

# Corporate Presentation

April/2021

New growth cycle and value innovation











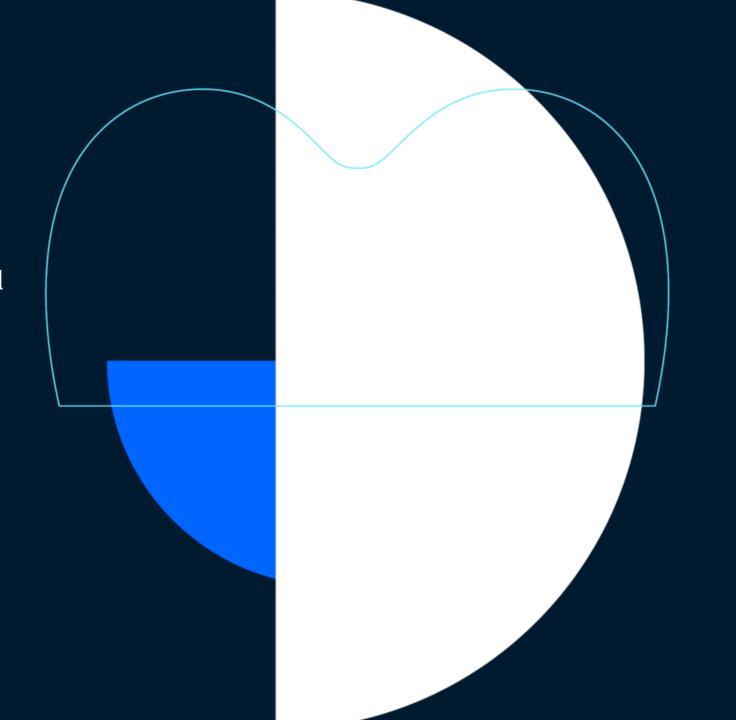






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- 2 Dental benefits: an incipient sector in Brazil
- 3 Inside OdontoPrev: strategic competitive advantages
- 4 Financial and Operational Performance
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# About **Odontoprev**

## **About Odontoprev**



Odontoprev, listed in São Paulo since 2006, is the leading dental benefits provider in Latin America with more than 7.5 million members. The company is a member of the Novo Mercado at B3, a constituent of the FTSE4Good Index and one of 9 brazilian companies included in the Bloomberg 2021 Gender -Equality Index (GEI).

### **Odontoprev**'s unique opportunity



- ✓ Largest dental benefits company in Latin America, over 7 million clients;
- ✓ Asset-light business model, with proprietary dental IT platform and exclusive distribution channels;
- ✓ Zero debt, negative working capital needs, low capex requirements, quarterly dividends, high payout practice;
- Chairman # CEO since 1998, professional management team since foundation, 1 share = 1 vote, 100% tag-along rights.

#### Net revenues, adjusted EBITDA and net income evolution since IPO



Net revenues

2006 to 2020 CAGR

**Adjusted EBITDA** 

Net income

18% p.y. 19% p.y. 24% p.y.

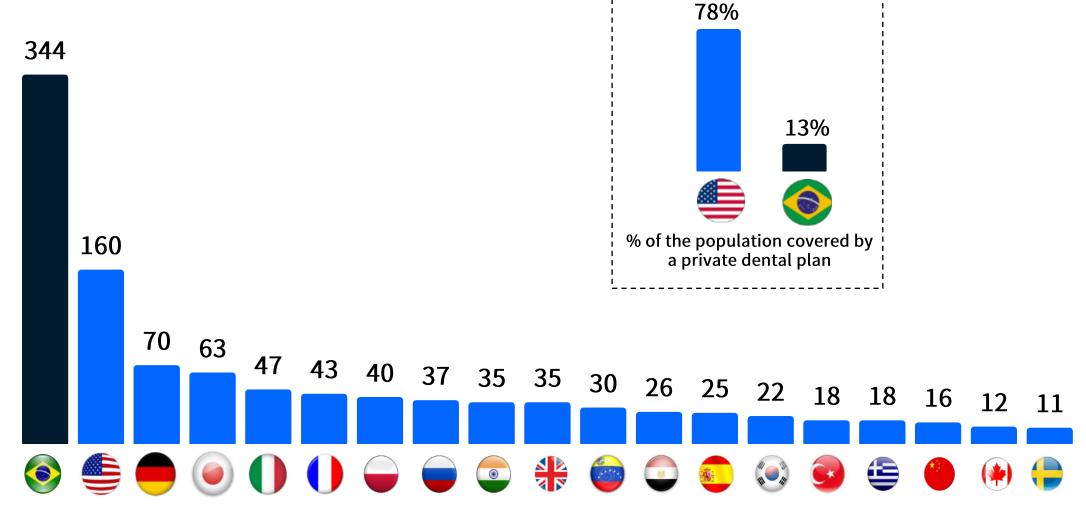
## Dental **benefits**

an incipiente sector in Brazil

#### Brazil leads the global ranking of dentists



Number of dentists per country (thousand)



## Medical and dental plans membership growth

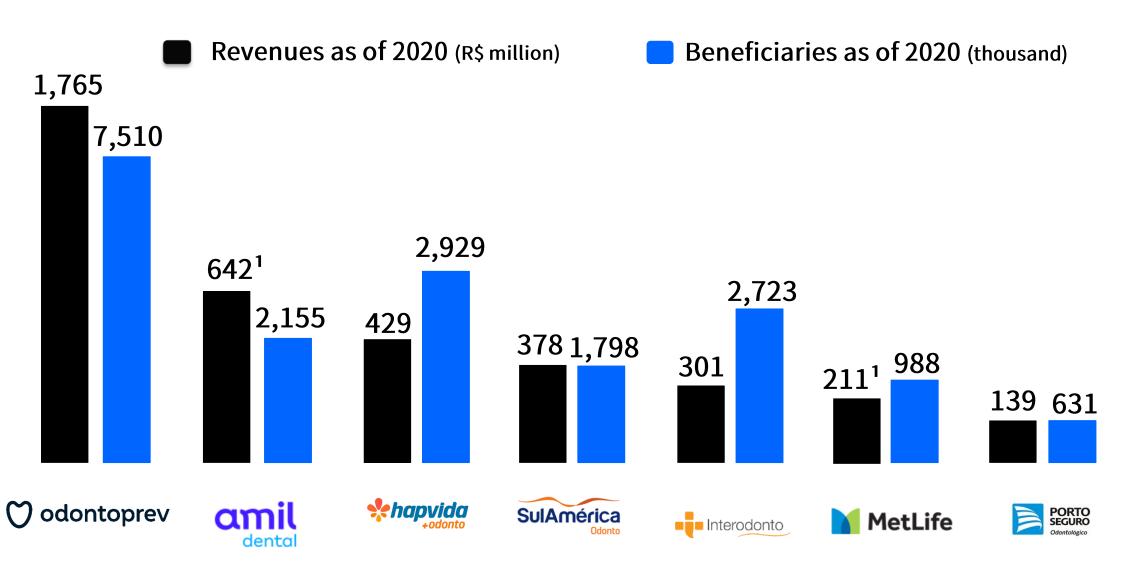


Million members



#### Top dental care players, by annual revenues and number of beneficiaries





Source: Odontoprev and ANS

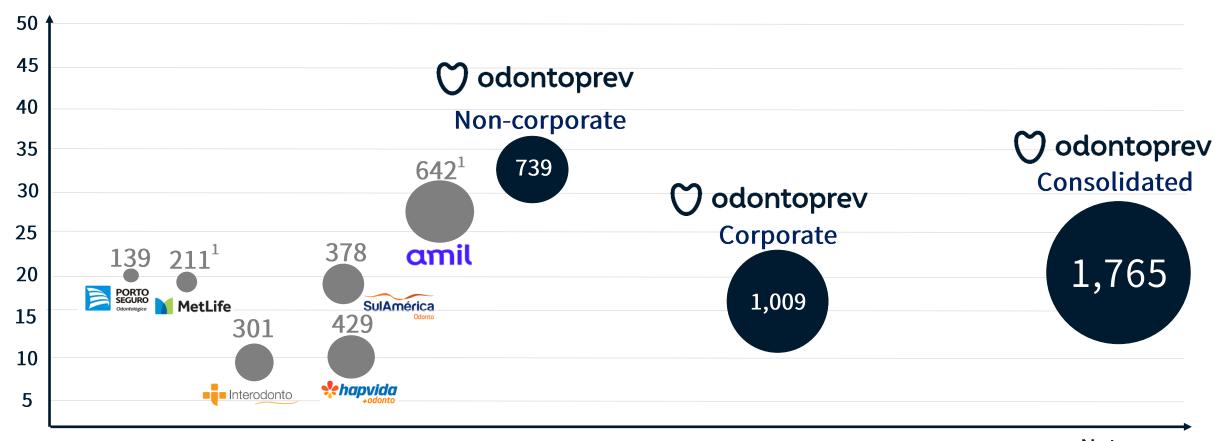
<sup>1</sup>ANS: OCT19-SEP20

#### 2020 Dental players net revenue and average ticket



R\$ million

#### Average Ticket (R\$ / member / month)



Net revenue

(R\$ million)

#### Leadership position on each and every region



Key dental players per region (thousand members)













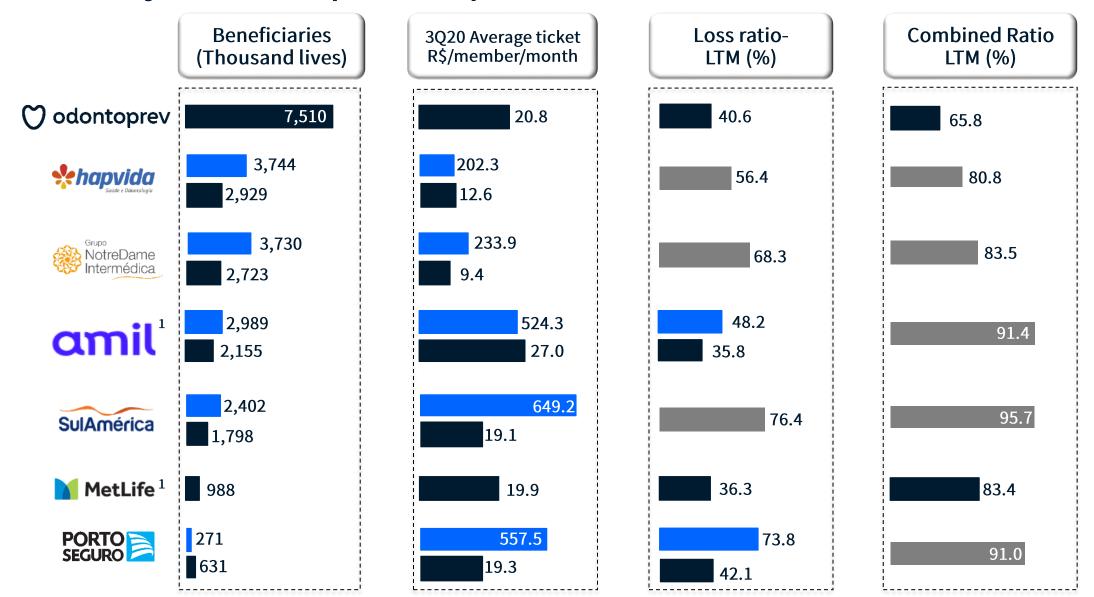


#### Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking Members Ranking

Southeast	4,345 (	1st	2,696	2nd	1,859	3rd	549	7th	1,589	4th	776	5th	583	6th
South	724	1st	59	12th	276	3rd	78	8th	118	4th	102	5th	14	21st
Middle- West	549	1st	34	11th	179	4th	191	2nd	181	3rd	67	6th	35	10th
North Northeast	1,963	1st	48	19th	477	3rd	1,857	2nd	253	4th	90	10th	46	20th
Total <sup>1</sup>	7,583	1st	2,837	2nd	2,796	3rd	2,676	4th	2,141	5th	1,035	6th	678	8th

#### Key metrics of peer companies, 2020





**Dental** 

#### Odontoprev competitive advantages X Peers



**Dental focus** 

Strategy

Membership market-share<sup>1</sup>

Revenue market-share<sup>2</sup>

Dental as % of revenues

4Q20 Average Ticket (R\$/member/month)



<sup>&</sup>lt;sup>1</sup> Dec/2020 ANS

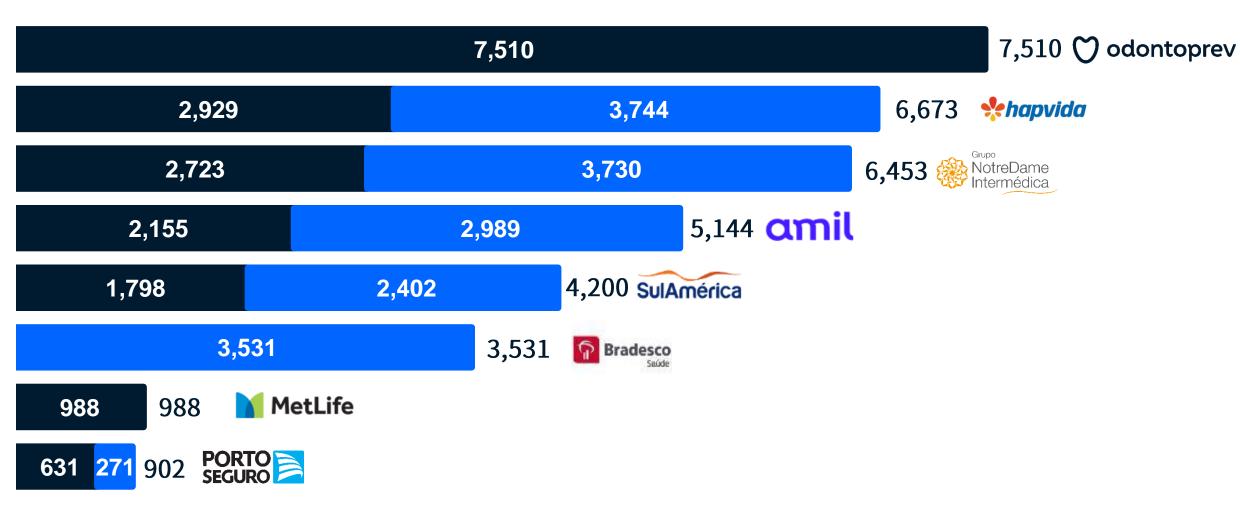
<sup>&</sup>lt;sup>2</sup> 3Q20 Odontoprev and ANS

#### Key healthcare players: Odontoprev has the largest membership base



Thousand members

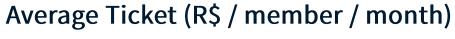
4Q20

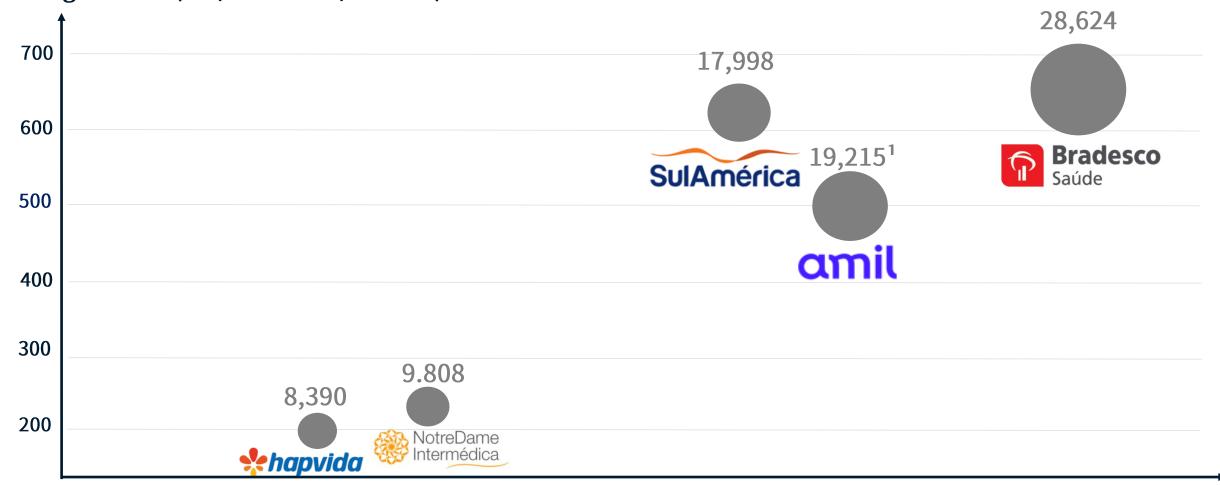


#### 2020 Medical players net revenue and average ticket



R\$ million



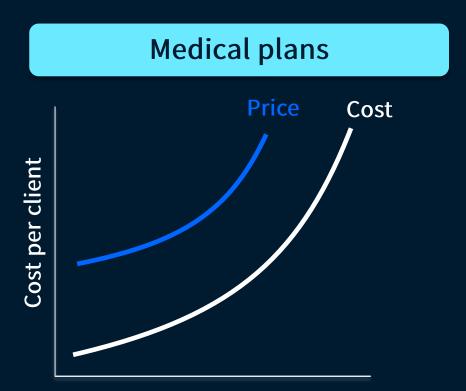


# Strategic competitive advantages

## Attractive cost dynamics

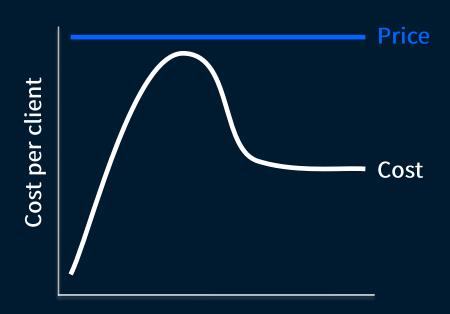


Over time, Odontoprev dental plans present a price and cost profile...



- Cost increases by medical inflation and better technology
- Short-term contract: 1 year tenor

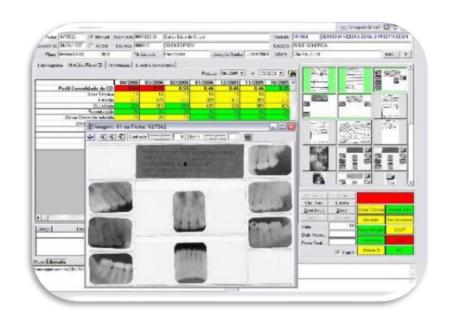




- Predictable cost evolution due to prevention
- Long-term contract: 2 year + duration

#### Proprietary dental IT Platform allows high quality standards







- **✓** Complete electronic record of all beneficiaries
- √ 3 decades of actuarial data
- Risk management and fraud prevention

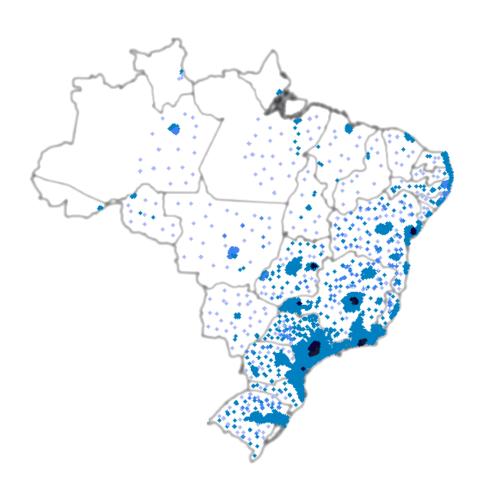
#### Largest and best dentist network



31,000 dentists at 2,700 cities

#### National distribution

- ✓ Differentiated academic background
- ✓ Continuous education

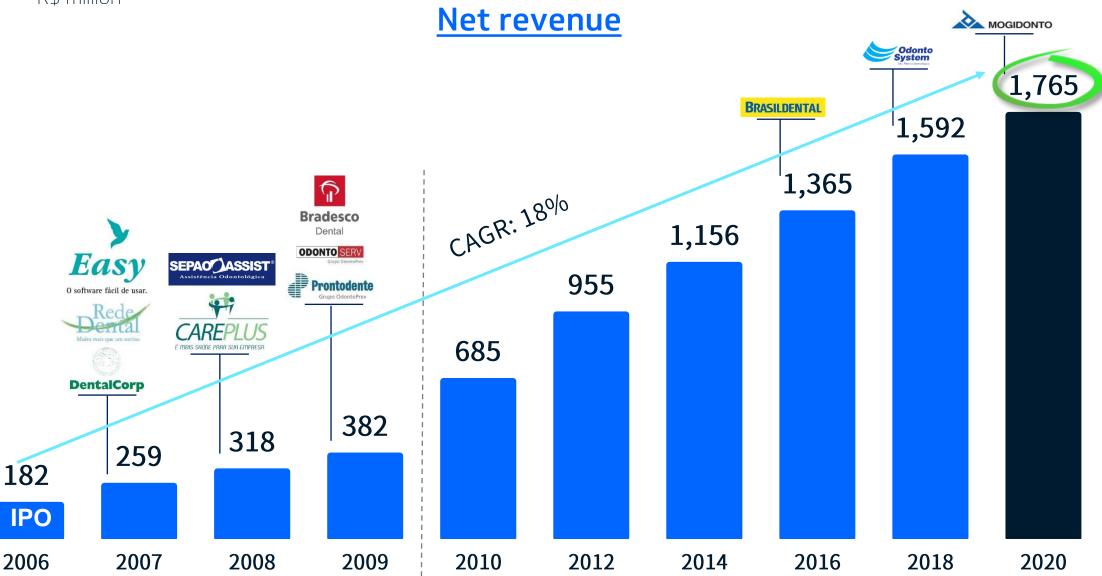


# Financial and Operational performance

#### Odontoprev: 14 years of sustainable value creation since IPO



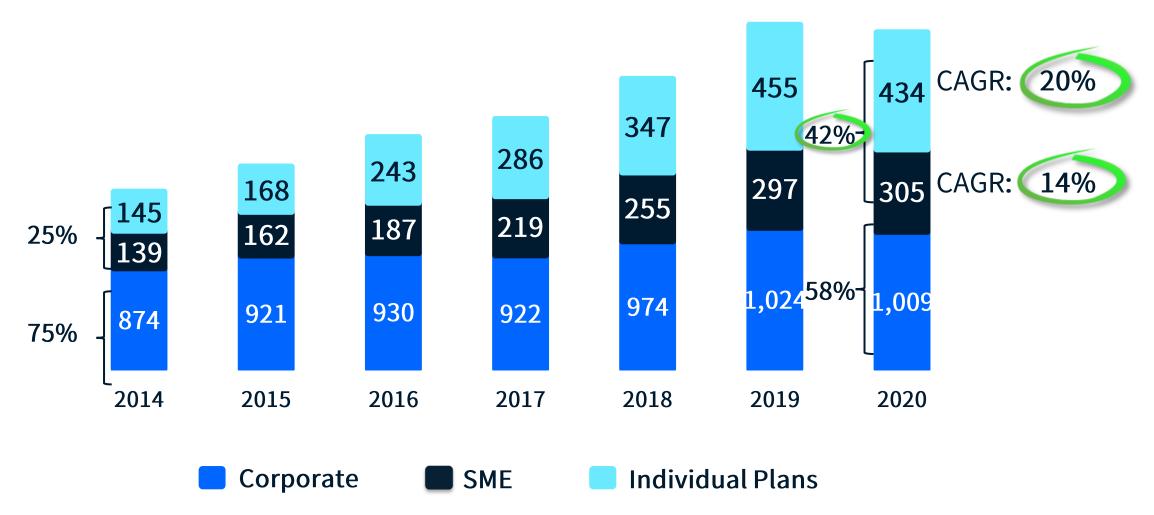
R\$ million



#### Revenues per segment

Q

R\$ million



<sup>&</sup>lt;sup>1</sup>includes sales of services and products

#### Revenues and average ticket evolution per segment since 2014



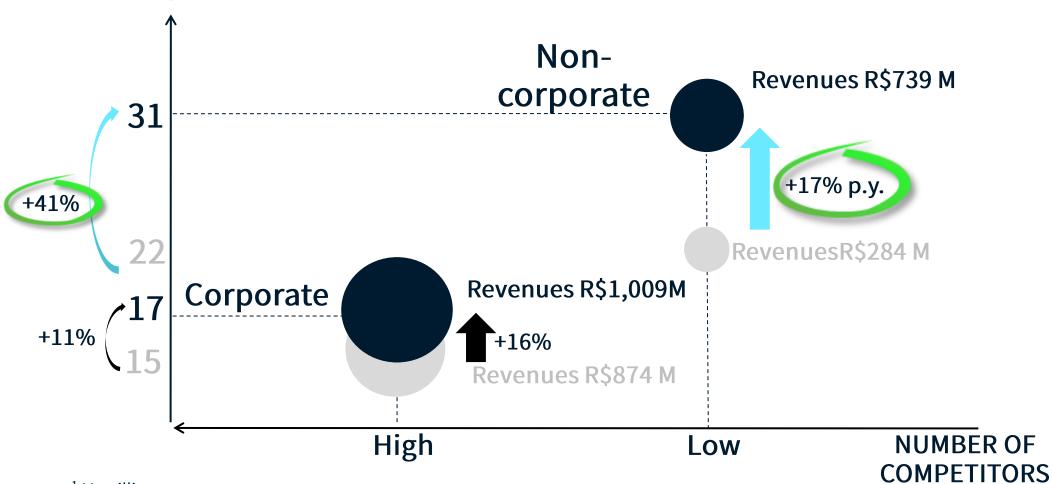


#### Revenues and average ticket per segment



2020 x 2014

Average Ticket (R\$ / member / month)



#### Two business segments



**GDP** impact

Penetration

**Growth Potential** 

Own distribution

4Q20 Average ticket (R\$/member/month)

**Barriers to entry** 

## Corporate

High

+50%

Medium

Internal + brokers (shareholders)

R\$17

Low

#### Non-corporate

Low

<5%

High

Retail banks (shareholders)

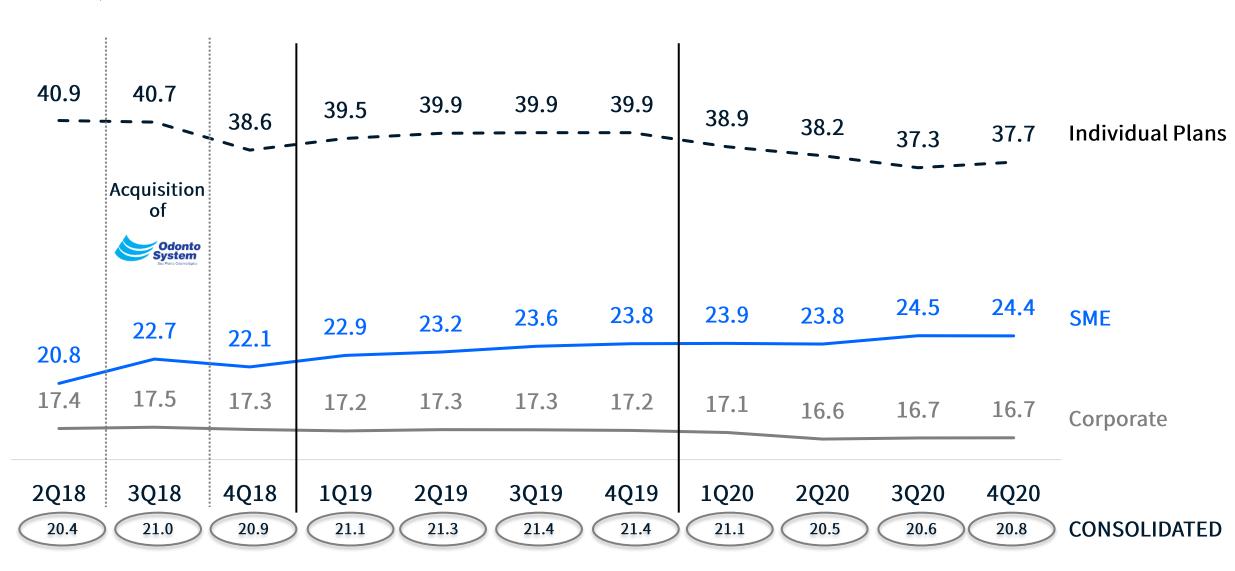
R\$32

High

#### Average ticket: consolidated and per segment



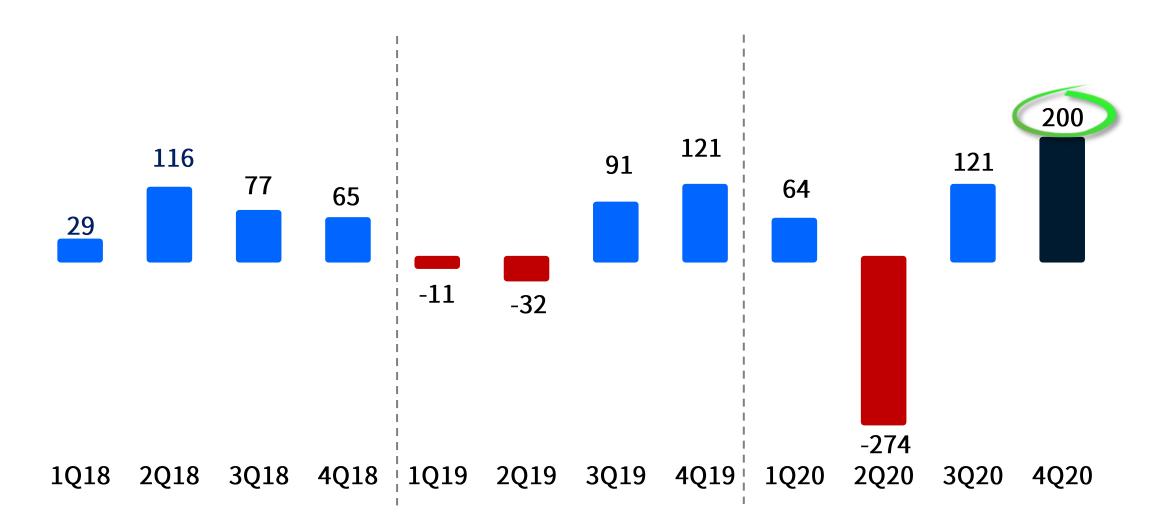
R\$/member/month



#### **Quarterly Net Additions**



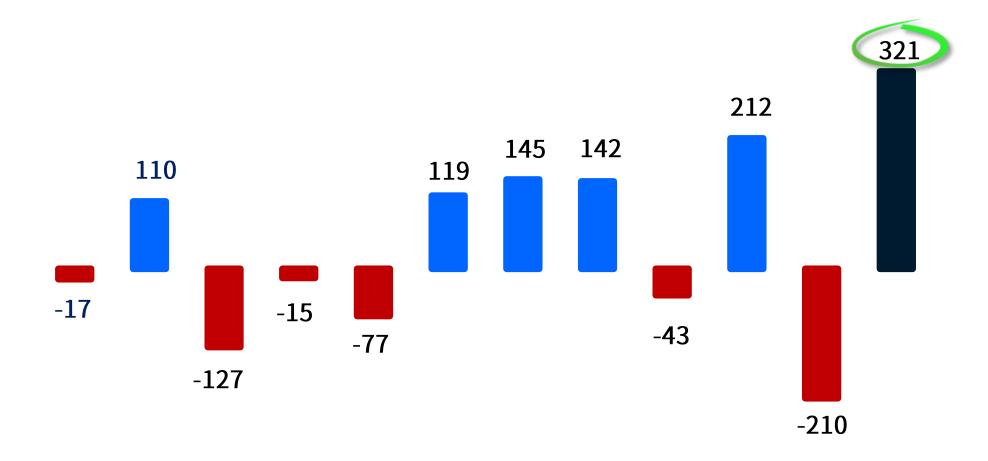
Thousand members



#### Half-yearly net additions, best performance since 2011



Thousand members

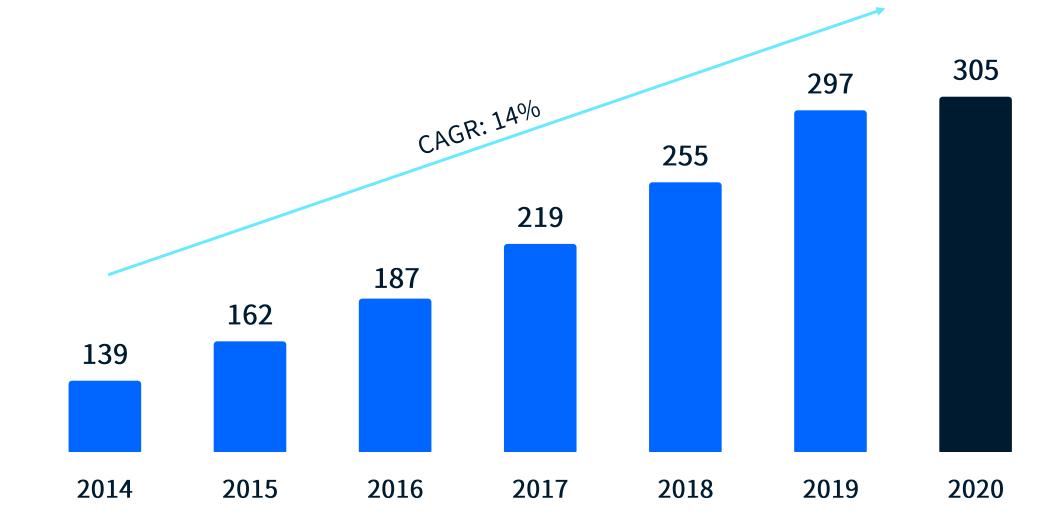


1H15 2H15 1H16 2H16 1H17 2H17 1H18 2H18 1H19 2H19 1H20 2H20

#### SME - Revenue growth



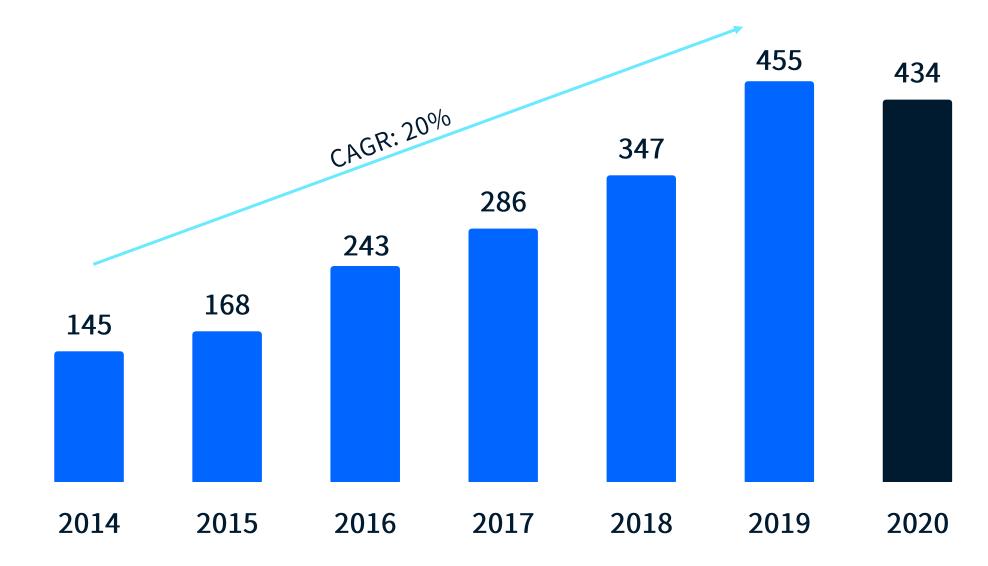
R\$ million



#### Individual Plans - Revenue growth



R\$ million



# Bank channels generate higher sales price and lower acquisition cost in Individual Plans



4Q20 average list price

**Acquisition cost** 



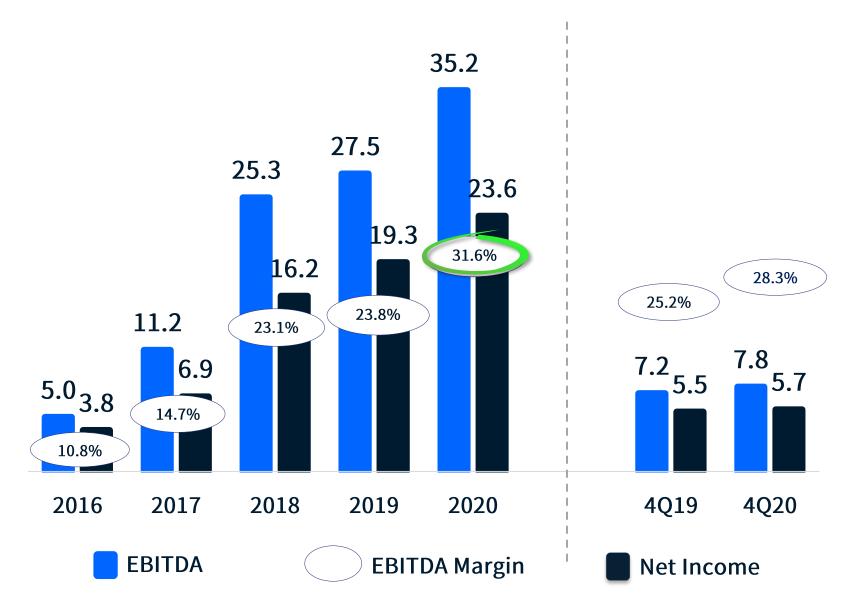




#### **EBITDA** and Net Income evolution



R\$ million and % of Sales



#### **Quarterly and LTM Cost of Services**



% Sales



#### Selling expenses per segment



% of Sales LTM



Average selling expenses

7%

Banks 10% - 15%

Brokers 10% - 15%

Own sales 0%



Banks 10% - 15%

10% - 15%

Brokers

Online 10% - 7.5%



Banks 10% - 15%

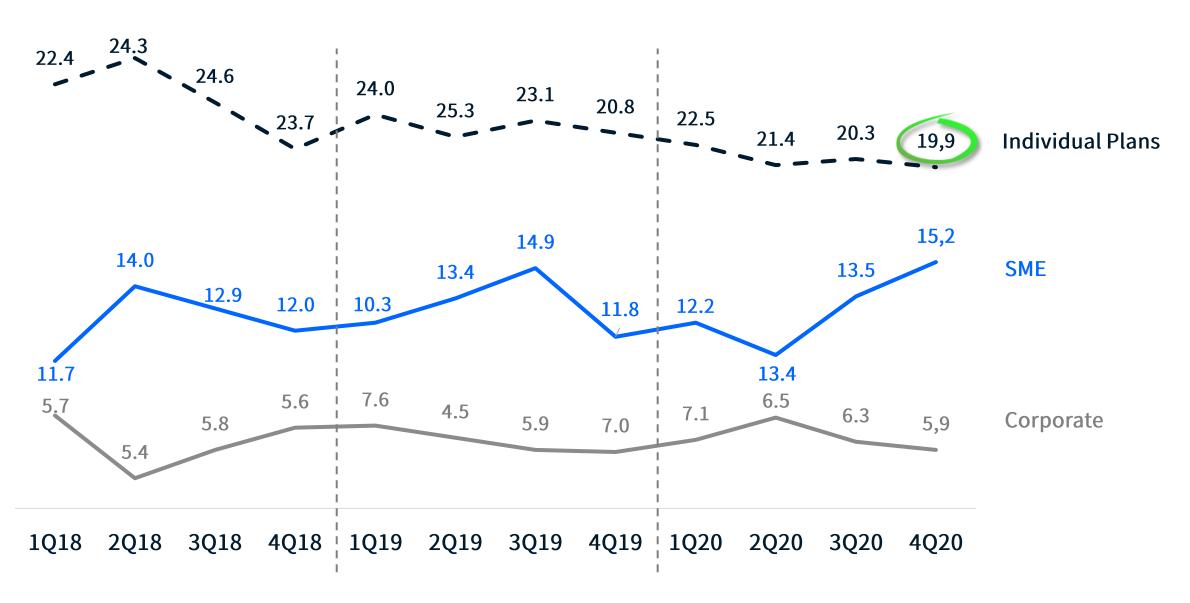
Retailers 25% - 45%

Online 5% - 7.5%

#### Selling expenses per segment



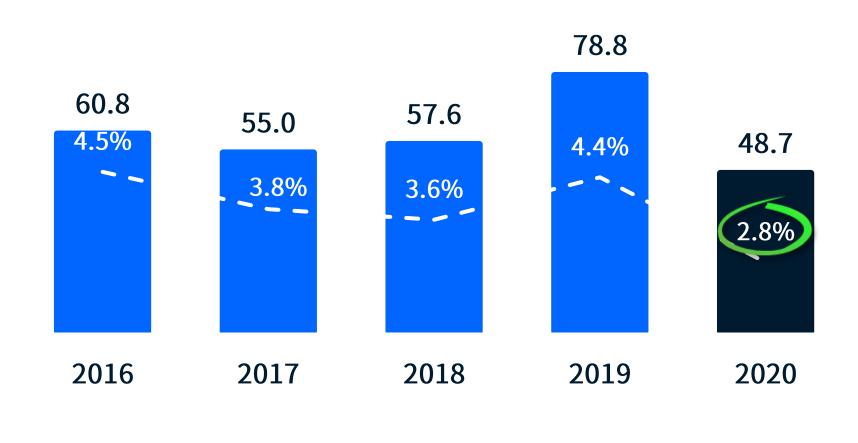
% of Sales



#### Allowance for doubtful receivables



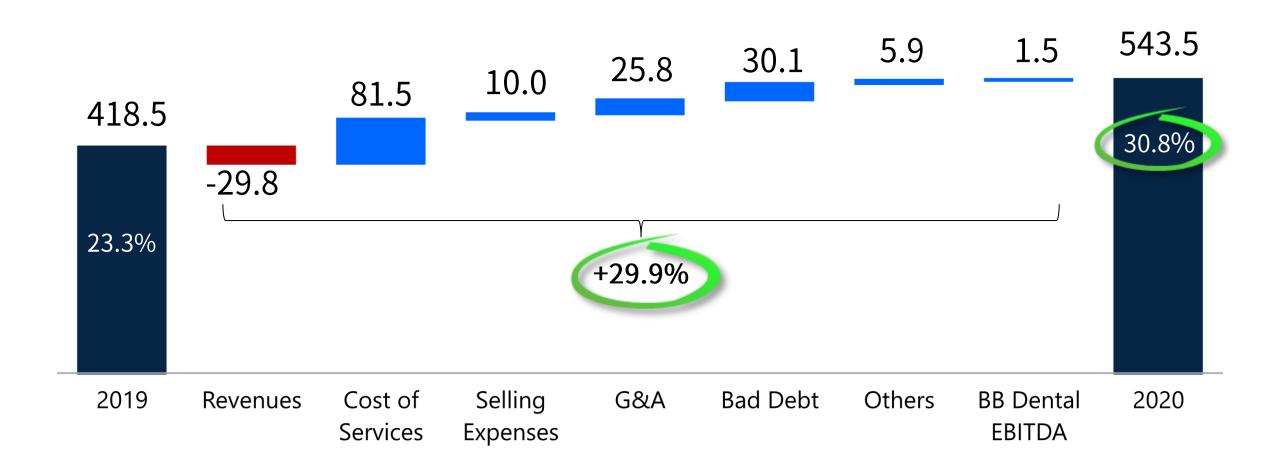
R\$ million and % of Sales



#### Adjusted EBITDA: 2020 x 2019



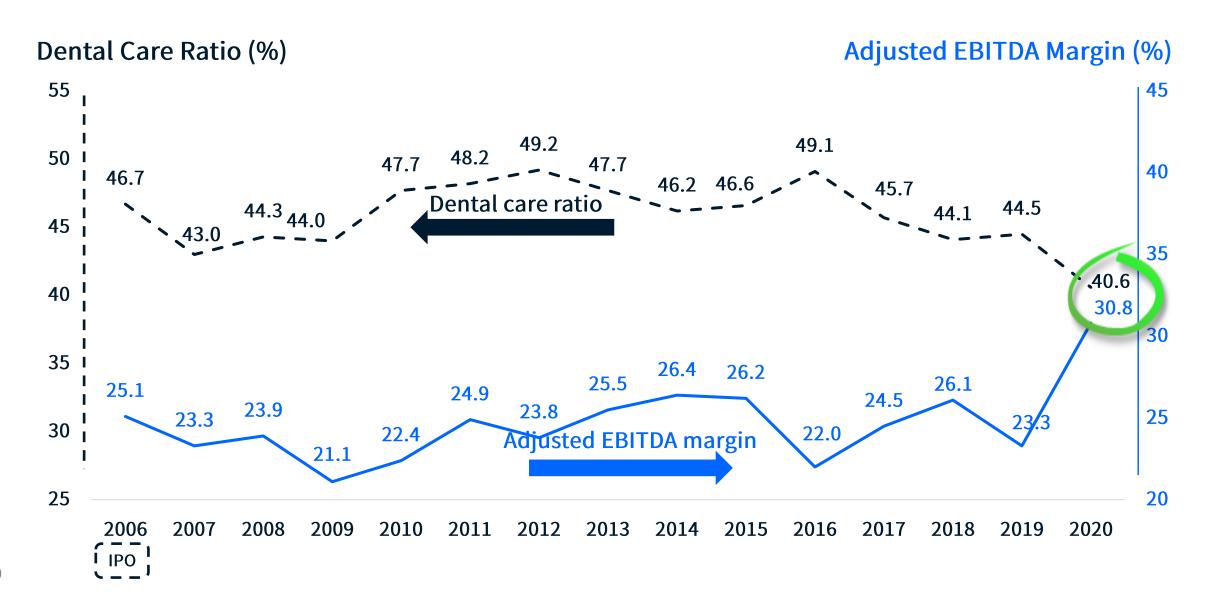
R\$ million % of Sales



#### Dental care ratio and Adjusted EBITDA margin since the IPO

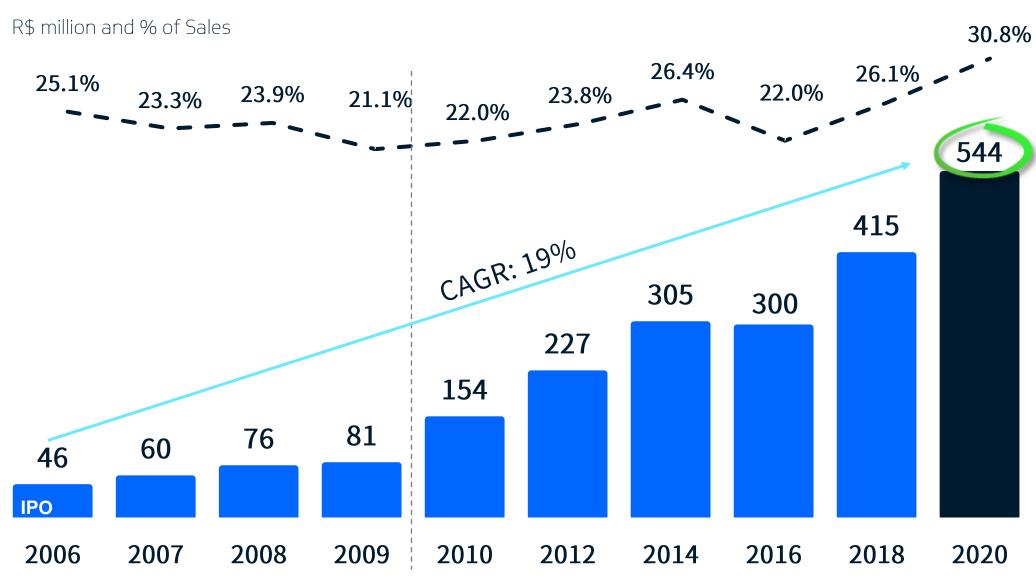


% of Sales



#### Adjusted EBITDA since the IPO





#### Adjusted EBITDA and CAPEX



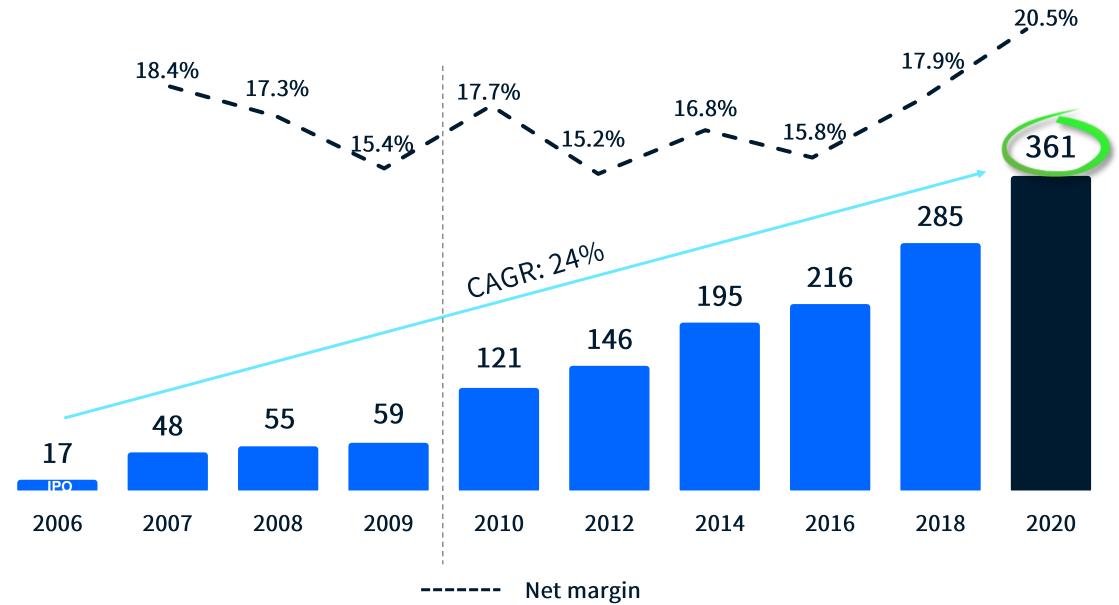




#### Net Income and net margin since the IPO



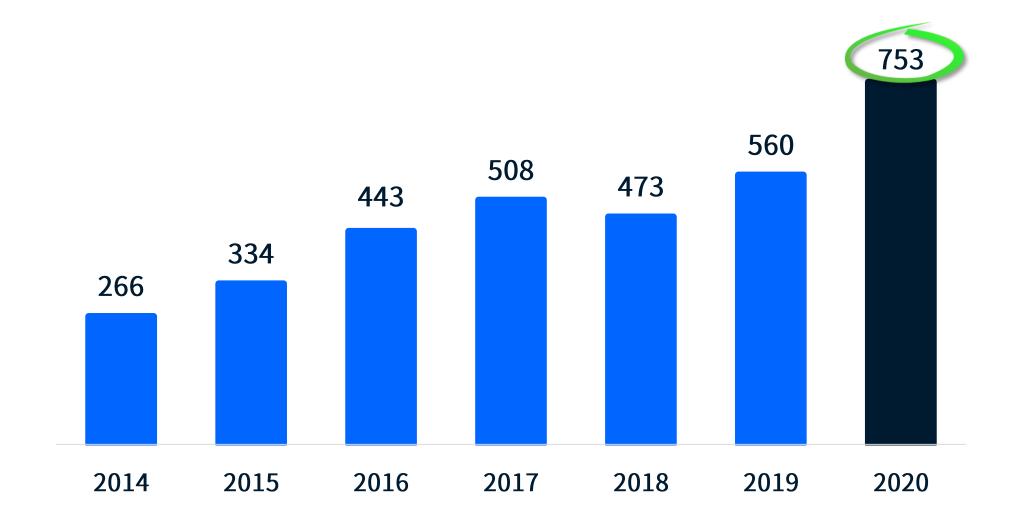
R\$ million and % of Sales



#### **Net Cash evolution**



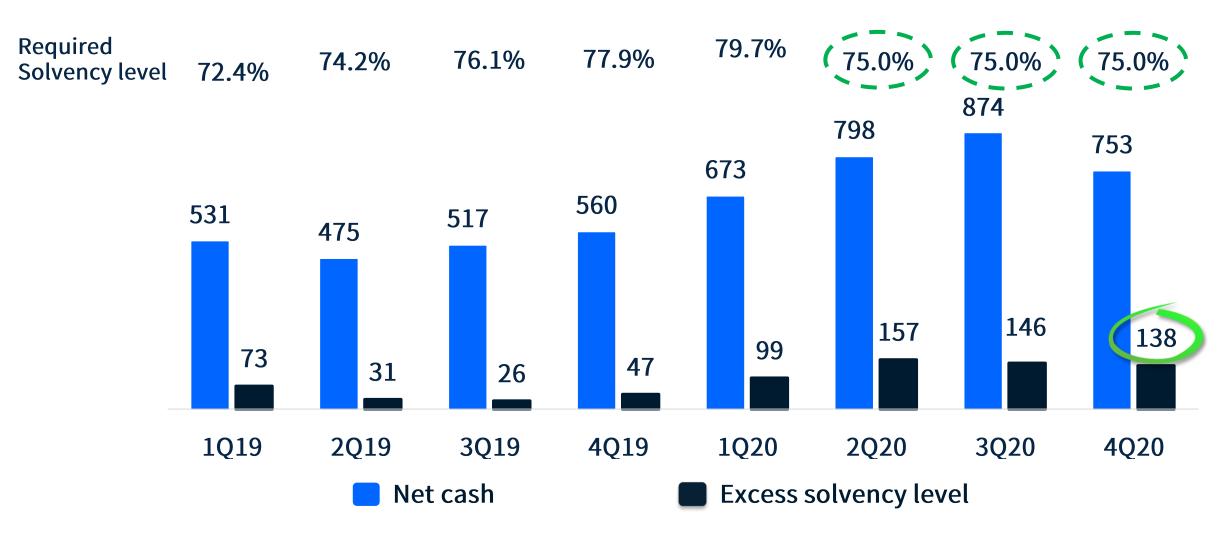
R\$ million



#### Net cash and excess solvency level (R\$ million)



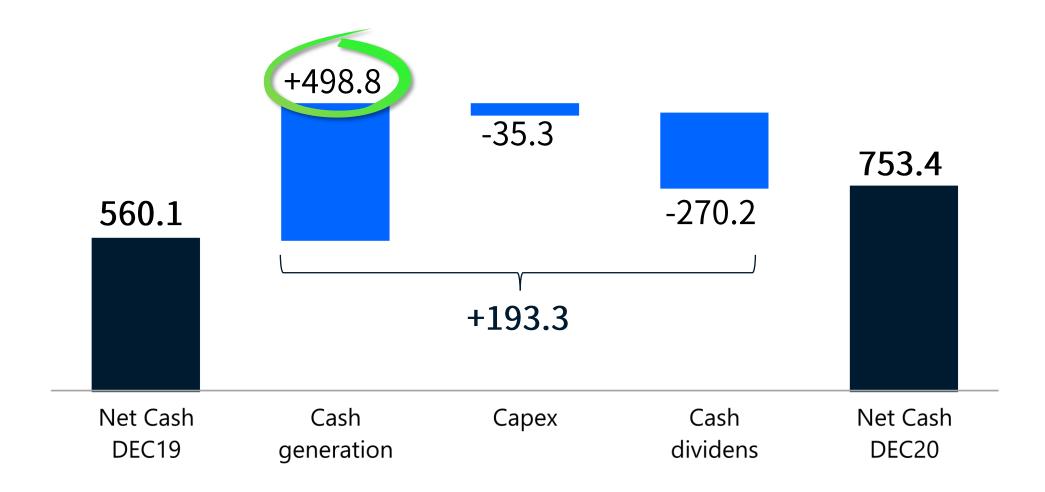
In 2Q20, the Company adhered to RN 451 of the National Health Agency (ANS), setting the required solvency at 75%, increasing the potential for distribution of future dividends



Cash flow: 2020 x 2019

C

R\$ million

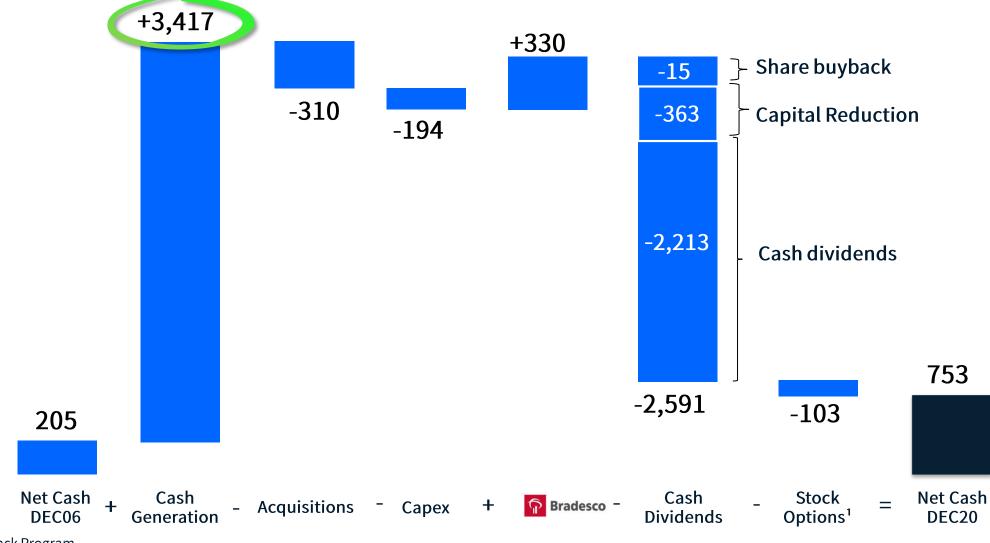


#### Cash flow since IPO: dividends our #1 priority

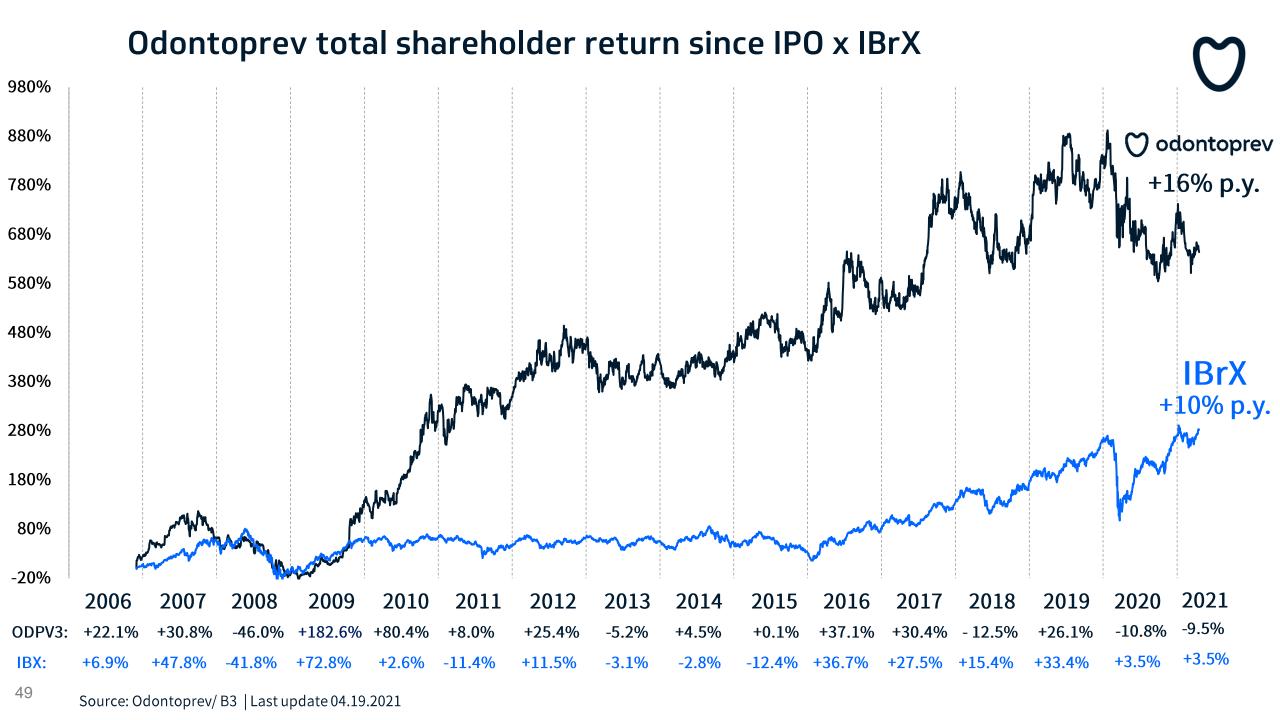


R\$ million

Since the IPO in 2006, Odontoprev business model required CAPEX of R\$194 million, compared to cash generation of R\$3.4 billion. In the period, cash dividends was R\$2.6 billion.

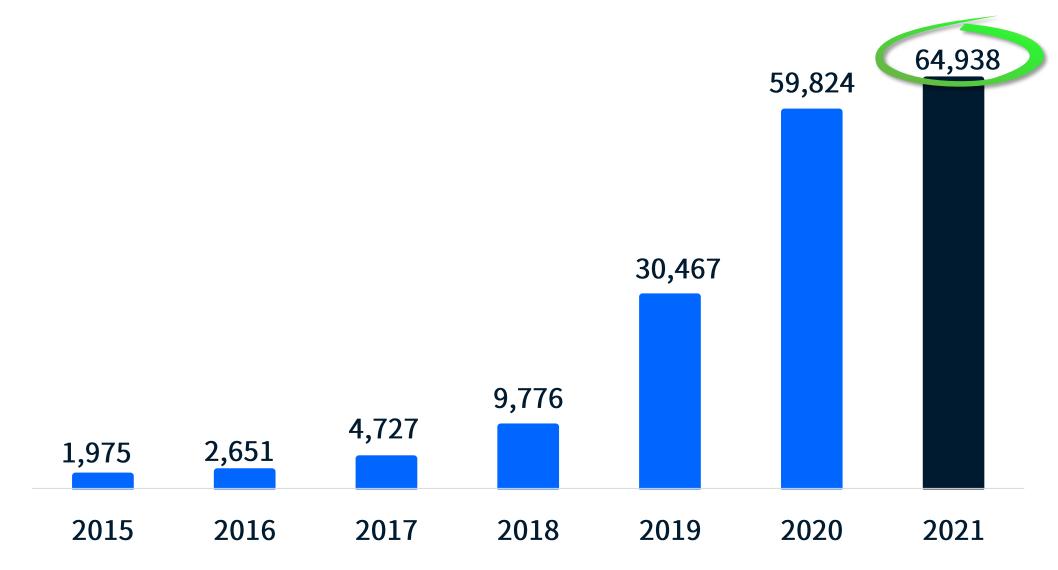


# Capital Markets

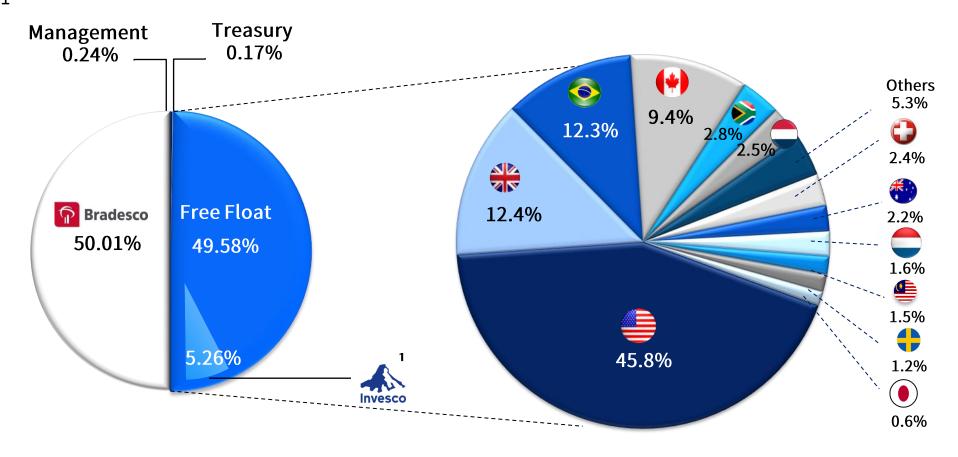


#### Increasing number of individual investors





### Global shareholder structure: investors from more than 30 countries Mar21



**Total Capital** 

531,294,792 Shares

49% Free float

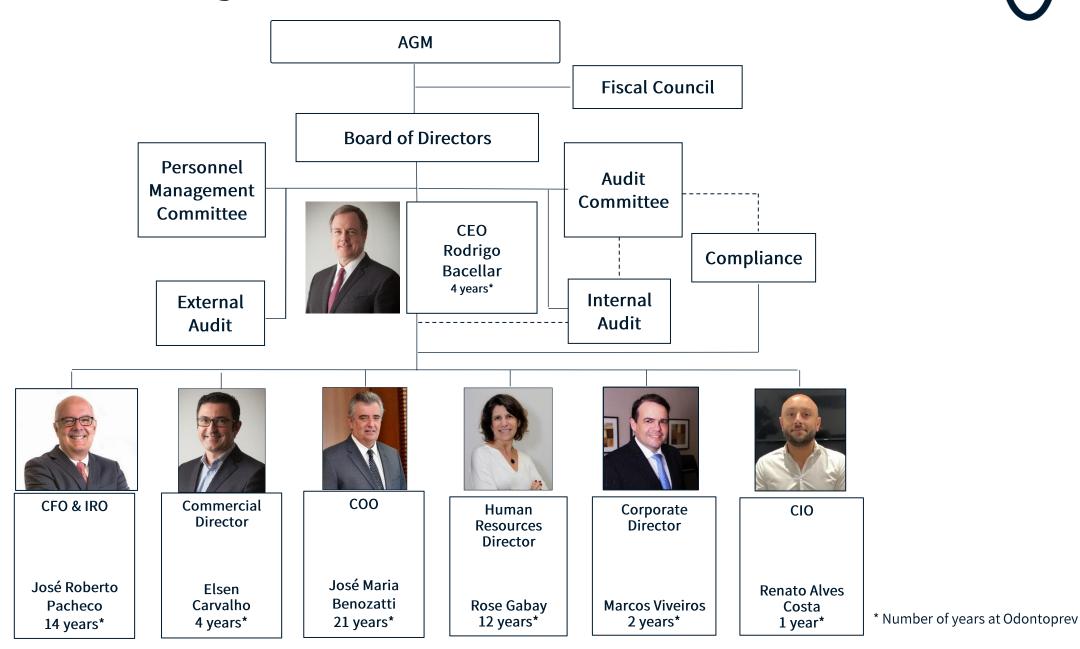
263,458,266 Shares

Source: Odontoprev

<sup>1</sup>as of Notice to the Market on Nov 03rd, 2020

#### Professional management team since foundation in the 80's





#### Key metrics for management's compensation



#### Quantitative goals

- ✓ Revenue growth
- ✓ Incremental EBITDA (R\$)
- ✓ Member expansion

#### **Perception Studies**

- **✓** Beneficiaries
- **✓** Dentists
- **✓** HR managers
- **✓** Quality of our services

#### **ESG** metrics

% Women at Strategic Management



Since the beginning of the pandemic, more than 6,000 Personal Protective Equipment (PPE's) were delivered to selected accredited dentists.

Environmental key indicators	4Q19	2019	4Q20	2020
Total consumption of electricity (kWh) [GRI-302]	238,272	879,392	184,644	734,083
Total consumption of water (m³) [GRI-303]	1,791	7,986	1,064	4,953
Greenhouse gas emissions per scope (tCO2e) [GRI 305]	327	996	58	272
Waste Management[GRI 306]	2,147	7,894	842	3,867

Personnel key indicators	4Q19	2019	4Q20	2020
Total employees	2,114	2,114	1,963	1,963
Call Center employees	561	561	517	517
Total turnover	6.6%	27.3%	8.6%	21.9%
Turnover without Call Center	6.9%	26.3%	9.3%	22.2%
Call Center turnover	5.7%	29.9%	6.8%	20.9%
[GRI G4-LA12]				
Gender distribution				
% Men	25.6%	25.6%	25.7%	25.7%
% Women	74.4%	74.4%	74.3%	74.3%

47.7%

47.7%

45.2%

45.2%

#### Odontoprev as a member of International ESG Indexes





Odontoprev was included

Odontoprev was confirmed as a FTSE4Good Index Series constituent, for the fourth consecutive year.

Odontoprev was included in the Bloomberg 2020 Gender-Equality Index (GEI) for the second time.

**Bloomberg** 

**Gender-Equality** 

#### Award winning IR Team



### Institutional Investor

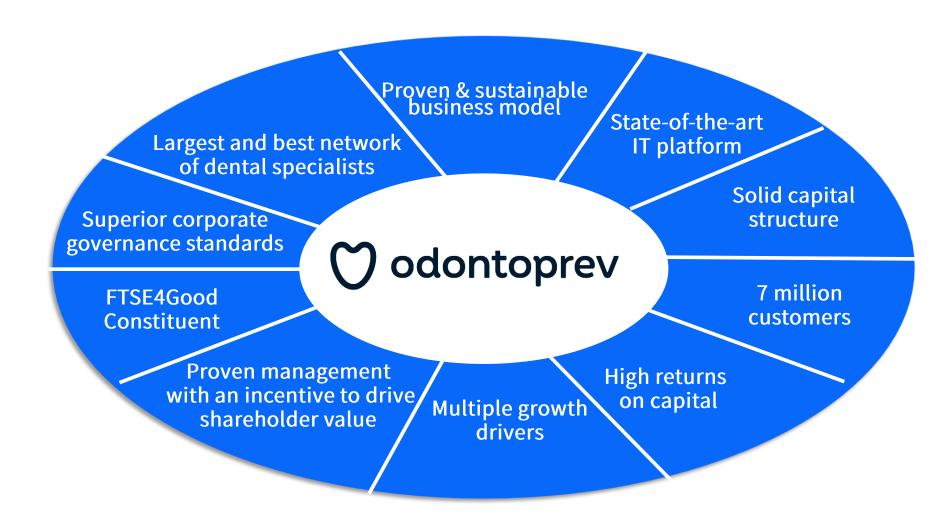
<u>Awarded by the Latin America Executive Team / Healthcare</u>

2010 / 2011 / 2012 / 2013 / 2014 / 2015 / 2016 / 2017 / 2018 / 2019 / 2020

... Thank you very much!

#### Why Odontoprev?





#### **Upcoming IR events**



UPCOMING EVENTS									
Date	Broker	Event							
Apr 06-08, 2021	Bradesco	Bradesco BBI 7th Investment Forum							
Apr 28, 2021		1Q21 Earnings Release							
Apr 29, 2021		1Q21 Webcast							
May 17-18, 2021	UBS BB Investment Bank	UBS BB XII Virtual Healthcare Day							
May 25-27, 2021	<b>BTGPactual</b>	BTG Pactual CEO Conference Brasil							
Jun 2-4, 2021	Bank of America <b>***</b> Merrill Lynch	2021 Emerging Markets Debt & Equity Conference							
Jun 22-23, 2021	UBS BB	LatAm Conference							
Nov 30 - Dec 2, 2021	UBS BB	Global Emerging Markets One-on-One Conference							

#### **Contact Investor Relations**





Jose Roberto **Pacheco** CFO & IRO



Stella Hong **IR Supervisor** 



Catarina Bruno IR Analyst

#### **Corporate Headquarters**

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**Custodian & Market Maker** 



**KPING** Independent Auditors



**B3 Ticker** 

### **Appendix**



R\$ million	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	CAGR
Net Revenues	182	259	318	382	685	835	955	1,070	1,156	1,250	1,365	1,437	1,592	1,795	1,765	18%
Average ticket (R\$/memeber/month)	12.25	12.53	12.07	12.80	12.87	13.66	14.33	15.22	16.07	17.04	18.58	19.66	20.43	21.13	20.47	4%
Number of members (000)	1,492	2,113	2,460	4,175	4,978	5,533	5,976	6,172	6,316	6,409	6,267	6,309	7,230	7,400	7,510	12%
EBITDA	46	60	76	81	154	208	227	273	305	327	300	352	415	418	544	19%
EBITDA Margin (%)	25.1	23.3	23.9	21.1	22.4	24.9	23.8	25.5	26.4	26.2	22.0	24.5	26.1	23.3	30.8	24.6
Net Income	17	48	55	59	121	145	146	188	195	221	216	245	285	285	361	24%
Market Cap	872	1,122	587	2,833	4,443	4,711	5,701	5,223	5,239	5,021	6,694	8,453	7,305	8,963	7,730	17%
ODPV3 Return (%)	22	31	-46	183	80	8	25	-5	5	0	37	30	-13	26	-14	16%
IBX-100 (%)	7	48	-42	73	3	-11	12	-3	-3	-12	37	28	15	33	4	10%

## **O** odontoprev