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This presentation also includes certain non-GAAP financial information. We believe that such information is meaningful and useful in understanding the activities and business metrics of the Company's operations. We also believe that these non-GAAP financial measures reflect an additional way of viewing aspects of the Company's business that, when viewed with our International Financial Reporting Standards ("IFRS") results, as issued by the International Accounting Standards Board, provide a more complete understanding of factors and trends affecting the Company's business. Further, investors regularly rely on non-GAAP financial measures to assess operating performance and such measures may highlight trends in the Company's business that may not otherwise be apparent when relying on financial measures calculated in accordance with IFRS. We also believe that certain non-GAAP financial measures are frequently used by securities analysts, investors and other interested parties in the evaluation of public companies in the Company's industry, many of which present these measures when reporting their results. The non-GAAP financial information is presented for informational purposes and to enhance understanding of the IFRS financial statements. The non-GAAP measures should be considered in addition to results prepared in accordance with IFRS, but not as a substitute for, or superior to, IFRS results. As other companies may determine or calculate this non-GAAP financial information differently, the usefulness of these measures for comparative purposes is limited. A reconciliation of such non-GAAP financial measures to the nearest GAAP measure is included in this presentation.

# Index

**01** XP Overview

02 Our Business

03 KPIs and Financial Highlights

# XP Overview

# XP Inc. at-a-glance





R\$1,080 billion

Client Assets

4.4 million

**Active Clients** 

**72** 

NPS

R\$14.7 billion

Gross Revenue 3Q23 LTM

R\$3.7 billion

EBT 3Q23 LTM

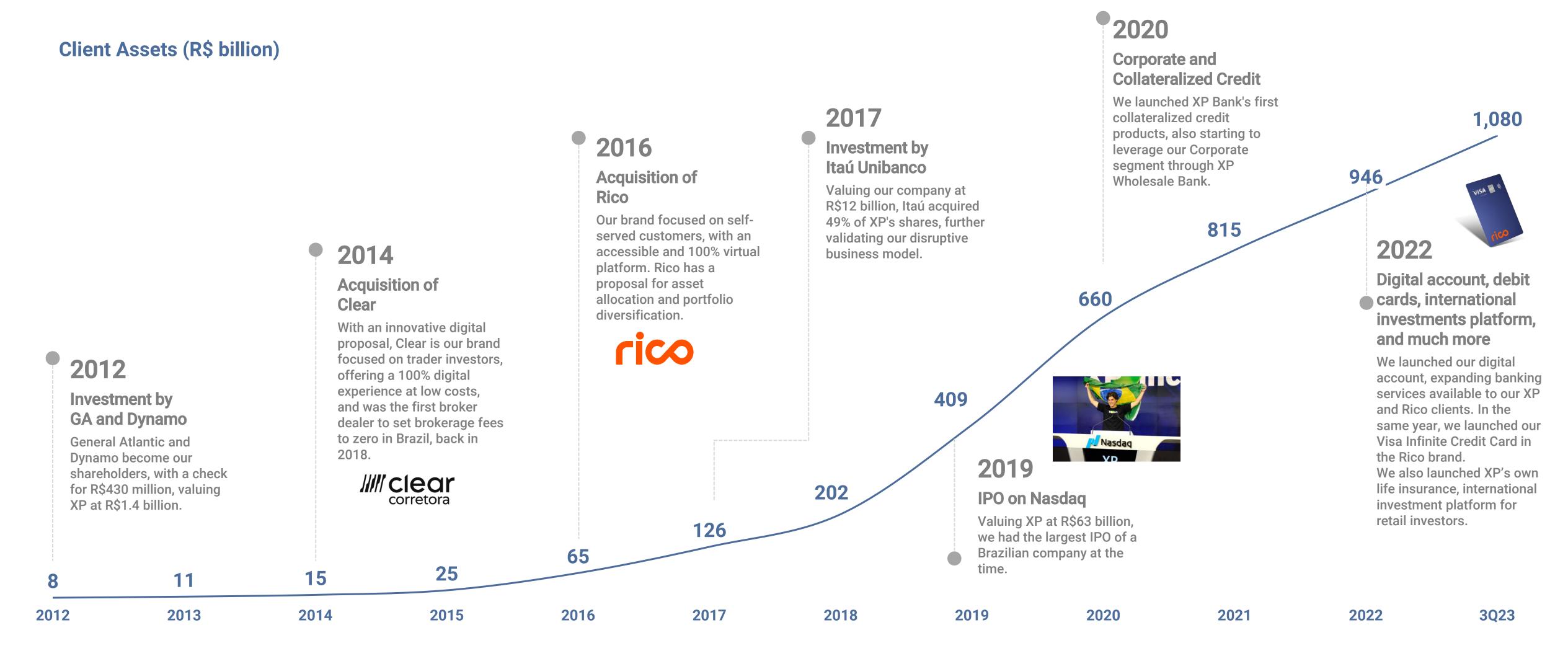
R\$3.6 billion

Net Income 3Q23 LTM

Note: data as of September 30<sup>th</sup>, 2023.

### **Our Recent Evolution**







# Our Purpose and Values

Our strong values and audacious quantitative goals create a dynamic and meritocratic environment

Our purpose is to transform the financial markets in order to improve people's lives.



#### **DREAM BIG**

We aim at the impossible, we believe that it can come true, and we can get there together, one step at a time.



### OPEN MINDED

Our openness to new possibilities and our ability to adapt are features that make us evolve and always improve.



# ENTREPRENEURIAL SPIRIT

We build the future with our own hands, with the highest level of commitment and sense of ownership.



# **CLIENT FOCUS**

We are determined to exceed our clients' expectations, always putting them first in our decisions.



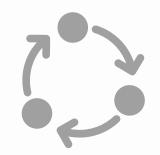
### Our Business Model

Unique business model which was built based on client-centricity and financial education



# MISSION-DRIVEN CULTURE

Improving people's lives: our business model is customer centric.



# SELF-REINFORCING ECOSYSTEM

Powerful network effects:
Retail + Institutional +
Corporate & Issuer Services



# SUPERIOR PRODUCT & SERVICES PLATFORM

Open platform with 1,000+ products in all asset classes.

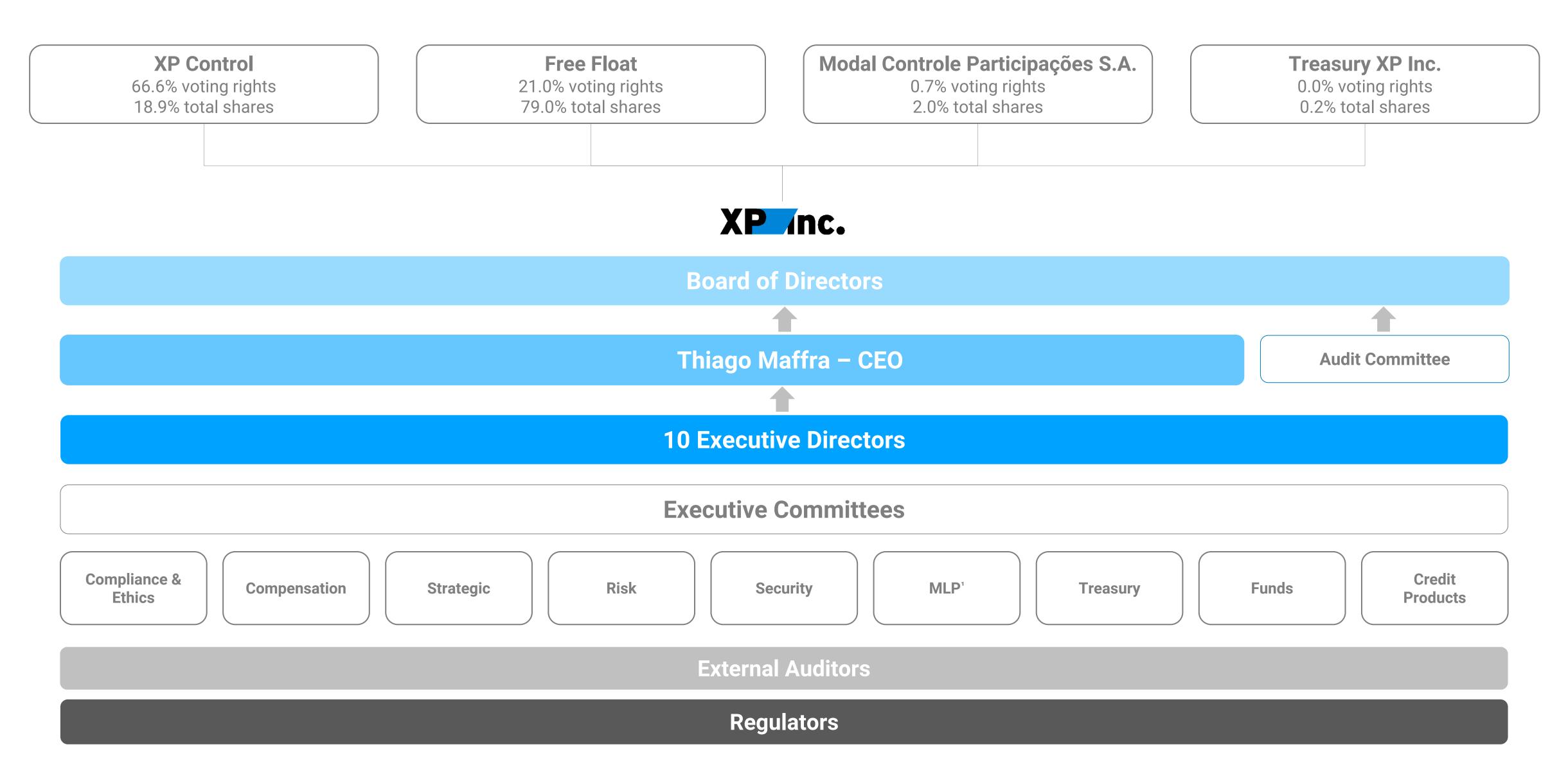


# DIFFERENTIATED TECHNOLOGY

Proprietary cloud-based platform that allows us to innovate quickly, compete effectively and operate efficiently.

### Shareholders' Structure





# 2 Our Business

# Our Self-Reinforcing Ecosystem

XP Inc.

All stakeholders benefit from network effects

# RETAIL **INVESTMENTS**

**Equities** 

**Fixed Income** 

**Funds Platform** 

International **Investments Platform** 







**Dedicated Support Teams** 

**Corporate Access** 

**Trading Desks** 

XP/nc.

INSTITUTIONAL



**Credit and Debit Cards** 

**Digital Account** 

**Collateralized Credit** 

Insurance

**Retirement Plans** 

**Capital Markets Securities Placement** 



Complementary **Services** 

Collateralized Credit

**OTC** Derivatives

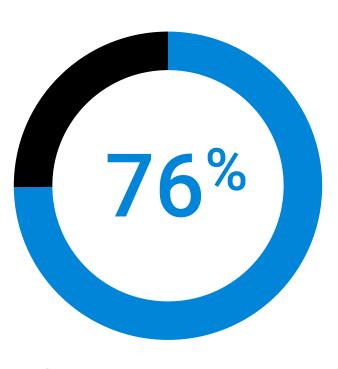
**CORPORATE & ISSUER SERVICES** 



### How we Monetize our Business

Diversified revenues streams across four synergistic segments

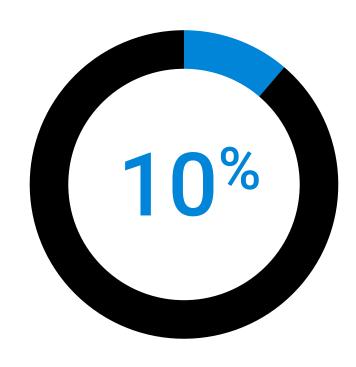
#### **RETAIL**



of total gross revenue (3Q23 LTM)

Management fees
Commissions
Rebates
Spreads
Placement fees
Interchange fees
Other revenues

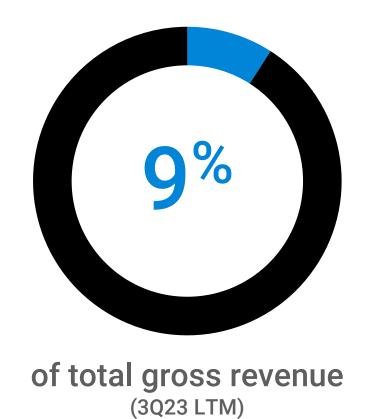
### INSTITUTIONAL



of total gross revenue (3Q23 LTM)

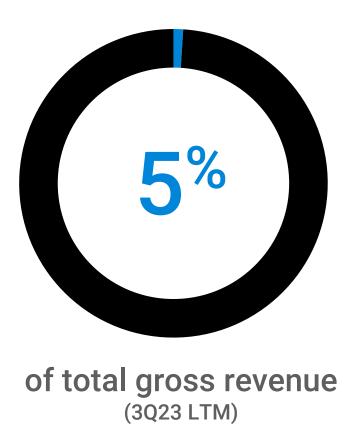
Commissions
Spreads
Other revenues

# CORPORATE & ISSUER SERVICES



Commissions
Spreads
Underwriting fees
Advisory fees
Other revenues

### **OTHER**



ALM Results
Other revenues

# Retail - Channels





#### **IFAs**

Over 14 thousand Independent Financial Advisors spread throughout Brazil



#### **Wealth Services**

**Exclusive Family Offices solutions** 



#### **Internal Advisors**

Internal advisors in the XP brand



#### **Self-directed**

Digital clients, who are self-directed, through XP, Rico and Clear brands



#### **Private**

Private clients, with over R\$10 million in investments



#### **XP Empresas**

Small and medium-sized companies with annual revenues up to R\$700 million

Note: data as of June 30<sup>th</sup>, 2023.

### Retail - Main Products

#### Investments



#### **Equities**

Trading of listed stock, futures, listed funds, distribution of alternative funds, derivatives, including RLP, structured operations and structured operations certificates.



#### **Fixed Income**

Corporate, bank and government fixed income securities, in both primary and secondary markets.



#### **Funds Platform**

Mutual and exclusive funds from XP Asset Management and third-party asset managers distributed on our platform.



0070

Market share in BMF & Bovespa for Individuals

R\$163 bn

in AUM at XP Asset Management

#1

In Corporate Credit secondary market

#### **Financial Services**



#### Insurance

Distribution of P&C and life insurance products from third-parties and proprietary life insurance.



#### **Retirement Plans**

R\$68 billion in Client Assets from both XP Vida & Previdência (XPV&P) and third-party asset managers distributed on our platform.



#### Cards

Over 1 million active credit and debit cards in brands XP and Rico.



#### Credit

R\$20 billion in Credit Portfolio in less than 3 years, 90%+ collateralized with investments within our platform.

4.1%

Retirement Plans for Individuals Market Share in XPV&P

**R\$37 bn** 

in total cards' TPV in the last twelve months

0.1%

90-day NPL in Credit Portfolio

Note: data as of September  $30^{th}$ , 2023.

### Institutional



Wide range of products and recognized services



# DOMESTIC AND INTERNATIONAL CLIENTS

- Asset Managers
- Pension Funds
- Banks and Corporate Treasuries
  - Family Offices
  - Insurance Companies



#### **PRODUCTS**

- Cash Equities
- Stock Lending
- Derivatives
- Commodities
- Corporate Bonds
- Government Bonds
  - Mutual Funds
    - REITs



- Offshore opportunity
- XP's increasing recognition enables further expansion

SUPERIOR CORPORATE ACCESS

PROVIDES LIQUIDITY >>> BRINGS IN NEW PRODUCTS TO PLATFORM >>> ENHANCES DISTRIBUTION

# Corporate & Issuer Services

Complete capital market solutions to corporate clients

#### Corporate

Companies with over R\$700 million in annual revenue



Synergies with the ecosystem deepen client relationships

- (1) Strong market share in the secondary markets
- (2) Competitive structures and treasury services

#### **Issuer Services**



#### **Debt Capital Markets**

Local debt markets: CRIs, CRAs, CDCA, FIDCs and LFs International debt markets: bonds, private placements and syndicated loans Hybrids: FIIs (REITs), FIPs and FIAGROs



#### **Structured Finance & Securitization**

Structured operations focusing on private credit Swaps and other derivatives



#### **Equity Capital Markets**

Financial advisory in IPOs, follow-ons, block trades and tender offers



#### M&A

Generate business opportunities by leveraging XP's extensive institutional and retail network



In FIIs emissions



In CRI and CRA emissions and Securitization



In ECM offerings between 2020 and 2023<sup>1</sup>



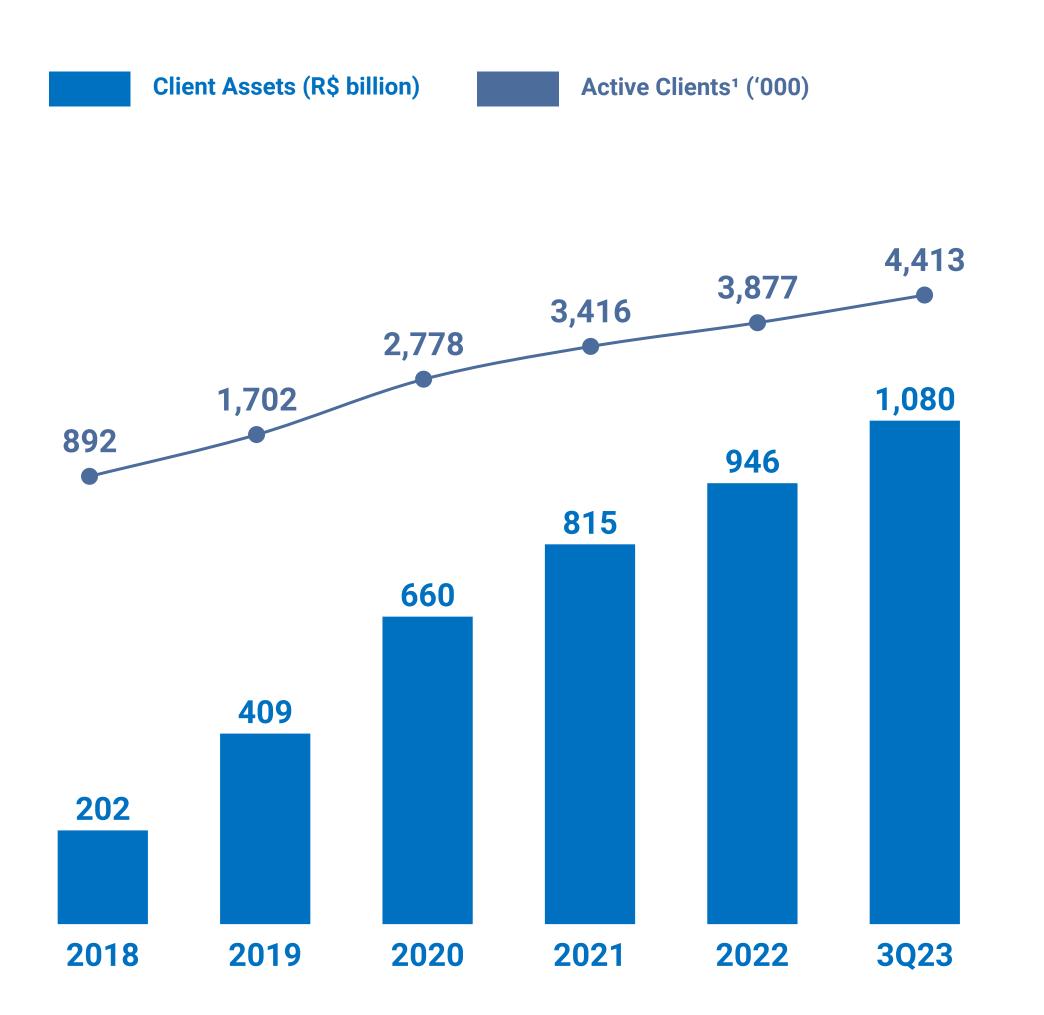
In total M&As' value between 2021 and 2023<sup>2</sup>

# 3 KPIs and Financial Highlights

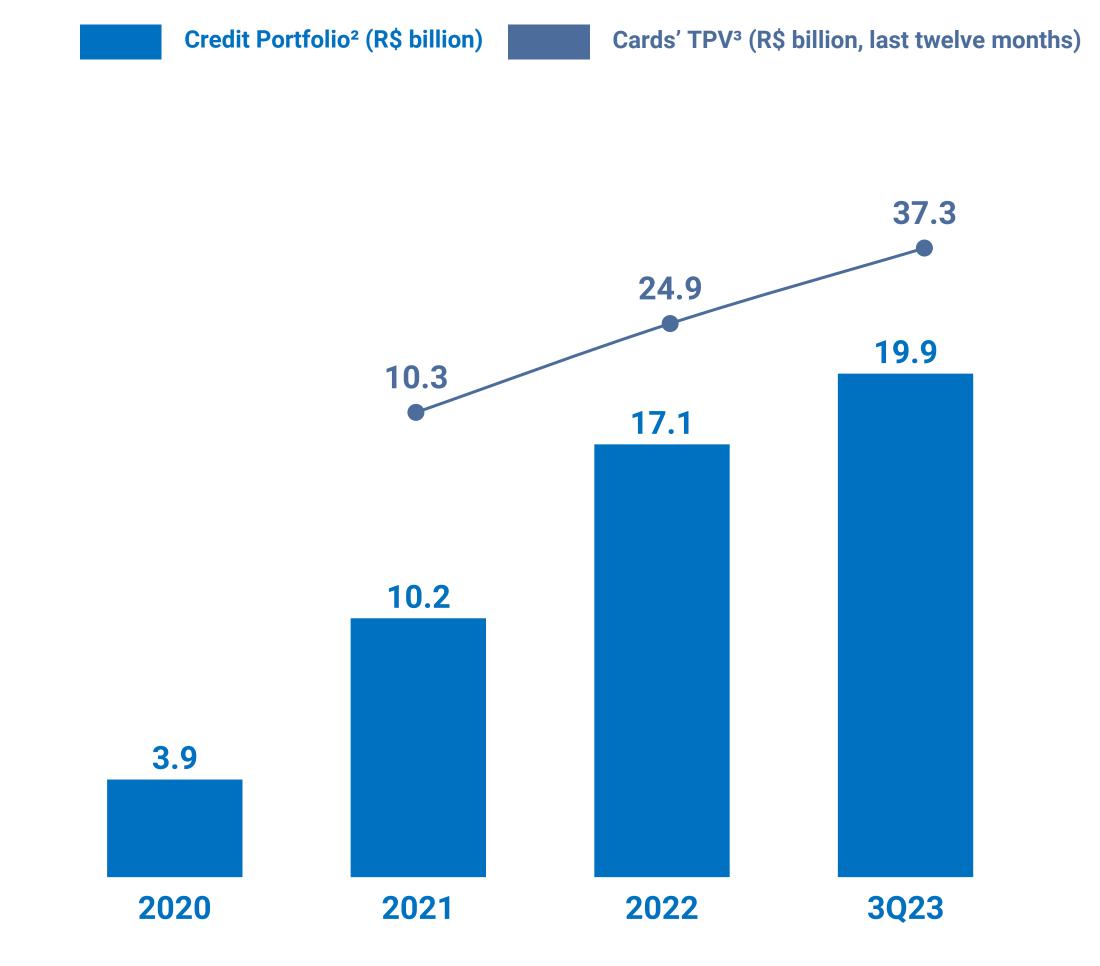
### Main Performance Indicators



#### **Client Assets and Active Clients**



#### **Credit Portfolio and Cards TPV**

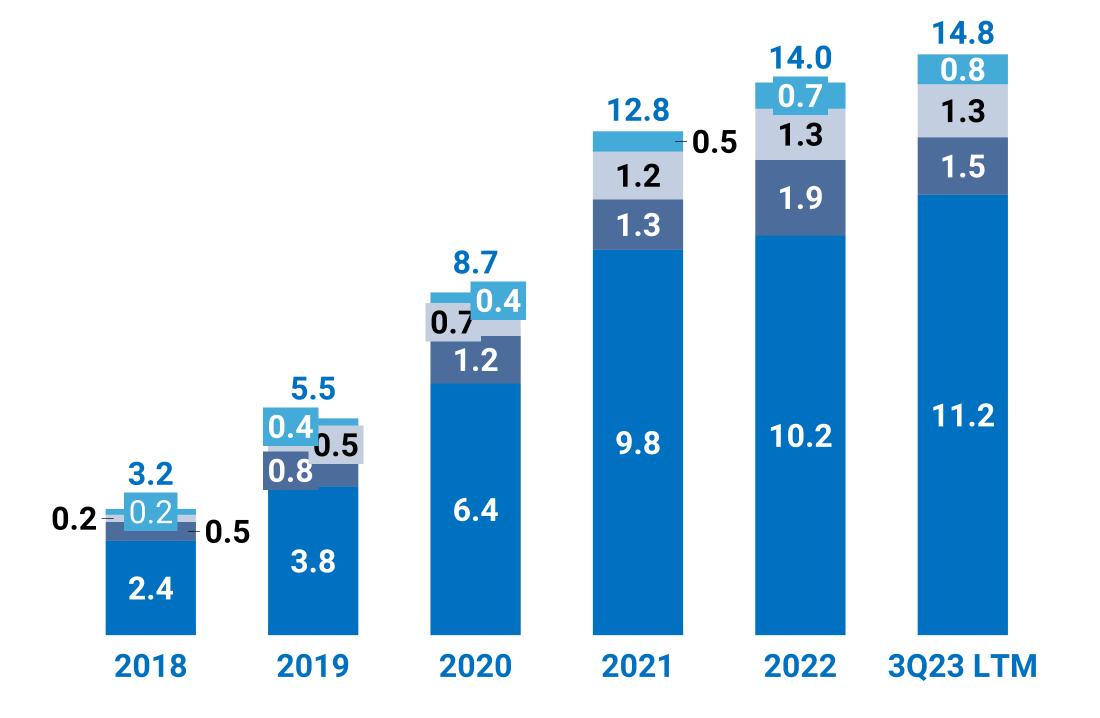


## **Our Financial Performance**



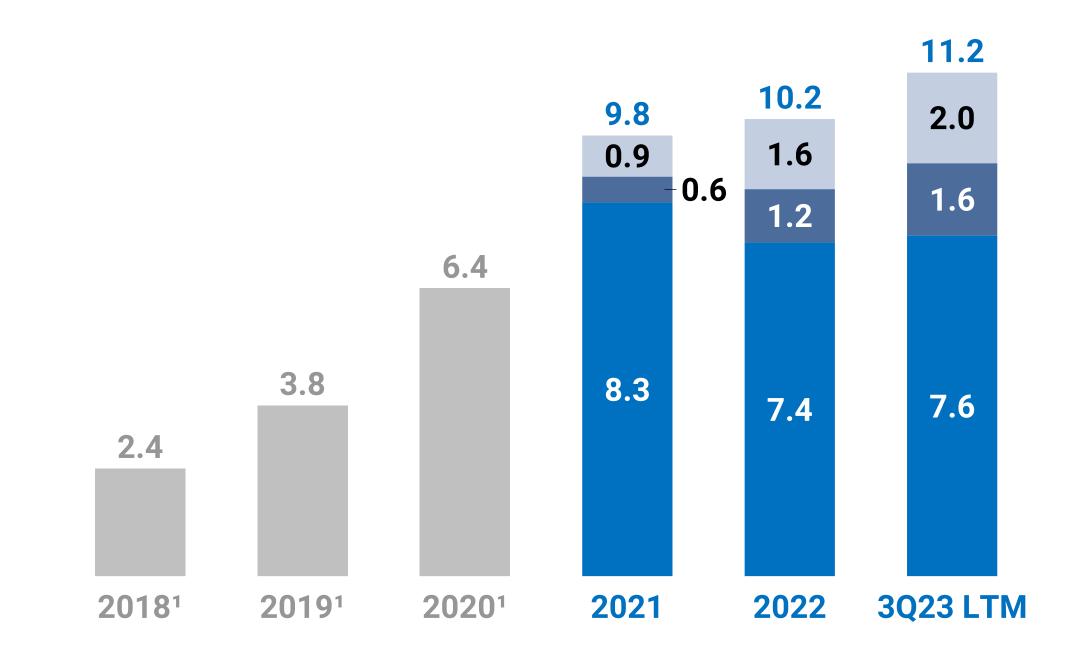






#### Retail Gross Revenue (R\$ billion)

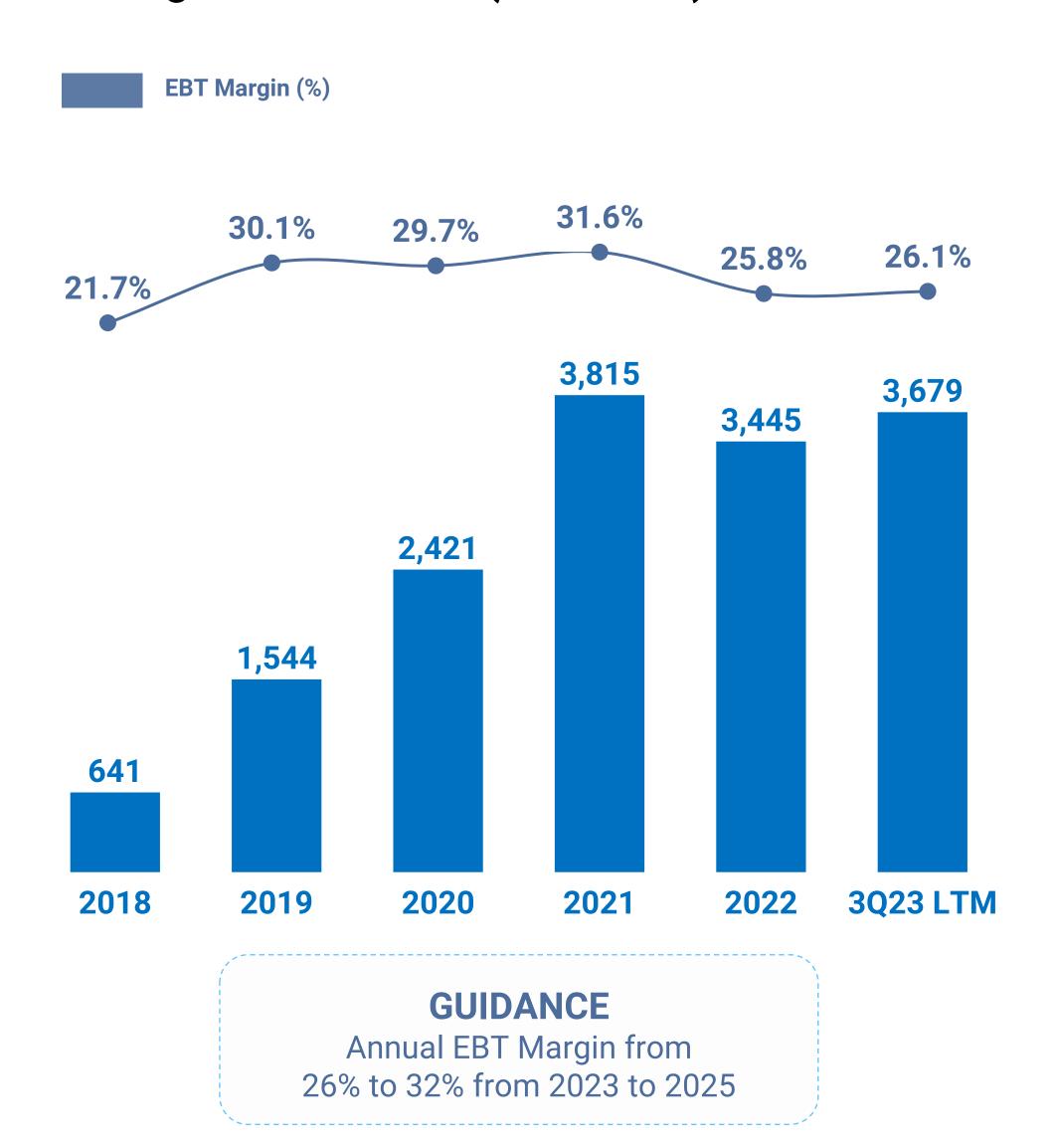




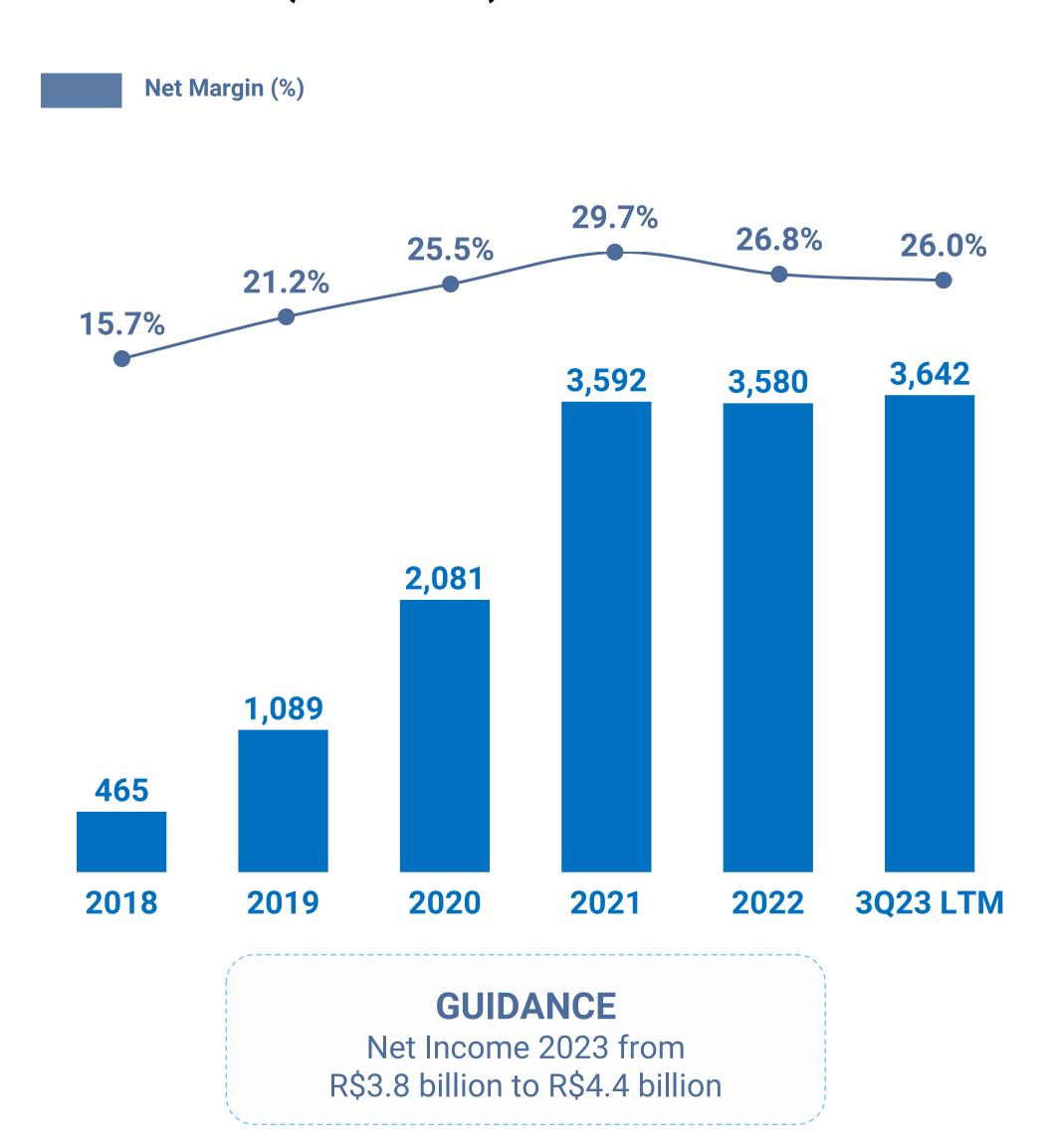
#### XP/nc.

### **Our Financial Performance**

#### **Earnings Before Taxes (R\$ million)**



#### Net Income (R\$ million)



#### XP inc.

# **Our Ratings**

XP Inc.		
Agency	Rating	Perspective
Moody's	Ba2	Stable
Fitch	BB	Stable

Banco XP S.A.			
Agency	Rating	Perspective	
S&P	brAAA	Stable	
Fitch	AAA(bra)	Stable	

XP Investimentos S.A.			
Agency	Rating	Perspective	
S&P	brAAA	Stable	



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