



# **SUMMARY**

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#### **VERIFICATION CLAIM - BUREAU VERITAS**

Bureau Veritas Certification Brazil (Bureau Veritas) was hired by AEGEA to conduct a Limited verification regarding the data reliability of the Key Performance Indicators (KPIs) defined by the Organization.

This verification was conducted by a multidisciplinary team, including verifiers with competence in the environmental, social and corporate governance areas.

# CONCLUSION

Based on the verification carried out by us and the evidence obtained, we are of the opinion that the data that make up the two Key Performance Indicators (KPIs) defined by AEGEA are reliable.

We are of the opinion that the process flows analyzed, the traceability of the data and the reliability of the systems used in the generation and consolidation of data associated with the KPIs, reflect the Organization's ability to present reliable results associated with the baselines analyzed.

At the end of the Verification process, a Detailed Report was generated, maintained as a record in our internal database. This Report demonstrates the entire sampling trail of verified data and information in the context of our analysis.





#### 1. WORK SCOPE

The scope of verification included the specific analysis of two Key Performance Indicators (KPIs), with the evaluation of the reliability of the data used to define the baselines of each KPI.

Below we list the KPIs defined by AEGEA:

- Diversity Women and Blacks (black and brown) in leadership positions (from CEO to managers);
- Energy Total energy consumption in the processes of production and distribution of water and
  in the processes of collection and treatment of sewage divided by the total volume of water
  produced and sewage treated.

The past data and information, verified by our team, refer to the year 2023, and the baseline adopted by AEGEA is December 2021 (for both KPIs).

# 2. RESPONSIBILITIES OF AEGEA AND BUREAU VERITAS

The collection, calculation and presentation of the data are the sole responsibility of AEGEA's management. Bureau Veritas is responsible for providing an independent opinion to AEGEA in accordance with the scope of work defined in this claim.

# 3. METHODOLOGY, LIMITATIONS AND EXCLUSIONS

The verification took place through document analysis and interviews with those responsible for the information. The following technical analyses were contemplated:

- 1. Flow of processes associated with each KPI;
- 2. Traceability of the data that make up the KPIs;
- 3. Reliability of systems and possible instruments involved in the generation and consolidation of data associated with KPIs.

The verification level adopted was Limited, according to the requirements of the ISAE 3000¹ standard, incorporated into Bureau Veritas' internal verification protocols.



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1 International Standard on Assurance Engagements 3000 – Assurance Engagements other than Audits or Reviews of Historical Financial Information.

## The analyses carried out **do not** cover:

- Goals associated with KPIs;
- Accuracy of data over time (future analysis);
- Goal ambition for the analyzed KPIs.

# 4. TECHNICAL OPINION REGARDING KPIS

#### 4.1 Diversity

- We found that the KPI refers to the number of women and the number of blacks in leadership positions (from CEO to managers).
- We highlight that the database of women and blacks in the Organization is extracted from the ADP System, which guarantees the reliability of the data. In addition, we verified that the HR area extracts the data from the system and provides it to the KPI sponsor area for management and decision making.
- We verified that these data are entered into the ADP system through digital forms produced by the TECFY system and filled directly by the admitted employee.
- We found that in the database for calculating the KPI, in the censuses since 2020, black and brown self-declarations were collected (making up the black race), while in the 2019 census brown or black self-declarations were collected (race and skin color).
- We found that there are already goals set by the year 2030. We also verified the existence of
  action plans to achieve goals for this KPI. This includes measures of attraction and selection of
  blacks and women, as well as development programs and creation of female and black talents
  in the Organization.
- We found that Aegea in December 2023 had 391 employees in leadership positions. Of this total, there were 125 women and 80 blacks (brown and black), in December 2022, there were 231 employees in leadership positions. Of this total, there were 82 women and 47 blacks





(brown and black), in December 2021, there were 192 employees in leadership positions. Of this total, there were 61 women and 32 blacks (brown and black).

- We also found as support the action plan established, the Respect Program gives Tom & ID\_BR and Academia Aegea.
- We verified that the data to compose the indicator refer to the voluntary claim of employees
  at the time of admission, being removed from the database at the time of their dismissal. In
  addition, we highlight that the information is monitored monthly.

# 4.2 Energy

- We verified that the KPI consists of the total energy consumption in the processes of production and distribution of water and in the processes of collection and treatment of sewage divided by the total volume of water produced and treated sewage.
- We highlight that the database of the volume of water produced and imported (in m³) is extracted from the COGNUS System (budget planning and control system) that receives this data automatically from each Operating Unit, which guarantees the reliability of the data.
- We also highlight evidence that energy consumption invoices are introduced into the VIRIDIS system by employees performing this control.
- We found that there are already goals set by the year 2030. We also verified the existence of action plans to achieve goals for this KPI. This includes increased operational efficiency; implementation of new technologies; reduction of water losses through the use of innovative technologies to detect leaks, including specific software and equipment, such as geophones; promotion of campaigns and programs for conscious water consumption; and increased inspections.
- We found that AEGEA's energy consumption (measured in kWh/m³) was 0.35 in December 2023, 0.38 in December 2022, 0.39 in December 2021.

# 5. CLAIM OF INDEPENDENCE AND IMPARTIALITY

Bureau Veritas is an independent professional services company specialized in Quality, Environment and Sustainability Management Systems, among others, with more than 185 years of experience in



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independent verification services.

Bureau Veritas has a quality management system, certified by a third party, according to which it maintains documented policies and procedures for compliance with ethical, professional and legal requirements.

The verification team has no relationship with AEGEA, conducting this verification independently.

Bureau Veritas has implemented and applies a Code of Ethics throughout its business to ensure that its employees maintain higher standards of ethics, integrity, objectivity, confidentiality and professional competence/behavior in their daily activities.

#### **CONTACT**

www.bureauveritascertification.com.br/faleconosco.asp Telephone (11) 2655-9000.

Rio de Janeiro, April 11, 2024.

Gustavo Henrique de Sousa Araujo

Lead Auditor

Bureau Veritas Certification – Brazil

Bruno Bomtorim Moreira Certification Technical Manager Bureau Veritas Certification – Brazil

