

## DISCLAIMER >>



The information contained in this presentation and any forward-looking statements that may be made, related to business outlook, operational and financial projections of TOTVS are based on beliefs and assumptions of the Company's management, as well as information currently available. Forward-looking statements are not guarantee of future performance. They involve risks, uncertainties and assumptions as they refer to future events and, hence, depend on circumstances that may or may not occur.

Investors must understand that general economic conditions, industry conditions and other operational factors could affect future performance of TOTVS and could lead to results that differ materially from those mentioned in these forward-looking statements.







#### **OUR UNIQUE 3D ECOSYSTEM STRATEGY**



#### **How TOTVS is Changing the Competitive Landscape**



#### ~1/3 of Public Companies(1)

listed on B3 are **TOTVS clients** 



#### ~R\$2.7 trillion(2)

**billed** by TOTVS clients base



#### +70k client base

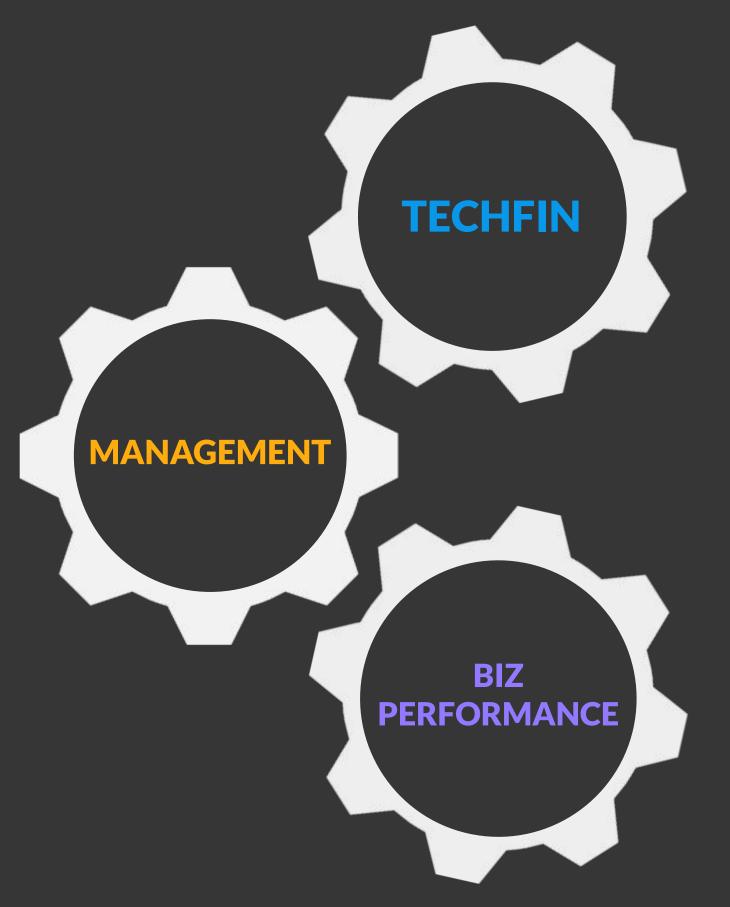
of all sizes in over 40 countries



#### #1 ERP Company in Brazil(3)

One of the largest tech companies, with absolute dominance in ERP journey

Our solutions go far beyond ERP...



...We drive business productivity, competitiveness and digital financial services in 12 strategic markets

RULE OF 40<sup>(4)</sup> 2Q22 · 53.2%

CONSOLIDATED ARR R\$ 3.6bn

MANAGEMENT + BIZ
PERFORMANCE RENEWAL RATE 2Q22

MANAGEMENT + BIZ
2Q22

REVENUE SHARE OF MANAGEMENT-SAAS, TECHFIN AND BIZ PERFORMANCE • 2Q22<sup>(5)</sup>

SHARE OF MANAGEMENT-SAAS, TECHFIN AND BIZ PERFORMANCE<sup>(5) (6)</sup> • 55% REVENUE INCREASE 2Q22 VS. 2Q21

MANAGEMENTRECURRING REVENUE
2Q22

R\$ 713mm

(+27% vs 2Q21)

CREDIT PRODUCTION 2Q22 • (+8.5% vs 2Q21)

R\$ 10.5 br LTM (+28.5% vs 2Q21)

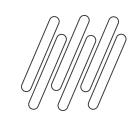
BIZ PERFORMANCE 2Q22
RECURRING REVENUE (6)

R\$ 4mr

(+31% vs 2Q21)

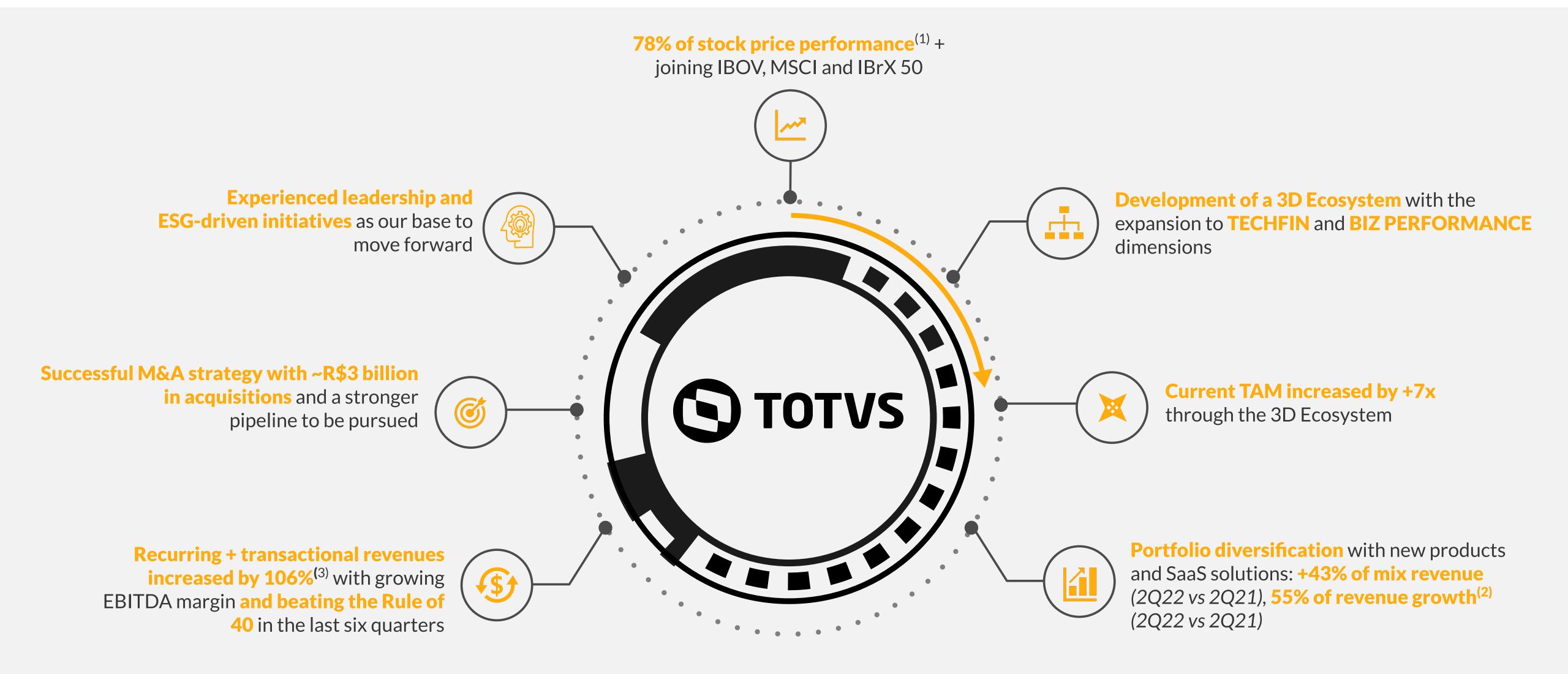
RECURRING REVENUE (6)





#### ACCOMPLISHMENTS SINCE 2019 FOLLOW-ON AND OUR WAY FORWARD







#### COMPETITIVE DIFFERENTIALS OF THE BUSINESS MODEL



#### BUSINESS MODEL

Combination of broad addressable market, high level of loyalty, profitability and sustainability of recurring revenue (SaaS) combined with potential growth in transactional revenues



# DISTRIBUTION PLATFORM

Local and digital presence, based on a highly capillary distribution model



#### SOLUTIONS PORTFOLIO

Beyond the ERP: B2B technologies ecosystem in 3 business dimensions: Management, Techfin and Business Performance



# M&A & PARTNERSHIP STRATEGY

Main consolidator of Brazilian Tech Market: We believe acquisitions are a powerful tool to leverage our strategy of strengthening our core business and expanding into new market



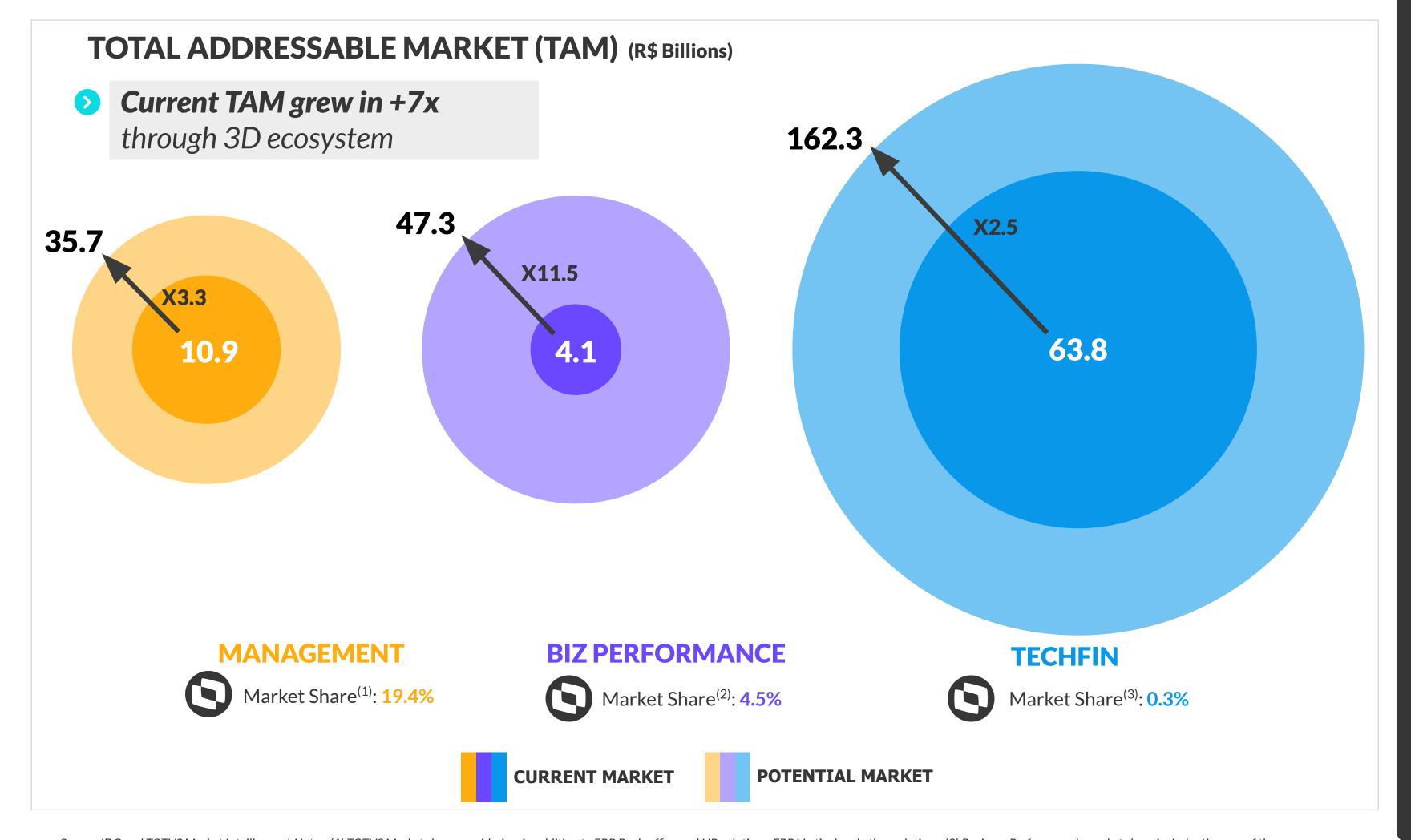
#### ESG AGENDA

Executive Team engaged and experienced in the technology sector. Culture of operational excellence, transparency, efficiency, and high standards of excellence in governance, ethics and integrity and ESG

# BUSINESS MODEL

9

3D ecosystem expanding our addressable market







Compelling set of growth drivers to further increase the potential TAM...



1. Potential of software market in Brazil

by considering an increase in the potential IT usage maturity of Brazilian companies to a level similar from OECD economies



2. Potential of B2B credit market in Brazil

when all companies in Brazil contract credit according to the average onerous indebtedness level of those that have already contracted today



3. New markets (Techfin and Biz Performance)

the size of these new markets and their growth potential demonstrate that TOTVS does not need to be dominant in them for the growth coming from the new segments to be relevant



# **BUSINESS MODEL**

Presence and partnership in all stages of the Customer Journey strengthen loyalty

### **Multichannel Lead** +70% Digital **CX (Customer Experience**) Specialized sales force incentivized to offer optimal cross-sell and

CLIENT

#### Sale

Single distribution platform and wide range of products

Local teams provide continuous attention to customers

upsell solutions

to existing clients

#### **Support & Maintenance**

Full support through highly experienced and centralized team

#### **Flexible Implementation**

Combination of own structures and implementation partnerships allow us to offer lower costs to customers (+90% digital)

#### Far Beyond ERP: 3D ecosystem







Techfin

Performance

#### In 12 strategic segments of the economy and for customers of all sizes











Distribution Construction







Manufacturing





**Providers** 

#### Flexibly deployed



Cloud





On-premise

#### **Distribution Platforms**



Franchises & **Branches** 

Own sales

force

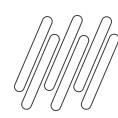








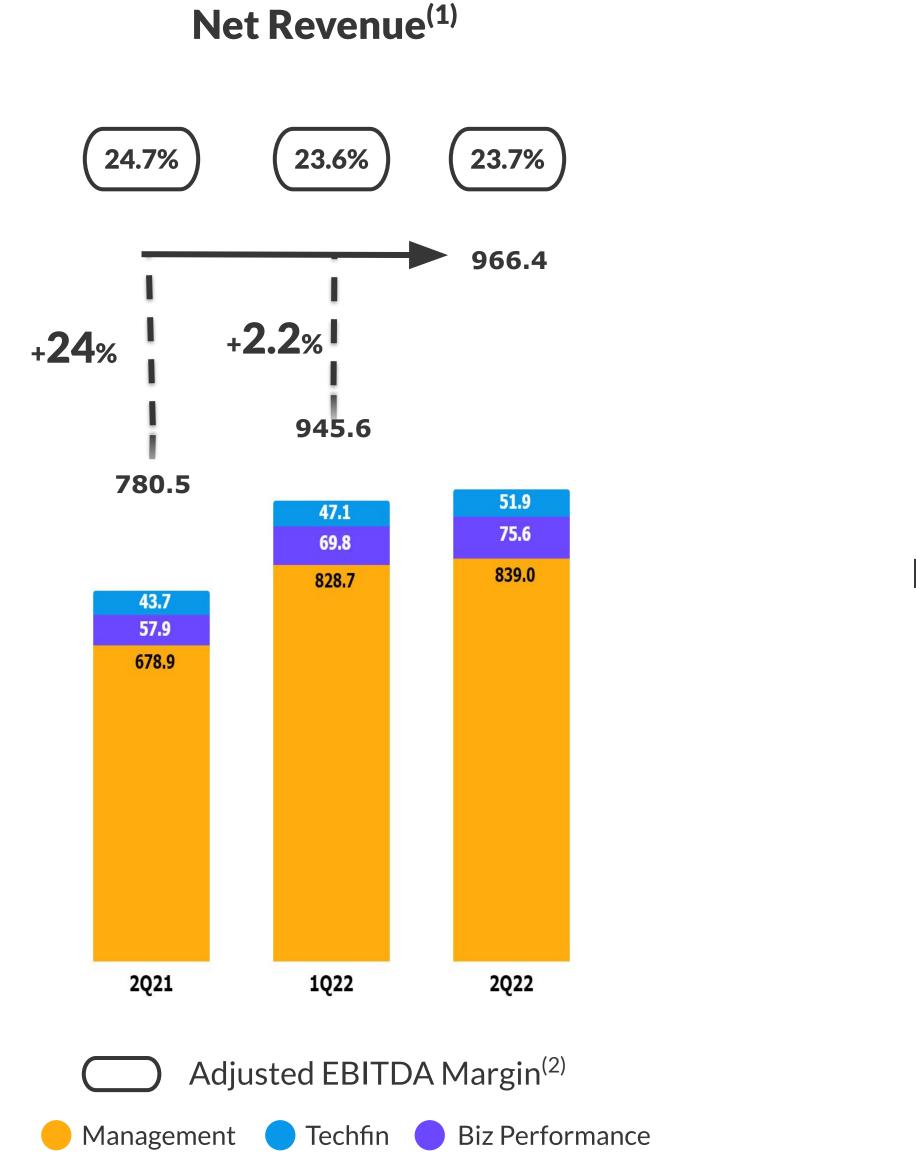


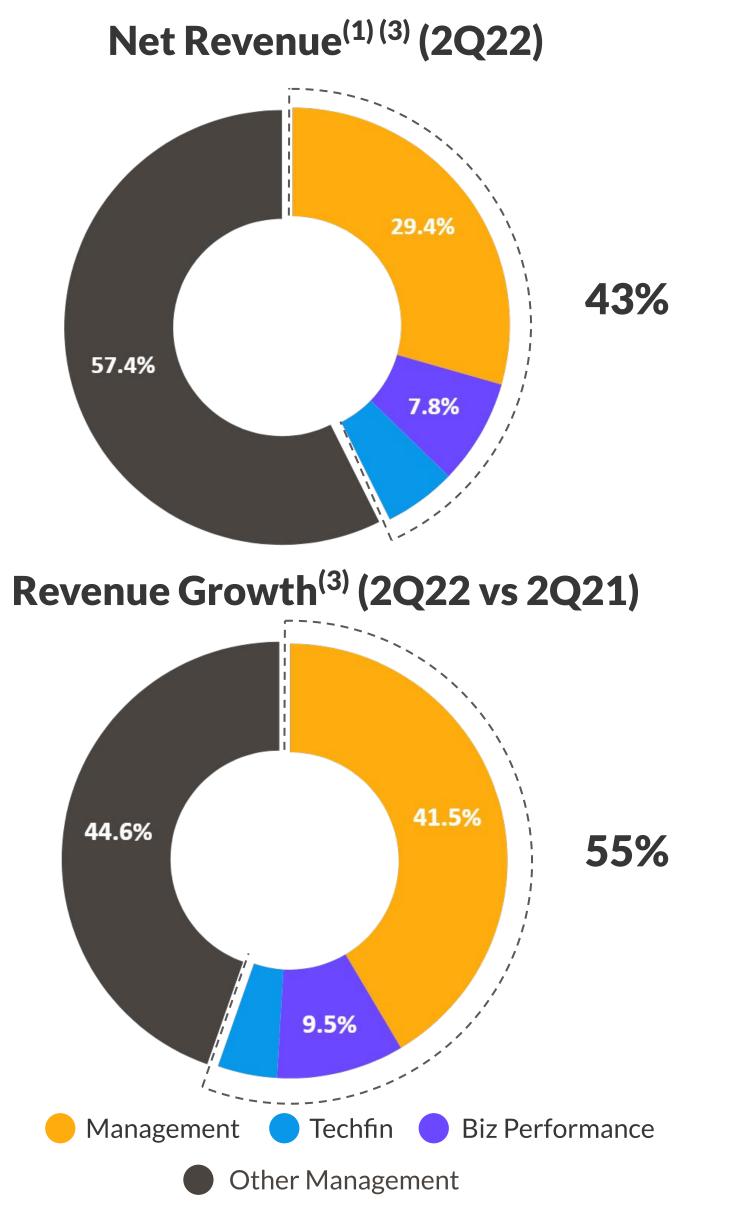


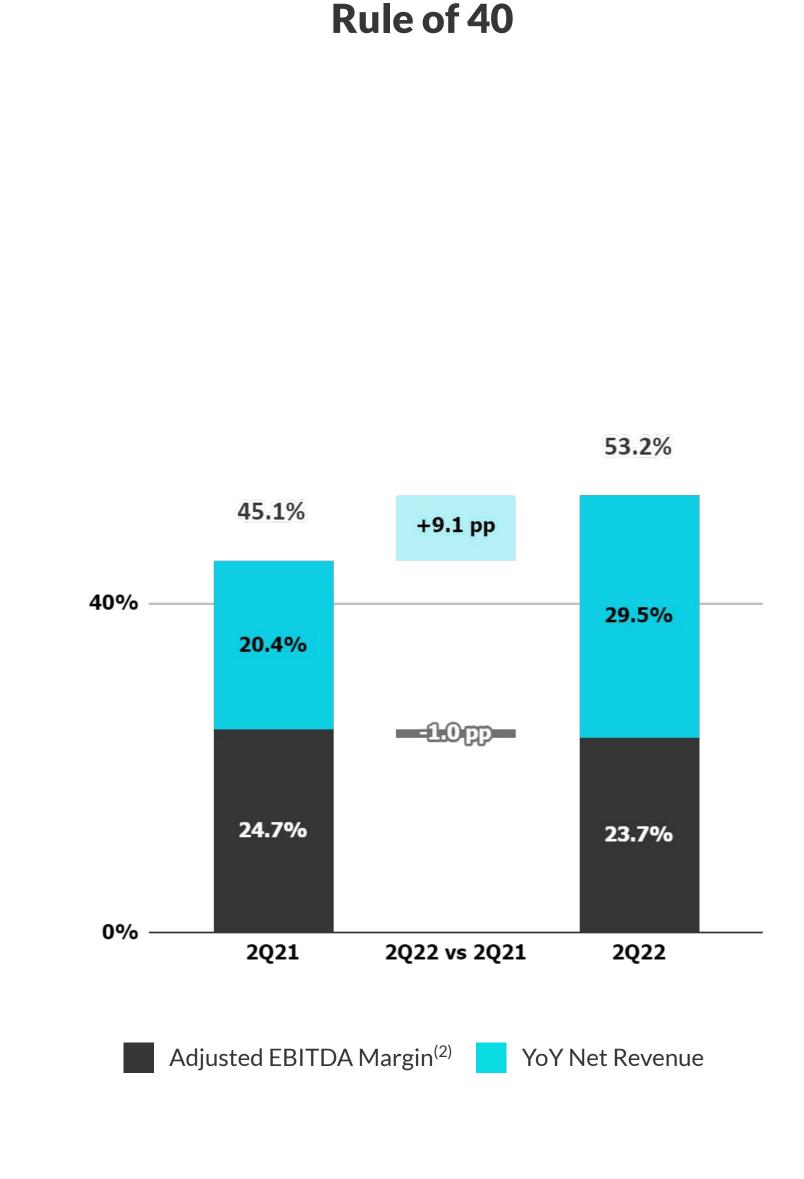
#### **NEW GROWTH LOCOMOTIVES (SaaS, Biz Performance and Techfin)**









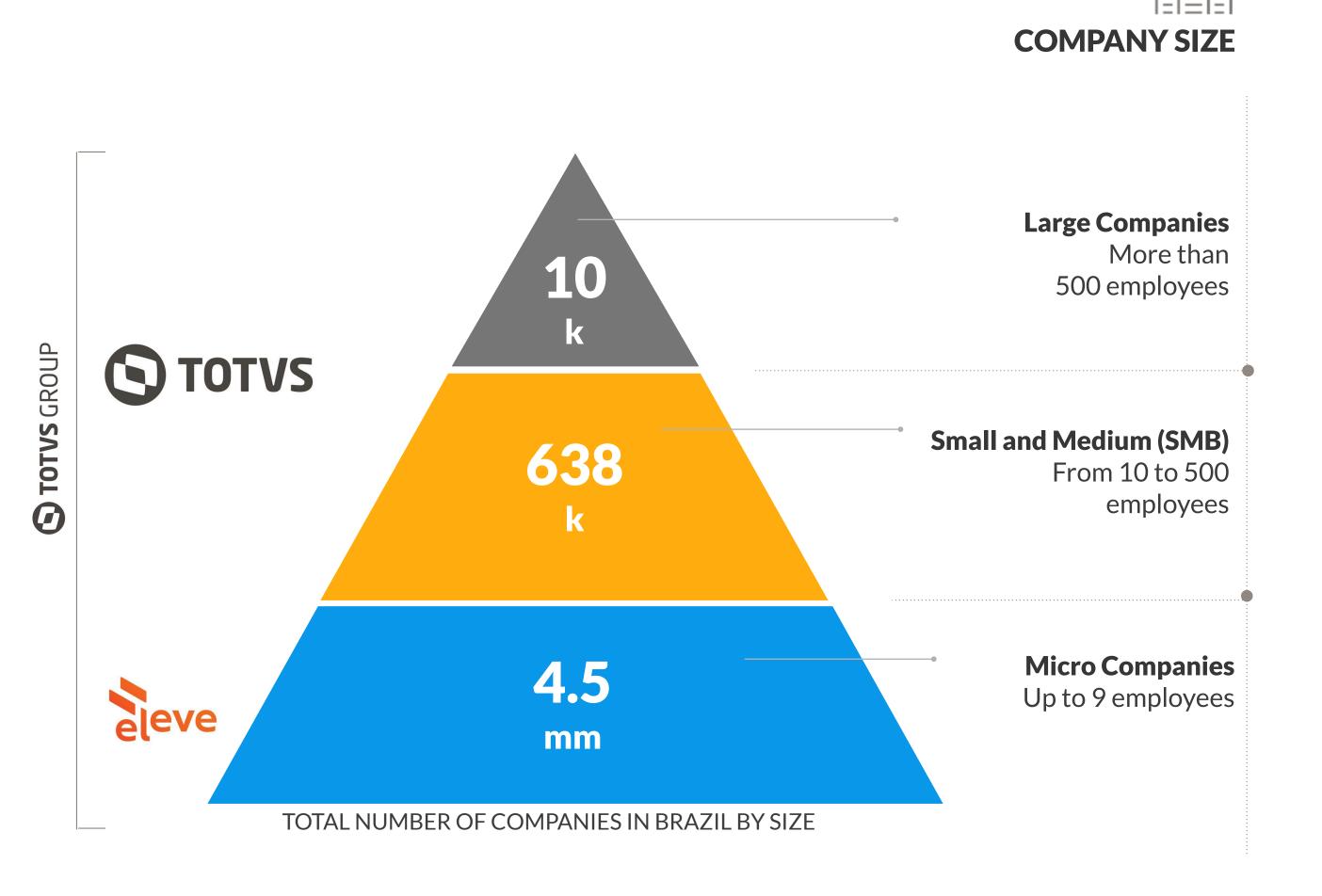




# DISTRIBUTION PLATFORM



Local and digital presence, based on a highly capillary distribution model



### DISTRIBUTION CHANNELS LOCAL AND DIGITAL



#### **HOW WE RELATE WITH OUR CUSTOMERS**



Management



Techfin



Biz Performance

#### **Large Enterprise Division**

 Own team with qualified and specialized staff by industry, offering personalized service and consulting support

#### **Affiliates**

 Credit distribution through our suppliers' affiliates

#### **Partners**

 Vibrant partner ecosystem in marketing automation

#### **52 Franchised Territories and 5 Branches**

Franchised territories according to industry sector. Local knowledge for SMB customers

#### Franchises and Branches

Sales specialists
 fully-integrated in
 franchises and branches, still
 at the beginning of our
 journey and with large room
 to grow

#### **Digital Commerce**

 Fully-integrated Digital Commerce and Omnichannel sales specialists present in franchises and branches

#### Multichannel

Distribution model through partners from a multichannel base that provides TOTVS with unmatched penetration across all regions in Brazil

#### **Cross-selling**

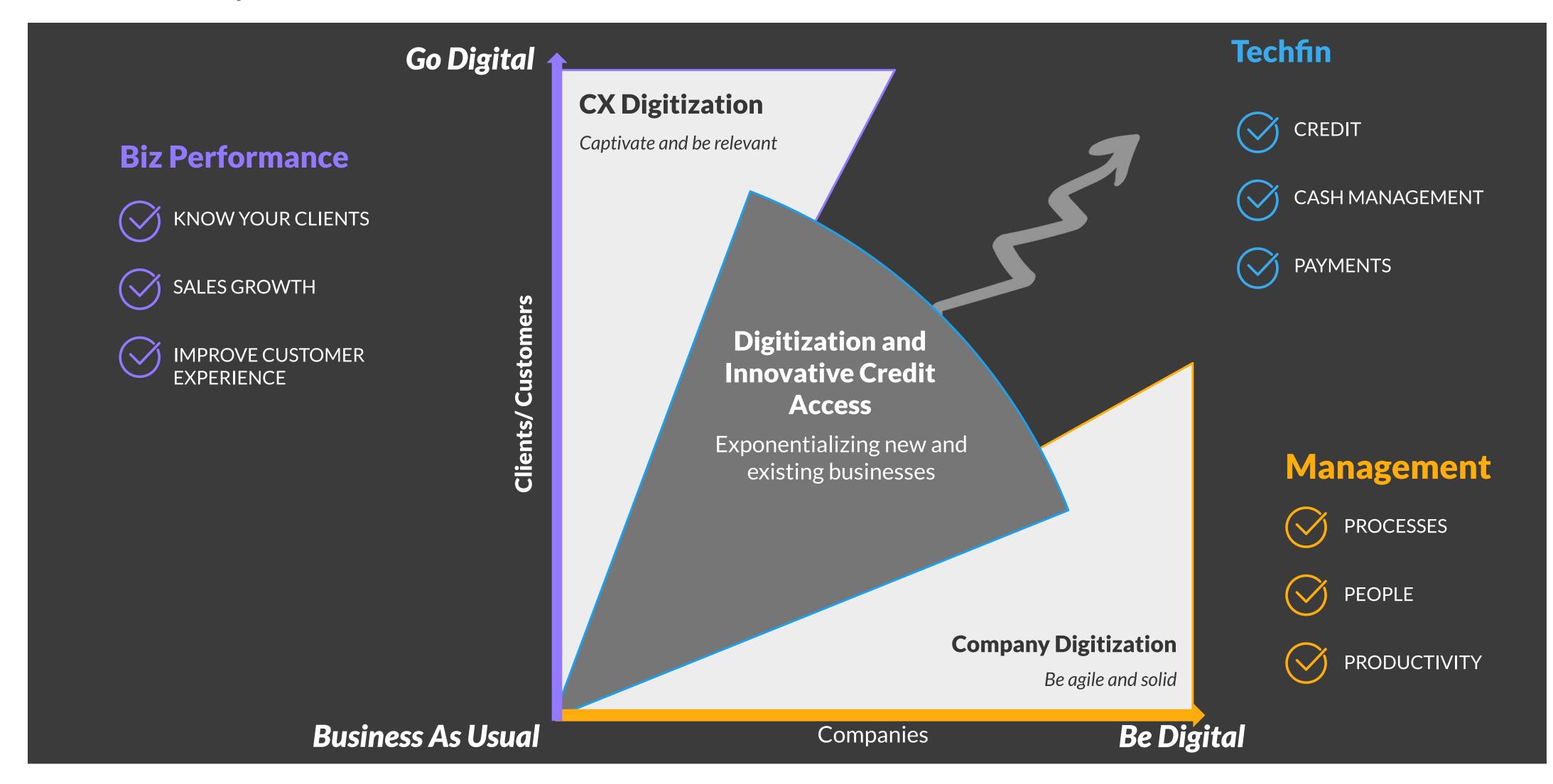
 Cross-selling solutions through Management Dimension clients

#### PLG (Product-Led Growth)

 Up-sell driven by PLG (Product Led Growth)



Accelerating our clients' digital Journey through the 3D Ecosystem







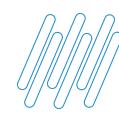


# MANAGEMENT DIMENSION

**ERP, HR solutions** (from payroll to human capital management), and **vertical solutions** for 12 market segments

- A market not yet mature, with +31% of SaaS signings from New Names and potential TAM to become 3.3x larger
- The digitization Journey demands growing levels of corporate IT investments, boosting our core dimension
- More than simple personnel department solutions, **SMB** companies are updating to the ultimate platform for human capital management

#### **PORTFOLIO AND DISTRIBUTION ERP & HR Suite Platforms** TOTVS CAROL TOTVS FLUIG **ERP Business** Carol Fluig **Backoffice** (HXM) Intelligence (Productivity & **Platform Collaboration**) (Analytics) (Al e Data) **Vertical Solutions Services** Construction Distribution **Consulting** Cloud **Trainings Financial Services Micro Companies** Hospitality **Solutions for Micro Companies** Manufacturing **Providers**





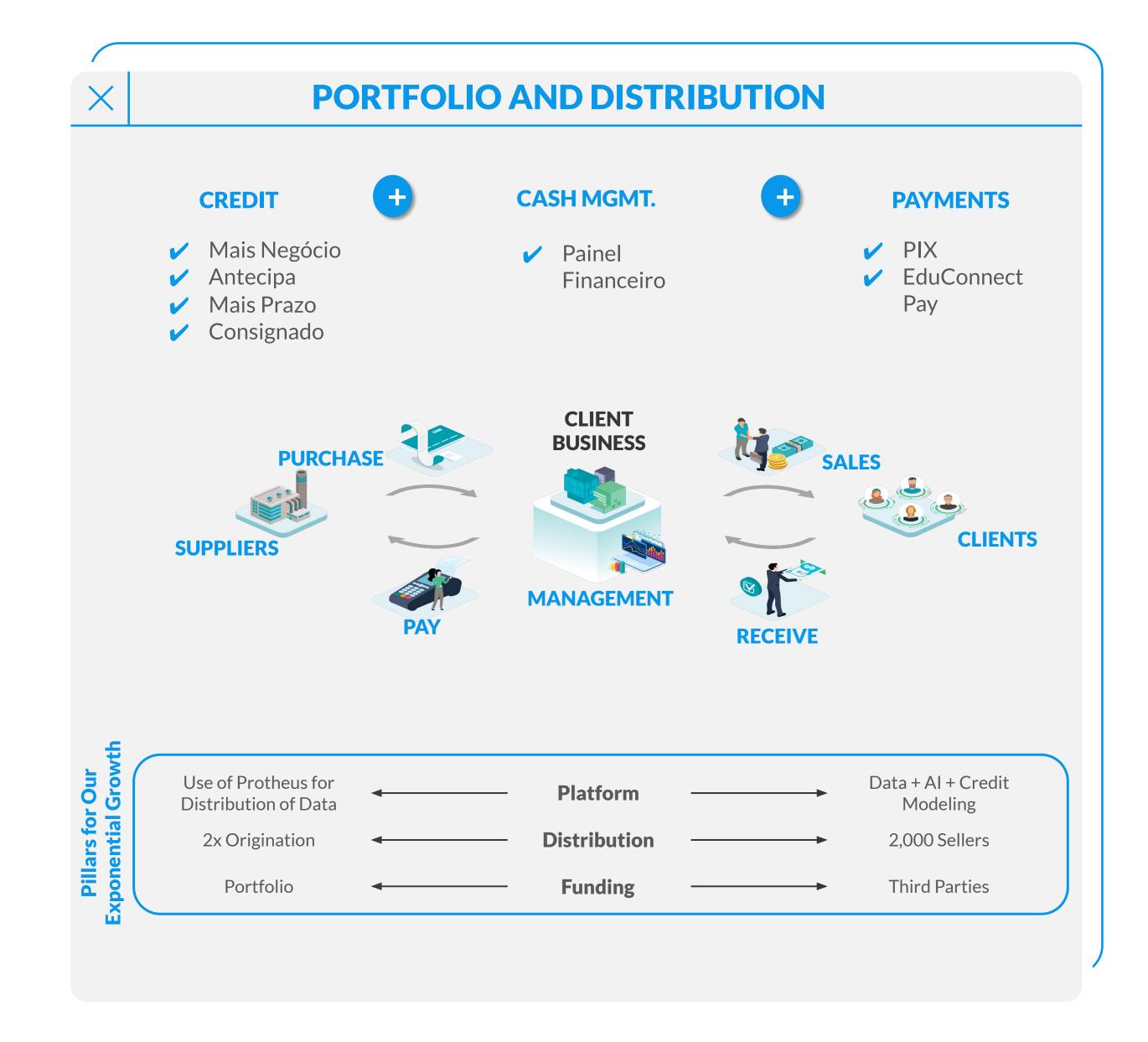




We are just starting our journey to become **THE FINANCIAL PLATFORM** for SMB clients,
facilitating access to financial services through
integrated and big data-driven credit and
payments solutions

- Simplify: Digital journey through ERP and HR integration
- Amplify: Big Data and AI to support credit offer expansion

Affordability: Risk assessment through Big Data and Al enables lower rates for our clients



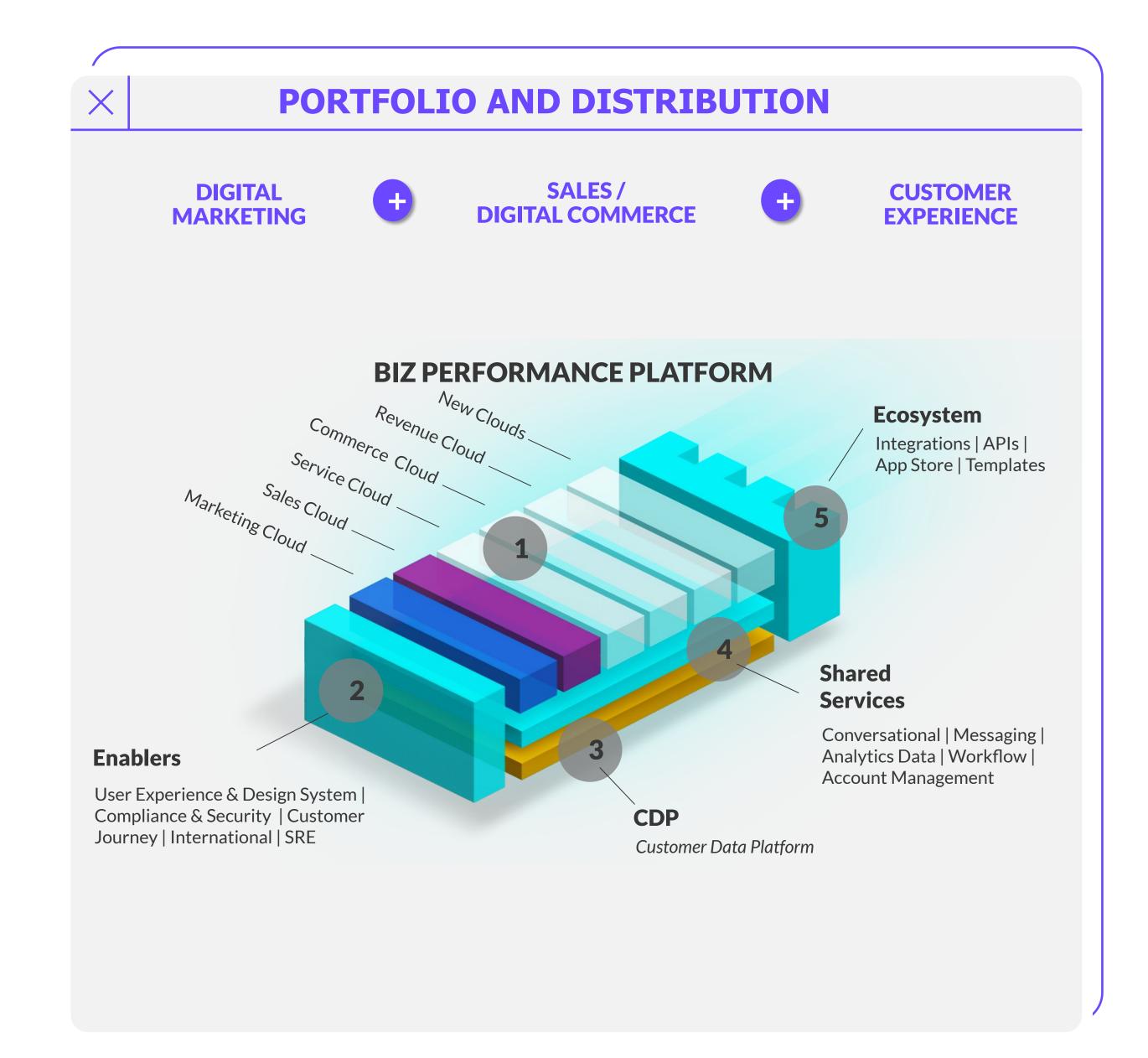




# BIZ PERFORMANCE DIMENSION

**PORTFOLIO OF SOLUTIONS** to support our clients from diverse market segments to increase sales, competitiveness and performance

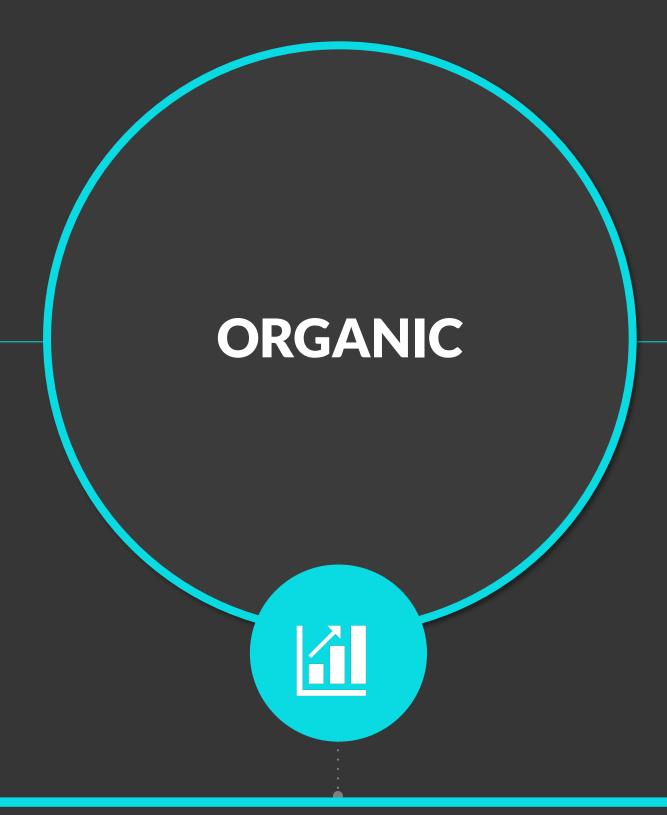
- Digital marketing platform that drives demand and lead generation for SMB
- Exponentializing digital commerce with an asset light model that drives GMV + take rate growth trough full commerce





# M&A & PARTNERSHIP

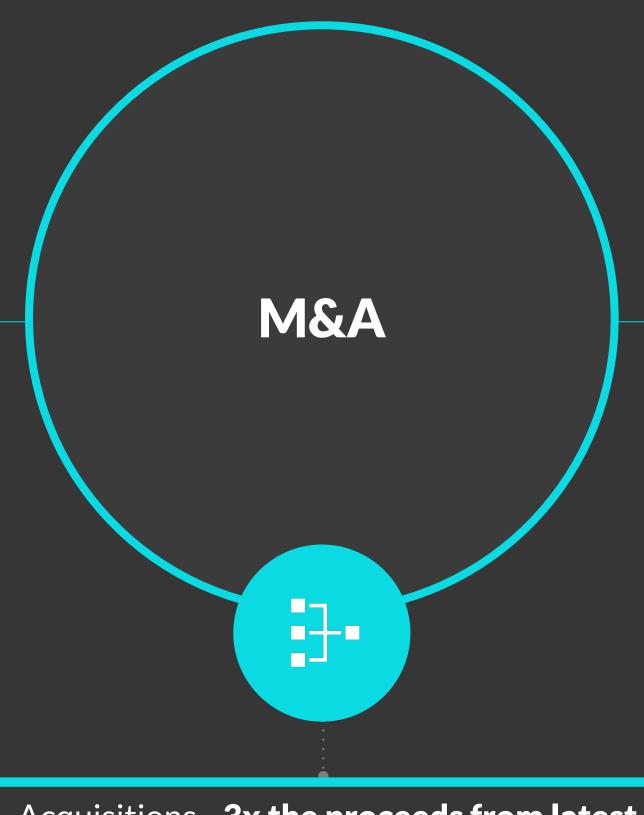
Successful growth strategy based on three main levers



Revenue growth with Higher efficiency on R&D spending (Recurring Revenue / R&D headcount was 34% higher between 2018 to 2021)



Partnerships with leading companies, including VTEX, B3 and Creditas



Acquisitions ~3x the proceeds from latest Follow-On, reaching ~R\$3.0 billion

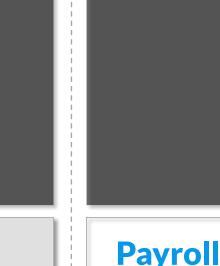
Growth coupled with higher efficiency





#### M&As Enterprise Value: ~R\$3.0 billion (~3x the 2019 Follow-On Proceeds)













**Rational** 



Offer payroll loans with no credit risk

Rational







Jul/2021

#### **Rational**

Unlock value through a carve-out + primary investment of a strategic partner

#### **B2B Credit**



Feb/2020

Best finance offer to the entire supply chain

**Rational** 

#### **Marketing Analytics**



digital marketing and sales

**Dec/2020** 

#### **Innovation Platform**

wealthsystems<sup>®</sup> **Apr/2020** 

#### **Rational**

Enterprise SFA to drive sales

**Payments** Retail **Education** 

**Digital** 

**Financial** 

services



Mar/2019

#### **Rational**

Acquiring applied to segmented needs

#### **OMS**



Omnichannel platform for SMB

**Rational** 

Big data/analytics applied to

**Rational** 

Jun/2019

#### Plan. and management financial

GESPLAN Mar/2022

#### **Rational**

Increase in the Management business portfolio + access and data intelligence

#### **Rational**

**Platform of Apr/2022** 

Expand, simplify, and democratize the access to a wide range of financial products in the B2B market

#### **Digital Marketing**



Mar/2021

#### Rational

The leader in the digital marketing transformation of SMBs

M&A

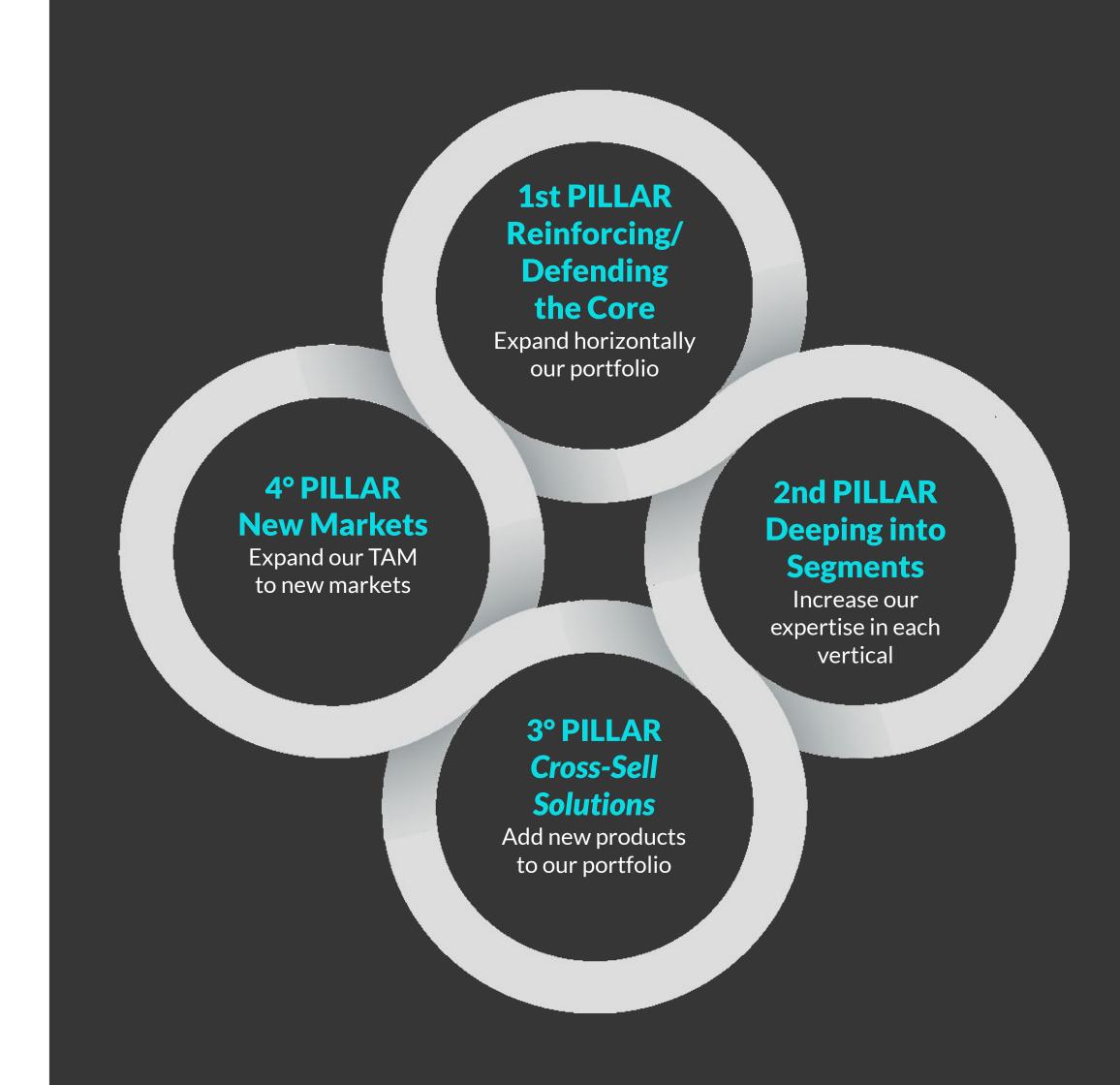
**Partnership** 

Source: Company



# EVEN STRONGER PIPELINE OF VALUE-ADDED OPPORTUNITIES

Proven strategy that combines resilience with innovation and growth, generating shareholder value







Strengthening the integration of ESG aspects into the business strategy and creating value for our stakeholders

# Ε

#### **ENVIRONMENTAL**

- GHG Emissions Inventory (Carbon Footprint & Climate Change)
- Reverse Logistics of IT Assets
- Management of natural resources and waste from operations

S

#### **SOCIAL**

- Diversity, inclusion and meritocratic culture
- Clients satisfaction
- GDPR /LGPD Data Security and Privacy
- Education for work

G

#### **GOVERNANCE**

Top-level Corporate
 Governance with the
 development of best practices

- ✓ At the Highest Level of B3 Corporate Governance ("B3 Novo Mercado")
  - A member of UN Global Compact and the Pact for Ethics and Against Corruption of the ETHOS Institute since 2014
    - ✓ Global commitment of public and private initiatives to the 2030 Agenda in order to reach the SDGs (Sustainable Development Goals)
      - Renewed **#WEARETOTVERS** Culture: innovative, vibrating and mistake tolerance
      - Social Investments aligned with business strategy is propelled by our genuine brand purpose
    - ✓ TOTVS Group's personalized ESG Sustainability Policy objectives and guidelines implementation to enhance outcomes
- Following Global trends in Corporate Performance and Sustainability reports



#### Highest level of Corporate Governance (B3 - Novo Mercado)

# 6 out of 7 board members are independent Laércio Cosentino Chairman Co-Founder of TOTVS and Chairman of Brasscom Vice-Chairman Independent Member Partner of Prada Assessoria Empresarial and board member of Localiza

## **Eduardo Vassimon**

Independent Member
Chairman of the Board of
Directors of Votorantim S.A
and Board Member of B3\*

## Gilberto Mifano

Independent Member
Board Member
of Natura and Cielo

#### **Guilherme Stocco Filho**

Independent Member
Board Member
of Banco Original

#### Sylvia Leão

Independent Member
Board Member of
Raia Drogasil, Vivara
and Grupo Baumgart

#### Tania Sztamfater Chocolat

Independent Member
Board Member
of Equatorial Energia

#### **Statutory Audit**

monitors the procedures for compliance with legal provisions, evaluates risk management policies and recommends improvements to internal policies

#### **ADVISORY COMMITTEES**

#### **Personnel and Compensation**

responsible for advising the Board of Directors in establishing the terms of compensation and other benefits

#### **Governance and Nomination**

promotes the development of the Company's corporate governance and ESG strategy, evaluates the adoption of good practices and selects members to the Board of Directors and the Executive Board

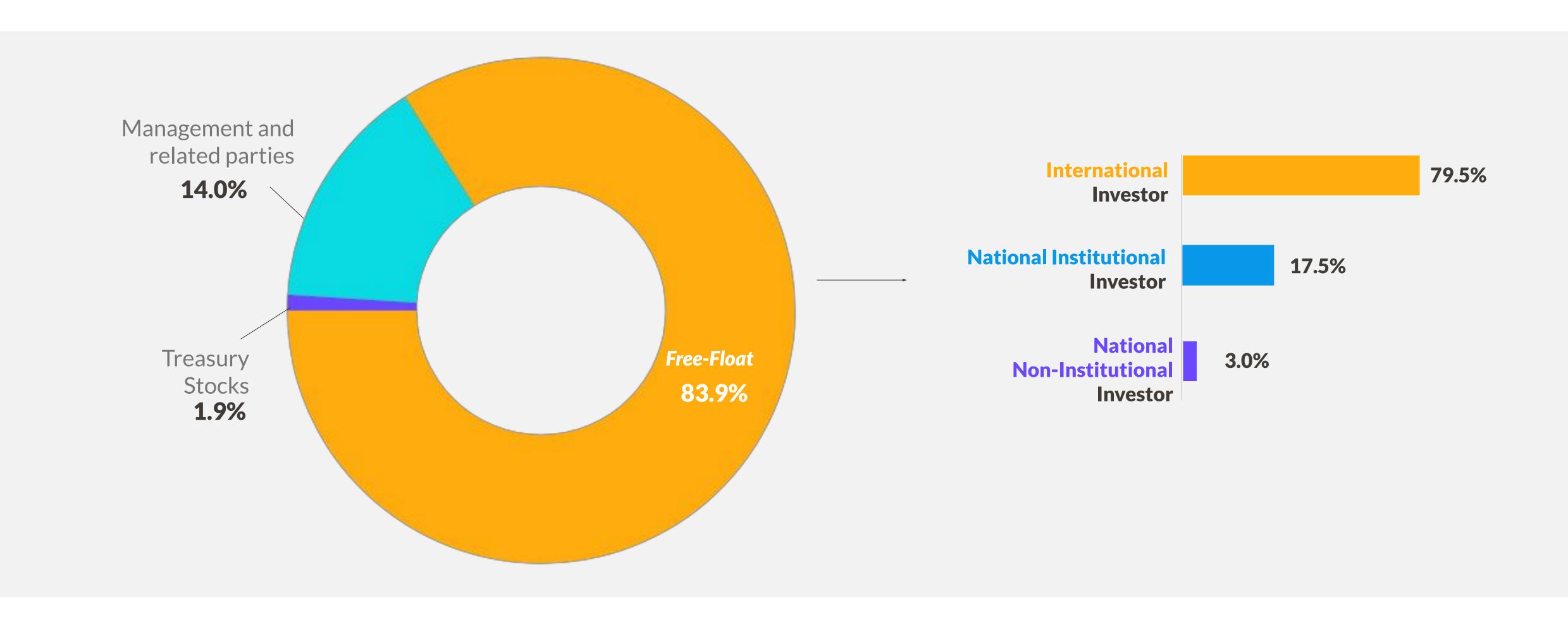
#### **Strategy**

studies, debates, evaluates, proposes and monitors the main guidelines of the corporate and technological strategy



# GOVERNANCE

Shareholding Composition\*: True Corporation





# **SOCIAL** INVESTMENT

#### TOTVS MAINTAINS IOS AND BELIEVES THAT SOCIAL INVESTMENT DRIVES TRANSFORMATION

Free professional training for youth and disabled people, in the areas of Administration and Information Technology focused on employing skilled professionals in the economy of the future.

Indication of preselected graduating students to partner companies, and assistance in complying with the Law on Learning and the Law on Quotas for Disabled People.



39,000+ students graduated under a 23 years track record



49% increase in household income of students





800+ students employed with IOS assistance



**IOS - Instituto da Oportunidade Social** (Institute of Social Opportunity)



# #WEARETOTVERS CULTURE defines our essence



TECHNOLOGY + KNOWLEDGE **ARE OUR DNA** 

We have built a legacy for an ever-changing-world. We are

knowledge to keep boosting innovation now and forever. We are

always thinking about how to combine technology and



THE SUCCESS OF OUR CLIENT IS OUR **SUCCESS** 

We anticipate the needs of our customers. We deliver quality in solutions that are more essential, simpler and more agile for businesses. Always there and nearby.



WE VALUE COMPETENT PEOPLE WHO ARE NICE PEOPLE

Curious, collaborative, digital and driven by results. are driven by our own style, and we are restless. We are TOTVERS.





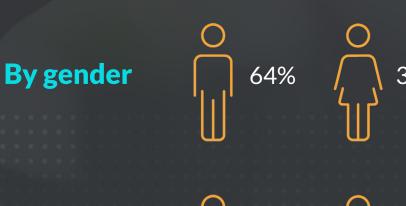
8,745 in Brazil



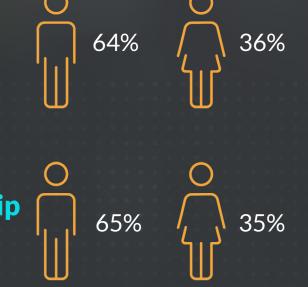
276 abroad

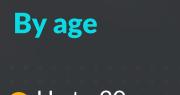


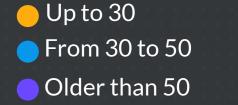
creative and not afraid of making mistakes.

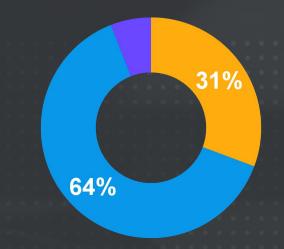




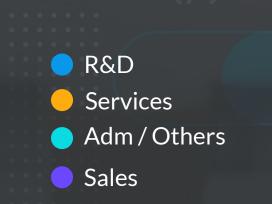


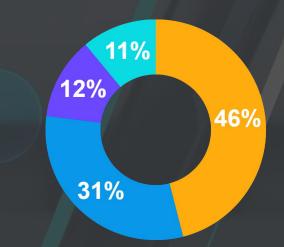






#### By activity







#### **CREDIT OPERATION - SUPPLIER'S BUSINESS MODEL OVERVIEW**



#### **OVERVIEW - MAIN MODEL**

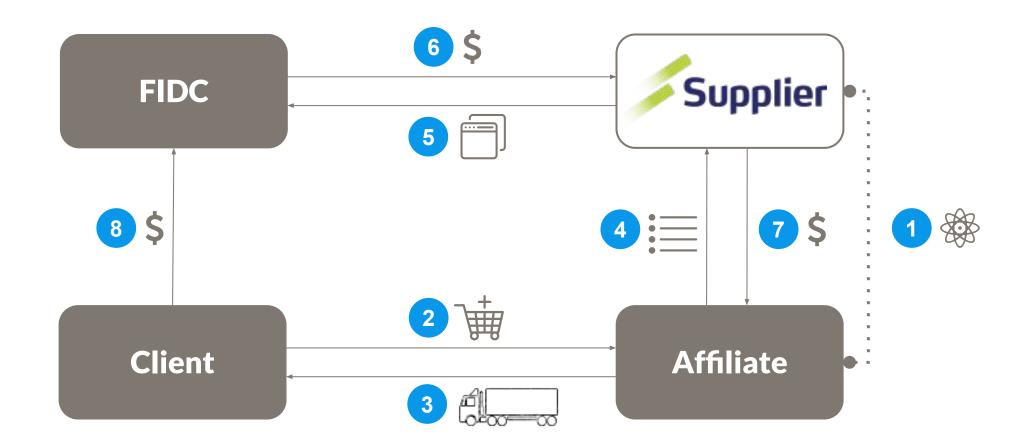


Supplier is a virtual B2B private label credit card administrator that has a business model based on partnerships with industries and distributors (called Affiliates), providing credit aimed at the relationship of these Affiliates with their SME customers, through a platform integrated with the ERP of the affiliate.

After this integration with the ERP, Supplier gains access to the Affiliate's historical transaction data with its Clients, which are used together with public information to establish the credit limit for these Clients.

When the Affiliate performs the sale to its client using this credit, Supplier pays the Affiliate the amount net of the agreed fee and the client settles the debt at receivable term.

Supplier may assign the credit card receivables to Supplier's exclusive Receivables Investment Fund (FIDC), which, in this case, carries the portfolio and credit risk.



- Supplier integrates its platform with the Affiliate ERP and sets the pre-approved credit limit for each client in the credit card private label solution based on the transaction history between the parties.
- Client places a forward purchase order using its limit of credit card provided by the Affiliate.
- Affiliate delivers items purchased by Client.
- Supplier records credit card receivables.
- 5 Supplier assigns credit card receivables to FIDC.
- 6 FIDC pays the amount net of its credits' assignment fee
- 7 Supplier pays the Affiliate the amount net of its fee, within the term agreed in the contract.
- 8 Client pays FIDC at face value on term.



#### **EXAMPLE 1: CREDIT OPERATION - Full Portfolio Assignment**





#### $\times$

#### **Description of the Operation**

Example of a credit transaction originated by Supplier and fully assigned to the FIDC.

Most transactions of Supplier use this model on a default basis. Depending on the strategy and for greater efficiency, the percentage of transactions on this model can be changed, seeking to optimize the use of cash and, consequently, increase the profitability of the business.

#### **Transaction Assumptions**

• **Credit production:** \$\$10,000 (several receivables)

• Supplier's Fee: \$450

• FIDC's Assignment Fee: \$300

• Average Production maturity term: 60 days

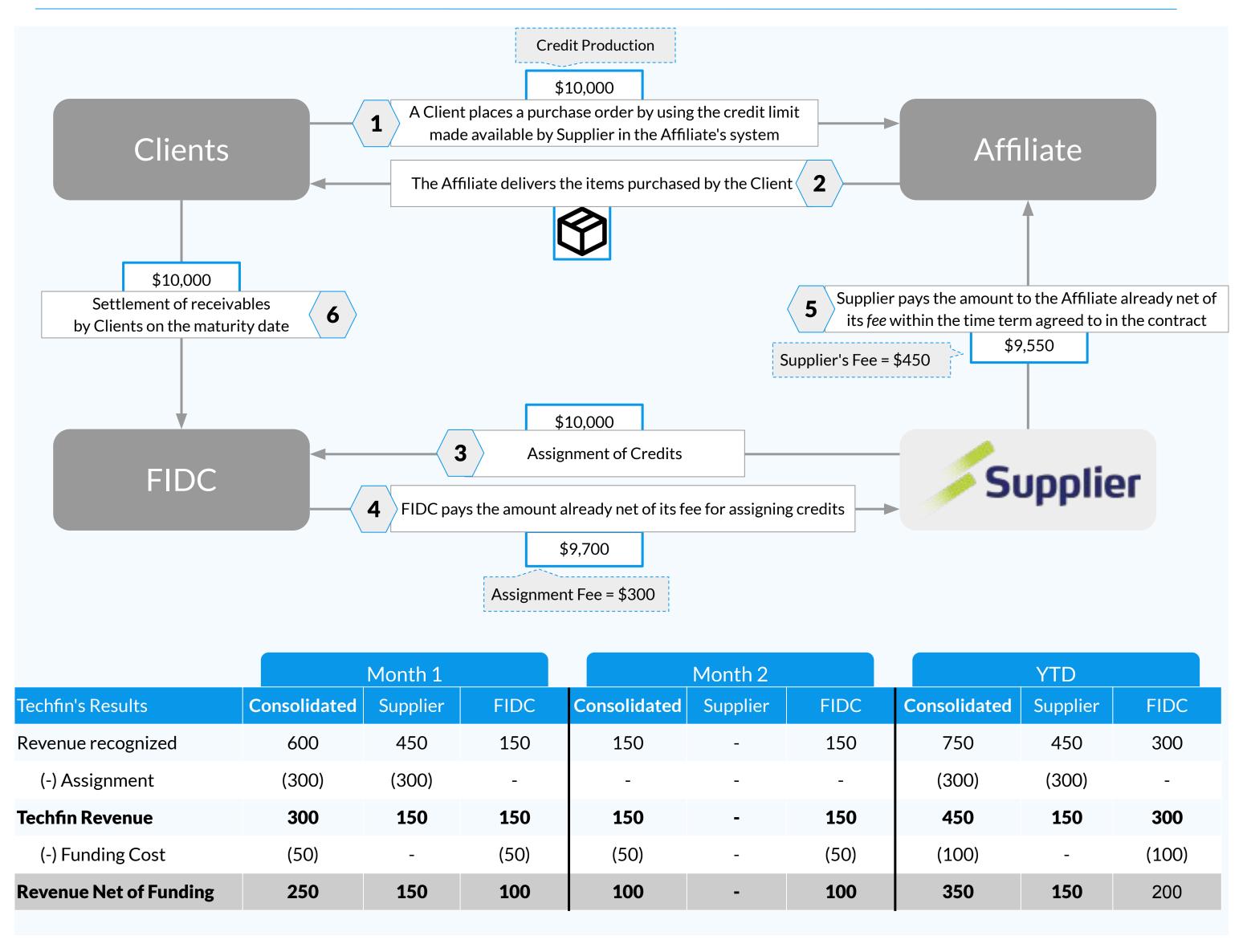
• FIDC's Deferred Revenue: \$150

• **Funding** cost: \$50

Every Credit is performed

Supplier consolidates FIDC's results in accordance with IFRS 10

#### Portfolio fully assigned to FIDC (No use of Floating)







#### **Description of the Operation**

Example of a credit operation originated by Supplier, not assigned to the FIDC, and using Supplier's floating.

Floating is the fund generated by Supplier due to the payment term to the Affiliate is longer than the payment term from FIDC to Supplier.

This is an operation model that has always been used by Supplier, seeking to: (i) improve the operation efficiency; (ii) optimize the use of FIDC; and (iii) meet credit demands that, at first, may not fit the FIDC's portfolio average maturity term.

In this kind of operation, the credit insurance coverage is higher to preserve Supplier's risk exposure, also counting on pre-approved bank loans in case an Affiliate may request to anticipate receivables.

#### **Transaction Assumptions**

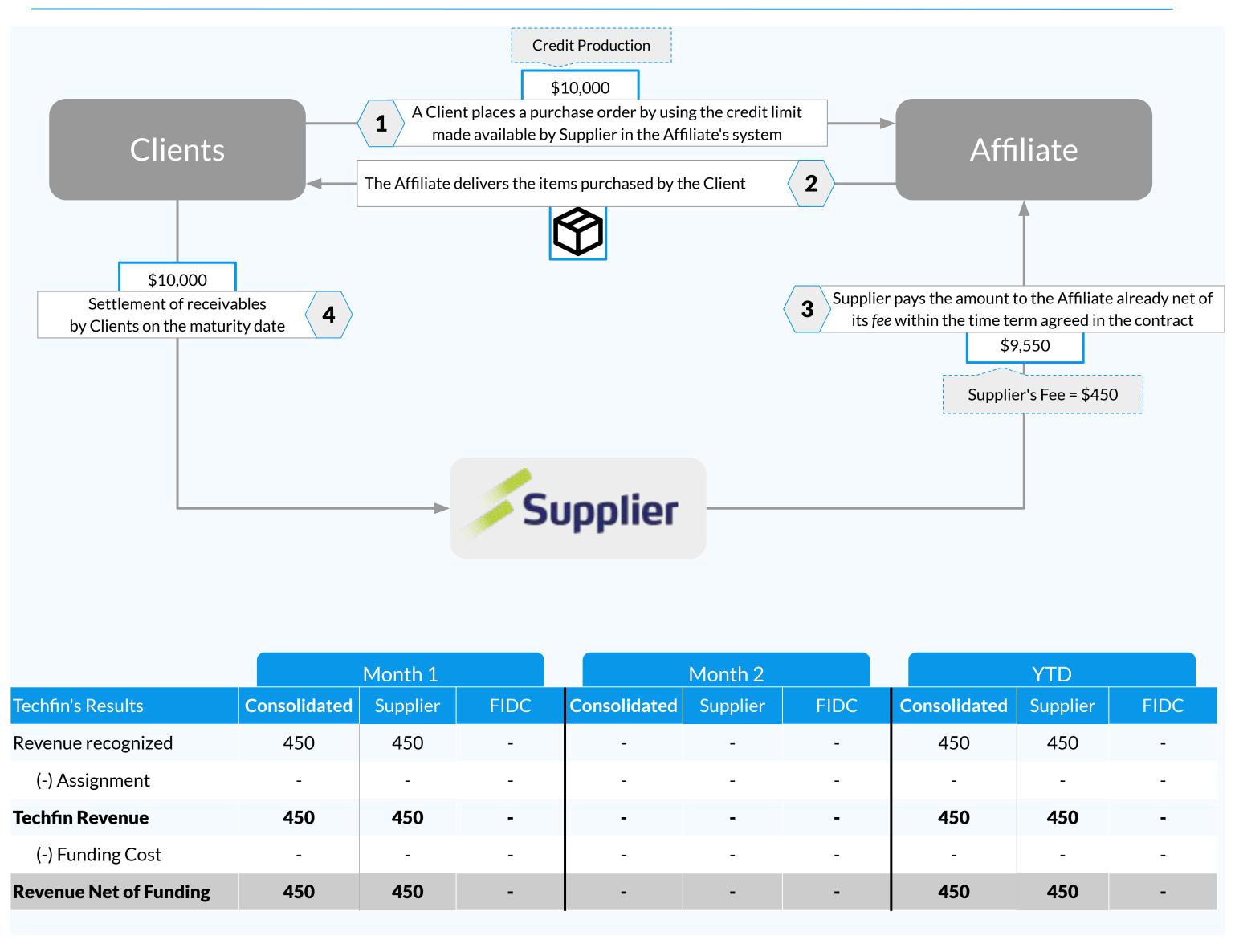
Credit production: \$10,000 (several receivables)

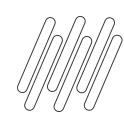
• Supplier's Fee: \$450

Every Credit is performed

• **Supplier consolidates** FIDC's results in accordance with IFRS 10

#### No Portfolio is Assigned to the FIDC fund (by using Floating)





#### **EXAMPLE 3: CREDIT OPERATION - Partial Portfolio Assignment**





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#### **Description of the Operation**

Example of a credit operation with partial assignment to FIDC and using Supplier's floating.

Supplier has always been using different transaction models, as consequence of the flexibility and the very characteristic of an operation that generates positive floating.

It is worth highlighting that none of such transaction models use any fund of TOTVS' software operation. Only funds of Supplier's balance sheet are used.

#### **Transaction Assumptions**

Credit production: \$15,000 (several receivables)

• **Supplier's Fee:** \$675

Non-Assigned Production: \$5,000

• FIDC's Assignment Fee: \$300

Average Production Maturity Term: 60 days

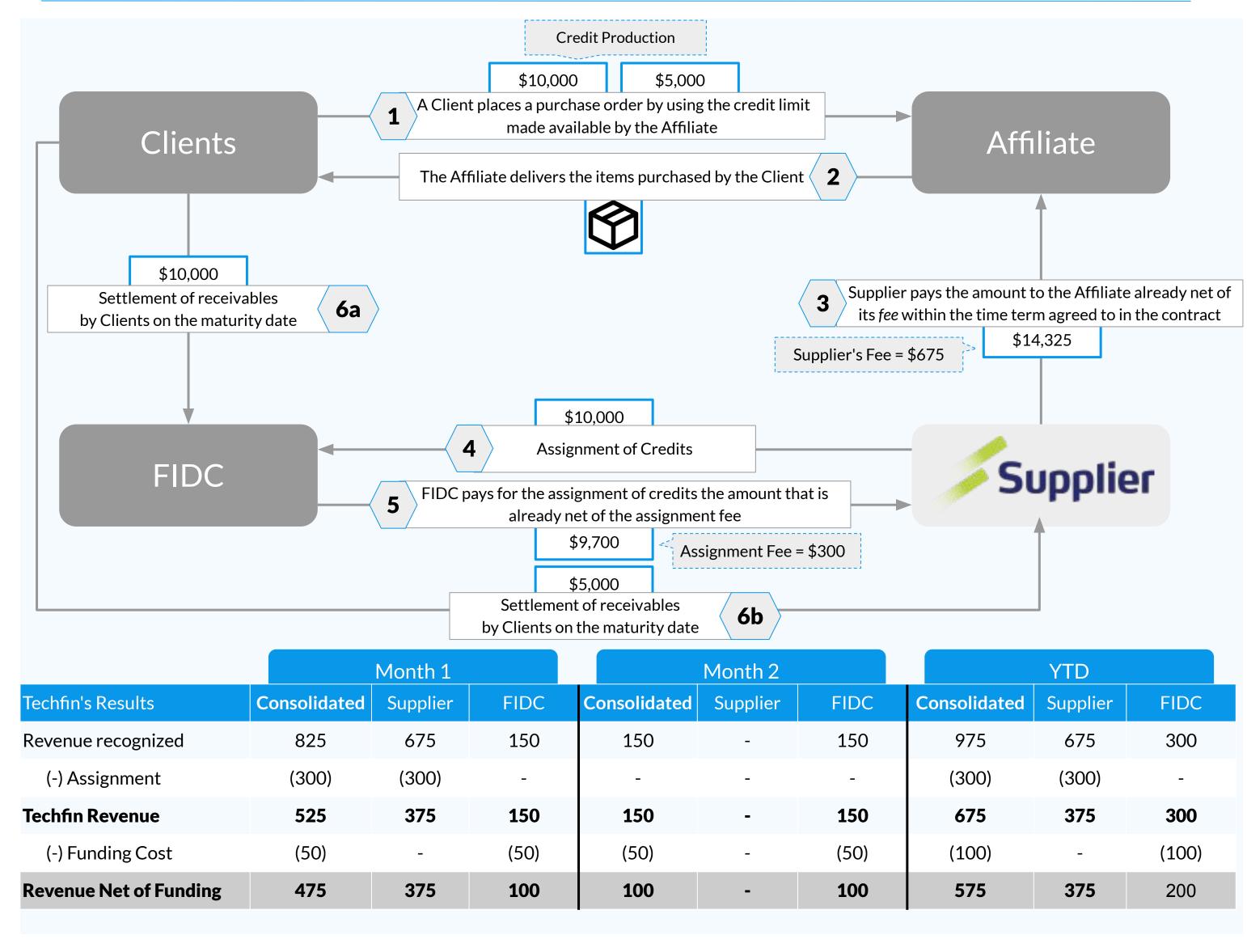
• FIDC's Deferred Revenue: \$150

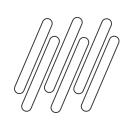
Funding Cost: \$50

Every Credit is performed

**Supplier consolidates** FIDC's results in accordance with **IFRS 10** 

#### Portfolio partially assigned to FIDC (by using Floating)





#### **EXAMPLE 4: CREDIT OPERATION - Portfolio Assigned in a Subsequent Period**





#### **Description of the Operation**

Example of a credit transaction originated by Supplier and fully assigned to the FIDC in a different period.

This model of operation is usual and meets the credit demands that, at first, do not fall within the FIDC.

Supplier, when carrying out the operation without assigning the credit portfolio to FIDC in the same period, carries the cost of assignment for the subsequent period. However, upon following up the consolidated Year to Date operation, the negative effect of the assignment is fully offset.

#### **Transaction Assumptions**

Credit production: \$10,000 (several receivables)

• Supplier's Fee: \$450

• FIDC's Assignment Fee: \$150

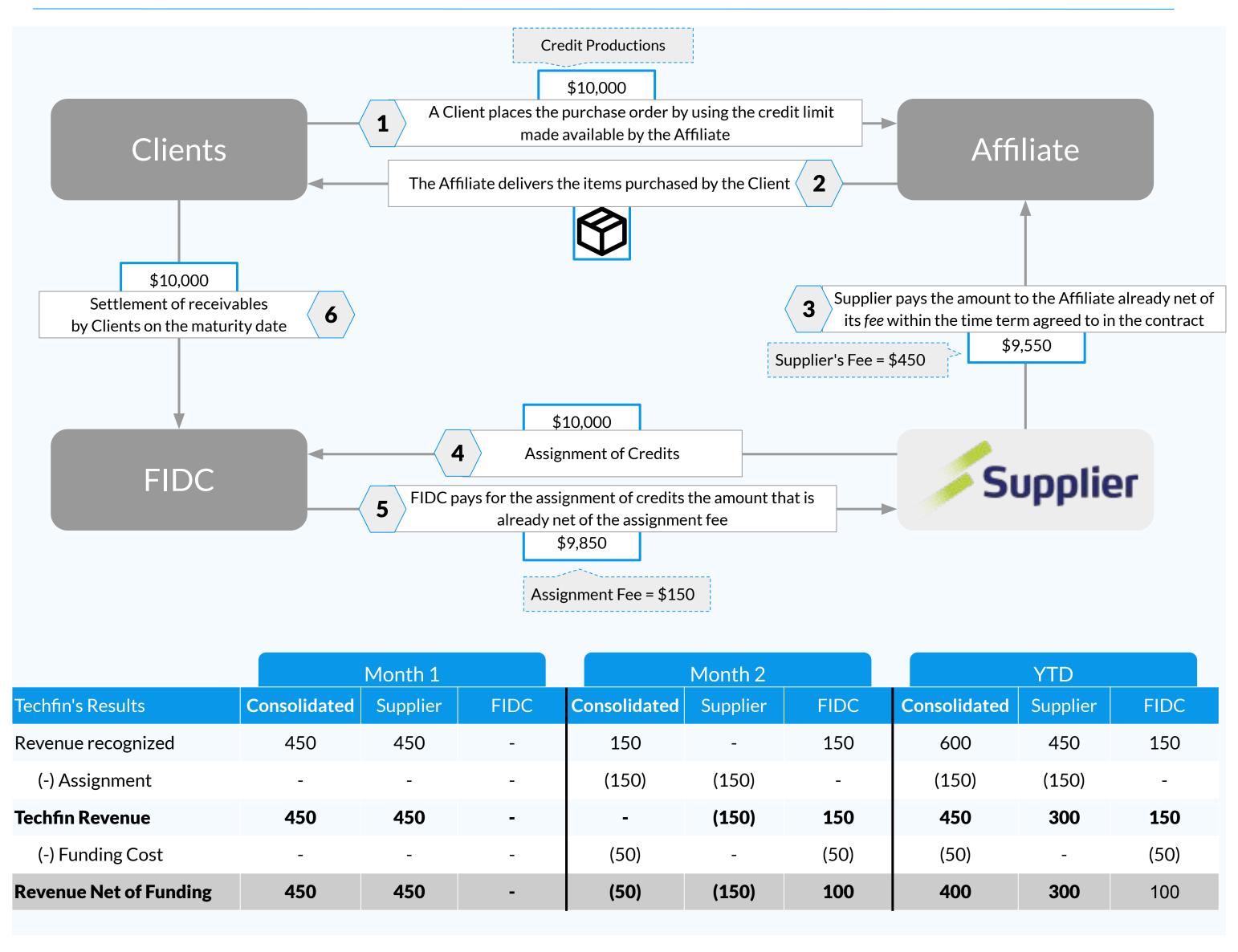
Average Production Maturity Term: 60 days

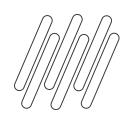
• **Funding** Cost: \$50

Every Credit is performed

**Supplier consolidates** FIDC's results in accordance with IFRS 10

#### Portfolio fully assigned to FIDC (by using Floating)





#### **EXAMPLE 5: CREDIT OPERATION - INCREASE IN THE ASSIGNMENT FEE**





#### **Description of the Operation**

Example of a model with change in the FIDC's assignment fee.

The increase in the assignment fee may take place because of SELIC rate increase.

The effects of the increase in the assignment fee have an impact especially on "Revenue Recognized" and "Assignment" to FIDC. However, the effect of the increase in the assignment fee is neutralized when we follow up the Year to Date Consolidated view.

#### **Transaction Assumptions**

Credit production: \$10,000 (several receivables)

• **Supplier's Fee:** from \$450 to \$540

• FIDC's Assignment Fee: from \$300 to \$360

Average Production Maturity Term: 60 days

Funding Cost: from \$50 to \$60

Every Credit is performed

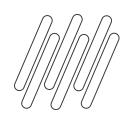
Supplier consolidates FIDC's results in accordance with IFRS 10

Assignment Fee \$300 Month 1					Month 2			YTD		
Techfin's Results	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	
Revenue recognized	600	450	150	150	-	150	750	450	300	
(-) Assignment	(300)	(300)	-	-	-	-	(300)	(300)	-	
Techfin Revenue	300	150	150	150	-	150	450	150	300	
(-) Funding Cost	(50)	-	(50)	(50)	-	(50)	(100)	-	(100)	
Revenue Net of Funding	250	150	100	100	-	100	350	150	200	

Assignment Fee <b>\$360</b>
Tochfin's Posults

Techfin's Results	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC
Revenue recognized	720	540	180	180	-	180	900	540	360
(-) Assignment	(360)	(360)	-	-	-	-	(360)	(360)	-
Techfin Revenue	360	180	180	180	-	180	540	180	360
(-) Funding Cost	(60)	-	(60)	(60)	-	(60)	(120)	-	(120)
Revenue Net of Funding	300	180	120	120	-	120	420	180	240

Changes	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC
Revenue recognized	120	90	30	30	-	30	150	90	60
(-) Assignment	(60)	(60)	-	-	-	-	(60)	(60)	-
Techfin Revenue	60	30	30	30	-	30	90	30	60
(-) Funding Cost	(10)	-	(10)	(10)	-	(10)	(20)	-	(20)
Revenue Net of Funding	50	30	20	20	-	20	70	30	40



#### **EXAMPLE 6: CREDIT OPERATION - INCREASE IN PRODUCTION MATURITY TERM**





#### $\times$

#### **Description of the Operation**

Example of a model with change in the average maturity term of credit production.

The increase in the average portfolio term impacts the revenue recognized by the FIDC. The revenue is recognized on a pro rata basis; therefore, it is deferred over time.

The lengthening in the average production term increases the operation total revenue and deferred revenue of the FIDC.

#### **Transaction Assumptions**

Credit production: \$10,000 (several receivables)

• **Supplier's Fee:** from \$450 to \$675

• FIDC's Assignment Fee: from \$300 to \$450

Average Production Maturity Term: 60-90 days

• **Funding** Cost: \$50

Every Credit is performed

**Supplier consolidates** FIDC's results in accordance with **IFRS 10** 

Average product. term = 60 days  Month 1				Month 2				Month 3		YTD		
Techfin's Results	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC
Revenue recognized	600	450	150	150	-	150	-	-	-	750	450	300
(-) Assignment	(300)	(300)	-	-	-	-	-	-	-	(300)	(300)	-
Techfin Revenue	300	150	150	150	-	150	-	-	-	450	<b>150</b>	300
(-) Funding Cost	(50)	-	(50)	(50)	-	(50)	-	-	-	(100)	-	(100)
Revenue Net of Funding	250	150	100	100	-	100	-	-	-	350	150	200

Average product. term = 90 days	5											
Techfin's Results	Consolidated	Supplier	FIDC									
Revenue recognized	825	675	150	150	-	150	150	-	150	1.125	675	450
(-) Assignment	(450)	(450)	-	-	-	-	-	-	-	(450)	(450)	-
Techfin Revenue	375	225	150	150	-	150	150	-	150	675	225	450
(-) Funding Cost	(50)	-	(50)	(50)	-	(50)	(50)	-	(50)	(150)	-	(150)
Revenue Net of Funding	325	225	100	100	-	100	100	-	100	525	225	300

Changes	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC	Consolidated	Supplier	FIDC
Revenue recognized	225	225	-	-	-	-	150	-	150	375	225	150
(-) Assignment	(150)	(150)	-	-	-	-	-	-	-	(150)	(150)	-
Techfin Revenue	75	<b>75</b>	-	-	-	-	150	-	150	225	75	150
(-) Funding Cost	-	-	-	-	-	-	(50)	-	(50)	(50)	-	(50)
Revenue Net of Funding	75	75	-	-	-	-	100	-	100	175	75	100







## 2Q22 EARNINGS: HIGHLIGHTS

- + Net Revenue Growth of 30% YoY, once again driven by growth in Management Recurring Revenue
- + Increase in the QoQ EBITDA Margin, even with the dilution still in progress of the collective bargain agreement and without the positive effect of the 1Q22 Corporate Model License revenue
- + Techfin: significant expansion of the Contribution Margin, with Revenue Net of Funding growth acceleration and reduction of the Provision for Expected Losses
- + Business Performance: QoQ Recurring Revenue growth reacceleration and Record ARR Net Addition

# BUILDING A 3D ECOSYSTEM INTERCONNECTED AND INTERDEPENDENT



# CONSOLIDATED RESULTS

Revenue Net<sup>(1)</sup> grew 30% vs 2Q21, with emphasis on:

- Management Recurring Revenue +27% vs 2Q21
- Net Revenue Acceleration from Business Performance +8.2% vs 1Q22
- Adjusted EBITDA Margin of 23.7%, +10 bp vs 1Q22

NET REVENUE<sup>(1)</sup> **R\$966 million**+30% vs 2Q21

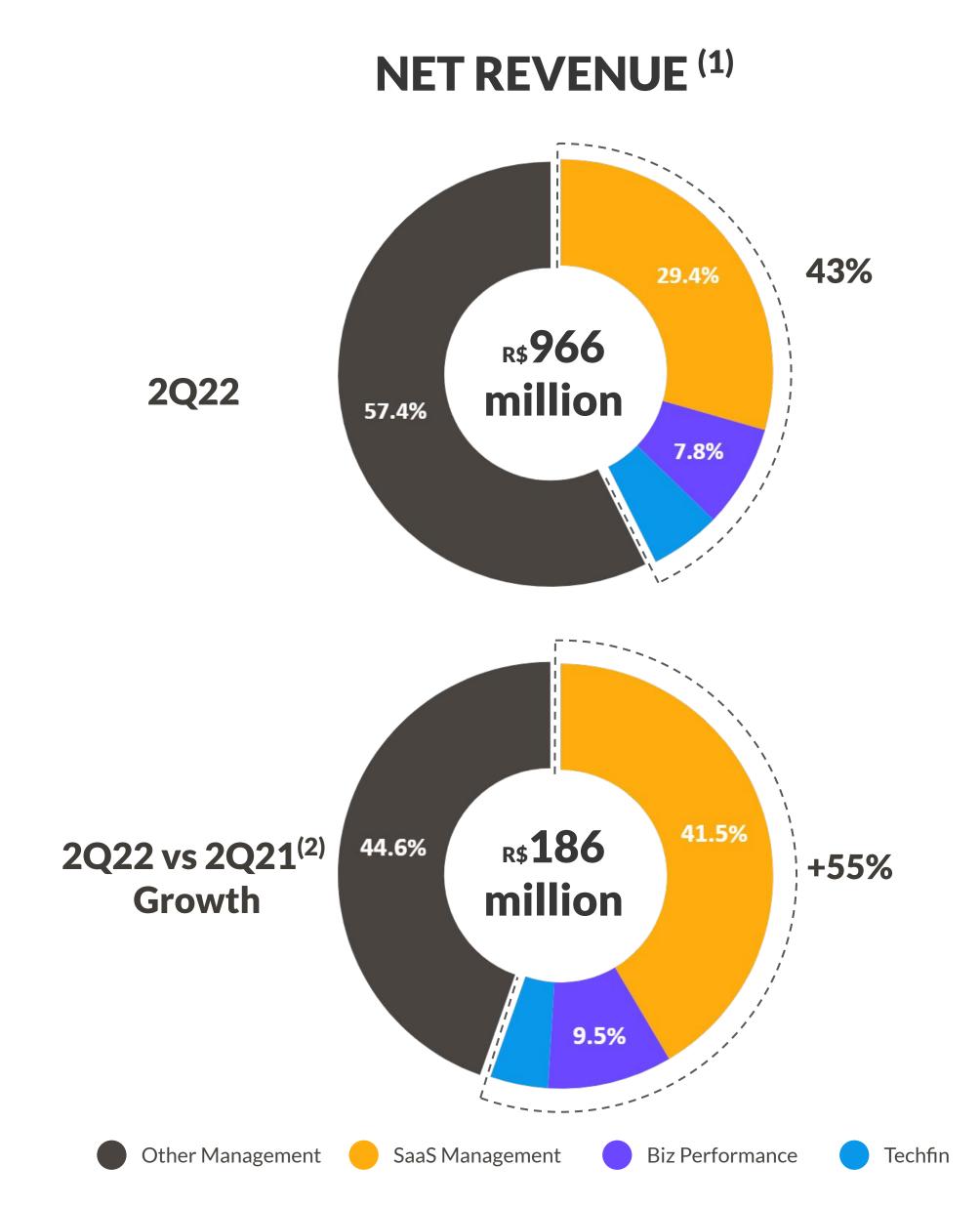
SAAS REVENUE **R\$284 million**+37% vs 2Q21

**MANAGEMENT** 

BIZ PERFORMANCE RECORD ARR NET ADDITION

**R\$21 million** +36% vs 1Q22

TECHFIN CONTRIBUTION MARGIN 63.1% +11.6pp vs 1Q22





#### FINANCIAL & OPERATIONAL HIGHLIGHTS

## Rule of 40

**Rule of 40 increase of 8.1 p.p., driven by Revenue growth**, showing once again that the Company has been capable of growing in a balanced way, with an increase in the relevance of recurring and transactional revenues and maintenance of profitability at healthy levels.

### NET REVENUE GROWTH 2Q22 vs. 2Q21



Management

+23.6%

+1.2% vs 1Q22



**Biz Performance**<sup>(1)</sup>

+30.4%

+8.2% vs 1Q22



Techfin<sup>(2)</sup>

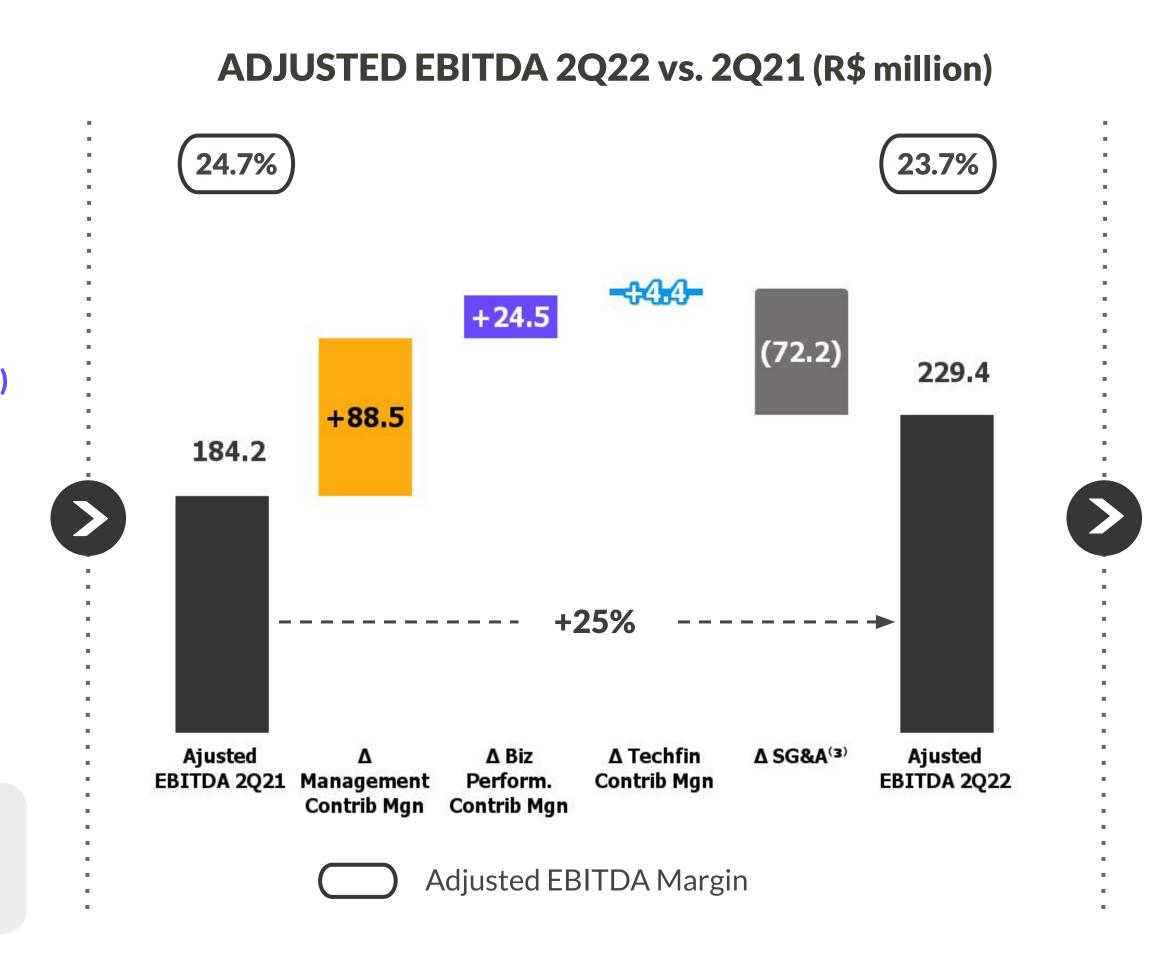
+18.8%

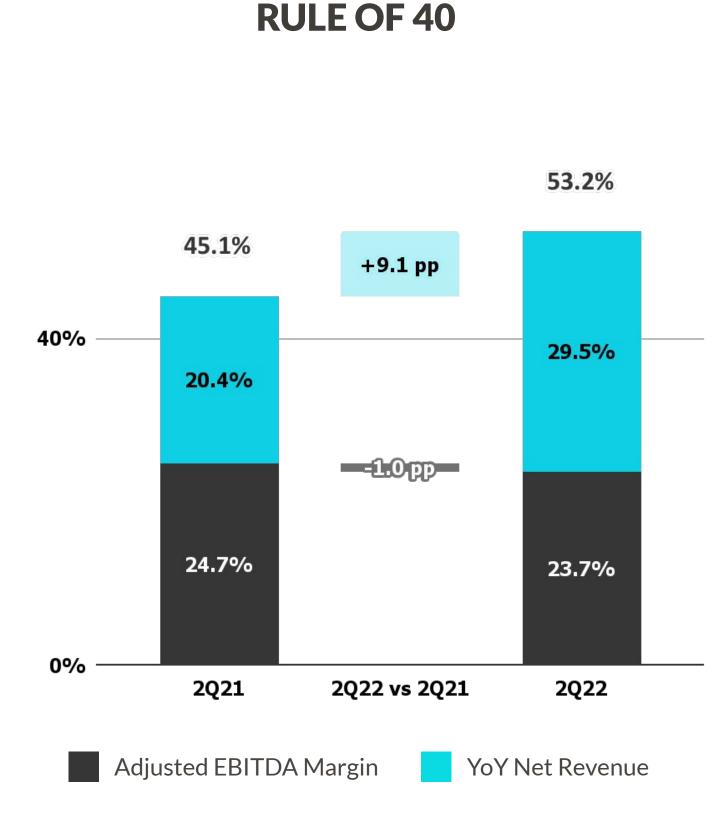
+10.1% vs 1Q22

**Consolidated Revenue** 

+30%

+2.2% vs 1Q22









#### 3-DIMENSIONAL ECOSYSTEM - MANAGEMENT

Management : 27% Growth in Recurring Revenue, highlighting the growth in sales Volume and Renewal Rate above 98%.

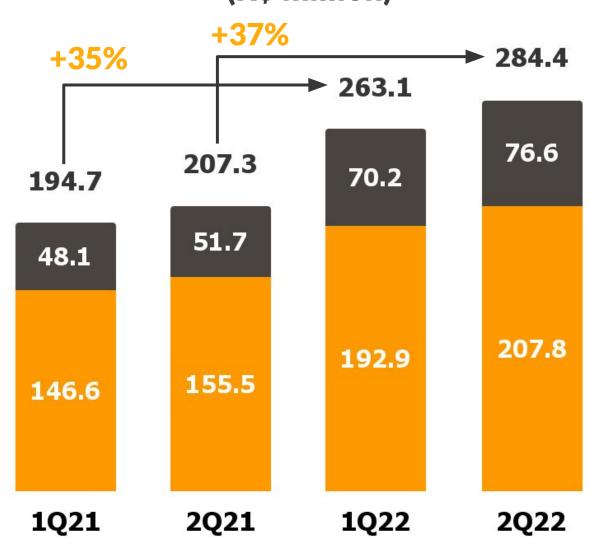
#### **RECURRING REVENUE R\$713 million (+27% vs 2Q21)**

SaaS Signings: 79% of new signings in 2Q22

New clients: 31% of SaaS signings in 2Q22

**% Management Recurring Revenue: 85%** 

#### SaaS - Management (R\$ million)



Cloud

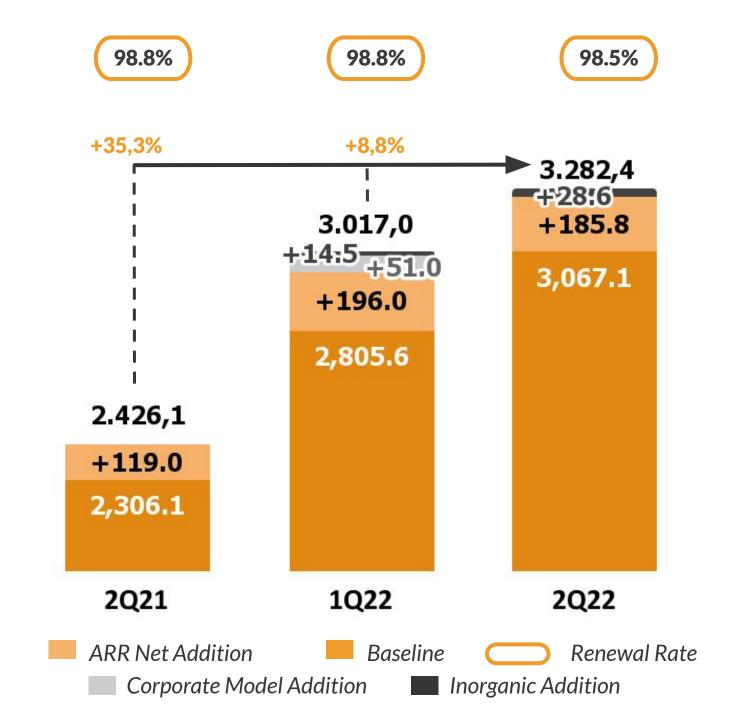
SaaS

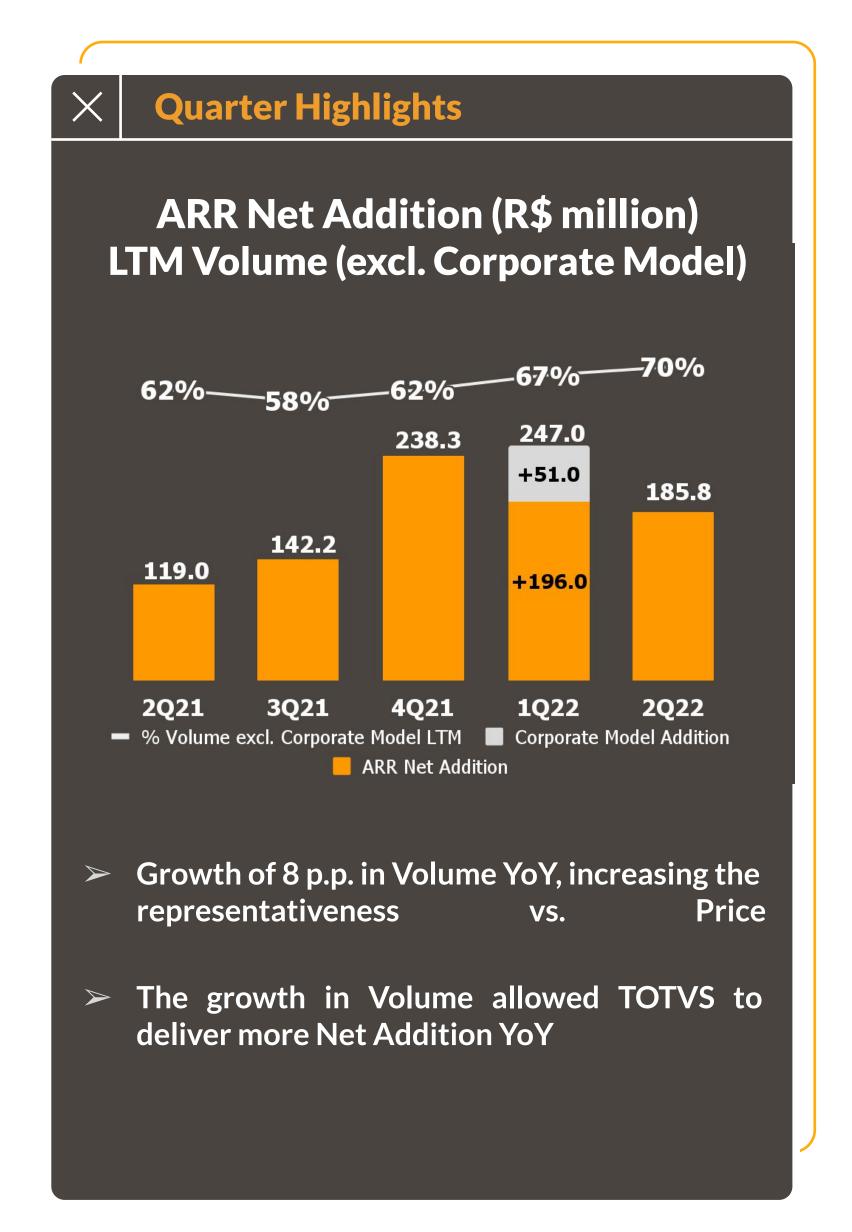
#### **ARR (R\$ million) and RENEWAL RATE** R\$186 million (+35% vs 2Q21)

#### **Gross ARR Addition LTM** (excl. Corporate Model)

~70% Volume - new signings

~30% Price - inflation pass-through (Pricing Power)



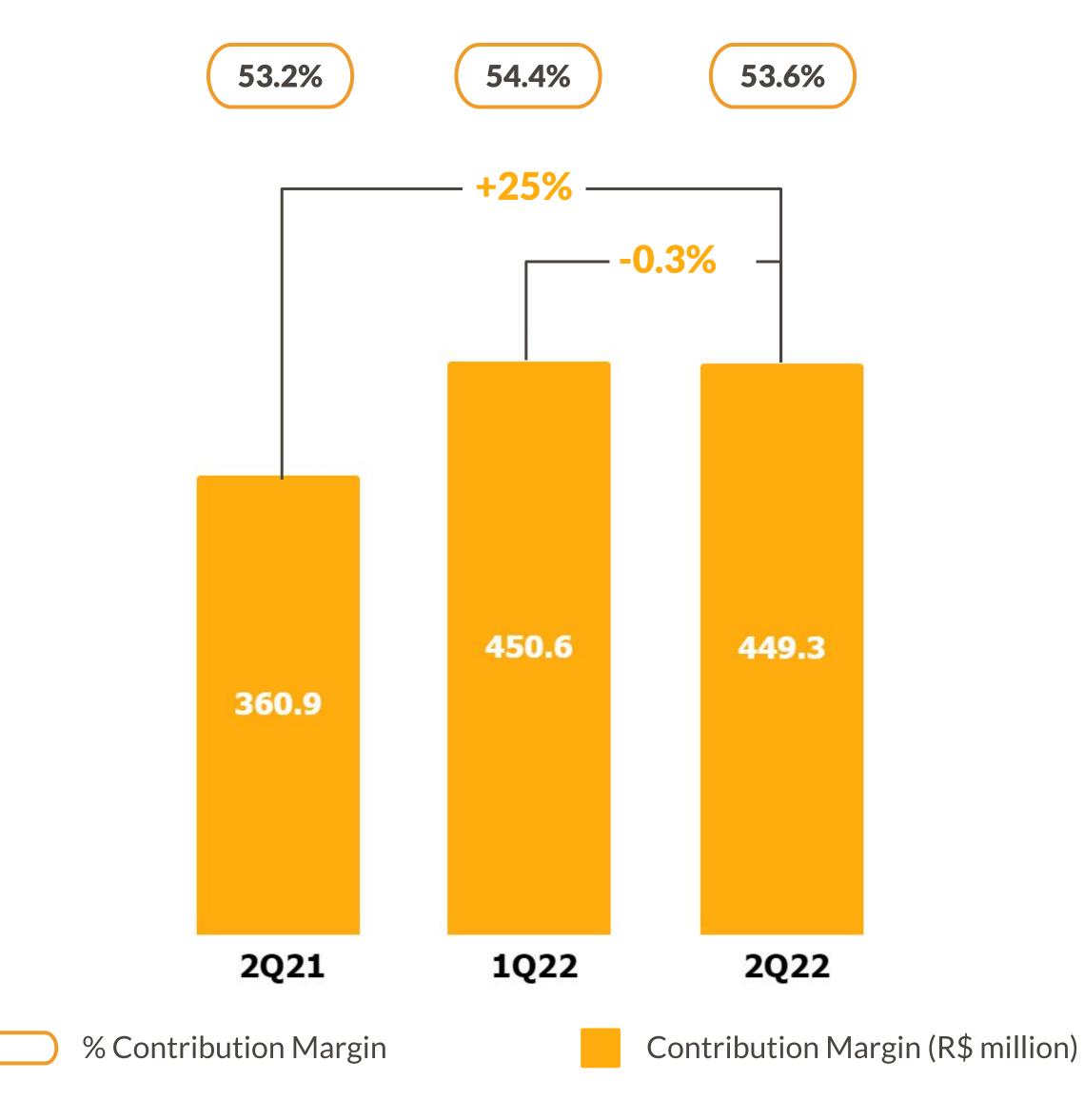


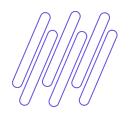
#### 3-DIMENSIONAL ECOSYSTEM - MANAGEMENT

## CONTRIBUTION MARGIN

#### Growth of 40 basis points in the Contribution Margin

YoY, mainly explained by the growth in Recurring Revenue, even with partial dilution of the major result impact of collective bargain agreement on the 1Q22 versus 2021, while the average inflation pass-through in revenue remained at stable levels in the period.



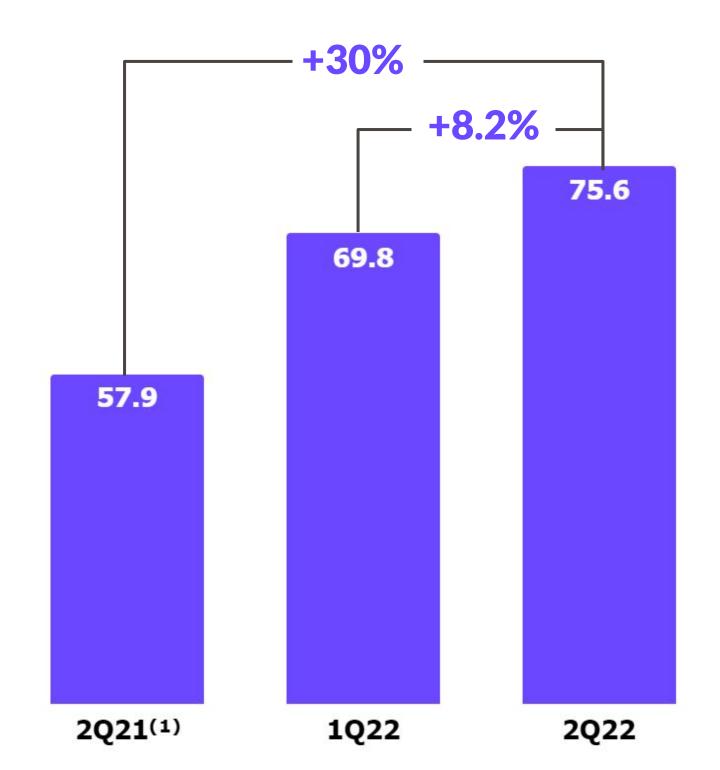


#### 3-DIMENSIONAL ECOSYSTEM - BUSINESS PERFORMANCE

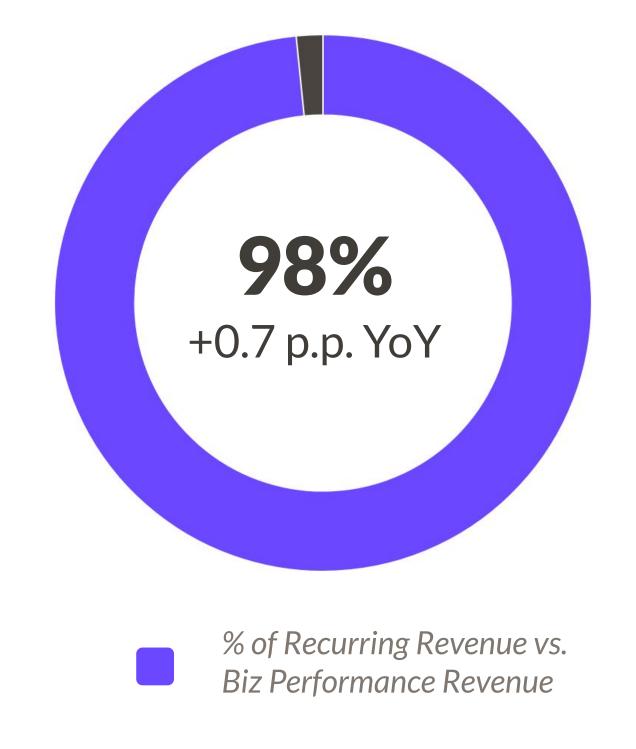
## **Business Performance**

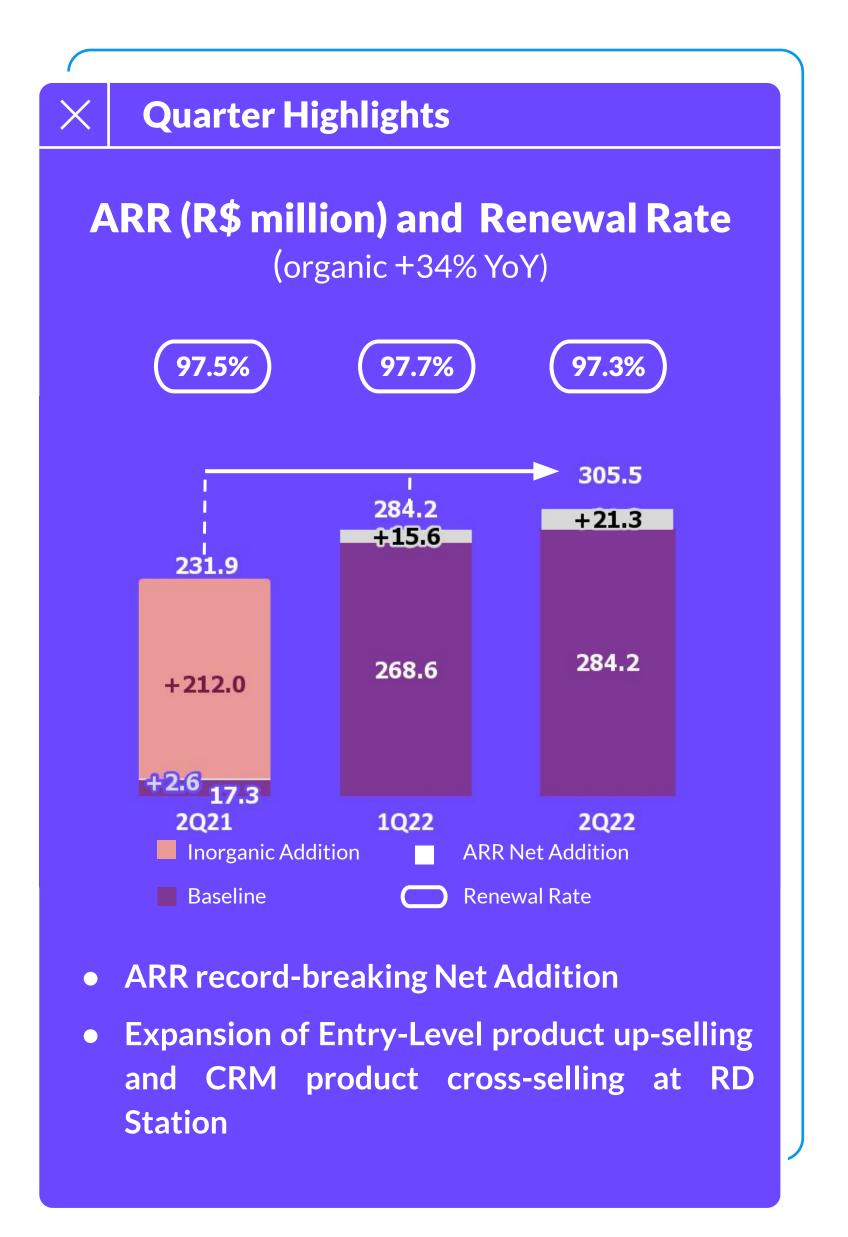
Net Revenue for the quarter grew 30% versus 2Q21, on the same comparison basis, driven by the 31% increase in Recurring Revenue

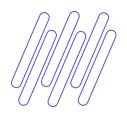
#### **REVENUE** (R\$million)



#### **2Q22 RECURRING REVENUE**



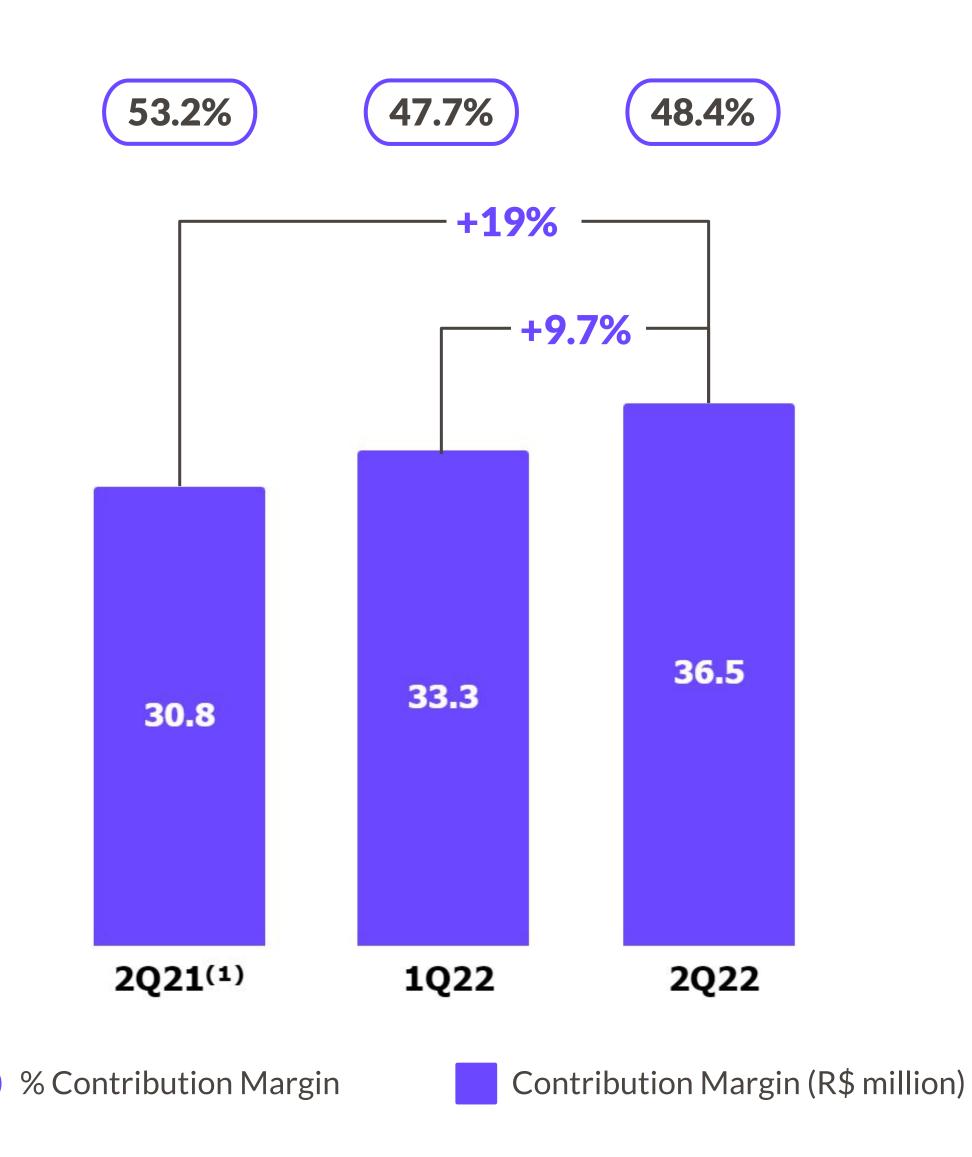




#### 3-DIMENSIONAL ECOSYSTEM - BUSINESS PERFORMANCE

## CONTRIBUTION MARGIN

The 70 basis points increase over 1Q22 was mainly due to the 7.9% growth in Recurring Revenue, demonstrating that, even with a moment and mandate focused on accelerating revenue, TOTVS always seeks to balance growth and profitability in the Business Performance Dimension.



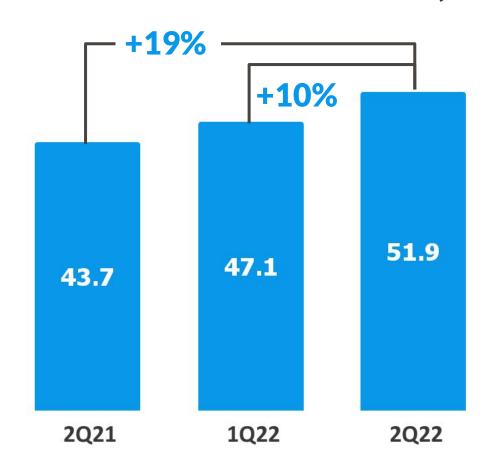


#### 3-DIMENSIONAL ECOSYSTEM - TECHFIN

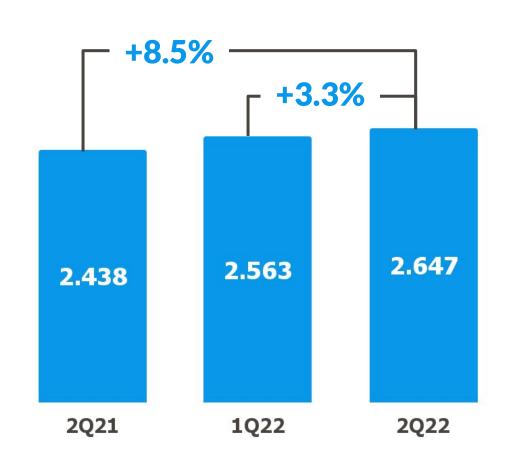
#### **Techfin**

### Revenue Net of Funding grew 10% QoQ, with 11.6 pp increase in Contribution Margin

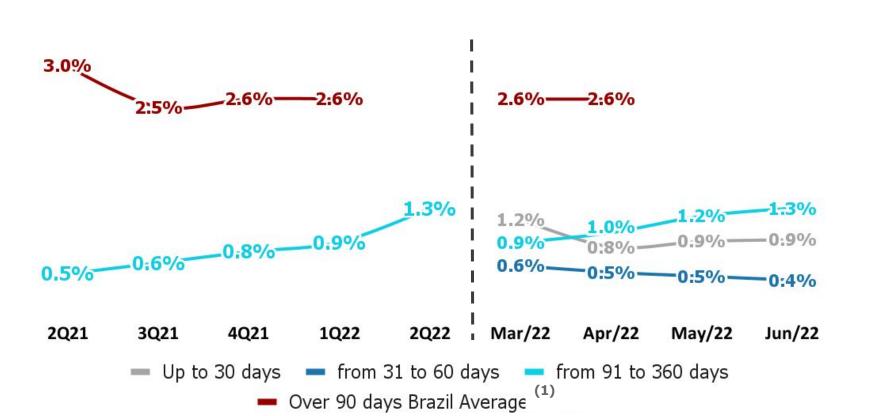
#### **Techfin Revenue - Net of Fund. (R\$ mn)**



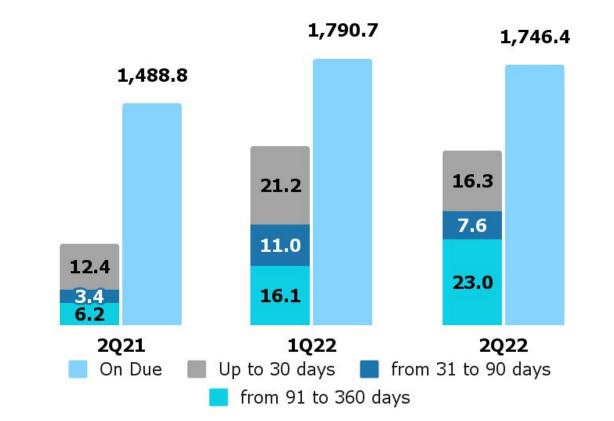
#### **Credit Production (R\$ bn)**



#### **Delinquency (% Credit Portfolio)**



#### Aging Credit Portfolio (R\$ mn)

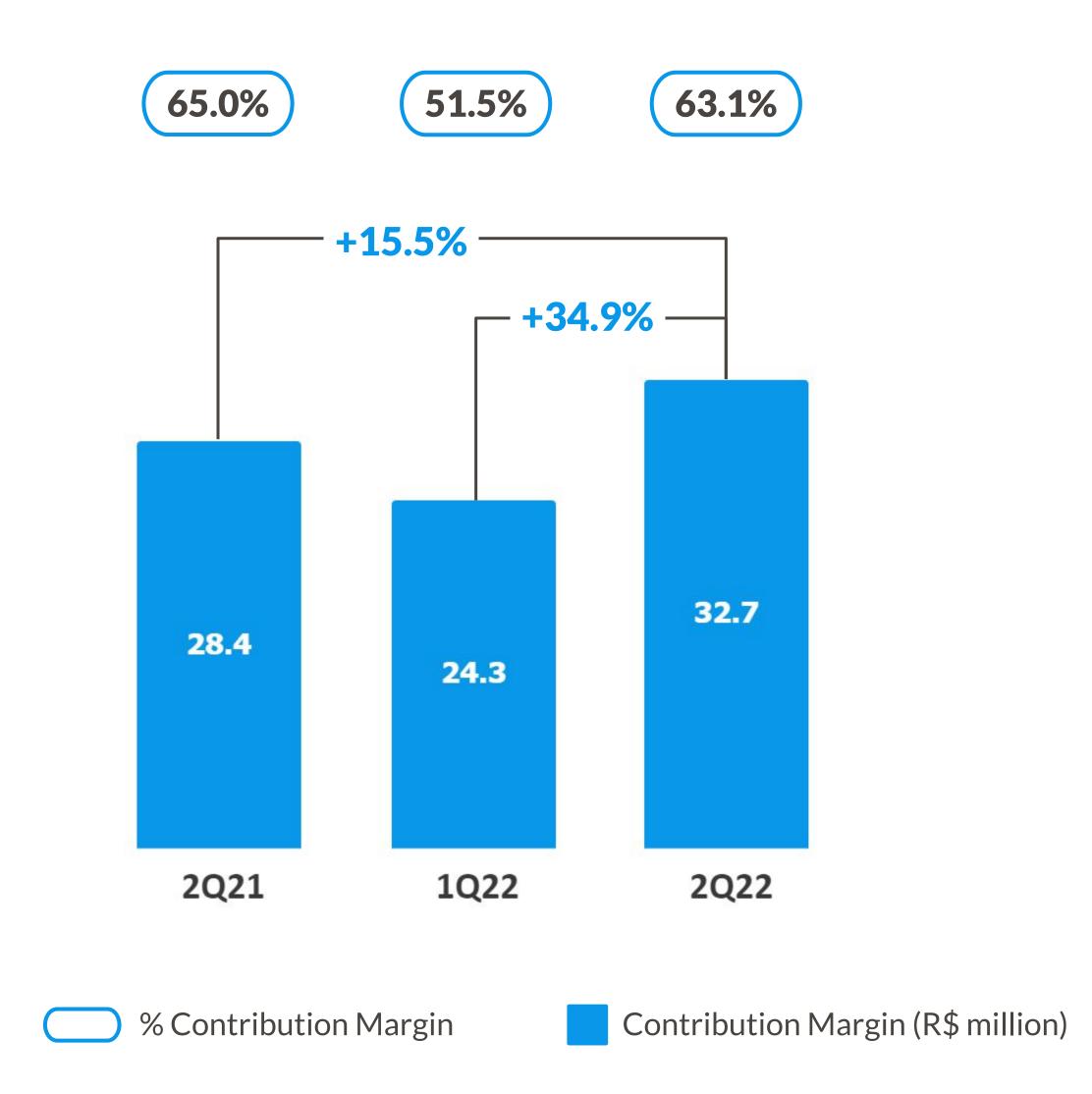


#### **Quarter Highlights Credit Production LTM (R\$ bn)** 26.5% 9.9% 10.5 8.2 6.5 5.9 2Q19 **2Q20 2Q21 2Q22** Credit Production — YoY Supplier's Pipeline "Mais Negócios" Product (%) 60% 56% **Affiliates in Prospecting Implementation Affiliates**

#### 3-DIMENSIONAL ECOSYSTEM - TECHFIN

## CONTRIBUTION MARGIN

Expansion of 11.6 p.p. compared to 1Q22, mainly due to the 10% growth in Revenue Net of Funding and the 29% reduction in the Provision for Expected Credit Losses.







### HUMAN CAPITAL IS ONE OF THE DRIVERS OF TOTVS GROWTH



#### **Strong** Culture

#### **Diverse** and **multidisciplinary** team

■ Increase in the participation of Affinity Groups – 2022 – 1 year!

#### **Program** implementation:

#inclusãonaTOTVS inclusion of PWD and talent bank

#elasnaTOTVS (women on TOTVS) with a positive impact on gender indicators

By gender 64% 36% 1 2 p.p.

- + 96% of TOTVERS believe in the future of the organization
- + 93% of TOTVERS say leaders act in accordance with the culture **#SOMOSTOTVERS**

☐ Increase in the number of hires □ Increase in awareness and reputation



**Talent attraction and** development

TOTVS as the main **choice of** talents and young people for a Tech career

**☐** Youth pipeline development strategy:

Expand the pipeline and contribute to the transformation of the country through tech training.

To be a reference for professionals at the beginning of their technology careers, attracting and developing young talents

- ☐ Reduction in attrition: lower number of voluntary turnover (last 15 months)
- ☐ Increase 3 points on e-NPS (Employee Net Promoter Score) vs 2021



GPTW certification for the third consecutive year

TOTVERs satisfaction and **retention** as a business strategy

> **Engagement and** retention









□ Engagement and retention





# Integrated Report 2021

Ε

Incorporation of data on greenhouse gas emissions (Report in the CDP model, Carbon Disclosure Project) and expansion of disclosure of TOTVS initiatives and projects within the scope of the SDGs (Sustainable Development Goals)

5

Implementation of the flexible working model, mental health, diversity and inclusion, education for work and partnerships to implement social agenda

G

Progress in the review of the risk matrix, LGPD (Brazilian GDPL) initiatives and the conclusion of the implementation of the SDG and ESG thematic committees

**Integrated Report** 







#### **TOTVS** journey to become its Clients Trusted Advisor

Our value proposition is to improve companies' results and, through technology, help them leverage their businesses, being more profitable and growing their operations. This is an expanded proposal, which reflects the construction of a 3D Ecosystem, and which continues to benefit from the need for companies to invest in technology, regardless of the economic scenario.

The process of consolidating the 3 Dimensions in an integrated, interconnected and interdependent way will increasingly help our clients to sell more and more intelligently with Biz Performance, to have broader, simpler and cheaper access to financial services with Techfin and to have more efficiency in processes with Management.



#### **MANAGEMENT**

Growth in Management Recurring Revenue continues to be driven by the growth in SaaS Revenue and increasing its relevance in total revenue, reaching the historic level of 85% this quarter



#### **BUSINESS PERFORMANCE**

The record of ARR Net Addition in the period demonstrates a consistent advance in sales throughout the quarter and reinforces the size of the opportunity in this market with low penetration. We remain convinced of the potential of this Dimension and are strongly committed to accelerated growth, but in balance with profitability



#### **TECHFIN**

Improved Contribution Margin in the quarter proves that this is a differentiated business, with the ability to quickly adjust the operation to maintain growth, preserving its most valuable asset, the healthy track record of low levels of credit losses.

## THANK YOU



#### **Investors Relations**

+55 (11) 2099-7773 +55 (11) 2099-7089 ri@totvs.com.br

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