



PAGS reports Fourth Quarter 2023 Results

Net Income (Non-GAAP) of R\$ 520 million, +26.6% y/y Net Income (GAAP) of R\$ 488 million, +19.7% y/y

São Paulo, February 28, 2024 – PagSeguro Digital Ltd. ("PAGS," "PagBank" or "we") announced today its fourth quarter results for the period ended December 31, 2023. The consolidated financial statements are presented in Reais (R\$) and prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB").

4Q23 Highlights





To our shareholders

As we post our results for the fourth quarter 2023, we are pleased to announce that 2023 was yet again an important chapter in advancing on our mission to make easier the financial lives of people and businesses in Brazil. In 2022, when my second letter was published here, I mentioned our historic milestone of surpassing R\$ 1 trillion in financial transactions processed in 16 years of existence. In 2023, we processed almost R\$ 1 trillion in financial transaction in one single year, revealing the strength of our products, the reliability of our IT infrastructure, and the compounding effect in our growth. Also, we were able to add more than 3 million new clients, surpassing 31 million PagBank clients by year-end, almost 15% of Brazilian population.

In Payments, our value proposition expanded beyond micro-merchants and the usage of POS devices. **TPV grew +11% y/y in 2023**, reaching **R\$ 394 billion**, with the last quarter presenting **stronger trends on TPV**, **growing +21% y/y in 4Q23**, with a positive highlight of our performance in SMBs, which TPV grew **+31% y/y** in 4Q23. This was only possible due to our integrated strategy that combines financial services and payments in a unique way, instant settlement into PagBank account, the word-of-mouth effect, and the strengthening of our HUBs in different geographies across the country. Also, we concluded the integration of MOIP and revamped our cross-border payments unit under PagSeguro International brand, which has been contributing to the TPV growth in large accounts, with brick-and-mortar, online and omnichannel solutions. Our service levels have been consistently improving over the years, reflecting higher scores for our app and NPLs and stronger client engagement. Besides all the good news, micro-merchants, which are our natural call, grew **+14% y/y** in TPV in 4Q23, and now can count with tap on phone solution in their smartphones.

In banking, we delivered significant developments, such as the collection platform for merchants, which gathers cards payments, PIX and *boletos* in the same place, helping clients to manage their accounts receivables in the same interface. For SMBs, we launched settlement from different acquirers into PagBank account, approval profile, bank account for multiple users and payroll platform to manage salary transfers up to 2,000, everything fully embedded into our ecosystem, available through the app and through the internet banking interface. For consumers, we improved our investment platform, enhanced the credit card journey, and expanded the credit underwriting of payroll loans and FGTS advance. All these initiatives led to a Cash-in (PIX and wire transfers sent to PagBank account) of **R\$ 217 billion**, which combined to TPV in merchant acquiring, led to the all-time high deposits level of **R\$ 27.6 billion**, +33% y/y.

Consequently, Total Revenue got back to a health and positive level before our expectations, posting +10% y/y in the fourth quarter 2023, despite the holiday season which led to slightly lower take rates, wrapping up the year with almost **R\$ 16** billion. Our commitment to grow efficiently was supported by our funding strategy backed by deposits, our lower losses on the back of our successful initiatives to improve risk assessment and avoid chargebacks and credit losses, and a flattish OpEx, which led to higher margins quarter after quarter, leading net income (non-GAAP) to almost **R\$ 1.8 billion**, being **R\$ 520 million** only in the fourth quarter 2023, **+27%** y/y.

Our CapEx per Sales continued its downtrend in 2023, marking **12.5%** vs. **30%** in 2020, concluding an important milestone in our investment cycle, which should reach similar levels in comparison to the depreciation and amortization, unlocking additional operational leverage in our results and better cash earnings moving forward. Consequently, our **net cash** balance surpassed **R\$ 11 billion** and our **Cash + Financial Investments in our balance sheet grew +112% y/y, surpassing R\$ 6 billion**.

So, as we close the 2023 cycle, I am excited about 2024 and how our developments should continue to disrupt payments and financial services for every client in every region in Brazil. Our growth drivers for 2024 are:

- Expanding payments penetration in all segments, combining acquiring and banking to reach the optimum balance between growth and profitability.
- Fostering growth in the domestic and cross-border online payments, to fully leverage our omnichannel platform capacity.
- Increasing the penetration of financial services in our 31 million clients (consumers + merchants) to diversify our revenues streams.
- Growing credit underwriting of secured products and our high yield savings accounts to stimulate the consumer segment expansion and diversification.
- Solidifying our fraud prevention and risk management capacities to reduce losses while providing seamless secure
 experiences to our customers.

Once again, we remain focused on pursuing technological disruptions, enhancing our financial ecosystem and portfolio of services and products, to make the financial lives of our clients easier and support the business success of our merchants.

Alexandre Magnani, Chief Executive Officer



Selected Capsule of Income Statement Data¹

R\$ Million	4Q2	23	4Q22	Var. y/y		3Q23	Var. q/q		2023		2022	Var. y/y
Total Revenues and Income	4,34	17	3,962	9.7%		4,026	8.0%		15,948		15,335	4.0%
(-) Other Financial Income	(7	3)	(43)	68.8%		(66)	11.4%		(268)		(176)	52.5%
(-) Transactions Costs	(1,64	5)	(1,478)	11.3%		(1,508)	9.0%		(5,956)		(5,620)	6.0%
Net Take Rate	2,62	29	2,440	7.7%		2,452	7.2%		9,724		9,540	1.9%
(-) Financial Expenses	(84	1)	(855)	-1.6%		(820)	2.6%		(3,270)		(3,152)	3.7%
(-) Total Losses ²	(12	3)	(192)	-36.0%		(165)	-25.8%		(536)		(984)	-45.6%
(+) FX Expenses		9	15	-36.4%		10	-5.1%		45		49	-8.2%
Gross Profit	1,6	75	1,409	18.9%		1,477	13.4%		5,964		5,453	9.4%
Payments	1,55	0	1,245	24.5%		1,376	12.6%		5,449		5,058	7.7%
Financial Services	12	25	164	-23.9%		101	23.7%		515		395	30.4%
(-) Operating Expenses	(70	0)	(621)	12.7%		(583)	20.0%		(2,459)		(2,400)	2.5%
Adj. EBITDA ³	97	75	788	23.7%		894	9.1%		3,505		3,053	14.8%
Payments	92	2	776	18.8%		892	3.4%		3,382		3,247	4.2%
Financial Services	Ę	3	12	357.0%		2	2333.8%		123		(194)	n.a.
(-) POS Write-off	(5	7)	(66)	-13.4%		(64)	-10.9%		(248)		(200)	23.8%
(-) D&A	(34	9)	(270)	29.0%		(329)	6.0%		(1,290)		(1,080)	19.4%
(+/-) Other Income (Expense), Net	6	64	29	123.2%		56	14.4%		223		127	76.2%
EBT	6	33	480	31.8%		557	13.7%		2,190		1,899	15.3%
(-) Income Tax and Social Contribution	(11	2)	(69)	62.8%		(117)	-3.5%		(422)		(302)	39.8%
Net Income Non-GAAP	52	20	411	26.6%		440	18.2%		1,768		1,597	10.7%
EPS Non-GAAP ⁴	R\$ 1.0	63	R\$ 1.25	30.6%		1.36	20.0%	R\$	5.46	R\$	4.85	12.5%
(-) Non-GAAP Effects	(3	2)	(4)	787.1%		(29)	10.3%		(114)		(92)	23.6%
Net Income GAAP	48	88	408	19.7%		411	18.8%		1,654		1,505	9.9%
EPS GAAP ⁴	R\$ 1.	53	R\$ 1.24	23.5%	R\$	1.27	20.6%	R\$	5.10	R\$	4.57	11.7%
Cash Earnings Adj. EBITDA (-) CapEx	4	54	410	10.7%		365	24.3%		1,516		917	65.4%
Capital Expenditures (CapEx)	52	1	378	37.8%		529	-1.5%		1,988		2,136	-6.9%

1. This selected capsule income statement data is presented only to facilitate a general overview of highlights of our financial performance for the periods indicated for informational purposes. For our complete Income Statement information, see our consolidated financial statements prepared in accordance with IFRS as issued by the IASB, in our Form 6-K related to the Financial For our complete income Statement information, see our consolidated final Statements, published on the date hereof;
2. Total Losses: Chargebacks and Expected Credit Losses;
3. Adj. EBITDA: EBITDA net of Financial Expenses;
4. Considering the Weighted Average Number of Diluted Common Shares: 4Q23: 319,083,950 shares

3Q23: 323,773,637 shares 4Q22: 327,110,295 shares 2023: 323,955,576 shares;

2022: 329,234,692 shares.

Key Performance Indicators

KPIs		4Q23		4Q22	Var. y/y		3Q23	Var. q/q		2023		2022	Var. y/y
ARPAC ¹													
Payments	R\$	2,191	R\$	1,893	15.7%	R\$	2,080	5.3%	R\$	2,275	R\$	1,991	14.3%
Financial Services	R\$	66	R\$	95	-30.5%	R\$	73	-10.2%	R\$	66	R\$	95	-30.5%
Efficiency Ratio ²		15.6%		16.7%	(0.1) p.p.		16.4%	(0.0) p.p.		15.9%		19.3%	(0.2) p.p.
Credit Portfolio R\$ Billion		2.5		2.7	-7%		2.6	-3%		2.5		2.7	-7%
Total Deposits R\$ Billion		27.6		20.7	33%		21.6	28%		27.6		20.7	33%

ARPAC: Sum of LTM revenues / Average of active clients over the last 5 quarters;
 Efficiency Ratio: Selling, Administrative and Other Expenses required for each amount of Total Revenue and Income generated.



Selected Capsule of Balance Sheet Data¹

Balance Sheet R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Total Assets	55,108	45,329	21.6%	47,327	16.4%
Current Assets	48,729	39,767	22.5%	41,165	18.4%
Cash and Financial Investments ²	6,208	2,932	111.7%	3,053	103.3%
Accounts Receivable	41,757	36,249	15.2%	37,521	11.3%
Others ³	764	586	30.4%	591	29.4%
Non-current Assets	6,379	5,562	14.7%	6,162	3.5%
Accounts Receivable	1,144	746	53.4%	1,000	14.4%
PP&E and Intangible Assets ⁴	5,022	4,652	7.9%	4,962	1.2%
Others ⁵	213	164	29.8%	200	6.7%
Total Liabilities and Equity	55,108	45,329	21.6%	47,327	16.4%
Current Liabilities	34,432	29,740	15.8%	28,665	20.1%
Accounts Payable ⁶	9,966	9,321	6.9%	9,052	10.1%
PagBank Checking Accounts	11,383	8,667	31.3%	9,655	17.9%
PagBank Savings Accounts and CDs	11,365	10,101	12.5%	8,577	32.5%
Borrowings	189	0	n.a.	193	-1.7%
Others ⁷	1,529	1,652	-7.4%	1,189	28.6%
Non-current Liabilities	7,435	3,747	98.4%	5,793	28.3%
Accounts Payable ⁶	186	85	119.3%	159	16.6%
PagBank Savings Accounts and CDs	4,823	1,895	154.6%	3,337	44.5%
Others ⁸	2,427	1,767	37.3%	2,297	5.6%
Equity	13,241	11,842	11.8%	12,868	2.9%
Retained Net Income	7,891	6,237	26.5%	7,403	6.6%
Capital	5,350	5,605	-4.6%	5,465	-2.1%
Net Cash Balance ⁹	11,155	9,836	13.4%	10,573	5.5%

1. This selected capsule balance sheet data is presented only to facilitate a general overview of the highlights of our financial performance for the periods indicated for informational purposes. For our complete Balance Sheet information, see our consolidated financial statements prepared in accordance with IFRS as issued by the IASB, in our Form 6-K related to the Financial Statements, published on the date hereof.

Balance Sheet Reconciliation:

2. Cash & Financial Investments: Cash and Cash Equivalents + Financial Investments;
3. Others: Inventories + Taxes Recoverable + Other Receivables + Receivables from Related Parties;

4. PP&E & Intangible Assets: Property and Equipment + Intangible Assets;

 6. Others: Judicial Deposits - Property and Equipment - Interguise Assets,
 6. Accounts Payable: Payables to third parties (including (i) transactions of sales and services to settle with merchants, net of PagSeguro's revenue, (ii) the balance of client bank accounts that are invested by the client in Certificate of Deposits, and (iii) the balance of merchant payment accounts through which PagSeguro acquires treasury bonds to comply with certain requirements);

7. Others: Trade Payables + Payables to Related Parties + Derivative Financial Instruments + Salaries and Social Charges + Taxes and Contributions + Provision for Contingencies + Deferred Revenue + Other Liabilities:

8. Others: Deferred Income Tax and Social Contribution + Provision for Contingencies + Deferred Revenue + Other Liabilities;

9. Net Cash Balance: Cash and Cash Equivalents + Financial Investments + Current & Non-Current Account Receivables – Current & Non-Current Payables to Third Parties – Borrowings – Derivative Financial Investments – Current & Non-Current Deposits.

Capital Markets¹

Capital Markets		4Q23		4Q22	Var. y/y		3Q23	Var. q/q
Market Cap								
In BRL billion	R\$	19.4	R\$	14.3	35.1%	R\$	13.8	40.5%
In USD billion	\$	4.0	\$	2.7	45.6%	\$	2.8	45.3%
Stock Price								
In BRL	R\$	60.37	R\$	44.19	36.6%	R\$	43.12	40.0%
In USD	\$	12.47	\$	8.47	47.2%	\$	8.61	44.8%
Book Value per Share								
In BRL	R\$	41.28	R\$	40.83	1.1%	R\$	40.25	2.6%
In USD	\$	8.53	\$	7.83	9.0%	\$	8.04	6.1%
1. As of December 31, 2023;								

Brazilian Central Bank Currency Exchange Rate (PTAX) BRL/USD:

4Q23: R\$ 4.8413

4Q22: R\$ 5.2177

3Q23: R\$ 5.0076



Operational Performance

Total Finance Volume

R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Finance Volume	280,626	209,032	34.3%	243,684	15.2%	950,078	731,447	29.9%
Total Payment Volume ¹	113,711	94,273	20.6%	99,836	13.9%	394,320	353,849	11.4%
Total Banking Volume ²	166,915	114,759	45.4%	143,848	16.0%	555,758	377,598	47.2%

1. Total Payment Volume: includes debit cards, credit cards, prepaid cards, vouchers, boletos and PIX P2M (fee-based product);

2. Total Banking Volume: includes prepaid card top-ups, PagBank card issuing TPV (debit, credit, prepaid), mobile top-ups, wire transfers to third-parties, cash-in through *boletos*, bill payments, tax collections, P2P transactions, PIX P2P (no fee-based), credit underwriting, super app top-ups and GMV.

Total Finance Volume (TFV), formerly known as PAGS TPV, totaled **R\$ 280.6 billion**, representing an increase of +34.3% vs. 4Q22 due to the growth in both Total Payment Volume and Total Banking Volume.

Total Payment Volume (TPV), formerly known as PagSeguro TPV, totaled **R\$ 113.7 billion**, representing an increase of **+20.6%** vs. 4Q22 mainly due to the larger share of wallet driven by the cash conversion into electronic payments, maturation of the existing cohorts, and increasing productivity of our sales channels leading to a better performance in all merchants' segments (micro-merchants, SMBs and large accounts).

Total Banking Volume (TBV), formerly known as PagBank TPV, totaled **R\$ 166.9 billion**, representing an increase of **+45.4%** vs. 4Q22. This growth is mainly related to the increase in the engagement of our clients with our financial services, such as PIX, bill payments, mobile top-up, cards' spending and credit underwriting.

PagBank Clients

# Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Total Clients ¹	31.1	27.7	12.2%	30.2	3.0%
Active Clients ²	16.7	16.2	3.4%	16.7	0.1%
Consumers	10.7	9.7	9.6%	10.6	0.7%
Merchants	6.1	6.5	-5.9%	6.1	-1.0%

1. Total Clients: Number of bank accounts registered at Brazilian Central Bank;

2. Active Clients: Active merchants using one additional digital account feature/service beyond acquiring and consumers with a balance in their digital account on the last day of the month.

PagBank ended the quarter with 31.1 million clients, representing an increase of +12.2% vs. 4Q22, and Active Clients of 16.7 million, an increase of +3.4% vs. 4Q22. This increase is mainly related to higher penetration in the consumers segment which represents 64% of PagBank clients vs. 60% in 4Q22.

Active Merchants

# Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Active Merchants ¹	6.5	7.1	-7.6%	6.7	-1.7%	6.5	7.1	-7.6%
Net Addittions	(0.1)	(0.2)	-51.7%	(0.1)	-2.0%	(0.5)	(0.6)	-11.6%
TPV per Merchant ² R\$ thousand	17.2	13.1	31.6%	14.9	15.9%	57.9	47.9	20.9%

1. Active Merchants: At least one transaction in the last twelve months;

2. TPV per Merchant: Amount of TPV divided by the average of active merchants during the period.

Active Merchants ended the quarter with 6.5 million, representing a decrease of -7.6% vs. 3Q23. Since early 2022, the company has been adopting a more selective go-to-market strategy focusing on clients with better unit economics, higher activation ratio, and higher engagement in financial services rather than just net adds. Additionally, we have been improving our onboarding and risk assessment procedures since early 2023 to reduce chargebacks and losses, which has been positively reflected in the evolution of our gross profit throughout 2023.



Credit Portfolio

R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Credit Portfolio	2,529	2,721	-7.1%	2,462	2.7%
Working Capital	410	743	-44.9%	471	-13.1%
Credit Card	763	1,113	-31.4%	816	-6.4%
Payroll Loan + Others ¹	1,356	865	56.7%	1,175	15.3%
Provision for Losses	(585)	(986)	-40.6%	(651)	-10.0%
Working Capital	(362)	(522)	-30.7%	(387)	-6.5%
Credit Card	(185)	(451)	-58.9%	(236)	-21.5%
Payroll Loan + Others ¹	(38)	(12)	208.5%	(28)	38.4%
Credit Portfolio, net	1,943	1,735	12.0%	1,811	7.3%

1. Payroll Loan + Others: Refers to loan portfolios, including advance Brazil's Severance Indemnity Fund (FGTS) withdrawals and payroll loans to public sector employees and retirees.

R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Credit Portfolio	2,529	2,721	-7.1%	2,462	2.7%
Secured Products	1,662	1,084	53.4%	1,469	13.1%
% Credit Portfolio	66%	40%	25.9 p.p.	60%	6.0 p.p.
Unsecured Products	867	1,637	-47.0%	993	-12.7%
% Credit Portfolio	34%	60%	(25.9) p.p.	40%	(6.0) p.p.

Credit Portfolio reached **R\$ 2.5 billion** in 4Q23, representing a decrease of **-7.1%** vs. 4Q22, but an increase of **+2.7%** vs. 3Q23, mainly driven by our strategy to grow in secured products, which represented 66% of the portfolio, combined with the run-off of working capital loans and the write-offs of the working capital loans and payroll loans in 3Q23 and credit cards in 2Q23, according to the credit models update based on IFRS 9 and our tax planning.

Total Deposits

R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Total Deposits	27,571	20,663	33.4%	21,569	27.8%
Average Percentage Yield (APY) ¹	94.4%	96.4%	(1.9) p.p.	93.4%	1.0 p.p.
Checking Accounts	11,383	8,667	31.3%	9,655	17.9%
Average Percentage Yield (APY) ¹	72.0%	69.0%	3.0 р.р.	72.0%	0.0 p.p.
Merchant's Payment Accounts	2,066	1,196	72.7%	1,736	19.0%
High Yield Savings Accounts	9,317	7,471	24.7%	7,919	17.7%
Banking Issuances	16,188	11,995	35.0%	11,914	35.9%
Average Percentage Yield (APY) ¹	110.2%	116.1%	(5.9) p.p.	110.8%	(0.6) p.p.
Certificate of Deposits	13,062	9,806	33.2%	9,583	36.3%
Interbank Deposits	3,126	2,101	48.8%	2,331	34.1%
Corporate Securities	0	88	n.a.	0	n.a.

1. As % of CDI (Brazilian Interbank Rate).

Total Deposits reached **R\$ 27.6 billion**, representing an increase of **+33.4%** vs. 4Q22. This increase was driven by the **+31.3%** y/y growth in **Checking Accounts**, reflecting the higher engagement of our clients with our products, and the seasonality of the holidays season. Banking issuances grew **+35.0%** vs. 4Q22, led by Certificate of Deposits issued to retail clients and institutional counterparties through our Treasury department during the period.

Brazilian Interest Rates	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
SELIC	11.75%	13.75%	(2.0) p.p.	12.75%	(1.0) p.p.	11.75%	13.75%	(2.0) p.p.
SELIC Average	12.33%	13.75%	(1.4) p.p.	13.38%	(1.0) p.p.	13.31%	12.55%	(0.2) p.p.
CDI	11.65%	13.65%	(2.0) p.p.	12.65%	(1.0) p.p.	11.65%	13.65%	(2.0) p.p.
CDI Average	12.23%	13.65%	(1.4) p.p.	13.28%	(1.0) p.p.	13.21%	12.45%	(0.2) p.p.



Financial Performance

Total Revenue and Income

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Revenue and Income ¹	4,347	3,962	9.7%	4,026	8.0%	15,948	15,335	4.0%
Payments	4,084	3,654	11.8%	3,771	8.3%	14,879	14,097	5.5%
Financial Services ²	253	362	-30.1%	260	-2.8%	1,087	1,414	-23.1%
Other Financial Income	73	43	68.8%	66	11.4%	268	176	52.5%

1. Including Other Financial Income;

2. Including Float, intercompany revenue from Payments' business unit.

Total Revenue and Income reached **R\$ 4,347 million** in 4Q23, representing an increase of **+9.7%** vs. 4Q22. The managerial breakdown of Payments, Financial Services and Other Financial Income differs from Total Revenue and Income amount due to the Float from Financial Services unit, which is an intercompany revenue from Merchant Acquiring funding, not accounted for Total Revenue and Income. Before 1Q23, Float from Checking Accounts Balance was partially booked in Payments. Going forward, 100% of Float will be fully booked in Financial Services, similar to other financial institutions. The main differences will be:

- (i) Total Revenue and Income: The mismatch between Total Revenue and Income and the managerial Total Revenue and Income's breakdown in Payments, Financial Services and Other Financial Income increase given the intercompany Float will no longer offset a portion of the Financial Expenses. In 4Q23, intercompany Float amounted to R\$ 63 million vs. R\$ 97 million in 4Q22 and R\$ 71 million in 3Q23.
- (ii) Payments: No change in revenue except for an increase in Financial Expenses, since the share of such expenses offset by the Float usually booked in Payments will no longer occur. Consequently, Gross Profit and Adj. EBITDA will decrease. In 4Q23, revenue from payments amounted to R\$ 4,084 million, representing an increase of +11.8% y/y, mainly driven by TPV growth in all merchants' segments.
- (iii) Financial Services: An increase in Revenue since the Float will lead to a higher interest income. Consequently, Gross Profit and Adj. EBITDA will increase. In 4Q23, revenue from financial services amounted to R\$ 253 million decreasing -30.1% y/y, mainly driven by the regulatory change that came into force on April 1, 2023, lowering the caps applicable to prepaid and debit cards, negatively impacting our revenue evolution.

For more details about Float accounting reconciliation between Financial Services and Payments, please refer to page 16.

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Revenue and Income	4,347	3,962	9.7%	4,026	8.0%	15,948	15,335	4.0%
Transaction Activities and Other Services	2,441	2,304	5.9%	2,269	7.6%	9,027	8,906	1.4%
Financial Income	1,833	1,615	13.5%	1,691	8.4%	6,653	6,253	6.4%
Other Financial Income	73	43	68.8%	66	11.4%	268	176	52.5%

Total Revenue and Income performance is explained below:

- (i) Transaction Activities and Other Services in 4Q23 amounted to R\$ 2,441 million, representing an increase of +5.9% vs. 4Q22. This performance is mainly due to the TPV growth that was partially offset by the impact of the regulatory change on prepaid/debit cards that came into force on April 1, 2023, and the mix change in credit portfolio towards secured products with lower yields and longer duration in Financial Services.
- (ii) Financial Income, which represents the discount fees we withhold from credit card transactions in installments for the early payment of Accounts Payable to Third Parties (merchants), reached R\$ 1,833 million, representing an increase of +13.5% vs R\$ 1,615 million in 4Q22, mainly due to the TPV growth.
- (iii) Other Financial Income reached R\$ 73 million in 4Q23, an increase of +68.8% vs. 4Q22, mainly due to the increase in interest accrued on a higher position of Cash & Financial Investments, which was +112%, or R\$ 3,275 million, higher than 4Q22.



Total Costs and Expenses explained by function

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Costs and Expenses	(3,714)	(3,482)	6.7%	(3,469)	7.0%	(13,758)	(13,435)	2.4%
Cost of Sales and Services	(2,240)	(1,974)	13.5%	(2,028)	10.5%	(8,115)	(7,518)	7.9%
Selling Expenses	(411)	(435)	-5.7%	(377)	9.0%	(1,423)	(1,946)	-26.8%
Administrative Expenses	(107)	(115)	-6.5%	(166)	-35.1%	(580)	(544)	6.6%
Financial Expenses	(841)	(855)	-1.6%	(820)	2.6%	(3,270)	(3,152)	3.7%
Other Expenses, Net	(114)	(103)	10.9%	(79)	44.5%	(369)	(276)	34.0%
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Costs and Expenses	(3,763)	(3,487)	7.9%	(3,514)	7.1%	(13,931)	(13,576)	2.6%
Cost of Sales and Services	(2,244)	(1,969)	14.0%	(2,033)	10.4%	(8,133)	(7,471)	8.9%
Selling Expenses	(412)	(435)	-5.3%	(378)	9.0%	(1,430)	(1,946)	-26.5%
Administrative Expenses	(152)	(114)	32.9%	(206)	-26.5%	(733)	(669)	9.6%
Financial Expenses	(841)	(855)	-1.6%	(820)	2.6%	(3,270)	(3,152)	3.7%
Other Expenses, Net	(114)	(114)	0.2%	(76)	49.6%	(367)	(338)	8.4%

Total Costs and Expenses, on a non-GAAP basis, amounted to R\$ 3,714 million in the 4Q23, representing an increase of +6.7% from R\$ 3,482 million in the 4Q22, mainly related to:

Cost of Sales and Services reached **R\$ 2,240 million** in the 4Q23, representing an increase of **+13.5%** year-over-year, mainly due to the TPV growth, leading to higher interchange and card scheme fees. We also observed a higher POS depreciation and amortization of intangible assets due to past capital expenditures that were deployed to support our growth.

When excluding non-GAAP figures related to LTIP (long-term incentive plan), Cost of Sales and Services, on a GAAP basis, reached **R\$ 2,244 million**, representing an increase of **+14.0%**, from R\$ 1,969 million reported in 4Q22.

Selling Expenses totaled **R\$ 411 million**, representing a decrease of **-5.7%** from R\$ 435 million reported in the same period of 2022, mainly driven by lower losses (chargebacks and provisions for credit losses).

When excluding non-GAAP figures related to LTIP (long-term incentive plan), Selling Expenses reached **R\$ 412 million**, representing a decrease of **-5.3%**, from R\$ 435 million reported in 4Q22.

Administrative Expenses reached R\$ 107 million, representing a decrease of -6.5% from R\$ 115 million presented in 4Q22, mainly due to seasonal efficiencies captured in the quarter.

When excluding non-GAAP figures related to LTIP Costs and M&A, Administrative Expenses reached **R\$ 152 million**, representing an increase of **+32.9%**, from R\$ 114 million reported in 4Q22, mainly due to a reversal of R\$ 42 million, related to lower share-based compensation in 4Q22.

Financial Expenses totaled **R\$ 841 million** in 4Q23, representing a decrease of **-1.6%** vs. 4Q22, mainly due to a lower average cost of funding led by deposits growth, which posted a strong figure quarter-over-quarter, increasing its relevance in our funding strategy, and lower expenses related to the Brazilian Basic Interest Rate (SELIC) decrease, partially offset by TPV growth in the period.

Other Expenses, net reached **R\$ 114 million** in 4Q23, representing an increase of **+10.9%** from expenses of **R\$** 103 million reported in 4Q22. When excluding non-GAAP figures, Other Expenses remained stable as compared to the prior corresponding period, mainly as a result of **R\$ 11** million of software impairment from acquired companies registered in the 4Q22.

On a GAAP basis, including LTIP, M&A and Other Expenses of R\$ 49 million, Total Costs and Expenses amounted to **R\$ 3,763 million**, representing an increase of **+7.9%** in comparison to the amount of **R\$ 3,714** million presented in 4Q22.



Total Costs and Expenses explained by nature

Transaction Costs

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Transactions Costs	(1,645)	(1,478)	11.3%	(1,508)	9.0%	(5,956)	(5,620)	6.0%
% Total Revenue and Income	37.8%	37.3%	0.5 p.p.	37.5%	0.4 p.p.	37.3%	36.6%	1.2 p.p.
Interchange and Card Scheme Fee	(1,629)	(1,413)	15.4%	(1,450)	12.4%	(5,775)	(5,388)	7.2%
Others	(15)	(66)	-76.9%	(58)	-74.0%	(181)	(232)	-21.8%
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Transactions Costs	(1,645)	(1,478)	11.3%	(1,508)	9.0%	(5,956)	(5,567)	7.0%
% Total Revenue and Income	37.8%	37.3%	0.5 p.p.	37.5%	0.4 p.p.	37.3%	36.3%	1.5 p.p.
Interchange and Card Scheme Fee	(1,629)	(1,413)	15.4%	(1,450)	12.4%	(5,775)	(5,388)	7.2%
Others	(15)	(66)	-76.9%	(58)	-74.0%	(181)	(180)	1.1%

Transaction Costs, on a GAAP and a non-GAAP basis, totaled **R\$ 1,645 million**, representing an increase of **+11.3%** from R\$ 1,478 million in 4Q22. As a percentage of the Total Revenue and Income, Transaction Costs increased to **37.8%** in 4Q23 vs. 37.3% in 4Q22, mainly driven by:

Interchange and Card Scheme Fees totaled R\$ 1,629 million in 4Q23, representing an increase of +15.4% y/y, mainly driven by TPV growth partially offset by the impact of the regulatory changes on prepaid/debit cards that came into force on April 1, 2023; and

Other Costs decreased by -76.9% vs. 4Q22 to R\$ 15 million, mainly due to efficiencies captured, mainly in logistics.

Net Take Rate

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Payment Volume	113,711	94,273	20.6%	99,836	13.9%	394,320	353,849	11.4%
Gross Take Rate	4,274	3,919	9.1%	3,961	7.9%	15,680	15,159	3.4%
% Total Payment Volume	3.76%	4.16%	(0.40) p.p.	3.97%	(0.21) р.р.	3.98%	4.28%	(0.53) p.p.
Transaction Activities and Other Services	2,441	2,304	5.9%	2,269	7.6%	9,027	8,906	1.4%
Financial Income	1,833	1,615	13.5%	1,691	8.4%	6,653	6,253	6.4%
Net Take Rate	2,629	2,440	7.7%	2,452	7.2%	9,724	9,592	1.4%
% Total Payment Volume	2.31%	2.59%	(0.28) p.p.	2.46%	(0.14) р.р.	2.47%	2.71%	(0.40) p.p.
Transactions Costs	(1,645)	(1,478)	11.3%	(1,508)	9.0%	(5,956)	(5,567)	7.0%

Net Take Rate totaled **R\$ 2,629 million** in 4Q23, representing an increase of **+7.7%** vs. 4Q22, mainly due to TPV growth during the quarter, partially offset by the seasonality driving larger shares of debit cards and a change in the merchants' mix with a larger presence of SMBs and Large Accounts.

Financial Expenses

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Financial Expenses	(841)	(855)	-1.6%	(820)	2.6%	(3,269)	(3,152)	3.7%
% Total Revenue and Income	19.3%	21.6%	(2.2) p.p.	20.4%	(1.0) p.p.	20.5%	20.6%	(0.1) p.p.
Securitization of Receivables	(246)	(216)	13.9%	(249)	-1.1%	(954)	(1,233)	-22.7%
Accrued Interest on Deposits and Others	(595)	(639)	-6.8%	(571)	4.2%	(2,316)	(1,919)	20.7%

Financial Expenses totaled **R\$ 841 million** in 4Q23, representing a decrease of **-1.6%** vs. 4Q22. As a percentage of Total Revenue and Income, Financial Expenses decreased to **19.3%** in 4Q23 vs. 21.6% in 4Q22, mainly due to:

- (i) Lower average cost of funding led by the growth in deposits, increasing its relevance in our funding strategy; and
- (ii) Lower expenses related to the Brazilian Basic Interest Rate (SELIC) decrease.



Total Losses

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Total Losses ¹	(123)	(192)	-36.0%	(165)	-25.8%	(536)	(984)	-45.6%
% Total Revenue and Income	2.8%	4.8%	(2.0) р.р.	4.1%	(1.3) р.р.	3.4%	6.4%	(3.1) p.p.
Chargebacks	(94)	(107)	-12.7%	(131)	-28.6%	(427)	(431)	-1.0%
Expected Credit Losses (ECL)	(29)	(84)	-65.8%	(34)	-15.3%	(109)	(554)	-80.3%

1. Review of accounting allocations that resulted in a negligible change between the chargeback and ECL lines in 3Q23 amounting R\$ 5 million.

Total Losses reached **R\$ 123 million** in 4Q23, representing a decrease of **-36.0%** vs. 4Q22. As a percentage of Total Revenues and Income, Total Losses decreased to **2.8%** in 4Q23 vs. 4.8% in 4Q22. This decrease was mainly driven by the improved asset quality of our credit portfolio with increased exposure to secured products with low risk, demanding lower expected credit losses provisions. In addition, we also had lower chargebacks as a result of improvements in risk assessments.

Gross Profit

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Gross Profit	1,675	1,409	18.9%	1,477	13.4%	5,964	5,453	9.4%
% Total Revenue and Income	38.5%	35.6%	3.0 р.р.	36.7%	1.8 p.p.	37.4%	35.6%	1.8 p.p.
Payments	1,550	1,245	24.5%	1,376	12.6%	5,449	5,058	7.7%
Financial Services	125	164	-23.9%	101	23.7%	515	395	30.4%

Gross Profit totaled R\$ 1,675 million in 4Q23, representing an increase of +18.9% vs. 4Q22. This increase is mainly related to the increase in volumes, as showed, together with lower financial expenses and lower losses.

Operating Expenses

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Operating Expenses	(700)	(621)	12.7%	(583)	20.0%	(2,459)	(2,400)	2.5%
% Total Revenue and Income	16.1%	15.7%	0.4 p.p.	14.5%	1.6 p.p.	15.4%	15.6%	(0.2) p.p.
Personnel Expenses	(269)	(249)	7.7%	(245)	9.8%	(1,012)	(953)	0.1
Marketing and Advertising	(194)	(178)	8.9%	(140)	38.5%	(581)	(718)	-19.1%
Other Expenses (Income), Net	(238)	(194)	22.6%	(199)	19.7%	(866)	(729)	18.9%
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Operating Expenses	(732)	(590)	23.9%	(610)	19.9%	(2,566)	(2,542)	1.0%
% Total Revenue and Income	16.8%	14.9%	1.9 p.p.	15.2%	1.7 p.p.	16.1%	16.6%	(0.5) p.p.
Personnel Expenses	(300)	(208)	44.6%	(274)	9.4%	(1,122)	(1,033)	0.1
Marketing and Advertising	(194)	(178)	8.9%	(140)	38.5%	(581)	(718)	-19.1%
Other Expenses (Income), Net	(238)	(205)	16.1%	(196)	21.2%	(864)	(792)	9.1%

Operating Expenses, on a Non-GAAP basis, which include Personnel Expenses, Marketing and Advertising and Other Expenses, totaled **R\$ 700 million**, representing an increase **+12.7%** from R\$ 621 million in 4Q22. As a percentage of Total Revenue and Income, Non-GAAP Operating Expenses represented **16.1%** vs. 15.7% in 4Q22. These trends are mainly due to the following:

Personnel Expenses reached **R\$ 269 million**, representing an increase of **+7.7%** vs. 4Q22, driven by the impact of our collective bargaining agreement and the increase in our salesforce during the period. When including non-GAAP Expenses of R\$ 31 million, Personnel Expenses, on a GAAP basis, totaled **R\$ 300 million**, representing an increase of +44.6% vs. 4Q22 due to the lower relevance of the long-term incentive plan given the current shares price level.

Marketing and Advertising totaled **R\$ 194 million** in 4Q23, representing an increase of **+8.9%** vs. 4Q22, led by the strengthening of our marketing initiatives in the period, focusing on attracting new clients with better unit economics; and



Other Expenses reached **R\$ 238 million** in 4Q23, representing an increase of **+22.6%** from R\$ 194 million reported in 4Q22, mainly driven by software licenses and consulting services. For more information, refer to note 24 on our Form 6-K containing our 4Q23 Financial Statements furnished on the date hereof.

Operating Expenses, on a GAAP basis, totaled **R\$ 732 million**, representing an increase of **+23.9%** from R\$ 590 million in 4Q22. As a percentage of Total Revenue and Income, Operating Expenses represented **16.8%** vs. 14.9% in 4Q22.

Adj. EBITDA, Capital Expenditures and Cash Earnings

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Adj. EBITDA ¹	975	788	23.7%	894	9.1%	3,505	3,053	14.8%
% Total Revenue and Income	22.4%	19.9%	2.5 р.р.	22.2%	0.2 p.p.	22.0%	19.9%	2.1 р.р.
Payments	922	776	18.8%	892	3.4%	3,382	3,247	4.2%
Financial Services	53	12	357.0%	2	2333.8%	123	(194)	n.a.
Capital Expenditures (CapEx)	521	378	37.8%	530	-1.7%	1,988	2,136	-6.9%
% Total Revenue and Income	12.0%	9.5%	2.4 р.р.	13.2%	(1.2) p.p.	12.5%	13.9%	(1.9) p.p.
Cash Earnings Adj. EBITDA (-) CapEx	454	410	10.7%	364	24.7%	1,516	917	65.4%

1. Adj. EBITDA: GAAP Net Income + Income + Income Tax and Social Contribution – Other Financial Income + POS Write-off + Depreciation and Amortization + FX Expenses + M&A Expenses + LTIP Expenses. Please see the Supplemental Information for a reconciliation of this adjusted financial measure

Adjusted EBITDA amounted to R\$ 975 million in 4Q23, representing an increase of +23.7% vs. 4Q22, led by our gross profit evolution combined to the efficiencies observed in our operating expenses, resulting in higher margins.

Capital Expenditures amounted to **R\$ 521 million** in 4Q23, representing an increase of **+37.8%** vs. 4Q22, mainly driven by our POS acquisitions and tech investments, along with the fact that our Capital Expenditures for 4Q22 was a particularly low amount of R\$ 378 million as compared to prior periods. Despite Capital Expenditures as a percentage of Revenues increasing by +2.4 p.p. vs. 4Q22 to **12.0%**, in FY2023 it decreased by -1.9 p.p. from 13.9% to **12.5%**.

Cash Earnings amounted to R\$ 454 million, representing an increase of +10.7% year-over-year, driven by better operating performance.

Depreciation and Amortization

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Depreciation and Amortization	(349)	(270)	29.0%	(329)	6.0%	(1,290)	(1,080)	19.4%
% Total Revenue and Income	8.0%	6.8%	1.2 р.р.	8.2%	(0.2) p.p.	8.1%	7.0%	1.0 p.p.
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Depreciation and Amortization	(366)	(307)	19.4%	(346)	5.7%	(1,356)	(1,131)	19.9%
% Total Revenue and Income	8.4%	7.7%	0.7 p.p.	8.6%	(0.2) p.p.	8.5%	7.4%	1.1 p.p.

Depreciation and Amortization reached **R\$ 349 million,** representing an increase of **+29.0%**, from R\$ 270 million in 4Q22, mainly explained by:

- (i) the depreciation of POS devices; and
- (ii) the amortization of R&D investments, mainly related to product development and data security. These investments allow us to defer our tax liability through "*Lei do Bem*" (Technological Innovation Law).

When including non-GAAP Expenses of R\$ 17 million, D&A, on a GAAP basis, totaled **R\$ 366 million**, representing an increase of **+19.4%** vs. 4Q22 due to M&A expenses related to the fair value assets amortization.



POS Write-off

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
POS Write-off	(57)	(66)	-13.4%	(64)	-10.9%	(248)	(200)	23.8%
% Total Revenue and Income	1.3%	1.7%	(0.3) p.p.	1.6%	(0.3) p.p.	1.6%	1.3%	0.2 p.p.

In 4Q23, this value amounted to **R\$ 57 million**, representing a decrease of **-13.4%** year-over-year. In September 2019, we changed our business model from selling POS devices to a subscription model to follow the industry's best standards and to improve the merchant's user experience in terms of:

- (i) POS delivery for new merchants; and
- (ii) POS maintenance and replacement for existing merchants.

At that time, we strategically prepared for the launch of our HUBs strategy to have the best SLAs in the market, providing a superior value proposition to focus not only on pricing (POS, MDR and prepayment) fee itself.

Between 2020 and 2021, the COVID-19 pandemic changed merchants' transaction profile into the PAGS ecosystem, adding more complexity to understanding merchants' engagement and activity levels. Now we have a better understanding of merchants' activity, and we started to write-off POS devices beginning in the 2Q22.

Earnings Before Tax (EBT)

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Earnings before Taxes (EBT)	633	480	31.8%	557	13.7%	2,190	1,899	15.3%
% Total Revenue and Income	14.6%	12.1%	2.4 p.p.	13.8%	0.7 p.p.	13.7%	12.4%	1.3 p.p.
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Earnings before Taxes (EBT)	584	475	22.9%	512	14.0%	2,017	1,759	14.7%
% Total Revenue and Income	13.4%	12.0%	1.4 p.p.	12.7%	0.7 p.p.	12.6%	11.5%	1.2 p.p.

Earnings before Tax amounted to **R\$ 633 million** in 4Q23, representing an increase of **+31.8%** vs. 4Q22, reflecting the business growth in Payments and Financial Services, lower financial expenses, lower losses, and operational efficiencies partially offset by higher Depreciation and Amortization levels.

When including non-GAAP Expenses of R\$ 49 million, Earnings before Tax, on a GAAP basis, totaled **R\$ 584 million**, representing an increase of **+22.9%** vs. 4Q22.

Income Tax and Social Contribution Reconciliation

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Earnings before Taxes (EBT)	584	475	22.9%	512	14.0%	2,017	1,759	14.7%
Statutory Rate	34.0%	34.0%	0.0 p.p.	34.0%	0.0 p.p.	34.0%	34.0%	(0.0) p.p.
Expected Income Tax Expenses	(198)	(161)	22.9%	(174)	14.0%	(686)	(598)	14.7%
Income Tax effect on:								
R&D and Tech Innovation Benefit ¹	44	80	-45.1%	48	-9.0%	193	255	-24.3%
Taxation of Income abroad ²	45	25	76.5%	24	87.4%	124	114	8.2%
Other	14	(11)	n.a.	0	3361.7%	5	(26)	n.a.
Income Tax Expenses	(96)	(67)	42.5%	(101)	-5.5%	(363)	(255)	42.8%
Effective Tax Rate	16.4%	14.2%	2.2 р.р.	19.8%	(3.4) p.p.	18.0%	14.5%	3.5 p.p.
Current	(25)	(34)	-27.7%	(17)	46.9%	(102)	(61)	67.7%
Deferred	(71)	(33)	115.2%	(85)	-16.0%	(262)	(194)	35.0%

1. Refers to the benefit granted by the Technological Innovation Law ("Lei do Bem"), which reduces the income tax charges, based on the amount invested by the PagSeguro Digital Ltd. On specific intangible assets. Please, see Note 12 in our Form 6-K related to the Financial Statements, published on the date hereof;

2. Some entities and investment funds adopt different taxation regimes according to the applicable rules in their jurisdictions.



Income Tax and Social Contribution amounted to an expense of **R\$ 96 million** in 4Q23, representing an increase of **+42.5%** versus 4Q22. Effective Tax Rate (ETR) increased by +220 bps to 16.4% in 4Q23 from 14.2% in 4Q22, mainly driven by lower results in FIDC and lower Capital Expenditure deployments in 2023 vs. 2022 due to "*Lei do Bem*" eligibility. In both periods, the difference between the Effective Income Tax and Social Contribution Rate and the Rate computed by applying the Brazilian federal statutory rate was mainly related to:

- (i) Technological Innovation Law (*"Lei do Bem"*), which reduces income tax charges based on investments made in innovation and technology, such as those made by PagSeguro Brazil, our Brazilian operating subsidiary; and
- (ii) Taxation of Income abroad. Certain entities or investment funds adopt different taxation regimes in accordance with the applicable rules in their respective jurisdictions.

Net Income

Non-GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Net Income	520	411	26.6%	440	18.2%	1,768	1,597	10.7%
% Total Revenue and Income	12.0%	10.4%	1.6 p.p.	10.9%	1.0 р.р.	11.1%	10.4%	0.7 p.p.
GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Net Income	488	408	19.7%	411	18.8%	1,654	1,505	9.9%
% Total Revenue and Income	11.2%	10.3%	0.9 p.p.	10.2%	1.0 р.р.	10.4%	9.8%	0.6 p.p.

Net Income for the quarter amounted to R\$ 520 million, representing an increase of +26.6%, from R\$ 411 million reported in 4Q22.

Including Non-GAAP expenses of R\$ 32 million, **Net Income** on GAAP basis totaled **R\$ 488 million**, up **+19.7%** when compared to R\$ 408 million reported in 4Q22.

Adj. EBITDA and Net Income (Non-GAAP) Reconciliation

R\$ Million	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	3Q23	4Q23
Net Income GAAP	350	367	380	408	370	385	411	488
(+) Income Tax and Social Contribution	67	76	45	67	66	100	101	96
(+) LTIP Expenses ²	28	51	43	(42)	19	30	30	32
(+) POS Write-off	0	93	41	66	62	65	64	57
(+) Depreciation and Amortization	249	281	294	307	317	326	346	366
(-) Other Financial Income	(42)	(45)	(46)	(43)	(65)	(65)	(66)	(73)
(+) M&A Expenses ³	0	0	0	0	0	0	(3)	0
(+) FX Expenses	13	9	12	15	17	9	10	9
(+) PagPhone realizable value reversal ¹	0	0	(53)	0	0	0	0	0
(-) Software's disposals ²	0	0	29	11	0	0	0	0
(-) Boleto Flex impairment ²	0	0	13	0	0	0	0	0
(-) Agreement with POS supplier ²	0	0	10	0	0	0	0	0
Adj. EBITDA	665	831	770	788	787	849	894	975



R\$ Million	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	3Q23	4Q23
Net Income GAAP	350	367	380	408	370	385	411	488
(+) LTIP Expenses ²	28	51	43	(42)	19	30	30	32
(+) M&A Expenses ³	5	5	5	5	5	5	3	5
(+) Income Tax and Social Contribution	(11)	(19)	(16)	(2)	(11)	(16)	(15)	(17)
(+) PagPhone realizable value reversal ¹	0	0	(35)	0	0	0	0	0
(-) Software's disposals ²	0	0	19	11	0	0	0	0
(-) Boleto Flex impairment ²	0	0	8	0	0	0	0	0
(-) Agreement with POS supplier ²	0	0	7	0	0	0	0	0
(+) Capitalized Expenses of platforms development	0	0	0	32	10	11	12	13
Net Income Non-GAAP	371	403	411	411	392	415	440	520

Total Costs and Expenses (Non-GAAP) are booked in: 1. Transaction Costs; 2. Operating Expenses; 3. Depreciation and Amortization.

Managerial Float Reconciliation¹

R\$ Million	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	3Q23	4Q23
Total Revenue and Income	3,427	3,911	4,035	3,962	3,750	3,826	4,026	4,347
As previously reported								
Payments	3,125	3,606	3,712	3,654	3,449	3,339	3,771	4,104
Financial Services	305	314	339	329	298	447	219	169
Other Financial Income	42	45	46	43	65	65	66	73
Float	(44)	(54)	(62)	(64)	(62)	(26)	(29)	-
Current classification								
Payments	3,125	3,606	3,712	3,654	3,449	3,575	3,771	4,084
Financial Services	333	344	376	362	331	243	260	253
Other Financial Income	42	45	46	43	65	65	66	73
Float	(72)	(84)	(99)	(97)	(95)	(57)	(71)	(63)
Gross Profit	1,225	1,434	1,384	1,409	1,374	1,438	1,477	1,675
As previously reported								
Payments	1,205	1,393	1,308	1,278	1,228	1,225	1,417	1,624
Financial Services	20	41	76	131	147	213	59	41
Current classification								
Payments	1,177	1,364	1,272	1,245	1,196	1,327	1,376	1,550
Financial Services	48	70	113	164	179	111	101	125
Adj. EBITDA	665	831	770	788	787	849	894	975
As previously reported								
Payments	769	927	868	809	751	857	933	996
Financial Services	(104)	(96)	(99)	(21)	36	(9)	(39)	(30)
Current classification								
Payments	741	898	832	776	719	850	892	922
Financial Services	(76)	(67)	(62)	12	68	(1)	2	53

1. The observed increase in Financial Services revenues and decrease in Gross Profit/EBITDA in Payments is attributed to the revised float allocation: R\$33M in 1Q23, R\$33M in 4Q22 and R\$28M in 1Q22.



Cash Flow Analysis

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Earnings before Taxes (EBT)	584	475	22.9%	512	14.0%	2,017	1,759	14.7%
Expenses (Revenues) not affecting Cash	843	146	479.0%	826	2.1%	2,977	3,172	-6.1%
Net Cash from Operating Activities	2,165	1,960	10.5%	972	122.7%	4,000	3,549	12.7%
Net Cash from Investing Activities	(1,086)	(427)	154.5%	(503)	115.7%	(2,704)	(2,185)	23.8%
Net Cash from Financing Activities	(155)	(1,109)	-86.0%	(218)	-29.1%	(226)	(1,330)	-83.0%
Increase (Decrease) in Cash Position	924	425	117.7%	251	269.0%	1,070	35	2980.5%
Cash Position at the beginning of the Period	1,975	1,404	40.6%	1,724	14.5%	1,829	1,794	1.9%
Cash Position at the end of the Period	2,899	1,829	58.5%	1,975	46.8%	2,899	1,829	58.5%

Cash and Cash Equivalents at the end of 4Q23 amounted to R\$ 2,899 million, representing an increase of R\$ 1,070 million, up +58.5% year-over-year.

Expenses (Revenues) not affecting Cash amounted of R\$ 843 million, representing an increase of R\$ 697 million, up +479% year-over-year mainly driven by:

- Lower Losses, mainly related to better fraud prevention actions related Total Payment Volume and more detailed credit analysis for credit operations.
- Depreciation and Amortization growth due to the deployed capital expenditures in the last years;
- Increase in the Interest accrued from Financial Assets and Liabilities related by the the deposits growth;
- Increase in Disposal of Property, Equipment, and Intangible Assets, mainly explained by the write-offs of POS devices.

Net Cash provided by (used in) Operating Activities

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Net Cash from Operating Activities	2,165	1,960	10.5%	972	122.7%	4,000	3,549	12.7%
Earnings before Income Taxes	584	475	22.9%	512	14.0%	2,017	1,759	14.7%
Expenses (Revenues) not affecting Cash	843	146	479.0%	826	2.1%	2,977	3,172	-6.1%
Changes in Operating Assets and Liabilities	(84)	1,162	n.a.	(1,037)	-91.9%	(3,488)	(3,998)	-12.8%
Income Tax and Social Contribution paid	(4)	(3)	22.2%	(19)	-79.0%	(83)	(90)	-8.1%
Interest Income received	826	181	357.5%	690	19.6%	2,576	2,706	-4.8%

Net Cash provided in Operating Activities in 4Q23 totaled R\$ 2,165 million, representing an increase of +10.5% vs. 4Q22.

The adjustments for changes in Operating Assets and Liabilities amounted to negative cash flow of **R\$ 84 million** in 4Q23, mainly due to:

- Accounts receivable, mainly related to receivables derived from transactions where we act as the financial intermediary in operations with the issuing banks, which is presented net of Transaction Costs and Financial Expenses we incur when we elect to receive early payment of the accounts receivable owed to us by card issuers, consists of the difference between the opening and closing balances of the Accounts Receivable item of Current Assets and Non-current Assets on our Balance Sheet;
- Payables to third parties, which is presented net of Revenue from Transaction Activities and Financial Income we
 receive when merchants elect to receive early payments, consists of the difference between the opening and closing
 balances of the Payables to Third Parties item of Current Liabilities on our Balance Sheet;
- Receivables from (Payables to) related Parties, consists of the difference between the opening and closing balances
 of the Payables to related Parties excluding Interest Paid, which are presented separately in the statement of Cash
 Flows;



- Salaries and Social Charges consist of the amounts that were recorded on our Statement of Income, but which
 remained unpaid at the end of the period.
- **Trade Payables** item consists of the difference between the opening and closing balances of trade payables, positively impacting the result.
- Taxes and contributions item consists of sales taxes (ISS. ICMS. PIS and COFINS), positively impacting the result.
- **Financial Investments (mandatory guarantee)** item consists of the minimum amount that we need to maintain as required by the Brazilian Central Bank. This item impacted negatively the fourth quarter ended December 31, 2023.
- Taxes Recoverable item consists of withholding taxes and recoverable taxes on transaction activities and other services and purchase of POS devices. This item impacted negatively the cash flow in the fourth quarter.
- Deposits consists of issued certificates of deposit excluding interest income paid to, which are presented separately in the statement of cash flows. This item impacted positively the cash flow in the fourth quarter.
- We paid Income tax and social contribution in cash totaling R\$ 4 million.
- Interest Income received, net consisted of interest recorded under Accounts Receivable (monthly), which related to fees charged from merchants, considering the Brazilian monthly Interest Rate over PAGS Accounts Receivable and interest paid related to our deposits. Interest Income amounted to R\$ 826 million.

Net Cash provided by (used in) Investing Activities

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Net Cash from Investing Activities	(1,086)	(427)	154.5%	(503)	115.7%	(2,704)	(2,185)	23.8%
Amount paid on Acquisitions ¹	0	0	n.a.	(31)	n.a.	(31)	0	n.a.
Property and Equipment	(259)	(69)	275.6%	(266)	-2.7%	(952)	(1,096)	-13.2%
Intangible Assets	(262)	(309)	-15.1%	(262)	0.2%	(1,037)	(1,040)	-0.3%
Redemption (Acquisition) of Fin. Investments	(564)	(49)	1062.5%	56	n.a.	(684)	(48)	1321.3%

1. Net of Cash acquired.

Net Cash used in Investing Activities in 4Q23, totaled **R\$ 1,086 million**, representing an increase of R\$ 659 million, up +154.5% vs. 4Q22, mainly due to:

- Purchases of Property and Equipment of R\$ 259 million, representing an increase of +276% y/y.
- Purchases and Development of Intangible Assets of R\$ 262 million, representing a decrease of -15% y/y, in connection with purchases of third-party software and salaries and other amounts that we invested to develop software and technology internally, which we capitalize as intangible assets.
- Redemption (Acquisition) of Financial Investments, which negatively impacted net cash used by investing activities.

Net Cash provided by (used in) Financing Activities

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q	2023	2022	Var. y/y
Net Cash from Financing Activities	(155)	(1,109)	-86.0%	(218)	-29.1%	(226)	(1,330)	-83.0%
Proceeds from Borrowings	0	0	n.a.	0	n.a.	300	250	20.0%
Payment of borrowings	0	(963)	n.a.	(100)	n.a.	(100)	(1,213)	-91.8%
Payment of borrowings interests	0	(42)	n.a.	(10)	n.a.	(10)	(57)	-83.1%
Acquisition of Treasury Shares	(151)	(100)	51.2%	(105)	43.2%	(399)	(291)	37.0%
Payment of Leases	(4)	(4)	3.9%	(4)	17.6%	(17)	<mark>(</mark> 18)	-6.6%

Net Cash used in Financing Activities in 4Q23, totaled a disbursement of **R\$ 155 million**, down **-86.0%** year-overyear, mainly related to the acquisitions of treasury shares in the amount of **R\$ 151** million.



Appendix

Balance Sheet

R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var. q/q
Total Assets	55,108	45,329	21.6%	47,327	16.4%
Current Assets	48,729	39,767	22.5%	41,165	18.4%
Cash and Cash Equivalents	2,899	1,829	58.5%	1,975	46.8%
Financial Investments	3,309	1,103	199.9%	1,078	206.8%
Accounts Receivable	41,757	36,249	15.2%	37,521	11.3%
Derivative Financial Instruments	0	0	n.a.	0	n.a.
Receivables from Related Parties	4	0	n.a.	4	-2.1%
Inventories	34	13	152.5%	26	28.0%
Taxes Recoverable	563	411	37.1%	379	48.6%
Other Receivables	163	162	0.5%	181	-10.0%
Non-current Assets	6,379	5,562	14.7%	6,162	3.5%
Judicial Deposits	51	45	13.7%	50	2.7%
Accounts Receivable	1,144	746	53.4%	1,000	14.4%
Receivables from related parties	28	0	n.a.	28	-0.2%
Other receivables	36	19	92.3%	21	70.9%
Deferred Income Tax	99	99	-0.6%	102	-2.6%
Investment	0	2	n.a.	0	n.a.
Property and Equipment	2,451	2,493	-1.7%	2,478	-1.1%
Intangible Assets	2,571	2,159	19.1%	2,484	3.5%
Total Liabilities and Equity	55,108	45,329	21.6%	47,327	16.4%
Current Liabilities	34,432	29,740	15.8%	28,665	20.1%
Payables to Third Parties	21,349	17,988	18.7%	18,707	14.1%
Trade Payables	514	449	14.4%	439	17.0%
Payables to Related Parties	135	594	-77.2%	78	72.9%
Borrowings	189	0	n.a.	193	-1.7%
Derivative Financial Instruments	41	22	83.7%	28	45.8%
Deposits	11,365	10,101	12.5%	8,577	32.5%
Salaries and Social Charges	345	293	17.9%	334	3.4%
Taxes and Contributions	241	90	168.1%	83	190.2%
Provision for Contingencies	91	46	97.9%	70	30.4%
Deferred Revenue	128	126	1.9%	126	2.1%
Other Liabilities	32	31	2.8%	30	7.8%
Non-current Liabilities	7,435	3,747	98.4%	5,793	28.3%
Payables to Third Parties	186	85	119.3%	159	16.6%
Deferred Income Tax	1,832	1,564	17.1%	1,755	4.4%
Provision for Contingencies	6	14	-60.1%	6	-9.3%
Deposits	4,823	1,895	154.6%	3,337	44.5%
Deferred Revenue	18	17	1.4%	18	-1.9%
Payables to related parties	341	0	n.a.	284	20.2%
Other Liabilities	230	171	34.1%	233	-1.4%
Equity	13,241	11,842	11.8%	12,868	2.9%
Share Capital	0	0	0.0%	0	0.0%
Capital Reserve	6,133	6,103	0.5%	6,097	0.6%
Retained earnings	7,891	6,237	26.5%	7,403	6.6%
Treasury Shares	(760)	(475)	59.9%	(610)	24.7%
Other Comprehensive Income	(0)	(0)	242.3%	(0)	576.6%
Equity Valuation Adjustments	(22)	(22)	0.0%	(22)	0.0%



Basic and Diluted EPS | Fourth Quarter 2023

GAAP R\$ million		4Q23		4Q22	Var. y/y		3Q23	Var. q/q		2023		2022	Var. y/y
Net Income attributable to:													
Owners of the Company		488		408	19.7%		411	18.8%		1,654		1,505	9.9%
Non-controlling interests		-		-	-		-	-		-		-	-
Outstanding Common Shares ¹ # Million		317.2		327.1	-3.0%		321.8	-1.5%		321.8		327.1	-1.6%
Common Shares ¹ diluted # Million		319.1		329.2	-3.1%		323.8	-1.4%		324.0		329.2	-1.6%
Basic Earnings per Common Share	R\$	1.54	R\$	1.25	23.5%	R\$	1.28	20.6%	R\$	5.14	R\$	4.60	11.7%
Diluted Earnings per Common Share	R\$	1.53	R\$	1.24	23.5%	R\$	1.27	20.6%	R\$	5.10	R\$	4.57	11.7%

1. Weighted average number.



Cash Flow

GAAP R\$ Million	4Q23	4Q22	Var. y/y	3Q23	Var.q/q	2023	2022	Var. y/y
Earnings before Income Taxes	584	475	22.9%	512	14.0%	2,017	1,759	14.7%
Expenses (Revenues) not affecting Cash	843	146	478.6%	826	2.0%	2,977	3,172	-6.1%
Depreciation and Amortization	366	307	19.4%	346	5.7%	1,356	1,131	19.9%
Chargebacks	123	192	-36.0%	165	-25.8%	536	984	-45.6%
Accrual of Provision for Contingencies	36	9	284.8%	10	257.9%	59	37	58.8%
Reversal of Taxes and Contributions	0	0	n.a.	0	n.a.	0	0	n.a.
Share based Long Term Incentive Plan	35	14	151.7%	36	-1.7%	145	127	13.5%
Loss on Disposal: PP&E/Intangible Assets	87	82	7.2%	78	12.7%	296	271	9.3%
Financial Instruments	4	22	-84.2%	8	-58.4%	1	22	-95.4%
Interest Accrued	193	(471)	n.a.	184	4.6%	586	592	-1.1%
Other Financial Cost, Net	(1)	(9)	-86.6%	(2)	-36.9%	(2)	6	n.a.
Changes in Operating Assets/Liabilities	(84)	1,162	n.a.	(1,037)	-91.9%	(3,488)	(3,998)	-12.8%
Account Receivables	(5,587)	(2,898)	92.8%	(5,386)	3.7%	(10,531)	(17,854)	-41.0%
Financial Investments	(1,504)	52	n.a.	16	n.a.	(1,274)	(157)	709.4%
Inventories	(7)	39	n.a.	7	n.a.	(20)	36	n.a.
Taxes Recoverable	(166)	51	n.a.	59	n.a.	(60)	154	n.a.
Other Receivables	(2)	(12)	-85.7%	(23)	-92.4%	(10)	26	n.a
Deferred Revenue	2	(7)	n.a.	1	304.6%	2	(36)	n.a
Other Payables	6	104	-94.6%	(5)	n.a.	8	68	-87.8%
Payables to Third Parties	2,662	3,723	-28.5%	2,082	27.9%	3,430	4,848	-29.2%
Trade Payables	76	86	-11.8%	(27)	n.a.	63	(134)	n.a
Receivables/Payables to Related Parties	105	129	-18.4%	110	-4.5%	(192)	10	n.a.
Deposits	4,186	(91)	n.a.	2,075	101.7%	4,945	9,006	-45.1%
Salaries and Social Charges	11	(8)	n.a.	56	-79.8%	51	33	55.7%
Taxes and Contributions	151	2	n.a.	0	n.a.	127	26	392.8%
Provision for Contingencies	(17)	(7)	143.8%	(2)	856.1%	(29)	(24)	18.2%
Income Tax and Social Contribution paid	(4)	(3)	22.2%	(19)	-79.0%	(83)	(90)	-8.1%
Interest Income received	826	181	357.5%	690	19.6%	2,576	2,706	-4.8%
Net Cash from Operating Activities	2,165	1,960	10.5%	973	122.5%	4,000	3,549	12.7%
Amount paid on Acquisitions	0	0	n.a.	(31)	n.a.	(31)	0	n.a.
Purchases of Property and Equipment	(259)	(69)	275.6%	(266)	-2.7%	(952)	(1,096)	-13.2%
Purchases of Intangible Assets	(262)	(309)	-15.3%	(262)	-0.2%	(1,037)	(1,040)	-0.3%
Acquisition of Financial Investments	(564)	(48)	n.a.	56	n.a.	(684)	(48)	n.a.
Redemption of Financial Investments	0	(0)	n.a.	0	n.a.	0	0	n.a.
Net Cash from Investing Activities	(1,085)	(427)	154.4%	(504)	115.4%	(2,704)	(2,185)	23.8%
Payment of Borrowings	0	(963)	n.a.	(100)	n.a.	(100)	(1,213)	-91.8%
Proceeds from Borrowings	0	0	n.a.	0	n.a.	300	250	20.0%
Payment of Borrowings Interest	0	(42)	n.a.	(10)	n.a.	(10)	(57)	-83.1%
Payment of Leases	(4)	(4)	3.9%	(4)	17.6%	(17)	(18)	-6.6%
Acquisition of Treasury Shares	(151)	(100)	51.2%	(105)	43.2%	(399)	(291)	37.0%
Capital Increase	0	0	n.a.	0	n.a.	0	0	n.a
Net Cash from Financing Activities	(155)	(1,109)	-86.0%	(218)	-29.1%	(226)	(1,330)	-83.0%
Increase (Decrease) in Cash Position	924	425	117.7%	251	269.0%	1,070	35	2980.5%
Cash Position at the beginning of the Period	1,975	1,404	40.6%	1,724	14.5%	1,829	1,794	1.9%
Cash Position at the end of the Period	2,899	1,829	58.5%	1,975	46.8%	2,899	1,829	58.5%



Non-GAAP disclosure

This press release includes certain non-GAAP measures. We present non-GAAP measures when we believe that the additional information is useful and meaningful to investors. These non-GAAP measures are provided to enhance investors' overall understanding of our current financial performance and its prospects for the future. Specifically, we believe the non-GAAP measures provide useful information to both management and investors by excluding certain expenses, gains and losses, as the case may be, that may not be indicative of our core operating results and business outlook.

These measures may be different from non-GAAP financial measures used by other companies. The presentation of this non-GAAP financial information, which is not prepared under any comprehensive set of accounting rules or principles, is not intended to be considered separately from, or as a substitute for, our financial information prepared and presented in accordance with IFRS as issued by the IASB. Non-GAAP measures have limitations in that they do not reflect all the amounts associated with our results of operations as determined in accordance with IFRS. These measures should only be used to evaluate our results of operations in conjunction with the corresponding GAAP measures.

Non-GAAP results consist of our GAAP results as adjusted to exclude the following items:

LTIP Expenses: This consists of expenses for equity awards under our two long-term incentive plans (LTIP and LTIP-Goals). We exclude LTIP expenses from our non-GAAP measures primarily because they are non-cash expenses and the related employer payroll taxes depend on our stock price and the timing and size of exercises and vesting of equity awards, over which management has limited to no control, and as such management does not believe these expenses correlate to the operation of our business.

M&A Expenses: This consists of expenses for mergers & acquisitions ("M&A") transactions, including, among others, expenses for external consulting, accounting and legal services in connection with due diligence and negotiating M&A documentation for our acquisitions, as well as amortization and write-downs of the fair value of certain acquired assets. We exclude M&A expenses from our non-GAAP measures primarily because such expenses are non-recurring and do not correlate to the operation of our business.

Non-recurring Effects: This consists of one-time effects related to PagPhone sales, PagPhone inventory provisions, tax impairment, software disposals and development. We exclude non-recurring effects from our non-GAAP measures primarily because such items are non-recurring and do not correlate to the operation of our business.

Income Tax and Social Contribution on LTIP Expenses, M&A Expenses and Non-Recurring Adjustments: This represents the income tax effect related to the LTIP expenses, M&A expenses and non-recurring adjustments mentioned above.

For a reconciliation of these non-GAAP financial measures to the most directly comparable GAAP measures, see the tables elsewhere in this press release under the following headings: "Income Tax and Social Contribution Reconciliation," "Adjusted EBITDA and Non-GAAP Net Income Reconciliation," "Reconciliation of Basic and diluted EPS to non-GAAP Basic and diluted EPS" and "Reconciliation of GAAP Measures to non-GAAP Measures."



Earnings Call

PagSeguro Digital Ltd. (NYSE: PAGS) will host a conference call and earnings webcast on February 28, 2024 at 5:00 pm ET.

Event Details

Webcast: https://mzgroup.zoom.us/webinar/register/WN_iih6dVktQqWgVe5FuHQHmQ#/registration

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Forward-Looking Statements

This press release includes "forward-looking statements" within the meaning of the U.S. federal securities laws. Statements contained herein that are not clearly historical in nature are forward-looking, and the words "anticipate," "believe," "continues," "expect," "estimate," "intend," "project" and similar expressions and future or conditional verbs such as "will," "would," "should," "could," "might," "can," "may," or similar expressions are generally intended to identify forward-looking statements. We cannot guarantee that such statements will prove correct. These forward-looking statements speak only as of the date hereof and are based on our current plans, estimates of future events, expectations and trends (including trends related to the global and Brazilian economies and capital markets, as well as the continuing economic, financial, political and public health effects of the coronavirus, or the COVID-19, pandemic.) that affect or may affect our business, financial condition, results of operations, cash flow, liquidity, prospects and the trading price of our Class A common shares, and are subject to several known and unknown uncertainties and risks, many of which are beyond our control. As consequence, current plans, anticipated actions and future financial position and results of operations may differ significantly from those expressed in any forward-looking statements in this press release. You are cautioned not to unduly rely on such forward-looking statements when evaluating the information presented. In light of the risks and uncertainties described above, the future events and circumstances discussed in this press release might not occur and are not guarantees of future performance. Because of these uncertainties, you should not make any investment decision based upon these estimates and forward-looking statements. To obtain further information on factors that may lead to results different from those forecast by us, please consult the reports we file with the U.S. Securities and Exchange Commission (SEC) and in particular the factors discussed under "Forward-Looking Statements" and "Risk Factors" in our annual report on Form 20-F.











