## **Know Your Partner Policy**



## The Know Your Partner Policy holds as guidelines:

- 1. Ensure impartiality in establishing and maintaining relationships with business partners, by adopting objective and fair criteria.
- 2. Ensure compliance with applicable laws, regulations, policies and standards, in particular those governing the anti-money laundering, terrorist financing, corruption and bribery.
- 3. Ensure the existence of a formal and effective process to prevent anti-competitive conduct at the Bradesco Organization
- 4. Reaffirm the content of the Bradesco Organization's Code of Ethics and its applicability to all business partners.
- 5. Ensure that all of our relationships with business partners, in Brazil and abroad, are guided by the reciprocity of ethical and transparent conduct, including the acceptance of new partners.
- 6. Adopt effective procedures aimed at knowing partners, including processes for identifying, qualifying and classifying the risk of money laundering and terrorist financing.
- 7. To protect the reputation and image of the Bradesco Organization.
- 8. Maintain appropriate governance in relations with business partners, identifying and assigning roles and responsibilities at all levels.
- 9. Maintain training, awareness and culture programs to prevent money laundering, terrorist financing, corruption, bribery, anti-competitive and unethical conduct for our business partners.
- 10. Ensure confidentiality of the authorship to complaints, whether anonymous or not, related to indications of illegality addressed this Policy.
- 11. Engage the implementation of socio-environmental and climate measures, seeking to mitigate risks, generate opportunities and develop responsible practices for our business partners.

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We declare that this is a free English translation of the Know Your Partner Policy, approved at the Special Meeting of the Board of Directors of Banco Bradesco S.A. No. 3,308, dated 8.27.2020, whose last revision, without changes, was recorded in the minutes of RCA No. 3,418, de October 3, 2024.

BRADESCO Moacir Nachbar Junior