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3Q25 Results Presentation

Vice President, Finance and Investor Relations Office



Agenda





2 Q&A

Highlights

In R\$

Net Income

9M25

948.0 mi

12M: ▲ 50.0%

3Q25

328.8 mi

12M: ▲ 66.7%

An open bank

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ROAE 3Q25

12.2 %

12M: ▲ 4.4 pp **3M:** ▼ 2.1 pp

Net Interest Income 3Q25

1.6 bi

12M: ▲11.0% 3M: ▼2.1%

Loan
Portfolio
Sep/25

64.1 bi

12M: ▲ 11.1% **3M:** ▲ 0.1%

Cost of Risk¹

1.4%

12M: △ 0.1 pp **3M:** 0.0 pp

Funding Sep/25

107.2 bi

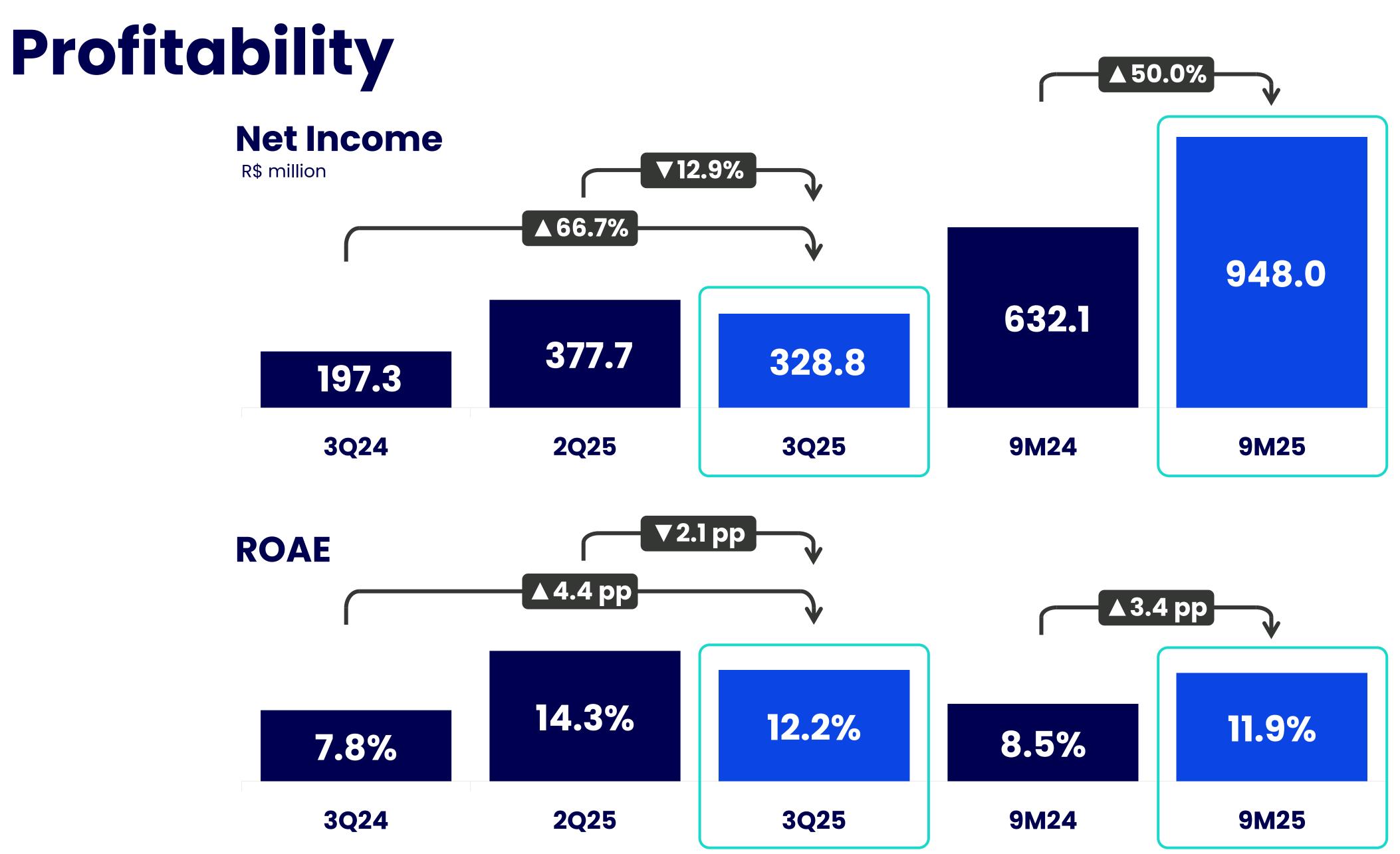
12M: ▲ 14.6% **3M:** ▲ 3.0%

Administrative Expenses
3Q25

1,2 bi

12M: ▲ 1.0% **3M:** ▲ 2.4%

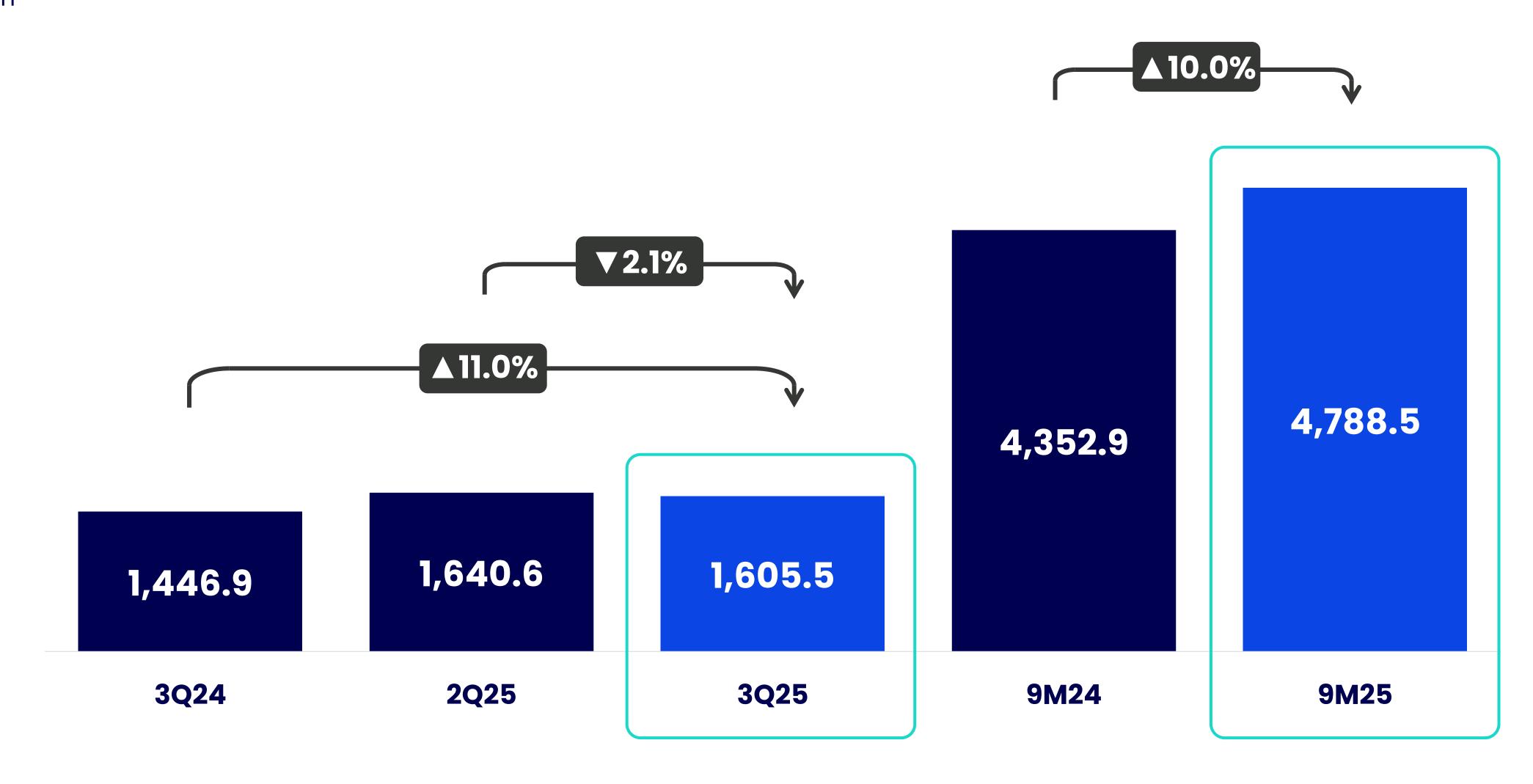






Net Interest Income

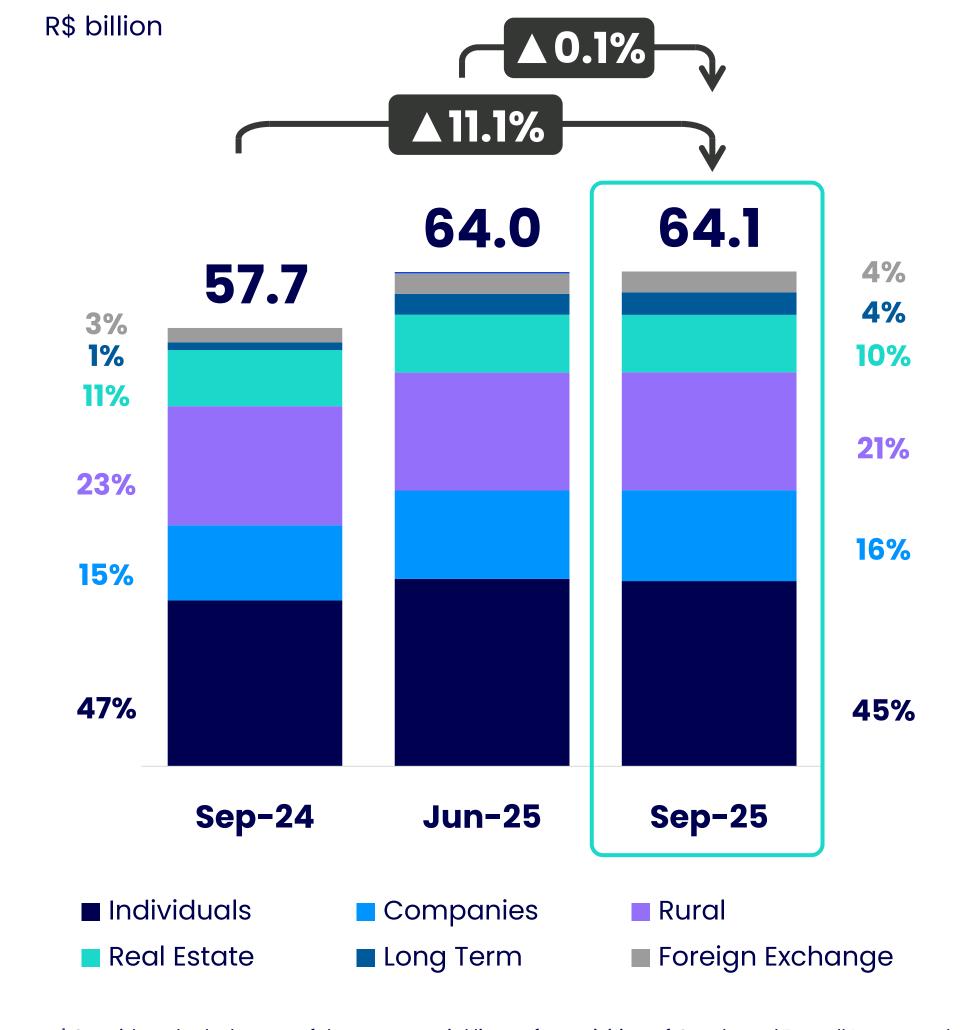
R\$ million





Loan Portfolio

Portfolio Balance and Credit Mix



Comercial Pessoa Física

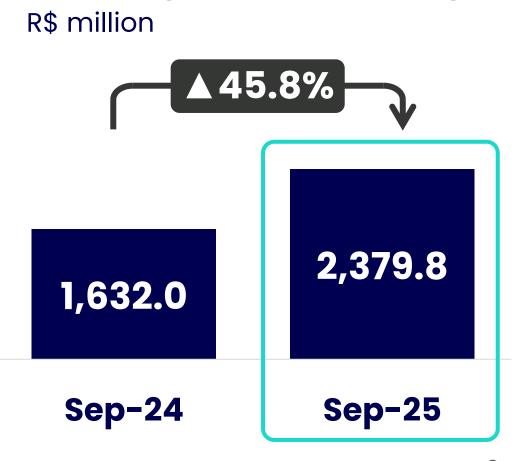
R\$ million	Balance	YoY	QoQ
Payroll Loans	20,035.0	1.1%	-2.9%
Cards	3,341.5	12.1%	1.1%
Personal Loans	3,148.3	29.5%	3.8%
Overdraft	714.6	41.9%	6.4%
Other	1,749.2	64.7%	8.8%
Total	28,988.6	8.2%	-0.9%



Comercial Pessoa Jurídica

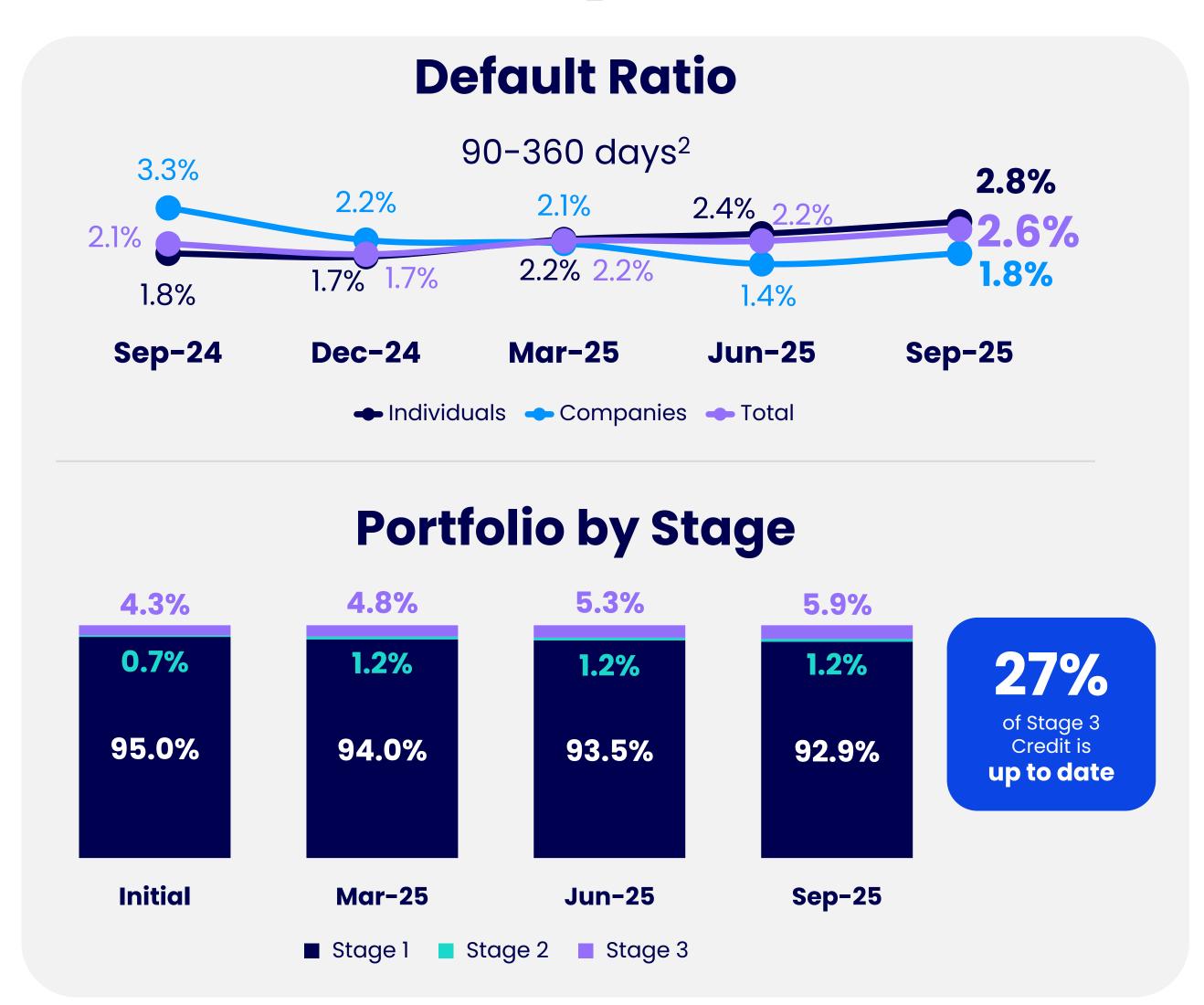
R\$ million	Balance	YoY	QoQ
Working Capital	6,176.7	0.9%	0.7%
Conta Única ²	2,202.1	188.2%	6.6%
Debit Accounts	335.4	-2.5%	-5.1%
Cards	260.9	22.4%	3.7%
Acquisition of Goods	211.3	-16.8%	-11.6%
Other	1,119.5	34.7%	17.0%
Total	10,305.9	20.9%	3.0%

Foreign Exchange



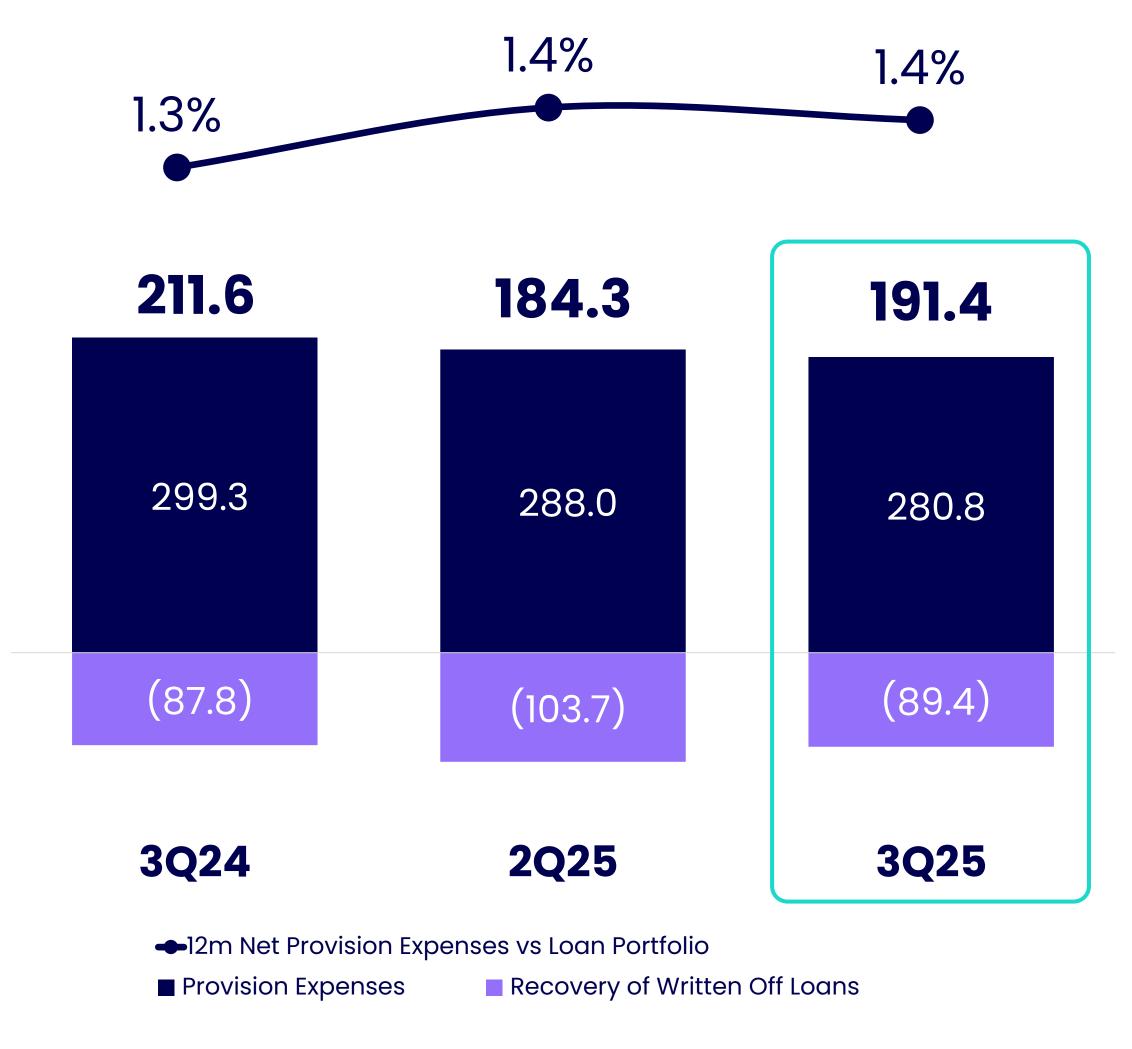


Asset Quality



Net Provision Expenses and Cost of Risk¹

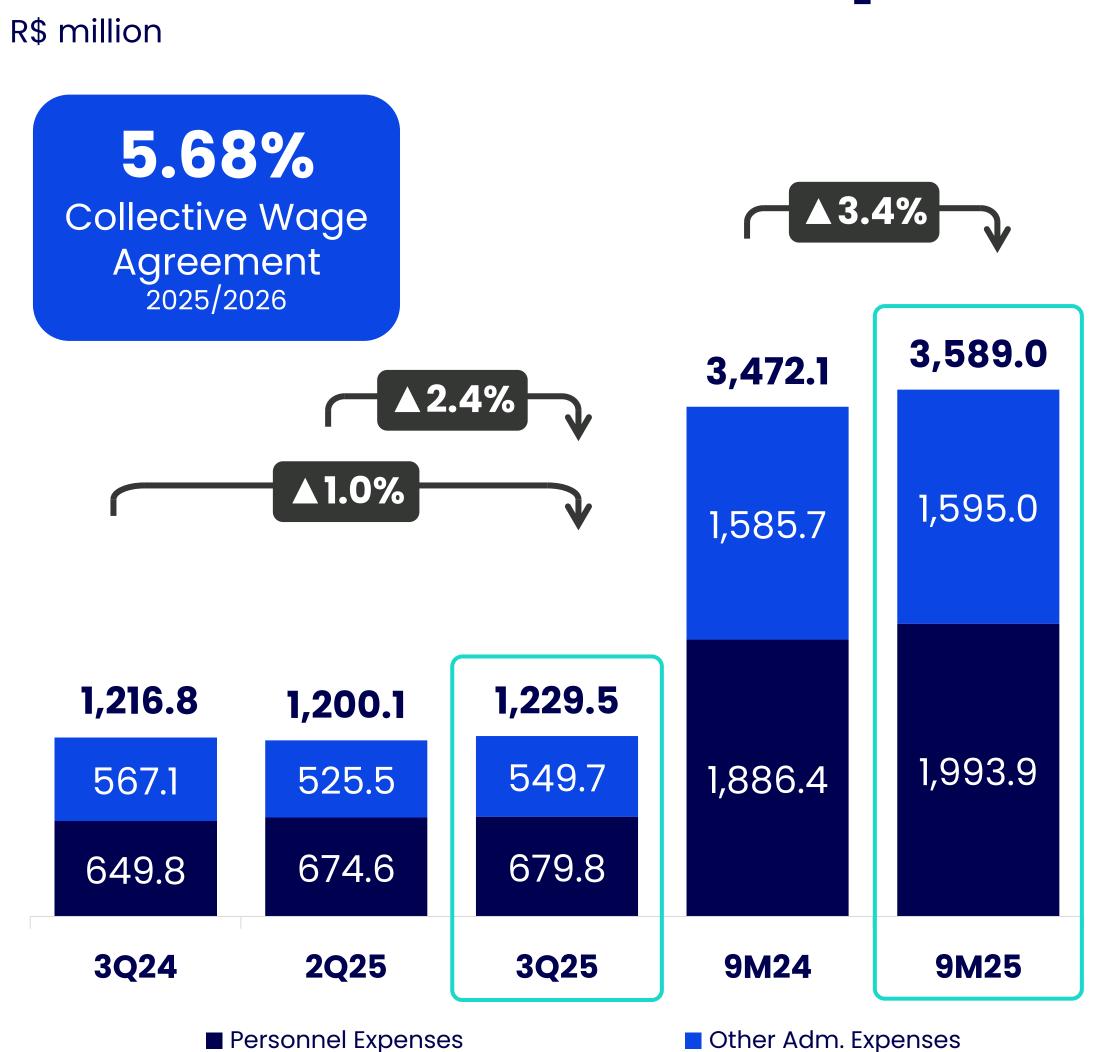
R\$ million and %



¹ As of 1Q25, Revenue from Recovery of Credits Written Off at Losses began to be included in the calculation of Net Provision. For comparison purposes, previous quarters have been adjusted. ² Over 90 days until 2024 and between 90 and 360 days from 2025 onwards. ³ Accounted for in accordance with CMN Resolution No. 2,682/99. ⁴ Accounted for in accordance with CMN Resolution No. 4,966/21.



Administrative Expenses



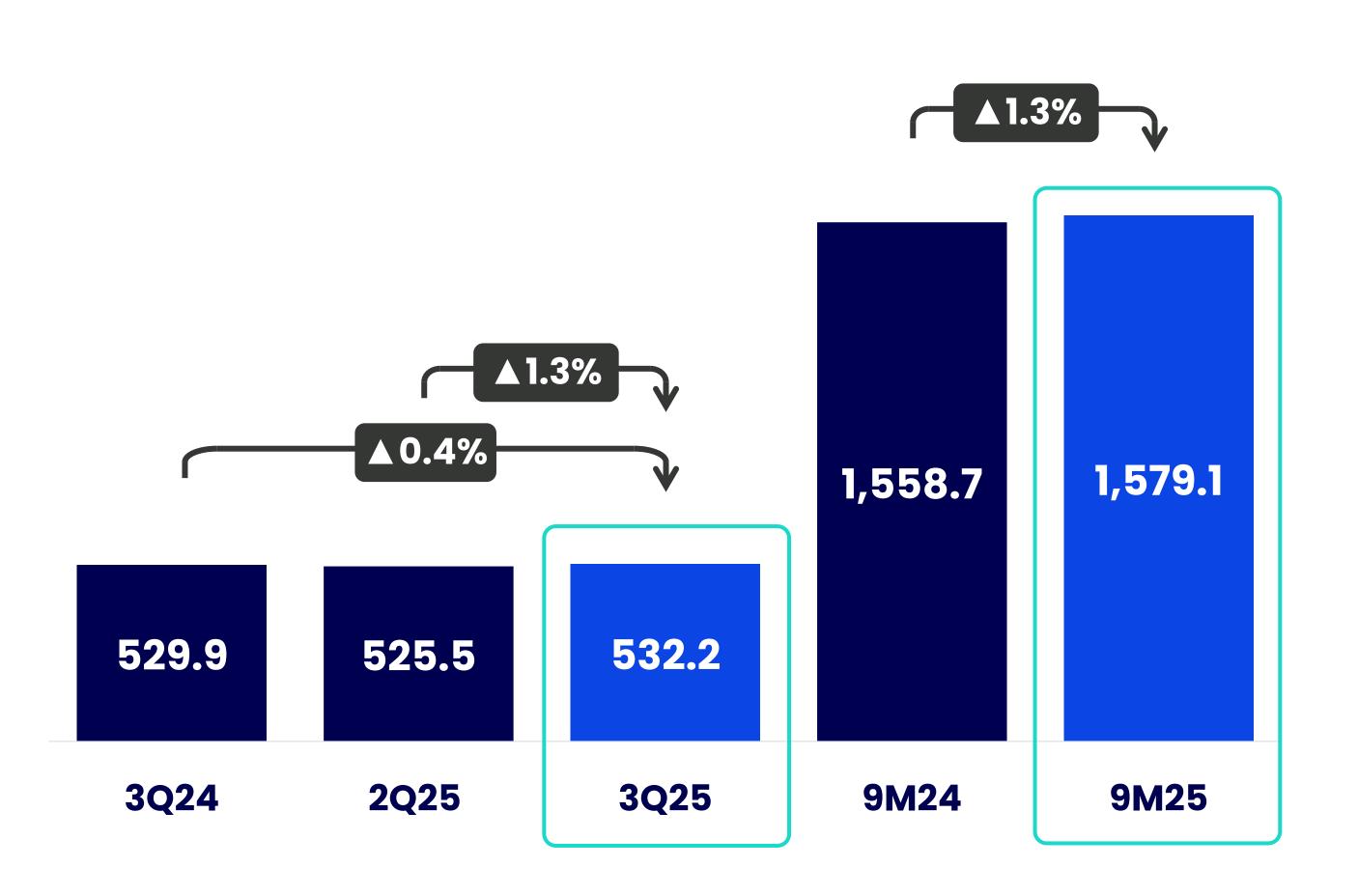
R\$ million	9M25	9M24	9M25 vs 9M24
Personnel Expenses 1	1,993.9	1,886.4	5.7%
Other Adm. Expenses	1,595.0	1,585.7	0.6%
Third Party Services ²	363.6	387.1	-6.1%
Amortization and Depreciation ³	301.5	237.1	27.1%
Rentals ³	34.3	122.8	-72.0%
Data Processing	202.5	193.4	4.7%
Specialized Technical Services	172.3	156.7	10.0%
Advertising	126.8	125.8	0.8%
Other Expenses	394.0	362.8	8.6%
Total	3,589.0	3,472.1	3.4%

¹ A As of 1Q25, Employee Profit Sharing became part of Personnel Expenses. For comparison purposes, previous quarters were adjusted. ² As of 1Q25, expenses with third-party services associated with the cost of originating credit through banking correspondents became part of credit revenues. There was no adjustment in previous quarters. ³ Due to CMN Resolution 4,975/21, which unified the classification of leases as operational and financial, there was a reclassification of amounts from the rent line to the amortization and depreciation line. There was no adjustment in previous quarters.



Service Fees

R\$ million



R\$ million	9M25	9M24	9M25 vs 9M24
Cards 1	576.6	584.3	-1.3%
Accounts	458.7	452.4	1.4%
Insurance ²	228.1	215.4	5.9%
Consortium	89.7	105.5	-14.9%
Other	226.0	201.1	12.4%
Total	1,579.1	1,558.7	1.3%



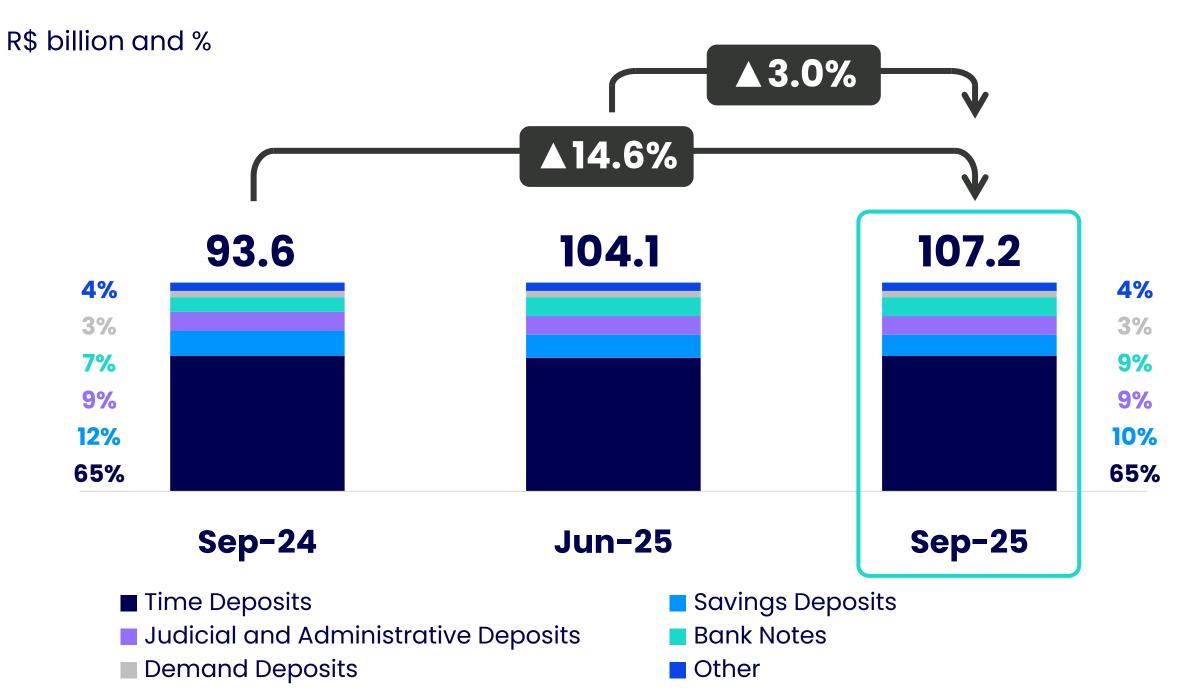


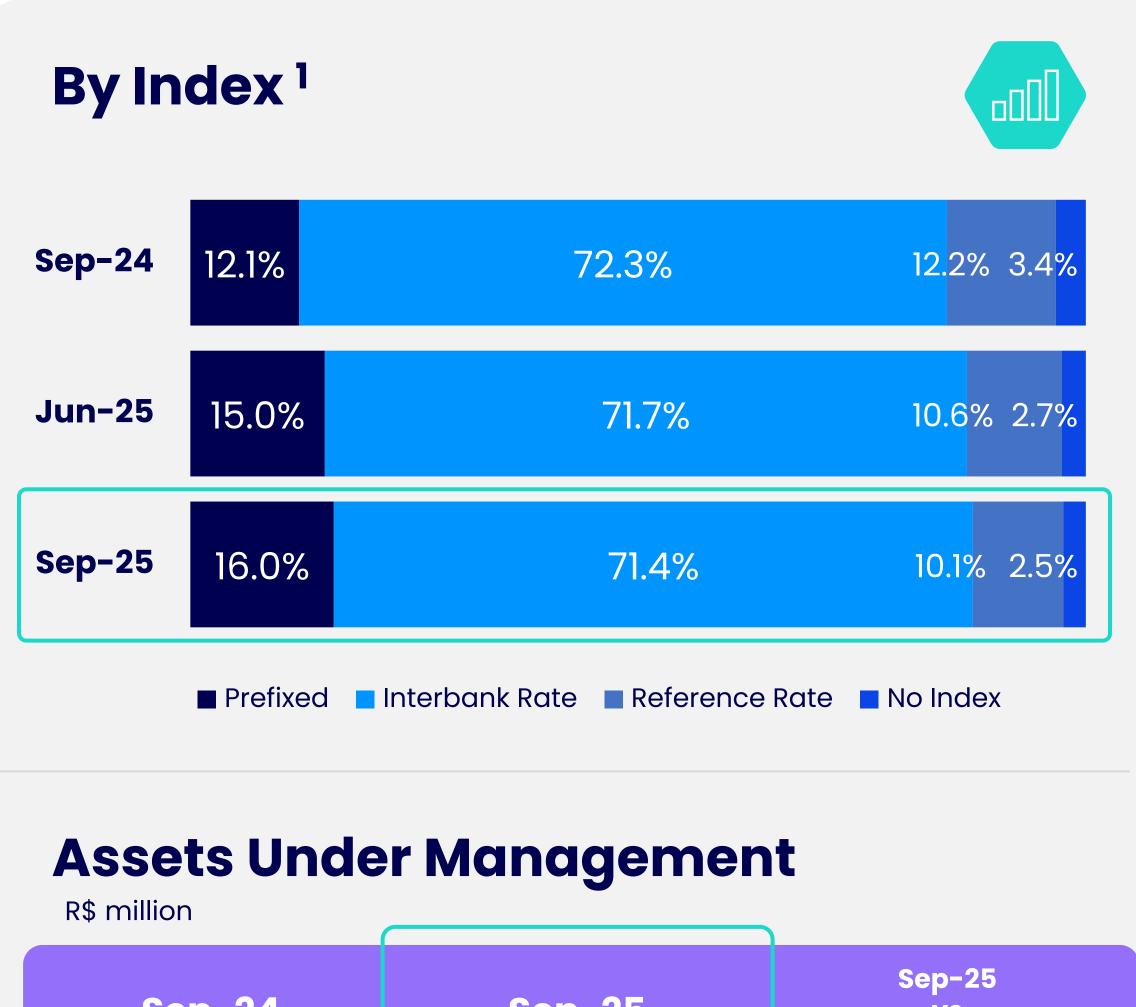
Funding

Cost



Portfolio and Mix

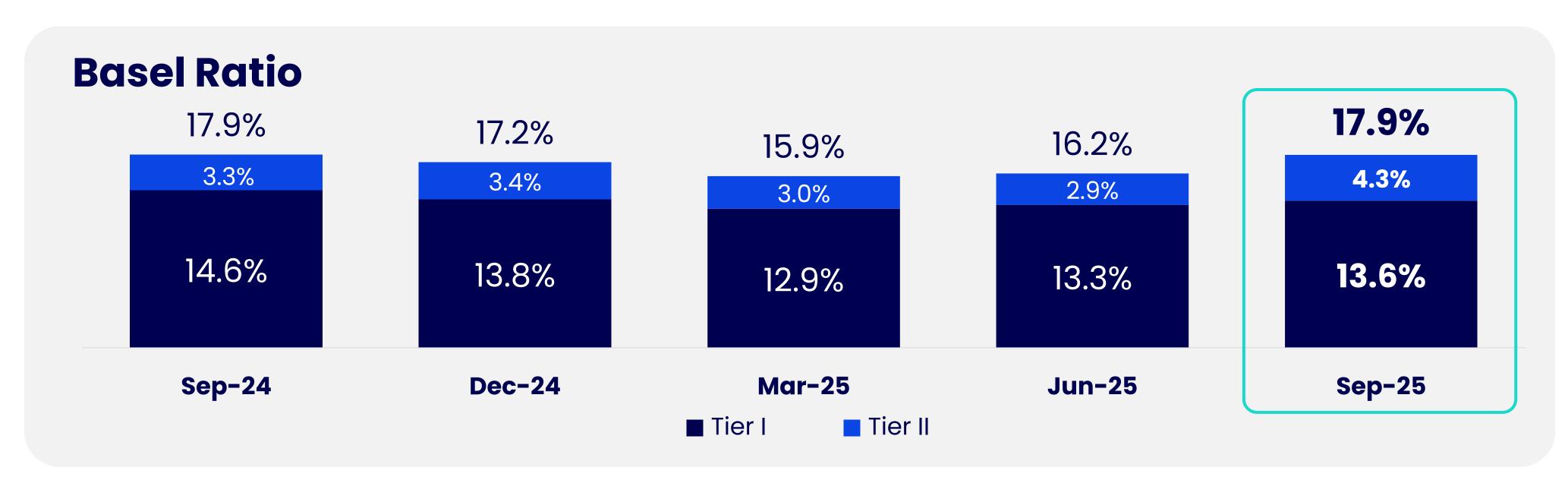








Capital





Tier I Capital Change

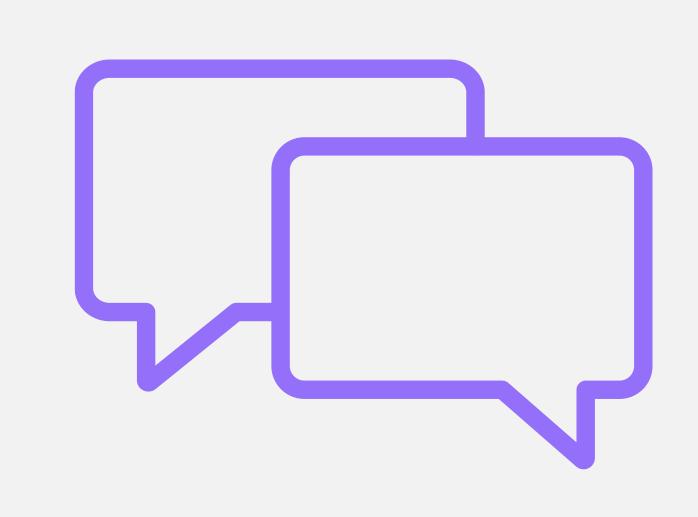




Agenda

1 Performance

Q&A





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