

# Second Quarter 2023 Results





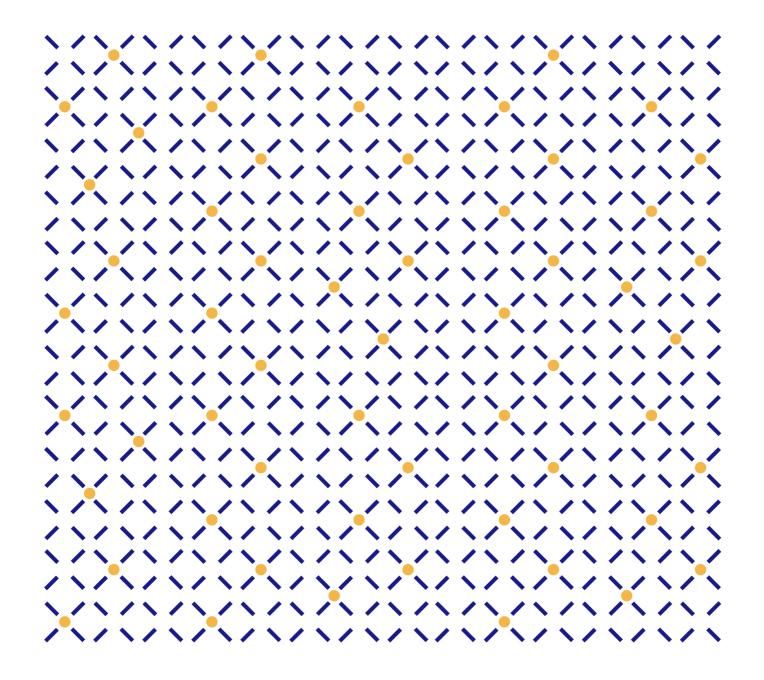
## **Second Quarter 2023 Results**

**São Paulo, August 14<sup>th</sup>, 2023.** Qualicorp Consultoria e Corretora de Seguros S.A. ("Quali" or "Company") (B3: QUAL3), a leading full-service healthcare benefits broker, administrator, and health management services provider in Brazil, announces its consolidated results for the second quarter of 2023 (2Q23) and first semester of 2023 (1H23). The operating and financial data are presented on a consolidated basis in Reais ("BRL" or "R\$"), in accordance with Corporate Law and regulations of "Comissão de Valores Mobiliários" – CVM. The figures as well as their historical series are available in MS Excel format on the website ri.qualicorp.com.br.

#### **Highlights:**

- Free Cash Flow: R\$148.4 million in 2Q23, the highest in 9 quarters and +5.5% vs. 1Q23, with cash commissions of R\$53.3 million in 2Q23 (-16.9% vs. 1Q23).
- **Lives Portfolio:** 929 thousand Affinity Health lives in 2Q23 (-3.4% vs. 1Q23), with organic gross adds of 76.6k lives and 109k cancellations. SME portfolio of 91.8k lives in 2Q23 (+3.9% vs. 1Q23).
- **Net Revenue:** R\$435.0 million in 2Q23 (-4.9% vs. 1Q23), with improvement in average ticket, but reduction in take-rate, and R\$892.3 million in 1H23 (-10.0% vs. 1H22).
- **Adjusted EBITDA**: R\$194.8 million in 2Q23 (-7.4% vs. 1Q23), with 44.8% margin (-120 bps vs. 1Q23) and R\$405.1 million in 1H23, with 45.4% margin (-370 bps vs. 1H22).
- **Net Income:** R\$13.7 million in 2Q23 (-17.7% vs. 1Q23) and R\$30.4 million in 1H23 (-75.4% vs. 1H22).
- **Net Debt:** R\$1.3 billion in 2Q23, with 6.7% reduction vs. 1Q23, equivalent to 1.55x Adjusted EBITDA LTM, vs. 1.59x in 1Q23 and 1.47x in 2Q22. ROIC LTM of 14.8% in 2Q23.

| Key Indicators (R\$ MN)             | 2Q23    | YoY       | QoQ      | 1H23    | YoY       |
|-------------------------------------|---------|-----------|----------|---------|-----------|
| Affinity Portfolio (thous. lives)   | 2,321.0 | -9.8%     | -0.7%    | 2,321.0 | -9.8%     |
| Affinity Health (thous. lives)      | 929.0   | -18.0%    | -3.4%    | 929.0   | -18.0%    |
| Gross Adds - organic (thous. lives) | 76.6    | -32.3%    | 20.4%    | 140.2   | -38.6%    |
| Churn (thous. lives)                | (109.0) | -18.5%    | 1.7%     | -216.3  | -18.4%    |
| Net Revenue                         | 435.0   | -11.1%    | -4.9%    | 892.3   | -10.0%    |
| Adjusted EBITDA <sup>1</sup>        | 194.8   | -16.8%    | -7.4%    | 405.1   | -16.8%    |
| Adjusted EBITDA Margin              | 44.8%   | -309 bps  | -119 bps | 45.4%   | -373 bps  |
| Net Income                          | 13.7    | -72.2%    | -17.7%   | 30.4    | -75.4%    |
| Free Cash Flow                      | 148.1   | 69.3x     | 5.5%     | 288.6   | 13.0x     |
| Net Debt                            | 1,323.8 | -11.4%    | -6.7%    | 1,323.8 | -11.4%    |
| Net Debt / Adj. EBITDA LTM          | 1.55x   | 0.08x     | -0.04x   | 1.5x    | 0.1x      |
| ROIC                                | 14.8%   | -9.4 p.p. | -162 bps | 14.8%   | -9.4 p.p. |



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# **Management Highlights**

Quali's results in the second quarter of 2023 continue to reflect the current strategy of discipline in **capital allocation**, with robust **cash generation** and organic net debt reduction, despite the challenging macroeconomic context of high interest rates and more complexity for the healthcare sector. HMOs and insurers have pursued ways to restore their margins that in the last two years were strongly pressured by record loss ratio level. As result, they are applying strong readjustments to healthcare plan prices. In 2023, those readjustments are posed to be the highest on record for our Affinity portfolio, which therefore may translate in higher cancellations and downgrades for our beneficiaries.

The challenges are plenty, but Quali is getting ready to face them. In this context, our Board elected **Maurício Lopes** as the new CEO, with a mandate that started about 15 days ago. With extensive experience over the last three decades from different players within the supplementary healthcare sector, including HMOs, Maurício brings new skills and knowledge that complement the qualifications of our current Management and are fully aligned with Quali's strategic objectives. In addition, we brought in **Marcos Buzo**, another renowned professional with executive stints at large companies in the sector, to assume as our new Commercial Director. Mauricio and Buzo joined a competent executive team to lead the Company in its **strategic review** and repositioning within the healthcare value chain.

Among the priority topics for Quali in the short term, we highlight: i) commercial policies review with incentives rationalization and seeking greater alignment of the remuneration model alongside all the players of the healthcare distribution chain; ii) focus on operational efficiency for margin recovery and cash flow generation, continuing to operate with KPI-oriented management and mapping opportunities for processes and organizational structure optimization. And, in the midterm, the priority is to get closer to strategic partners and other stakeholders, reinforcing Quali's uncontested leadership as a Benefits Administrator. To this end, the main fronts are related to **health management**, which involves acting more intensively in the medical loss ratio control, and **product innovation**, with the launch of healthcare plans more aligned with the new sector reality and with the needs of our beneficiaries.

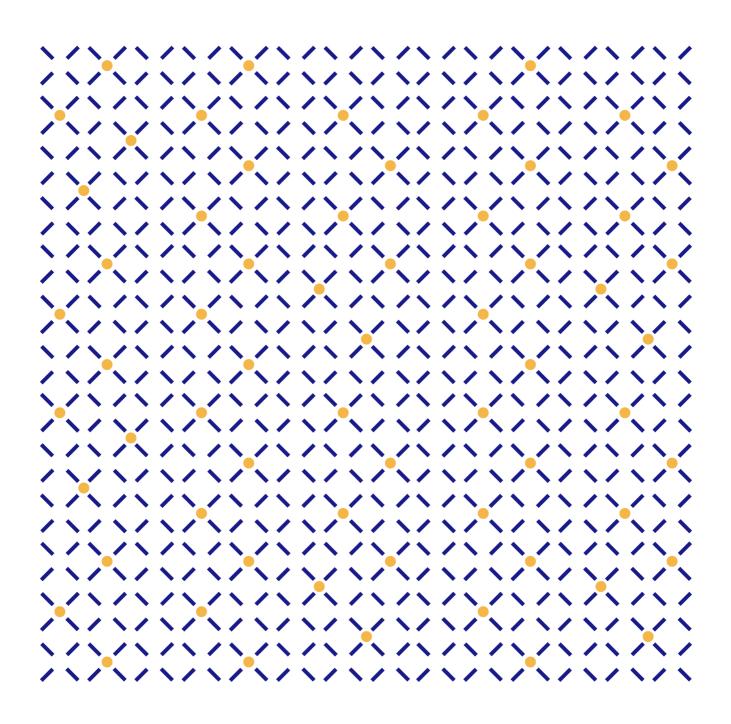
Moving on to the quarter's **main highlights**, we published the second edition of our Annual Sustainability Report (ASR) depicting the evolution of the main ESG aspects in the Company, in a document based on GRI standards and assured by an independent audit firm. We also received the GPTW recertification, which places Quali as one of the best companies to work for the 4<sup>th</sup> consecutive year. In addition, reinforcing our position as a relevant player in the healthcare sector, we promoted a fraud awareness campaign with high engagement of our employees. Finally, we promoted the relaunch of both our client's relationship app and our e-commerce platform, bringing new functionalities and aiming at greater engagement with our customers.



In **operational aspects**, we observed in the 2Q a sequential improvement in Affinity Health Lives gross adds of around 20% when compared to the previous quarter. However, the sales increase was still insufficient to offset the current cancellations level, resulting in a negative net adds of 32.5 thousand lives in our main portfolio. As a consequence, we had a 5% decrease in our net revenue in the quarterly comparison, also impacted by pressure on the take-rate that ended up offsetting the positive effects of the average ticket growth both in gross adds and in the Affinity portfolio.

Similar to previews quarters, we presented another reduction in the Company's total costs and expenses in 2Q23 (-2.8% QoQ, -5.8% YoY), highlighting the decrease in Personnel and Occupancy expenses. However, the operational deleveraging caused by the lower top line resulted in a sequential contraction of 120 bps in our Adjusted EBITDA margin, to 44.8%. Finally, and in-line with our main financial objective for this year, we delivered once again a **strong operating cash generation** of R\$148 million in 2Q23, the highest in the last 9 quarters, which led to 7% reduction in net debt even after the considering the interests of debentures paid in June.

As mentioned before, we will continue throughout 2023 to dedicate ourselves to expenses control, with discipline in capital allocation, in order to face the current sector situation in the best possible way. In parallel, and with important reinforcements in its Management, Quali will continue to **seek value-generating levers** for medium and long-term, in order to reinforce its **competitive differentials** as a leader in the Benefits Administration segment. And, together with its partners, it will continue to work towards the sustainability of the healthcare sector.



# Lives Portfolio





### **Lives Portfolio**

| Portfolio                  | 2Q23      | 2Q22      | Var. YoY | 1Q23      | Var. QoQ | 1H23      | 1H22      | Var. YoY |
|----------------------------|-----------|-----------|----------|-----------|----------|-----------|-----------|----------|
| Affinity Health Lives      |           |           |          |           |          |           |           |          |
| Total Portfolio (BOP)      | 961,468   | 1,153,068 | -16.6%   | 1,005,090 | -4.3%    | 1,005,090 | 1,169,061 | -14.0%   |
| (+) Gross Adds             | 76,596    | 113,159   | -32.3%   | 63,606    | 20.4%    | 140,202   | 228,316   | -38.6%   |
| (-) Churn                  | (109,048) | (133,876) | -18.5%   | (107,228) | 1.7%     | (216,276) | (265,033) | -18.4%   |
| (+) Portfolio Acquisition  | -         | 2         | NM       | -         | NM       | -         | 9         | NM       |
| New Lives Added (net)      | (32,452)  | (20,715)  | 56.7%    | (43,622)  | -25.6%   | (76,074)  | (36,708)  | -51.7%   |
| Total Portfolio (EOP)      | 929,016   | 1,132,353 | -18.0%   | 961,468   | -3.4%    | 929,016   | 1,132,353 | -18.0%   |
| Affinity Other (Massified) |           |           |          |           |          |           |           |          |
| Total Portfolio (BOP)      | 452,894   | 528,723   | -14.3%   | 496,423   | -8.8%    | 496,423   | 538,936   | -7.9%    |
| New Lives Added (net)      | (11,104)  | 421       | NM       | (43,529)  | -74.5%   | (54,633)  | (9,792)   | 457.9%   |
| Total Portfolio (EOP)      | 441,790   | 529,144   | -16.5%   | 452,894   | -2.5%    | 441,790   | 529,144   | -16.5%   |
| Affinity Portfolio         | 1,370,806 | 1,661,497 | -17.5%   | 1,414,362 | -3.1%    | 1,370,806 | 1,661,497 | -17.5%   |
| Corporate                  | 228,656   | 239,112   | -4.4%    | 225,981   | 1.2%     | 228,656   | 239,112   | -4.4%    |
| Gama                       | 629,707   | 593,185   | 6.2%     | 608,206   | 3.5%     | 629,707   | 593,185   | 6.2%     |
| SME                        | 91,831    | 79,886    | 15.0%    | 88,420    | 3.9%     | 91,831    | 79,886    | 15.0%    |
| Corp., Gama and SME Portf. | 950,194   | 912,183   | 4.2%     | 922,607   | 3.0%     | 950,194   | 912,183   | 4.2%     |
| Total Portfolio            | 2,321,000 | 2,573,680 | -9.8%    | 2,336,969 | -0.7%    | 2,321,000 | 2,573,680 | -9.8%    |
|                            |           |           |          |           |          |           |           |          |

Quali ended 2Q23 with a portfolio of 2.3 million lives, almost in line with the previous quarter (-0.7% QoQ). The Affinity portfolio decreased 3.1% QoQ, while the other segments (Corporate, SME and Gama) had an 3.0% expansion QoQ. In the YoY view, the total lives portfolio decreased 9.8% compared to the first half of 2022, due to 17.5% drop in Affinity portfolio and the growth of 4.2% in the other segments.

#### **Affinity Portfolio**

In our main portfolio, the Affinity Health Lives segment, we presented a 3.4% decrease QoQ in 2Q23, with net losses of 32.5 thousand lives (25.6% lower than in 1Q23). Gross adds were 76.6 thousand lives in the quarter, or 20.4% higher QoQ due to better seasonality, although 32.3% lower YoY due to the impact of the sales suspension to students' entities as well as by our strategy to rationalize incentives to the broker channel (commissions) that started at the end of last year.

Conversely, cancellations showed a slight 1.7% increase QoQ and an 18.5% YoY decrease, reaching 109.0 thousand lives canceled in 2Q23. This way, the churn rate was 10.9% in 2Q23, a 60 bps increase from the previous quarter and 20 bps better YoY.

In the remaining Affinity portfolio, which includes massified plans (mainly dental), we had net losses of 11.1 thousand lives in 2Q23 (-2.5% QoQ) and 16.5% YoY decline, slightly below the 18% YoY pullback in the main portfolio.

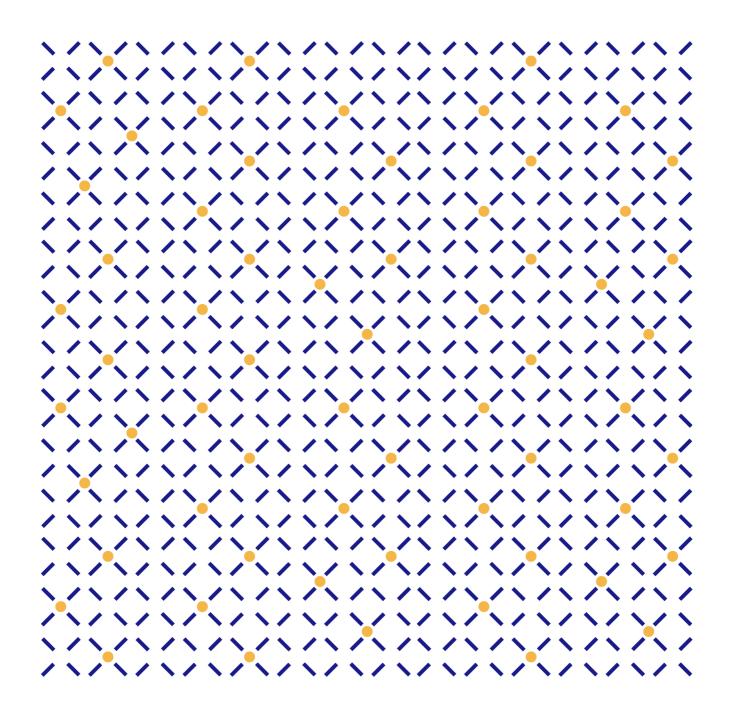
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#### **Corporate, SME and Gama Portfolios**

Our SME plans portfolio increased 3.4 thousand lives in 2Q23 compared to the previous quarter (+3.9%). In the YoY comparison, the SME segment had net adds of 12.0 thousand lives (+15.0%) and ended the quarter with 91.8 thousand lives.

Our conventional Corporate segment portfolio presented a 1.2% increase QoQ and 4.4% decrease YoY to 228.7 thousand lives in 2Q23. Meanwhile, Gama's portfolio, our health management business, expanded 3.5% QoQ and 6.2% YoY, ending the quarter with 629.7 thousand lives.



# 2Q23 Results





# **2Q23 Results**

| Income Statement (R\$ MN)        | 2Q23    | 2Q22    | Var. YoY  | 1Q23    | Var. QoQ | 1H23    | 1H22    | Var. YoY  |
|----------------------------------|---------|---------|-----------|---------|----------|---------|---------|-----------|
| Net Revenue                      | 435.0   | 489.0   | -11.1%    | 457.3   | -4.9%    | 892.3   | 991.3   | -10.0%    |
| (-) COGS and SG&A                | (204.5) | (226.2) | -9.6%     | (215.9) | -5.3%    | (420.4) | (448.1) | -6.2%     |
| (-) Contingencies and Legal Exp. | (9.0)   | (10.5)  | -14.1%    | (5.5)   | 63.8%    | (14.5)  | (16.2)  | -10.1%    |
| (-) Bad Debt Provision           | (25.0)  | (24.9)  | 0.4%      | (25.7)  | -2.7%    | (50.7)  | (49.2)  | 3.1%      |
| (+/-) Other Oper.                | (2.3)   | 3.7     | NM        | (4.7)   | -52.0%   | (7.0)   | 4.8     | NM        |
| EBITDA                           | 194.1   | 231.1   | -16.0%    | 205.6   | -5.6%    | 399.7   | 482.7   | -17.2%    |
| EBITDA Margin                    | 44.6%   | 47.3%   | -262 bps  | 44.9%   | -32 bps  | 44.8%   | 48.7%   | -389 bps  |
| (+/-) EBITDA Adj.                | 0.7     | 3.0     | -78.3%    | 4.7     | -86.0%   | 5.4     | 4.3     | 24.4%     |
| Adjusted EBITDA                  | 194.8   | 234.2   | -16.8%    | 210.3   | -7.4%    | 405.1   | 487.0   | -16.8%    |
| Adjusted EBITDA Margin           | 44.8%   | 47.9%   | -309 bps  | 46.0%   | -119 bps | 45.4%   | 49.1%   | -373 bps  |
| (-) D&A                          | (114.3) | (99.0)  | 15.4%     | (114.7) | -0.4%    | (229.0) | (196.9) | 16.3%     |
| (+/-) Fin. Inc. (Exp.)           | (56.4)  | (52.2)  | 8.1%      | (66.9)  | -15.7%   | (123.3) | (92.6)  | 33.1%     |
| (-) Income Tax./Social Contrib.  | (8.0)   | (28.0)  | -71.6%    | (4.9)   | 62.5%    | (12.9)  | (64.9)  | -80.2%    |
| (-) Minority Interest            | (1.8)   | (2.5)   | -28.8%    | (2.4)   | -25.1%   | (4.2)   | (4.8)   | -12.8%    |
| Net Income Controling            | 13.7    | 49.4    | -72.2%    | 16.7    | -17.7%   | 30.4    | 123.4   | -75.4%    |
| Net Margin                       | 3.2%    | 10.1%   | -7 bps    | 3.6%    | -49 bps  | 3.4%    | 12.5%   | -9 bps    |
| Non-Recurring Adjustments        | 0.4     | 2.0     | -78.3%    | 3.1     | -86.0%   | 3.5     | 2.8     | 24.4%     |
| Adjusted Net Income              | 14.2    | 51.4    | -72.4%    | 19.8    | -28.4%   | 33.9    | 126.3   | -73.1%    |
| Adjusted Net Margin              | 3.3%    | 10.5%   | -7.3 p.p. | 4.3%    | -107 bps | 3.8%    | 12.7%   | -8.9 p.p. |

In this 2Q23, Quali presented a decrease of 4.9% in its net revenue vs. 1Q23 and 11.1% vs. 2Q23 due to drops in the client base and in the Affinity's take-rate, partially offset by an improvement in the average ticket.

Adjusted EBITDA declined 7.4% QoQ and 16.8% YoY mainly due to: i) operational deleveraging resulting from revenue decline; and ii) pressure from variable expenses related to the total premium billed. Thus, Adjusted EBITDA margin was 44.8% in 2Q23 and retracted 120 bps QoQ and 310 bps YoY.

In turn, net income reached R\$13.7 million in 2Q23, a 72,2% YoY decline, mainly due to: i) lower revenue/EBITDA; ii) 8.1% YoY increase in net financial expenses; and iii) 15.4% QoQ growth in Depreciation & Amortization expenses.

In the first half of 2023, we reported net revenue of R\$892.3 million (-10.0% YoY), Adjusted EBITDA of R\$405.1 million (-16.8% YoY) with 45.4% Adjusted EBITDA margin (-370 bps YoY), and R\$30.4 million net income that showed -75.4% YoY variation.

On the following pages we comment the main variations over income statement, balance sheet and cash flow lines.



#### **Revenue by Segment**

| Revenue (R\$ MN)          | 2Q23   | 2Q22   | Var. YoY | 1Q23   | Var. QoQ | 1H23   | 1H22    | Var. YoY |
|---------------------------|--------|--------|----------|--------|----------|--------|---------|----------|
| Affinity                  | 436.1  | 492.3  | -11.4%   | 459.9  | -5.2%    | 896.0  | 999.7   | -10.4%   |
| Health Lives              | 432.9  | 489.1  | -11.5%   | 456.4  | -5.2%    | 889.3  | 992.6   | -10.4%   |
| Agency                    | 19.3   | 30.2   | -36.2%   | 21.0   | -8.1%    | 40.2   | 62.3    | -35.5%   |
| Adminstration Fee         | 311.8  | 327.9  | -4.9%    | 317.2  | -1.7%    | 629.1  | 661.9   | -5.0%    |
| Brokerage                 | 101.5  | 130.7  | -22%     | 117.9  | -13.9%   | 219.4  | 267.8   | -18.1%   |
| Other Income              | 0.3    | 0.3    | 9.1%     | 0.3    | 11.8%    | 0.5    | 0.5     | 6.6%     |
| Other Affinity            | 3.2    | 3.3    | -2.1%    | 3.5    | -8.3%    | 6.7    | 7.1     | -5.2%    |
| Corporate                 | 3.2    | 4.6    | -29.2%   | 5.6    | -42.2%   | 8.8    | 9.2     | -3.9%    |
| SME total                 | 9.8    | 10.4   | -5%      | 9.4    | 5.0%     | 19.2   | 17.9    | 7.3%     |
| Gama                      | 21.2   | 23.0   | -7.9%    | 20.6   | 2.7%     | 41.8   | 48.3    | -13.5%   |
| Gross Revenue             | 470.3  | 530.3  | -11.3%   | 495.5  | -5.1%    | 965.8  | 1,075.1 | -10.2%   |
| Income Taxes              | (35.2) | (41.0) | -14%     | (37.9) | -7.2%    | (73.1) | (83.1)  | -12%     |
| Cancellations and rebates | (0.2)  | (0.3)  | -37.6%   | (0.2)  | -22.3%   | (0.4)  | (0.8)   | -54.3%   |
| Net Revenue               | 435.0  | 489.0  | -11.1%   | 457.3  | -4.9%    | 892.3  | 991.3   | -10.0%   |

Quali's gross revenue reached R\$470 million in 2Q23, down 5.1% QoQ and 11.3% YoY. IN 1H23, gross revenue decreased 10.2% YoY.

In the Affinity Health Lives segment, agency revenues that are directly related to gross adds declined 8.1% QoQ and 36.2% YoY, owing to lower incentives paid by some HMOs, and to lower sales.

Recurring revenue from Administration and Brokerage fees presented 5.0% QoQ reduction due to a 3.9% drop in the average portfolio and further reduction in take-rate as a result of cyclical commercial concessions in brokerage fees over premiums billed by Quali, related to the high loss ratio that have been impacting the healthcare sector. These factors were partially offset by 2% QoQ sequential growth in Affinity portfolio average ticket. Year-on-year, there was a 9.9% decrease in recurring revenues in 2Q23, reflecting the 17.3% YoY decrease in average portfolio and pressure on take rate, partially offset by 17% increase in average ticket.

In 1H23, Affinity Health Lives gross revenues decreased 10.4% and recurring revenues decreased 8.7%.

In the Other Affinity segment (massified), revenues dropped 8.3% QoQ and 2.1% YoY. In 1H23 the variation was -5.2%.

Combined revenues from other segments decreased 3.8% QoQ and 9.7% YoY in 2Q23. Among the main highlights we had:

- i) Corporate with declines of 42.2% QoQ and 29.2% YoY due to lower sales levels, resulting in lower agency revenue;
- ii) SME with 5.0% QoQ growth, following the segment's customer portfolio development, but down 5.0% YoY due to reduction in the take rate (brokerage fees) paid by HMOs;
- iii) Gama with 2.7% QoQ increase and down 18.6% YoY.

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In 1H23, Other Segments revenue decreased 7.4% YoY, mainly due to Gama's drop (-13.5% YoY), as opposed to SME which grew 7.3% YoY.

#### **Costs and Expenses**

| Costs and Expenses (R\$ MN)  | 2Q23    | 2Q22    | Var. YoY | 1Q23    | Var. QoQ | 1H23    | 1H22    | Var. YoY |
|------------------------------|---------|---------|----------|---------|----------|---------|---------|----------|
| Total COGS e SG&A            | (204.5) | (226.2) | -9.6%    | (215.9) | -5.3%    | (420.4) | (448.1) | -6.2%    |
| COGS                         | (90.9)  | (102.1) | -11.0%   | (93.2)  | -2.5%    | (184.1) | (204.8) | -10.1%   |
| Administrative Expenses      | (55.2)  | (60.8)  | -9.1%    | (57.8)  | -4.4%    | (113.0) | (114.9) | -1.7%    |
| Commercial Expenses          | (58.4)  | (63.3)  | -7.7%    | (64.9)  | -10.0%   | (123.3) | (128.4) | -4.0%    |
| Total COGS e SG&A            | (204.5) | (226.2) | -9.6%    | (215.9) | -5.3%    | (420.4) | (448.1) | -6.2%    |
| Personnel                    | (83.4)  | (89.9)  | -7.2%    | (88.5)  | -5.7%    | (171.9) | (185.2) | -7.2%    |
| 3rd-party Services           | (44.5)  | (49.1)  | -9.4%    | (43.7)  | 1.8%     | (88.2)  | (96.9)  | -9.0%    |
| Occupancy                    | (2.8)   | (6.1)   | -54.4%   | (4.1)   | -31.7%   | (6.8)   | (11.1)  | -38.4%   |
| Marketing and Trade          | (7.8)   | (9.4)   | -17.0%   | (9.6)   | -18.1%   | (17.4)  | (19.2)  | -9.4%    |
| Comissions and Transf.       | (60.2)  | (58.3)  | 3.4%     | (60.9)  | -1.2%    | (121.1) | (112.1) | 8.0%     |
| Other Costs and SG&A         | (5.8)   | (13.4)  | -56.5%   | (9.2)   | -36.2%   | (15.0)  | (23.5)  | -36.2%   |
| Contingencies and Legal Exp. | (9.0)   | (10.5)  | -14.1%   | (5.5)   | 63.8%    | (14.5)  | (16.2)  | -10.1%   |
| <b>Bad Debt Provision</b>    | (25.0)  | (24.9)  | 0.4%     | (25.7)  | -2.7%    | (50.7)  | (49.2)  | 3.1%     |
| Other Operating              | (2.3)   | 3.7     | NM       | (4.7)   | -52.0%   | (7.0)   | 4.8     | NM       |
| Total Consolidated           | (240.8) | (257.9) | -6.6%    | (251.8) | -4.3%    | (492.6) | (508.6) | -3.1%    |
| (+/-) EBITDA Adj.            | 0.7     | 3.0     | -78.3%   | 4.7     | -86.0%   | 5.4     | 4.3     | 24.4%    |
| Total Consol. Ex-Adj.        | (240.2) | (254.9) | -5.8%    | (247.1) | -2.8%    | (487.2) | (504.3) | -3.4%    |

Note: SG&A expenses without depreciation and amortization.

Quali's total costs and expenses, excluding adjustments to the EBITDA, were R\$240.2 million in 2Q23, 2.8% QoQ and 5.8% YoY reduction. In the first half, we had a 3.4% YoY decrease in recurring costs and expenses, which reached R\$487.2 million.

In the fixed or semi-variable expenses group, recurring Personnel expenses were R\$83.4 million with an important reduction of 5.7% QoQ and 7.2% YoY, due to continuous efforts to readjust structures that started at the end of last year. Third Party Services increased 1.8% QoQ due to higher spending on legal advice and pharmacy benefit program costs, but decreased 9.4% YoY due to greater efficiency in call center and reduced miscellaneous costs. There was also sequential improvement in Marketing & Trade (-18.1% QoQ) and in Other Costs & SG&A (-36.2% QoQ) related to the search for operational efficiencies. On the other hand, there was an increase of 63.8% QoQ in Contingencies and Legal Expenses with legal costs of subsidiaries (around R\$3 million in the quarter).

Regarding variable expenses with Commissions and Transf. we observed a 1.2% QoQ decrease and 3.4% YoY increase, as well as in Bad Debt Provision that showed 2.7% QoQ reduction and 0.4% YoY growth. These expenses are proportional to the premiums billed, therefore were affected by the reduction in take-rate and increased in relation to Quali's net revenue.



#### **EBITDA and EBITDA Adjustments**

| EBITDA (R\$ MN)                  | 2Q23    | 2Q22    | Var. YoY | 1Q23    | Var. QoQ | 1H23    | 1H22    | Var. YoY |
|----------------------------------|---------|---------|----------|---------|----------|---------|---------|----------|
| Net Revenue                      | 435.0   | 489.0   | -11.1%   | 457.3   | -4.9%    | 892.3   | 991.3   | -10.0%   |
| (-) COGS                         | (90.9)  | (102.1) | -11.0%   | (93.2)  | -2.5%    | (184.1) | (204.8) | -10.1%   |
| (-) SG&A                         | (113.6) | (124.1) | -8.4%    | (122.7) | -7.3%    | (236.3) | (243.3) | -2.9%    |
| (-) Contingencies and Legal Exp. | (9.0)   | (10.5)  | -14.1%   | (5.5)   | 63.8%    | (14.5)  | (16.2)  | -10.1%   |
| (-) Bad Debt Provision           | (25.0)  | (24.9)  | 0.4%     | (25.7)  | -2.7%    | (50.7)  | (49.2)  | 3.1%     |
| (-) Other Oper. Inc. (Exp.)      | (2.3)   | 3.7     | NM       | (4.7)   | -52.0%   | (7.0)   | 4.8     | NM       |
| EBITDA                           | 194.1   | 231.1   | -16.0%   | 205.6   | -5.6%    | 399.7   | 482.7   | -17.2%   |
| BITDA Margin                     | 44.6%   | 47.3%   | -262 bps | 44.9%   | -32 bps  | 44.8%   | 48.7%   | -389 bps |
| (+/-) EBITDA Adj.                | 0.7     | 3.0     | -78.3%   | 4.7     | -86.0%   | 5.4     | 4.3     | 24.4%    |
| Write-off Judicial deposits      | -       | -       | NM       | 1.9     | NM       | 1.9     | -       | NM       |
| Severance Provision              | 0.0     | 0.6     | -97.4%   | 2.3     | -99.3%   | 2.3     | 0.9     | 165.4%   |
| Other Non-Recurring Effects      | 0.6     | 2.4     | -73.3%   | 0.5     | 22.9%    | 1.2     | 3.4     | -66.1%   |
| djusted EBITDA                   | 194.8   | 234.2   | -16.8%   | 210.3   | -7.4%    | 405.1   | 487.0   | -16.8%   |
| djusted EBITDA Margin            | 44.8%   | 47.9%   | -309 bps | 46.0%   | -119 bps | 45.4%   | 49.1%   | -373 bps |

Reported EBITDA decreased 5.6% QoQ and 16.0% YoY to R\$194.1 million in 2Q23, reflecting the reduction in net revenue, despite downsizing efforts in several cost and expenses lines. Reported EBITDA margin in the quarter was 44.6%, versus 44.9% in 1Q23 and 47.3% in 2Q22. In 1H23, reported EBITDA was R\$399.7 million (-17.2% YoY), with 44.8% margin (-389 bps YoY).

Excluding R\$0.7 million of sporadic effects in 2Q23, Quali's Adjusted EBITDA reached R\$194.8 million in 2Q23, -7.4% QoQ and -16.8% YoY. Adjusted EBITDA margin was 44.8% in 2Q23, a sequential reduction of 119 bps and of 309 bps versus 2Q22. Adjusted EBITDA was R\$405.1 million (-16.8% YoY), with 45.4% margin (-373 bps YoY) in 1H23.

#### **Financial Results**

| Financial Results (R\$MN)       | 2Q23   | 2Q22   | Var. YoY | 1Q23   | Var. QoQ | 1H23    | 1H22   | Var. YoY |
|---------------------------------|--------|--------|----------|--------|----------|---------|--------|----------|
| Net Debt Income (Exp.)          | (54.0) | (49.4) | 9.3%     | (60.6) | -10.8%   | (114.6) | (90.1) | 27.2%    |
| Financial Investments           | 27.4   | 19.7   | 38.8%    | 22.3   | 22.9%    | 49.7    | 36.8   | 35.1%    |
| Hedge Accounting                | -      | (17.1) | NM       | -      | NM       | -       | (36.4) | NM       |
| Interest on Loans and Financing | (81.4) | (52.1) | 56.3%    | (82.9) | -1.7%    | (164.3) | (90.4) | 81.7%    |
| Interest and Fine on Late Paym. | 7.7    | 8.1    | -4.5%    | 8.1    | -5.2%    | 15.8    | 15.7   | 1.1%     |
| Monetary Adjustments            | (1.4)  | (0.6)  | 162.3%   | (1.5)  | -0.7%    | (2.9)   | (1.0)  | 187.0%   |
| Other Financ. Income (Exp.)     | (8.6)  | (10.3) | -16.0%   | (13.0) | -33.6%   | (21.6)  | (17.2) | 25.4%    |
| Net Financial Results           | (56.4) | (52.2) | 8.1%     | (66.9) | -15.7%   | (123.3) | (92.6) | 33.1%    |

Net Financial results were a R\$56.4 million expense in 2Q23, -15.7% QoQ and +8.1% YoY. Net Debt expenses, net of financial investments income, were R\$54.0 million in 2Q23 (or 3.9% on average net debt for the period), showing a 10.8% QoQ decline, mainly related to the 23% growth in financial income that, besides being helped by a slightly higher cash position throughout 2Q23, returned to a normalized level after being negatively impacted by the mark-to-market of some securities and funds in 1O23.

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In Other Financial Expenses, we observed a 33.6% QoQ and a 16.0% YoY decrease in 2Q23, helped by R\$3.4 million growth in interests from fines and late payments versus the previous quarter.

In 1H23, the Net Financial results were negative by R\$123.3 million, an increase of 33.1% YoY that reflects the higher cost of debentures issued in June/2022, in addition to following the higher debt index (CDI).

#### **Net Income**

| Net Income (R\$ MN)         | 2Q23    | 2Q22   | Var. YoY | 1Q23    | Var. QoQ | 1H23    | 1H22    | Var. YoY |
|-----------------------------|---------|--------|----------|---------|----------|---------|---------|----------|
| EBITDA                      | 194.1   | 231.1  | -16.0%   | 205.6   | -5.6%    | 399.7   | 482.7   | -17.2%   |
| D&A                         | (114.3) | (99.0) | 15.4%    | (114.7) | -0.4%    | (229.0) | (196.9) | 16.3%    |
| Intangible/Fixed Assets     | (34.6)  | (36.0) | -3.8%    | (39.6)  | -12.6%   | (74.2)  | (72.3)  | 2.6%     |
| Amort. Commissions          | (75.9)  | (60.1) | 26.2%    | (70.2)  | 8.0%     | (146.1) | (117.7) | 24.1%    |
| Amort. Leases               | (3.8)   | (2.9)  | 29.2%    | (4.8)   | -21.8%   | (8.6)   | (6.9)   | 25.3%    |
| EBIT                        | 79.9    | 132.1  | -39.5%   | 90.9    | -12.1%   | 170.8   | 285.8   | -40.2%   |
| Fin. Inc. (Exp.)            | (56.4)  | (52.2) | 8.1%     | (66.9)  | -15.7%   | (123.3) | (92.6)  | 33.1%    |
| Earnings before taxes       | 23.5    | 79.9   | -70.6%   | 24.0    | -2.1%    | 47.5    | 193.1   | -75.4%   |
| Income Tax./Social Contrib. | (8.0)   | (28.0) | -71.6%   | (4.9)   | 62.5%    | (12.9)  | (64.9)  | -80.2%   |
| Net Income Consolidated     | 15.5    | 51.9   | -70.1%   | 19.1    | -18.7%   | 34.6    | 128.3   | -73.0%   |
| (-) Minority Interest       | (1.8)   | (2.5)  | -28.8%   | (2.4)   | -25.1%   | (4.2)   | (4.8)   | -12.8%   |
| Net Income Parent Co.       | 13.7    | 49.4   | -72.2%   | 16.7    | -17.7%   | 30.4    | 123.4   | -75.4%   |
| Non-Recurring Adjustments   | 0.4     | 2.0    | -78.3%   | 3.1     | -86.0%   | 3.5     | 2.8     | 24.4%    |
| Adjusted Net Income         | 14.2    | 51.4   | -72.4%   | 19.8    | -28.4%   | 33.9    | 126.3   | -73.1%   |

Quali reported a net income of R\$13.7 million in 2Q23, after minority interest, decreased 17.7% QoQ and 72.2% YoY, due to lower EBITDA, higher depreciation and amortization expenses and, in YoY variation, also due to the worsening net financial result. Adjusting for extraordinary effects, our net income was R\$14.2 million in 2Q23 (-28.4% QoQ and -72.4% YoY).

In 1H23, we reported 75.4% decrease in net income to R\$30.4 million and a 73.1% reduction in adjusted net income to R\$33.9 million.



#### **Managerial Cash Flow**

| Cash Flow                         | 2Q23    | 2Q22    | Var. YoY | 1Q23   | Var. QoQ | 1H23    | 1H22    | Var. YoY |
|-----------------------------------|---------|---------|----------|--------|----------|---------|---------|----------|
| EBITDA                            | 194.1   | 231.1   | -16.0%   | 205.6  | -5.6%    | 399.7   | 482.7   | -17.2%   |
| Non cash adjustments              | 4.7     | 8.0     | -41.1%   | (2.8)  | -269.7%  | 1.9     | 10.4    | -81.4%   |
| Leasing payments                  | (5.1)   | (2.8)   | 81.3%    | (4.9)  | 3.5%     | (10.0)  | (6.2)   | 62.3%    |
| Commissions paid                  | (53.3)  | (112.4) | -52.6%   | (64.1) | -16.9%   | (117.4) | (177.0) | -33.7%   |
| Taxes Paid                        | (11.9)  | (27.3)  | -56.5%   | (5.7)  | 109.8%   | (17.5)  | (64.1)  | -72.7%   |
| Changes in Working Capital        | 33.9    | (26.0)  | NM       | 28.8   | 17.9%    | 62.7    | (93.0)  | NM       |
| Cash Provided by Oper. Activities | 162.5   | 70.6    | 130.1%   | 156.8  | 3.6%     | 319.4   | 152.8   | 109.0%   |
| Capex (Intang. + PP&E)            | (11.6)  | (9.8)   | 19.0%    | (13.9) | -16.4%   | (25.5)  | (25.5)  | -0.1%    |
| Operating Cash Flow after Capex   | 150.9   | 60.9    | 147.9%   | 142.9  | 5.6%     | 293.9   | 127.3   | 130.8%   |
| Acquisitions portfolio/companies  | (2.8)   | (58.7)  | -95.2%   | (2.5)  | 12.0%    | (5.3)   | (105.1) | -95.0%   |
| Free Cash Flow                    | 148.1   | 2.1     | 69.3x    | 140.4  | 5.5%     | 288.6   | 22.2    | 13.0x    |
| Financial Income/Expenses         | (135.1) | (64.6)  | 109.1%   | 21.3   | -734.0%  | (113.8) | (97.4)  | 16.8%    |
| Loans and Funding                 | -       | 518.9   | NM       | -      | NM       | -       | 466.1   | NM       |
| Financial Investments             | (63.9)  | (4.7)   | NM       | 19.3   | -431.2%  | (44.6)  | (12.4)  | 259.2%   |
| Capital Increase                  | 2.0     | -       | NM       | -      | NM       | 2.0     | -       | NM       |
| Dividends Paid                    | (3.6)   | -       | 14.2%    | -      | NM       | (3.6)   | (3.2)   | 13.6%    |
| Cash Prov. Financing Activ.       | (200.7) | 446.5   | NM       | 40.6   | -594.1%  | (160.1) | 353.0   | NM       |
| Cash Flow                         | (52.5)  | 448.6   | NM       | 181.1  | NM       | 128.5   | 375.2   | -65.7%   |

The free cash flow generation reached R\$148.1 million in 2Q23, the highest in 9 quarters, a 5.5% increase over the also strong cash generation in 1Q23. In 1H23, we reached R\$288.6 million of free cash generation that was 13x higher than the R\$22.2 million in 1H22.

This improvement was mainly related to higher cash flow from operating activities, before capex, which reached R\$162.5 million in 2Q23 – or a 84% conversion of EBITDA into cash – showing growth of 3.6% QoQ and 130.1% YoY.

Among the main reasons for such evolution, we had: i) improvement in working capital (cash generation of R\$33.9 million in 2Q23, +17.9% QoQ), due to the continuous monitoring of receivables from HMOs, helped by efficiency in tax payments and renegotiation of terms with service providers; and ii) reduction of 16.9% QoQ and 52.6% YoY in cash commissions (CAC), as a result of our rationalization of incentives to the channel, with CAC per life sold achieving the lowest level in the last 5 guarters (and despite the double-digit increase in the annual average ticket).

CapEx for 2Q23 was R\$11.6 million (-16.4% QoQ and +19.0% YoY), and disbursements with acquisitions and commercial agreements were R\$2.8 million in the period.

Finally, even after the payment of semi-annual interests on debt (debentures) and dividends distribution to minority interests, the cash + short-term investments position showed a positive variation of R\$11.4 million in 2Q23 and R\$173.2 million in 1H23.



#### **Investments**

| Capex (R\$ MN)          | 2Q23 | 2Q22 | Var. YoY | 1Q23 | Var. QoQ | 1H23 | 1H22 | Var. YoY |
|-------------------------|------|------|----------|------|----------|------|------|----------|
| Acquisitions and Rights | -    | -    | NM       | -    | NM       | -    | 40.0 | NM       |
| IT Capex                | 9.8  | 10.9 | -9.6%    | 11.6 | -15.4%   | 21.5 | 20.8 | 3.1%     |
| PP&E/Other Capex        | 0.1  | 3.8  | -96.4%   | 1.4  | -90.4%   | 1.6  | 11.2 | -86.0%   |
| Total                   | 10.0 | 14.7 | -32.0%   | 13.1 | -23.6%   | 23.1 | 72.0 | -68.0%   |

Investments in PP&E, intangibles and acquisitions were R\$10 million in 2Q23, with a variation of -23.6% QoQ and -32.0% YoY. The largest investment was in IT, related to expenses with acquisition of software licenses and operating software in use, continuing the company's digital transformation strategy. In 1H23, capex reached R\$23.1 million (-68.0% YoY), with the majority of investments in IT.

#### **Indebtedness**

| Capital Structure (R\$ MN) | 2Q23    | 2Q22    | Var. YoY | 1Q23    | Var. QoQ |
|----------------------------|---------|---------|----------|---------|----------|
| Current Debt               | 569.1   | 414.4   | 37.3%    | 103.3   | 451.0%   |
| Long Term Debt             | 1,638.1 | 2,184.8 | -25.0%   | 2,187.1 | -25.1%   |
| Derivatives                | -       | 34.8    | NM       | -       | NM       |
| TOTAL                      | 2,207.3 | 2,634.0 | -16.2%   | 2,290.4 | -3.6%    |
| Cash and cash equivalents  | 883.4   | 1,140.2 | -22.5%   | 872.0   | 1.3%     |
| Net Debt                   | 1,323.8 | 1,493.9 | -11.4%   | 1,418.4 | -6.7%    |
| Net Debt / Adj. EBITDA LTM | 1.55x   | 1.47x   | 0.08x    | 1.59x   | -0.04x   |

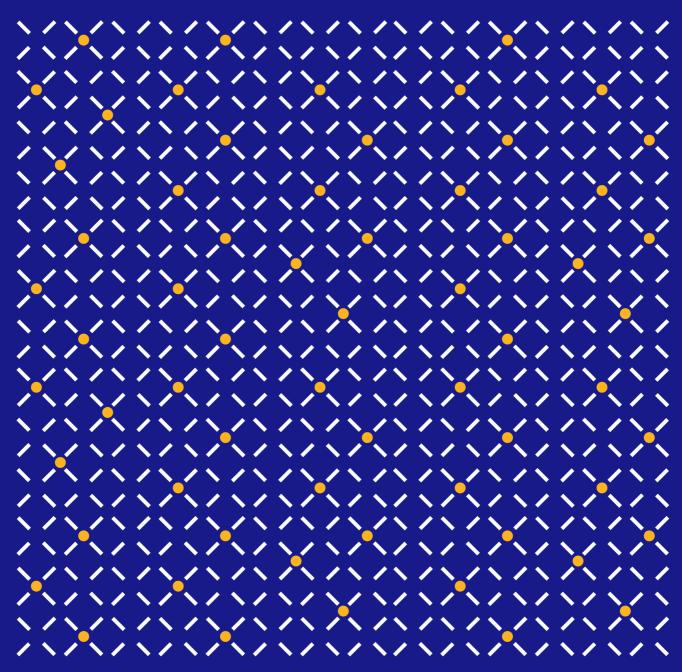
Our net debt was R\$1,328.8 million in 2Q23, -6.7% QoQ and -11.4% YoY, in a quarter with strong operating cash generation and after payment of the semi-annual interests on our debentures. Almost all debt is consolidated and most of it is in the long term, with the first amortization scheduled to June 2024 (25% of the total) and final maturity in June 2027. Our financial leverage closed 2Q23 at 1.55x Adjusted EBITDA LTM, lower than the 1.59x ratio in 1Q23, but higher than the 1.47x in 2Q22.

#### **ROIC**

| <b>2Q23</b> 2,959 | <b>2Q22</b> 2.901  | Var. YoY  | 1Q23   | Var. QoQ   |
|-------------------|--|---|--|--|
| 2,959             | 2 001  |   |  |  |
|                   | Z,50 I   | 2.0%  | 2,976  | -0.6%  |
| (131)             | (141)  | -7.1%   | (102)  | 28.1%  |
| 2,828             | 2,761  | 2.4%  | 2,874  | -1.6%  |
| (1,009)           | (1,033)  | -2.3%   | (1,015)  | -0.6%  |
| 1,819             | 1,728  | 5.3%  | 1,860  | -2.2%  |
| 408               | 632  | -35.5%  | 462  | -11.8%   |
| (139)             | (215)  | -35.5%  | (157)  | -11.8%   |
| 269               | 417  | -35.5%  | 305  | -11.8%   |
| 14.8%             | 24.1%  | -9.4 p.p.   | 16.4%  | -162 bps   |
|                   | (131)<br><b>2,828</b><br>(1,009)<br><b>1,819</b><br>408<br>(139) | (131)     (141)       2,828     2,761       (1,009)     (1,033)       1,819     1,728       408     632       (139)     (215)       269     417 | (131)     (141)     -7.1%       2,828     2,761     2.4%       (1,009)     (1,033)     -2.3%       1,819     1,728     5.3%       408     632     -35.5%       (139)     (215)     -35.5%       269     417     -35.5% | (131)         (141)         -7.1%         (102)           2,828         2,761         2.4%         2,874           (1,009)         (1,033)         -2.3%         (1,015)           1,819         1,728         5.3%         1,860           408         632         -35.5%         462           (139)         (215)         -35.5%         (157)           269         417         -35.5%         305 |

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# Attachments: Financial Statements





#### **Income Statement - Consolidated**

| INCOME STATEMENT (R\$ MM)             | 2Q23    | 2Q22    | Var. YoY | 1Q23    | Var. QoQ | 1H23    | 1H22    | Var. YoY |
|---------------------------------------|---------|---------|----------|---------|----------|---------|---------|----------|
| Net Revenue                           | 435.0   | 489.0   | -11.1%   | 457.3   | -4.9%    | 892.3   | 991.3   | -10.0%   |
| COGS                                  | (91.1)  | (102.1) | -10.7%   | (93.0)  | -2.0%    | (184.1) | (205.6) | -10.5%   |
| Gross Profit                          | 343.8   | 387.0   | -11.1%   | 364.4   | -5.6%    | 708.2   | 785.7   | -9.9%    |
| Operating Income (expenses)           | (264.0) | (254.9) | 3.6%     | (273.5) | -3.5%    | (537.5) | (499.9) | 7.5%     |
| Administrative expenses               | (93.4)  | (99.7)  | -6.3%    | (102.6) | -9.0%    | (196.0) | (192.4) | 1.9%     |
| Selling expenses                      | (134.3) | (123.4) | 8.8%     | (135.0) | -0.5%    | (269.3) | (246.9) | 9.0%     |
| Provisions for Bad Debt               | (25.0)  | (24.9)  | 0.4%     | (25.7)  | -2.7%    | (50.7)  | (49.2)  | 3.1%     |
| Other operating income (expenses)     | (11.3)  | (6.8)   | 65.0%    | (10.2)  | 10.5%    | (21.5)  | (11.4)  | 89.2%    |
| Earnings before Interest and Taxes    | 79.9    | 132.1   | -39.5%   | 90.9    | -12.1%   | 170.8   | 285.8   | -40.2%   |
| Financial income (expenses)           | (56.4)  | (52.2)  | 8.1%     | (66.9)  | -15.7%   | (123.3) | (92.6)  | 33.1%    |
| Income Before Taxes                   | 23.5    | 79.9    | -70.6%   | 24.0    | -2.1%    | 47.5    | 193.1   | -75.4%   |
| Income Taxes and Social Contribuition | (8.0)   | (28.0)  | -71.6%   | (4.9)   | 62.5%    | (12.9)  | (64.9)  | -80.2%   |
| NET (LOSS) INCOME FOR PERIOD          | 15.5    | 51.9    | -70.1%   | 19.1    | NM       | 34.6    | 128.3   | -73.0%   |
| Attributable to                       |         |         |          |         |          |         |         |          |
| Noncontrolling interest               | (1.8)   | (2.5)   | -28.8%   | (2.4)   | -25.1%   | (4.2)   | (4.8)   | -12.8%   |
| Controlling interest                  | 13.7    | 49.4    | -72.2%   | 16.7    | -17.7%   | 30.4    | 123.4   | -75.4%   |



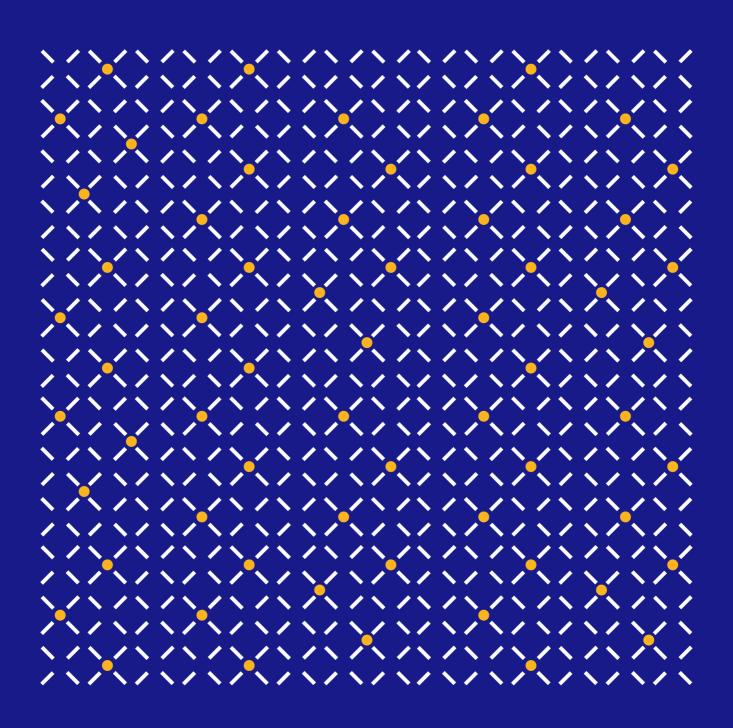
#### **Balance Sheet - Consolidated**

| ASSETS (R\$ MN)                    | Jun/23  | Dec/22  | Var. %  | LIABILITIES & SHAREHOLDERS EQUITY (R\$ MN)      | Jun/23       | Dec/22  | Var. %  |
|------------------------------------|---------|---------|---------|---|--------------|---------|---------|
| CURRENT ASSETS                     | Juli/23 | Dec/22  | Vai. 70 | CURRENT LIABILITIES                             | Juli/23      | Dec/22  | Vai. 70 |
| Cash and cash equivalents          | 505.7   | 377.1   | 34.1%   | Loans, Financing and Debentures                 | 569.1        | 20.4    | NM      |
| Short-term investments             | 377.8   | 333.1   | 13.4%   | Taxes payable                                   | 29.4         | 24.2    | 21.6%   |
| Trade receivables                  | 229.7   | 232.0   | -1.0%   | Technical Reserves                              | 18.7         | 16.9    | 10.6%   |
| Other assets                       | 259.0   | 255.3   | 1.4%    | Premiums to be transferred                      | 185.4        | 224.1   | -17.3%  |
| Other financial assets             | 251.7   | 245.3   | 2.6%    | Financial transfers payable                     | 55.9         | 55.9    | 0.0%    |
| Other non-financial assets         | 7.3     | 10.0    | -27.4%  | Payroll and related taxes                       | 53.5         | 67.3    | -20.5%  |
| Derivative financial instruments   | 7.5     | -       | NM      | Transferable prepayments                        | 39.3         | 46.9    | -16.2%  |
| Related Parties                    | _       | _       | NM      | Related parties                                 | 22.0         | 22.0    | 0.0%    |
| Total current assets               | 1,372.1 | 1,197.6 | 14.6%   | Other payables                                  | 269.8        | 178.5   | 51.2%   |
| Total current assets               | 1,572.1 | 1,137.0 | 14.070  | Leases  | 11.8         | 18.0    | -34.6%  |
| NONCURRENT ASSETS                  |         |         |         | Total current liabilities                       | 1,255.0      | 674.4   | 86.1%   |
| Long-term assets                   |         |         |         | NONCURRENT LIABILITIES                          | 1,233.0      | 01-1    | 00.170  |
| Income tax and social contribution | 178.0   | 161.3   | 10.4%   | Loans, Financing and Debentures                 | 1,638.1      | 2,186.1 | -25.1%  |
| Other assets                       | 141.8   | 166.1   | -14.6%  | Income tax and social contribution              | 1.7          | 0.0     | NM      |
| Other financial assets             | 141.0   | 163.8   | -13.9%  | Financial transfers payable                     | 0.6          | 0.9     | -27.3%  |
| Other non financial assets         | 0.9     | 2.3     | -62.8%  | Premiums to be transferred                      | 0.2          |         | 0.0%    |
| Total long-term assets             | 319.8   | 327.4   | -2.3%   | Payroll and related taxes                       | 0.4          | 0.4     | 0.0%    |
| -                                  |         |         |         | Deferred income tax and social contribution     | 85.7         | 79.7    | 7.6%    |
| Investments                        | 126.1   | 126.4   | -0.3%   | Options for non-controlling interests acquiring | 99.7         | 93.8    | 6.3%    |
| Property, plant and equipment      | 71.2    | 85.9    | -17.2%  | Provision for risks                             | 82.0         | 84.5    | -3.0%   |
| Intangible assets                  | 2,698.9 | 2,774.6 | -2.7%   | Other payables                                  | 0.6          | 2.4     | -74.6%  |
| Goodwill                           | 1,854.7 | 1,854.7 | 0.0%    | Leases  | 31.8         | 33.1    | -4.0%   |
| Others intangible assets           | 844.1   | 919.9   | -8.2%   | Total noncurrent liabilities                    | 1,940.9      | 2,481.1 | -21.8%  |
| Total noncurrent assets            | 3,216.0 | 3,314.4 | -3.0%   |   |              |         |         |
|                                    |         |         |         | EQUITY  |              |         |         |
|                                    |         |         |         | Capital   | 875.6        | 875.6   | 0.0%    |
|                                    |         |         |         | Treasury Shares                                 | (107.6)      | (114.2) | -5.8%   |
|                                    |         |         |         | Capital reserves                                | 122.4        | 126.5   | -3.2%   |
|                                    |         |         |         | Profit reserves                                 | 458.6        | 458.6   | 0.0%    |
|                                    |         |         |         | Earnings  | 30.4         | -       | NM      |
|                                    |         |         |         | Total Equity of controlling shareholders        | 1,379.5      | 1,346.5 | 2.5%    |
|                                    |         |         |         | Noncontrolling interest in subsidiaries         | 12.7         | 10.1    | 25.2%   |
|                                    |         |         |         | Total equity                                    | 1,392.2      | 1,356.6 | 2.6%    |
| TOTAL ASSETS                       | 4,588.1 | 4,512.0 | 1.7%    | TOTAL LIABILITIES AND EQUITY                    | -<br>4,588.1 | 4,512.0 | 1.7%    |



#### **Cash Flow – Consolidated**

| STATEMENTS OF CASH FLOWS (R\$ MN)  | 1H23     | 1H22                  | Var. %           |
|--|----------|-----------------------|------------------|
| CASH FLOW FROM OPERATING ACTIVITIES  |          |                       |                  |
| me tax and social contribution   | 47.5     | 193.1                 | -75.4%           |
| Adjustments:   |          |                       |                  |
| Depreciation and Amortization  | 229.0    | 196.9                 | 16.3%            |
| Impairment   | 1.0      | (1.6)                 | -158.8%          |
| Equity Accounting  | 0.3      | 3.0                   | -89.6%           |
| Restricted Shares  | 3.2      | 4.0                   | -20.4%           |
| Financial Income/Expenses  | 175.3    | 130.0                 | 34.8%            |
| Losses with disproportionate dividends   | (0.0)    | (0.0)                 | -34.8%           |
| Provision for Risks  | (2.5)    | 5.0                   | -150.4%          |
| Origin Cash provided by operating activities   | 62.7     | (93.0)                | -167.4%          |
| Cash provided by operating activities  | 516.4    | 437.4                 | 18.0%            |
| Interest paid on debentures  | (165.6)  | (115.7)               | 43.1%            |
| Income tax and social contribution paid  | (17.5)   | (64.1)                | -72.7%           |
| Net cash provided by operating activities  | 333.3    | 257.7                 | 29.4%            |
| ESTING ACTIVITIES  | (1.47.4) | (217.1)               | -32.1%           |
| Investments in intangible assets Purchase of property, plant and equipment                   | (147.4)  | (217.1)<br>(10.4)     | -32.1%<br>-92.1% |
| ancial investments - exclusive FI fund   | (44.6)   | (10.4)                | 259.2%           |
| Amount paid in acquisition (Elo)   | (44.0)   | (16.4)                | 239.276<br>NM    |
| Amount paid in acquisition (APM)   | -        | (10.4)                | NM               |
| Earn Out - Plural e Oxcorp   | -        | (52.7)                | NM               |
| Net cash used in investing activities  | (192.8)  | (320.0)               | -39.7%           |
| CASH FLOW FROM FINANCING ACTIVITIES  | (192.0)  | (320.0)               | -33.1 /0         |
| Rents Paid   | (10.0)   | (6.2)                 | 62.3%            |
| Cost of Raising Debentures   | (10.0)   | (19.0)                | -47.0%           |
| Other costs of raising debentures  | (0.2)    | (0.2)                 | 0.0%             |
| Amount paid upon debentures issued   | (0.2)    | (1,300.0)             | NM               |
| ebentures issued   | -        | 2,200.0               | NM               |
| Increase in capital of minority-owned subsidiaries   | 2.0      | 2,200.0               | NM               |
| Loans and swap Paid  | 2.0      | (433.9)               | NM               |
| Dividends paid to minorities   | (3.6)    | (3.2)                 | 13.6%            |
| Cash provided by (used in) financing activities  | (11.9)   | (3.2)<br><b>437.5</b> | -102.7%          |
| INCREASE IN CASH AND CASH EQUIVALENTS, NET   | 128.5    | 437.3<br>375.1        | -65.7%           |
| Cash and cash equivalents at beginning of period   | 377.1    | 449.5                 | -05.7%<br>-16.1% |
| Cash and cash equivalents at beginning or period  Cash and cash equivalents at end of period | 505.7    | 824.6                 | -16.1%           |



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São Paulo Corporate Towers Av. Presidente Juscelino Kubitschek, 1.909 6° ao 10° andar - Vila Nova Conceição 04543-011 - São Paulo - SP - Brasil Tel: +55 11 2573-3000 ey.com.br

A free translation from Portuguese into English of Independent Auditor's Review Report on individual and consolidated condensed interim financial information prepared in Brazilian currency in accordance with NBC TG 21 and IAS 34 – Interim Financial Reporting, issued by the International Accounting Standards Board (IASB)

Independent auditor's review report on individual and consolidated condensed interim financial information

To the Shareholders, Board of Directors and Officers Qualicorp Consultoria e Corretora de Seguros S.A. São Paulo - SP

#### Introduction

We have reviewed the accompanying individual and consolidated condensed interim financial information, contained in the Quarterly Information Form (ITR) of Qualicorp Consultoria e Corretora de Seguros S.A. ("Company") for the quarter ended June 30, 2023, comprising the statement of financial position as of June 30, 2023, and the related statements of profit or loss and of comprehensive income for the three and six-month periods then ended and of changes in equity and of cash flows for the six-month period then ended, including explanatory information.

The Board of Directors is responsible for preparation of the individual and consolidated condensed interim financial information in accordance with Accounting Pronouncement NBC TG 21 and IAS 34 – Interim Financial Reporting, issued by the International Accounting Standards Board (IASB), as well as for the fair presentation of this information in conformity with the rules issued by the Brazilian Securities and Exchange Commission (CVM) applicable to the preparation of Quarterly Information Form (ITR). Our responsibility is to express a conclusion on this individual and consolidated condensed interim financial information based on our review.

#### Scope of review

We conducted our review in accordance with Brazilian and International Standards on Review Engagements (NBC TR 2410 and ISRE 2410 - Review of Interim Financial Information Performed by the Independent Auditor of the Entity). A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with auditing standards and, consequently, does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.



# Conclusion on the individual and consolidated condensed interim financial information

Based on our review, nothing has come to our attention that causes us to believe that the individual and consolidated condensed interim financial information included in the quarterly information referred to above are not prepared, in all material respects, in accordance with NBC TG 21 and IAS 34 applicable to the preparation of Quarterly Information Form (ITR) and presented consistently with the rules issued by the Brazilian Securities and Exchange Commission (CVM).

#### Other matters

Statements of value added

The abovementioned quarterly information include the individual and consolidated statements of value added (SVA) for the six-month period ended June 30, 2023, prepared under the responsibility of the Board of Directors of the Company, and presented as supplementary information by IAS 34. These statements have been subject to review procedures performed together with the review of the quarterly information with the objective to conclude whether they are reconciled to the individual and consolidated condensed interim financial information and the accounting records, as applicable, and if its format and content are in accordance with the criteria set forth by NBC TG 09 – Statement of Value Added. Based on our review, nothing has come to our attention that causes us to believe that these statements of value added were not prepared, in all material respects, pursuant to such standard and consistently with the individual and consolidated condensed interim financial information taken as a whole.

São Paulo, August 14, 2023.

ERNST & YOUNG Auditores Independentes S.S. Ltda CRC SP-034519/O

Alessandra Aur Raso CRC-SP248878/O

#### **OUALICORP CONSULTORIA E CORRETORA DE SEGUROS S.A.**

#### INTERIM CONDENSED BALANCE SHEET AS AT JUNE 30, 2023 AND DECEMBER 31, 2022 All amounts in thousands of real

|   |      | Parent co     | ompany       | Consol        | idated       |   |      | Parent c      | ompany       | Consol        | lidated    |
|---|------|---------------|--------------|---------------|--------------|---|------|---------------|--------------|---------------|------------|
|   |      |               | December 31, |               | December 31, |   |      |               | December 31, |               | December 3 |
| ASSETS  | Note | June 30, 2023 | 2022         | June 30, 2023 | 2022         | LIABILITIES AND EQUITY                                    | Note | June 30, 2023 | 2022         | June 30, 2023 | 2022       |
| CURRENT ASSETS                                |      |               |              |               |              | CURRENT LIABILITIES                                       |      |               |              |               |            |
| Cash and cash equivalents                     | 7.1  | 174.451       | 90.304       | 505.654       | 377.129      | Interest-bearing loans and borrowings and debentures      | 14   | 569.148       | 20,439       | 569.148       | 20.43      |
| Financial investments                         | 7.2  | -             | -            | 377.775       | 333.143      | Taxes and contributions payable                           |      | 11.521        | 14.453       | 29.397        | 24.17      |
| Amounts receivable from customers             | 8    | 48.238        | 53.360       | 229.687       | 232.040      | Technical reserves for healthcare operations              |      | -             | -            | 18.710        | 16.92      |
| Other assets                                  |      | 52.480        | 87.872       | 258.965       | 255.308      | Premiums to be transferred                                | 16   | -             | -            | 185.377       | 224.13     |
| Other financial assets                        | 9    | 50.623        | 80.503       | 251.675       | 245.267      | Financial transfers payable                               |      | -             | -            | 55.937        | 55.93      |
| Other non-financial assets                    |      | 1.857         | 7.369        | 7.290         | 10.041       | Payroll and related charges                               |      | 34.946        | 48.902       | 53.497        | 67.31      |
| Receivables from related parties              | 11.1 | 34.494        | 28.686       | -             | -            | Transferable prepayments                                  |      | -             | -            | 39.307        | 46.9       |
| Total current assets                          |      | 309.663       | 260.222      | 1.372.081     | 1.197.620    | Payables to related parties                               | 11.1 | 22.044        | 22.065       | 22.044        | 22.04      |
|   |      |               |              |               |              | Other payables  | 17   | 17.253        | 29.596       | 269.817       | 178.49     |
| NON-CURRENT ASSETS                            |      |               |              |               |              | Lease liabilities   | 15   | 7.758         | 13.067       | 11.770        | 17.99      |
| Deferred income tax and social contribution   | 10   | 175.513       | 158.741      | 178.013       | 161.270      | Total current liabilities                                 |      | 662.670       | 148.522      | 1.255.004     | 674.37     |
| Receivables from related parties              | 11.1 | -             | 9.504        | -             | -            |   |      |               |              |               |            |
| Other assets                                  |      | 14.353        | 15.351       | 141.824       | 166.112      | NON-CURRENT LIABILITIES                                   |      |               |              |               |            |
| Other financial assets                        | 9    | 13.532        | 14.084       | 140.963       | 163.800      | Interest-bearing loans and borrowings and debentures      | 14   | 1.638.121     | 2.186.141    | 1.638.121     | 2.186.14   |
| Other non-financial assets                    |      | 821           | 1.267        | 861           | 2.312        | Taxes and contributions payable                           |      | -             | -            | 1.741         |            |
| Total long-term receivables                   |      | 189.866       | 183.596      | 319.837       | 327.382      | Financial transfers payable                               |      | -             | -            | 638           | 87         |
|   |      |               |              |               |              | Premiums to be transferred                                | 16   | -             | -            | 167           | 16         |
|   |      |               |              |               |              | Payroll and related charges                               |      | -             | -            | 400           | 40         |
|   |      |               |              |               |              | Deferred income tax and social contribution               | 10   | -             | -            | 85.743        | 79.65      |
| Investments in subsidiaries and joint venture | 12   | 1.891.208     | 1.926.509    | 126.115       | 126.433      | Call option over non-controlling interests                | 5    | 49.134        | 48.149       | 99.666        | 93.78      |
| Property and equipment                        |      | 56.263        | 69.983       | 71.174        | 85.944       | Provision for contingencies                               | 18   | 11.901        | 7.918        | 82.010        | 84.53      |
| Intangible assets                             |      |               |              |               |              | Other payables  | 17   | -             | 658          | 600           | 2.36       |
| Goodwill                                      | 13   | 673.520       | 626.653      | 1.854.712     | 1.854.712    | Lease liabilities   | 15   | 23.001        | 24.775       | 31.799        | 33.13      |
| Other intangible assets                       | 13   | 643.780       | 695.650      | 844.146       | 919.937      | Total non-current liabilities                             |      | 1.722.157     | 2.267.641    | 1.940.885     | 2.481.05   |
| Total non-current assets                      |      | 3.454.637     | 3.502.391    | 3.215.984     | 3.314.408    |   |      |               |              |               |            |
|   |      |               |              |               |              | EQUITY  | 19   |               |              |               |            |
|   |      |               |              |               |              | Share capital   |      | 875.575       | 875.575      | 875.575       | 875.57     |
|   |      |               |              |               |              | Treasury shares   |      | (107.591)     | (114.223)    | (107.591)     | (114.22    |
|   |      |               |              |               |              | Capital reserve   |      | 122.437       | 126.456      | 122.437       | 126.45     |
|   |      |               |              |               |              | Revenue reserves  |      | 458.642       | 458.642      | 458.642       | 458.64     |
|   |      |               |              |               |              | Retained earnings   |      | 30.410        | -            | 30.410        |            |
|   |      |               |              |               |              | Total equity attributable to equity holders of the parent |      | 1.379.473     | 1.346.450    | 1.379.473     | 1.346.45   |
|   |      |               |              |               |              | Non-controllina interests                                 |      |               |              | 12.703        | 10.14      |
|   |      |               |              |               |              | Total equity  |      | 1.379.473     | 1.346.450    | 1.392.176     | 1.356.59   |
| TOTAL ASSETS                                  |      | 3.764.300     | 3.762.613    | 4.588.065     | 4.512.028    | TOTAL LIABILITIES AND EQUITY                              |      | 3.764.300     | 3.762.613    | 4.588.065     | 4.512.02   |



|  |      |                       | Com                   | oany            |                 |                       | Consol                | idated          |                 |
|--|------|-----------------------|-----------------------|-----------------|-----------------|-----------------------|-----------------------|-----------------|-----------------|
|  | Note | Six months ended June | Six months ended June | Three<br>months | Three<br>months | Six months ended June | Six months ended June | Three<br>months | Three<br>months |
|  |      | 30, 2023              | 30, 2022              | ended June      | ended June      | 30, 2023              | 30, 2022              | ended June      | ended June      |
| NET OPERATING REVENUE                              | 25.d | 259.455               | 314.341               | 120.985         | 155.555         | 892.318               | 991.253               | 434.970         | 489.044         |
| COST OF PROVIDING SERVICES                         | 21   | (24.978)              | (23.321)              | (13.951)        | (12.076)        | (184.094)             | (204.765)             | (91.129)        | (102.087)       |
| OPERATING INCOME (EXPENSES)                        |      |                       |                       |                 |                 |                       |                       |                 |                 |
| Administrative expenses                            | 21   | (60.193)              | (71.989)              | (26.760)        | (39.731)        | (196.018)             | (194.107)             | (93.386)        | (99.690)        |
| Selling expenses                                   | 21   | (192.074)             | (212.441)             | (95.422)        | (106.881)       | (269.259)             | (246.087)             | (134.281)       | (123.447)       |
| Losses on uncollectible receivables                | 8.1  | (674)                 | (952)                 | (341)           | (402)           | (50.701)              | (49.185)              | (25.009)        | (24.905)        |
| Share of net profits of equity-accounted investees | 12   | 97.295                | 205.122               | 50.346          | 101.738         | (318)                 | (3.044)               | (170)           | (2.275)         |
| Other income (expenses), net                       |      | (1.264)               | 7.816                 | 835             | 5.979           | (21.176)              | (8.314)               | (11.114)        | (4.563)         |
| OPERATING PROFIT BEFORE                            |      |                       |                       |                 |                 |                       |                       |                 |                 |
| FINANCE INCOME AND COSTS                           |      | 77.567                | 218.576               | 35.692          | 104.182         | 170.752               | 285.751               | 79.881          | 132.077         |
| Finance income                                     | 22   | 10.557                | 291.204               | 6.554           | 135.671         | 76.980                | 342.463               | 42.308          | 161.190         |
| Finance costs                                      | 22   | (74.733)              | (414.322)             | (37.201)        | (203.207)       | (200.233)             | (435.081)             | (98.690)        | (213.354)       |
| PROFIT BEFORE INCOME TAX                           |      |                       |                       |                 |                 |                       |                       |                 |                 |
| AND SOCIAL CONTRIBUTION                            |      | 13.391                | 95.458                | 5.045           | 36.646          | 47.499                | 193.133               | 23.499          | 79.913          |
| INCOME TAX AND SOCIAL CONTRIBUTION                 | 23   | 17.019                | 27.973                | 8.683           | 12.731          | (12.867)              | (64.859)              | (7.964)         | (27.996)        |
| Current  |      | -                     | -                     | -               | -               | (23.771)              | (58.974)              | (16.168)        | (24.814)        |
| Deferred   |      | 17.019                | 27.973                | 8.683           | 12.731          | 10.904                | (5.885)               | 8.204           | (3.182)         |
| PROFIT FOR THE PERIOD                              |      | 30.410                | 123.431               | 13.728          | 49.377          | 34.632                | 128.274               | 15.535          | 51.917          |
| ATTRIBUTABLE TO:                                   |      |                       |                       |                 |                 |                       |                       |                 |                 |
| Equity holders of the parent                       |      | 30.410                | 123.431               | 13.728          | 49.377          | 30.410                | 123.431               | 13.728          | 49.377          |
| Non-controlling interests                          |      | -                     | -                     | -               | -               | 4.222                 | 4.843                 | 1.807           | 2.540           |
|  |      | 30.410                | 123.431               | 13.728          | 49.377          | 34.632                | 128.274               | 15.535          | 51.917          |
| EARNINGS PER SHARE (EPS)                           |      |                       |                       |                 |                 |                       |                       |                 |                 |
| Basic (R\$ per share)                              | 27   | 0,10908               | 0,44349               | 0,04924         | 0,17741         | 0,10908               | 0,44349               | 0,04924         | 0,17741         |
| Diluted (R\$ per share)                            | 27   | 0,10904               | 0,44331               | 0,04922         | 0,17734         | 0,10904               | 0,44331               | 0,04922         | 0,17734         |



#### QUALICORP CONSULTORIA E CORRETORA DE SEGUROS S.A.

INTERIM CONDENSED STATEMENT OF COMPREHENSIVE INCOME FOR THE PERIODS ENDED JUNE 30, 2023 AND 2022 All amounts in thousands of real

|  |                                      | Parent c                             | ompany                                 |          |        | Consoli                              | dated                                  |   |
|--|--------------------------------------|--------------------------------------|--|----------|--------|--------------------------------------|--|---|
|  | Six months<br>ended June 30,<br>2023 | Six months<br>ended June 30,<br>2022 | Three months<br>ended June 30,<br>2023 |          |        | Six months<br>ended June 30,<br>2022 | Three months<br>ended June 30,<br>2023 | Three<br>months<br>ended June<br>30, 2022 |
| PROFIT FOR THE PERIOD  | 30.410                               | 123.431                              | 13.728                                 | 49.377   | 34.632 | 128.274                              | 15.535                                 | 51.917                                    |
| Other comprehensive income Items that may be reclassified to profit or loss in subsequent period |                                      |                                      |  |          |        |                                      |  |   |
| Cash flow hedges - effective portion of changes in fair value                                    | -                                    | (63.428)                             | -                                      | 73.787   | -      | (63.428)                             | -                                      | 73.787                                    |
| Cash flow hedges - reclassification to profit or loss  | -                                    | 50.824                               | -                                      | (73.524) | -      | 50.824                               | -                                      | (73.524)                                  |
| Cost of hedge reserve - fair value changes   | -                                    | 12.395                               | -                                      | (2.292)  | -      | 12.395                               | -                                      | (2.292)                                   |
| Taxes relating to gains on cash flow hedges  | -                                    | 71                                   | -                                      | 690      | -      | 71                                   | -                                      | 690                                       |
| TOTAL COMPREHENSIVE INCOME FOR THE PERIOD  | 30.410                               | 123.293                              | 13.728                                 | 48.038   | 34.632 | 128.136                              | 15.535                                 | 50.578                                    |
| ATTRIBUTABLE TO:   |                                      |                                      |  |          |        |                                      |  |   |
| Equity holders of the parent   | 30.410                               | 123.293                              | 13.728                                 | 48.038   | 30.410 | 123.293                              | 13.728                                 | 48.038                                    |
| Non-controlling interests  | -                                    | -                                    | -                                      | -        | 4.222  | 4.843                                | 1.807                                  | 2.540                                     |

 $\label{thm:condensed} \textit{The accompanying notes are an integral part of these interim condensed financial statements}.$ 



#### QUALICORP CONSULTORIA E CORRETORA DE SEGUROS S.A.

#### INTERIM CONDENSED STATEMENT OF CHANGES IN EQUITY FOR THE PERIODS ENDED JUNE 30, 2023 AND 2022

All amounts in thousands of real

|  |      | Share cap | oital    |           |          |                  |                |          |          |               | Non-controlling interests |              |
|--|------|-----------|----------|-----------|----------|------------------|----------------|----------|----------|---------------|---------------------------|--------------|
|  |      |           |          |           |          |                  |                |          |          |               |                           | Total        |
|  | Note | capital   | costs    | shares    | reserve  | Legal<br>reserve | Other reserves | earnings | income   | of the parent | interests                 | consolidated |
| AT DECEMBER 31, 2021   |      | 896.558   | (20.983) | (128.605) | 133.299  | 133.636          | 254.232        | -        | (1.718)  | 1.266.419     | 8.630                     | 1.275.049    |
| Grant of restricted stock  |      | -         | -        | -         | 7.156    | -                | _              | -        | -        | 7.156         | _                         | 7.156        |
| Exercise of restricted stock                                       |      | -         | -        | 11.554    | (11.554) | -                | -              | -        | -        | -             | -                         | -            |
| Cash flow hedges - effective portion of changes in fair value      |      | -         | -        | -         | -        | -                | -              | -        | (63.428) | (63.428)      | -                         | (63.428)     |
| Cash flow hedges - reclassification to profit or loss              |      | -         | -        | -         | -        | -                | -              | -        | 50.824   | 50.824        | -                         | 50.824       |
| Cost of hedge reserve - fair value changes                         |      | -         | -        | -         | -        | -                | -              | -        | 12.395   | 12.395        | -                         | 12.395       |
| Taxes relating to gains on cash flow hedges                        |      | -         | -        | -         | -        | -                | -              | -        | 71       | 71            | -                         | 71           |
| Profit for the period  |      | -         | -        | -         | -        | -                | -              | 123.431  | -        | 123.431       | 4.843                     | 128.274      |
| Dividends paid to non-controlling interests                        |      | -         | -        | -         | -        | -                | -              | -        | -        | -             | (3.206)                   | (3.206)      |
| Disproportional dividends  |      | -         | -        | -         | -        | -                | -              | -        | -        | -             | (23)                      | (23)         |
| AT JUNE 30, 2022   |      | 896.558   | (20.983) | (117.051) | 128.901  | 133.636          | 254.232        | 123.431  | (1.856)  | 1.396.868     | 10.244                    | 1.407.112    |
| AT DECEMBER 31, 2022   |      | 896.558   | (20.983) | (114.223) | 126.456  | 138.277          | 320.365        | -        | -        | 1.346.450     | 10.144                    | 1.356.594    |
| Grant of restricted stock  | 20   | -         | -        | -         | 2.613    | -                | -              | -        | -        | 2.613         | -                         | 2.613        |
| Exercise of restricted stock                                       |      | -         | -        | 6.632     | (6.632)  | -                | -              | -        | -        | -             | -                         | -            |
| Profit for the period  |      | -         | -        | -         | -        | -                | -              | 30.410   | -        | 30.410        | 4.222                     | 34.632       |
| Dividends paid to non-controlling interests                        |      | -         | -        | -         | -        | -                | -              | -        | -        | -             | (3.642)                   | (3.642)      |
| Disproportional dividends  |      | -         | -        | -         | -        | -                | -              | -        | -        | -             | (15)                      | (15)         |
| Increase in share capital of subsidiaries by minority shareholders |      | -         | -        | -         | -        | -                | -              | -        | -        | -             | 1.994                     | 1.994        |
| AT JUNE 30, 2023   |      | 896.558   | (20.983) | (107.591) | 122.437  | 138.277          | 320.365        | 30.410   | -        | 1.379.473     | 12.703                    | 1.392.176    |



#### QUALICORP CONSULTORIA E CORRETORA DE SEGUROS S.A.

### INTERIM CONDENSED STATEMENT OF CASH FLOWS FOR THE PERIODS ENDED JUNE 30, 2023 AND 2022

All amounts in thousands of real

|   |      | Parent co | ompany      | Consoli   | dated       |
|---|------|-----------|-------------|-----------|-------------|
|   | Note | June 30,  |             |           |             |
| ·   |      | 2023      | 2022        | 2023      | 2022        |
| CASH FLOWS FROM OPERATING ACTIVITIES  |      |           |             |           |             |
| Profit before income tax and social contribution  |      | 13.391    | 95.458      | 47.499    | 193.133     |
| Adjustments for:  |      |           |             |           |             |
| Depreciation and amortization   | 21   | 163.519   | 154.154     | 228.971   | 196.898     |
| Write-offs of property and equipment, intangible assets and leases                      |      | 969       | (587)       | 955       | (1.623)     |
| Share of net profits of equity-accounted investees                                      | 12   | (97.295)  | (205.122)   | 318       | 3.044       |
| Restricted stock  |      | (101)     | (276)       | 3.209     | 4.029       |
| Finance costs   |      | 70.784    | 132.887     | 175.280   | 129.988     |
| Loss on disproportionate dividends  |      | (15)      | (23)        | (15)      | (23)        |
| (Reversal of) provision for contingencies   |      | (213)     | 1.019       | (2.525)   | 5.010       |
|   |      | 151.039   | 177.510     | 453.692   | 530.456     |
| Changes in operating assets and liabilities:  |      |           |             |           |             |
| Decrease (increase) in amounts receivable from customers                                |      | 5.864     | (6.422)     | 2.353     | (6.544      |
| Decrease (increase) in other assets   |      | 14.250    | 11.733      | 23.253    | (3.204      |
| Increase in taxes and contributions payable   |      | (3.071)   | (627)       | 939       | 6.646       |
| Decrease (increase) in taxes recoverable  |      | 27.936    | (23.151)    | 40.561    | (30.649)    |
| Decrease (increase) in premiums to be transferred                                       |      | -         | -           | (38.760)  | 3.655       |
| Decrease (increase) in financial transfers payable                                      |      | _         | _           | (238)     | 289         |
| Increase in technical reserves for healthcare operations                                |      | -         | -           | 1.787     | 2.172       |
| Decrease (increase) in payroll and related charges                                      |      | (13.604)  | 14.049      | (13.430)  | 23.816      |
| Decrease in other payables  |      | (9.965)   | (21.458)    | (8.950)   | (16.015)    |
| Decrease in transferable prepayments  |      | -         | -           | (7.611)   | (13.889     |
| Increase (decrease) in amounts payable to / receivable from health care operato         | rs   | _         | -           | 62.772    | (59.291)    |
| Increase in balances with related parties   |      | 20.299    | 6.907       | -         | -           |
| Cash from operations  |      | 192.748   | 158.541     | 516.368   | 437.442     |
| Interest paid on debentures   | 14   | (83.337)  | (115.701)   | (165.570) | (115.701)   |
| Income tax and social contribution paid   |      | -         | - 1         | (17.506)  | (64.085)    |
| Net cash flows from operating activities  |      | 109.411   | 42.840      | 333.292   | 257.656     |
|   |      |           |             |           |             |
| CASH FLOWS FROM INVESTING ACTIVITIES  | 10   |           | (7.650)     |           |             |
| Increase of share capital of subsidiaries   | 12   |           | (7.658)     | -         | -           |
| Dividends and interest on capital received from subsidiaries                            | 12   | 69.754    | 118.261     |           | - (4.6.274) |
| Additional payment for acquisition of Elo   |      | -         | (10,000)    |           | (16.371)    |
| Additional payment for acquisition of Apm   |      | 10.405    | (10.989)    |           | (10.989     |
| Cash from acquired subsidiary   |      | 10.485    | (52.710)    |           |             |
| Earn-out consideration - Oxcorp   |      |           |             |           | (52.710)    |
| Additions to intangible assets  |      | (97.528)  | (187.629)   | (147.391) | (217.083)   |
| Purchase of property and equipment  Decrease in financial investments (restricted cash) |      | (0/3)     | (10.435)    | (823)     | (10.431)    |
| Net cash flows used in investing activities   |      | (18.164)  | (151.294)   | (192.846) | (320.009)   |
| Net Cash nows used in investing activities  |      | (10.104)  | (131.294)   | (192.040) | (320.003)   |
| CASH FLOWS FROM FINANCING ACTIVITIES  |      |           |             |           |             |
| Payment of lease liabilities  | 15   | (6.872)   | (3.989)     | (10.045)  | (6.190)     |
| Costs of issue of debentures  |      | -         | (18.950)    | -         | (18.950)    |
| Repayment of debentures   |      | -         | (1.300.000) | -         | (1.300.000) |
| Proceeds from issue of debentures   |      | -         | 2.200.000   | -         | 2.200.000   |
| Other costs of issue of debentures  |      | (228)     | (177)       | (228)     | (157)       |
| Repayment of borrowings and swaps   |      | -         | (433.926)   | -         | (433.926)   |
| Increase in share capital of subsidiaries by minority shareholders                      |      | -         | -           | 1.994     | -           |
| Dividends paid to non-controlling interests   |      | -         | -           | (3.642)   | (3.206)     |
| Net cash flows from/(used in) financing activities                                      |      | (7.100)   | 442.958     | (11.921)  | 437.571     |
| NET INCREASE IN CASH AND CASH EQUIVALENTS   |      | 84.147    | 334.504     | 128.525   | 375.218     |
| CASH AND CASH EQUIVALENTS AT JANUARY 1  |      | 90.304    | 298.120     | 377.129   | 449.462     |
| CASH AND CASH FOUNTAI ENTS AT HIME 20   |      | 174 451   | 622 624     | EOE 654   | 824.680     |
| CASH AND CASH EQUIVALENTS AT JUNE 30  |      | 174.451   | 632.624     | 505.654   | 024.000     |



# INTERIM CONDENSED STATEMENT OF VALUE ADDED FOR THE PERIODS ENDED JUNE 30, 2023 AND 2022 All amounts in thousands of real

|  | Parent o      | company       | Conso     | lidated       |
|--|---------------|---------------|-----------|---------------|
|  | June 30, 2023 | June 30, 2022 |           | June 30, 2022 |
| REVENUE  |               |               |           |               |
| Service revenue  | 287.017       | 348.667       | 965.799   | 1.075.140     |
| Other operating income                                       | 151           | 11.111        | 101.451   | 94.528        |
| Provision for credit losses, cancellations and returns       | (1.056)       | (1.787)       | (52.841)  | (51.797)      |
| Total revenue  | 286.112       | 357.991       | 1.014.409 | 1.117.871     |
| COST OF BOUGHT-IN GOODS AND SERVICES                         |               |               |           |               |
| Cost of services   | (8.378)       | (11.990)      | (122.079) | (139.718)     |
| Materials, electricity, outsourced services and other        | (49.206)      | (66.244)      | (123.479) | (118.608)     |
| Impairment/recovery of assets                                | (36)          | -             | (36)      | -             |
| Other operating expenses                                     | (5.601)       | (322.526)     | (144.278) | (441.016)     |
| Total cost of bought-in goods and services                   | (63.221)      | (400.760)     | (389.872) | (699.342)     |
| GROSS VALUE ADDED  | 222.891       | (42.769)      | 624.537   | 418.529       |
| DEPRECIATION, AMORTIZATION AND DEPLETION                     | (163.519)     | (154.154)     | (228.971) | (196.898)     |
| NET VALUE ADDED GENERATED BY THE ENTITY                      | 59.372        | (196.923)     | 395.566   | 221.631       |
| VALUE ADDED RECEIVED THROUGH TRANSFER                        |               |               |           |               |
| Finance income   | 10.557        | 291.204       | 76.980    | 342.463       |
| Share of net profits of equity-accounted investees           | 97.295        | 205.122       | (318)     | (3.044)       |
| Total value added received through transfer                  | 107.852       | 496.326       | 76.662    | 339.419       |
| TOTAL VALUE ADDED TO DISTRIBUTE                              | 167.224       | 299.403       | 472.228   | 561.050       |
| DISTRIBUTION OF VALUE ADDED                                  |               |               |           |               |
| To employees (salaries, benefits and social charges)         | 54.077        | 72.119        | 171.029   | 185.069       |
| To government (taxes and duties)                             | 10.757        | 7.309         | 86.689    | 149.769       |
| Federal  | 1.406         | (4.336)       | 63.432    | 123.235       |
| Local  | 9.351         | 11.645        | 23.257    | 26.534        |
| To providers of capital                                      | 71.980        | 96.544        | 179.878   | 97.938        |
| To shareholders (dividends) / value retained in the business | 30.410        | 123.431       | 34.632    | 128.274       |
| Total value added distributed                                | 167.224       | 299.403       | 472.228   | 561.050       |





#### **QUALICORP CONSULTORIA E CORRETORA DE SEGUROS S.A. AND SUBSIDIARIES**

NOTES TO THE INTERIM CONDENSED PARENT COMPANY AND CONSOLIDATED FINANCIAL STATEMENTS FOR THE PERIOD ENDED JUNE 30, 2023

All amounts in R\$ thousand unless otherwise stated

#### 1. General information

#### a) Corporate information

Qualicorp Consultoria e Corretora de Seguros S.A. (the Company and, together with its subsidiaries, the Group) is a stock corporation that was incorporated on May 19, 2010 in São Paulo, Brazil, and commenced its operations on July 1, 2010. There were no changes during the interim period ended June 30, 2023 that affect the disclosures in Note 1.a to the annual parent company and consolidated financial statements as at December 31, 2022. These interim condensed parent company and consolidated financial statements for the interim period ended June 30, 2023 should be read in conjunction with the annual parent company and consolidated financial statements as at December 31, 2022.

#### b) Significant events during the interim period

#### I. Payment of interest on debentures

On June 5, 2023, the Company paid R\$ 165,570 of semiannual interest on debentures (Note 14).

#### II. Provision for shutdown of physical stores

Management evaluated its customer relationship and sales channels and decided to shut down the Group's stores called "Qualistore". The eight Qualistores were located in shopping malls in the city of São Paulo (Shopping Anália Franco, Shopping Pátio Paulista, Shopping Taboão, and Shopping Vila Olímpia) and in the city of Rio de Janeiro (Carioca Shopping, Botafogo Praia Shopping, Norte Shopping and Plaza Niterói). By April 1, 2023, all these stores were shut down.

# III. Corporate restructuring of subsidiaries Elo Administradora de Benefícios Ltda and Apm Assessoria Comercial e Corretora de Seguros Ltda

On January 1, 2023, Elo Administradora de Benefícios Ltda. was merged into Qualicorp Administradora de Benefícios S.A. and Apm Assessoria Comercial e Corretora de Seguros Ltda was merged into the Company and, as a result, the merged entities ceased to exist.

Pursuant to the protocol and justification of merger, the merger will bring administrative and financial benefits to the companies involved and their shareholders by optimizing resources, streamlining the companies' operations and the associated infrastructure required to support them, and lowering costs.

The valuation method for the equity of Elo Administradora de Benefícios Ltda and Apm Assessoria Comercial e Corretora de Seguros Ltda was the carrying amount of their assets and liabilities as per the balance sheet as at September 30, 2022, pursuant to the valuation report.





The merged net assets was as follows:

| Merged n  | et assets of Elo   | Administradora de Benefícios Ltda           |       |
|---|--------------------|---|-------|
| Current assets  |                    | Current liabilities                         |       |
| Cash and cash equivalents                             | 4,838              | Lease liabilities                           | 397   |
| Financial investments                                 | 1,386              | Taxes and contributions payable             | 1,252 |
| Trade receivables                                     | 6,957              | Premiums to be transferred                  | 6,060 |
| Other assets  | 249                | Payroll and related charges                 | 183   |
| Total current assets                                  | 13,430             | Transferable prepayments                    | 2     |
|   |                    | Payables to related parties                 | 9     |
|   |                    | Other payables                              | 61    |
|   |                    | Total current liabilities (B)               | 7,964 |
| Non-current assets                                    |                    |   |       |
| Other assets  | 543                | Non-current liabilities                     | _     |
| Property and equipment                                | 2,371              | Lease liabilities                           | 1,807 |
| Intangible assets                                     | 111                | Provision for contingencies                 | 4,237 |
| Total non-current assets                              | 3,025              | Total non-current liabilities (C)           | 6,044 |
| Total assets (A)                                      | 16,455             | Net assets (A) - (B) - (C)                  | 2,447 |
| Change in net assets from Septem (date of merger) (D) | nber 30, 2022 (dat | te of the merger report) to January 1, 2023 | (928) |
| Accounting effect of the merger a                     | t January 1, 2023  | (A) - (B) - (C) + (D)                       | 1,519 |



| Merged flet assets of Ap                                   | JIII-ASSESSOFIA         | Comercial e Corretora de Seguros Ltda    |       |
|--|-------------------------|--|-------|
| Current assets   |                         | Current liabilities                      |       |
| Cash and cash equivalents                                  | 8,635                   | Taxes and contributions payable          | 445   |
| Trade receivables  | 132                     | Payroll and related charges              | 56    |
| Other assets   | 87                      | Other payables                           | 27    |
| Receivables from related parties                           | 9                       | Total current liabilities (B)            | 528   |
| Total current assets                                       | 8,863                   |  |       |
| Non-current assets   |                         | Non-current liabilities                  |       |
| Other assets   | 277                     | Provision for contingencies              | 2,784 |
| Property and equipment                                     | 166                     | Total non-current liabilities (C)        | 2,784 |
| Intangible assets  | 6                       |  |       |
| Total non-current assets                                   | 449                     |  |       |
| Total assets (A)   | 9,312                   | Net assets (A) - (B) - (C)               | 6,000 |
| Change in net assets from September 3 (date of merger) (D) | 30, 2022 (date          | of the merger report) to January 1, 2023 | 326   |
| Accounting effect of the merger at Janu                    | uary 1, 2023 ( <i>F</i> | A) – (B) – (C) + (D)                     | 6,326 |

#### c) COVID-19 effects and projections

Considering all information available to date, the Company has not identified any material uncertainties that cast significant doubt on the Company's ability to continue as a going concern for the foreseeable future.

#### 2. Presentation of interim condensed financial statements

#### I. Statement of compliance

The interim condensed parent company and consolidated financial statements have been prepared in accordance with CPC 21 (R1)/IAS 34 Interim Financial Reporting, and contain the minimum disclosures required under that accounting standard and other information considered relevant. The interim condensed parent company and consolidated financial statements do not include all the information and disclosures required in the annual financial statements, and should be read in conjunction with the Group's annual financial statements as at December 31, 2022 prepared in accordance with International Financial Reporting Standards (IFRS) and accounting practices adopted in Brazil as issued by the Brazilian Accounting Pronouncements Committee (CPC) and approved by the Brazilian Securities Commission (CVM).

#### II. Basis of preparation

These interim condensed parent company and consolidated financial statements for the period ended June 30, 2023 have been prepared on the same basis as the audited parent company and consolidated financial statements for the year ended December 31, 2022 (see Note 2.ii of the December 31, 2022 financial statements).



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#### III. Basis of consolidation

At June 30, 2023, the holding company of the Group is Qualicorp Consultoria e Corretora de Seguros S.A. which owns direct and indirect subsidiaries. Control is achieved when the Company is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee.

The Company's investments in its subsidiaries and associate are accounted for using the equity method. Under the equity method, the investments in subsidiaries and associate are initially recognized at cost and subsequently, the carrying amount of the investment is adjusted to recognize changes in the Company's share of net assets of the subsidiary or associate since the acquisition date.

The interim condensed consolidated financial statements of the Company include:

|   |   |                          | equity interest (%) |                      |  |  |
|---|---|--------------------------|---------------------|----------------------|--|--|
| Direct subsidiaries   | Principal activities                                  | Country of incorporation | June 30,<br>2023    | December<br>31, 2022 |  |  |
| Qualicorp Administradora de Benefícios S.A.                             | Benefits administration and stipulation               | Brazil                   | 100%                | 100%                 |  |  |
| Clube de Saúde Administradora de Benefícios<br>Ltda                     | Benefits administration and stipulation               | Brazil                   | 98.81%              | 98.81%               |  |  |
| Uniconsult Administradora de Benefícios e<br>Serviços Ltda              | Benefits administration and stipulation               | Brazil                   | 75%                 | 75%                  |  |  |
| Gama Saúde Ltda   | Health plan administration                            | Brazil                   | 99.99%              | 99.99%               |  |  |
| Connectmed-CRC Consultoria, Administração e<br>Tecnologia em Saúde Ltda | Services and business intermediation and agency       | Brazil                   | 99.99%              | 99.99%               |  |  |
| Qualicorp Administração e Serviços Ltda                                 | Collection services and customer contract information | Brazil                   | 100%                | 100%                 |  |  |
| Qualicorp Serviços Financeiros Ltda (i)                                 | Information technology consultancy                    | Brazil                   | 99.95%              | 99.90%               |  |  |
| Oxcorp Gestão Consultoria e Corretora Ltda                              | Health insurance brokerage                            | Brazil                   | 75%                 | 75%                  |  |  |
| Apm Assessoria Comercial e Corretora de<br>Seguros Ltda (ii)            | Health insurance brokerage                            | Brazil                   | -                   | 100%                 |  |  |
| Indirect subsidiaries   |   |                          |                     |                      |  |  |
| Plural Gestão em Planos de Saúde Ltda                                   | Benefits administration and stipulation               | Brazil                   | 75%                 | 75%                  |  |  |
| Elo Administradora de Benefícios Ltda (ii)                              | Benefits administration and stipulation               | Brazil                   | -                   | 100%                 |  |  |
| Associate   |   |                          |                     |                      |  |  |
| Escale Health Seguros e Corretagem S.A.                                 | Digital marketing services                            | Brazil                   | 35%                 | 35%                  |  |  |

- i) A capital contribution was made in January 2023.
- ii) Subsidiaries merged on January 1, 2023 (Note 1.b.III).

Third parties' interest in the equity and net profit of subsidiaries is presented as a component of the consolidated equity and within 'Non-controlling interests' in the consolidated statement of income.



#### 3. Significant accounting policies

The accounting policies adopted in the preparation of these interim condensed parent company and consolidated financial statements as at June 30, 2023 are consistent with those followed in the preparation of the annual parent company and consolidated financial statements for the year ended December 31, 2022 (See Note 3 of the annual financial statements as at December 31, 2022).

#### 4. Significant estimates and judgements

The key assumptions and accounting estimates used in these interim condensed parent company and consolidated financial statements as at June 30, 2023 are the same as those disclosed in Note 4 of the parent company and consolidated financial statements for the year ended December 31, 2022.

#### 5. Financial instruments

#### a) Classification and fair value of financial instruments

Set out below are the carrying amounts of financial assets and financial liabilities by the following categories:

| Parent company  |         |                   |                   |                   |  |  |
|---|---------|-------------------|-------------------|-------------------|--|--|
|   |         | 0, 2023           | December 31, 2022 |                   |  |  |
|   |         | At amortized cost |                   | At amortized cost |  |  |
| Financial assets:   |         |                   |                   |                   |  |  |
| Cash and cash equivalents – financial investments classified as cash equivalents                      | 170,313 | -                 | 89,250            | -                 |  |  |
| Amounts receivable from customers   | -       | 48,238            | -                 | 53,360            |  |  |
| Other financial assets – current and non-current  | -       | 64,155            | -                 | 94,587            |  |  |
| Receivables from related parties – current and non-current  | -       | 34,494            | -                 | 38,190            |  |  |
| Financial liabilities: Interest-bearing loans and borrowings and debentures – current and non-current | -       | 2,207,269         | -                 | 2,206,580         |  |  |
| Payroll and related charges – current   | -       | 34,946            | -                 | 48,902            |  |  |
| Other payables – current and non-current  | -       | 17,253            | -                 | 30,254            |  |  |
| Payables to related parties – current   | -       | 22,044            | -                 | 22,065            |  |  |
| Call option over non-controlling interests  | 49,134  | -                 | 48,149            | -                 |  |  |
| Lease liabilities – current and non-current   | -       | 30,759            | -                 | 37,842            |  |  |



| Consolidated  |  |                   |            |                   |  |
|---|--|-------------------|------------|-------------------|--|
|   | June 30, 2023                              |                   | December : | 31, 2022          |  |
|   | At fair value<br>through<br>profit or loss | At amortized cost |            | At amortized cost |  |
| Financial assets:   |  |                   |            |                   |  |
| Cash and cash equivalents – financial investments classified as cash equivalents                      | 457,854                                    | -                 | 235,953    | -                 |  |
| Financial investments   | 377,775                                    | -                 | 333,143    | -                 |  |
| Amounts receivable from customers   | -  | 229,687           | -          | 232,040           |  |
| Other financial assets – current and non-current  | -  | 392,638           | -          | 409,067           |  |
| Financial liabilities: Interest-bearing loans and borrowings and debentures – current and non-current | -  | 2,207,269         | -          | 2,206,580         |  |
| Premiums to be transferred – current and non-current  | -  | 185,544           | -          | 224,304           |  |
| Technical reserves for healthcare operations  | -  | 18,710            | -          | 16,923            |  |
| Financial transfers payable – current and non-current   | -  | 56,575            | -          | 56,813            |  |
| Transferable prepayments – current  | -  | 39,307            | -          | 46,918            |  |
| Payroll and related charges – current and non-current   | -  | 53,897            | -          | 67,713            |  |
| Other payables – current and non-current  | -  | 270,417           | -          | 180,854           |  |
| Payables to related parties – current   | -  | 22,044            | -          | 22,044            |  |
| Call option over non-controlling interests  | 99,666                                     | -                 | 93,780     | -                 |  |
| Lease liabilities – current and non-current   | -  | 43,569            | -          | 51,132            |  |

#### Fair value measurements recognized in the balance sheet

The following table provides an analysis of the financial instruments that are measured at fair value after initial recognition and categorized within the fair value hierarchy, based on the lowest level input that is significant to the fair value measurement as a whole.

The fair value measurements of the Company's financial assets and financial liabilities categorized into Level 1 and Level 3 are the same as in the annual parent company and consolidated financial statements as at December 31, 2022.

| Consolidated   | June 30, 2023 |         | December 31, 2022 |         |
|--|---------------|---------|-------------------|---------|
| Description  | Level 1       | Level 3 | Level 1           | Level 3 |
| Cash and cash equivalents – financial investments classified as cash equivalents | 457,854       | -       | 235,953           | -       |
| Financial assets at fair value through profit or loss – financial investments    | 377,775       | -       | 333,143           | -       |
| Call option over non-controlling interests                                       |               | 99,666  |                   | 93,780  |

There were no transfers between Level 1 and Level 3 fair measurements during the period.







The carrying amounts of other financial assets and financial liabilities approximate their fair values, except for debentures that are classified as non-current liabilities (Note 14).

# Reconciliation of fair value measurements of financial liabilities categorized within Level 3 of the fair value hierarchy

|                          | Fair value<br>through<br>profit or<br>loss | Fair value<br>through<br>profit or<br>loss | Fair value<br>through<br>profit or<br>loss | Fair value<br>through<br>profit or<br>loss | Total        |
|--------------------------|--|--|--|--|--------------|
|                          | Plural                                     | Oxcorp                                     | Uniconsult                                 | Clube de<br>Saúde                          | Consolidated |
| As at December 31, 2022  | 45,631                                     | 33,107                                     | 13,668                                     | 1,374                                      | 93,780       |
| Fair value remeasurement | 4,901                                      | 269  | 644  | 72   | 5,886        |
| As at June 30, 2023      | 50,532                                     | 33,376                                     | 14,312                                     | 1,446                                      | 99,666       |

The Company has call options over non-controlling interests related to the acquisition of Uniconsult Administradora de Benefícios e Serviços Ltda, Oxcorp Gestão Consultoria e Corretora de Seguros Ltda, Plural Gestão em Planos de Saúde Ltda and Clube de Saúde.

The purchase price of non-controlling interests was determined according to the terms of the acquisition agreements for a period of 12 months prior to the exercise of the option. This liability is measured based on the fair value of non-controlling interests. The determination of the fair value is based on discounted cash flows.

#### **Derivative instruments**

During the interim period ended June 30, 2023 and the year ended December 31, 2022, the Company and its subsidiaries did not enter into derivatives for hedging or speculative purposes.

#### b) Management of major risks

There were no changes during the interim period ended June 30, 2023 that affect the disclosures in Note 5.b to the annual parent company and consolidated financial statements for the year ended December 31, 2022.

#### **Credit risk**

There were no changes during the interim period ended June 30, 2023 that affect the disclosures in Note 5.b to the annual parent company and consolidated financial statements for the year ended December 31, 2022.

#### Interest rate risk of financial instruments

Interest rate risk is the risk that the value of assets and liabilities will fluctuate because of changes in interest rates. Because the average term of receipts/payments of the Company and its subsidiaries is 30 days, Management uses the change in the Interbank Deposit Certificate rate (CDI) as an assumption to analyze changes in interest rates, as shown below:





|   | Parent company                      |             |                  |                      |  |
|---|-------------------------------------|-------------|------------------|----------------------|--|
| Line item   | Balance sheet section               | Note        | June 30,<br>2023 | December 31,<br>2022 |  |
| Financial investments classified as cash equivalents (i)  | Current assets                      | 7.1         | 170,313          | 89,250               |  |
| Interest-bearing loans and borrowings and debentures (ii) | Current and non-current liabilities | 14          | (2,207,269)      | (2,206,580)          |  |
| Lease liabilities (iii)                                   | Current and non-current liabilities | 15 (30,759) |                  | (37,842)             |  |
| Total exposure  |                                     |             | (2,067,715)      | (2,155,172)          |  |

|   | Consolidated                        |      |                  |                      |  |
|---|-------------------------------------|------|------------------|----------------------|--|
| Line item   | Balance sheet section               | Note | June 30,<br>2023 | December 31,<br>2022 |  |
| Financial investments classified as cash equivalents (i)  | Current assets                      | 7.1  | 457,854          | 235,953              |  |
| Financial investments (i)                                 | Current assets                      | 7.2  | 377,775          | 333,143              |  |
| Interest-bearing loans and borrowings and debentures (ii) | Current and non-current liabilities | 14   | (2,207,269)      | (2,206,580)          |  |
| Lease liabilities (iii)                                   | Current and non-current 15 (43,569) |      | (43,569)         | (51,132)             |  |
| Total exposure  |                                     |      | (1,415,209)      | (1,688,616)          |  |

- i) Highly liquid financial investments accrue interest linked to the CDI interest rate and reflect normal market conditions during the period (Note 7).
  - The Company's financial investment policy determines the financial institutions with which the Company and its subsidiaries may do business, and the asset allocation limits and objectives (Note 3.iii of the parent company and consolidated financial statements for the year ended December 31, 2022).
- ii) The loans, borrowings and debentures issued by the Group accrue interest at a rate of 100% of the accumulated variation of the daily average rates for overnight interbank deposits (DI rate) expressed in percent per annum considering a year of 252 business days (B3) plus a spread of 1.85% per annum for debentures (Note 14).
- iii) Lease liabilities bear interest as specified in the agreement or estimated by market analyses.

## Interest rate sensitivity analysis

Changes in interest rates, e.g., CDI, may have a positive or negative impact on the parent company and consolidated financial statements as a result of an increase or decrease in the value of financial investments, cash equivalents, debentures and loans and borrowings. At June 30, 2023, if the CDI interest rate had been 10% per annum higher/lower with all other variables held constant, the profit before tax for the period would have been R\$11,459 higher/lower.



### Supplementary sensitivity analysis for financial instruments

Based on the interest rate projections made by the Brazilian Central Bank, Management estimated, for the current period, future interest rates of 12.00% per annum plus a spread of 1.15% to 1.85% per annum, and the effect on the fair value of financial instruments:

|  | Scenario      |                |                |                |  |
|--|---------------|----------------|----------------|----------------|--|
|  | June 30, 2023 | Probable       | Possible       | Remote         |  |
| Assumptions  |               | CDI 12.00% per | CDI 15.00% per | CDI 18.00% per |  |
| Assumptions  |               | annum          | annum          | annum          |  |
| Financial investments classified as cash equivalents and financial investments | 835,629       | 935,904        | 960,973        | 986,042        |  |
| Interest-bearing loans and borrowings, debentures and lease liabilities        | (2,250,838)   | (2,976,218)    | (3,127,524)    | (3,276,811)    |  |
| Net exposure   | (1,415,209)   | (2,040,314)    | (2,166,551)    | (2,290,769)    |  |

|  | Scenario             |                |                |                |  |
|--|----------------------|----------------|----------------|----------------|--|
|  | December 31,<br>2022 | Probable       | Possible       | Remote         |  |
| Assumptions  |                      | CDI 12.75% per | CDI 15.94% per | CDI 19.13% per |  |
| Assumptions  |                      | annum          | annum          | annum          |  |
| Financial investments classified as cash equivalents and financial investments | 569,096              | 641,656        | 659,810        | 677,964        |  |
| Interest-bearing loans and borrowings, debentures and lease liabilities        | (2,257,712)          | (3,175,116)    | (3,367,739)    | (3,557,657)    |  |
| Net exposure   | (1,688,616)          | (2,533,460)    | (2,707,929)    | (2,879,693)    |  |

|     |   | Assumptions                 |                             |  |  |  |  |
|-----|---|-----------------------------|-----------------------------|--|--|--|--|
|     | Probable                                  | Possible                    | Remote                      |  |  |  |  |
| CDI | Forecast by the Brazilian<br>Central Bank | +25% from the probable rate | +50% from the probable rate |  |  |  |  |

In the probable scenario, the Company would have a net exposure of R\$2,040,314 at June 30, 2023, arising from the differences in the estimates of future CDI interest rates for debentures, lease liabilities, and loans and borrowings plus a spread of 1.85% per annum for debentures.

The same estimates of future CDI interest rates were considered for the Company's financial investments at June 30, 2023. Under the stressed possible and remote scenarios, using the same assumptions as for the probable scenario, the Company's net exposure would increase by R\$126,237 and R\$250,455, respectively, compared to the probable scenario.

#### **Capital risk**

The primary objective of the Group's capital management is to safeguard the Company's and its subsidiaries' ability to continue as a going concern while maximizing returns for shareholders and benefits for other stakeholders by maintaining an optimal capital structure.

The Group's capitalization profile consists of net debt (debentures (Note 14) less cash and cash equivalents (Note 7)) plus equity (Note 19).







The Company and its subsidiaries are subject to certain leverage limits (Note 14).

Additionally, the subsidiaries Qualicorp Benefícios, Clube de Saúde, Uniconsult, Plural and Gama Saúde are subject to minimum funding requirements as prescribed by ANS Normative Resolution 569 of December 19, 2022 which sets the required regulatory capital. The required regulatory capital is the higher of the base capital and the risk-based capital. Both the base capital and the risk-based capital must be higher than the adjusted equity for economic effects.

Shown below is the adjusted equity by entity at June 30, 2023, which is compliant with the respective Normative Instruction:

|                    | June 30, 2023 |            |        |        |        |  |  |
|--------------------|---------------|------------|--------|--------|--------|--|--|
| Description        | Benefícios    | Uniconsult | Clube  | Plural | Gama   |  |  |
| Adjusted equity    | 192,867       | 3,641      | 59,307 | 25,127 | 56,850 |  |  |
| Regulatory capital | 104,218       | 1,937      | 8,987  | 7,006  | 10,883 |  |  |

The Company's gearing ratio is as follows:

|   | Parent company   |                      | Consolidated     |                      |
|---|------------------|----------------------|------------------|----------------------|
| Description   | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |
| Debt (loans and borrowings, debentures, lease liabilities and derivative financial instruments) | (2,238,028)      | (2,244,422)          | (2,250,838)      | (2,257,712)          |
| Financial investments classified as cash equivalents and financial investments                  | 170,313          | 89,250               | 835,629          | 569,096              |
| Net debt  | (2,067,715)      | (2,155,172)          | (1,415,209)      | (1,688,616)          |
|   |                  |                      |                  |                      |
| Equity  | 1,379,473        | 1,346,450            | 1,392,176        | 1,356,594            |
| Debt to equity ratio  | (149.89%)        | (160.06%)            | (101.65%)        | (124.47%)            |

## **Liquidity risk**

There were no changes in the Company's liquidity risk management during the interim period ended June 30, 2023 that affect the disclosures in Note 5 to the annual parent company and consolidated financial statements as at December 31, 2022.



The expected cash outflows for the Group's financial liabilities are as follows:

|  |                                     |                              | Consolidate                  | d            |              |                     |
|--|-------------------------------------|------------------------------|------------------------------|--------------|--------------|---------------------|
|  | Estimated interest rate per month % | Less than 6<br>months<br>R\$ | 6 months to 1<br>year<br>R\$ | 1 to 2 years | Over 2 years | <b>Total</b><br>R\$ |
| June 30, 2023                                |                                     |                              |                              |              |              |                     |
| Debentures                                   | CDI + 1.85%                         | 164,524                      | 707,147                      | 770,144      | 1,299,660    | 2,941,475           |
| Premiums to be transferred                   | -                                   | 185,377                      | -                            | 167          | -            | 185,544             |
| Lease liabilities                            | CDI + (between 1.15% and 1.85%)     | 8,371                        | 8,646                        | 16,836       | 22,336       | 56,189              |
| Other payables                               | -                                   | 260,285                      | -                            | -            | -            | 260,285             |
| Payroll and related charges                  | -                                   | 53,497                       | -                            | 400          | -            | 53,897              |
| Transferable prepayments                     | -                                   | 39,307                       | -                            | -            | -            | 39,307              |
| Payables to related parties                  | -                                   | -                            | 22,044                       | -            | -            | 22,044              |
| Technical reserves for healthcare operations | -                                   | 18,710                       | -                            | -            | -            | 18,710              |
| Intangible assets payable                    | -                                   | 8,582                        | -                            | 600          | -            | 9,182               |
| Financial transfers payable                  | -                                   | 55,937                       | -                            | 610          | -            | 56,547              |
| Call option over non-controlling interests   | -                                   | -                            | -                            | -            | 99,666       | 99,666              |
| Total  | -                                   | 794,590                      | 737,837                      | 788,757      | 1,421,662    | 3,742,846           |

# 6. New and amended standards and interpretations

## Currently effective new standards, interpretations and amendments:

The following amendments became effective as at January 1, 2023:

| Standards           | Summary of amendment   |
|---------------------|--|
| IFRS 17 /<br>CPC 50 | Insurance Contract: The standard establishes the principles for the recognition, measurement, presentation and disclosure of insurance contracts. Management has assessed that the standard does not have an impact on the financial statements of the Company as it is not related to the Company's business model.   |
| IAS 1 /<br>CPC 26   | Presentation of Financial Statements: The amendments require companies to disclose their material accounting policy information rather than their significant accounting policies. The amendments to IFRS Practice Statement 2 provide guidance on how to apply the concept of materiality to accounting policy disclosures. Management has assessed that the amendments do not have an impact on the Company. |
| IAS 8 /<br>CPC 23   | Accounting Policies, Changes in Accounting Estimates and Errors: The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Management has assessed that the amendments do not have an impact on the Company.  |



Standards Summary of amendment

IAS 12 / CPC 32 *Income Taxes*: The amendments clarify that an entity is required to recognize the related deferred tax asset and liability on initial recognition of an asset and liability in a transaction that affects accounting profit or taxable profit or gives rise to equal taxable and deductible temporary differences. Management has assessed that the amendments do not have an impact on the Company.

#### Standards and amendments issued but not yet effective:

The following standards and amendments were issued by the IASB and are effective from January 1, 2024:

### Standards Summary of amendment

IAS 1 / CPC 26 Presentation of Financial Statements: The amendments clarify that the classification of liabilities as current or non-current should be based on rights that exist at the end of the reporting period and is unaffected by management's intention to settle the liability in the short run. The amendments also clarify that if an entity's right to defer settlement of a liability is subject to the entity complying with the required covenants only at a date subsequent to the reporting period ("future covenants"), the entity has a right to defer settlement of the liability even if it does not comply with those covenants at the end of the reporting period. A definition of 'settlement' was added to clarify that settlement refers to a transfer to the counterparty that results in the extinguishment of the liability. The transfer could be of cash, goods and services or the entity's own equity instruments.

IFRS 16 / CPC 06 *Leases*: The amendment specifies the requirements that a seller-lessee uses in measuring the lease liability arising in a sale and leaseback transaction, to ensure that the seller-lessee does not recognize any amount of the gain or loss that relates to the right of use it retains.

IFRS 7 / CPC 40 Financial Instruments: The amendments clarify the characteristics of supplier finance arrangements. In these arrangements, one or more finance providers pay amounts an entity owes to its suppliers. The entity agrees to settle those amounts with the finance providers according to the terms and conditions of the arrangements, either at the same date or at a later date than that on which the finance providers pay the entity's suppliers. The amendments require an entity to provide information about the impact of supplier finance arrangements on liabilities and cash flows, including terms and conditions, the carrying amounts of supplier finance arrangement financial liabilities as at the beginning and end of the reporting period; and the type and effect of non-cash changes in the carrying amounts of supplier finance arrangement financial liabilities.

There is no standard, interpretation or amendment that has been issued but is not yet adopted by the Company, other than those disclosed in these interim condensed financial statements for the period ended June 30, 2023, and that, in the opinion of Management, are expected to have a material impact on the Company's financial position, performance and/or disclosures.



# 7. Cash and cash equivalents and financial investments

### 7.1. Cash and cash equivalents

|   | Parent o         | Parent company       |                  | Consolidated         |  |  |
|---|------------------|----------------------|------------------|----------------------|--|--|
| Description                             | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |  |  |
| Highly liquid financial investments (i) | 170,313          | 89,250               | 457,854          | 235,953              |  |  |
| Bank deposits (ii)                      | 4,131            | 1,047                | 47,790           | 141,166              |  |  |
| Cash on hand                            | 7                | 7                    | 10               | 10                   |  |  |
| Total                                   | 174,451          | 90,304               | 505,654          | 377,129              |  |  |

i) Management's strategy is to make investments that allow for withdrawals at any time, regardless of final maturity dates. These investments comprise the following:

|  | Parent c         | ompany               | Consolidated     |                      |  |  |
|--|------------------|----------------------|------------------|----------------------|--|--|
| Description                              | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |  |  |
| Certificates of bank deposits (CDBs) (a) | 159,487          | 5,934                | 339,066          | 11,663               |  |  |
| Reverse repurchase agreements (b)        | 10,826           | 83,316               | 106,572          | 212,234              |  |  |
| Other investments                        | -                | -                    | 12,216           | 12,056               |  |  |
| Total                                    | 170,313          | 89,250               | 457,854          | 235,953              |  |  |

- a) These financial instruments accrue interest of 92.50% to 104.75% of the CDI and are held in custody with B3.
- b) These are highly liquid debenture-backed instruments that accrue interest varying between 75% and 90% of the Interbank Deposit (DI) rate.
- ii) Consolidated balances at June 30, 2023 include mainly the receipts from customers that occurred on the last business day of the month.

## 7.2. Financial investments

|  | Parent company   |                      | Consolidated     |                      |  |
|--|------------------|----------------------|------------------|----------------------|--|
|  | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |  |
| Exclusive financial investment fund (i)      |                  |                      | 294,647          | 279,490              |  |
| Non-exclusive financial investment fund (ii) |                  |                      | 21,662           | 52,102               |  |
| CDB  |                  |                      | 61,466           | 1,551                |  |
| Total  |                  |                      | 377,775          | 333,143              |  |

i) This is an exclusive investment fund which invests in government bonds, debentures and other securities usually presenting better returns:





|  | Exclusive finance | Market and carrying value –<br>Exclusive financial investment<br>funds - Consolidated |  |  |  |
|--|-------------------|---|--|--|--|
| Description                                  | June 30,<br>2023  | December 31,<br>2022  |  |  |  |
| Financial Bills (Eligible LFS – level II)    | 134,075           | 132,342   |  |  |  |
| Debentures                                   | 27,539            | 46,066  |  |  |  |
| Financial Bills (LF252)                      | 45,434            | 50,135  |  |  |  |
| National Treasury Financial Bills (LTN over) | 86,326            | 49,779  |  |  |  |
| Other investments and reserve                | 1,273             | 1,168   |  |  |  |
| Total  | 294,647           | 279,490   |  |  |  |

ii) This financial investment is held as a guarantee for the Company's direct subsidiary Gama Saúde. For the other direct subsidiaries Qualicorp Benefícios, Clube de Saúde and Uniconsult, the money was withdrawn in March 2023, and for the indirect subsidiary Plural, in April 2023, pursuant to regulation of the regulatory agency ANS.

There is no significant non-cash item to be disclosed in the statement of cash flows.

# 8. Amounts receivable from customers

|   | Parent o         | ompany               | Consolidated     |                      |  |  |
|---|------------------|----------------------|------------------|----------------------|--|--|
| Current   | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |  |  |
| Premiums recoverable with risk of default – benefits administrators | -                | -                    | 142,334          | 141,944              |  |  |
| Brokerage fee receivable  | 48,238           | 53,360               | 48,932           | 55,526               |  |  |
| Other receivables from customers                                    | -                |                      |                  | 34,570               |  |  |
| Total   | 48,238           | 53,360               | 229,687          | 232,040              |  |  |

The aging schedule of the consolidated balances of receivables from customers is as follows:

|                              | June 30, 2023 |               |  |
|------------------------------|---------------|---------------|--|
|                              | Premiums      | Brokerage fee |  |
| Not yet due                  | 90,093        | 47,495        |  |
| 1-30 days past due           | 48,310        | 329           |  |
| 31-60 days past due          | 14,754        | 316           |  |
| 61-90 days past due          | 9,573         | 792           |  |
| 91-180 days past due         | 25,212        | -             |  |
| (-) Expected credit loss (*) | (45,608)      | -             |  |
| Total                        | 142,334       | 48,932        |  |





|                             | December 31, 2022 |               |  |  |
|-----------------------------|-------------------|---------------|--|--|
|                             | Premiums          | Brokerage fee |  |  |
| Not yet due                 | 79,620            | 54,662        |  |  |
| 1-30 days past due          | 51,960            | 538           |  |  |
| 31-60 days past due         | 16,138            | 326           |  |  |
| 61-90 days past due         | 11,019            | -             |  |  |
| 91-180 days past due        | 31,158            | -             |  |  |
| (-)Expected credit loss (*) | (47,951)          | -             |  |  |
| Total                       | 141,944           | 55,526        |  |  |

(\*) Expected credit loss is measured on the same basis as described in Notes 3v and 5b of the annual financial statements as at December 31, 2022. The movement during the period was as follows:

|  |                  | ministration<br>panies |  |
|--|------------------|------------------------|--|
|  | June 30,<br>2023 | December 31,<br>2022   |  |
| Balance at the beginning of the period | 47,951           | 48,226                 |  |
| Expected credit loss                   | 54,217           | 111,383                |  |
| Reversal of expected credit loss       | (56,560)         | (111,658)              |  |
| Total                                  | 45,608 47,9      |                        |  |

### 8.1 Losses on uncollectible receivables – statement of income

|                                  | Conso                                | lidated                              |
|----------------------------------|--------------------------------------|--------------------------------------|
|                                  | Six months<br>ended<br>June 30, 2023 | Six months<br>ended<br>June 30, 2022 |
| Provisions (reversals)           | (2,343)                              | (2,354)                              |
| Actual losses (recoveries) (*)   | 53,044                               | 51,539                               |
| Balance at the end of the period | 50,701                               | 49,185                               |

|                                  | Consolidated       |                    |  |  |
|----------------------------------|--------------------|--------------------|--|--|
|                                  | Three months ended | Three months ended |  |  |
|                                  | June 30, 2023      | June 30, 2022      |  |  |
| Provisions (reversals)           | (921)              | (2,208)            |  |  |
| Actual losses (recoveries) (*)   | 25,930             | 27,113             |  |  |
| Balance at the end of the period | 25,009             | 24,905             |  |  |

(\*) Losses arising from administration and stipulation of group health and dental plans where the risk of default on payments to health and dental plan operators and insurers, net of recoveries, is borne by the Company.





# 9. Other financial assets

|   | Parent c         | ompany               | Conso            | lidated              |
|---|------------------|----------------------|------------------|----------------------|
| Current   | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |
| Operator/insurer amounts pending reconciliation (i) | -                | -                    | 160,827          | 112,117              |
| Taxes recoverable/to offset (ii)                    | 43,665           | 70,889               | 73,997           | 113,295              |
| Advances  | 5,795            | 9,009                | 9,951            | 12,317               |
| Receivables from sale of Qsaúde                     | 1,138            | 605                  | 5,688            | 3,023                |
| Advances from transfer of contracts                 | -                | -                    | 492              | 28                   |
| Other current financial assets                      | 25               | -                    | 720              | 4,487                |
| Total current                                       | 50,623           | 80,503               | 251,675          | 245,267              |
| Non-current   |                  |                      |                  |                      |
| Receivables from sale of Qsaúde                     | 6,912            | 7,151                | 34,561           | 35,756               |
| Taxes recoverable/to offset (ii)                    | -                | 712                  | 31,498           | 32,761               |
| Advances from transfer of contracts                 | 2,841            | 2,945                | 28,388           | 47,796               |
| Judicial deposits                                   | 2,685            | 2,476                | 24,530           | 20,956               |
| Operator/insurer amounts pending reconciliation (i) | -                | -                    | 20,516           | 25,060               |
| Advances  | 800              | 800                  | 800              | 800                  |
| Other non-current financial assets                  | 294              | -                    | 670              | 671                  |
| Total non-current                                   | 13,532           | 14,084               | 140,963          | 163,800              |
| Total   | 64,155           | 94,587               | 392,638          | 409,067              |

Refers mainly to differences because of the timing of the payments to insurers/operators and the input of all related invoices paid into the Company's system. These differences are resolved only after the Company reconciles bill payments and bills due. At June 30, 2023, the Company has a provision for losses of R\$34,986 (December 31, 2022: R\$47,530) related to premiums transferred to health plan operators and insurance companies.



ii) Taxes recoverable/to offset are as follows:

|  | Parent c         | ompany               | Consol           | idated               |
|--|------------------|----------------------|------------------|----------------------|
|  | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |
| Corporate Income Tax (IRPJ)              | 42,202           | 57,511               | 63,283           | 88,448               |
| Social Contribution on Net Income (CSLL) | 892              | 5,302                | 5,779            | 12,361               |
| Social Contribution on Revenues (COFINS) | 359              | 5,556                | 1,174            | 6,639                |
| Other taxes recoverable                  | 212              | 2,520                | 3,761            | 5,847                |
| Total current                            | 43,665           | 70,889               | 73,997           | 113,295              |
| Social Security Contribution (INSS)      | -                | -                    | 14,350           | 14,087               |
| Corporate Income Tax (IRPJ)              | -                | 712                  | 6,728            | 7,950                |
| Social Contribution on Revenues (COFINS) | -                | -                    | 6,320            | 6,320                |
| Social Contribution on Net Income (CSLL) | -                | -                    | 339              | 643                  |
| Social Integration Program (PIS)         | -                | -                    | 3,761            | 3,761                |
| Total non-current                        | -                | 712                  | 31,498           | 32,761               |
| Total                                    | 43,665           | 71,601               | 105,495          | 146,056              |

# 10.Deferred income tax and social contribution

In accordance with Technical Pronouncement CPC 32 and Technical Interpretation ICPC 9, deferred tax assets and deferred tax liabilities are presented net, as follows:

|   | Parent co        | mpany                | Consolid         | lated                |
|---|------------------|----------------------|------------------|----------------------|
|   | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |
| Deferred income tax and social contribution assets      | 175,513          | 158,741              | 178,013          | 161,270              |
| Deferred income tax and social contribution liabilities | -                | -                    | (85,743)         | (79,658)             |
| Deferred tax assets, net                                | 175,513          | 158,741              | 92,270           | 81,612               |

The consolidated figures are broken down by legal entity without the netting-off effect between deferred tax assets and deferred tax liabilities:

|  | June 30, 2023     |                         |                   |      |       |            |        |              |
|--|-------------------|-------------------------|-------------------|------|-------|------------|--------|--------------|
|  | Parent<br>company | Qualicorp<br>Benefícios | Clube de<br>Saúde | Gama | CRC   | Uniconsult | Plural | Consolidated |
| Deferred income tax and social contribution assets (i)       | 238,268           | 52,412                  | 2,029             | 11   | 1,136 | 54         | 1,320  | 295,230      |
| Deferred income tax and social contribution liabilities (ii) | (62,755)          | (137,875)               | (2,309)           | (7)  | -     | (3)        | (11)   | (202,960)    |
| Deferred tax assets (liabilities), net                       | 175,513           | (85,463)                | (280)             | 4    | 1,136 | 51         | 1,309  | 92,270       |





|  |                   | December 31, 2022           |         |      |     |            |        |              |
|--|-------------------|-----------------------------|---------|------|-----|------------|--------|--------------|
|  | Parent<br>company | <b>Qualicorp Benefícios</b> |         | Gama | CRC | Uniconsult | Plural | Consolidated |
| Deferred income tax and social contribution assets (i)       | 222,328           | 53,340                      | 1,978   | 17   | 878 | 45         | 1,240  | 279,826      |
| Deferred income tax and social contribution liabilities (ii) | (63,587)          | (132,998)                   | (1,608) | (7)  | -   | (2)        | (12)   | ) (198,214)  |
| Deferred tax assets (liabilities), net                       | 158,741           | (79,658)                    | 370     | 10   | 878 | 43         | 1,228  | 81,612       |

Deferred tax assets are recognized for all deductible temporary differences to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilized. At the Parent company, deferred tax assets are recognized also for unused tax losses to the extent that it is probable that taxable profit will be available against which the losses can be utilized.

### i) Deferred tax assets

|   | Parent o         | ompany               | Consolidated     |                      |
|---|------------------|----------------------|------------------|----------------------|
|   | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December<br>31, 2022 |
| Recognized tax losses - income tax (IRPJ) and social contribution (CSLL)                          | 165,380          | 145,281              | 165,380          | 145,281              |
| Unrecognized tax losses - IRPJ and CSLL (a)   | -                | -                    | 53,842           | 54,740               |
| Provision for impairment of goodwill (b)  | 41,088           | 41,088               | 41,088           | 41,088               |
| Provision for contingencies   | 3,634            | 3,808                | 17,379           | 17,011               |
| Provision for expected credit losses  | -                | -                    | 26,586           | 15,421               |
| Provision for inflation-indexation and interest accruals on acquisitions                          | 13,450           | 13,190               | 17,990           | 14,104               |
| Provision for employee profit sharing plan  | 4,383            | 9,838                | 7,092            | 11,677               |
| Loss allowance for trade receivables and write-off of uncollectible receivables – current amounts | 227              | 27                   | 2,131            | 17,961               |
| Other provisions  | 10,106           | 9,096                | 17,584           | 17,283               |
| Total deferred tax assets   | 238,268          | 222,328              | 349,072          | 334,566              |
| (-) Unrecognized deferred tax assets (c)  | -                | -                    | (53,842)         | (54,740)             |
| Total deferred tax assets recognized  | 238,268          | 222,328              | 295,230          | 279,826              |



a) The unrecognized income tax (IRPJ) and social contribution (CSLL) losses are as follows:

| <u>Companies</u>  | Tax base June 30, 2023 | IRPJ/CSLL<br>tax rate<br>(34%) | Tax base December 31, 2022 | IRPJ/CSLL<br>tax rate<br>(34%) |
|---|------------------------|--------------------------------|----------------------------|--------------------------------|
| Connectmed-CRC Consultoria,<br>Administração e Tecnologia em Saúde<br>Ltda. | 99,875                 | 33,958                         | 100,799                    | 34,272                         |
| Qualicorp Administração e Serviços Ltda.                                    | 51,202                 | 17,409                         | 50,750                     | 17,254                         |
| Gama Saúde Ltda.  | 7,278                  | 2,475                          | 9,451                      | 3,214                          |
| Total   | 158,355                | 53,842                         | 161,000                    | 54,740                         |

- b) Taxes on goodwill written off in subsidiaries.
- c) Certain direct and indirect subsidiaries of the Company have tax losses carried forward but deferred tax assets have not been recognized in respect of these losses as it is not probable that sufficient taxable profits will be generated to allow the deferred tax asset to be recovered.

Deferred tax assets will be realized as the associated temporary differences reverse or become deductible. The recoverability of the deferred tax assets is based upon projections of future taxable profits, as follows:

|                   | Parent company   |                      | Consolidated     |                      |
|-------------------|------------------|----------------------|------------------|----------------------|
| <u>Year</u>       | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |
| 2023              | 18,353           | 22,845               | 70,774           | 80,342               |
| 2024              | 41,088           | 41,088               | 41,088           | 41,088               |
| 2025              | 27,920           | 27,609               | 32,460           | 27,609               |
| 2026              | 41,825           | 41,825               | 41,825           | 41,825               |
| From 2027 to 2032 | 109,082          | 88,961               | 109,083          | 88,962               |
| Total             | 238,268          | 222,328              | 295,230          | 279,826              |

The present value of deferred tax assets at June 30, 2023 is R\$94,456 (Parent company) and R\$144,231 (Consolidated), calculated using Brazil's benchmark interest rate (SELIC) based upon the expected timing of realization of deductible temporary differences.

## ii) Deferred tax liabilities:

|  | Parent company   |                      | Consolidated     |                      |  |
|--|------------------|----------------------|------------------|----------------------|--|
|  | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |  |
| Temporary differences on the portion of goodwill of merged companies amortized during the year, for tax purposes | 57,859           | 57,859               | 191,387          | 189,127              |  |
| On fair value of customer relationship intangible assets acquired in a business combination                      | 4,889            | 5,723                | 7,950            | 6,162                |  |
| Discount to present value  | -                | -                    | 2,309            | 1,608                |  |
| Other provisions   | 7                | 5                    | 1,314            | 1,317                |  |
| Total  | 62,755           | 63,587               | 202,960          | 198,214              |  |





# 11.Related parties

## 11.1. Balances and transactions with related parties

The Company has been assisting its executives with legal matters in connection with tax assessments on its 2013 share option program.

The amounts owed by/to related parties are as follows:

|                           | Parent o         | Parent company       |                  | olidated             |
|---------------------------|------------------|----------------------|------------------|----------------------|
|                           | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |
| Accounts receivable       |                  |                      |                  |                      |
| Intercompany transactions | 34,494           | 28,686               | -                | -                    |
| Current assets            | 34,494           | 28,686               | -                | -                    |
| Loans to subsidiary       | -                | 9,504                | -                | -                    |
| Non-current assets        | -                | 9,504                | -                | -                    |
| Total assets              | 34,494           | 38,190               | -                | -                    |
| Accounts payable          |                  |                      |                  |                      |
| Intercompany transactions | -                | 21                   | -                | -                    |
| Dividends payable         | 22,044           | 22,044               | 22,044           | 22,044               |
| Total liabilities         | 22,044           | 22,065               | 22,044           | 22,044               |

The following table presents movements in intercompany revenues and expenses for the interim periods ended June 30, 2023 and 2022:

|  | June 30, 2023  |   |                   |       |                       |
|--|--|---|-------------------|-------|-----------------------|
|  | Qualicorp<br>Administradora<br>de Benefícios<br>S.A. | Qualicorp<br>Consultoria<br>Corretora<br>de Seguros<br>S.A. | CRC<br>Connectmed | Gama  | Other<br>subsidiaries |
| Corporate services and apportionment of expenses (i) | (55,899)   | 63,368  | (3,385)           | (843) | (3,241)               |
| Commissions (ii)                                     | (41,626)   | 41,626  | -                 | =     | _                     |
| Interest on debentures (iii)                         | (98,567)   | 98,567  | -                 | -     | -                     |
| Costs of issue of debentures (iii)                   | (1,188)  | 1,188   | -                 | -     | -                     |
| Interest on loans                                    | 457  | 281   | -                 | -     | (738)                 |



|  |  | June 30, 2022  |                   |       |                    |
|--|--|--|-------------------|-------|--------------------|
|  | Qualicorp<br>Administradora<br>de Benefícios<br>S.A. | Qualicorp<br>Consultoria<br>Corretora de<br>Seguros S.A. | CRC<br>Connectmed | Gama  | Other subsidiaries |
| Corporate services and apportionment of expenses (i) | (43,717)   | 50,400   | (3,746)           | (168) | (2,769)            |
| Interest on loans                                    | -  | 1,228  | -                 | -     | (1,228)            |
| Health plan  | -  | (8)  | -                 | 8     | -                  |

- i) Refers to back-office services (Finance, Controllership, Legal, Administrative, Human Resources and Information Technology) used by the Group companies. The costs incurred in providing the services to the Group companies are apportioned among, and reimbursed by, the Group operating companies.
- ii) Apportionment of commissions agreed upon between the Parent company and its subsidiary Qualicorp Administradora de Benefícios S.A. for after-sale customer service.
- iii) Apportionment of costs of issue of debentures and interest on debentures between the Parent company and its subsidiary Qualicorp Administradora de Benefícios S.A.

### 11.2. Other transactions with related parties

The Company and the investee Escale Health Seguros e Corretagem S.A. entered into a platform use agreement to market and promote health care plans and manage project activities, marketing, marketing funnel and sales across digital channels. The Company will pay Escale Health Seguros e Corretagem S.A. for the use of all services. In the interim period ended June 30, 2023, the consolidated balance of this transaction is as follows:

|                           | June 30,<br>2023 | December<br>31, 2022 |
|---------------------------|------------------|----------------------|
| Sales commission expenses | 7,546            | 27,205               |

The Company has transactions with the health plan operator SulAmérica Serviços de Saúde S.A. that belongs to the same economic group of Rede D'Or São Luiz S.A., a shareholder of the Company. The consolidated balances of these transactions are as follows:

|                        | Parent company | Consolidated  |
|------------------------|----------------|---------------|
|                        | June 30, 2023  | June 30, 2023 |
| Accounts receivable    |                |               |
| Commissions            | 13,809         | 13,809        |
| Total assets           | 13,809         | 13,809        |
| Accounts payable       |                |               |
| Repasses               | -              | 166,840       |
| Total liabilities      | -              | 166,840       |
| Revenue                |                |               |
| Commissions            | 174,615        | 174,615       |
| Total revenue          | 174,615        | 174,615       |
| Expenses               |                |               |
| Officers' remuneration | -              | 13,401        |
| Total expenses         | -              | 13,401        |



## 11.3. Compensation of key management personnel

Key management includes members of the Board of Directors, the CEO, the vice-presidents and the statutory and non-statutory officers.

The compensation paid or payable to key management personnel is as follows:

|                              |                  | June 30, 2023 |                  |          |  |
|------------------------------|------------------|---------------|------------------|----------|--|
|                              | Parent c         | ompany        | Consol           | idated   |  |
|                              | Accounts payable | Expenses      | Accounts payable | Expenses |  |
| t-term employee benefits (*) | 241              | 4,898         | 1,564            | 15,178   |  |
| e-based payments             | -                | (101)         | -                | 3,209    |  |
| nce at June 30, 2023         | 241              | 4,797         | 1,564            | 18,387   |  |

|                                 |                  | June 30, 2022 |                  |          |  |
|---------------------------------|------------------|---------------|------------------|----------|--|
|                                 | Parent c         | ompany        | Consolidated     |          |  |
|                                 | Accounts payable | Expenses      | Accounts payable | Expenses |  |
| hort-term employee benefits (*) | 404              | 11,404        | 3,105            | 31,444   |  |
| hare-based payments             | -                | (276)         | -                | 4,029    |  |
| alance at June 30, 2022         | 404              | 11,128        | 3,105            | 35,473   |  |

<sup>(\*)</sup> Compensation to the Board of Directors consists of a fixed pay, and compensation to executive officers and employees consists of a fixed and variable pay based on their performance and annual overall goals as approved by the Board.



# 12.Investments in subsidiaries and joint venture

|  | Parent o         | company              | Consc            | olidated             |
|--|------------------|----------------------|------------------|----------------------|
|  | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |
| Investments in subsidiaries:                             |                  |                      |                  |                      |
| Qualicorp Administradora de Benefícios S.A.              | 1,431,478        | 1,403,609            | -                |                      |
| Gama Saúde e Connectmed CRC                              | 116,922          | 119,661              | -                |                      |
| Oxcorp Gestão Consultoria e Corretora Ltda               | 87,614           | 88,603               | -                |                      |
| Clube de Saúde Administradora de Benefícios Ltda         | 85,334           | 82,133               | -                |                      |
| Qualicorp Administração e Serviços Ltda                  | 22,035           | 21,820               | -                |                      |
| Uniconsult Administradora de Benefícios e Serviços Ltda  | 21,798           | 24,649               | -                | -                    |
| Apm Assessoria Comercial e Corretora de Seguros Ltda (*) | -                | 59,689               | -                |                      |
| Total investments in subsidiaries                        | 1,765,181        | 1,800,164            | -                | -                    |
| Escale Health Seguros e Corretagem S.A.                  | 76,398           | 76,716               | 76,398           | 76,716               |
| Total investment in joint venture                        | 76,398           | 76,716               | 76,398           | 76,716               |
| 500 LLC  | 49,455           | 49,455               | 49,455           | 49,455               |
| Total investment accounted for using the cost method     | 49,455           | 49,455               | 49,455           | 49,455               |
| Other investments  | 174              | 174                  | 262              | 262                  |
| Total other investments                                  | 174              | 174                  | 262              | 262                  |
| Total investments  | 1,891,208        | 1,926,509            | 126,115          | 126,433              |

<sup>(\*)</sup> Subsidiary merged on January 1, 2023 (Note 1.b.III).



## Investments in subsidiaries – Parent company

|   | Qualicorp<br>Administradora<br>de Benefícios S.A | Gama Saúde and<br>Connectmed -<br>CRC | Oxcorp<br>Gestão<br>Consultoria e<br>Corretora<br>Ltda | Clube de Saúde<br>Administradora<br>de Benefícios<br>Ltda | Qualicorp<br>Administração e<br>Serviços Ltda | Uniconsult<br>Administradora<br>de Benefícios e<br>Serviços Ltda | Apm<br>Assessoria<br>Comercial e<br>Corretora de<br>Seguros Ltda | Qualicorp<br>Serviços<br>Financeiros<br>Ltda | Total     |
|---|--|---------------------------------------|--|---|---|--|--|--|-----------|
| Financial information of subsidiaries at June 30, 2023                  |  |                                       |  |   |   |  |  |  |           |
| Share capital (i)   | 314,005  | 274,047                               | 330  | 45,133  | 26,663  | 150  | -  | 2  | 660,330   |
| Equity (ii)   | 984,582  | 115,306                               | 2,400  | 86,150  | 647   | 3,171  | -  | -  | 1,192,256 |
| Profit (loss) for the period  | 87,303   | (2,351)                               | 4,781  | 7,919   | 215   | 4,648  | -  | -  | 102,515   |
| Information on the Parent's investments:                                |  |                                       |  |   |   |  |  |  |           |
| Number of shares (iii)  | 728,820,693                                      | 27,404,692,914                        | 330,000  | 45,133,125  | 26,662,568                                    | 150,000  | -  | 2,000  | -         |
| Ownership interest (%)  | 100  | 99.99                                 | 75   | 98.81   | 100   | 75   | -  | 99.95  | -         |
| Movements in investments:   |  |                                       |  |   |   |  |  |  |           |
| Total investments at December 31, 2022                                  | 1,403,609  | 119,661                               | 88,603   | 82,133  | 21,820  | 24,649   | 59,689   | -  | 1,800,164 |
| Capital reserve – restricted stock plan                                 | 2,525  | -                                     | -  | -   | -   | -  | -  | -  | 2,525     |
| Adjustment to investments   | -  | -                                     | -  | (156)   | -   | 171  | -  | -  | 15        |
| Interest on capital and dividends received                              | (61,959)   | -                                     | (3,934)  | ) (4,466)   | ı   | (5,088)  | -  |  | (75,447)  |
| Merger of subsidiary  | -  | -                                     | -  | -   | -   | -  | (59,689)   | -  | (59,689)  |
| Share of net profits of investees accounted for using the equity method | 87,303   | (2,739)                               | 2,945  | 7,823   | 215   | 2,066  | -  | -  | 97,613    |
| Share of results of subsidiaries and joint venture                      | 87,303   | (2,351)                               | 3,587  | 7,823   | 215   | 3,486  | -  | -  | 100,063   |
| Amortization of intangible assets (iv)                                  |  | (388)                                 | (642)  | -   | -   | (1,420)  |  |  | (2,450)   |
| Total investments at June 30, 2023                                      | 1,431,478  | 116,922                               | 87,614   | 85,334  | 22,035  | 21,798   | -  | -  | 1,765,181 |





Investment in a joint venture and investment accounted for using the cost method – Parent company and Consolidated

|  | Escale Health<br>Seguros e<br>Corretagem<br>S.A. | 500 LLC    | Total   |
|--|--|------------|---------|
| Information on investments:  |  |            |         |
| Number of shares   | 253,095  | 14,941,640 | _       |
| Ownership interest (%)   | 35   | 5          | -       |
| Movements in investments:  |  |            |         |
| Total investments at December 31, 2022                             | 76,716   | 49,455     | 126,171 |
| Share of results of investee accounted for using the equity method | (318)  | -          | (318)   |
| Total investments at June 30, 2023                                 | 76,398   | 49,455     | 125,853 |

- i) The share capital is R\$53,873 for Gama Saúde and R\$220,174 for Connectmed-CRC.
- ii) The equity of subsidiary Qualicorp Benefícios, presented herein, considers the effects of the consolidation of its investments in subsidiaries. The equity is R\$56,951 for Gama Saúde and R\$58,355 for Connectmed-CRC.
- iii) The number of shares is 5,387,297,425 for Gama Saúde and 22,017,395,489 for Connectmed-CRC.
- iv) Refers to amortization of intangible assets such as customer relationships, trademarks, non-compete agreement and software.

# 13.Intangible assets

I. Other intangible assets

|  |                                  | Parent company |                          |                                |           | Consolidated             |                               |  |
|--|----------------------------------|----------------|--------------------------|--------------------------------|-----------|--------------------------|-------------------------------|--|
|  | Annual<br>amortization rate<br>% | Cost           | Accumulated amortization | Balance at<br>June 30,<br>2023 | Cost      | Accumulated amortization | Balance at<br>June<br>30,2023 |  |
| Acquisition of rights assignment (a)               | 20                               | 335,354        | (259,480)                | 75,874                         | 694,245   | (541,697)                | 152,548                       |  |
| Software in use and software under development (b) | 20                               | 184,777        | (118,839)                | 65,938                         | 584,604   | (449,330)                | 135,274                       |  |
| Exclusivity rights                                 | 20                               | 170,795        | (156,524)                | 14,271                         | 239,977   | (203,045)                | 36,932                        |  |
| Trademarks and patents                             | 20                               | 253            | (53)                     | 200                            | 1,554     | (755)                    | 799                           |  |
| Non-compete agreement                              | 16.5                             | 144,932        | (71,065)                 | 73,867                         | 158,756   | (83,618)                 | 75,138                        |  |
| Sales commissions (c)                              | 40.8                             | 1,343,308      | (929,678)                | 413,630                        | 1,429,504 | (986,049)                | 443,455                       |  |
| Total other intangible assets                      |                                  | 2,179,419      | (1,535,639)              | 643,780                        | 3,108,640 | (2,264,494)              | 844,146                       |  |





| Parent company                                     | Balance at<br>December<br>31, 2022 | Additions | Amortization | Write-offs | Balance at June<br>30, 2023 |
|--|------------------------------------|-----------|--------------|------------|-----------------------------|
| Acquisition of rights assignment (a)               | 84,610                             | 7,749     | (16,485)     | -          | 75,874                      |
| Software in use and software under development (b) | 65,069                             | 11,204    | (10,225)     | (110)      | 65,938                      |
| Exclusivity rights                                 | 17,082                             | -         | (2,811)      | -          | 14,271                      |
| Trademarks and patents (a)                         | 186                                | 67        | (53)         | -          | 200                         |
| Non-compete agreement (a)                          | 85,353                             | 130       | (11,616)     | -          | 73,867                      |
| Sales commissions (c)                              | 443,350                            | 103,830   | (133,550)    | -          | 413,630                     |
| Total other intangible assets                      | 695,650                            | 122,980   | (174,740)    | (110)      | 643,780                     |

| Consolidated                                       | Balance at<br>December<br>31, 2022 | Additions | Amortization | Write-offs | Balance at June<br>30, 2023 |
|--|------------------------------------|-----------|--------------|------------|-----------------------------|
| Acquisition of rights assignment                   | 180,889                            | -         | (28,341)     | -          | 152,548                     |
| Software in use and software under development (b) | 135,971                            | 21,486    | (22,073)     | (110)      | 135,274                     |
| Exclusivity rights                                 | 43,015                             | -         | (6,083)      | -          | 36,932                      |
| Trademarks and patents                             | 974                                | -         | (175)        | -          | 799                         |
| Non-compete agreement                              | 86,960                             | -         | (11,822)     | -          | 75,138                      |
| Sales commissions (c)                              | 472,128                            | 117,439   | (146,112)    | -          | 443,455                     |
| Total other intangible assets                      | 919,937                            | 138,925   | (214,606)    | (110)      | 844,146                     |

- a) At the Parent company, the 'Additions' column includes amounts arising from the merger of Apm Assessoria Comercial e Corretora de Seguros Ltda.
- b) Refers to costs incurred to acquire licenses of software and operating systems in use.
- c) Refers to the commission for new contracts.

#### II. Goodwill

On January 1, 2023, Apm Assessoria Comercial e Corretora de Seguros Ltda. was merged into the Company and, as a result, the goodwill arising on the acquisition of this subsidiary was reclassified from "Investments' to 'Intangible assets' (Note 1.b.III).

There were no changes in the consolidated balances during the interim period ended June 30, 2023 that affect the disclosures in the parent company and consolidated financial statements for the year ended December 31, 2022.

## 14.Debentures

Further details about issues, guarantees, early redemption and accelerated maturity are provided in Note 14 of the parent company and consolidated financial statements for the year ended December 31, 2022. The Company is compliant with the covenants under the indenture.

In addition, the debenture trustee analyzed the documentation and stated in its annual report on debenture issues submitted to the debenture holders and the Brazilian Securities Commission (CVM) that the Company has met all the obligations under the indenture during the fiscal year 2022.

During the interim period ended June 30, 2023, the Company met the covenants attached to the debentures and paid half-year interest.





## Breakdown of the debts:

|                                  | Consolidated |           |  |
|----------------------------------|--------------|-----------|--|
|                                  | June 30,     | December  |  |
|                                  | 2023         | 31, 2022  |  |
| Debentures                       | 550,000      | -         |  |
| Interest on debentures payable   | 23,108       | 24,399    |  |
| Cost of financial intermediation | (3,960)      | (3,960)   |  |
| Current                          | 569,148      | 20,439    |  |
| Debentures                       | 1,650,000    | 2,200,000 |  |
| Cost of financial intermediation | (11,879)     | (13,859)  |  |
| Non-current                      | 1,638,121    | 2,186,141 |  |
| Total                            | 2,207,269    | 2,206,580 |  |

#### Movements in debentures

|  | Consolidated |             |  |
|--|--------------|-------------|--|
|  | June 30,     | December    |  |
|  | 2023         | 31, 2022    |  |
| Balance at the beginning of the period | 2,206,580    | 1,344,943   |  |
| Allocation of expenses (issue costs)   | 1,980        | 3,582       |  |
| Payment of interest (i)                | (165,570)    | (274,050)   |  |
| Allocation of interest                 | 164,279      | 251,903     |  |
| Proceeds from issue of debentures      | -            | 2,200,000   |  |
| Cost of issue of debentures            | -            | (19,798)    |  |
| Early settlement of debentures         | -            | (1,300,000) |  |
| Balance at the end of the period       | 2,207,269    | 2,206,580   |  |

i) Interest is payable half-yearly as per the annual report on debenture issues.

## Fair value of debentures

The carrying amounts and fair values of debentures at June 30, 2023 and December 31, 2022 are as follows:

|                | Parent company and Consolidated |            |                 |            |  |  |
|----------------|---------------------------------|------------|-----------------|------------|--|--|
|                | June 30                         | , 2023     | December        | 31, 2022   |  |  |
|                | Carrying amount                 | Fair value | Carrying amount | Fair value |  |  |
| Debentures (*) | 2,223,108                       | 2,276,762  | 2,224,399       | 2,212,490  |  |  |

<sup>(\*)</sup> The 'Carrying amount' column includes the principal amount and interest.

The fair values of debentures classified as at amortized cost are based on discounted cash flows using risk rates varying between 12.09% and 15.41% per annum (December 31, 2022: 15.40% and 16.55% per annum).





## 15.Leases

## a) Right-of-use assets

The movements during the periods were as follows:

|                                       | Parent o         | Parent company       |                  | lidated              |
|---------------------------------------|------------------|----------------------|------------------|----------------------|
|                                       | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |
| Opening balance                       | 38,049           | 17,404               | 51,020           | 27,009               |
| Adjustments and renewals of contracts | 164              | 1,894                | 344              | 3,370                |
| Additions (new contracts)             | -                | 31,755               | -                | 40,105               |
| Remeasurement                         | (1,371)          | (440)                | 580              | (440)                |
| Depreciation expense                  | (6,273)          | (10,068)             | (8,641)          | (15,726)             |
| Write-off of leases                   | (444)            | (2,496)              | (613)            | (3,298)              |
| Balance at the end of the period      | 30,125           | 38,049               | 42,690           | 51,020               |

#### b) Lease liabilities

The movements during the period were as follows:

|                                       | Parent company   |                      | Consolidated     |                      |
|---------------------------------------|------------------|----------------------|------------------|----------------------|
|                                       | June 30,<br>2023 | December 31,<br>2022 | June 30,<br>2023 | December 31,<br>2022 |
| Opening balance                       | 37,842           | 17,009               | 51,132           | 26,972               |
| Adjustments and renewals of contracts | 164              | 1,894                | 344              | 3,370                |
| Additions (new contracts)             | -                | 31,755               | -                | 40,105               |
| Remeasurement                         | (1,769)          | (566)                | 172              | (566)                |
| Accretion of interest                 | 2,160            | 4,457                | 2,906            | 6,088                |
| Write-off of leases                   | (767)            | (2,761)              | (940)            | (4,832)              |
| Payments                              | (6,871)          | (13,946)             | (10,045)         | (20,005)             |
| Balance at the end of the period      | 30,759           | 37,842               | 43,569           | 51,132               |
| Current                               | 7,758            | 13,067               | 11,770           | 17,997               |
| Non-current                           | 23,001           | 24,775               | 31,799           | 33,135               |

#### c) Statement of income

The following are the amounts recognized in the statement of income:

- i) R\$2,906 (June 30, 2022: R\$1,012), Consolidated, and R\$2,160 (June 30, 2022: R\$635), Parent company, of interest expense on lease liabilities is recorded within 'finance income' (Note 22).
- ii) R\$8,641 (June 30, 2022: R\$7,142), Consolidated, and R\$6,273 (June 30, 2022: R\$3,828), Parent company, of depreciation expense of right-of-use assets is recorded within 'administrative expenses' (Note 21).
- iii) Due to the remeasurements and write-offs of lease liabilities and the consequent remeasurements and write-offs of right-of-use assets, the net effect in the statement of income was R\$735, Consolidated, and R\$721, Parent company.





#### d) Estimation of the effect of inflation on lease contracts

In accordance with CVM Circular Letters 02/19 and 01/20, the Company estimated the effect of inflation on its lease contracts:

| Lease liabilities  | 2023                                   | 2024                                   | 2025  | After 2025                                    |
|--|--|--|---|---|
| Carrying amount  | 44,035                                 | 38,199                                 | 24,978  | 10,892  |
| Adjusted for estimated inflation                                     | 47,866                                 | 41,989                                 | 28,130  | 12,819  |
| Change   | 8.70%                                  | 9.92%                                  | 12.62%  | 17.69%  |
| Right-of-use assets, net   | 2023                                   | 2024                                   | 2025  | After 2025                                    |
| Carrying amount  | 35,398                                 | 21,371                                 | 8,280   |   |
| Adjusted for estimated inflation                                     | 40,068                                 | 25,229                                 | 10,729  |   |
| Change   | 13.19%                                 | 18.05%                                 | 29.58%  | -   |
|  |  |  |   |   |
| Interest expense on lease liabilities                                | 2023                                   | 2024                                   | 2025  | After 2025                                    |
| Interest expense on lease liabilities Carrying amount                | <b>2023</b> 5,442                      | <b>2024</b><br>3,967                   | <b>2025</b> 2,338                             | <b>After 2025</b> 3,313                       |
|  |  |  |   |   |
| Carrying amount  | 5,442                                  | 3,967                                  | 2,338   | 3,313   |
| Carrying amount Adjusted for estimated inflation                     | 5,442<br>5,458                         | 3,967<br>4,141                         | 2,338<br>2,522                                | 3,313<br>3,836                                |
| Carrying amount Adjusted for estimated inflation Change              | 5,442<br>5,458<br><b>0.29%</b>         | 3,967<br>4,141<br><b>4.39</b> %        | 2,338<br>2,522<br><b>7.87%</b>                | 3,313<br>3,836<br><b>15.79%</b>               |
| Carrying amount Adjusted for estimated inflation Change Depreciation | 5,442<br>5,458<br><b>0.29%</b><br>2023 | 3,967<br>4,141<br><b>4.39%</b><br>2024 | 2,338<br>2,522<br><b>7.87%</b><br><b>2025</b> | 3,313<br>3,836<br><b>15.79%</b><br>After 2025 |

## e) Potential taxes (PIS/COFINS) recoverable

The table below shows the potential PIS/COFINS recoverable on lease payments according to the payment periods. The amounts are the undiscounted and discounted cash flows, considering the companies that are subject to the non-cumulative tax regime (the Company and CRC Connectmed):

| Consolidated                         |               |                  |  |  |
|--------------------------------------|---------------|------------------|--|--|
| Cash flows                           | Nominal value | Present<br>value |  |  |
| Lease payments                       | 56,373        | 42,161           |  |  |
| Potential taxes - PIS/COFINS (9.25%) | 5,214         | 3,900            |  |  |

## 16.Premiums to be transferred

The balance of R\$185,544 at June 30, 2023 (December 31, 2022: R\$224,304) comprises health insurance premiums payable to the insurers/operators by the respective due dates, regardless of whether payments have been received from the insured persons. Most of the payments were made by July 31, 2023.





# 17.Other payables

|   | Parent co        | ompany               | Consolidated     |                      |
|---|------------------|----------------------|------------------|----------------------|
|   | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December 31,<br>2022 |
| Current:  |                  |                      |                  |                      |
| Operator/insurer amounts pending reconciliation (i) | -                | -                    | 171,094          | 64,156               |
| Advance payments received                           | -                | -                    | 28,803           | 29,902               |
| Sundry suppliers                                    | 7,958            | 8,454                | 19,144           | 14,714               |
| Refunds to beneficiaries                            | -                | 1                    | 16,082           | 22,694               |
| Payables for acquisition of intangible assets       | 3,323            | 6,301                | 8,582            | 15,217               |
| Other provisions                                    | 1,072            | 1,252                | 8,217            | 5,720                |
| Commissions payable                                 | 3,158            | 1,607                | 4,522            | 2,687                |
| Contingent consideration liability                  | 661              | 620                  | 2,678            | 1,300                |
| Refundable amounts                                  | -                | -                    | 2,430            | 2,608                |
| Advances from customers                             | 643              | 9,009                | 950              | 10,203               |
| Earn-out consideration                              | 100              | 100                  | 692              | 692                  |
| Provision for shutdown of physical stores           | 148              | -                    | 148              | -                    |
| Other   | 190              | 2,252                | 6,475            | 8,600                |
| Total current                                       | 17,253           | 29,596               | 269,817          | 178,493              |
| Non-current:  |                  |                      |                  |                      |
| Payables for acquisition of intangible assets       | -                | 658                  | 600              | 2,361                |
| Total non-current                                   | -                | 658                  | 600              | 2,361                |
| Total   | 17,253           | 30,254               | 270,417          | 180,854              |

i) Refers mainly to differences because of the timing of the payments to insurers/operators and the input of all related invoices paid into the Company's system. These differences are resolved only after the Company reconciles bill payments and bills due.



## 18. Provision for contingencies

The Company and its subsidiaries have civil, regulatory (ANS), labor and social security proceedings that have arisen in the ordinary course of business for which provisions were recorded, based on the advice of their in-house and outside legal counsel and on Management's estimates, as shown below:

| Parent company                | December<br>31, 2022 | Additions | Reversals | June 30,<br>2023 |
|-------------------------------|----------------------|-----------|-----------|------------------|
| Labor and social security (i) | 2,585                | 3,308     | (67)      | 5,826            |
| Civil (ii)                    | 3,871                | 861       | (702)     | 4,030            |
| Tax (iii)                     | 1,462                | 1,589     | (1,006)   | 2,045            |
| Total                         | 7,918                | 5,758     | (1,775)   | 11,901           |

| Consolidated                  | December<br>31, 2022 | Additions | Reversals | June 30,<br>2023 |
|-------------------------------|----------------------|-----------|-----------|------------------|
| Civil (iv)                    | 48,961               | 5,565     | (2,884)   | 51,642           |
| Labor and social security (v) | 13,377               | 747       | (1,601)   | 12,523           |
| Regulatory (vi)               | 10,507               | 401       | (656)     | 10,252           |
| Tax (vii)                     | 11,690               | 506       | (4,603)   | 7,593            |
| Total                         | 84,535               | 7,219     | (9,744)   | 82,010           |

#### Description of the main lawsuits and/or contingencies:

i) The Company is a defendant in administrative and/or judicial proceedings involving labor and social security matters: (i) payment of commissions to in-house consultants; and (ii) extra pay to call center agents who worked both for the Company and its subsidiaries and who were dismissed after the call center was outsourced. In addition to the labor claims, in 2020 a provision was also made for differences in amounts payable of social security contribution (INSS) and government severance pay fund (FGTS), which were paid in 2021. The provision for labor claims where a loss is considered probable is R\$5,826 (2022: R\$2,585).

No accrual was made for loss contingencies that are reasonably possible amounting to R\$65.045 (2022: R\$52,381).

- ii) The Company is a defendant in ongoing civil lawsuits, where R\$4,030 (2022: R\$3,871) is deemed to be a probable loss and, therefore, a provision has been recognized, and R\$3,141 (2022: R\$2,311) is deemed to be a possible loss, for which no provision has been recognized. The main matters disputed in the lawsuits include: (i) medical procedures and services not covered by the health plans or not included in the ANS list of procedures, the responsibility for which lies with the health plan operators, pursuant to the prevailing legislation; (ii) health insurance premiums adjusted for age and annual increase of the insured; (iii) administrative and/or judicial proceedings concerning reinstatement of health plans terminated for non-payment; and (iv) annual premium increase; and (v) collection of plan beneficiaries' debt reported to a credit reporting agency.
- iii) The Company is a defendant in ongoing tax proceedings and recognized a provision for estimated probable loss of R\$2,045 (2022: R\$1,462). The tax proceedings relate to a PIS/COFINS tax deficiency notice issued against Padrão Administração e Corretagem de Seguros Ltda. (a company merged into the Company) for the 2007 tax year relating to alleged differences between the amount of tax reported in the tax return and the amount paid. The Company, as the legal successor to the merged entity, has filed an appeal with the administrative agency and is awaiting ruling on the appeal.

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- iv) The Company and its subsidiaries are defendants in ongoing civil lawsuits, where R\$51,642 (2022: R\$48,961) is deemed to be a probable loss and, therefore, a provision has been recognized, and R\$40,416 (2022: R\$45,879) is deemed to be a possible loss, for which no provision has been recognized. The main matters disputed in the lawsuits include: (i) medical procedures and services not covered by the health plans or not included in the ANS list of procedures, the responsibility for which lies with the health plan operators, pursuant to the prevailing legislation; (ii) health insurance premiums adjusted for age and annual premium increase of the insured; (iii) administrative and/or judicial proceedings concerning reinstatement of health plans terminated for non-payment; and (iv) annual premium increase; and (v) collection of plan beneficiaries' debt reported to a credit reporting agency.
- v) The Company and its subsidiaries are defendants in administrative and/or judicial proceedings involving labor and social security matters: (i) payment of commissions to in-house consultants; and (ii) extra pay to call center agents who worked both for the Company and its subsidiaries and who were dismissed after the call center was outsourced. In addition to the labor claims, in 2021 a provision was also made for differences in amounts payable of social security contribution (INSS) and government severance pay fund (FGTS), which were paid in 2021. The provision for labor claims where a loss is considered probable is R\$12,523 (2022: R\$13,377). No accrual was made for loss contingencies that are reasonably possible amounting to R\$69,379 (2022: R\$58,193).
- vi) The subsidiaries are defendants in ongoing regulatory proceedings with ANS, where a provision has been recognized for R\$10,252 (2022: R\$10,507) because a loss is believed to be probable, and no provision has been made for proceedings amounting to R\$4,665 (2022: R\$3,780) because a loss is believed only to be possible but not probable.
- vii) The Company and its subsidiaries recognized a provision of R\$7,593 (2022: R\$11,690) for both (a) tax assessments or claims that are probable of formal assertion, and (b) tax lawsuits where an unfavorable outcome is determined to be probable. The provision refers to: (a) tax assessments identified in companies acquired by the Company (Elo Administradora de Benefícios Ltda., Apm Assessoria Comercial e Corretora de Seguros Ltda. and Uniconsult Administratora de Benefícios e Serviços Ltda.); and (b.1) administrative proceeding detailed in item vii in this explanatory note; and (b.2) three ISS tax deficiency notices issued against Plural Gestão em Planos de Saúde Ltda. whose shares were partially acquired by the Company.

### Reasonably possible tax contingencies:

The Company has tax contingencies that are classified with a reasonably possible exposure to loss and therefore no accrual was made.

These tax contingencies plus interest accrued total R\$2,258,340 at June 30, 2023 (December 31, 2022: R\$2,147,188), as detailed below:

- a) At subsidiaries Qualicorp Administradora de Benefícios S.A. and Qualicorp Corretora de Seguros S.A. (merged into the Company in 2019), the total amount of R\$1,144,068 (December 31, 2022: R\$1,096,788) refers to tax assessments involving tax amortization of goodwill in the calendar years 2011 to 2014. Those tax assessments are pending analysis at the administrative and judicial level and preliminary court decisions were in favor of the Company.
- At subsidiaries Qualicorp Administradora de Benefícios S.A. and Qualicorp Corretora de Seguros S.A. (merged into the Company in 2019), the total amount of R\$192,805 (December 31, 2022: R\$184,007) refers to tax assessments involving tax amortization of goodwill in the calendar years 2016 to 2018. Those tax assessments are pending analysis at the administrative and judicial level and preliminary court decisions were in favor of the Company.
- c) At subsidiary Qualicorp Administradora de Benefícios S.A., the amount of R\$3,234 (December 31, 2022: R\$3,100) refers to tax assessment notices demanding social security contributions and other contributions as determined by the tax authorities on profits distributed by the merged entity Aliança Administradora de Benefícios de Saúde S.A. in calendar years 2012 to 2014. The Company as a legal successor to the merged entity has filed an administrative appeal and is awaiting a decision on the appeal.





- d) At subsidiary Qualicorp Administradora de Benefícios S.A., the amount of R\$49,698 (December 31, 2022: R\$47,627) refers to tax assessment notices demanding COFINS and PIS/PASEP payments related to the activities developed by the merged entity Aliança Administradora de Benefícios de Saúde S.A. in calendar years 2012 to 2014. The tax assessments are being challenged at the administrative level.
- e) At subsidiary Qualicorp Administradora de Benefícios S.A., the amount of R\$8,022 (December 31, 2022: R\$7,682) refers to a tax deficiency notice demanding payment of income tax at source (IRRF) related to the activities developed by the merged entity Aliança Administradora Benefícios de Saúde S.A. in calendar years 2012 to 2014. The Company as a legal successor to the merged entity has filed an administrative appeal and is awaiting a decision on the appeal.
- f) At subsidiary Qualicorp Administradora de Benefícios S.A., the amount of R\$89,349 (December 31, 2022: R\$85,627) refers to a tax deficiency notice demanding payment of corporate income tax (IRPJ) and social contribution (CSLL) related to the activities developed by the merged entity Aliança Administradora Benefícios de Saúde S.A. in calendar years 2013 and 2014. The deficiency notices are being challenged at the administrative level.
- g) The amount of R\$34,519 (December 31, 2022: R\$33,133) refers to tax assessment notices demanding payment of social security contributions, other contributions and penalty for alleged non-payment of income tax at source (IRRF) on share option plan relating to calendar year 2013. These tax assessments are unresolved at administrative and judicial level.
- h) The amount of R\$256,112 (December 31, 2022: R\$243,714) refers to tax assessments issued against the Company (administrative proceeding No. 15746.720951/2020-12) related to (i) disallowance of expenses from the calculation of income tax (IRPJ) and social contribution (CSLL) of payments made to companies for brokerage and consulting services relating to calendar years 2014 to 2019, and (ii) payment of income tax at source (IRRF) as the tax authority assumed that the payments were made to those same companies without cause in calendar years 2015 to 2019. The tax assessments include penalty of 150% and interest based on the Brazilian benchmark interest rate (SELIC). At present, the Company is awaiting a decision on the administrative appeal it has filed.
- i) At subsidiary Qualicorp Administradora de Benefícios S.A., the amount of R\$5,224 (December 31, 2022: R\$5,003) refers to tax assessments demanding social security contributions (employer's share and SAT/RAT), other contributions (SENAC, SESC, SEBRAE, INCRA and Education Salary), relating to the calendar year 2015 and the stock option plan.
- j) The amount of R\$449,352 (December 31, 2022: R\$415,997) refers to proceedings discussing where the municipal service tax (ISS) is owed by subsidiaries Connectmed-CRC Consultoria, Administração e Tecnologia em Saúde Ltda., Qualicorp Administradora de Benefícios S.A., Qualicorp Administração e Serviços Ltda. and Clube de Saúde Administradora de Benefícios Ltda.
- k) The residual balance of R\$25,957 consists of several tax assessments: R\$2,069 municipal service tax (ISS) debt of subsidiaries Connectmed-CRC Consultoria, Administração e Tecnologia em Saúde Ltda., Gama Saúde Ltda. and Plural Gestão em Planos de Saúde Ltda. (whose shares were partially acquired by the Company); R\$2,519 related to the non-levy of PIS/COFINS on reimbursement of expenses; R\$8,717 related to the non-levy of social security contributions (INSS) on items of payroll that are not considered to be compensatory in nature; R\$660 of offsetting requests not accepted; and R\$11,992 (December 31, 2022: R\$11,698) of fine and interest on the income tax assessment issued against the stock option grantees, whose payment will be the responsibility of the Company if the final court decision upholds the tax assessment.



## 19.Equity

## Share capital

At June 30, 2023 and December 31, 2022, the Company's capital is R\$896,558, comprising 284,014,325 registered common shares with no par value.

As per the Company's bylaws, the Company is authorized to increase its share capital without altering the bylaws but only passing a resolution of the Board of Directors that shall determine the conditions of the issue of new shares, up to the limit of 350,000,000 new common shares.

The shareholders owning more than 5% of the shares of the Company's issued and outstanding common stock are as follows:

|  | Common shares |             |
|--|---------------|-------------|
| Shareholders                                   | June 30,      | December    |
| Shareholders                                   | 2023          | 31, 2022    |
| Rede D'Or São Luiz                             | 82,321,183    | 82,321,183  |
| PrismaQuali Gestão Ativa de Participações S.A. | 56,376,844    | -           |
| Rede D'Or São Luiz S.A. (direct)               | 17,048,539    | 73,425,383  |
| Other investment vehicles                      | 8,895,800     | 8,895,800   |
| Pátria Investimentos                           | 50,344,555    | 54,314,458  |
| 3G Radar                                       | 37,956,700    | 37,956,700  |
| BlackRock Inc.                                 | 21,329,920    | 28,451,883  |
| Others (i)                                     | 86,824,704    | 75,410,005  |
| Treasury shares (ii)                           | 5,237,263     | 5,560,096   |
| Total  | 284,014,325   | 284,014,325 |

- These are shareholders owning less than 5% of the shares traded on Brazil's stock exchange B3 S.A.
- ii) Set out below are the movements in treasury shares during the period ended June 30, 2023:

|                              | Treasury<br>June 30, |         |
|------------------------------|----------------------|---------|
|                              | Number of shares     | R\$     |
| Balance at December 31, 2022 | 5,560,096            | 114,223 |
| Exercise of restricted stock | (322,834)            | (6,632) |
| Balance at June 30, 2023     | 5,237,262            | 107,591 |

|                              | Treasury shan<br>June 30, 202 |          |
|------------------------------|-------------------------------|----------|
|                              | Number of shares              | R\$      |
| Balance at December 31, 2021 | 6,260,180                     | 128,605  |
| Exercise of restricted stock | (562,390)                     | (11,554) |
| Balance at June 30, 2022     | 5,697,790                     | 117,051  |

### Distributions to shareholders

Pursuant to the Company's bylaws, the mandatory minimum dividend is 25% of the adjusted profit for the year as prescribed by the Brazilian Corporate Law.



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On April 28, 2023, the shareholders approved the financial statements for the year ended December 31, 2022 and the proposal for allocation of the profit for the fiscal year 2022, as follows:

| Proposal for allocation        |          |
|--------------------------------|----------|
| Profit for the year            | 92,818   |
| (-) Transfer to legal reserve  | (4,641)  |
| Distributable profit           | 88,177   |
| Creation of investment reserve | (66,133) |
| Mandatory minimum dividends    | (22,044) |

## 20.Restricted stock plan

There were no changes in the Company's restricted stock plan approved at the shareholders' general meeting on April 27, 2018 that affect the disclosures in the parent company and consolidated financial statements for the year ended December 31, 2022. During the second quarter of 2023, new shares were granted in tranche 4 of the plan.

Under an agreement signed on May 11, 2023, the Company granted 4,700,000 restricted shares to its directors and executives, where 33% of the shares vest each year from the date of signing of the agreement and the exercise price of the restricted stock will be the market value of each restricted share on Brazil's stock exchange, B3, on the business day immediately preceding the respective date of grant.

In the interim period ended June 30, 2023, expenses for restricted stock awards made by the Company and/or its subsidiaries in the total amount of R\$2,613 were recognized in equity.

In May 2023, the Company granted 320,000 restricted shares to certain executives with a lock-up period of one year.

The reference price for each Restricted Share under the Plan was the price per Restricted Share on the stock exchange B3 on the day immediately preceding the date of grant.

The cost of these restricted shares of R\$1,215 was recognized in equity. Because of the lock-up period of one year, the Company recorded the new Plan initially as a prepaid expense which will be allocated out to other assets over the period of 12 months. For the interim period ended June 30, 2023, the Company recorded expenses of R\$202 within administrative expenses.

| Date of grant     | Grant-date<br>fair value | Expiry date       | Number of options | Granted | Exercised   | Cancelled   | Balance   |
|-------------------|--------------------------|-------------------|-------------------|---------|-------------|-------------|-----------|
| May 9, 2019       | 17.2                     | May 9, 2023       | 5,700,000         | 809,454 | (3,521,646) | (2,987,808) | -         |
| December 26, 2019 | 38.1                     | December 26, 2022 | 516,000           | 33,107  | (549,107)   | -           | -         |
| April 1, 2021     | 30.4                     | April 1, 2022     | 170,000           | -       | (170,000)   | -           | -         |
| April 29, 2022    | 13.0                     | April 29, 2024    | 930,000           | -       | (530,000)   | (400,000)   | -         |
| May 4, 2023       | 3.8                      | May 4, 2024       | 320,000           | -       | (320,000)   | -           | -         |
| May 11, 2023      | 4.3                      | May 11, 2027      | 4,700,000         | -       | -           | -           | 4,700,000 |
|                   |                          |                   | 12,336,000        | 842,561 | (5,090,753) | (3,387,808) | 4,700,000 |

At June 30, 2023, the weighted average remaining contractual term is 1,411 days (December 31, 2022: 400).



# 21.Expenses by nature

|                                       | Parent c         | ompany           | Consol           | idated              |
|---------------------------------------|------------------|------------------|------------------|---------------------|
|                                       | Six months ended | Six months ended | Six months ended | Six months<br>ended |
|                                       | June 30, 2023    | June 30, 2022    | June 30, 2023    | June 30, 2022       |
| Cost of providing services            |                  |                  |                  |                     |
| Personnel costs                       | 16,600           | 11,331           | 62,015           | 65,047              |
| Commissions and financial transfers   | -                | -                | 61,705           | 62,019              |
| Outsourced services                   | 5,881            | 9,619            | 44,686           | 55,113              |
| Membership dues                       | -                | -                | 3,613            | 3,798               |
| Occupancy costs                       | 729              | 224              | 2,882            | 5,686               |
| Other costs of providing services     | 1,768            | 2,147            | 9,193            | 13,102              |
| Total cost of providing services      | 24,978           | 23,321           | 184,094          | 204,765             |
| Administrative expenses               |                  |                  |                  |                     |
| Depreciation and amortization charges | 51,242           | 44,628           | 83,018           | 79,206              |
| Personnel costs                       | (82)             | 15,619           | 70,050           | 72,681              |
| Outsourced services                   | 7,711            | 9,094            | 37,992           | 36,649              |
| Other administrative expenses         | 1,322            | 2,648            | 4,958            | 5,571               |
| Total administrative expenses         | 60,193           | 71,989           | 196,018          | 194,107             |
| Selling expenses                      |                  |                  |                  |                     |
| Depreciation and amortization charges | 112,277          | 109,526          | 145,953          | 117,692             |
| Commissions and financial transfers   | 27,693           | 35,796           | 55,808           | 46,311              |
| Personnel costs                       | 37,078           | 44,656           | 39,818           | 47,490              |
| Advertising and publicity costs       | 5,355            | 6,336            | 12,252           | 14,735              |
| Other selling expenses                | 9,671            | 16,127           | 15,428           | 19,859              |
| Total selling expenses                | 192,074          | 212,441          | 269,259          | 246,087             |
| Total expenses by nature              | 277,245          | 307,751          | 649,371          | 644,959             |



|   | Parent co                                    | mpany  | Consoli                                      | dated  |
|---|--|--|--|--|
|   | Three<br>months<br>ended<br>June 30,<br>2023 | Three<br>months<br>ended<br>June 30,<br>2022 | Three<br>months<br>ended<br>June 30,<br>2023 | Three<br>months<br>ended<br>June 30,<br>2022 |
| Cost of providing services                                    | 2023   |  | 2023   |  |
| Personnel costs   | 10,037                                       | 5,750  | 32,480                                       | 31,444                                       |
| Commissions and financial transfers                           | -  | -  | 30,032                                       | 31,957                                       |
| Outsourced services   | 2,817  | 4,714  | 22,462                                       | 27,023                                       |
| Membership dues   | -  | -  | 1,825  | 1,805  |
| Occupancy costs   | 358  | 157  | 1,276  | 3,329  |
| Other costs of providing services                             | 739  | 1,455  | 3,054  | 6,529  |
| Total cost of providing services                              | 13,951                                       | 12,076                                       | 91,129                                       | 102,087                                      |
| Administrative expenses Depreciation and amortization charges | 22,854                                       | 22,232                                       | 38,401                                       | 38,897                                       |
| Personnel costs   | (1,251)                                      | 13,057                                       | 33,494                                       | 39,591                                       |
| Outsourced services   | 4,462  | 3,660  | 19,413                                       | 19,030                                       |
| Other administrative expenses                                 | 695  | 1,544  | 2,078  | 2,934  |
| Total administrative expenses                                 | 26,760                                       | 40,493                                       | 93,386                                       | 100,452                                      |
| <b>Selling expenses</b> Depreciation and amortization charges | 58,274                                       | 55,772                                       | 75,864                                       | 60,132                                       |
| Commissions and financial transfers                           | 14,578                                       | 19,412                                       | 28,354                                       | 24,497                                       |
| Personnel costs   | 16,220                                       | 17,482                                       | 17,428                                       | 18,851                                       |
| Advertising and publicity costs                               | 2,160  | 3,203  | 5,108  | 6,964  |
| Other selling expenses  | 4,190  | 10,250                                       | 7,527  | 12,242                                       |
| Total selling expenses  | 95,422                                       | 106,119                                      | 134,281                                      | 122,685                                      |
| Total expenses by nature                                      | 136,133                                      | 158,688                                      | 318,796                                      | 325,224                                      |



# 22. Finance income and costs

|   | Parent co     | ompany        | Consolidated  |               |  |
|---|---------------|---------------|---------------|---------------|--|
|   | Six months    | Six months    | Six months    | Six months    |  |
|   | ended         | ended         | ended         | ended         |  |
|   | June 30, 2023 | June 30, 2022 | June 30, 2023 | June 30, 2022 |  |
| Finance income:                                     |               |               |               |               |  |
| Interest income on financial investments            | 9,334         | 10,941        | 49,693        | 36,786        |  |
| Interest and penalty on overdue accounts receivable | -             | -             | 15,850        | 15,682        |  |
| Inflation indexation related to Golden Cross        | -             | -             | 3,338         | -             |  |
| Inflation indexation relating to the sale of Qsaúde | 294           | 877           | 1,470         | 4,386         |  |
| Foreign exchange gains                              | -             | 150,832       | -             | 150,832       |  |
| Reversal of mark-to-market of swap                  | -             | 46,489        | -             | 46,489        |  |
| Reversal of recycling of cash flow hedge            | -             | 76,755        | -             | 76,755        |  |
| Other finance income                                | 929           | 5,310         | 6,629         | 11,533        |  |
| Total finance income                                | 10,557        | 291,204       | 76,980        | 342,463       |  |
| Finance costs:                                      |               |               |               |               |  |
| Interest on debentures (Note 14) (*)                | (65,712)      | (85,160)      | (164,279)     | (85,160)      |  |
| Discounts granted                                   | -             | -             | (7,401)       | (5,962)       |  |
| Collection fee                                      | (40)          | (47)          | (6,826)       | (9,680)       |  |
| Interest on lease liabilities                       | (2,160)       | (635)         | (2,906)       | (1,012)       |  |
| Recycling of cash flow hedge                        | -             | (150,162)     | -             | (150,162)     |  |
| Reversal of foreign exchange losses                 | -             | (90,620)      | -             | (90,620)      |  |
| Settlement of derivatives                           | -             | (34,968)      | -             | (34,968)      |  |
| Hedge accounting                                    | -             | (34,104)      | -             | (34,104)      |  |
| Interest on borrowings                              | -             | (5,277)       | -             | (5,277)       |  |
| Other finance costs                                 | (6,821)       | (13,349)      | (18,821)      | (18,136)      |  |
| Total finance costs                                 | (74,733)      | (414,322)     | (200,233)     | (435,081)     |  |
| Net finance costs                                   | (64,176)      | (123,118)     | (123,253)     | (92,618)      |  |



|   | Parent co     | ompany        | Consolidated  |               |  |
|---|---------------|---------------|---------------|---------------|--|
|   | Three months  | Three months  | Three months  | Three months  |  |
|   | ended         | ended         | ended         | ended         |  |
|   | June 30, 2023 | June 30, 2022 | June 30, 2023 | June 30, 2022 |  |
| Finance income:                                     |               |               |               |               |  |
| Interest income on financial investments            | 6,032         | 6,390         | 27,401        | 19,742        |  |
| Interest and penalty on overdue accounts receivable | -             | -             | 7,714         | 8,078         |  |
| Inflation indexation related to Golden Cross        | -             | -             | 3,338         | _             |  |
| Inflation indexation relating to the sale of Qsaúde | 146           | 156           | 728           | 780           |  |
| Reversal of recycling of cash flow hedge            | -             | 65,081        | -             | 65,081        |  |
| Reversal of mark-to-market of swap                  | -             | 44,908        | -             | 44,908        |  |
| Foreign exchange gains                              | -             | 14,623        | -             | 14,623        |  |
| Other finance income                                | 376           | 4,513         | 3,127         | 7,978         |  |
| Total finance income                                | 6,554         | 135,671       | 42,308        | 161,190       |  |
| Finance costs:                                      |               |               |               |               |  |
| Interest on debentures (Note 14) (*)                | (32,570)      | (49,862)      | (81,425)      | (49,862       |  |
| Discounts granted                                   | -             | -             | (3,429)       | (2,844        |  |
| Collection fee                                      | (20)          | (21)          | (3,329)       | (4,622        |  |
| Interest on lease liabilities                       | (1,018)       | (372)         | (1,447)       | (552          |  |
| Reversal of foreign exchange losses                 | -             | (78,946)      | -             | (78,946       |  |
| Settlement of derivatives                           | -             | (32,812)      | -             | (32,812       |  |
| Hedge accounting                                    | -             | (15,202)      | -             | (15,202       |  |
| Recycling of cash flow hedge                        | -             | (14,623)      | -             | (14,623       |  |
| Interest on borrowings                              | -             | (2,217)       | -             | (2,217        |  |
| Other finance costs                                 | (3,593)       | (9,152)       | (9,060)       | (11,674       |  |
| Total finance costs                                 | (37,201)      | (203,207)     | (98,690)      | (213,354      |  |
| Net finance costs                                   | (30,647)      | (67,536)      | (56,382)      | (52,164       |  |

<sup>(\*)</sup> At the Parent company, the interest on debentures is apportioned between the Company and its subsidiary Qualicorp Administradora de Benefícios S.A. (Note 11).



## 23.Income tax and social contribution

|   | Parent company |               | Consolidated  |               |  |
|---|----------------|---------------|---------------|---------------|--|
|   | June 30, 2023  | June 30, 2022 | June 30, 2023 | June 30, 2022 |  |
| Profit before income tax (IRPJ) and social contribution (CSLL) and after profit sharing | 13,391         | 95,458        | 47,499        | 193,133       |  |
| Share of net profits of investees accounted for using the equity method                 | (97,295)       | (205,122)     | 318           | 3,043         |  |
| Subtotal  | (83,904)       | (109,664)     | 47,817        | 196,176       |  |
| Statutory rate of IRPJ and CSLL   | 34%            | 34%           | 34%           | 34%           |  |
| Estimate of IRPJ and CSLL expense (benefit) at the statutory tax rate                   | 28,527         | 37,286        | (16,257)      | (66,700)      |  |
| Non-deductible expenses for tax purposes  | (45)           | (306)         | (1,172)       | (1,109)       |  |
| Tax losses for which no deferred tax asset was recognized (*)                           | -              | -             | (1,646)       | (1,069)       |  |
| Interest on capital   | (12,226)       | (9,138)       | -             | -             |  |
| Expenses of companies that pay taxes using the presumed profit method                   | -              | -             | 993           | 1,754         |  |
| Recovery of losses  | -              | -             | 2,753         | 3,624         |  |
| Other   | 763            | 131           | 2,462         | (1,359)       |  |
| Total IRPJ and CSLL expense reported in the statement of income                         | 17,019         | 27,973        | (12,867)      | (64,859)      |  |
| Effective IRPJ and CSLL tax rate  | 20.28%         | 25.51%        | 26.91%        | 33.06%        |  |

<sup>(\*)</sup> Certain direct and indirect subsidiaries of the Company have tax losses carried forward but deferred tax assets have not been recognized in respect of these losses as it is not probable that sufficient taxable profit will be available against which the losses can be utilized. (Note 10).

## 24.Insurance

The Company and its subsidiaries maintain insurance coverage for their assets. Management believes the insurance coverage is sufficient to cover potential losses, as shown below:

| Items  | Type of coverage   | Sum insured |
|--|--|-------------|
| Guarantee for tax, civil and labor debts                 | Guarantee insurance for tax, civil and/or labor claims   | 1,367,840   |
| Civil liability of directors and officers                | Directors and Officers (D&O) Liability Insurance   | 250,000     |
| Buildings, facilities, machinery, furniture and fittings | Loss or damage to buildings, facilities, machinery and equipment and loss of profit by fire, civil liability for operations and employer's liability | 28,820      |
| Vehicles   | Loss and damage or pecuniary damage  | 317         |



## 25. Descriptive information about reportable segments and net operating revenue

- a) Description of the types of services from which each reportable segment derives its revenue is provided in 26.a. of the annual financial statements as at December 31, 2022.
- b) Measurement of operating segment profit or loss, assets and liabilities

The accounting policies of the Affinity segment are the same as those described in Note 26 of the annual financial statements for the year ended December 31, 2022.

c) Factors that Management used to identify the Company's reportable segments

The factors used by Management to identify the Company's reportable segments are the same as those described in Note 26 of the annual financial statements for the year ended December 31, 2022. At June 30, 2023, the Affinity segment is the business unit that accounts for 92.85% of the net operating revenue of the Parent company and its subsidiaries.

d) Gross and net revenue by type of service

|   | Parent company                       |                                      | Consoli                              | idated                               |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
|   | Six months<br>ended<br>June 30, 2023 | Six months<br>ended<br>June 30, 2022 | Six months<br>ended<br>June 30, 2023 | Six months<br>ended<br>June 30, 2022 |
| Administration fee                            | -                                    | -                                    | 642,698                              | 672,823                              |
| Brokerage fee                                 | 233,932                              | 275,861                              | 240,896                              | 288,697                              |
| Agency fee                                    | 50,563                               | 70,417                               | 50,563                               | 71,867                               |
| Other revenue                                 | 2,522                                | 2,389                                | 31,642                               | 41,753                               |
| Total gross operating revenue                 | 287,017                              | 348,667                              | 965,799                              | 1,075,140                            |
| Deductions from gross operating revenue:      |                                      |                                      |                                      |                                      |
| Taxes on revenue                              | (27,180)                             | (33,491)                             | (73,099)                             | (83,052)                             |
| Returns and cancellations                     | (382)                                | (835)                                | (382)                                | (835)                                |
| Total deductions from gross operating revenue | (27,562)                             | (34,326)                             | (73,481)                             | (83,887)                             |
| Net operating revenue                         | 259,455                              | 314,341                              | 892,318                              | 991,253                              |

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e) Information about reportable segment profit or loss, assets and liabilities

The following table presents the amounts related to the reportable segment. Unallocated expenses and/or revenues are shown in item 'f' below:

|                                     | June 30, 2023 June 30, 2022 |           |           |                  |           |           |
|-------------------------------------|-----------------------------|-----------|-----------|------------------|-----------|-----------|
| Consolidated                        | Affinity segment            | All other | Total     | Affinity segment | All other | Total     |
| Net revenue                         | 828,559                     | 63,759    | 892,318   | 923,355          | 67,898    | 991,253   |
| Cost of providing services          | (155,882)                   | (28,212)  | (184,094) | (173,183)        | (31,582)  | (204,765) |
| Net income (expenses)               | (293,465)                   | (16,751)  | (310,216) | (266,538)        | (12,195)  | (278,733) |
| Selling expenses                    | (249,628)                   | (16,618)  | (266,246) | (229,308)        | (11,993)  | (241,301) |
| Losses on uncollectible receivables | (50,393)                    | (308)     | (50,701)  | (48,988)         | (197)     | (49,185)  |
| Finance income                      | 15,784                      | 66        | 15,850    | 15,681           | 1         | 15,682    |
| Other income (expenses), net        | (9,228)                     | 109       | (9,119)   | (3,923)          | (6)       | (3,929)   |
| Profit before unallocated expenses  | 379,212                     | 18,796    | 398,008   | 483,634          | 24,121    | 507,755   |

Information about profit, assets and liabilities of nonreportable segments (within "All other") is attributable to two business units which individually do not account for more than 10% of the Parent company's revenue, as follows:

- The Corporate and SME segment, which is involved in all activities related to insurance brokerage or plan intermediation, as well as benefits consulting to large corporate clients or small and medium-sized enterprises (SMEs).
- The Gama segment, which is involved in preventive medicine and patient care management activities, prior authorization and regulation of medical procedures, management of medical service provider network, and medical information processing activities.

Consolidated

f) Reconciliation of revenues, profit, assets and liabilities

|                               | Six months ended | Six months<br>ended |
|-------------------------------|------------------|---------------------|
|                               | June 30, 2023    | June 30, 2022       |
| Unallocated amounts:          |                  |                     |
| Administrative expenses       | (196,018)        | (194,107)           |
| Net finance costs             | (139,103)        | (108,300)           |
| Loss on investment in startup | (318)            | (3,043)             |
| Provisions for contingencies  | 1,678            | (4,473)             |
| Selling expenses              | (3,013)          | (4,786)             |
| Other (expenses) income, net  | (13,735)         | 87                  |
| Total                         | (350,509)        | (314,622)           |

|                              | Ass              | ets                  | Liabilities      |                      |  |
|------------------------------|------------------|----------------------|------------------|----------------------|--|
|                              | June 30,<br>2023 | December<br>31, 2022 | June 30,<br>2023 | December<br>31, 2022 |  |
| Total for reportable segment | 2,731,249        | 2,762,476            | 2,844,738        | 2,756,385            |  |
| All other segments           | 217,657          | 214,500              | 18,710           | 16,923               |  |
| Unallocated amounts          | 1,639,159        | 1,535,052            | 1,724,617        | 1,738,720            |  |
| Total                        | 4,588,065        | 4,512,028            | 4,588,065        | 4,512,028            |  |





### g) Geographic information for the reportable segment

The Parent company and its subsidiaries conduct all their activities in the domestic market. The following table presents the lives managed by the Affinity segment and its market share:

|                                       | June 30, 2023 |                 | June 30,  | 2022            |
|---------------------------------------|---------------|-----------------|-----------|-----------------|
| Geographical region<br>(Consolidated) | Lives         | Market<br>share | Lives     | Market<br>share |
| Southeast                             | 884,067       | 64.50%          | 1,059,301 | 63.75%          |
| Northeast                             | 263,878       | 19.25%          | 318,333   | 19.16%          |
| South                                 | 78,835        | 5.75%           | 102,440   | 6.17%           |
| Central West                          | 75,170        | 5.48%           | 96,020    | 5.78%           |
| North                                 | 68,856        | 5.02%           | 85,403    | 5.14%           |
| Total of the Affinity segment         | 1,370,806     | 100.00%         | 1,661,497 | 100.00%         |

#### Information about major customers

For the interim period ended June 30, 2023, the Affinity segment's three major customers each provided revenue of R\$136,475, R\$46,196 and R\$39,035, which represent 16.47%, 5.58% and 4.71% of the Affinity segment's revenue and 15.29%, 5.18% and 4.37% of the consolidated revenue.

For the interim period ended June 30, 2022, the Affinity segment's three major customers each provided revenue of R\$101,732, R\$55,595 and R\$47,300, which represent 11.02%, 6.02% and 5.12% of the Affinity segment's revenue and 10.26%, 5.61% and 4.77% of the consolidated revenue.

### 26.Commitments

At June 30, 2023, significant commitments of the Company and its subsidiaries are as follows:

Commitments related to call center services of R\$12,594 for the remaining six months of 2023.

Expenses incurred on call center service agreements during the interim period ended June 30, 2023 were R\$11,020 (June 30, 2022: R\$14,044).

## 27. Earnings per share (EPS)

|   | Parent company and Consolidated      |                                      |  |
|---|--------------------------------------|--------------------------------------|--|
|   | Six months<br>Ended<br>June 30, 2023 | Six months<br>Ended<br>June 30, 2022 |  |
| Profit for the period attributable to equity holders of the parent                                  | 30,410                               | 123,431                              |  |
| Weighted average number of common shares for the basic EPS calculation                              | 278,777,062                          | 278,316,535                          |  |
| Weighted average number of common shares adjusted for share options for the diluted EPS calculation | 278,893,757                          | 278,432,907                          |  |
| Basic earnings per share - R\$  | 0.10908                              | 0.44349                              |  |
| Diluted earnings per share - R\$  | 0.10904                              | 0.44331                              |  |





|   | Parent company and Consolidated        |  |  |
|---|--|--|--|
|   | Three months<br>ended<br>June 30, 2023 | Three months<br>ended<br>June 30, 2022 |  |
| Profit for the period attributable to equity holders of the parent                                  | 13,728                                 | 49,377                                 |  |
| Weighted average number of common shares for the basic EPS calculation                              | 278,777,062                            | 278,316,535                            |  |
| Weighted average number of common shares adjusted for share options for the diluted EPS calculation | 278,893,757                            | 278,432,907                            |  |
| Basic earnings per share - R\$  | 0.04924                                | 0.17741                                |  |
| Diluted earnings per share - R\$  | 0.04922                                | 0.17734                                |  |

# 28. Approval of the interim condensed financial statements

These interim condensed parent company and consolidated financial statements were approved by the Board of Directors on August 14, 2023 and disclose all events occurring after the reporting period ended June 30, 2023.

Maurício da Silva Lopes Chief Executive Officer Eduardo de Oliveira Vice President Carlos de Almeida Vasques Investor Relations and Financial Officer

Adriana Ricardo Arrais Accountant - CRC 1SP213332/O-7