Odonto Prev Your mouth speaks for you.	Sustainability Policy	<b>Date of Issue</b> 06/26/2018
Prepared by: Marketing Strategy, Sustainability and Business	Approved by: Chief Executive Officer (04/18/2018) Board of Directors (06/26/2018)	1 <sup>st</sup> version

# **TABLE OF CONTENTS**

1. PURPOSE	2
2. SCOPE	2
3. MISSION, VISION AND VALUES	2
3.1 OdontoPrev Mission	
3.2. OdontoPrev Vision	
3.3. OdontoPrev Values	
4. SUSTAINABILITY CONCEPT FOR ODONTOPREV GROUP	
4. SUSTAINTABILITY POLICY	3
4.1. Sustainability Policy Mission	Erro! Indicador não definido
4.2. Sustainability Policy Goals	Erro! Indicador não definido
4.3. Social Responsibility Policy	Erro! Indicador não definido
4.4. Environmental Responsibility Policy	Erro! Indicador não definido
5. DEVELOPMENT, IMPLEMENTATION AND SUSTAINABILITY AN definido.	INUAL PLAN MANAGEMENT Erro! Indicador não

OdontoPrev Your modify lipida is for you	Sustainability Policy	<b>Date of Issue</b> 06/26/2018
Prepared by: Marketing Strategy, Sustainability and Business	Approved by: Chief Executive Officer (04/18/2018) Board of Directors (06/26/2018)	1 <sup>st</sup> version

#### 1. PURPOSE

To describe the mission, vision, role and the practice related to Sustainability from the companies listed below on the section 2, hereinafter referred as "Grupo OdontoPrev" or "OdontoPrev".

### 2. SCOPE

This document applies to all Executives, employees and selected partners from the companies listed below, with publication on Corporate Intranet ("Entre a Gente").

✓ OdontoPrev	Brasildental
✓ Rede Dental	Grupo Papaiz
✓ Clidec	G2D (BoaConsulta)
<ul> <li>✓ Clidec Participações</li> </ul>	
✓ OdontoPrev Serviços	
Odontored (México)	
✓ Dental Partner	
Easy	

### 3. MISSION, VISION AND VALUES

### 3.1. OdontoPrev Mission

To become a major link between society and dentistry, adding value to this relationship by providing excellent services to both.

#### 3.2. OdontoPrev Vision

To be a benchmark in dental care services for millions of people throughout the world, significantly contributing to the evolution of these services.

#### 3.3. OdontoPrev Values

The Company wants everyone who interacts with OdontoPrev to feel this is an organization which is worth it. Therefore, the Company believes it is essential:

- To offer high-quality and technically competent services.
- To have relationships based on respect, transparency, integrity and trust.

OdontoPrev Your mouth speaks for you.	Sustainability Policy	<b>Date of Issue</b> 06/26/2018
Prepared by: Marketing Strategy, Sustainability and Business	Approved by: Chief Executive Officer (04/18/2018) Board of Directors (06/26/2018)	1 <sup>st</sup> version

- To face challenges in a participative, flexibile manner and firmness of purpose.
- To acknowledge and share the success with who effectively contribute to it.
- To have constant commitment, focus and competence in the pursuit of results.

### 4. SUSTAINABILITY CONCEPT FOR ODONTOPREV GROUP

OdontoPrev views sustainability as a continuous value creation process that is strongly aligned with the Company's Vision, Mission and Values and fosters the balance between economic, social and environmental fields known as the "Triple Bottom Line".

The Company aims to be an agent of dissemination of access to quality Dental care in all regions where it operates.

OdontoPrev believes that companies have a fundamental role in monitoring and reducing environmental impacts caused by their activities and need to be socially committed.

OdontoPrev seeks to do this in a collaborative way with its clients, beneficiaries, dentist network, brokers, suppliers and employees, always guided by innovation and continuous improvement of its services.

We will encourage the engagement and development of our employees and communities in which we operate, aiming growing and sustainable results for the whole value chain, in an integrated manner.

OdontoPrev's commitment towards Sustainability is detailed in our Sustainability Policy below, that guides the conduct of each one of our employees.

### **5. SUSTAINABILITY POLICY**

### 5.1 Sustainability Policy Mission

Estimulate the Company's Mission be reached in accordance with:

- Ethical and transparent practices, that are always in line with the legislation and other relevant norms.
- Continuous search for the quality enhancement of our products and services provided to all participants of our value chain
- Respect for the environment through the technology development and adoption that enable the reduction, reutilization or recycling of resources and, when it is not possible, through the implementation of actions of environmental compensation
- Continuous education actions and practices structuring that encourage and allow the population's oral health incremental

OdontoPrev Nour modiffu joans for you	Sustainability Policy	<b>Date of Issue</b> 06/26/2018
Prepared by: Marketing Strategy, Sustainability and Business	Approved by: Chief Executive Officer (04/18/2018) Board of Directors (06/26/2018)	1 <sup>st</sup> version

### 5.2. Sustainability Policy Goals

- To develop strategic initiatives that contribute to the improvement of society where the Company operates.
- Add value to the Company and the environment thourgh effective programs of consumption reduction of natural resources.
- Strength the corporate culture towards Sustainability
- Align the Company's objectives with its main participants of the value chain in order to create closer relationships, stablish long-term partnerships and obtain mutual benefits.

OdontoPrev's Sustainability Policy is subdivided into the Social Responsibility Policy and Environmental Responsibility Policy, as described below:

## 5.3. Social Responsability Policy

Purpose:

To offer society, especially the less financially privileged ones, quality dental assistance and access to oral health.

To be a promoting agent of equal opportunities between different genres and orientation.

Way:

We will seek to achieve our purpose through supporting associations, institutes and foundations of recognized credibility, that focus its efforts on helping these underprivileged audience.

The choosing of these institution we focus our efforts on helping and providing resources should be guided by the following criteria:

- Unquestionable recognition, allowing the construction of a deep relationship that enhances long term benefits for the OdontoPrev brand
- Aligned working philosophy with the Company's social mission
- · Professional management, ethic and independent audit
- Allow OdontoPrev the use of its brands on our promotional materials
- Commitment to disclosure our brands on their promotional materials, of various kinds

### **Exception Criteria:**

- Commercial return support institutions related to corporate clients, provided that approval by the Corporate Commercial Director and by the Superintendent of Marketing Strategy, Sustainability and Business, and also provided that there are available budget
- Institutional interest support institutions indicated by the Board of Directors and/or by the OdontoPrev's Chief Executive Officer, provided that there are available budget

OdontoPrev Your mouth speaks for you.	Sustainability Policy	<b>Date of Issue</b> 06/26/2018
Prepared by: Marketing Strategy, Sustainability and Business	Approved by: Chief Executive Officer (04/18/2018) Board of Directors (06/26/2018)	1 <sup>st</sup> version

### 5.4. Environmental Responsibility Policy

### Purpose:

We are committed to harmonize our activities with the conservation of the environment, in accordance with the principles of Sustainable Development Goals (SDG) of the United Nations (UN), as well as guide actions and investments for the strengthen of the agenda, acting in a constructive way in favor of positive sustainable development where we operate

### Way:

We must always act according to the following principles:

- To be in harmony with the environment and attend the legal, corporate and environmental standards.
- To have the commitment to reduce the environmental impacts in our activities, seeking the reduction, reutilization or recycling the various supplies.
- To have the commitment to reduce our ecological impact, mainly from Greenhouse Gas Emission (GGE) from our economic activities, through implantation of programs to neutralize emitted gases.
- To incentive the research for new technologies, processes and resources that minimize the environmental impacts from our economic activity
- To have an open dialogue with the community, its clients and suppliers, aiming the information exchange regarding relevant environmental issues
- To incentive our value chain participants to adopt productive practices that respect the environment, mainly in order to reduce, reutilize and recycle resources

### 6. DEVELOPMENT, IMPLEMENTATION AND SUSTAINTABILITY ANNUAL PLAN MANAGEMENT

Annually, the Marketing Strategy, Sustainability and Business department should develop and propose the Company's Board of Executives, for approval, its work plan for the next fiscal year, with objectives description, key activities and budget forecast.

The approval of the Sustainability Annual Plan should be stated in the Minutes of OdontoPrev's Board of Executives Meeting.

The Marketing Strategy, Sustainability and Business department is responsible for the implementation of the Sustainability Annual Plan, and the Superintendent, has the competence to make amendments when needed, as long as the initially approved budget by the Board of Executives be respected.

The Sustainability Annual Plan must have its results monitored regularly and annually published in the Sustainability Report, developed together with OdontoPrev's Investors Relations department.