BoaVista

Earnings Call 2021

Investor Relations

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Legal warning

The statements contained in this document related to business perspectives, projections of operating and financial results those related to growth perspectives of Boa Vista Serviços S.A. are merely forecasts and, as such, are based exclusively on the Executive Board's beliefs and assumptions about the future of the business. These expectations depend substantially on market conditions, the performance of the Brazilian economy, the sector and the international markets and, therefore, are subject to change without prior notice. All variations presented herein are calculated based on the number in thousands of reais, as well as rounding. Forward-looking statements are not guarantees of performance. They involve risks, uncertainties and assumptions, as they refer to future events and, therefore, depend on circumstances that may or may not occur. Investors should understand that general economic conditions, industry conditions and other operating factors may affect the future results of the Company and lead to results that differ materially from those expressed in such forward-looking statements.

This presentation is based on performance comments and includes accounting and non-accounting data, such as operating, financial and pro forma data and expectations of the Company's management. The non-accounting data has not been subject to review by the Company's independent auditors.

OPENING REMARKS



The Brazilian Analytical Intelligence company

In a world of abundant data, we use state-of-the-art technology to obtain synergy among proprietary data, market data and client data to offer solutions that help people and companies to make better decisions.

Innovating in the transformation of data into decisions is our business. We permeate the credit analysis, prospecting, recovery and fraud prevention markets, being the focal point for support in our clients' decision-making processes.

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RECENT EVENTS Updates

Conclusion of the transaction with Konduto

The transaction was approved at the **Extraordinary General Meeting (AGE)** and all precedent conditions were met, completing the necessary procedures to conclude the acquisition and future merger of the operations.

Great Place to Work 2021

We are proud to be a young, dynamic company that is aware of transformations and wants to go even further. We announce we were classified, once again, in the Great Place to Work ranking even during such a challenging year, with a record participation of employees and an evolution in our overall score, reaching 84% in the Confidence Index.

Internal actions reinforce our Diversity and Inclusion strategy

Since the end of 2020, Diversity and Inclusion has become an important part of the People strategy at Boa Vista, involving significant number of participants and interest in actions related to the topic. And, to bring the topic even closer to all employees, we dedicated the month of July for matters regarding Diversity and Inclusion, which was highlighted across many initiatives.

> ORGULHO DE SERQUEM É EUAPOIO





NET REVENUE - DECISION AND RECOVERY SERVICES







Analytical Solutions



Sustained growth, strong partnership with fintechs and digital banks, and resumption in retail, surpassing prepandemic levels.

Risk Reports





Marketing Solutions



Consumer Solutions





+37.9% vs. 2Q20 -2.6% vs. 1Q21 +13.6% vs. 6M20 Resumption in the search for customers by fintechs and emerging financial institutions

Proforma

BoaVista

💙 acordocerto

Reduction in payment of signed agreements, due to the deterioration in available income for indebted individuals

CONSUMER SOLUTION – KEY PERFORMANCE INDICATORS





Strong operating indicators

Increase in the number of New registries in the platform and number of New agreements signed indicate a strong base construction for activity and profitability with consumers

The path is being paved!

Digital Solutions





+29.0% vs. 2Q20 +42.0% vs. 1Q21 +8.1% vs. 6M20 Use of **analytical intelligence** to promote the increase in issued notifications, combined with constant **migration to digital media**.

Printed Solutions



-23.8% vs. 2Q20 +6.7% vs. 1Q21 -18.3% vs. 6M20 Continuity in the **migration** to **digital media**, increase in the overall number of issued notifications



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INVESTMENTS - CAPEX¹



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ADJUSTED EBITDA (-) CAPEX¹





¹Excludes non-recurring events from the result; ²Excludes PPA of acquisitions

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+104.1% vs. 2Q20 +4.2% vs. 1Q21 +71.8% vs. 6M20 **Growth** focused on optimizing **data acquisition** and **information**

Adjusted EBITDA¹ – CAPEX² (organic)

+151.1% vs. 2Q20 -5.8% vs. 1Q21 +76.1% vs. 6M20 **Growth** sustained by innovation in **analytics** and **new products**, paving the way for the future

Adj EBITDA Margin¹ – CAPEX² (organic)

+10.1 p.p. vs. 2Q20 -3.4 p.p. vs. 1Q21 +16.1 p.p. vs. 6M20 Evolution **supporting** a new level of fixed costs required for expansion based on **innovation**

ADJUSTED NET INCOME



¹Excludes non-recurring events and additional accounting effects of acquisitions (amortization of capital gains, mark-to-market financial expenses and their effects on taxes) for comparison purposes with previous periods. Does not represent organic net income.

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 Collection of "hot" and updated data to Synergy with Electronic Debit Notice

Improvement in billing efficiency

 BVS Scores + BVS and AC Data for new ranking layers for collection and new consumer agreement proposals

New collection / recovery products

- Complement to the collection rules
- One Stop Shop for Scores, Credit Restriction and Renegotiations





Current

BoaVis



BoaVista konduto R\$1.3 Bn 224 MM in prevented fraud transactions attempts processed in 2020 Strategic positioning in the fraud prevention market e-commerce transaction segment – high entry barriers and few players 35MM of 40 MM of Market with great growth potential • Adjacent to the credit cycle CPFs (taxpayer ids) addresses and e-BOAS3 already has contact/relationship for Cross-sell in the data base mails in the data High analytical component base Only 0.5% of transactions undergo manual review more than 7,000 data points per transaction More than **Synergies** 20,000 store Source of registration data owners use the • e-mail, telephone, updated addresses from the online purchases Konduto solution • Source of complementary data 45% of CPFs that pass thru anti-fraud flow have shopping cart information ٠

CADASTRO POSITIVO (POSITIVE DATA) A GROWTH ENGINE



Market growth

Higher precision

- New variables
- Greater historical data
- Higher economic coverage

New Solutions

- Innovation
- Responses to new demands
- Greater support for more business

Better decisions

- Higher customer returns (ROI)
- Risk reduction
- Support for sustainable growth

Higher usage

- Increase of proprietary data
- Creation of adverse selection
- Greater customer adherence

e Data

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Sources

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Q&A



To participate in the Q&A, click on the Q&A icon, in the bottom part of your screen and provide your #NAME#, #COMPANY# and #LANGUAGE# to enter de queue. When announced a notification to enable your audio will appear, then you shall activate your microphone to ask your questions.



When your name is announced, the request to activate your microphone will appear on the screen. For telephone participants, dial *9 (raise hand), and after your question has been made, dial *6 to mute/unmute the audio.



To send questions in writing via the Q&A icon, provide your NAME, COMPANY and LANGUAGE at the button available at the bottom of the screen, and write your question .

