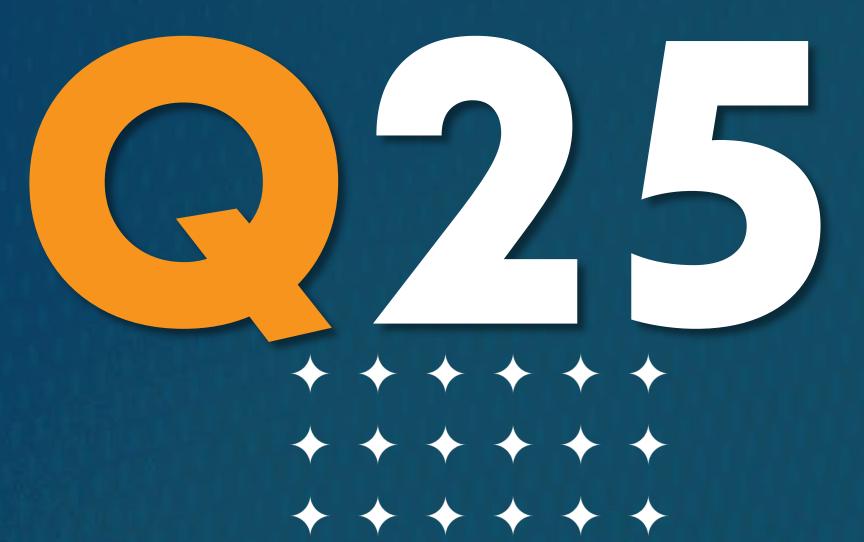
# Earnings Presentation











Highlights 1Q25

Accounting Net Income

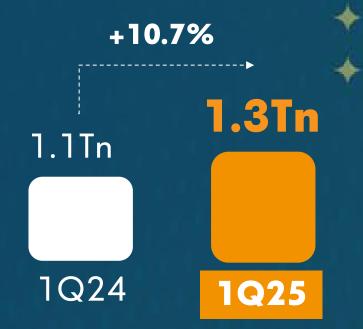
Recurring Net Income

5 8 + 133.9% Bn 1Q25/1Q24 R\$ 4.9 Bn 1Q25/1Q24

Doing more for those who need it

Loan Portfolio

R\$ 1.266 Tm



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**Total Origination** 

R\$ 151.5 Bn



**Recurring ROE** 

1 1.8%







## Highlights 1Q25

People with Homeownership

656.7

Families Served Social Benefits

3 7 Million

**Bolsa Família** 

Pé de Meia Program 20.7 Million

(1.3 million new students in the quarter)

Loans **Granted**<sup>1</sup>

5.4 Million people



2.6 Million Women (51%)

184.8 Thousand companies



92 % Individual Microentrepreneurs (MEI) and Micro and small businesses (MPE)

Loans for States and Municipalities

million People benefited

(in 238 municipalities / states)

58 thousand direct jobs

Doing more who

for those need it



<sup>&</sup>lt;sup>1</sup> Includes the use of revolving credits and contract renewals

## Total Assets

Assets under Management

49.0% Mar25/Mar24

Own

Assets

+ CAIXA Assets

R\$ 3.6tn

R\$2.1 tn

+11.1 % Mar25/Mar24

RS 1.5 tr

Third-party Assets

+6.3% Mar25/Mar24 ri.caixa.gov.br

Totais Assets
In R\$ trillion

3.6

3.3

1.5

1.4

2.1

1.9

Mar24

Mar25

**CAIXA** Assets

Third-party Assets



# Ecus on the Client

### Personalized Service

- ✓ Open Finance
- ✓ Client Council

# Digital Journeys

✓ Convenience and Practicality



# Expanded Access

✓ Partnerships with Correios and INSS, Boat and Truck Branches, to ensure access for underserved communities

# Focus on Client Satisfaction

✓ Best historical position in Bacen's Ranking



### Digital Transformation





# Expansion of the CAIXA Tem onboarding

✓ Migration of service to digital



### **Inclusive** Videocall

✓ Brazilian Sign Language (Libras) translation and interpretation service



### Digital Banking Correspondent

✓ CAIXA, wherever and whenever you need it



# CAIXA 5.0 application

✓ More modern, intuitive and comprehensive



## Open Finance Digital Wallet

✓ Manage your accounts and cards through the CAIXA app



### Digital Payrolldeductible Loan

✓ Fast and simplified payroll loan for INSS beneficiaries and Worker's Credit<sup>1</sup>



<sup>1</sup> Crédito do Trabalhador



### DREX TOKENIZATION



The CAIXA, ELO, and Microsoft consortium has been leading innovative tokenization experiments for fund transfers since 2023



### **Offline Payment**



In April 2025, we tested an offline payment solution in the municipality of São Sebastião da Boa Vista (PA), evaluating the user experience in areas with low connectivity

### Tokenized Mortgage<sup>1</sup>



The digital deed transmition process was fully executed within BACEN's DREX environment and integrated with the notary office



**Optimization** of the real estate purchase and sale registration process

<sup>&</sup>lt;sup>1</sup> Pilot project carried out with Banco do Brasil, the Cooperative Financial System, the National Operator of the Electronic Real Estate Registry System, and BACEN

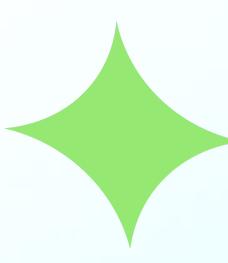


<sup>\*</sup> Transactions conducted as part of a pilot program





Agile Culture





Training and Development



Transforming employee knowledge to transform people's lives



Awarded as the best Corporate University in the World<sup>1</sup>

### CAIXA Mortgage in 1Q25





656.7 Thousand people

With access to homeownership



164.2 Thousand New contracts



528.9 Thousand

Jobs **created** (direct and indirect)



66.8 % Market share



+99%

Minha Casa, Minha Vida Minha Vida Market Share



## Morker's Credit

# Over R\$500 million in contracts signed

Support for employees under the CLT\* regime, including domestic workers, rural workers, and individual micro-entrepreneurs

Access to credit with the best rates, fair conditions, and a simple process, supporting Brazilian families

Reference date: 03/21 (program launch) to 03/31

the main labor law in Brazil

\*CLT refers to Consolidação das Leis do Trabalho (Consolidation of Labor Laws),





+12.4% 104.6 93.1 1Q24 1Q25

R\$ 1 0 4.6 Bn In benefits paid



20.7
million
families
benefited

**Main Items** 

**Bolsa Família** 

R\$41.3 Bn

INSS

R\$37.6 Bn

Unemployment Insurance R\$ 15.9 Bn

Pé-de-meia

R\$3.4 Bn

Salary Bonus

R\$4.2Bn



# Public Policy Agent







640 works resumed
917 works concluded
6.3 thousand MCMV² housing units with finalized construction works



R\$2.3 billion in financing and R\$1.1 billion in transfers, disbursed to States and Municipalities in 1Q25



Lever for signing Public-Private Partnerships

<sup>1</sup> OGU: Orçamento Geral da União (Federal Government General Budget)

<sup>2</sup>Bracket 1 of the Program





An investment program coordinated by the Federal Government in partnership with the private sector, States, Municipalities, and social movements

By 1Q25 the following had been selected:



1,190 Daycare Centers
698 Early Childhood Education Schools

R\$ 12.7 bn



35 Maternity Wards
55 Polyclinics
21 Healthcare Complexes
R\$ 5.1 bn



32 CONVIVES – Community Center for Life

R\$ 0.5 bn



247 Community Sports Centers

R\$ 0.4 bn



205 Culture<sup>1</sup> CEUs – Cultural Centers

R\$ 0.4 bn



2,410 Infrastructure and Housing Projects

R\$ 28.3 bn



Of these, 1,123 projects funded by OGU resources have already been reviewed, enabling the start of the bidding process, corresponding to a total amount of R\$ 7.7 billion







# R\$ 41 4.5 Million

In active sports sponsorships

R\$ 10.4 Million

In contracts signed in 1Q25



### **Active Sponsorships**







Brazilian Athletics Confederation - CBAt



Novo Basquete Brasil - **NBB** 



Women's Basketball League - LBF



CAIXA Street Racing Circuit



Other social projects and sports events



Value Added to Society



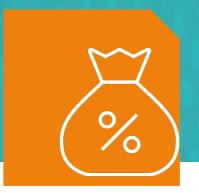




Salaries and benefits to employees



**Return on** equity capital



**Taxes Fees** Contributions



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**Rents** 

164 years making a difference for Brazil







R\$ 795.7 bn in the Sustainable Finance Portfolio



"Amazonia, morar sustentável" Project: Decent housing with social inclusion, income generation, and environmental sustainability



212 Municipalities recognized with the CAIXA Sustainable Management Seal



Support provided to 3 1 1 municipalities affected by natural disasters through the FGTS Calamity Withdrawal program



CAIXA COP 30 Venue – Showcasing exclusive products and services for sustainable initiatives

Voluntary Pacts and Commitments























# Capital Markets



Social Bond Issue

us\$ 700 million





First thematic bond dedicated to promoting Financial Inclusion issued by CAIXA



Completion of the **Secondary Public Offering** of CAIXA Seguridade **Shares** 



Largest deal of the year in terms of demand for Financial Institutions



An additional 82.4 million shares were made available to the market, reaching the 20% percentage of free float shares

Consolidated and well-established governance

Strong acceptance in the Capital Markets



# Financial Highlights

Accounting Net Income

5.8 Bn



Financial Intermediation Revenue

Financial Intermediation Expenses

Financial Margin

Income from Services

Allowance for Loan Losses

Administrative Expenses<sup>1</sup>

Recurring Net Income 55.1 Bn

1Q25

1Q25x1Q24

+20.7%

39.1 Bn

+28.8%

16.0 Bn

+4.8%

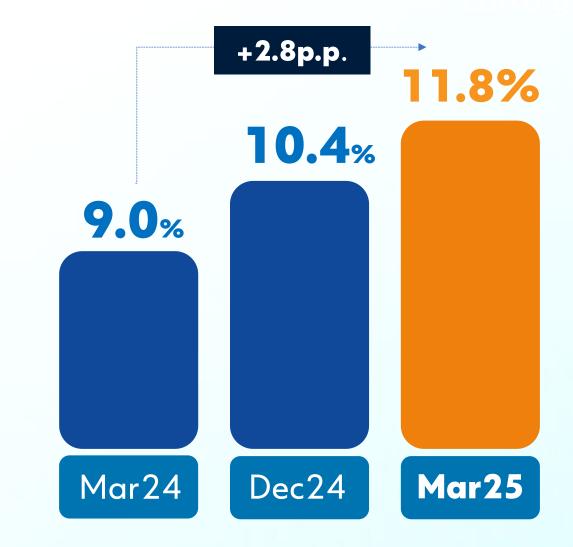
6.5 Bn
-1.4%

2.1 Bn
-57.7 %

10.8 Bn +2.1 %

4.9 Bn +71.5 %

#### **Recurring ROE**



#### **Recurring OEI**





### Loan Portfolio

### **Total Loan** Share

19.5%

+0.15 p.p





+10.7% Mar25/Mar24



#### Commercial<sup>1</sup>

R\$ 245.2 Bn

**₹** 5.7 %²



#### Mortgage

R\$ 850.4 Bn

12.7 %<sup>2</sup>



#### Agribusiness





#### Infrastructure

R\$ 107.0 Bn

**6.7 %²** 



<sup>&</sup>lt;sup>1</sup> Includes Cards, Acquired Loans and Securitized Loans

<sup>&</sup>lt;sup>2</sup> Variation Mar25/Mar24

# Total Origination



+5.7% 1Q25/1Q24



#### Commercial<sup>1</sup>

R\$ 97.9 Bn



#### Mortgage

R\$ 49.3 Bn



#### Agribusiness

R\$ 3.8 Bn

34.8 %<sup>2</sup>



#### Infrastructure

R\$ 0.5 Bn
\$\tilde{\partial}\$107.6 \%2



<sup>&</sup>lt;sup>1</sup> Includes Cards, Acquired Loans and Securitized Loans

<sup>&</sup>lt;sup>2</sup> Variation 1Q25/1Q24

### Funding Balance

Total

Savings Share 37.8%

+1.01 p.p (Mar25/Mar24)

+12.0% Mar25/Mar24



#### Breakdown: Main Items



**Borrowings and Onlending** 

<sub>R\$</sub> 515.7 Bn

**14.8 %**<sup>1</sup>



Savings

**5.8 %**<sup>1</sup>



**Term Deposits** 

298.4 Bn

**10.7 %**<sup>1</sup>



Bonds<sup>2</sup>

38.5 %1



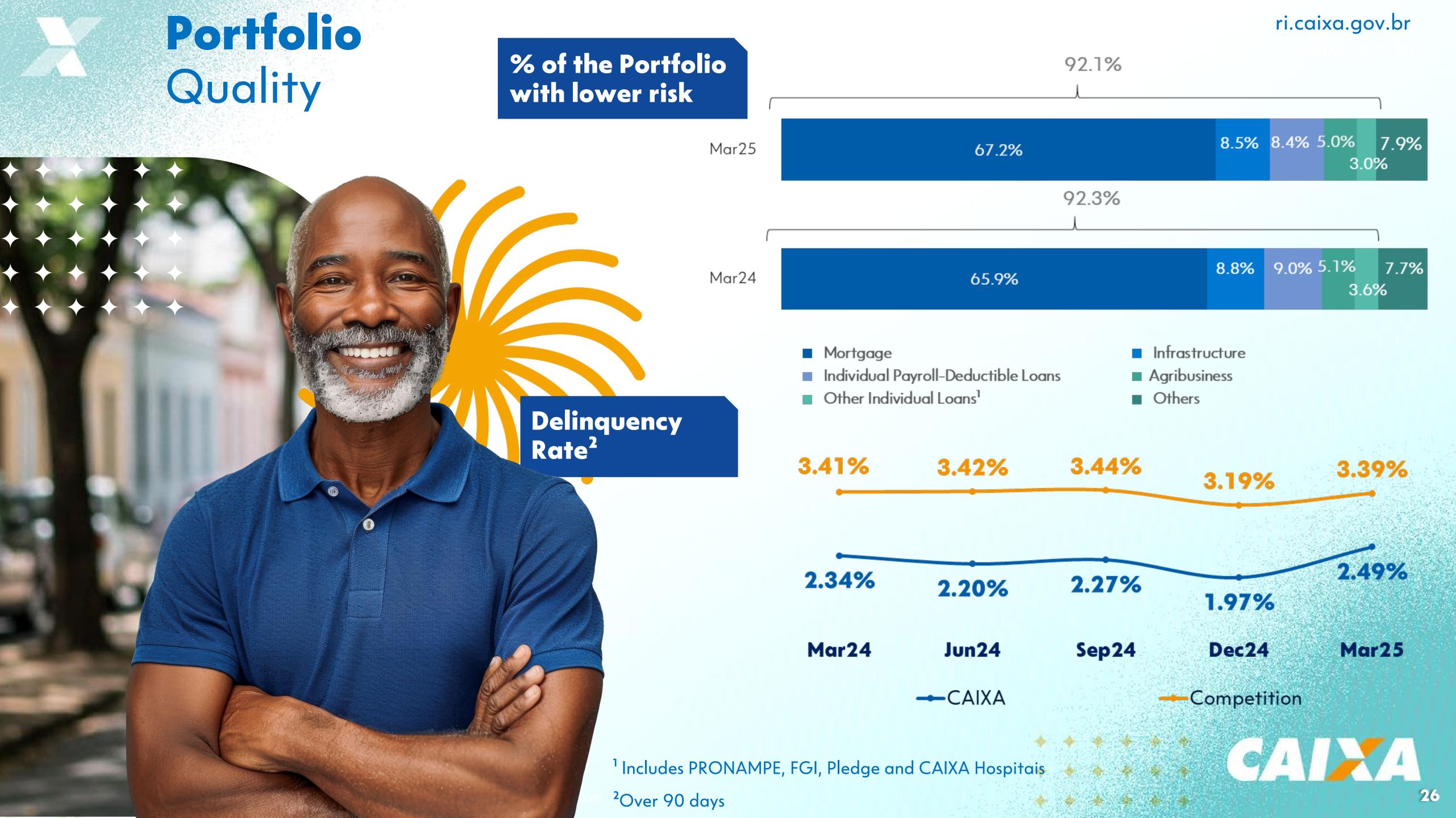
Open Market<sup>3</sup>

9.8 %1

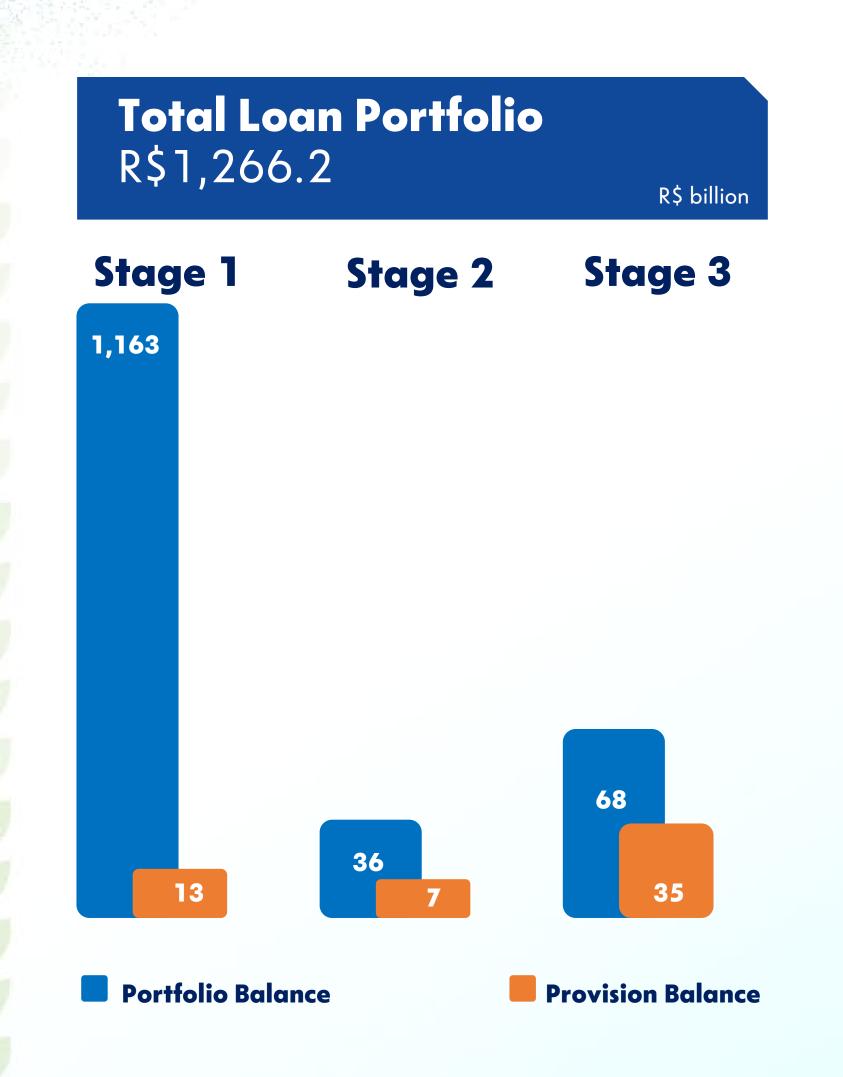


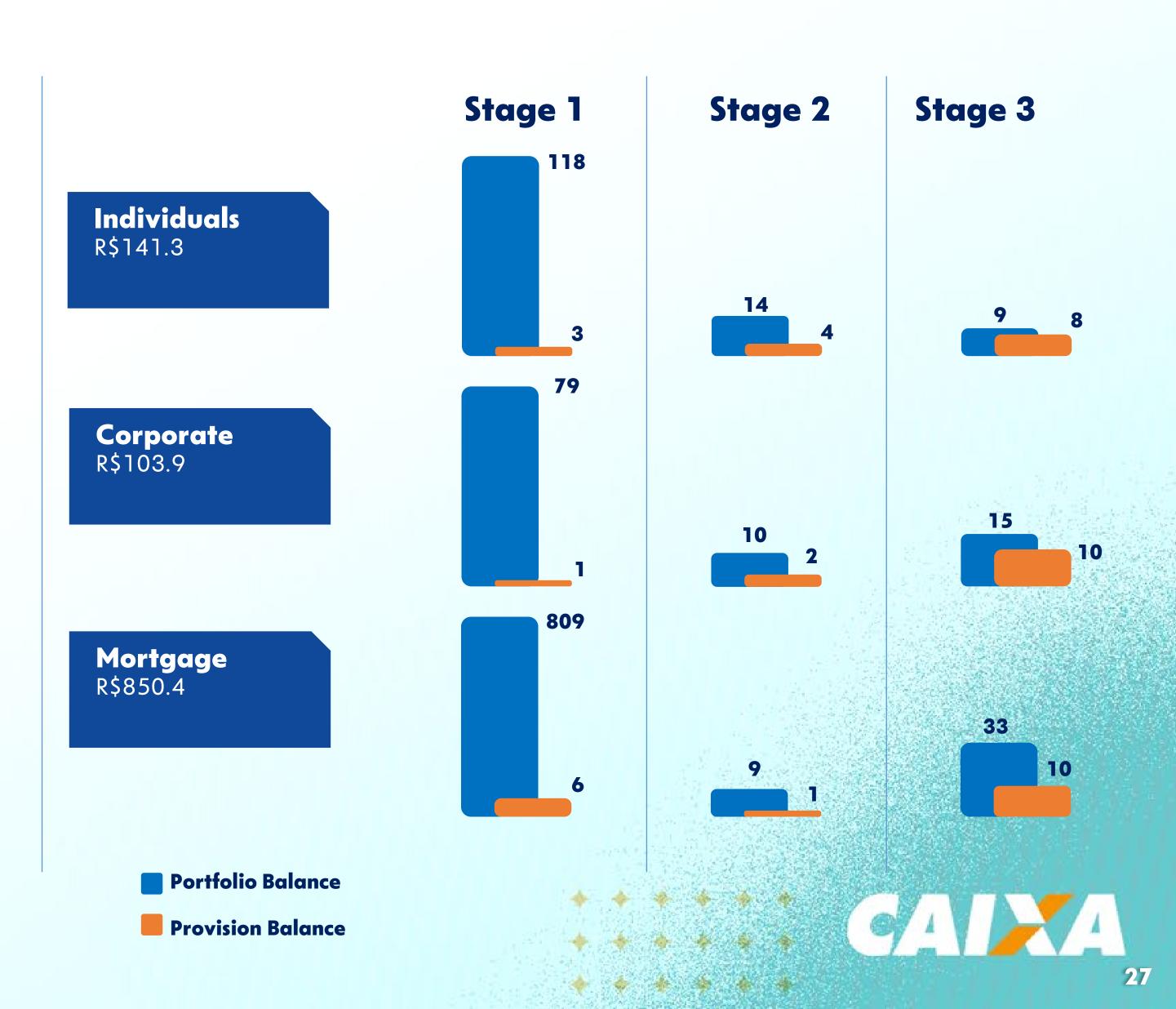
**Demand Deposits** 

**1.5 %**<sup>1</sup>



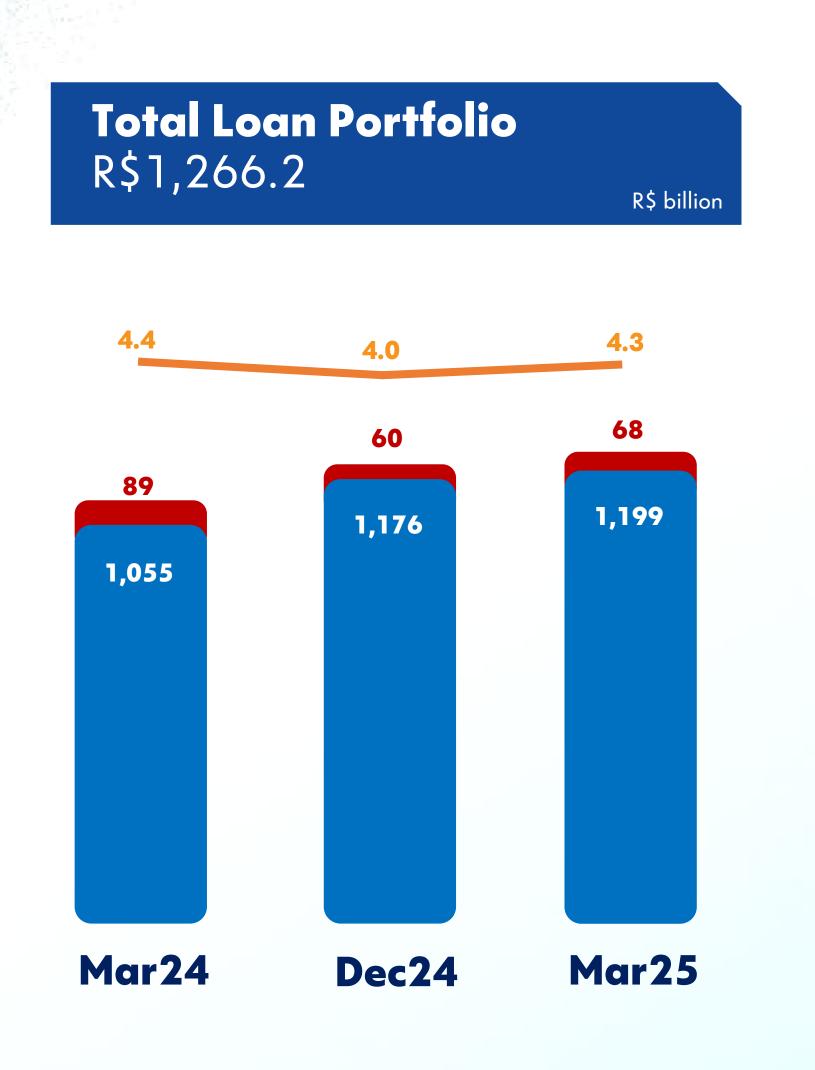
## Stages CMN 4,966/21 Resolution





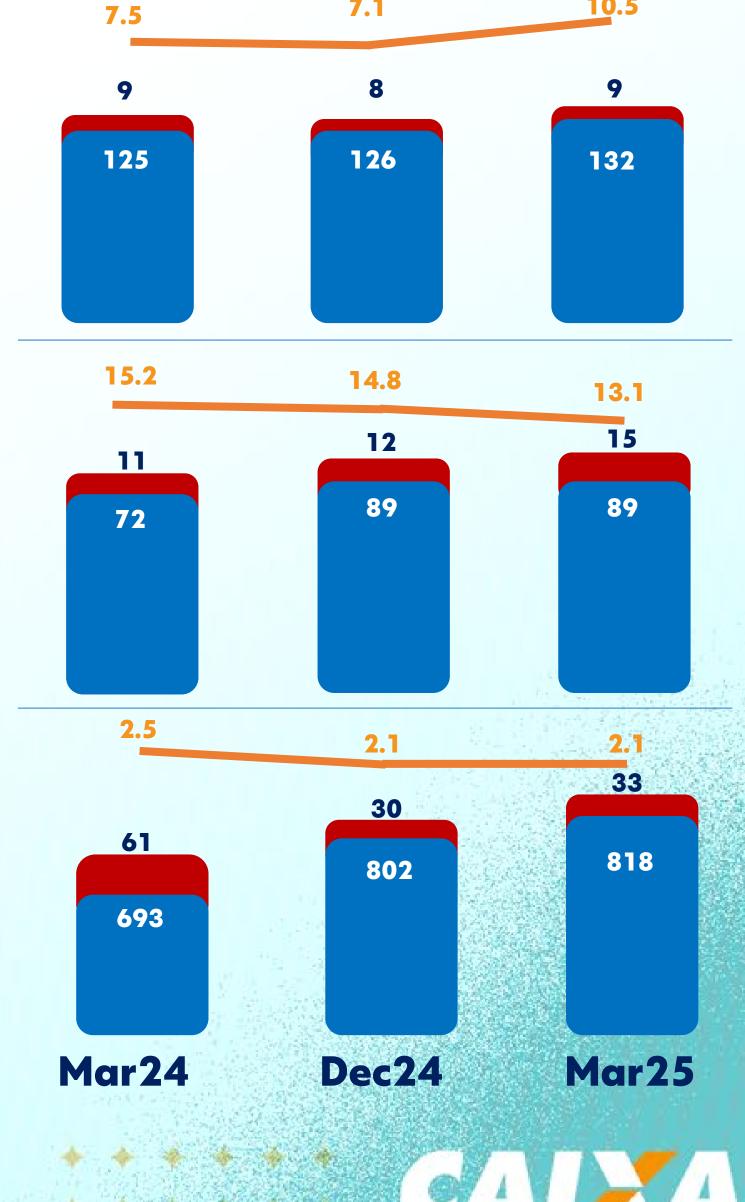
### Composition of Active Portfolio and Provision

CMN 4,966/21 Resolution



Stages 1 and 2



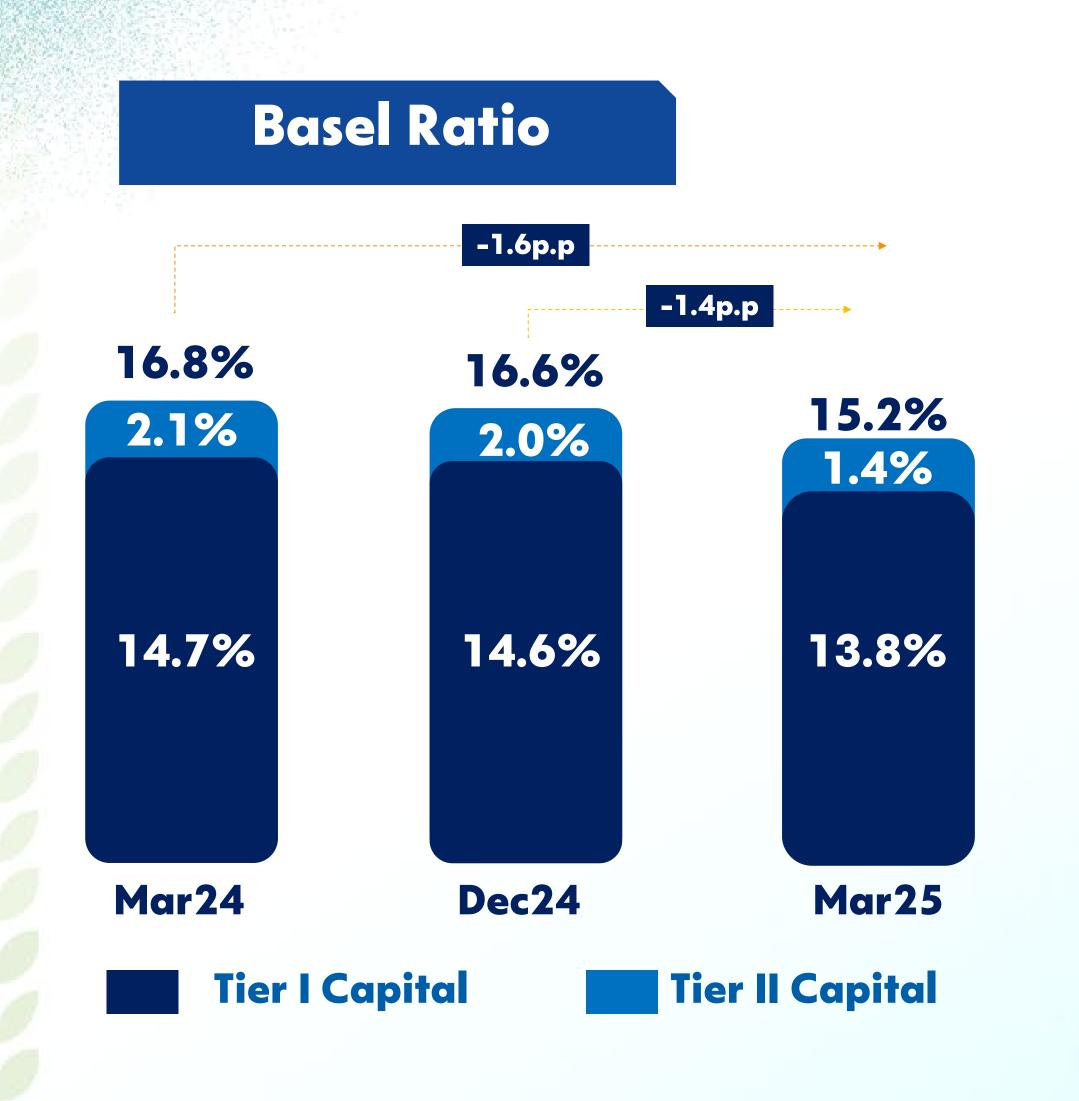


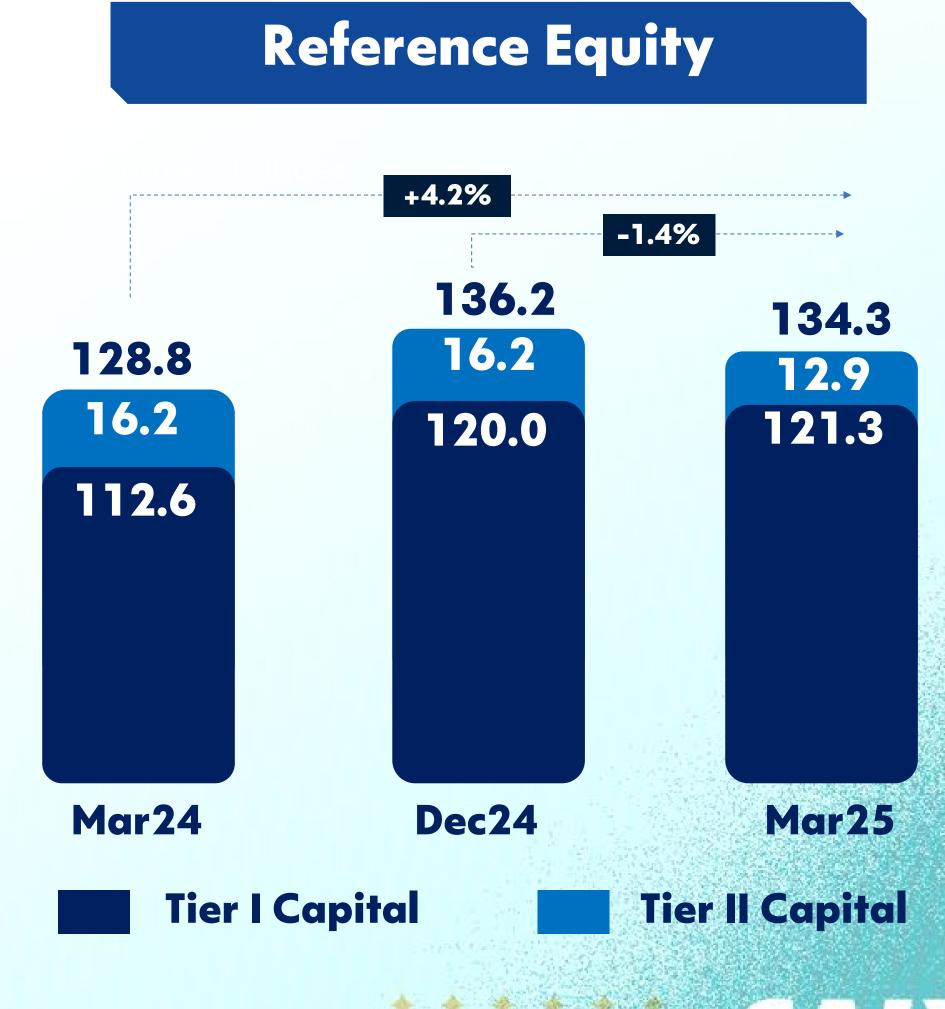
**7.1** 

10.5

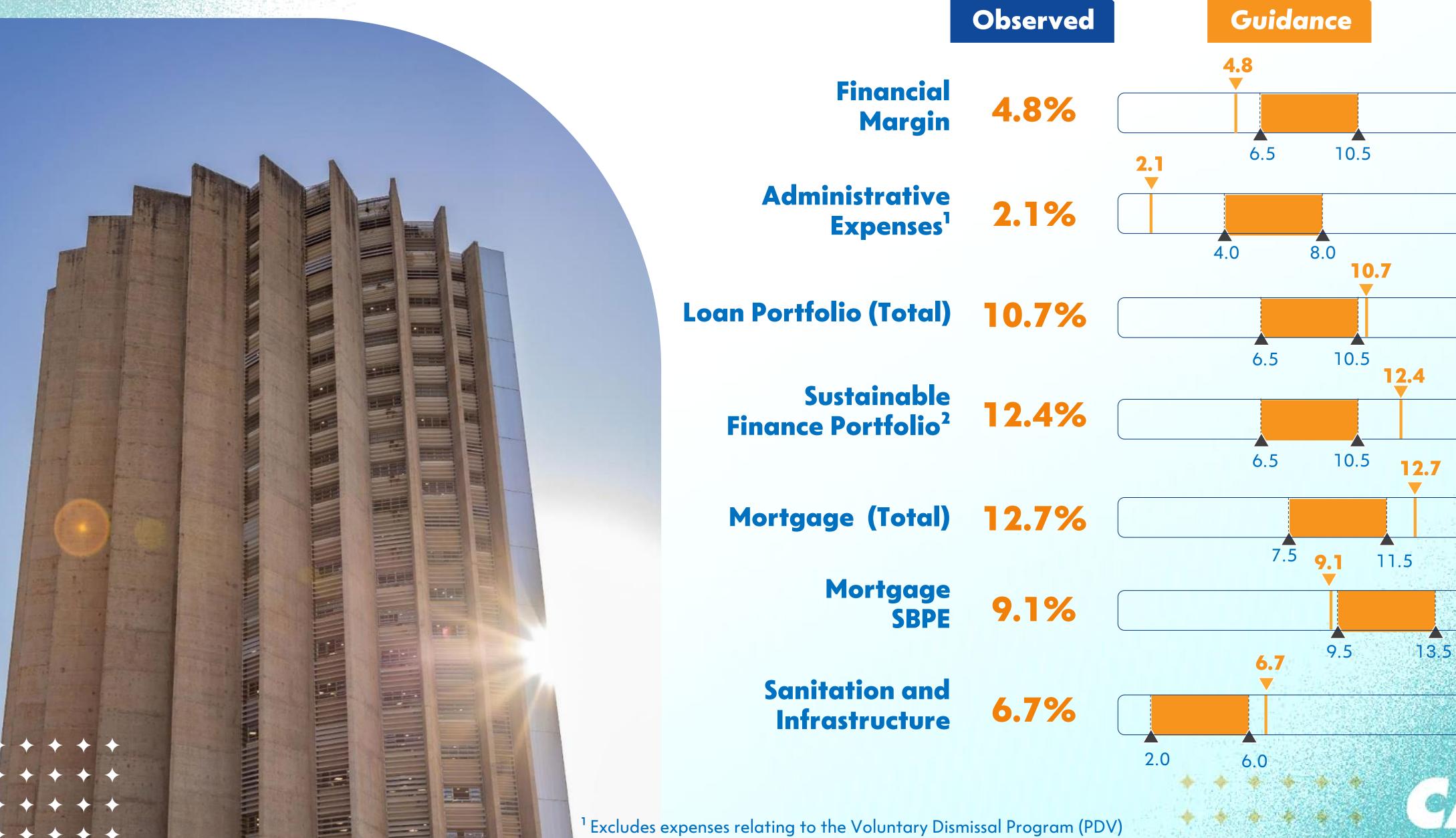


### Basel Ratio of 15.2%





### Guidance



<sup>2</sup> Excludes FIES and MCMV Bracket 1

9/1







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This presentation contains forward-looking statements relating to the business outlook, estimates for operating and financial results, and those related to growth prospects of CAIXA. These are merely estimates and projections and, as such, are based exclusively on the expectations of CAIXA's management. Such forward-looking statements depend substantially on external factors and the risks disclosed in CAIXA's filed disclosure documents and are, therefore, subject to change without prior notice.

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