



Privacy Policy

Vibra Energia S.A.

1. OUR COMMITMENT

A Vibra presents its Privacy Policy to demonstrate the integrity of the treatment of your personal data in the conduct of our business. We hope that this policy will help you to: (i) understand the reasons why we collect your personal data; (ii) understand the hypotheses in which the data will be shared; (iii) understand your rights and your choice. We are committed to establishing clear limits to indicate the purpose of the processing of your data so that your privacy is respected, protected and preserved.

2. PERSONAL DATA THAT WE CAN COLLECT

2.1. User Registration Data: The personal data required for registration on our business sites, loyalty programs, applications and service channels: NP-1 We can collect the following data: full name, CPF, gender, e-mail address, telephone number, address, date of birth. The necessary personal data that we may collect varies depending on the type of transaction that you will perform on our systems and, if not indicated in this field, will be informed in the specific privacy notices. (eg Notice of Privacy Petrobras Premmia Program, Trucker Card Privacy Notice, etc.). In addition to this necessary personal data, you can provide additional personal data, such as your consumption preferences, to make your registration more personalized;

2.2. Usage Data: We collect related data whenever you interact with our websites and applications or when you purchase products and / or services. As for Internet behavior, we can collect the history of the pages accessed, the content of the areas and services available on our platforms and programs, your preferred language and so on. We collect personal data relating to the devices used, mainly: IP address, operating system version, device type, device ID, system and performance information, as well as browser type. If you're on a mobile device, we'll also collect its UUID. We use third-party tracking services that use cookies and page tags (also known as web beacons) to collect data about visitors to our sites. This data includes usage and user statistics. Sent emails can include bookmarks to allow the sender to collect information about who opened those emails and clicked on the links contained therein. We provide more information in item 4 that details about cookies. For the location of service stations or convenience stores in our applications, we may collect the location for the provision of the service. Record: Like most current websites, our servers maintain log files that record data whenever a device accesses the servers. The log files contain data about the nature of each access, including the source IP address, internet service providers, the files viewed on our website (such as HTML pages, graphics, etc.), operating system versions and log files date and time.

2.3. Data for participation in Research, Sweepstakes, promotions, offers or any other promotional action: We will collect the personal data that you authorize when filling out a survey or event form, sweepstakes and promotions.

2.4. Payment and purchase details: We may collect the following personal data when you make a purchase transaction for one of our products or services: name, date of birth, debit or credit card details, mobile phone number, location and purchase and payment history.

- 2.5. Authentication Partner Data:** We will collect your personal data (Facebook, LinkedIn, Twitter, Instagram, Google and related applications and / or business partners, etc.) through a legitimate legal basis that authorizes the collection / sharing, such as express provision in contract, legitimate interest, prior consent of the data subject personal data, among others.

3. HOW WE USE THE INFORMATION WE COLLECT

In each of the cases in which we describe how we use your data in this Privacy Policy, we identify which of these processing reasons we are based on, as listed below:

- 3.1.** For doing business and providing the services offered by Vibra;
- 3.2.** For registration and general updates of your registration;
- 3.3.** To send information about services and products and marketing. For sending questionnaires, forms and registration (questions and answers) within contractual or legally permitted limits;
- 3.4.** To create and suggest the use of other resources, services and content, for example, making recommendations on how to optimize their use;
- 3.5.** To assess the performance of our communication campaigns and messages and to personalize marketing campaigns according to the inferred profile of our users;
- 3.6.** To Combine information we have in an aggregated and / or anonymized manner to create a profile to identify and understand trends in the different interactions with our services, helping us to make our sales and marketing actions more relevant to you and to personalize and improve your experience;
- 3.7.** To correct and solve technical problems related to the functionality of our services, products and systems;
- 3.8.** To improve your browsing experience on the specific device / browser by optimizing the appearance of the website and how the screen's brightness affects your experience, as well as to ensure the optimal functioning of the service on different devices and browsers;
- 3.9.** We will use information from third parties and integration partners to ensure that you can subscribe to our services from an external integration, such as Facebook, LinkedIn, Microsoft, Google or similar;
- 3.10.** Process your payment or benefit redemption;
- 3.11.** We use reference information to track the success of our integrations and reference processes;
- 3.12.** To meet a legal, regulatory or deriving obligation from a Public or Judicial Authority;
- 3.13.** To propose or defend us against legal or administrative action;

3.14. To mitigate the risk of abuse, unknown / unauthorized access to the user's account and to prevent and detect fraud. For example, we have automated systems that scan content for phishing and spam activities;

3.15. For issuing reports and developing business strategy;

3.16. To protect the life or safety of the user or third parties;

4. COOKIES

4.1. Cookies are small data files that are stored on the device that you use to access our services, so that we can recognize repeat users. Each cookie expires after a certain period, depending on the purpose of using it;

4.2. To learn more about how we use cookies on our websites, applications and business tools, please visit our cookie policy.

5. WITH WHOM WE SHARE YOUR DATA

5.1. Your data may be shared with third parties in accordance with the rules of that policy and applicable law. These third parties are subject to contractual confidentiality and security obligations;

5.2. We will share information with our partners, service providers and companies of our Economic Group aiming at the maintenance and operability of our products and services on our platforms, here are some examples:

- Providers of administrative support services necessary for the operation of our services;
- Service providers infrastructure technology necessary for the operationalization of our services;
- Providers of marketing and advertising services;
- Payment Processors;

5.3. For judicial and police authorities upon formal request or for the fulfillment of legal or regulatory obligations.

6. INTERNATIONAL DATA TRANSFER

Vibra will adopt governance measures to ensure service providers responsible for the operation and maintenance of our services and systems that perform data processing outside the country, do so only in countries that have laws with a degree of protection of personal data compatible with the provided by Brazilian law.

7. PERSONAL DATA STORAGE

7.1. Vibra is concerned with storing your data only as long as necessary to achieve the purposes stated in this Privacy Policy;

- 7.2. We may store data for the preservation of the information necessary for the fulfillment of contractual, legal and regulatory obligations or for the exercise of legitimate commercial interests, such as, for example, the exercise of the right of defense in judicial and administrative proceedings;

8. RIGHTS OF THE PERSONAL DATA HOLDER

- 8.1. You, as the holder of personal data, have the right to request the following information related to your personal data:

- **Access and information:** request for the existence of data processing; purpose indication; indication of sharing with other entities; duration of treatment; responsibility of treatment agents;
- **Correction:** updating / correcting incomplete, inaccurate or outdated data;
- **Oposition:** revocation of the consent of the personal data holder; review of decisions based on automated treatment; anonymization request; blocking or deleting unnecessary or excessive data; data processing in non-compliance with the law or the guidelines of the National Personal Data Protection Authority;
- **Elimination:** exclusion of data processed with the consent of the holder of personal data, except in cases of exception provided for by law, such as compliance with legal or regulatory obligation or for the exercise of the right of defense in judicial and administrative proceedings;
- **Contact Channel:** we have a direct channel for you to exercise your rights and for any clarification of doubts. You will find the access link for external assistance for personal data demands in item 12 of this policy. It is worth clarifying, right now, that to reduce the risk that another person will make requests on your behalf, without your consent, we will spontaneously make checks and, eventually, we will need to confirm with you some prior information.

9. SECURITY OF YOUR DATA

- 9.1. Vibra is committed to providing adequate security for your data. We are regularly updating our technical, organizational and information security measures in order to protect your privacy.

10. CHILDREN AND ADOLESCENTS

- 10.1. Our services are not intended for children under 18 (eighteen) years;
- 10.2. If the holder of personal data does not have the minimum age required, he must not access and use our services;
- 10.3. We do not knowingly collect personal data from children and adolescents or

allow their registration. If we discover that we have inadvertently collected personal data from a child or adolescent, that information will be deleted.

11. UPDATE OF OUR PRIVACY POLICY

- 11.1. We may occasionally make updates to this Privacy Policy. We will identify the changes made on this page.

12. CHANNEL CONTACT

- 12.1. If you have questions about the content of this Cookie Policy, information about your personal data or about your rights oriented to access the Personal Data Subject Request Form, available on the available on the Vibra Privacy Portal | Vibra (vibraenergia.com.br).