EARNINGS RELEASE 2Q26

August 28, 2026

Rio de Janeiro, August 28, 2026: CONTAX Participações S.A. – In Judicial Reorganization is a publicly traded company, listed on B3 – Brasil, Bolsa, Balcão (“B3”), under the trading code CTAX3. CONTAX is the holding company of one of the largest service providers groups in the country specializing in Customer Service (Contact Center and Trade Marketing) through Contax and Industrial Maintenance through Elfe, announces its consolidated results for the second quarter of 2026. Comparisons are made with the same period in 2025. The financial information presented herein was prepared in accordance with International Financial Reporting Standards (“IFRS”) and the accounting standards and practices of the Brazilian Corporate Law and pronouncements, guidelines, and interpretations issued by the Accounting Pronouncements Committee (“CPC”) and approved by the Brazilian Securities and Exchange Commission (“CVM”).

Highlights of the second quarter of 2026

CONTAX recorded a positive operating result of R$ 49.9 million, with Net Revenue of R$ 235 million and EBITDA of R$ 683,000.

Net Revenue	Operating Result	EBITDA
+6%	R$49.9MM	R$0.7MM

Destaques do período	2T26	2T25	Var.
Financeiros (R$ mm)			
Receita Bruta	260,5	244,0	6,8%
Receita operacional líquida	235,0	221,7	6,0%
Custos s/ serviços prestados	(185,0)	(189,1)	-2,2%
Resultado operacional	49,9	32,6	53,2%
% margem s/ ROL	*21,3%*	*14,7%*	
EBITDA contábil	0,7	4,9	-617,5%
% margem s/ ROL	*0,3%*	*2,2%*	

Message from Management

The year 2026 maintained its trajectory of diversification and growth of our client portfolio, coupled with the continuous improvement of operational performance, in line with our strategic plan.

Net revenue grew 6% during the period, totaling R$235 million, originating from gross revenue of R$260.5 million. This result reflects the success of our portfolio diversification and customer base expansion strategy.

We have intensified initiatives aimed at building a solid foundation for a sustainable recovery of margins, with emphasis on infrastructure optimization, scale gain, increased productivity, and operational performance. As a result, operating result reached R$49.9 million, an increase of 53.2%, while EBITDA was R$0.7 million — a significant growth compared to the same period of the previous year.

Additionally, the Company plays an important role in developing new talent. We have hired 1,738 young people, many of whom obtained their first formal job with us. These results reflect our ongoing commitment to providing a diverse and inclusive work environment, contributing to the professional and social development of the communities where we operate.

We closed the second quarter focused on continued revenue growth and consolidating positive margins, maintaining our commitment to operational excellence, caring for our employees and continuously improving our customer experience.

André Felipe Rosado França

CEO

Financial Performance

Net revenue grew 6% in the second quarter of 2026, totaling R$235 million, originated from a Gross Revenue of R$260.5 million. This impressive result reflects the success of our portfolio diversification and customer base expansion strategy.

Through efficient resource management and continuous process optimization, we achieved significant progress in operating results, reaching R$49.9 million — a growth of 53.2% compared to the same period in 2025.

Year-to-date, EBITDA reached R$0.7 million, confirming a solid recovery trajectory and reinforcing the consistency of our operating performance.

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Operating Performance

Operational evolution remains anchored in an increasingly present culture of passion for service, reinforcing our commitment to quality in delivery and to the experience of both our clients and their customers. In parallel, we continue to strengthen the principles of trust, honesty, and transparency, openly acknowledging deviations and using them as a basis for continuous learning, structured corrections, and ongoing process improvement.

The Company further reinforces the centrality of people in its operational strategy, with the conviction that engaged, aligned, and committed teams are crucial for building lasting relationships with clients and generating sustainable value. This approach has contributed to a more consistent, resilient, and execution oriented operational environment.

As a result, we continue to be recognized for our operational performance, holding prominent positions in relevant rankings among our main clients, in addition to continuous progress in capturing efficiency and improving operational results. The results observed at the beginning of 2026 reinforce that the Company operates at an increasingly mature, structured level, prepared to sustain its evolution with quality, discipline, and focus on what really matters.

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Income Statement

DRE			
Em milhões de R$	**jun/26**	**jun/25**	**YtY**
Receita operacional bruta	260,5	244,0	7%
Receita operacional líquida	235,0	221,7	6%
Custo dos serviços prestados	(185,0)	(189,1)	-2,1%
Resultado Operacional	**49,9**	**32,6**	**53%**
Gerais e administrativas	(45,1)	(35,6)	27%
Outras despesas operacionais	(12,0)	(3,1)	-294%
Resultado antes das receitas (despesas) financeiras	**(7,2)**	**(6,1)**	**-18%**
Receitas financeiras	0,9	6,7	-87%
Despesas financeiras	(59,2)	(44,3)	34%
Resultado financeiro	**(58,3)**	**(37,6)**	**-55%**
Lucro (Prejuízo) operacional antes do IR e CSLL	**(65,5)**	**(43,7)**	**-50%**
Imposto de renda e contribuição social	-	(1,3)	100%
Lucro (Prejuízo) do período	**(65,5)**	**(45,0)**	**-46%**
Depreciação e amortização	4,2	11,0	-62%
Despesas / Receitas financeiras	58,3	37,6	55%
Perdas / PECLD	3,7	0,3	1136%
IR / CS	-	1,3	-100%
EBITDA CONTÁBIL	**0,7**	**5,2**	**87%**

Assets

ATIVO				
Em milhões de R$	30/06/26	31/12/25	Δ	Δ %
Caixa e equivalentes de caixa	29,7	101,9	(72,2)	-243%
Contas a receber de clientes	85,5	72,2	13,4	16%
Contratos em garantia	16,0	10,0	6,0	38%
Tributos a recuperar	29,9	22,5	7,4	25%
Despesas antecipadas e demais ativos	7,7	1,5	6,2	81%
Ativos mantidos para venda	5,0	5,0	0,0	0%
Total do ativo circulante	**173,8**	**213,0**	**(39,2)**	**-23%**
Depósitos judiciais LP	138,7	141,4	(2,7)	-2%
Contratos em garantia LP	-	-	-	0%
Tributos a recuperar	145,2	136,1	9,1	6%
IR e CS diferidos LP	19,6	19,6	0,0	0%
Despesas antecipadas e demais ativos LP	1,1	1,4	(0,3)	-25%
Imobilizado	7,3	9,1	(1,8)	-25%
Intangível	641,9	641,9	0,0	0%
Direito de uso	11,5	13,2	(1,7)	-14%
Total do ativo não circulante	**965,5**	**962,7**	**2,7**	**0%**
TOTAL DO ATIVO	**1.139,3**	**1.175,8**	**(36,5)**	**-3%**

Liabilities

PASSIVO E PATRIMÔNIO LíQUIDO				
Em milhões de R$	30/06/26	31/12/25	Δ	Δ %
Fornecedores	11,3	18,1	(6,8)	-60%
Salários, encargos sociais e benefícios	229,7	180,1	49,6	22%
Tributos a recolher	191,6	163,2	28,4	15%
Debêntures	7,0	17,3	(10,3)	-148%
Empréstimos e financiamentos	26,7	84,6	(57,9)	-217%
Passivos de arrendamento	5,4	5,2	0,2	4%
Total do passivo circulante	**471,7**	**468,5**	**3,1**	**1%**
Fornecedores LP	33,8	33,3	0,5	2%
Debêntures LP	108,9	97,6	11,4	10%
Empréstimos e financiamentos LP	39,8	31,4	8,4	21%
Provisão para contingências LP	0,3	0,3	-	0%
Passivos de arrendamento LP	9,4	11,7	(2,3)	-24%
Tributos a recolher LP	220,5	213,3	7,2	3%
IRPJ e CSLL diferidos LP	192,7	192,7	(0,0)	0%
Partes relacionadas LP	7,8	7,2	0,5	7%
Dividendos a pagar	4,9	4,9	0,1	1%
Total do passivo não circulante	**618,2**	**592,4**	**25,8**	**4%**
Patrimônio líquido	**49,4**	**114,9**	**(65,5)**	**-133%**
TOTAL DO PASSIVO	**1.139,3**	**1.175,8**	**(36,5)**	**-3%**

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