

4Q23 Results Presentation

INVESTOR RELATIONS DEPARTMENT



Highlights

2023 NET INCOME

R\$**871.1 mi**

▲ 12m: +11.5%¹

4Q23 NET INCOME

R\$**304.0 mi**

▲ 12m: +21.0%¹

▲3m: +138.6%

4Q23 NET
INTEREST INCOME

R\$**1,476.6** mi

▲ 12m: +15.3%

▲3m: +7.8%

4Q23 ADMINISTRATIVE EXPENSES

R\$**1,070.3 mi**

▲12m: +6.6%

▲3m: +2.2%

4Q23 FEES AND SERVICES REVENUES

R\$**604.0 mi**

▲ 12m: +9.7%

▲ 3m: +5.1%

LOAN PORTFOLIO

R\$**53.7 bi**

▲ 12m: +9.3%

▲3m: +2.3%

LOANS TO

R\$**26.1 bi**

▲ 12m: +2.4%

▲ 3m: +0.6%

TOTAL FUNDING

R\$**79.2 bi**

▲12m: +9.9%

▲3m: +6.0%



Agenda





Strategy Update

A Publicly Traded Bank, Intelligent and On track for + 100 years

Digital Attitude

Culture focused on generating a digital attitude and constant learning

+

Operating Efficiency

Strategic use of data and AI to improve efficiency, innovation and decision-making



Innovation

Systems modernization to generate fast and safe solutions

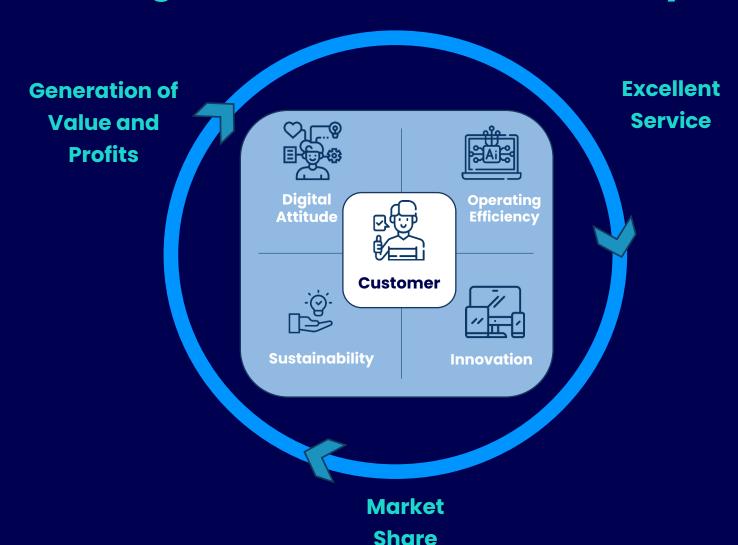


Best management practices aimed at sustainable businesses that drive growth



Customer Experience

Personalized experiences according to the customer's needs and objectives



Agenda



Profitability

Adjusted ROAE





Change in Net Income



Provision

Expenses

1 Adjusted Net Income.

2 Other Operating Income and Expenses + Income Taxes.

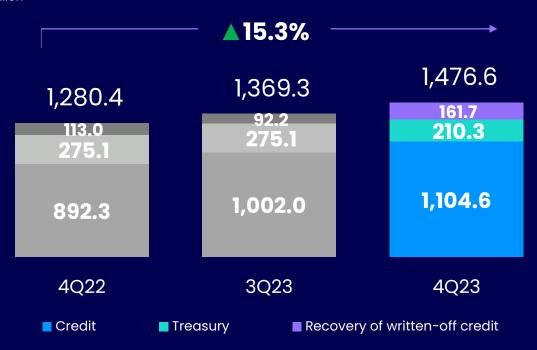
871.1

2023

6

Net Interest Income

R\$ Million



Financial Margin on Profitable Assets' - NIM



Change in Net Interest Income

R\$ Million

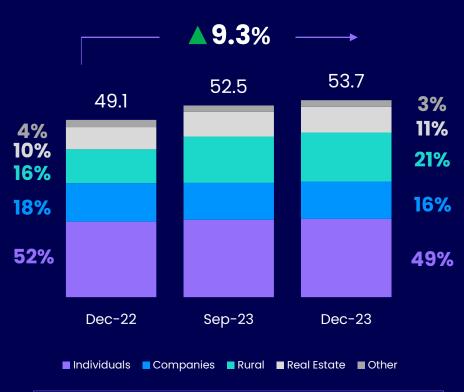


¹Ratio between annualized quarterly financial margin and total profitable assets

Loan Portfolio

Portfolio Balance

R\$ Billion



77.0%

Collateralized Individuals Portfolio 1
as of Dec-23

Individuals

	Balance	YoY	QoQ	
Payroll Loans	19,783.7	-1.5%	-1.3%	
Cards	2,958.3	+9.9%	+8.2%	
Consumer Loans	1,889.6	+43.4%	+8.5%	

Companies

	Saldo	YoY	QoQ
Working Capital	6,824.2	-2.5%	+2.7%
Other	1,246.3	-3.0%	+3.6%
Debt Accounts	371.9	+12.6%	-14.4%

Rural Loans

R\$ Million





Dec-22



Real Estate Loans

R\$ Million





Dec-22



Dec-23

Asset Quality

Default Ratio

>90 days



Coverage Ratio

>90 days



Provision Expenses and Cost of Risk 1

R\$ Million and %

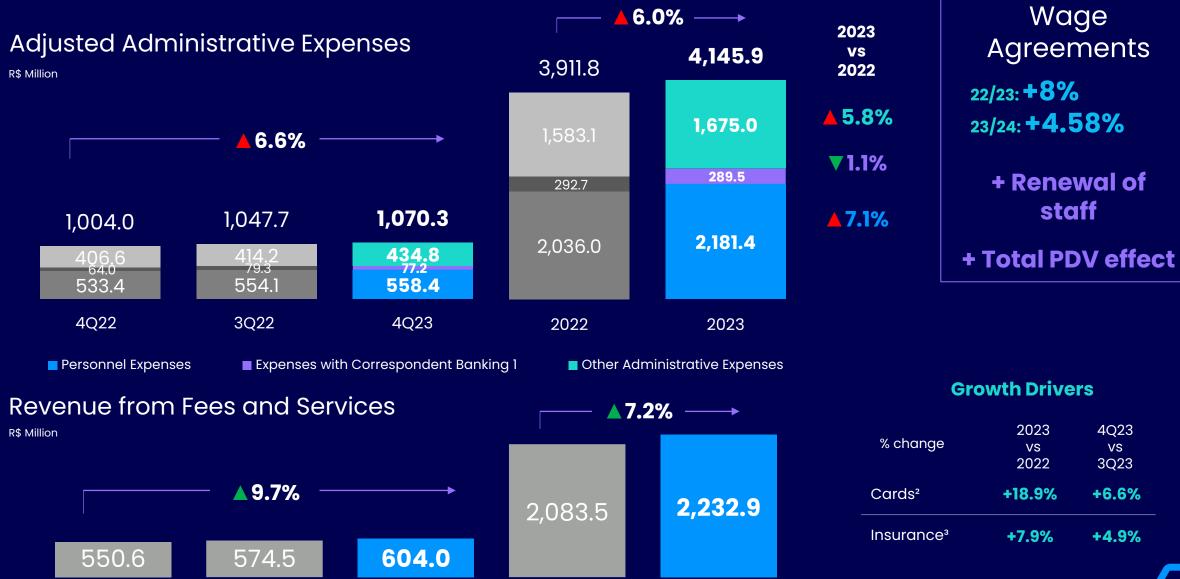


Other Provisions

■ Provisions on recovery of credits written off as losses (100% provisioned)

→ 12m Provision Expenses vs Loan Portfolio

Expenses and Banking Fess



Funding

Funding Cost









Funding Breakdown 1



Funding Concentration ²



Capital

Basel Ratio



Tier I Capital Change





Guidance

	2024 Guidance
Total Loan Portfolio	2% to 7%
Cost of Risk ¹	2.5% to 3.5%
Administrative Expenses ²	6% to 10%
Financial Margin (NII) ³	25% to 30%

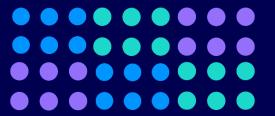


Agenda

1 2 3 Appendix Strategy Performance

Adjusted Consolidated Income Statement

Income Statement R\$ Thousand	4Q23	3Q23	4Q22	4Q23/ 4Q22	4T23/ 3Q23
Income from Financial Intermediation	4,149,362	4,135,266	3,632,453	14.2%	0.3%
Expenses from Financial Intermediation	(2,672,786)	(2,765,970)	(2,352,085)	13.6%	-3.4%
Result of Financial Intermediation	1,476,576	1,369,296	1,280,368	15.3%	7.8%
Provision for Credit Losses	(216,829)	(435,688)	(282,012)	-23.1%	-50.2%
Other Operating Income (Expenses)	(744,955)	(782,777)	(607,496)	22.6%	-4.8%
Operating Result	514,792	150,831	390,860	31.7%	241.3%
Earnings Before Tax and Employee Profit Sharing	514,792	150,831	390,860	31.7%	241.3%
Adjusted Income Tax and Social Contribution	(143,214)	35,650	(81,181)	76.4%	-501.7%
Employee Profit Sharing	(67,547)	(59,072)	(58,471)	15.5%	14.3%
Adjusted Net Income	304,031	127,409	251,208	21.0%	138.6%





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