1. GENERAL GUIDELINES

Represented by its Board of Directors, Executive Leadership and all its employees/third parties Nexa Resources S.A. and its Subsidiaries have extreme care and commitment to the security and protection of data, information and business processes. In this way, it establishes and applies Information Security practices, controls and processes, considering people, processes, technology, business requirements, relevant laws and regulations, in order to:

- Achieve its strategic objectives and information security objectives while maintaining a secure digital transformation culture;
- Keep your Information Security Management System (ISMS) aligned with market best practices for the management and protection of your information;
- Ensure the availability, confidentiality, integrity of data, information and information systems used in its operations;
- Raise awareness and train its employees and service providers to comply with standards of behavior related to information security appropriate to the business needs and legal protection of the company and the individual;
- Continuously prevent, identify and reduce vulnerabilities present in its technological environment and in the environment of partners and suppliers involved in its operations and business processes;
- Detect and respond in a timely manner to incidents that have occurred in such a way that they do not generate negative impacts on their operations and on the quality of the services provided;
- Protect information and systems from unauthorized access, copying, modification, destruction and disclosure;
- Manage information security risks proactively and effectively;
- Ensure the existence of business continuity practices and processes aligned with good market practices respecting the particularities of the mining industry;
- Certify compliance with legal, regulatory and contractual obligations related to information security.