Comprehensive Policy

Volaris, as an ultra-low-cost airline, dedicated to the air transport of passengers, cargo and mail, assumes the commitment with its clients, investors and other stakeholders to comply with the applicable regulations and standards (ISO 9001 / ISO 14001 / IOSA), through its Integrated Airline Management System (IAMS); promote a positive aviation safety and security culture; as well as:

- Provide the necessary resources for the implementation of this policy and maintain the continuous improvement of the Volaris organization, the integrated management system and its process, including its environmental performance.

- Periodically review this policy to ensure its continued relevance to the organization and support its strategic direction.

- Provide products and services that meet the requirements and expectations of our customers.

- Protect the environment and prevent pollution, measure, and reduce our CO2 emissions, properly manage the waste from our activities, contribute to the protection of biodiversity and adapt us to the effects of climate change.

Volaris has established the **Green Team Working Group** responsible for monitoring and overseeing the maintenance and improvement of systems certified under ISO 9001 and 14001 standards, promoting a culture of quality and care for the environment.