

Welcome to your CDP Climate Change Questionnaire 2022

C0. Introduction

C0.1

(C0.1) Give a general description and introduction to your organization.

Odontoprev, listed on the Brazilian stock exchange's (B3) Novo Mercado segment since 2006, is the leading dental benefits provider in Latin America. The company is a member of the Novo Mercado at B3, a constituent of the FTSE4Good Index, one of 9 Brazilian companies included in the Bloomberg 2021 Gender -Equality Index (GEI) and with quarterly cash dividends payments to shareholders, from more than 30 different countries.

With headquarters in Barueri, Greater São Paulo, Brazil, Odontoprev is present in 2,700 municipalities throughout Brazil, with more than 8 million beneficiaries and a specialist network of approximately 25,000 dentists.

Although Odontoprev's operation is fundamentally digital and low impact, we look for ways to minimize it, linking technology with sustainability and innovation in our operations. In this sense, a project was created to strengthen the use of dental treatment notes (GTOs) via application. In the period from April 2020 to March 2021, 54% of the GTOs were sent digitally, generating a reduction in administrative and administrative expenses and elimination of paper eliminating the use of paper.

To neutralize the carbon equivalent, the company relies on a strategy of carbon credits, which demonstrates the way we think about the collective good as a protagonist in the environmental agenda.

The concept of sustainability is an integral part of our organizational culture and was present in Odontoprev's actions long before the term became recurrent in social discussions. Right from its foundation the Company has constantly been monitoring its performance and has looked for continuous improvement.

Since our foundation, we provide initiatives for the well being of the society, constantly monitor our actions and search the continuous improvement focusing the balance of three pillars – environmental, economical and social.

We believe in the importance of incorporate the environmental responsibility criteria on the business' strategic management. Following the guidelines we invest strongly on social-environmental actions.

C0.2

(C0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date	Indicate if you are providing emissions data for past reporting years
Reporting year	January 1, 2021	December 31, 2021	No

C0.3

(C0.3) Select the countries/areas in which you operate.

Brazil

C0.4

(C0.4) Select the currency used for all financial information disclosed throughout your response.

BRL

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C0.8

(C0.8) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

Indicate whether you are able to provide a unique identifier for your organization	Provide your unique identifier
Yes, an ISIN code	ODPV3

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

No

C1.1c

(C1.1c) Why is there no board-level oversight of climate-related issues and what are your plans to change this in the future?

	Primary reason	Board-level oversight of climate-related issues will be introduced within the next two years	Please explain
Row 1	<p>Odontoprev is a service provider of dental benefits and operates throughout the national territory. We offer services, and therefore our operations are mainly for our operational and administrative departments. Despite not having significant adverse effects in environment, we count with the alignment of international principles and the commitment with the pillars of Sustainability.</p> <p>Odontoprev has a Sustainability Policy, published on our IR and CVM (regulatory body) Website that establishes guidelines of which the Company follows and covers. All employees must follow the principles, that include responsibilities regarding environmental management and climate change. We also manage environmental metrics, such as water and energy consumption, disposal, among others. Also, Odontoprev became the first healthcare company Carbon Neutral.</p>	Yes, we plan to do so within the next two years	Discussions regarding strategic actions and measures related to climate issues will be guided in meetings, taking into account risks and opportunities, and also evaluation of its indicators.

C1.1d

(C1.1d) Does your organization have at least one board member with competence on climate-related issues?

Board member(s) have competence on climate-related issues	Primary reason for no board-level competence on climate-related issues	Explain why your organization does not have at least one board member with competence on climate-related issues and any plans to address board-level competence in the future
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Row 1	No, and we do not plan to address this within the next two years	Important but not an immediate priority	<p>Odontoprev is a service provider of dental benefits and operates throughout the national territory. Despite not having significant adverse effects in environment, we count with our alignment with international principles and our commitment with the pillars of Sustainability.</p> <p>Discussions regarding our actions and practices towards Sustainability are becoming more important and taken into the Board level. One example is our Sustainability Policy, published on our IR and CVM (regulatory body) Website that establishes guidelines of which the Company follows and covers and is approved by our Board of Directors.</p> <p>Also, Odontoprev has a Board of Directors, of which members are elected every 2 years. The nomination for all members of the Board must comply with the Nomination Policy for member of the Board of Directors, Fiscal Council, Advisory Committees, and Executive Officers, of which demonstrates the importance of all members to be formed by highly qualified professionals, committed to the Company's values and principles, besides having remarkable and adequate professional, technical, and academic experience, with the purpose of benefiting the Company from the plurality and complementarity of opinions in the decision-making process.</p> <p>Odontoprev shall have a board member with competence on climate-related issues at an opportune moment.</p>
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C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Name of the position(s) and/or committee(s)	Responsibility	Frequency of reporting to the board on climate-related issues
Chief Executive Officer (CEO)	Assessing climate-related risks and opportunities	Quarterly

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

	Provide incentives for the management of climate-related issues	Comment
Row 1	No, and we do not plan to introduce them in the next two years	Odontoprev is a service provider, and manages its KPIs regarding emissions, water usage, energy consumption and emissions. In 2020, Odontoprev became the first healthcare company Carbon Neutral, meaning that we offset 100% of the emissions (since its foundation), and we also took the commitment for the year of 2021.

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?

No

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

	From (years)	To (years)	Comment
Short-term	1	3	
Medium-term	3	5	
Long-term	5	10	

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

Since 2017, Risk management at Odontoprev has been covered by our Corporate Governance, Risk Management and Internal Controls Policy, which was updated in March 2020. The Policy contains important guidance on the different steps in risk management—identification, assessment, measurement, management and monitoring—emphasizing, among other aspects, the importance of aligning employees on the key risks inherent in their activities and improving processes and internal controls for addressing and monitoring risks. The risks inherent in the business activities of Odontoprev and our subsidiaries are divided into eight categories:

- 1 Strategic
- 2 Reputational
- 3 Legal
- 4 Underwriting

- 5 Credit
- 6 Market
- 7 Liquidity
- 8 Operational

These procedures guide the Company in evaluating and defining financial or strategic impact on your business.

C2.2g

(C2.2g) Why does your organization not have a process in place for identifying, assessing, and responding to climate-related risks and opportunities, and do you plan to introduce such a process in the future?

	Primary reason	Please explain
Row 1	Important but not an immediate business priority	Odontoprev manages its KPIs regarding water usage, energy consumption, emissions, of which access the whole Company in identifying risks and opportunities.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?

No

C2.3b

(C2.3b) Why do you not consider your organization to be exposed to climate-related risks with the potential to have a substantive financial or strategic impact on your business?

	Primary reason	Please explain
Row 1	Not yet evaluated	Odontoprev is a service provider of dental benefits and operates throughout the national territory. Although not having significant negative impacts in environment, the Company takes several strands of actions in different themes. We consider climate-related risks as the effects climate change can result in demographic and consumption behaviours in the long term.

C2.4

(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?

No

C2.4b

(C2.4b) Why do you not consider your organization to have climate-related opportunities?

	Primary reason	Please explain
Row 1	Not yet evaluated	<p>Odontoprev is a service provider of dental benefits and operates throughout the national territory. Although not having significant negative impacts in environment, the Company takes several strands of actions in different themes.</p> <p>Odontoprev understand that the actions taken (publication of its Sustainability Policy, publication of Sustainability Report, projects related to offset carbon emissions, researches, etc) are opportunities to engage society entities in the climate change theme.</p>

C3. Business Strategy

C3.1

(C3.1) Does your organization’s strategy include a transition plan that aligns with a 1.5°C world?

Row 1

Transition plan

No, our strategy has been influenced by climate-related risks and opportunities, but we do not plan to develop a transition plan within two years

Explain why your organization does not have a transition plan that aligns with a 1.5°C world and any plans to develop one in the future

No. Odontoprev does not have a defined transition plan but is structuring itself so that it will be implemented in the medium term.

Because it is a health plan operator and exclusively in the dental sector, its activity is essentially digital and has no significant environmental impact. Furthermore, from the evaluation of the Materiality Matrix, climate change was not identified as a priority issue that would cause a material risk to the Company.

However, the company has currently neutralized all its GHG emissions, since its foundation (1987), through the purchase of carbon credits, financing a conservation project in an area of the Amazônia.

C3.2

(C3.2) Does your organization use climate-related scenario analysis to inform its strategy?

	Use of climate-related scenario analysis to inform strategy	Primary reason why your organization does not use climate-related scenario analysis to inform its strategy	Explain why your organization does not use climate-related scenario analysis to inform its strategy and any plans to use it in the future
Row 1	No, and we do not anticipate doing so in the next two years	Important but not an immediate priority	Because Odontoprev is a health plan operator (exclusively in the dental sector) its activity is essentially digital and has no significant environmental impact. Furthermore, from the evaluation of the Materiality Matrix, climate change was not identified as a priority issue that would cause a material risk to the Company.

C3.3

(C3.3) Describe where and how climate-related risks and opportunities have influenced your strategy.

	Have climate-related risks and opportunities influenced your strategy in this area?	Description of influence
Products and services	Evaluation in progress	
Supply chain and/or value chain	Not evaluated	
Investment in R&D	Not evaluated	
Operations	Evaluation in progress	

C3.4

(C3.4) Describe where and how climate-related risks and opportunities have influenced your financial planning.

	Financial planning elements that have been influenced	Description of influence
Row 1	None of the above	Odontoprev currently has not evaluated any of the indicated elements.

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

No target

C4.1c

(C4.1c) Explain why you did not have an emissions target, and forecast how your emissions will change over the next five years.

	Primary reason	Five-year forecast	Please explain
Row 1	We are planning to introduce a target in the next two years	Reduction of GHG emissions	Odontoprev foresees to decrease GHG emissions by investing in technology, innovation and process digitization

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

No other climate-related targets

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

No

C4.3d

(C4.3d) Why did you not have any emissions reduction initiatives active during the reporting year?

Odontoprev is a health plan operator and exclusively in the dental sector, its activity is essentially digital and has no significant environmental impact. Furthermore, from the evaluation of the Materiality Matrix, climate change was not identified as a priority issue that would cause a material risk to the Company. However, the company is advancing strategies to implement emission reduction initiatives.

C5. Emissions methodology

C5.1

(C5.1) Is this your first year of reporting emissions data to CDP?

No

C5.1a

(C5.1a) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

Row 1

Has there been a structural change?

Yes, an acquisition

Name of organization(s) acquired, divested from, or merged with

In July 01st, 2021, Odontoprev informs the conclusion of the acquisition of 100% of the shares of Mogidonto Planos Odontológicos Ltda., (“Mogidonto”), and the acquisition of 100% of the shares of Boutique Dental Ltda.

Details of structural change(s), including completion dates

Mogidonto offers private dental plans to approximately 62 thousand beneficiaries. Boutique Dental is a group of dental clinics that provide services, preferably, to clients of Mogidonto.

C5.1b

(C5.1b) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

Change(s) in methodology, boundary, and/or reporting year definition?	
Row 1	No

C5.1c

(C5.1c) Have your organization’s base year emissions been recalculated as result of the changes or errors reported in C5.1a and C5.1b?

	Base year recalculation	Base year emissions recalculation policy, including significance threshold
Row 1	No, because we have not evaluated whether the changes should trigger a base year recalculation	

C5.2

(C5.2) Provide your base year and base year emissions.

Scope 1

Base year start

January 1, 2021

Base year end

December 31, 2021

Base year emissions (metric tons CO2e)

8.55

Comment

Committed to measuring and reducing its environmental impacts, Odontoprev conducts rigorous management of the gases emissions through the GHG inventory. The company's emissions (scope 1), Odontoprev recorded emissions occurred in its headquarters.

Scope 2 (location-based)

Base year start

January 1, 2021

Base year end

December 31, 2021

Base year emissions (metric tons CO2e)

83.49

Comment

Scope 2 emissions from Odontoprev are associated with the purchase of electricity from its headquarters. In addition, the Company monitors and discloses quarterly the amounts consumed and annually reports the GHG Inventory according to the Brazilian GHG Protocol Program.

Scope 2 (market-based)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 1: Purchased goods and services

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 2: Capital goods

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 4: Upstream transportation and distribution

Base year start

January 1, 2021

Base year end

December 31, 2021

Base year emissions (metric tons CO2e)

28.39

Comment

Scope 3 emissions from Odontoprev are associated with upstream transportation and distribution

Scope 3 category 5: Waste generated in operations

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 6: Business travel

Base year start

January 1, 2021

Base year end

December 31, 2021

Base year emissions (metric tons CO2e)

122.87

Comment

Scope 3 emissions from Odontoprev are associated with business travel

Scope 3 category 7: Employee commuting

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 8: Upstream leased assets

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 9: Downstream transportation and distribution

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 10: Processing of sold products

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 11: Use of sold products

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 12: End of life treatment of sold products

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 13: Downstream leased assets

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 14: Franchises

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3 category 15: Investments

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3: Other (upstream)

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

Scope 3: Other (downstream)

Base year start

Base year end

Base year emissions (metric tons CO₂e)

Comment

C5.3

(C5.3) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

Brazil GHG Protocol Programme

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO₂e?

Reporting year

Gross global Scope 1 emissions (metric tons CO₂e)

8.6

Comment

All GHG emissions considered in Scope 1 are related to the headquarters in Barueri - São Paulo.

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1

Scope 2, location-based

We are reporting a Scope 2, location-based figure

Scope 2, market-based

We have no operations where we are able to access electricity supplier emission factors or residual emissions factors and are unable to report a Scope 2, market-based figure

Comment

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO₂e?

Reporting year

Scope 2, location-based

91

Comment

All GHG emissions considered in Scope 2 are related to the headquarters in Barueri - São Paulo.

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?

No

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Please explain

Capital goods

Evaluation status

Please explain

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Please explain

Upstream transportation and distribution

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO₂e)

28.39

Emissions calculation methodology

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Transport and upstream distribution includes the distance (km) of freights and the data are monitored through an internal system. The Odontoprev GHG Inventory is prepared based on the premises of the Brazilian GHG Protocol Program. The data and associated emissions were entered into the Climas software, developed for the insertion of values and the respective calculation of emissions.

Waste generated in operations

Evaluation status

Please explain

Business travel

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO₂e)

122.87

Emissions calculation methodology

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Business travel includes air travel mileage and the data is obtained through our travel agency. The Odontoprev GHG Inventory is prepared based on the premises of the Brazilian GHG Protocol Program. The data and associated emissions were entered into the Climas software, developed for insertion of values and the respective calculation of emissions.

Employee commuting

Evaluation status

Please explain

Upstream leased assets

Evaluation status

Please explain

Downstream transportation and distribution

Evaluation status

Please explain

Processing of sold products

Evaluation status

Please explain

Use of sold products

Evaluation status

Please explain

End of life treatment of sold products

Evaluation status

Please explain

Downstream leased assets

Evaluation status

Please explain

Franchises

Evaluation status

Please explain

Other (upstream)

Evaluation status

Please explain

Other (downstream)

Evaluation status

Please explain

C6.10

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO₂e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

0.000054

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO₂e)

99.6

Metric denominator

unit total revenue

Metric denominator: Unit total

1,842,434

Scope 2 figure used

Location-based

% change from previous year

Direction of change

Reason for change

C7. Emissions breakdowns

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Increased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

	Change in emissions (metric tons CO2e)	Emissions value (percentage)	Please explain calculation
Change in renewable energy consumption			
Other emissions reduction activities			Direct emissions (Scope 1) fell by 58.25% compared to the previous year (20.6 tons CO2e in 2020, to 8.6 tons CO2e in 2021). But Scope 2 emissions (indirect) had an increase of 63 tons CO2e in 2020, to 91 tons CO2e in 2021.
Divestment			
Acquisitions			
Mergers			
Change in output			
Change in methodology			
Change in boundary			

Change in physical operating conditions			
Unidentified			
Other			

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Location-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy?

More than 0% but less than or equal to 5%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Yes
Consumption of purchased or acquired electricity	Yes
Consumption of purchased or acquired heat	No
Consumption of purchased or acquired steam	No
Consumption of purchased or acquired cooling	No
Generation of electricity, heat, steam, or cooling	No

C8.2a

(C8.2a) Report your organization’s energy consumption totals (excluding feedstocks) in MWh.

	Heating value	MWh from renewable sources	MWh from non-renewable sources	Total (renewable and non-renewable) MWh
Consumption of fuel (excluding feedstock)				
Consumption of purchased or acquired electricity				22.12
Total energy consumption				22.12

C8.2g

(C8.2g) Provide a breakdown of your non-fuel energy consumption by country.

Country/area

Brazil

Consumption of electricity (MWh)

22.12

Consumption of heat, steam, and cooling (MWh)

Total non-fuel energy consumption (MWh) [Auto-calculated]

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

Description

Waste

Metric value

1.93

Metric numerator

Tons

Metric denominator (intensity metric only)

Based on the company's headquarters

% change from previous year

Direction of change

Please explain

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	No third-party verification or assurance
Scope 2 (location-based or market-based)	No third-party verification or assurance
Scope 3	No third-party verification or assurance

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?

No, we do not verify any other climate-related information reported in our CDP disclosure

C11. Carbon pricing

C11.2

(C11.2) Has your organization originated or purchased any project-based carbon credits within the reporting period?

Yes

C11.2a

(C11.2a) Provide details of the project-based carbon credits originated or purchased by your organization in the reporting period.

Credit origination or credit purchase

Credit purchase

Project type

CO2 usage

Project identification

Reducing Emissions from Deforestation and Forest Degradation (REDD) project.

Verified to which standard

VCS (Verified Carbon Standard)

Number of credits (metric tonnes CO2e)

300

Number of credits (metric tonnes CO2e): Risk adjusted volume

300

Credits cancelled

No

Purpose, e.g. compliance

Voluntary Offsetting

C11.3

(C11.3) Does your organization use an internal price on carbon?

No, and we do not currently anticipate doing so in the next two years

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our customers/clients

Yes, other partners in the value chain

C12.1d

(C12.1d) Give details of your climate-related engagement strategy with other partners in the value chain.

Aligned with the SDG 12 (Responsible consumption and production) the company is concerned about the use and disposal of materials, and for this it has developed the technology of radiological images uploader, online request for radiological exams (SOL), and digital sending of treatment guides (GTO).

In 2020, the Company developed a project to strengthen the use of digital dental records via the app, in order to generate savings in printing documents, mailing them to the clinics, as well as in processing and storage. From April 2020 to March 2021, 1.2 million records of Dental Records were submitted digitally, resulting in a decrease in administrative expenses, use of paper and, consequently, reduce CO2 emissions into the atmosphere. Overall, in 2021, more

than 1 million requests and dental records were submitted electronically, saving almost 2 million sheets of paper and almost 100 trees.

Online x-ray requests: An automated approval process implemented in 2019 proved to be highly valuable during the pandemic by providing a practical and safe way for customers and dentists to request X-rays. The solution also avoids the need to print paper forms, generating savings of 3.24 metric tons of paper per year and avoiding CO₂ emissions into the atmosphere.

C12.3

(C12.3) Does your organization engage in activities that could either directly or indirectly influence policy, law, or regulation that may impact the climate?

Row 1

Direct or indirect engagement that could influence policy, law, or regulation that may impact the climate

No

Describe the process(es) your organization has in place to ensure that your engagement activities are consistent with your overall climate change strategy

Primary reason for not engaging in activities that could directly or indirectly influence policy, law, or regulation that may impact the climate

Explain why your organization does not engage in activities that could directly or indirectly influence policy, law, or regulation that may impact the climate

C12.4

(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In voluntary sustainability report

Status

Complete

Attach the document

 Odontoprev_RS_2021_EN_984x600px_vfinal_AF.pdf

Page/Section reference

81 to 87

Content elements

- Governance
- Strategy
- Risks & opportunities
- Emissions figures
- Other metrics

Comment

Environmental.

C15. Biodiversity

C15.1

(C15.1) Is there board-level oversight and/or executive management-level responsibility for biodiversity-related issues within your organization?

Board-level oversight and/or executive management-level responsibility for biodiversity-related issues	
Row 1	No, and we do not plan to have both within the next two years

C15.2

(C15.2) Has your organization made a public commitment and/or endorsed any initiatives related to biodiversity?

Indicate whether your organization made a public commitment or endorsed any initiatives related to biodiversity	
Row 1	No, and we do not plan to do so within the next 2 years

C15.3

(C15.3) Does your organization assess the impact of its value chain on biodiversity?

Does your organization assess the impact of its value chain on biodiversity?	
Row 1	No, and we do not plan to assess biodiversity-related impacts within the next two years

C15.4

(C15.4) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

Have you taken any actions in the reporting period to progress your biodiversity-related commitments?	
Row 1	No, and we do not plan to undertake any biodiversity-related actions

C15.5

(C15.5) Does your organization use biodiversity indicators to monitor performance across its activities?

	Does your organization use indicators to monitor biodiversity performance?	Indicators used to monitor biodiversity performance
Row 1	No	

C15.6

(C15.6) Have you published information about your organization’s response to biodiversity-related issues for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Report type	Content elements	Attach the document and indicate where in the document the relevant biodiversity information is located
No publications		

C16. Signoff

C-FI

(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

Odontoprev is a service provider and therefore does not harm the environment in a significant way. However, the company manages and track ESG metrics (GHG emissions, energy and water usage, waste management).

Odontoprev has a Sustainability Policy that set guidelines of behaviour and practices throughout the Company. Furthermore, Odontoprev is comitted in several social projects and employee engagement.

C16.1

(C16.1) Provide details for the person that has signed off (approved) your CDP climate change response.

Job title	Corresponding job category
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Row 1	Marketing and Sustainability Manager	Environment/Sustainability manager
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SC. Supply chain module

SC0.0

(SC0.0) If you would like to do so, please provide a separate introduction to this module.

Odontoprev, listed on the Brazilian stock exchange's (B3) Novo Mercado segment since 2006, is the leading dental benefits provider in Latin America. With headquarters in Barueri, Greater São Paulo, Brazil, Odontoprev is present in 2,700 municipalities throughout Brazil, with more than 8 million beneficiaries and a specialist network of approximately 25,000 dentists.

Although Odontoprev's operation is fundamentally digital and low impact, we look for ways to minimize it, linking technology with sustainability and innovation in our operations. In this sense, a project was created to strengthen the use of dental treatment notes (GTOs) via application. In the period from April 2020 to March 2021, 54% of the GTOs were sent digitally, generating a reduction in administrative and administrative expenses and elimination of paper eliminating the use of paper.

To neutralize the carbon equivalent, the company relies on a strategy of carbon credits, which demonstrates the way we think about the collective good as a protagonist in the environmental agenda. We are the only carbon-neutral healthcare company in Brazil.

Since our foundation, we provide initiatives for the well being of the society, constantly monitor our actions and search the continuous improvement focusing the balance of three pillars – environmental, economical and social.

We believe in the importance of incorporate the environmental responsibility criteria on the business' strategic management. Following the guidelines we invest strongly on social-environmental actions.

SC0.1

(SC0.1) What is your company's annual revenue for the stated reporting period?

	Annual Revenue
Row 1	1,842,434

SC1.1

(SC1.1) Allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period.

Requesting member

Itaú Unibanco Holding S.A.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

Emissions in metric tonnes of CO₂e

0.0822

Uncertainty (±%)

Major sources of emissions

Verified

Allocation method

Allocation based on the number of units purchased

Market value or quantity of goods/services supplied to the requesting member

Unit for market value or quantity of goods/services supplied

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Requesting member

Itaú Unibanco Holding S.A.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

Emissions in metric tonnes of CO₂e

0.8026

Uncertainty (±%)

Major sources of emissions

Verified

Allocation method

Allocation based on the number of units purchased

Market value or quantity of goods/services supplied to the requesting member

Unit for market value or quantity of goods/services supplied

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

SC1.2

(SC1.2) Where published information has been used in completing SC1.1, please provide a reference(s).

The information regarding the amount of GHG emitted within scopes 1 and 2 was published in the Company's most recent Annual Sustainability Report (referring to 2021 data). However, the information regarding the number of dental plans purchased by the client in question (Itaú) is internal information and has not been publicly disclosed.

SC1.3

(SC1.3) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?

Allocation challenges	Please explain what would help you overcome these challenges
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SC1.4

(SC1.4) Do you plan to develop your capabilities to allocate emissions to your customers in the future?

No

SC1.4b

(SC1.4b) Explain why you do not plan to develop capabilities to allocate emissions to your customers.

Odontoprev already performs the measurement of GHG emissions of its activity in a structured way. The allocation of emissions from its customers will not be totally reliable, because it is the sale of dental plans.

SC2.1

(SC2.1) Please propose any mutually beneficial climate-related projects you could collaborate on with specific CDP Supply Chain members.

SC2.2

(SC2.2) Have requests or initiatives by CDP Supply Chain members prompted your organization to take organizational-level emissions reduction initiatives?

No

SC4.1

(SC4.1) Are you providing product level data for your organization's goods or services?

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I understand that my response will be shared with all requesting stakeholders	Response permission
Please select your submission options	Yes	Public

Please confirm below

I have read and accept the applicable Terms