

## Statement on Human Trafficking

According to the United Nations Office on Drugs and Crime (UNODC) Global Report on Human Trafficking, the number of children and adolescents who are victims of human trafficking has tripled in the last 15 years. Furthermore, OECD data show that Mexico ranks first in physical violence, sexual abuse, and homicides committed against people under 14 years of age, while the organization End Child Prostitution and Trafficking (ECPAT) Mexico states that 30 percent of the populations that is trafficked and sexually exploited is under 18 years of age. Similarly, three million people travel the world with the intention of sexually exploiting children and adolescents.

In order to contribute to the prevention of these crimes and reinforcing its commitment to the protection of human and children's rights, on April 10, 2013, Volaris signed an agreement with ECPAT, the global network of organizations and individuals whose mission is to generate awareness, tools, and support within the travel and tourism industry to prevent the commercial sexual exploitation of children and adolescents. Through this agreement, Volaris became the first airline in Latin America and the second worldwide to implement The Code of Conduct for the Protection of Children and Adolescents from Sexual Exploitation in Travel and Tourism (The Code).

In collaboration with ECPAT, the competent authorities and, in line with our Corporate Sustainability Strategy, we seek to generate value for our stakeholders and contribute to the sustainable development of the industry, since the continuity and growth of aviation and tourism must take place within a framework of ethics, justice, and well-being of the communities in which we operate. Furthermore, with the implementation of "The Code," we promise to utilize the necessary tools to maintain a Visiting Friends and Relatives (VFR) market that positively contributes to social and economic well-being in the communities where we operate.

The implementation of "The Code" consists of:

- Developing and implementing policies and procedures that establish the guidelines, standards, and sanctions related to human rights violations.
- Training all Volaris Ambassadors to raise awareness of the problem and enabling them to detect possible cases of trafficking of children and adolescents for the purpose of commercial sexual exploitation.
- Involving our value chain in the protection of children and adolescents, through contract clauses with suppliers that have zero tolerance for human rights violations.
- Raising awareness among our clients on the subject through the dissemination of information on our official communication channels.
- Supporting, collaborating, and involving our stakeholders in the prevention of sexual exploitation of children and adolescents.
- Reporting annually on the implementation of the aforementioned criteria through the annual progress report sent to ECPAT and the Volaris Integrated Annual Report.

At Volaris, we have zero tolerance for the trafficking of minors for commercial sexual exploitation in travel and tourism.

Enrique J. Beltranena Mejicano  
President & Chief Executive Officer