}	Dec-23 RWA_{MPAD}	Mar-23 RWA_{MPAD}
1 Interest rate	16,766	10,715	5,899
1a Fixed Rate in Reais (RWA_{JUR1})	6,337	2,292	2,443
1b Foreign Currency Coupon (RWA_{JUR2})	6,320	2,680	1,359
1c Price Index Coupon (RWA_{JUR3})	4,109	5,743	2,097
1d Interest Rate Coupon (RWA_{JUR4})	-	-	-
2 Shares (RWA_{ACS})	1,883	438	642
3 Foreign exchange (RWA_{CAM})	4,708	1,090	1,826
4 Commodity (RWA_{COM})	730	788	1,202
9 Total	24,088	13,031	9,568

Comments

In relation to the previous period, the main factor that contributed to the increase in the Market Risk RWA for the standardised approach ($RWAMPAD$) was the increase in fixed rate exposure.

In compliance with the BCB Resolution 111/21, the Organization informs that no instruments reclassifications for the trading book or for the banking in the first quarter of 2024.

Market Risk

The MR2 table provides the components of the capital requirement under the internal model approaches – IMA (RWA_{MINT}) for market risk, according to Circular 3,646/13, for calculating the capital requirement.

RWA_{MINT} flow statements of market risk exposures under an IMA (MR2)

	a	b	e	f
	Mar-24			
R\$ million	VaR	Stressed VaR	Other	Total RWA _{MINT}
1 RWA_{MINT} at previous data base (Dec-23)	3,010	8,083	-	11,093
2 Movement in risk levels	1,141	446	-	1,587
3 Updates/changes to the internal model	-	-	-	-
4 Methodology and regulation	-	-	-	-
5 Acquisitions and disposals	-	-	-	-
6 Foreign exchange movements	(0)	(1)	-	(1)
7 Other	12	17	-	29
Regulatory Adjustment	1.035	(298)	-	737
8 RWA_{MINT} at end of reporting period (Mar-24)	5,198	8,247	-	13,444

Comments

Compared to the previous period, the main factor that contributed to the increase in the Market Risk RWA for the internal model approach (RWAMINT) was the increase of the average exposure in fixed rate.

MR3 table, display the values (maximum, average, minimum and end of quarter) resulting from the IMA.

IMA values for trading portfolios (MR3)

	a		
R\$ million	Mar-24	Dec-23	Mar-23
\\ VaR (10 day 99%)			
1 Maximum value	127.0	60.8	101.2
2 Average value	75.5	43.6	59.7
3 Minimum value	32.9	27.8	26.7
4 Quarter end	70.1	55.3	81.7
\\ Stressed VaR (10 day 99%)			
5 Maximum value	192.2	158.3	146.4
6 Average value	120.5	115.8	104.3
7 Minimum value	83.0	69.4	54.0
8 Quarter end	94.0	85.3	95.9

Comments

The increase in exposure to fixed rate influenced the average value VaR observed in the quarter, compared to the previous period.

The MR4 table presents a comparison of the results of estimates from the regulatory VaR model with both hypothetical and actual trading outcomes, in market risk RWA determined under the IMA, according to Circular 3,646/13.

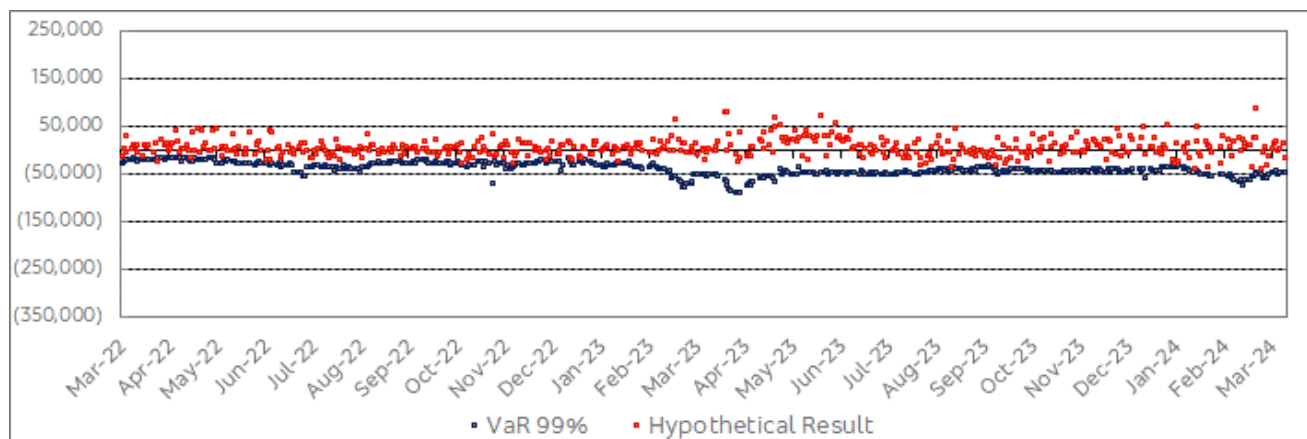
Market Risk

Comparison of VaR estimates with gains/losses (MR4)

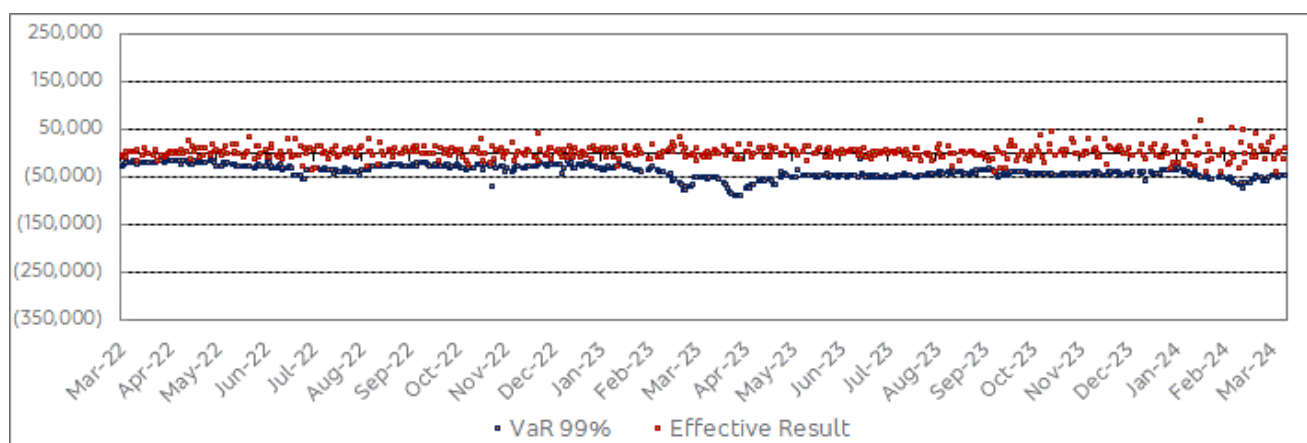
The following two graphs show the VaR of the Regulatory Portfolio for 1 day and the hypothetical and effective results, calculated daily. The actual result includes fees, brokerage, emoluments and commissions.

The Organization uses an internal market risk model, so the capital requirement associated with the model is 100%.

Daily VaR and Hypothetical Regulatory Result



Daily VaR and Regulatory Effective Result



Opening date	R\$ thousand			Reasons
	1-day VaR	Effective Result	Hypothetical Result	
04/22/22	17,647	17,260	23,771	Risk aversion driven by the prospect of further monetary tightening by the Federal Reserve Bank.
09/27/23	38,316	38,776	12,637	Ibovespa has sharply fallen, influenced by US interest rates, Copom minutes and local inflation.

Market Risk

Total exposure associated with derivatives is presented in the table below.

Total exposure associated with derivatives (OPD)

	a	b	c	d	e	f	g	h
R\$ million	Mar-24							
Position	Long				Short			
Risk Factor	Central Counterparty		Non Central Counterparty		Central Counterparty		Non Central Counterparty	
	Brazil	Abroad	Brazil	Abroad	Brazil	Exterior	Brazil	Abroad
1 Interest Rate	82,366	5,933	97,675	33,642	(183,981)	(2,937)	(108,720)	(38,687)
2 Exchange Rate	10,034	204	61,551	27,731	(43,773)	(204)	(38,109)	(38,551)
3 Stock Prices	3,303	823	476	-	(4,932)	(552)	(1,816)	(1,808)
4 Commodities Prices	2	229	501	-	(0)	(503)	(146)	-

Comments

Trading and Banking Book Derivatives.

Interest Rate Risk in the Banking Book

13. Interest Rate Risk in the Banking Book (IRRBB)

The interest rate risk in the banking book (IRRBB) can be understood as the possibility of an institution being negatively impacted in its results and in its capital, due to eventual variations in the level of interest rates and their respective impacts on the bank portfolio.

Banking Book: it comprises operations not classified in the Trading Book, arising from Organization's other businesses and their respective hedges.

13.1. IRRBB Management Process

The interest rate risk in the Banking Book is measured and controlled, mainly, using the Economic Value of Equity (EVE) variation methodologies, and the Net Interest Income (NII), which respectively measure, the economic impact on the positions and the impact on the result of the Organization, according to scenarios prepared by the Organization's economic area. These scenarios determine the positive and negative movements of interest rate curves that may affect Organization's investments and capital raising.

The EVE methodology consists of re-pricing the portfolio subject to interest rate variation based on increases or decreases in the rates used to calculate the present value and the total term of assets and liabilities. Thus, the economic value of the portfolio is calculated both based on the market interest rates on the analysis date as well as on scenarios projected. Thus, the difference between the amounts obtained for the portfolio will be ΔEVE .

For NII, the methodology aims to determine the variation in the net interest income of the Organization (gross margin), due to eventual variations in the level of interest rate, in other words, the difference between the NII calculated in the base scenario and the NII calculated in the increase or decrease of the interest rate scenario, will be ΔNII .

To measure the interest rate risk in the Banking Book, assumptions related to the customer behavior are used when necessary. As a reference, for demand and savings deposits with undetermined maturity, it is studied their historical behaviors and the possibility of maintaining them. Through these studies, are defined the stable amount (core portion), as well as, its criteria for the long-term allocation.

13.1.1. Calculation Metrics

All the mentioned metrics are calculated to meet the Governance of the Treasury for Asset and Liability Management Executive Committee, which provides for a fortnightly measurement. The reassessment of the shock scenarios occurs after each meeting of the Monetary Policy Committee (COPOM). If necessary, due to some specific demand, it is also possible to update the calculation in other periods.

Interest Rate Risk in the Banking Book

13.1.2. Shock and Stress Scenarios

In addition to the standardized scenarios defined by the Regulator, the Organization's shock scenario generation process, used by the internal model in IRRBB calculating, includes quantitative approaches, based on statistical studies and simulations, as well as a prospective approach, which is under the direct responsibility of Studies and Economic Research Department (DEPEC), with review by the Stress Testing Technical Commission – COTES.

The analysis period is between January 2004 and the end of the month prior to the revaluation of the scenario. This cut-off date was chosen so that, simultaneously: (i) capturing the most recent period of Brazilian economy, considering the various structural changes that occurred and the consequent downward trend of variables under analysis; and (ii) to capture the 2008 global crisis, which, by characterizing a period of stress per se, includes most of the maximum fluctuations observed in the risk factors in question.

13.1.3. IRRBB Measurement

Internal Model

The Organization has, in addition to the standardized methodology defined by the regulator, its own internal models that consider assumptions similar to the regulatory model. Among these assumptions, the following stand out:

- The Non Maturity Deposits (NMDs) are based on statistical studies that take into account evolution and behavior historical;
- Shocks are elaborated by the Studies and Economic Research Department (DEPEC), reviewed by the Stress Testing Technical Commission – COTES and validated by the Treasury for Asset and Liability Management Executive Committee based on historical data, statistical studies and prospective analyzes;
- Shareholders' equity is used to calculate metrics.

Modeling and Standardization

We chose to consider the average spread of each product in the discount rate used in the calculation of its present value, that is, the discount rate includes the risk-free rate with the addition of the respective product spread.

The prepayment and early redemption models were based on statistical studies considering harvests and historical evolution of each product.

It is also important to mention that the internal shock scenarios consider consistencies between the risk factors, so that all the results or sensitivities generated can be added up.

Non Maturity Deposits (NMD)

Regarding NMD, both the internal model and the regulatory model have a similar maturity profile according to statistical studies based on aggregate balances. However, the regulatory model respects the average term defined by Circular 3,876.

Interest Rate Risk in the Banking Book

13.1.4. Hedge and Use of Derivatives

The assets and liabilities mismatches management generated by the Organization's business in Brazil and abroad, in addition to hedging external assets, is carried out based on the analysis of the political-economic, national and international scenarios.

The results, strategies, behaviors and risks of mismatches and indexes maintained by the Organization are monitored and endorsed by the Treasury for Asset and Liability Management Executive Committee.

Asset and Liability management seeks to adjust the accounting treatment of the operations used for hedging with the behavior of the underlying assets and liabilities, in addition to aligning the strategic objective of maintaining the hedge.

13.2. IRRBB Details

The variation metrics of Economic Value (ΔEVE) and variation of the result of financial intermediation (ΔNII), as established in Circular 3,876/18, are published in accordance with the instructions of BCB Resolution 54 of December 16, 2020.

Social and Environmental Risks

14. Social and Environmental Risks

Social and environmental risks are represented by potential damages that an economic activity can cause to society and the environment. These risks, when associated with financial institutions, are indirect and result from business relations, including those with the supply chain and customers through financings and investments activities.

14.1. Social and Environmental Risks Management Process

The social and environmental risks management process relies on a governance structure composed of committees, policies, rules and procedures, which proactively ensure proper identification, measurement, mitigation, monitoring and reporting of these risks in various processes, including credit granting, investments, and supplier management.

The Organization constantly works to improve the criteria for managing these risks and strengthening processes, through a set of actions, including media research and consultations with internal and public databases, to identify potential social or environmental infractions.

It also has socio-environmental contractual clauses, which provide for the possibility of early termination of contracts if any contractual obligation is identified as being breached.

In this regard, the Organization take on various commitments related to environmental and social aspects, such as the Carbon Disclosure Project (CDP), the Principles for Responsible Investment (PRI), the Business Charter for Human Rights and Promotion of Decent Work (Ethos), the United Nations Environment Program (UNEP-FI), the Global Compact, among others.

14.2. Control and Monitoring

Social and environmental risks are controlled and monitored corporately by the Risk Control Department – DCIR, being supported by various areas that are part of the risk management process.

The social and environmental risk management structure is composed of various forums and departments that subsidize the Board of Directors, the CEO, the CRO, and the Executive Board of the Organization in the exercise of their duties.

14.3. Internal Reporting

The topics relating to the analysis and monitoring of social and environmental risks are periodically reported to the Executive Board and to the Board of Directors, as well as to the forums and areas involved in the management of these risks.

Climate Risk

15. Climate Risk

Climate risk represents the possibility of financial losses for the Organization due to the potential impacts of climate change. As defined in Resolution No. 4,557 of the CMN, it refers to the possibility of losses for the institution caused by events associated with frequent and severe weather or long-term environmental changes, which may be related to changes in climate patterns (physical risks). In response to the increase of these risks, socioeconomic changes need to occur, causing the possibility of losses for the institution caused by events associated with the transition process to a low carbon economy, where the emission of greenhouse gases is reduced or offset and the natural mechanisms for capturing these gases are preserved (transition risks).

Climate risk, when associated with financial institutions, is mostly indirect and results from business relations with customers and suppliers.

15.1. Climate Risk Management Process

The management of climate risk has a governance structure composed of committees, policies, rules, and procedures, which enable the identification, classification, and monitoring of such risks in accordance with BCB Resolutions. The procedures are also in line with relevance and proportionality principles that are necessary given the complexity of the Organization's financial products and activity profile.

The process is reflected within the Social, Environmental and Climatic Standard, which includes the analysis scope defined by the Organization and consists of identifying, classifying, and monitoring climate risk levels. This assessment is being incorporated into the credit granting process for corporate loans. Additionally, the Bank's corporate loan portfolio exposure to the potential impacts of climate change by sector is monitored.

15.2. Initiatives and Commitments

The Organization is committed to a series of climate related initiatives with emphasis on the Net Zero Banking Alliance (NZBA), Principles for Responsible Investment (PRI), in addition to being a signatory to the Global Compact and participating in the United Nations Environment Programme Financial Initiative (UNEP-FI). Since 2019, Bradesco participated in sectoral initiatives focused on the development of methodologies and tools for managing climate risks for the banking industry, in line with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD).

15.3. Internal Reporting

The topics related to analysis and monitoring of climate risk are reported to the areas involved in credit granting and supplier processes, being regularly reported to the Executive Board and the Board of Directors.

Model Risk

16. Model Risk

Models are quantitative tools that provide the complex issues synthesis, standardization and automation of decision making and the possibility of reusing internal and external information. This brings improved efficiency both by reducing costs associated with analysis, judgmental decision and by increasing precision. Its use is an increasingly widespread practice, especially due to technological advances and new artificial intelligence techniques.

However, when it comes to reality simplifications, the models are subject to risks, represented by the possibility of making inappropriate business decisions, based on a model developed with failures/deficiencies, or due to inappropriate use.

16.1. Model Risk Management Process

In the Organization, the responsibility for validating and reporting model risk to Senior Management belongs to the Independent Model Validation Area (AVIM), subordinate to the Chief Risk Officer (CRO).

AVIM's main functions are Models Risk Governance and Independent Model Validation, seeking to ensure the integrity of data and reports and the existence of controls and tests, which guarantee the implementation and proper use of models and adherence to regulatory standards.

It is also noteworthy that the model risk management process has an appropriate structure of roles and responsibilities, involving all the stakeholders who, in an integrated manner, act to identify, inventory, evaluate, classify and monitor the models.

16.2. Model Risk Methodology

The model risk methodology comprises the classification into Tiers, which represent its relevance for the Organization and determine the prioritization, latency, and level of depth of the analyzes used in its assessment.

The assessment approach of the model risk includes qualitative and quantitative aspects, the analysis of which results in a score that leads to five rating levels: Minimal Risk, Low Risk, Moderate Risk, High Risk, and Very High Risk.

16.3. Control and Monitoring

AVIM prepares the model validation and verification schedule based on prioritization criteria (Tier) and submits it for evaluation by the Integrated Risk Management and Capital Allocation Committee.

Additionally, the report of model risk monitoring is carried out in the Model Risk Assessment and Control Commission and the Integrated Risk Management and Capital Allocation Committee, the last one responsible for discussing and formalizing the methodologies for controlling and evaluating of model risk.

Operational Risk

17. Operational Risk

Operational risk is represented by the possibility of losses resulting from external events or failure, deficiency, or inadequacy of internal processes, people, or systems. This definition includes the legal risk associated with inadequacy or deficiency in contracts signed by the Organization, sanctions due to non-compliance with legal provisions and compensation for damages to third parties arising from the activities carried out by the Organization.

17.1. Operational Risk Management Process

Operational risk management is carried out corporately and involves various areas with specific assignments to ensure an efficient structure, which allows for adequate risk assessment and supports managers and Senior Management in decision-making.

The process includes steps such as identification, evaluation, and continuous monitoring of the operational risks inherent to the Organization's activities, including new products, services, and partners aiming at their compliance with legislation and procedures and controls, as well as the regulatory environment, whose the result and its main aspects are periodically reported to Senior Management and the regulator.

These procedures are supported by an internal controls system, independently certified as to their efficacy and execution, to achieve risk appetite limits established by the Organization.

17.2. Operational Risk Methodology Measure

Pursuant to Central Bank of Brazil Circular 3,640/13, the Organization adopted the Alternative Standardised Approach to calculate the risk-weighted assets corresponding to the Operational Risk (RWA_{OPAD}).

Moreover, the Organization uses the operational losses internal data, which are used to measure the operational risk economic capital based on internal models. In this context, the Organization classifies the operational risk events as follows:

Operational Risk Events	
■ Internal Fraud	■ Damage to physical assets owned or in use by the institution
■ External Fraud	■ Failures in information technology (IT) systems, processes or infrastructure
■ Labor demands and poor workplace safety	■ Failures in the execution, in meeting deadlines or in the management of the institution's activities
■ Inappropriate practices regarding customers, products and services	■ Situations that lead to the institution's activities interruption or the discontinuance of the services provided

Another component that is part of economic capital calculation, and its information is used to analyze scenarios and compare operational losses events against major global banks, are the external data and, therefore, the Organization uses an operational losses database of worldwide consortium called Operational Risk Data Exchange (ORX).

Operational Risk

17.3. Control and Monitoring

The operational risk is mainly controlled and monitored by the Integrated Risk Control Department (DCIR), an independent area supported by several areas composing the risk management process.

17.4. Internal Reporting

Issues related to operational losses, as well as controls and initiatives adopted for their mitigation, are presented and discussed periodically with the areas involved in the operational risk management process, including the Senior Management.

Business Continuity Management

18. Business Continuity Management (BCM)

The Organization establish the Business Continuity program according to ABNT NBR ISO 22301, which defines as “the ability of the Organization to keep on delivering goods or services according to previously defined and acceptable levels after disruption incidents”.

The procedures adopted after a disruption, which must ensure an acceptable operational level for critical business processes – whether internal or outsourced –, are included into a Business Continuity Plan (BCP) whose purpose is to recovery the activities reducing potential impacts for our customers.

The organizational and the governance structures established regarding Business Continuity include policies and standards that define the roles and responsibilities aimed at ensuring that the plans and strategies employed are up to date. The PCN effectiveness is guaranteed by through the application of tests and exercises in business units on a regular basis. The Organization's Continuity Management Program also takes into account the critical processes carried out by service providers.

Our policies and standards are in line with the Central Bank of Brazil regulations and the recommendations of the Basel Committee on Banking Supervision. Business Continuity Management process is under the responsibility of the Business Continuity Management area, part of Integrated Risk Control Department (DCIR).

18.1. Business Continuity Management Process

The business continuity management process is carried out in a corporate and integrated manner, in order to accomplish the annual cycle in the Organization. According to this process, the units must:

- Review business processes based on the Business Impact Assessment (BIA) on a timely basis;
- Assess Business Continuity strategies;
- Keep all plans duly reviewed and updated in a corporate tool;
- Promote awareness on Business Continuity to the persons involved in the activities;
- Test all plans and strategies according to the annual planning;
- Analyze the outcomes and make adjustments and improvements, when necessary;
- Identify, assess and handle all continuity procedures that involve providers and systems that are deemed material for the unit's activities.

The business continuity actions are developed internally, based on the best practices issued by the key international entities in the sector: DRII – Disaster Recovery Institute International (USA) and BCI – Business Continuity Institute (UK). It also takes into account national rulings and frameworks, such as ABNT NBR ISO 22301 and ABNT NBR ISO 22313 standards.

18.2. Control and Monitoring

All stages of the continuity management process are controlled by the Business Continuity Management (GCN) area through monitoring tests and exercises of PCN in the business areas, as well as Disaster Recovery (DRPs) exercises with the Technology Departments of the Organization with its results being assessed and provided to the respective departments and to forums of the Organization and making available to the Regulatory Agencies, and Internal and External Audits. Additionally, the GCN area is also responsible for ensuring the physical infrastructure assets maintenance of the Corporate Business Continuity site.

18.3. Internal Reporting

All communication actions are accessible to employees of Departments and Related Companies through: Policies and Standards on Business Continuity and Material Providers, available at the Normative system; On-line training programs offered in the corporate intranet system; Meetings held with BCM Representatives; and awareness trainings.

Corporate Crisis Management

19. Corporate Crisis Management

The Organization defines incident and crisis as follows:

Incident: momentary event, of small complexity and with possible repercussions for stakeholders. The incident, depending on the severity, is classified as relevant or critical.

Crisis: characterized as the occurrence of an adverse event (or combination of events) extremely rare, unstable and complex that may result in a relationship deterioration with stakeholders and also, represent a potential threat to strategic objectives, reputation or even the Organization existence.

19.1. Corporate Incident and Crisis Management Process

The corporate incident and crisis management process contributes so that any signs of incident and crisis are timely identified, evaluated, classified according to their severity, in order to actions are promptly taken to reestablish the normal activities course and strengthen the Organization's operational resilience.

The corporate incident and crisis management process comprises the following stages:

- **Prevention:** Identify vulnerabilities and develop scenarios that could result in incident and/or crisis;
- **Preparation:** Develop incident and/or crisis response plans and conduct training;
- **Response:** Trigger incident and crisis management and execute response plans;
- **Recovery:** Identify opportunities to improve incident and crisis management process and plans.

In order to harmonize the severity of an incident and/or crisis perception, the Organization established impacts levels that support the resources optimization and dimensioning of the necessary efforts in light of the event that is presented, being relevant incident, critical incident and crisis.

19.2. Corporate Incident and Crisis Management Structure

The corporate incident and crisis management structure comprises a robust control process, composed by forums that support the Incident and Crisis Management Executive Committee in decision-making, informing and proposing necessary actions and reporting the effectiveness of the actions taken.

19.3. Internal Reporting

The internal communication of corporate incident and crisis management is carried out in a timely manner, through the issuance of newsletters and reports to the Incident and Crisis Management Executive Committee and other involved areas.

As necessary, the Organization carries out timely communication with stakeholders informing about the occurrence, ongoing actions and guidance to customers.

Strategy Risk

20. Strategy Risk

The strategy risk is represented by the deterioration possibility in results, capital and/or strategic indicators (in relation to plan) due to business decisions not according with the strategy, inadequate decisions in the process of implementation, as well as lack and/or insufficient reaction to changes in the business environment.

20.1. Strategy Risk Management Process

The strategy risk management process is carried out in a corporate and integrated manner, comprising the identification, classification, control and reporting of risks that may compromise the achievement of the Organization's strategic objectives.

The Organization bases its works on four pillars – client, our inspiration; people, our team; digital transformation, how we do it; and sustainability, made to last – that support the corporate purpose of create opportunities for the progress of people and the sustainable development of companies and society.

The management of strategy risk is carried out periodically by monitoring the strategic pillars risk, considering the assessment of strategic objectives and initiatives, critical success factors, competitive advantage and disadvantage, opportunities and threats, among other aspects.

Strategy risk management is supported by Policy and Standard, which describe the assessment scope, methodology and governance of strategy risk, in line with the Organization's guidelines.

20.2. Control and Monitoring

The control and the monitoring are carried out by DCIR and are supported by the Organization's governance structure, made up of Executive Committees where the methodologies for managing and accessing strategy risk are formalized.

20.3. Internal Reporting

The matters related to the analysis and monitoring of strategy risk are periodically reported to the appropriate Executive Committees and to the areas involved in the process of managing this risk.

Step-in Risk

21. Step-in Risk

Step-in risk is represented by the possibility of occurrence of financial loss resulting from the Organization's (contractual or non-contractual) relationships with controlled, affiliated companies, parallel structures, parent companies, investment funds, foundations, suppliers and unconsolidated partners in the Prudential Conglomerate.

21.1. Step-in Risk Management Process

The Organization, in view of the complexity and variety of its activities, interacts with several entities not present in the consolidation of the financial statements and, therefore, is also exposed to various types of risks, whether they arise from internal or external factors.

The step-in risk management process is carried out in a corporate and integrated manner, comprising the evaluation of unconsolidated relationships in the Prudential Conglomerate, in which, regardless of whether or not there is participation in the capital, they may generate a need for a future financial contribution, even if there is no legal or contractual obligation to do so, other than the possibility of impacting the Organization's reputation. This process contributes so that any signs of contagion are identified in a timely manner, evaluated and classified according to their severity, so that actions are promptly adopted in order to subsidize Senior Management in decision-making.

Therefore, the Organization recognized this theme in the Step-in Risk Policy and Guideline, which deals with the scope of assessment, methodology and governance of step-in risk. The methodology comprises a set of financial indicators, the control environment, management and materiality of the entity that aim to capture the probability and impact of a potential step-in risk of the assessed entity, resulting in classification in one of the following levels: Minimum, Low, Moderate, High and Very High.

21.2. Control and Monitoring

The Organization's step-in risk is controlled and monitored by the Integrated Risk Control Department - DCIR. The Department is responsible for the Risk Control Commission, where aspects related to methodology, governance and monitoring of step-in risk are discussed. This Commission also advises the Risk Monitoring Executive Committee, where the step-in risk monitoring is reported and advises the Risk Management Executive Committee, where the methodologies for controlling and assessing the step-in risk are formalized.

21.3. Internal Reporting

Matters related to step-in risk events are reported periodically in the Organization's risk control forums, in a timely manner, including timely communication with stakeholders.

Cybersecurity Risk

22. Cybersecurity Risk

Represented by the possibility of cyber incidents, including attacks, intrusions and leakage, that could compromise the confidentiality, integrity and/or availability of the Organization's critical business processes, assets and/or infrastructure.

22.1. Cybersecurity Risk Management Process

The cybersecurity risk management framework aims to ensure governance compatible with the Organization's size, risk profile and business model, so that critical IT assets and infrastructure are able to resist cyber attacks. This structure is adopted in a corporate manner and involves Organization's several areas, which have specific attributions, ensuring an efficient structure in the control and mitigation of these risks, allowing them to be identified, measured, manage and communicated, contributing to the achievement of strategic objectives.

To ensure the proper management of cybersecurity risk, which allows for an adequate assessment of risks and support managers and Senior Management in decision-making, the Organization is based on the pillars of Information Security and Cybernetics:

- **Confidentiality:** With proper classification, encryption, access controls and network segmentation so that the right to read, copy and use information is granted only when necessary and to authorized persons, protecting the Organization against misuse or data leakage;
- **Integrity:** With proper authentication, traceability and data protection controls to ensure accuracy, consistency and reliability of information, protecting the Organization's assets against malicious software or cyber attacks that cause data to be corrupted, altered or destroyed;
- **Availability:** With proper backup, contingency and redundancy procedures, so that critical business processes can be performed properly, protecting the Organization's assets against the cyber attacks that deplete the capacity of the technology infrastructure and cause instability, deactivation or unavailability services.

The above principles are followed in adopting the best market practices in processes, methodology and controls for the identification and management of cybersecurity risk, as well as the prevention and treatment of information security and cyber incidents. For this, the following activities are carried out:

- **Threat Identification:** Detect and identify threats and vulnerabilities, as well as identify and assess risks and define potential scenarios that could affect the Organization's cyber environment. This stage also comprises the continuous governance indicators monitoring that contribute to improve the trends identification and anticipate possible incidents;
- **Protection Against Attacks:** Take preventive actions to mitigate or transfer cybersecurity risk and safeguard critical assets, such as information and cybersecurity awareness and training, as well as implement security updates, protection against viruses, files and malicious software, managed and periodically updated;
- **Attack Detection:** Timely monitor and identify the risk materialized in attacks or information leakage, with monitoring tools and investigation processes that inform those responsible for response actions;
- **Attack Response and Recovery:** Record, analyse the origin and relevant incidents effects, duly detailed actions in specific Incident Management regulations, defining the criticality assessment,

Cybersecurity Risk

designation of persons responsible and expected action to contain the incident, restore the assets and mitigating the impacts in addition to guiding the actions to be taken in the post-incident to support decision-making that prevents the new similar attacks occurrence.

22.2. Cybersecurity Risk Methodology Measure

The Organization uses internal and external information sources about new threats types, vulnerabilities and cyber attacks, in addition to market standards such as ISO/IEC 27005:2018 - Information Security Risk Management, NIST Cybersecurity Framework - NIST CSF (Guide to Improving Cybersecurity for Critical Infrastructure) and the Information Security Forum (ISF) for the development of an internal cybersecurity risk assessment model.

Incident Severity Graduation

Information and cybersecurity incidents are graded according to the severity factors defined in an "Information and Cybersecurity Incident Severity Matrix", which considers the potential impacts: to customers, employees and other interested parties; financial; regulatory; reputational; availability of systems or services; and, the holders privacy of data.

Tactical Actions Group for Information and Cybersecurity Incidents (GATI)

The GATI, a multidisciplinary group, aims to conduct the technical analysis and direct timely measures during the security incidents handling of greater severity and potential impacts to the Organization and, also, to support and monitor, in a collegiate manner, the actions and decision-making related to the incident.

Hiring Relevant Service Providers

For data processing and storage and cloud computing service providers classified as a relevant service, there is an information security assessment, as established by CMN Resolution 4,893/2021.

Cybersecurity Risk

22.3. Control and Monitoring

The Organization's Cybersecurity Risk is controlled and monitored by the Risk Control Commission, where aspects related to methodology, governance and monitoring of cybersecurity risk are discussed. This Commission advises the Risk Management Executive Committee, where methodologies for cybersecurity risk control and assessment are formalized, and these topics are occasionally submitted to the Integrated Risk Management and Capital Allocation Committee – COGIRAC. Additionally, cybersecurity risk monitoring is reported to the Risk Monitoring Executive Committee.

In this context, we highlight the monitoring by the Executive Committee of AML/CFT - Sanctions and Information Security - Cyber, supported by the Corporate Security Commission.

In compliance with CMN Resolution 4,893/21, the Organization uses various means such as corporate policies and standards revised annually, training and awareness activities in information and cyber security, communication of threats and incidents to stakeholders, Information Security and Cybernetics indicator management process, issuing an annual cybersecurity report, in addition to independent effectiveness tests and periodic carried out in key controls to monitor cybersecurity risk.

Assurance System and Organization Controls Report - SOC 2 - Type II

The Organization conquered the SOC 2 Type II Assurance, issued by an independent specialized audit, in April 2023. This Assurance confirmed the consistency and effectiveness of the controls implemented for the security of the IT environment, regarding the financial services provided, with evaluation based on security criteria and controls of international standard information (AICPA – Association of International Certified Professional Accountants) covering the service categories: security, availability, processing integrity, confidentiality and privacy.

22.4. Internal Reporting

Matters related to cybersecurity risk events are reported on a timely and periodic manner in the Organization's risk control forums, including timely communication with stakeholders.

Compliance Risk

23.Compliance Risk

It is the risk arising from legal or administrative sanctions, financial losses, reputational damage and others due to non-compliance or failure to observe the legal framework, the infralegal regulation, the recommendations of regulatory bodies and of self-regulatory organizations and ethical conduct codes applicable to the developed activities by the Organization.

23.1. Management Process

The Organization adopts the three lines model, which consists of identifying and assigning specific responsibilities to areas, so that compliance risk management activities are carried out in an integrated and coordinated manner. In this way, essentially, the following activities are carried out:

- Advising the Organization on compliance matters;
- Promoting acculturation actions for administrators, employees and collaborators and promote training and awareness programs on compliance issues;
- Establishment rules and procedures aimed at the Organization's adherence to the Code of Ethical Conduct and to external rules on conduct with the customer, market and anti-corruption;
- Evaluating and certification the legal and regulatory aspects concerning the Organization's products and services;
- Coordination the service to the demands of regulatory bodies, counterparties and correspondent banks;
- Identification, assessment and monitoring compliance risks inherent to the Organization's activities;
- Management the Expected Conduct Program;
- Monitoring and new regulations disclosing and legislation applicable to the Organization's activities and certification of actions adopted by managers to comply with new regulatory rules; and
- Monitoring the implementation of policies and procedures.

These procedures are distributed in actions focused on strategy, prevention, detection, response and remediation and reporting.

23.2. Control and Monitoring

The Compliance risk is primarily controlled and monitored by an independent area, the Compliance, Conduct and Ethics Department – DCCE, and is supported by others areas that are part of the risk management process.

23.3. Internal Reporting

Matters related to compliance are presented and discussed periodically with the areas involved in the compliance risk management process, including the Senior Management.

Appendix

I. Appendix

The appendix described below are available on the Investor Relations website (bradescoir.com.br – Market Information – Risk Management – Exhibits Pillar 3), as well as all the tables listed in this document.

Institutions Participating in the Prudential Conglomerate – IPCP

Show the scope of the publication, in addition to the Prudential Conglomerate's institutions, the following companies are also part of the consolidation.

Relevant Institutions – IREL

List of the main companies, with a direct and indirect interest, included in the accounting statements.

Equity Interests – PS

Information on the companies' equity interests.

Glossary

II. Glossary

A

ABNT – *Associação Brasileira de Normas Técnicas* (Brazilian Technical Standards Association)

ACP – *Adicional de Capital Principal* (Additional CET1 buffer requirements)

AICPA – Association of International Certified Professional Accountants

AML/CFT – Prevention and Combating of Money Laundering and to Terrorist Financing

ANS – National Regulatory Agency for Private Health Insurance and Plans

ASF – Available Stable Funding

AVIM – Independent Model Validation Area

B

BCB – Central Bank of Brazil

BCI – Business Continuity Institute

BCM – Business Continuity Management

BCP – Business Continuity Plan

BIA – Business Impact Assessment

C

CCF – Credit Conversion Factors

CCR – Counterparty Credit Risk

CEO – Chief Executive Officer

CET1 – Common Equity Tier I

CMM – Mark-to-Market Commission

CMN – National Monetary Council's

COAUD – Board of Directors and the Audit Committee

COGIRAC – Integrated Risk Management and Capital Allocation Committee

COTES – Stress Testing Technical Commission

CRA – Agribusiness Receivables Certificate

CRI – *Certificado de Recebível Imobiliário* (Securitised Real Estate Loans)

CRM – Credit Risk Mitigation

CRO – Chief Risk Officer

CVA – Credit Value Adjustment

D

DCCE – Compliance, Conduct and Ethics Department

DCIR – Integrated Risk Control Department

DEPEC – Studies and Economic Research Department

Glossary

E

EVE – Economic Value of Equity

F

FIDC – *Fundo de Investimento em Direito Creditório* (Credit Rights Investment Funds)

H

HQLA – High Quality Liquid Assets

I

ICAAP – Internal Capital Adequacy Assessment Process

IFC – International Finance Corporation

IMA – Internal Model Approaches

ISO – International Organization for Standardization

L

LCR – Liquidity Coverage Ratio

LR – Leverage Ratio

N

NBR – *Norma Brasileira* (Brazilian Rule)

NII – Net Interest Income

NSFR – Net Stable Funding Ratio

NZBA – Net Zero Banking Alliance

O

ORX – Operational Risk Data Exchange

P

P&L – Profit and Loss

PRI – Principles for Responsible Investment

R

RAS – Risk Appetite Statement

RML – *Reserva Mínima de Liquidez* (Minimum Liquidity Reserve)

RSF – Required Stable Funding

RWA – Risk-Weighted Assets

RWA_{CIRB} – Risk-weighted assets portion relating to credit risk, internal approach

RWA_{CPAD} – Risk-weighted assets portion relating to credit risk, standard approach

RWA_{MPAD} – Risk-weighted assets portion relating to market risk, standard approach

RWA_{MINT} – Risk-weighted assets portion relating to market risk, internal approach

RWA_{OPAD} – Risk-weighted assets portion relating to operational risk, standard approach

S

SA – Standardized Approach

Glossary

SPE – Special Purpose Entities

SUSEP – Superintendence of Private Insurance

T

TCFD – Task Force on Climate-related Financial Disclosures

U

UK – United Kingdom

UNEP-FI – Principles for Responsible Investment

USA – United States of America

V

VaR – Value at Risk



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