1Q22 PRESENTATION OF RESULTS





AGENDA





HIGHLIGHTS

CONCLUSION

2 ESG

FINANCIAL HIGHLIGHTS

HIGHLIGHTS 1Q22





WE CONTINUE TO PROMOTE SOCIAL, BANKING AND DIGITAL INCLUSION WITH SUSTAINABILITY IN OUR BUSINESS

FINANCIAL HIGHLIGHTS

R\$3.0 billion
1Q22 MANAGERIAL
NET INCOME

3.8% (1Q22/1Q21)

R\$889.0 billion LOAN PORTFOLIO

11.2% (1Q22/1Q21)

15.9% 1Q22 TIER I CAPITAL

2.9 p.p. (1Q22/1Q21)

11.5%

MANAGERIAL ROE

1.2 p.p. (1Q22/1Q21)

R\$118.2 billion
NET EQUITY

22.1% (1Q22/1Q21)

19.5%
1Q22 BASEL

1.9 p.p (1Q22/1Q21)'

LOAN ORIGINATION

R\$34.4 billion
TOTAL MORTGAGE

17.8% (1Q22/1Q21)

R\$21.4 billion
SBPE MORTGAGE

31.2% (1Q22/1Q21)

R\$6.7 billion AGRO LOANS

204.6% (1Q22/1Q21)

INSURANCE

CREDIT LETTERS (Consortium)

543.9% (1Q22/1Q21)

PRIVATE PENSION¹

14.5% (1Q22/1Q21)

HOMEOWNER²

6.0% (1Q22/1Q21)

R\$327 million
REVENUES FROM BROKERAGE

67.7% (1Q22/1Q21)

HIGHLIGHTS MANAGERIAL INCOME



QUARTER'S RESULTS WERE AFFECTED BY THE PROVISION OF GUARANTEED LOANS

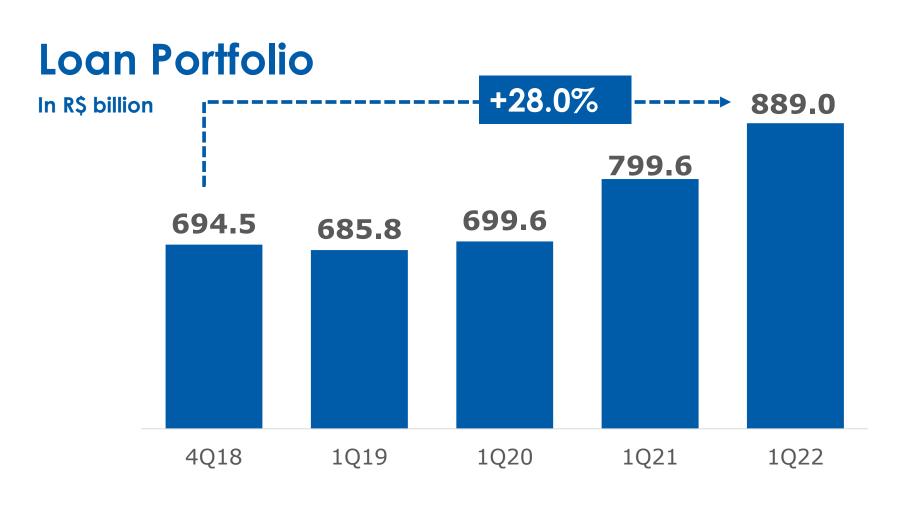
In R\$ million	1Q22	1Q21	Δ12M
Recurring Net Income	2,542	3,160	-19.6%
Extraordinary Events	-1,157		
Impact PRONAMPE and FGI Provision	-1,071		
Impact PRONAMPE and FGI Interest	(86)		
Expenses Impacted by Events	659		
Extraordinary Result	(498)		
Managerial Result	3,040	3,160	-3.8%

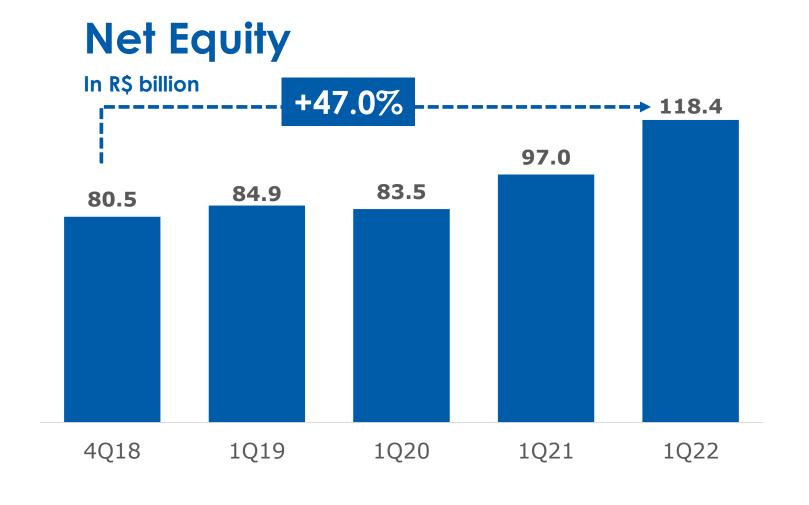
FINANCIAL HIGHLIGHTS 1Q22

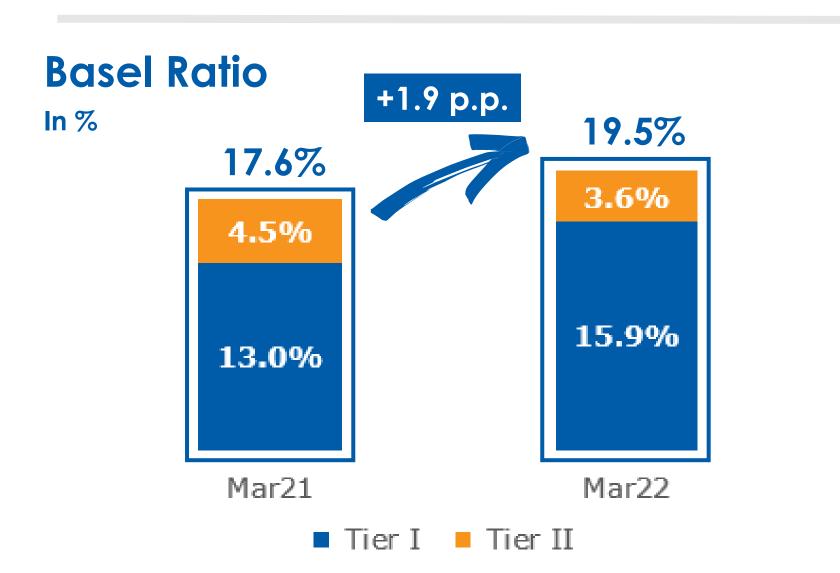




CONSISTENT GROWTH WITH SOLIDITY AND PROFITABILITY

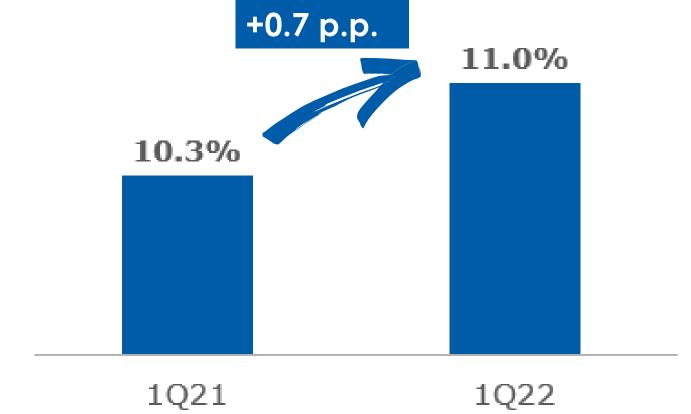






Recurring ROE¹ In %





WITHDRAW OF QUALIFIED OPINION FCVS





AFTER 18 YEARS, CAIXA'S MANAGEMENT

WAS ABLE TO WITHDRAW THE EMPHASIS OF MATTER

FROM INDEPENDENT AUDIT REPORTS REGARDING FCVS¹ CREDIT REALIZATION.

The withdraw is **direct result** of technical discussions carried out with Independent Audit.



1997 to 2003

2004 to 2009

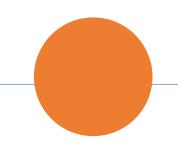
2010 to 2021

Scope Limitation

Under Emphasis of Matter effects

Emphasis of Matter

1Q22



Audit Report with no Emphasis of Matter regarding FCVS credit realization.

CAIXA CAPILLARITY

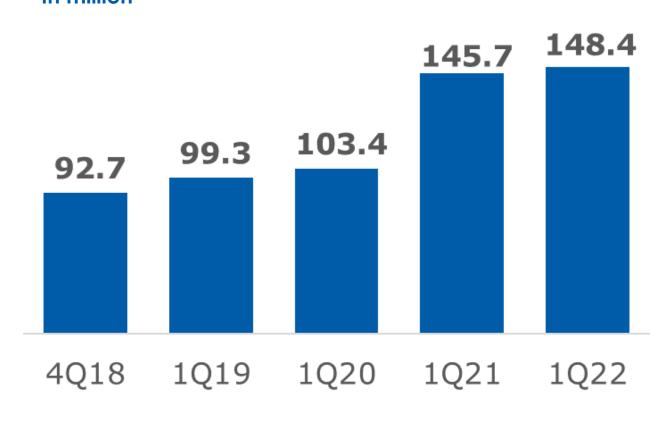




CAIXA'S NEW OPERATIONAL LEVEL REQUIRES A SUITABLE STRUCTURE CAIXA CAIXA O BANCO DE TODOS OS BRASILEY Janga Branch - Paulista-PE

Customers

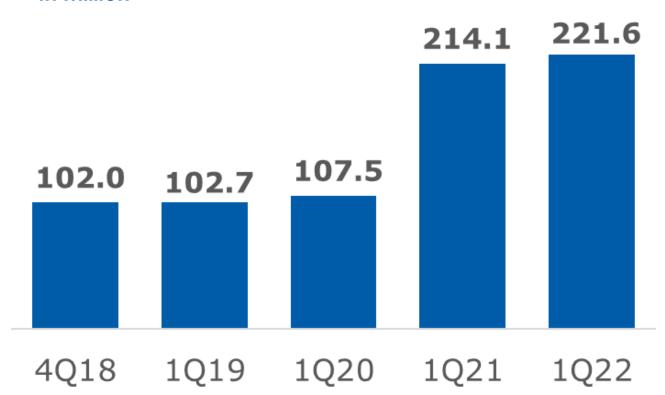
In million



55 MILLION
NEW
CUSTOMERS
1Q22/4Q18

Accounts

In million



120 MILLION
NEW
ACCOUNTS
1Q22/4Q18

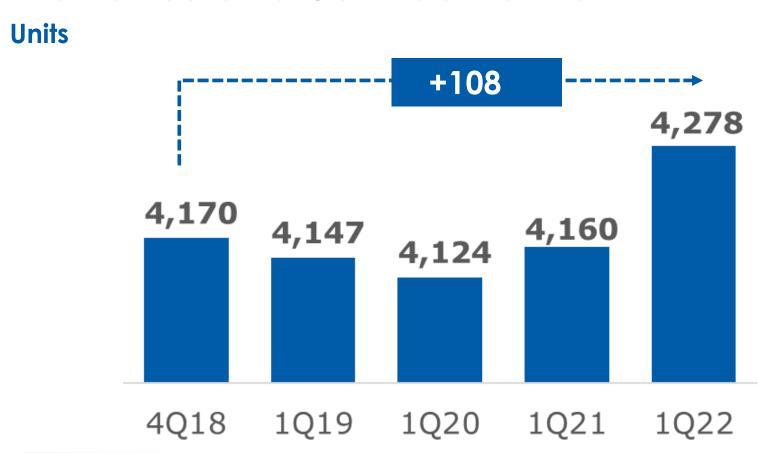
CAIXA CAPILLARITY



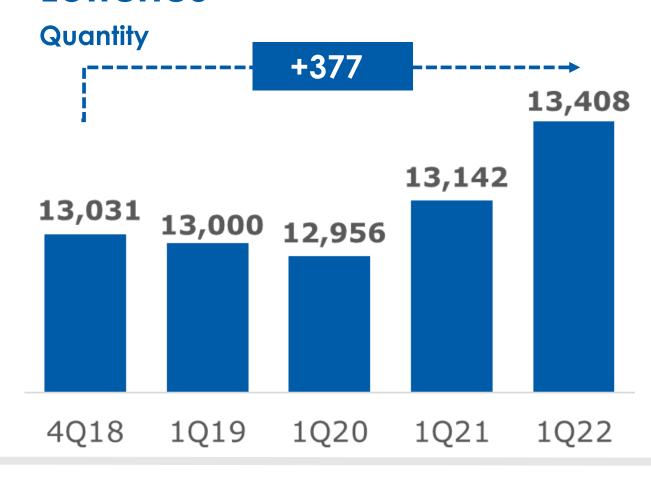


EXPANSION OF THE SERVICE NETWORK REQUIRED STRENGTHENING THE STAFF

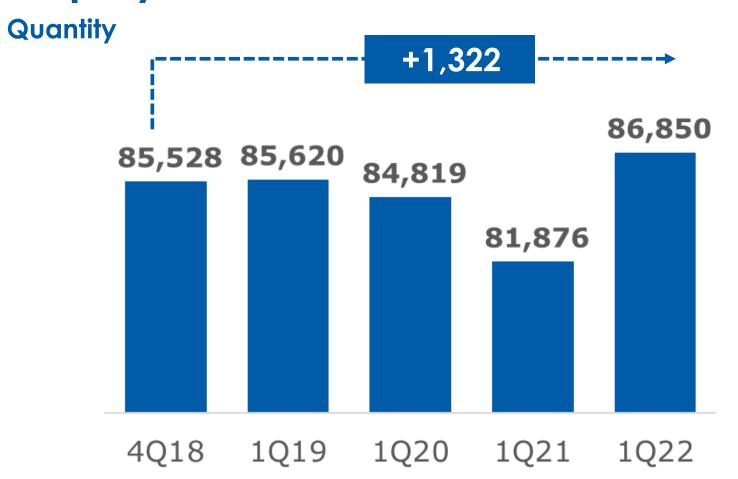
Branches and Service Points



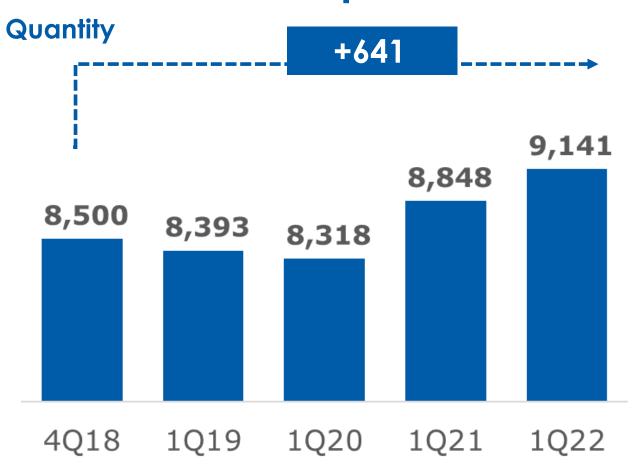
Lotteries



Employees



Exclusive Correspondents



CAIXA CAPILLARITY



BRANCHES OPENING IN THE NORTH REGION - PARÁ AND MARANHÃO



Opening branches in underserved regions

Up to 5 hours less by boat, improving the population's quality of life.

Population benefited from the opening of the 3 branches

300 thousand inhabitantes

High social and economic impact in those regions

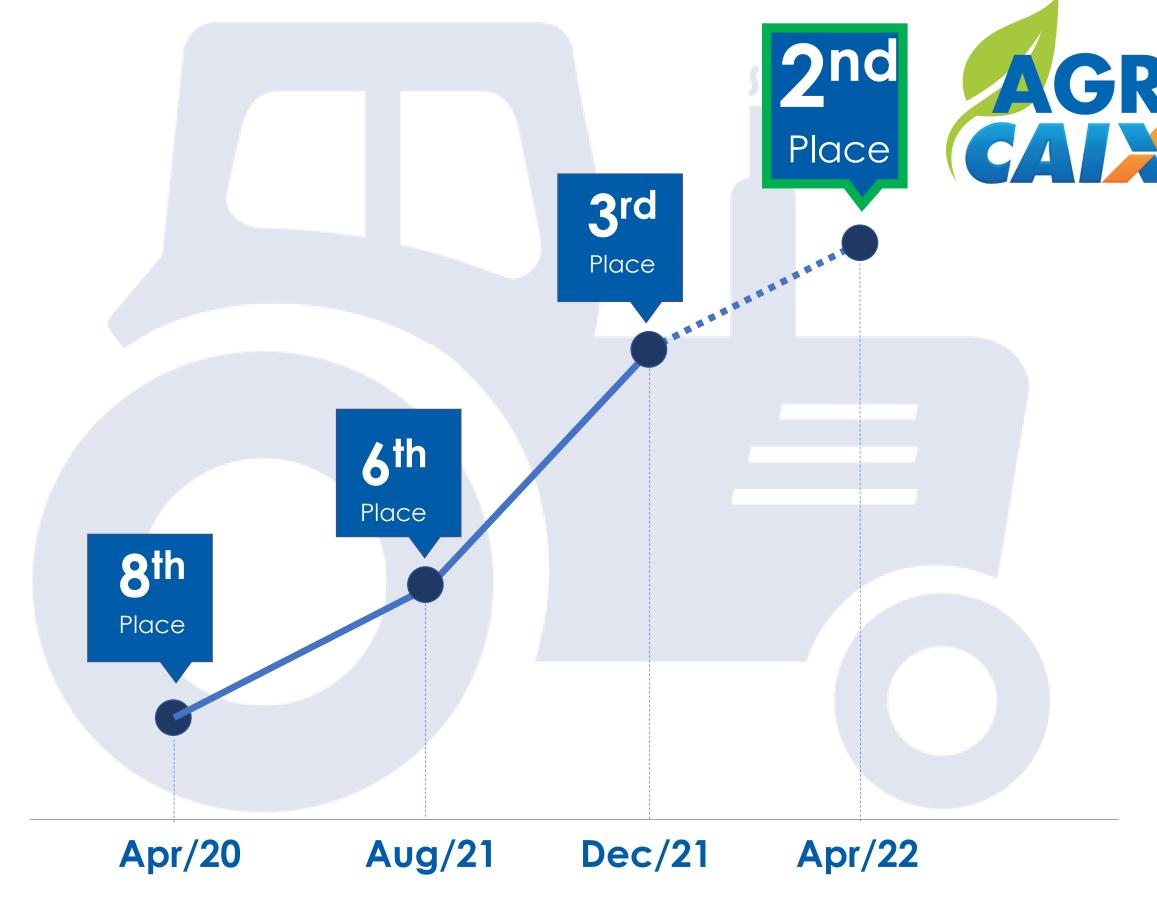
AGRO LOANS PERFORMANCE





+ 204.6% New Loans 1Q22/1Q21 Dalaice 1Q22/1Q21

From 8th to 2nd place¹ in two years



MICROCREDIT INTERNACIONAL BENCHMARKING



CAIXA is researching pioneering foreign markets when it comes to granting microcredit to improve the strategy for the low-income clients





Manikganj, Bangladesh Village served by Grameen Bank

MICROCREDIT







WE VISITED GLOBAL BENCHMARK INSTITUTIONS IN MICROCREDIT

1st Mission FEB 24 to MAR 06 2nd Mission MAR 22 to 30

• BANGLADESH



KENYA





3rd Mission APR 18 to 24

• MEXICO



PERU





MICROCREDIT PERFORMANCE





REVOLUTION IN MICROCREDIT GRANTING IN BRAZIL



- 3.8 million Customers APPROVED
- R\$1.2 billion in LOANS GRANTED
- 1.7 million contracts
- 370 thousand Contracts for Auxílio Brasil beneficiaries
- Only bank already operating with FGM resources¹

LARGEST
VOLUME OF
LOANS GRANTED
TO CUSTOMERS
WITH OVERDUE
DEBT

13

AGENDA





HIGHLIGHTS

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2 ESG

FINANCIAL HIGHLIGHTS

CAIXA MAIS BRASIL







GOALS

Getting to know society's needs and improving CAIXA's strategy.

IN 134 EDMONS:

85% of cities in the countryside and 63% of cities in the North and Northeast

+280

Municipalities

+30

Thousand **Employees**

+200

Companies

Branches and

64

APAE, Hospitals and Santas Casas

100

Construction Works and Developments

+350

Partners

+129

Agro

Visits

Preservation Units

Environmental



CONCESSIONS





AND PUBLIC-PRIVATE PARTNERSHIP PROJECTS

TOTAL PROJECTS AUCTIONED

PROJECTS IN ALL 5 REGIONS OF BRAZIL



\bigcirc 9 Public Lighting Projects – \mathbb{R} \$ 1.16 Bn in investiments

Municipalities - 9 CAPEX – R\$ 632 mm | OPEX – R\$ 532 mm Beneficiaries – 4.7 mm

3 Sanitation Projects

- R\$ 1.96 Bn in investiments

STRUCTURED PROJETS

40 PROJECTS

- 25 public lighting
- 8 solid waste
- 1 water supply and sanitation
- 2 socio educational
- 1 social leasing
- 1 child daycare

CAPEX - R\$ 3.5 bn OPEX - R\$ 12.3 bn

Municipalities - 154 Beneficiaries – 14.2 million

R\$ 15.8 billion in private resources

+ quality + efficiency in public services

CAIXA's performance in the PPP market was strengthened in the current management

CAPEX – R\$ 462 mm | OPEX – R\$ 1.5 bn Beneficiaries – 568 thousand Municipalities - 10 16







PWDHIRING

Largest call action for PWD ever carried out by a Brazilian company

2018 1.3 thousand PWD Employees

2022

4.3 thousand

PWD Employees

100% of PWD from the 2014 public tender were called

Exclusive PWD public tender process in 2021

992 PWD convened in a single day(15 DEC 21)

Onboarding and Training

Inclusion with assistive technology and ergonomics, with resources that support the employees' work.

ESG CAIXA FLORESTAS



THE LARGEST NATURE PRESERVATION PROGRAM IN THE COUNTRY

Preserving parks, forests, and 5 thousand springs, besides planting 10 million trees over the next five years.



ESG CAIXA FLORESTAS







10 initiatives with investment reaching

R\$86 million of CAIXA's Social and Environmental Fund

Social inclusion of people in vulnerable situations

Over 1.7 million people benefited



Planted over 4.9 million trees



Preserved 2.5 thousand springs

SABARÁ-CAETÉ - Minas Gerais













PROJETO NASCENTES VIVAS - Minas Gerais











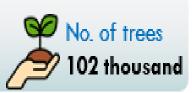
PROJETO RIO MANUEL ALVES DA NATIVIDADE - Tocantins











AGUÁS CERRATENSES - Goiás







10.11 million











CORREDOR OF BLACK JAGUAR ECOLOGICAL RESTORATION













MARAJÓ SOCIOAMBIENTAL - Pará









FOGÕES + EFICIENTES - Tocantins e Bahia











RECUPERAÇÃO DE ÁREAS DEGRADADAS NA MICROBACIA DO













PROJETO POMARES DA MATA ATLÂNTICA — Bahia e Espírito Santo













PROFISSIONALIZAÇÃO DA CADEIA PRODUTIVA DA JABUTICABA



Sabará, Caeté, Belo Horizonte,
Santa Luzia, Raposos e Nova

FSA

7 million

Beneficiaries

151 thousand

240









ESG SOCIO-ENVIRONMENTAL ACTIONS





- I. CAIXA Florestas Program created in May/21;
- II. Recovering of forests, springs and conservation units in all biomes;
- III. Allocating around R\$150 million from income, per year, to social and environmental projects;
- IV. Planting 10 million trees in the next five years;
- V. Actions in progress foresee neutralizing all carbon emitted by CAIXA by 2026;
- VI. Environmental education, promoting acculturation to environmental issues;
- VII. Generating jobs and income, promoting local economies and empowering communities;
- VIII. Supporting vulnerable communities, promoting social and economic insertion;
- IX. Man-Forest Relationship: promoting conscious extraction and responsible land management;
- X. 172 loan operations for companies based on socio-environmental risks in the 1Q22.

Moody's

Best global score, in the environmental aspect, among three other institutions from Ireland, Sweden and Switzerland, and the only one in Latin America with the best score in this category.

FitchRatings

CAIXA is the only bank in South America with a Social ESG 4 [+] for 'Community Relations, Social Access, Affordable Prices'.

ESG SUSTAINABILITY BANK





FOCUS ON ENVIRONMENTAL, SOCIAL AND CLIMATE DEVELOPMENT

Loan Lines for Sustainable Business

Individuals, Companies and Agribusiness

Acquiring machines

and equipment that

reduce waste and

emissions generated

Facilitated loans to **finance**

photovoltaic electricity

generation systems and



Neutralizing CO² emitted by CAIXA



- 40% until 2023 (66.5 thousand tons)
- **100%** until 2026 (133 thousand tons)

CAIXA's Own Generation



- 165 photovoltaic plants in the country
- 1 photovoltaic farm in Uberlândia-MG
- 11.6 megawatt-peak installed power
- R\$2.5 million saved in 1Q22



Photovoltaic Farm – Uberlândia -MG





installation costs

ESG LOAN







Unprecedented loan line, which benefits carriers and truck drivers, enabling the payment of the freight in advance

Rates starting at 1.99% p.m.

Balance credited **any day of the week**, directly to the truck driver's account



FGTS BIRTHDAY ERADOR WITHDRAWAL ANTICIPATION

R\$2.1 billion in Loans Granted in the 1Q22 40% of the market share

835 thousand customers served, of which 59% were people with overdue debt

1.9 million operations

Advance limit Extended: from **3 to 5 years** as of MAR22



71% drop in rates¹

R\$705 million in operations in the 1Q22

6-month grace period and up to 120 months term

Interest: starting at **0.19% p.m**. + CDI



Over **R\$50 billion** in loan balance for small and micro entrepreneurs in the 1Q22

PRONAMPE: 36.0% of all loans granted carried out at CAIXA

Balance: R\$18.9 bn +19.5% (1Q22/1Q21)

FAMPE: **81.8%** of all loans granted carried out at CAIXA

Balance: R\$7.9 bn +91.1% (1Q22/1Q21)

¹Compared to 2018

CAIXA SOCIAL BANK



In 1Q22 R\$115.7 billion paid



Divided into (R\$ billion):

0	INICC
0	 INSS

21.5	Auxílio Brasil
------	----------------

19.4	Salary Bonus
------	--------------

32.2 FGTS Regular Withdre

1	0	2	Unemploymen	t Insurance

2.9 Emergency Aid

Gas Aid

0.5 Regional Social Benefits

0.2 Other Social Programs

CAIXA SOCIAL BANK





R\$ Trillion Paid¹

414.4 bn

Regular and Emergency FGTS and Withdrawal

123.2 bn

Unemployment Insurance

20.8 bn

BEm Program

357.3 bn

Emergency Aid

64.7 bn

Bolsa Família

30.5 bn

Auxílio Brasil

357.8 bn

61.2 bn

Salary Bonus

3.8 bn
Regional Social
Benefits



CAIXA SOCIAL BANK





96 MUNICIPALITIES ELIGIBLE FOR THE FGTS SAQUE CALAMIDADE IN 1Q22, WITH 28 REMAINING WITH CURRENT PAYMENT

Bal	hia						
Cana	avieiras	Coaraci	Dario Meira	Floresta Azul	Gandu	Ibicaraí	Ibicuí
Ilhéu	us	Itabela	Itabuna	Itauípe	Itamaraju	Itapé	Itapetinga
Itapi	oitanga	Itororó	Jaguaquara	Jequié	Jiquiriçá	Porto Seguro	Santa Inês
Teixe	ceira de Freitas	Teolândia	Ubaíra	Ubaitaba	Uruçuca	Vitória da Conquista	Wenceslau Guimarães
Esp	oírito Santo						
São	Gabriel da Palha	São José do Calçado					
Min	nas Gerais						
Aimo	orés	Almenara	Alvinópolis	Barão de Cocais	Betim	Brumadinho	Cataguases
Cláu	udio	Conceição do Pará	Congonhas	Conselheiro Pena	Dores do Indaiá	Governador Valadares	Igarapé
Itabi	oirito	Itatiaiuçu	Itaúna	Jequitibá	João Monlevade	Juatuba	Machacalis
Marie Marie	io Campos	Mateus Leme	Nova Era	Nova Lima	Onça de Pitangui	Poço Fundo	Pompéu
Pont	te Nova	Raposos	Rio Acima	Rio Manso	Rio Piracicaba	Sabará	Salinas
Sant	ta Luzia	Santana do Deserto	Santo Ant. do Monte	São G. do Rio Abaixo	São Joaquim de Bicas	Timoteo	Tocos do Moji
Vesp	pasiano						
Rio	de Janeiro						
Angr	ra dos Reis	Aperibé	Bom J. do Itabapoana	Cambuci	Cardoso Moreira	Italva	Itaocara
Itape	eruna	Laje do Muriaé	Miracema	Natividade	Petrópolis	Porciúncula	Santo Antônio de Pádua
São	o Paulo						
Truck Branch at Petrópolis (RJ) Avar	ré	Campo Limpo Paulista	Capivari	Embu das Artes	Francisco Morato	Franco da Rocha	Jaú
Emergency Service Mont	te Mor						

EXTRAORDINARY WITHDRAWAL





Entire Program:

FGTS

million

WORKERS BENEFITED

R\$ 3 billion

RELEASED INTO THE ECONOMY

Until April 30
7 1
million

WORKERS BENEFITED

es 4 Spillion

PAID



AGENDA





HIGHLIGHTS

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FINANCIAL HIGHLIGHTS

INCOME STATEMENT

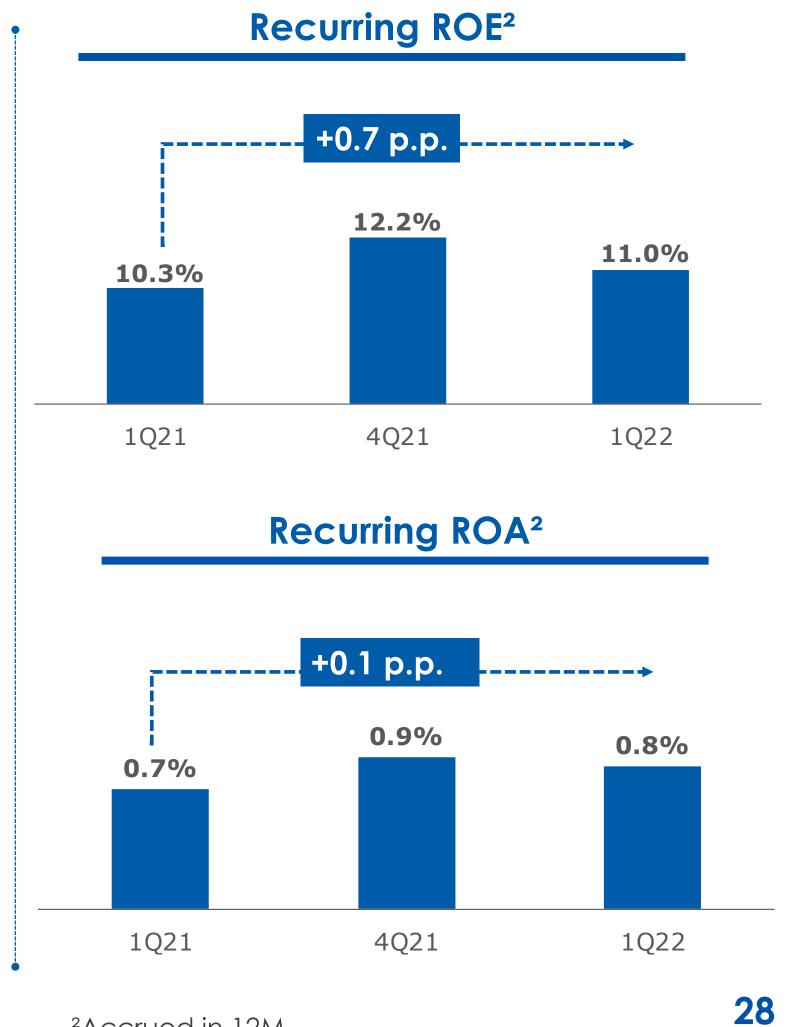




MANAGERIAL NET INCOME OF R\$3.0 BILLION IN 1Q22

+5.8% Income from Services Administrative expenses (1Q22/1Q21)(1Q22/1Q21)

In R\$ billion	1Q22	4Q21	ΔЗМ	1Q21	Δ12M
Financial Margin	10.7	11.5	-7.2%	11.0	-3.3%
Income from Services	6.0	6.3	-4.8%	5.7	5.8%
Loan Provisions	(3.2)	(2.9)	8.2%	(2.5)	25.3%
Personnel Expenses	(6.1)	(6.4)	-4.3%	(5.4)	13.0%
Administrative Expenses	(2.6)	(3.3)	-21.3%	(2.6)	-2.7%
Other Revenues and Expenses ¹	(2.3)	(2.0)	13.7%	(1.5)	48.0%
Net Income	2.5	3.2	-21.0%	4.6	-44.5%
Non-Recurring Net Income	-	(0.1)		(1.4)	
Events with Impact on Results	0.5	-	_	_	-
Managerial Result	3.0	3.2	-3.5%	3.2	-3.8%



LOAN PORTFOLIO - BALANCE



Mortgage

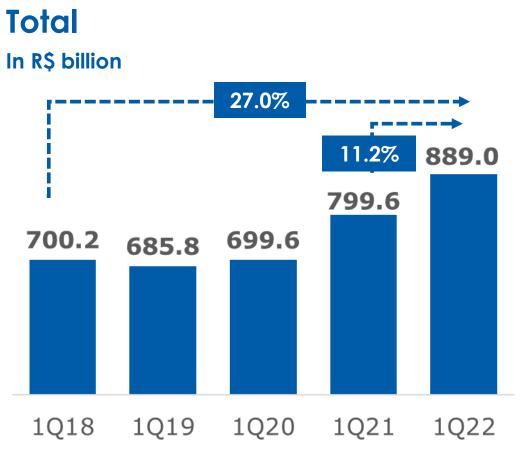


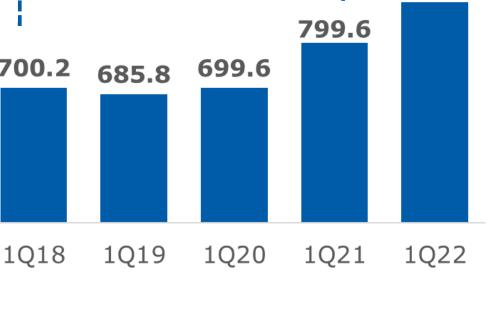


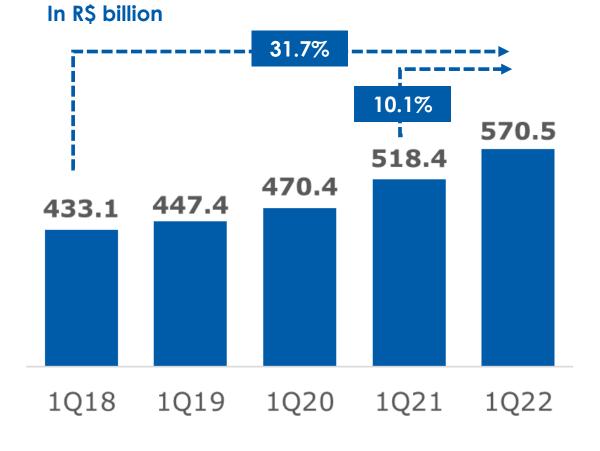
20.2 % (1Q22/1Q21) Payroll-Deductible

16.7 % (1Q22/1Q21)SPBE

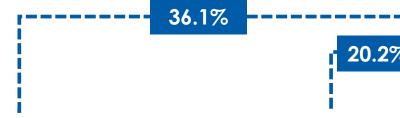
Balance in R\$ billion	1Q22	4021	ΔЗМ	1021	Δ12M
Mortgage	570.5	557.6	2.3%	518.4	10.1%
CAIXA/SBPE Resources	227.7	218.8	4.0%	195.2	16.7%
FGTS Resources	342.6	338.5	1.2%	322.7	6.2%
Individuals	111.3	107.6	3.5%	92.9	19.8%
Payroll-Deductible Loan	85.7	83.5	2.7%	71.3	20.2%
Others	25.7	24.1	6.5%	21.6	18.7%
Corporate	78.8	78.8	0.0%	72.5	8.7%
Micro and Small Companies	50.5	51.1	-1.2%	49.0	2.9%
Medium Company	18.3	17.8	2.7%	14.8	24.0%
Large Companies	10.1	9.9	1.4%	8.7	15.3%
Infrastructure	91.9	91.6	0.4%	91.7	0.2%
Agro Loans	21.2	16.5	28.6%	8.7	142.9%
Other Loans ¹	15.2	15.6	-2.5%	15.3	-0.9%
Total	889.0	867.6	2.5%	799.6	11.2%

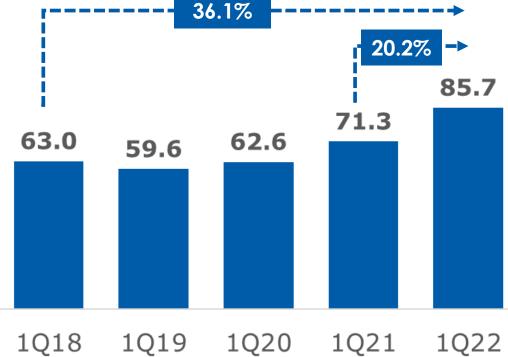




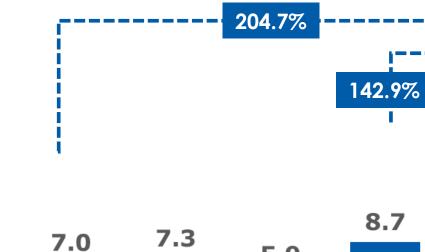


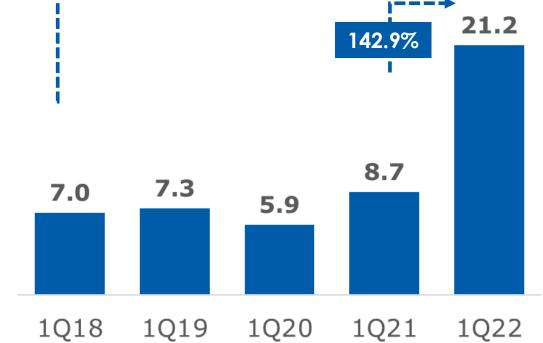
Payroll-**Deductible Loan** In R\$ billion





Agro Loans In R\$ billion



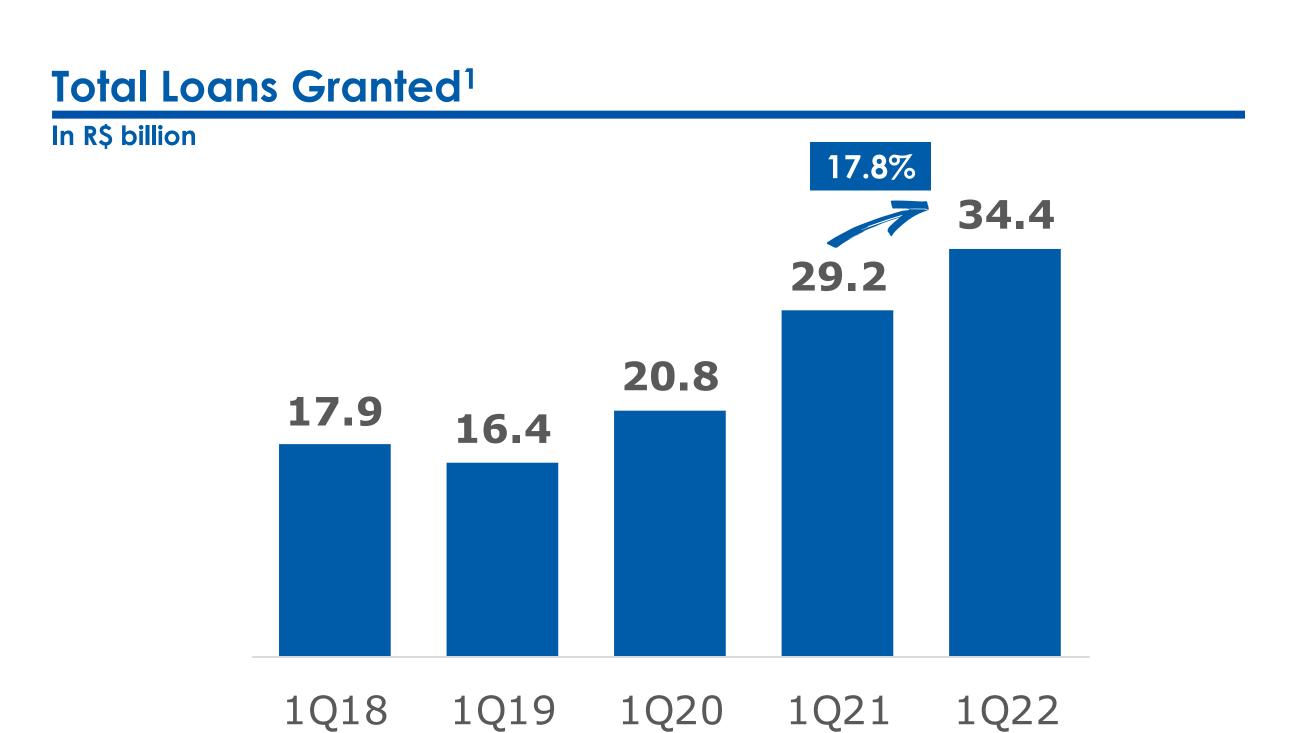


MORTGAGE LOANS





R\$34.4 BILLION IN LOANS GRANTED IN 1Q22, THE **HIGHEST BALANCE** IN CAIXA'S HISTORY FOR A FIRST QUARTER

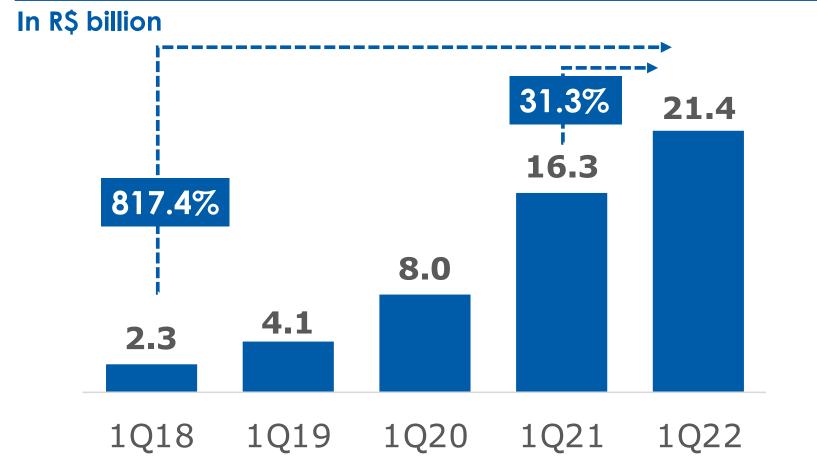




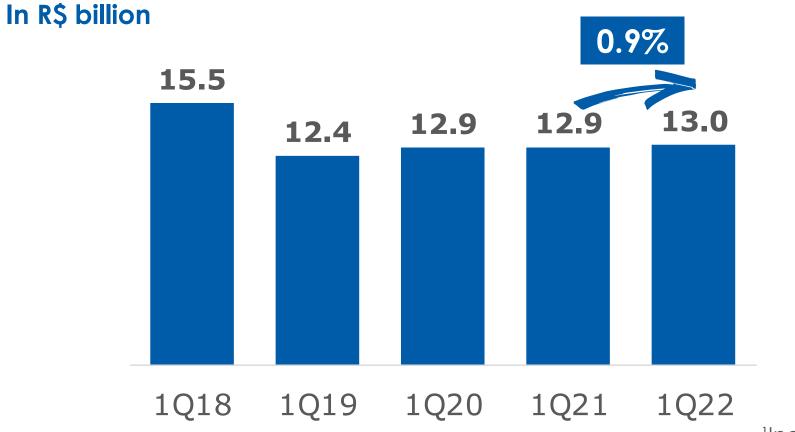
99.99%

of FGTS funds
are carried out by CAIXA

SBPE Loans Granted



FGTS Loans Granted¹



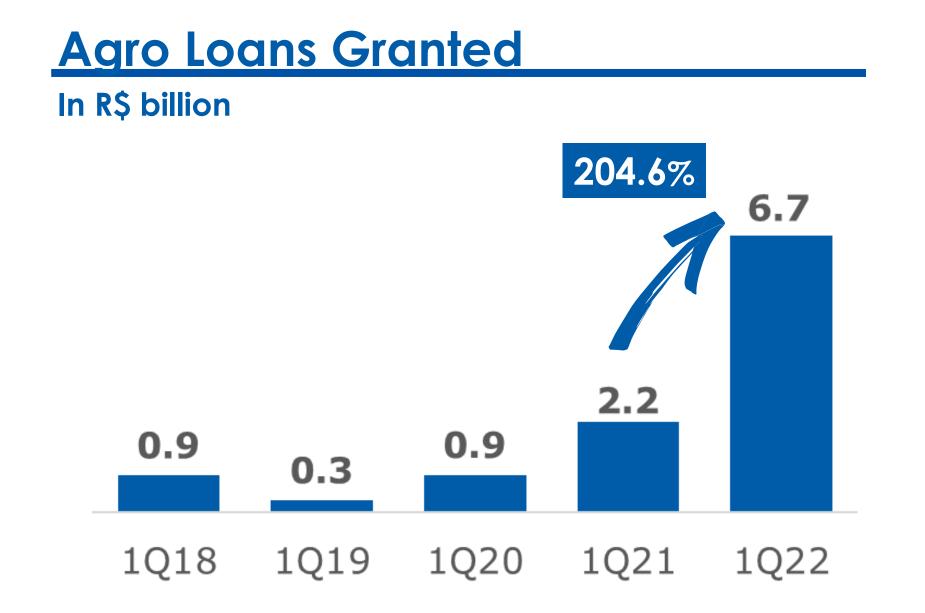
AGRO LOANS OPERATIONS

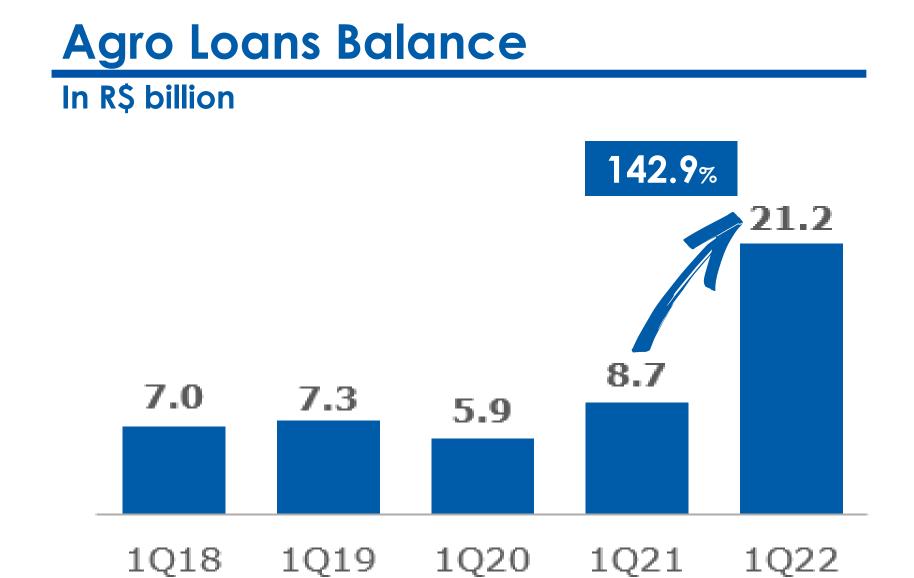




CAIXA participates for the 1st time in the Plano Safra (Harvest Plan)

- Solutions for all customers, serving producers who, until then, were outside the loan system.
- Focus on long-term financing: building silos, warehouses, irrigation, and PRONAF
- Loan lines for the fishing segment by developing and professionalizing fishermen





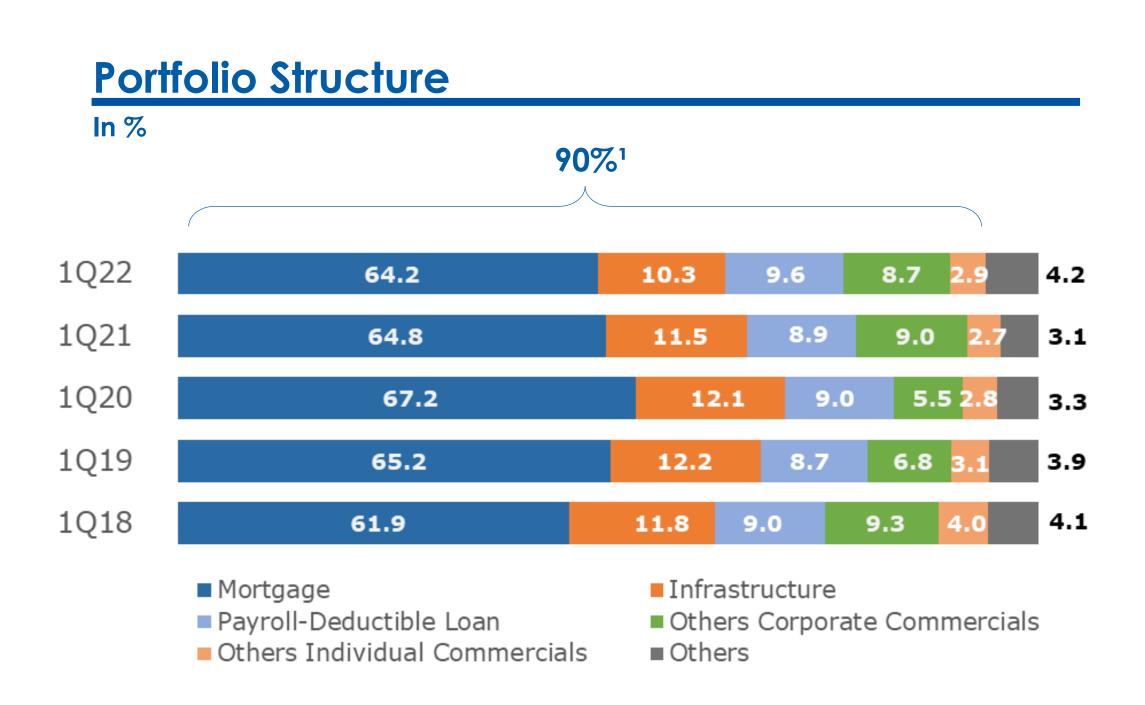


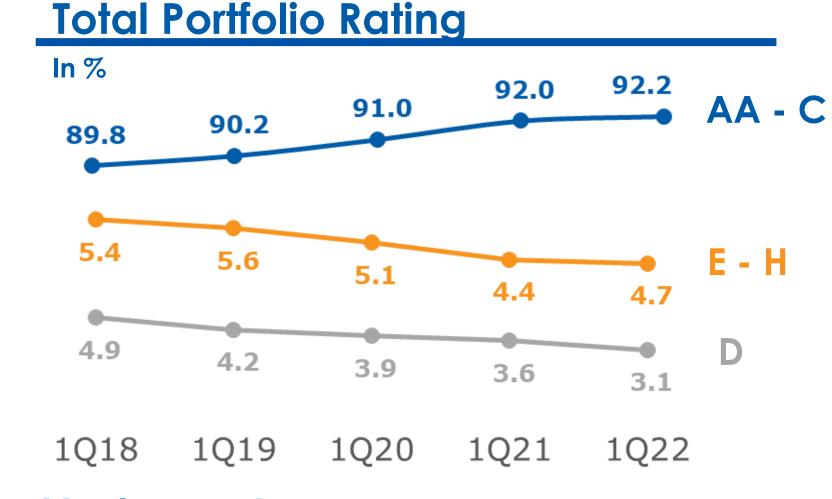
PORTFOLIO QUALITY





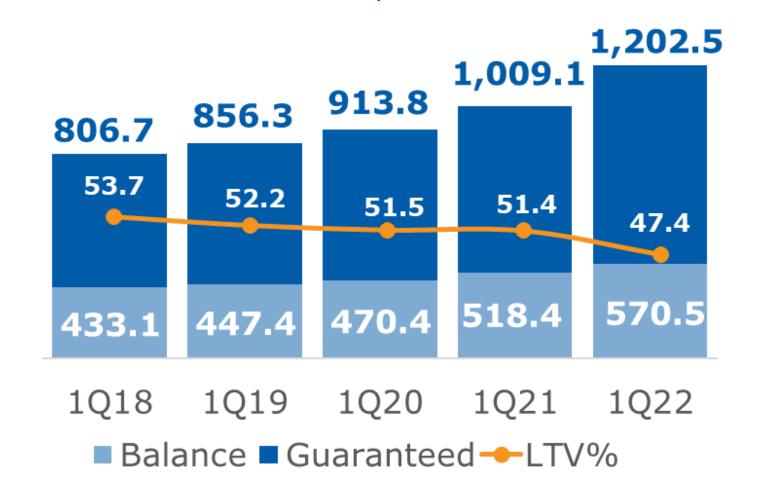
90% OF THE LOAN PORTFOLIO WITH COLLATERAL





Mortgage Loans

Balance and Guarantee in R\$ billion and LTV² in %



¹Considers Mortgage, Infrastructure, Payroll-Deductible, PRONAMPE, FGI, Pledge, Rural, and Caixa Hospitais. ² Loan to Value: Percentage of the loan value regarding the guarantee

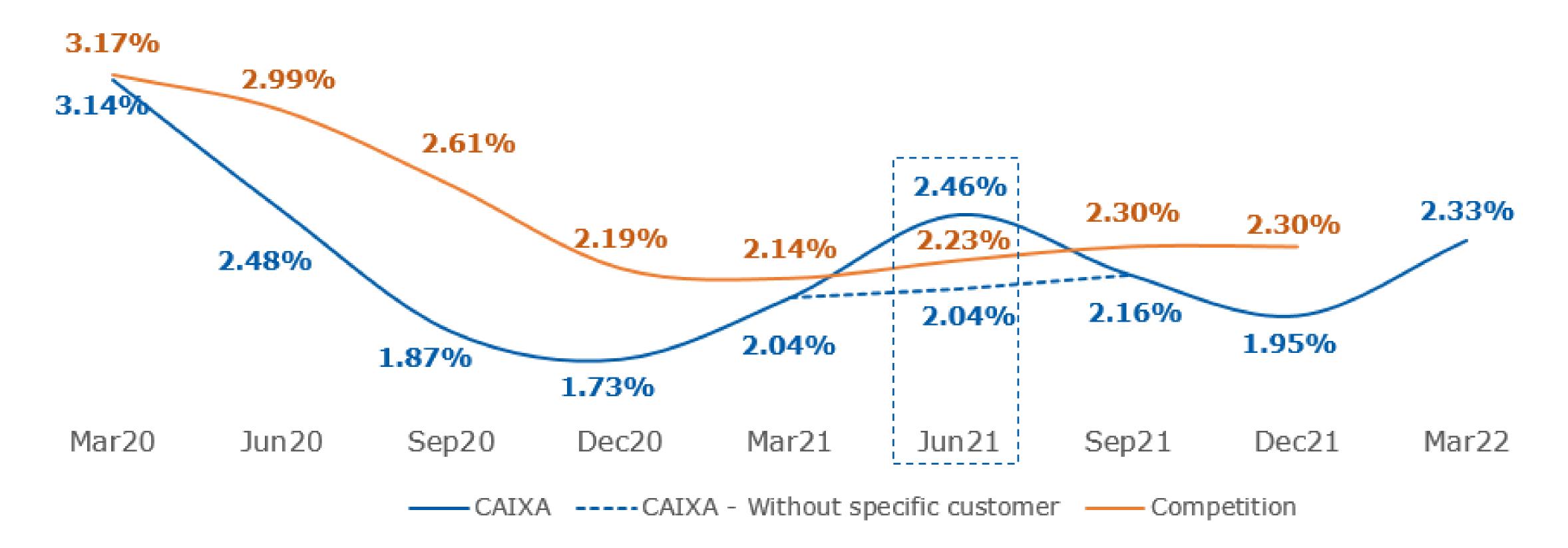
PORTFOLIO QUALITY





Loan Quality - Delinquency - CAIXA and Competition¹

In %



INCOME FROM SERVICES

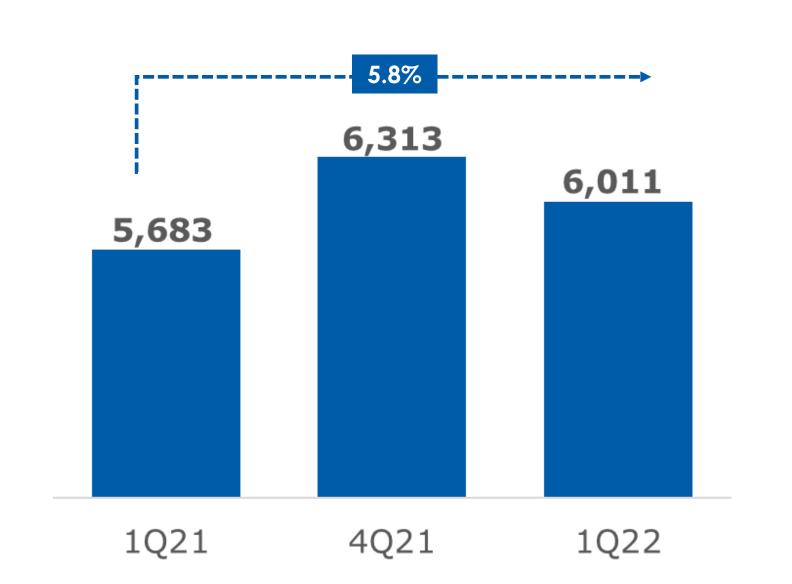




INCOME FROM INSURANCE **GREW BY 97.5%** YOY, REFLECTING THE NEW PARTNERSHIP . MODEL







In R\$ million	4Q21	3Q21	Δ3Μ	4Q20	Δ12M
Government Services	2,114	2,211	-4.3%	1,926	9.8%
Checking Accounts ¹	1,012	1,068	-5.3%	1,131	-10.6%
Agreements and Recovery	632	631	0.2%	681	-7.2%
Debit and Credit Cards	611	670	-8.8%	614	-0.5%
Investment Funds	617	652	-5.4%	532	16.1%
Loan Operations	579	592	-2.2%	564	2.6%
Insurance	407	460	-11.4%	206	97.5%
Others	39	30	31.5%	29	34.9%
Income from Services and Banking Fees	6,011	6,313	-4.8%	5,683	5.8%

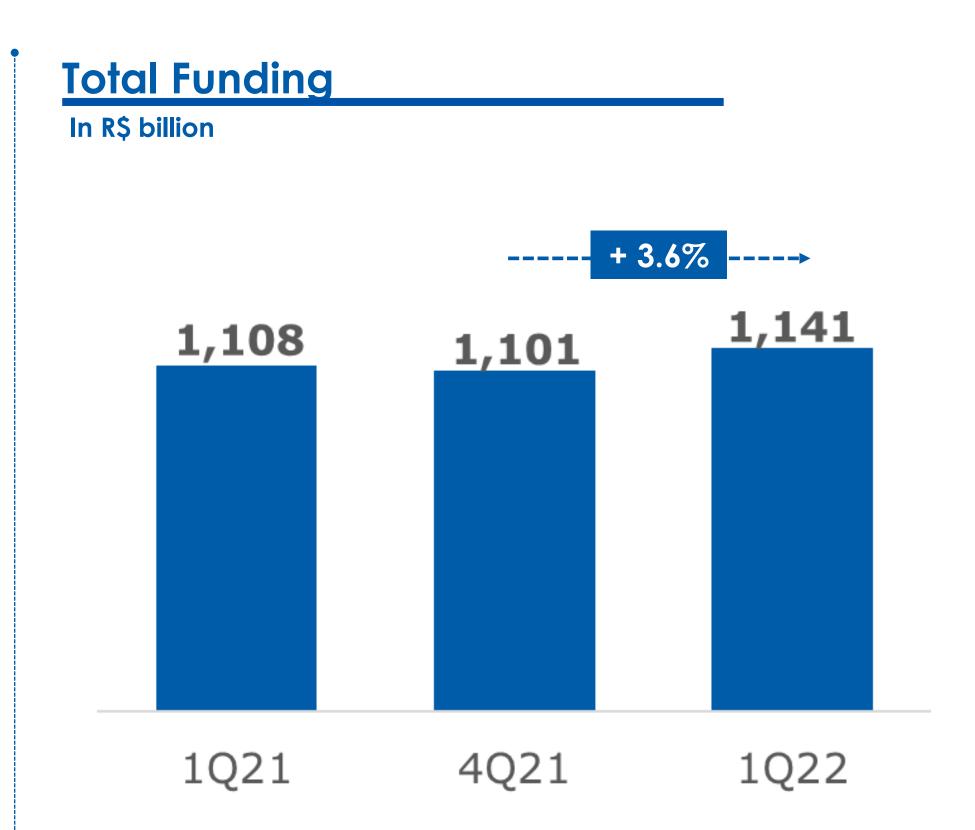
FUNDING





SUITABLE FUNDING STRUCTURE WITH **DIVERSIFIED** AND **PULVERIZED** FUNDING

In R\$ billion	1Q22	4Q21	Δ3Μ	1Q21	Δ 12M
Saving Deposits	359.4	365.1	-1.6%	368.5	-2.5%
Borrowings and Onlending	359.9	357.1	0.8%	346.2	4.0%
Time Deposits	145.8	146.0	-0.1%	160.1	-9.0%
Open Market Funding ¹	189.2	142.9	32.4%	137.6	37.5%
Demand Deposits	40.1	47.0	-14.7%	46.4	-13.6%
Bonds ²	27.1	24.6	10.3%	33.9	-19.9%
Other Deposits	16.6	15.0	10.3%	12.5	32.7%
Others	2.4	2.8	-14.2%	3.0	-17.9%
Total	1,140.5	1,100.5	3.6%	1,108.1	2.9%



¹ Own Portfolio Commitments.

² Includes LCI, LCA and LF.

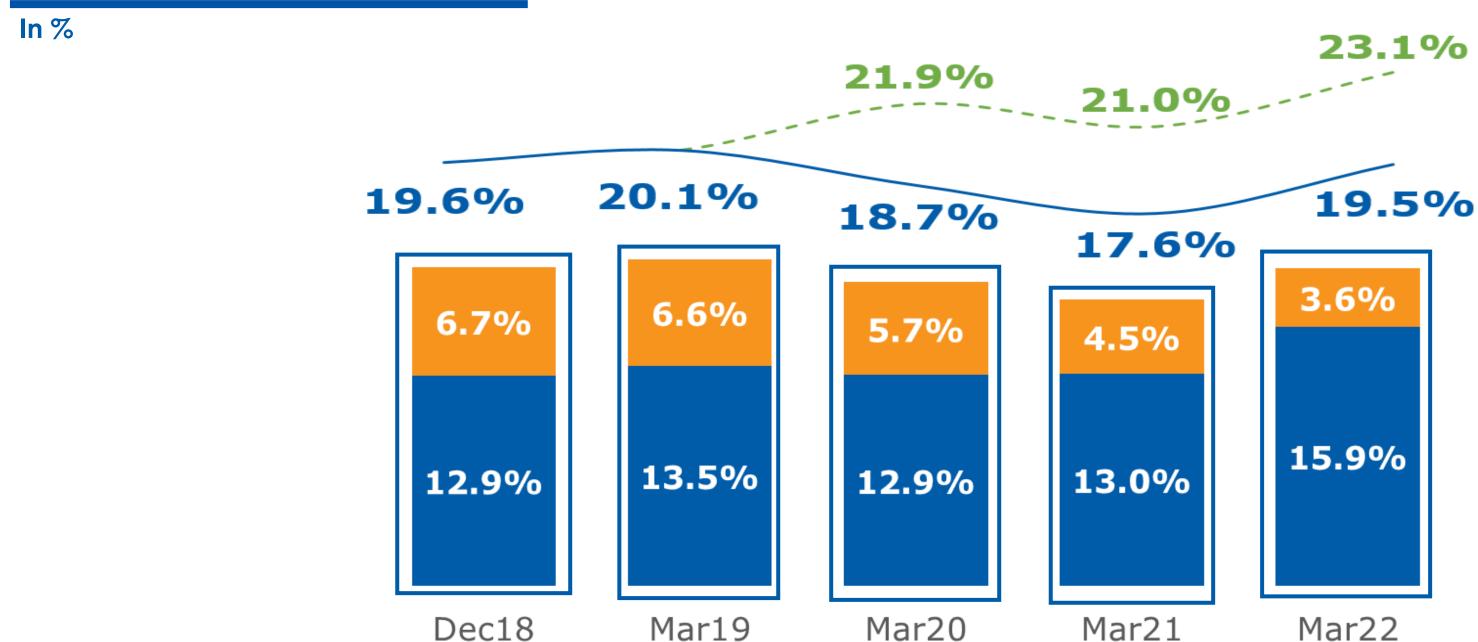
CAPITAL





COMFORTABLE RATIOS WITH IMPROVED CAPITAL QUALITY DESPITE THE RECORD LOAN PORTFOLIO GROTH







Robust Basel and Tier I Capital Ratios despite paying R\$11.35 billion in IHCD in 2019 and phase out totaling R\$9.7 billion in subordinated debt instruments of the 2019/1Q22 FGTS.

■ Tier II

■ Tier I

CAPITALMARKET





+R\$114 BILLION IN RELEVANT OPERATIONS - 2019/1Q22

R\$205 million MAR/22 FII Carteira Imob.



R\$250 million NOV/21 Debentures



R\$420 million **MAY/21** M&A



R\$180 million **MAR/21** M&A



R\$348 million **DEC/20** M&A CAIXA

cartões

R\$1.10 billion FEB/20 IPO



R\$3.00 billion JUL/19 IHCD Return



R\$50 million MAR/22 CRI

201705

R\$700 million NOV/21 Debentures



R\$5.00 billion APR/21 IPO CAIXA

seguridade

R\$250 million **MAR/21** M&A



R\$7.80 billion **DEC/20** M&A

CNP assurances

R\$1.50 billion 2019 Market Sale



R\$7.39 billion JUL/19 Follow-on



R\$50 million MAR/22 Debentures

CAMBUCISA

R\$150 million **SEP/21** Debentures



Commercial Agreement Acquiring Business

tiserv.

R\$404 million MAR/21 FII Caixa



R\$2.50 billion OCT/20 FIDC stone

R\$8.35 billion **DEC/19** IHCD Return



R\$446 million JUL/19 Follow-on

TECNISA

JUL/19 Follow-on Inter

R\$216 million **DEC/21** FII Branches

CAIXA Participações

R\$3.8 billion

DEC/21 Incorporation

R\$1.75 billion **SEP/21** Debentures



Increased Equity Interest 41.41% - APR/21 M&A



Co-Brokers FEB/21 Co-Brokerage

Willis Towers alper MDS Watson

R\$633 million SEP/20 IPO



R\$5.84 billion **OCT/19** Follow-on



R\$1.25 billion



R\$320 million **DEC/21** Debentures



R\$3.0 billion MAY/21 Debentures



R\$550 million **APR/21** Debentures



R\$4.97 billion FEB/21 IPO



R\$978 million SEP/20 IPO



R\$30.19 billion SEP/19 NTN-B Sale **Tesouro IPCA+** NTN-B

R\$7.30 billion JUL/19 Follow-on





R\$550 million



R\$897 million APR/21 Follow-on



R\$1.52 billion **JAN/21** M&A



R\$744 million AUG/20 Follow-on



R\$1.04 billion SEP/19 Follow-on



R\$256 million MAR/19 Stock Option



R\$50 million **DEC/21** Debentures



R\$50 million MAY/21 Debentures



R\$3.69 billion **APR/21** M&A P PAN

R\$70 million **JAN/21** M&A tempo

Card Brand Agreement Preferred Shares MAR/20

VISA

R\$405 million SEP/19 Follow-on



R\$2.52 billion FEB/19 Follow-on



AGENDA





HIGHLIGHTS

CONCLUSION

2 ESG

FINANCIAL HIGHLIGHTS

BANK OF ALL BRAZILIANS





To be the **bank of all Brazilians** is to know, experience and contribute with **solutions to the needs of the entire society**

- Support during the pandemic crisis, making the largest payment of social programs and income transfer in Brazil, for 8 out of 10 adults in the country
- Decisive social and mathematical measures, changes in strategy, directing efforts to pulverize loans and reduce interest rates, providing fairer access to loans
- Strong growth of the loan portfolio, with support for micro and small enterprises, focus
 on mortgage with savings funding, and agro loans
- Recognition by Control Bodies and Public and Private Institutions regarding CAIXA's commitment to Governance, Transparency, Integrity and the Environment

Disclaimer





This presentation contains forward-looking statements relating to the business outlook, estimates for operating and financial results, and those related to the growth prospects of CAIXA. These are merely estimates and projections and, as such, are based exclusively on the expectations of CAIXA's management. Such forward-looking statements depend substantially on external factors and the risks disclosed in CAIXA's filed disclosure documents and are, therefore, subject to change without prior notice.

The verbs "anticipate", "believe", "estimate", "expect", "forecast", "plan", "predict", "project", and other similar verbs are intended to identify these forward-looking statements, prospects of possible or assumed future results, based on beliefs, premises, intentions, information or forecasts on the date on which they were written, involving risks and uncertainties that may lead actual results to differ materially from those projected in this presentation and do not guarantee any future CAIXA performance

The factors that might affect performance include, but are not limited to; (i) market acceptance of CAIXA services; (ii) volatility related to the Brazilian economy and financial and securities markets, and the highly competitive industry CAIXA operates in; (iii) changes in domestic and foreign legislation and taxation, and government policies related to the financial and banking markets; (iv) increasing competition from new entrants to the Brazilian markets; (v) ability to keep up with rapid changes in the technological environment; (vi) ability to maintain an ongoing process for introducing competitive new products and services, while maintaining the competitiveness of existing ones; and (vii) ability to attract customers

Forward-looking statements are not a guarantee of performance. They involve risks, uncertainties, and premises, as they refer to future events and depend on circumstances that may or may not occur. The future condition of CAIXA's financial situation, operating results, strategies and market share may differ significantly if compared to those expressed or suggested in the said forward-looking statements. Many factors that will determine these results and values are beyond CAIXA's ability to control or forecast.

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